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**SQA LEAD /SOFTWARE TEST LEAD/SCRUM MASTER PROFILE**

**IT & IT ENABLED SERVICES DOMAIN**

***Certified Scrum Master with solid exposure in Software Testing Lifecycle Management and QA Projects Delivery***

*Offering* ***13 years*** *of insightful experience in managing software quality assurance projects of high complexity, re-engineering processes and boosting productivity through implementation of best practices in Agile and Scrum methodologies.*

**PROFILE ABRIDGEMENT**

A resourceful, result-oriented professional with comprehensive experience in planning and management of Software Testing Lifecycle, QA Testing and Product Deployment Testing entailing diverse Manual testing methods using various tools. 360 degrees experience in Functional, Integration, System, Regression, GUI testing using Black Box Methodologies on Windows and Web Based Applications.

* Extensive experience in domains like data warehouse, Smart Grid Communication and tools such as Test Manager, TFS and JIRA, Visual Studio 2019. Excellent on-premise client interaction skills in USA and Australia.
* Seasoned people skills with a transformational leadership style, cross-functional collaboration skills, and the ability to execute with discipline and effectiveness.
* Skilled in leveraging wide range of skills in computer technology and team leadership to effectively improve processes, manage change, mitigate risks, resolve conflicts and infuse innovative ideas.

**CORE COMPETENCIES**

**FUNCTIONAL SKILLS: End-to-End System/Software Quality Testing | Test Strategy, Plan Development | Test Script Creation and Test Execution | GUI Testing, Functional Testing, System Testing, and Regression Testing |**

**MANAGEMENT SKILLS: Project Management/Delivery | Cross-cultural Client Communication| Organizational Testing Competency Setup| Requirement Gathering and Analysis| Cross-Functional Management Liaison| Inter-personal Skills| Team Management and Leadership**

**TECHNICAL SKILLS:**

**Testing Skills: Database Testing, Web Services Testing,**

**Tools: Visual Studio 2019 (Team Foundation Server-TFS, Test Manager), SOAPUI, JIRA, Informatica, Mercury Quality Center, Database: SQL Server 2016, Oracle 12C | Operating System: Windows 10**

**Functional Areas: Smart Grid Communication (Product – Command Center), Datawarehouse (Product- Supervalu)**

**CAREER CHRONOLOGY**

LANDIS + GYR

Lead- SQA, April 2016 to Oct 2020 | Senior Software Engineer, 2011 to 2016

Software Engineer, Aug 2008 to March 2011

**Job Profile**:

* Assigned with all facets of functions entailed in extending key technical leadership for development of performance and implementation of Agile for Software Quality.
* Actively involved in manually testing and understanding the features involved, in accordance to the developed QA Test Plan.
* Establish and maintain productive relationships with developers, project managers and other team members.

**Project Contributions:**

**Project Name: Techstudio | Client: Landis+Gyr (North and South America) | Duration: July 2018 to Oct 2020**

**Role: Scrum Master/ SQA Lead | Team Size: 11**

*Project Brief: Techstudio from Landis+Gyr is the desktop based application for troubleshooting gridstream RF networks in field using comms adapter device. It provides a secure platform for to connect to endpoints and troubleshoot the connectivity issues in the field. It supports various meters and meteorology platform operating worldwide.*

**Technologies Used: Desktop tool testing, TFS, Test Manager, Visual Studio 2019, TFS Scrum board.**

**Highlights:**

* Played a key role in completion of project in stipulated time and key deliverables by keeping track of project health and risk identification.
* Contributed to the decision making process with respect to quality, test design and test reviews.
* Performed all functions included in test case review, test case creation and execution, apart from creating Test Completion and Test Activity Summary Reports.
* Actively involved in sprint planning and estimation, conducting daily standup meeting, distribution of tasks/User Stories, Query Resolution, Retrospect Meeting, conducting Weekly status call with client, coordination with onsite team coordination and sending weekly status of sprint team to Project Manager.
* Instrumental in the on time resolution of issues related to testing by closely monitoring of status of defects logged and coordinating with developers and Business Analysts to discuss on defects logged.
* Scrupulously deployed project matrix, test plans, re retrospective data and reports for informed decision making by senior management.

**Project Name: Command Center | Client: Landis+Gyr (North America, South America, Brazil and Australia)| Duration: July 2011 to 2018 | Role: SQA Lead | Team Size: 12**

**Technologies Used:** SQL, Database Testing, Web Services Testing, TFS, Test Manager, SoapUI, Visual Studio 2015

*Project Brief: Command Center from Landis+Gyr is the browser-based operating software for Grid stream RF and PLC networks. It provides a secure platform for data and system management throughout the utility. Along with this, certain security enhancements are introduced into to ensure that the entire network is safe from external threats with data integrity. The project is being worked upon by multiple teams working simultaneously across different locations using agile methodology.*

**Highlights:**

* Successfully discharged with onshore responsibilities of effective client inter facing for product understanding, and test deliverables. Extended key suggestion on the areas of improvement for a more effective product.
* Prepared functional specification, test plan and test cases.
* Imparted effective trainings to offshore team members using WebEx.
* Successfully discharged with end to end off-shore responsibilities as the Quality Assurance Lead right from sprint planning and estimation, status reporting, test case reviews, Test Case creation and execution, debugging and project progress monitoring to ensure completion of project with all key deliverables.

**Project Name: Command Center- Tools (Radioshop and ETM) | Client: Landis+Gyr (North and South America)**

**Duration: Jan 2010 to July 2011 | Role: Senior Engineer- SQA | Team Size: 6**

**Technologies Used: Manual Testing, TFS, Test Manager, Visual Studio 2015**

*Project Brief: Radioshop and ETM is an easy tool for configuring radios on an RF Mesh packet radio network.*

**Highlights:**

* Successfully discharged with end to end off-shore responsibilities as the Quality Assurance Lead right from sprint planning and estimation, status reporting, test case reviews, Test Case creation and execution, debugging and project progress monitoring to ensure completion of project with all key deliverables.

**Project Name: Ampy Management System (AMS) | Client: Oncore- USA**  | **Duration: August 2008 to Dec 2009 Role: Testing | Team Size: 5**

**Technologies Used: Functional Testing, Manual Testing, Visual Studio 2015.**

*Project Brief: The AMS Software application has been developed to support the Landis+Gyr Radio based postpaid solution, specifically for the North American Market. The software application provides the functionality to configure and manage customer meters through an RF based AMM system. The software supports the configuration of customer Meters and In Home Display Unit devices.*

**Highlights:**

* Successfully created and executed regression test plans and performed smoke tests.
* Pivotal role in reporting and testing of defect items in TFS for various releases.
* Meticulously executed system test cases, unit test cases for Version 1.0 and maintaining the bug status in TFS.
* Held key client assignments for testing assignments and reporting, quality related documents and collaborating with the development team until final delivery.

**CAREER COMMENCEMENT**

* Keane India Limited, Hyderabad, Software Engineer, July 2007 to June 2008

**B.E, Information Technology, Maharishi Dayan and University, 2007**

**Scrum Master Certification, 2016**

**ISTQB - 2019**