CHRISTOPHER NARO

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SKILLS

LANGUAGES: Java, C, SQL, R
FRAMEWORKS & LIBRARIES: Selenium 2.0, pandas, Dropwizard, jUnit, Spring Boot
OTHER TECHNOLOGIES: Git, Maven, Unix, Apache Tomcat, JavaServer Pages (JSP), MySQL,
Amazon Web Services (AWS), Selenium WebDriver, Jupyter Notebook, JavaFX, Docker, Kubernetes,
Postman, Liquibase, Jackson, Jersey, Lombok, Datadog, MacOS, Artifactory, IntelliJ IDEA, Terraform,
Bash, Mockito, Snyk, Elastic Search, Gradle, Kafka, Sumo, JSON, New Relic, EC2, Spring

EDUCATION

Rutgers University · Jan. 2016 to Jan. 2020
B.A. Computer Science

EMPLOYMENT

Genesys
Associate Software Developer - Apr. 2022 to Current - New Jersey (Remote)
- Developed 49 pull requests over 40 Jira tickets for 8 different search-based microservices of a cloud-based enterprise contact center application utilizing a technology stack of Java 11, Spring Boot, Elasticsearch, Docker, Gradle, Terraform, Ansible, and other technologies, including many inhouse, across 16 different environmental AWS-based clusters.
- Created and updated automated tests and documentation for new features or bug fixes in conjunction with manual testing and analysis to confirm all service changes worked as intended.
- Worked in an agile setting; delivered service updates within a ticket-based system (Jira) as well as reviewed and provided peer feedback daily for all pull requests made to the search services.
- Provided on-call service and incident remediation to over 100 search-based clusters across development, test, and production environments as well as directly to customer inquiries through the application itself for questions related to the Genesys search-team's services or APIs.

INVIDI Technologies
Associate Software Developer - June 2021 to Apr. 2022 - New Jersey (Remote)
- Utilized agile methodologies with Jira tickets, Slack, Microsoft Outlook and RingCentral to develop new features and bug fixes for a collection of interworking modularized services forming an ad-delivery service for broadcasters and advertisement clients.
- Developed in a technology stack of Java SE 11 and Java SE 15, Git with Bitbucket remote repositories, Maven, and the Dropwizard framework (jUnit, Jackson, Jersey, Hibernate, Jetty, Logback, a metrics library, and more) for several backend modularized services in IntelliJ IDEA, including database changes using Liquibase and SQL to apply changes to a mySQL relational database containing customer data. Other technologies used included Kubernetes, Docker and Bitbucket Pipelines to deploy several dozen application services through an efficient CI/CD pipeline.
- Enforced code security standards and promoted communication about system security utilizing Snyk for regular static application testing, dynamic application testing, integration application testing, and software composition analysis.
- Ensured code quality assurance via paired-programming, automated testing with jUnit and Mockito, and manual integration testing in simulated test environments via sending RESTful HTTP requests in Postman.