CARLOS SANCHEZ GONZALEZ

FULL-STACK WEB DEVELOPER

▶ Vancouver, BC, V6B 0E8

sanchez.carlosmg@gmail.com | +1 (604) 834-1808 | github.com/cmsanchezg | linkedin.com/in/carlitostraveller

After more than a decade in hospitality industry, I recently made the transition to become a Software Developer. I've always had a knack for solving problems and playing around with technology, which eventually led me to complete a Web Development Course and BootCamp. With these experiences, I've gained a solid foundation in Full-Stack Web Development, and my love for math and problem-solving fuels my desire to explore new possibilities. I'm always eager to learn and explore new technologies and coding languages, and I thrive in the fast-paced and dynamic environment.	
• Front-End: HTML5, CSS, SCSS, BEM, Flexbox, CSS Animation, Figma, Responsive Design, React JS, Tailwind, Bootstrap, Netlify, Slack, Jira, Trello, Agile Development, GitHub	• Back-End: JavaScript, Node JS, Express, APIs, Web APIs, Document Object Model (DOM), MySQL, OAuth, Jest, Heroku, User Authentication, TypeScript, Git, Terminal Shell, Postman
EDUCATION AND TRAINING —	
BrainStation Vancouver, BC Diploma in Web Development Apr 2023	BrainStation Vancouver, BC Certificate in Web Development Dec 2023
PROJECTS —	
Match It! Personal ☐ front-end ☐ back-end Apr 2023, BrainStation, Capstone Project · Designed and built entirely on my own a Memory Game	(React, Node, Express, JSON, SCSS, BEM, Rest API)
InStock Academic ☐ front-end ☐ back-end Mar 2023, BrainStation, Inventory Management System Project · Full-stack app with an agile team of 5 (React, Node, Expression)	ess, MySQL, Knex, BEM, SCSS, Postman, npm packages)
BrainFlix Academic ☐ front-end ☐ back-end	

Mar 2023, BrainStation, YouTube Clone Project

· Prototype for a new video streaming platform (React, Node, Express, BEM, Rest API, Postman, SCSS, npm packages)

Industry Project (BrainStation & Visier) | Hackathon | ☐ front-end & back-end

Mar 2023, BrainStation, Innovative Digital Solution to a real-life company problem

· Created a functional web demo for a 24-hour hackathon with an agile team of UX Designers and Data Scientists.

BandSite | Academic | ☐ GitHub repo link

Feb 2023, BrainStation, Band App Project

· Launched a fully responsive, functional web application for a band (JavaScript, SCSS, Rest API, Postman)

EXPERIENCE

UberEats & DoorDash Vancouver, BC Delivery Driver Nov 2022 – Present

- Successfully delivered on average 20 to 25 food orders from local restaurants to customers daily, with a total of 1600+ deliveries made over the course of 3 months, while balancing full-time studies at BrainStation;
- Operated the Uber Eats and Door Dash apps to get in touch with customers and utilize the orders system;
- Maintained a customer satisfaction rating of 99% based on customer reviews, ensuring high-quality service, timely manner of deliveries and professionalism.

Montage Hotels & Resorts Los Cabos, Mexico Personal Concierge May 2021 – Oct 2022

Successfully performed personal assistant duties to 25 families per week, ensuring
that all their requirements such as restaurant reservations, activity bookings,
transportation arrangements, scheduling cleaning services, and solving any
problems that occurred during their stay were taken care of.

Vidanta Los Cabos, Mexico Concierge Nov 2020 – Apr 2021

 Assisted 30 guests per day with restaurant reservations/suggestions, activities, transportation and inquiries, resulting in a guest satisfaction rating of 95%.
 Provided assistance to the front desk team with check-in/out procedures 20 times per week.

MSC Cruises Palermo, Italy Senior Guest Service Agent Sep 2017 – Feb 2020

- Operated and supervised the front desk, ensuring that 700 guests per week were assisted in a professional and efficient manner, resulting in a guest satisfaction rating of 80%.
- Successfully solved 30 problems on a one week cruise that guests encountered during their stay.
- Operated a cash box with different currencies, performing 100 financial transactions per week, ensuring accurate handling of funds.