CARLOS SANCHEZ

WEB DEVELOPER

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SUMMARY

After more than a decade in hospitality industry, I recently made the transition to become a Software Developer. I've always had a knack for solving problems and playing around with technology, which eventually led me to complete a Web Development Course followed by a Web Development BootCamp. With these experiences, I've gained a solid foundation in Full-Stack Web Development, and my love for math and problem-solving fuels my desire to explore new possibilities. I'm always eager to learn and explore new technologies and coding languages, and I thrive in the fast-paced and dynamic environment.

SKILLS

- **Front-End:**
HTML5, CSS, SCSS, JavaScript, React JS, BEM, Flexbox, CSS Animation, Responsive Design, Netlify, Slack, Jira, Agile Development, GitHub

- **Back-End:**
Node JS, Express JS, RESTful APIs, Document Object Model (DOM), MySQL, OAuth, Jest, Heroku, Git, Postman, User Authentication, Terminal Shell

EDUCATION AND TRAINING

BrainStation | Vancouver, BC
Certificate in **Web Development**
Dec 2022

BrainStation | Vancouver, BC
Diploma in **Web Development**
Apr 2023

PROJECTS

Portfolio | Personal | ☐ [front-end](#)
In Process, Personal Portfolio
· Designed and built entirely on my own Personal Portfolio (HTML5, React JS, SCSS, BEM)

Match It! | Personal | ☐ [front-end](#) | ☐ [back-end](#)
Apr 2023, BrainStation, Capstone Project
· Designed and built entirely on my own a Memory Game (React JS, Node JS, Express, JSON, SCSS, BEM, Rest API)

InStock | Academic | ☐ [front-end](#) | ☐ [back-end](#)
Mar 2023, BrainStation, Inventory Management System Project
· Full-stack app with an agile team of 5 (React JS, Node JS, Express, MySQL, Knex, BEM, SCSS, Postman, npm packages)

BrainFlix | Academic | ☐ [front-end](#) | ☐ [back-end](#)
Mar 2023, BrainStation, YouTube Clone Project
· Prototype for a new video streaming platform (React JS, Node JS, Express, BEM, Rest API, Postman, SCSS, npm packages)

Industry Project (BrainStation & Visier) | Hackathon | ☐ [front-end & back-end](#)
Mar 2023, BrainStation, Innovative Digital Solution to a real-life company problem
· Created a functional web demo for a 24-hour hackathon with an agile team of UX Designers and Data Scientists.

BandSite | Academic | ⬈ [GitHub repo link](#)
Feb 2023, BrainStation, Band App Project
· Launched a fully responsive, functional web application for a band (JavaScript, SCSS, Rest API, Postman)

EXPERIENCE

UberEats & DoorDash
Vancouver, BC
Delivery Driver
Nov 2022 – Present

- Successfully delivered on average 20 to 25 food orders from local restaurants to customers daily, with a total of 1600+ deliveries made over the course of 3 months, while balancing full-time studies at BrainStation;
- Operated the Uber Eats and Door Dash apps to get in touch with customers and utilize the orders system;
- Maintained a customer satisfaction rating of 99% based on customer reviews, ensuring high-quality service, timely manner of deliveries and professionalism.

Montage Hotels & Resorts
Los Cabos, Mexico
Personal Concierge
May 2021 – Oct 2022

- Successfully performed personal assistant duties to 25 families per week, ensuring that all their requirements such as restaurant reservations, activity bookings, transportation arrangements, scheduling cleaning services, and solving any problems that occurred during their stay were taken care of.

Vidanta
Los Cabos, Mexico
Concierge
Nov 2020 – Apr 2021

- Assisted 30 guests per day with restaurant reservations/suggestions, activities, transportation and inquiries, resulting in a guest satisfaction rating of 95%. Provided assistance to the front desk team with check-in/out procedures 20 times per week.

MSC Cruises
Palermo, Italy
Senior Guest Service Agent
Sep 2017 – Feb 2020

- Operated and supervised the front desk, ensuring that 700 guests per week were assisted in a professional and efficient manner, resulting in a guest satisfaction rating of 80%.
- Successfully solved 30 problems on a one week cruise that guests encountered during their stay.
- Operated a cash box with different currencies, performing 100 financial transactions per week, ensuring accurate handling of funds.