

PHILLIP PALANCA



EDUCATION



Virginia Commonwealth University
Bachelor of Science in Computer Science
with a Certificate in Leadership Studies
and Minor in General Business
Expected Graduation - May 2023

CONTACT INFO



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PROFESSIONAL EXPERIENCES



QA and Optimization Intern

June 2022 - August 2022

- Managed 50+ production and test environment issues for American Girl E-commerce team's 3- week Agile-based sprint release schedule through JIRA ticket creation, priority setting, requirements gathering, and meetings between internal IT or third-party developers
- Developed and presented to senior management selenium python script leveraging BrowserStack to provide end-to-end SKU testing on American Girl's online store for the E-commerce team, automation integrations on Monday.com boards to provide better communication to reporters, and a general schedule template to handle larger customer facing releases to the website for business team
- Validated fixes or code pushes such as product/ creative listings, promotional deals, and new features for production in a testing environment through UAT for American Girl's online store



Dominion Energy®

HR IT Intern
May 2021 - August 2021

- Contributed to Controlled User Testing (CUT) and User Acceptance Testing (UAT) for implementation of a new SAP SuccessFactors module that would be used across the entire enterprise from individual contributors to top executives
- Deployed and updated internal internship performance form that was sent out and used by 200+ managers and interns for end-of-internship evaluations
- Acted as an IT Business Systems Analyst within Services to communicate requirements for requested Third-Party Risk Assessments and led communication between the requestor, Dominion Energy's Cyber Risk, and the vendor
- Built expertise with over 30+ permission groups and roles to aid in data migration confirmation within production and testing environments

LEADERSHIP EXPERIENCES



President
FACT@VCU
August 2019 - Present



Treasurer
oSTEM at VCU
January 2020 - May 2022



Member
VCU LEAD
August 2019 - May 2022