## Request a Ride

**Primary Actor:** Passenger

#### **Stakeholders and Interests:**

- Passenger: wants to be able to specify a start time, pick up location and desired destination. Also wants to be informed of an estimated cost for a ride and an estimated pick up time once the request is claimed.
- Driver: wants accurate information provided for a passenger's trip details.

## **Preconditions:**

- Passenger must have successfully created an account with Iggy
- Passenger is identified and authenticated by the system

#### **Success Guarantee:**

• The passenger is aware that their request has been submitted and is notified when a driver has claimed their request.

#### **Main Success Scenario:**

- 1. The passenger initiates a request by entering a start time, their current location, and a destination.
- 2. The system receives the information, calculates the estimated cost of the ride, and displays the cost to the passenger.
- **3.** The passenger confirms that they want to submit their request for a ride [Alt. Passenger Cancels Request]
- **4.** The system records the confirmation and updates available requests to drivers.
- **5.** The system informs the passenger that their request has been claimed and notifies them of an estimated pickup time. [Use Case Ends]

#### **Alternative Flows:**

# Alt: Passenger Cancels Request

1. The passenger chooses to cancel their ride request. The system discards the trip information provided by the passenger. Use case ends.

#### **Exceptions:**

• If the passenger attempts to cancel a request after it has already been claimed by a driver, they will be notified that their request cannot be cancelled.