



# **Level Up+** **Your Cloud-Native Platform**

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22 May, 2025



# Mr.Sharkrit Impat - Mr.Nice Job!

## Profile Summary

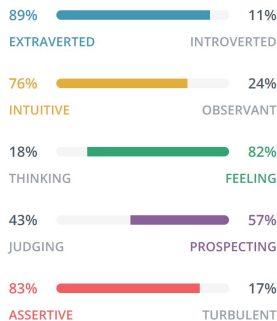
### DISC Type

“I”



Campaigner  
ENFP-A

Diplomat  
People Mastery



I've more than 24+ years of experience in the IT industry, specialize in implement and operate cross-platform on multi-vendor hybrid-cloud infrastructure to deliver a reliable and secure large-scale online platform, familiar with both Lean Startup and Enterprise frameworks that successfully applied methodologies like Agile, Scrum, DevOps, GitOps, SRE, to setup Platform Engineering team to deliver Platform as a Product, building from MVP to the large-scale solutions.

### Strengths

- ✓ Extensive Experience
- ✓ Problem Solving
- ✓ Passion for Learning
- ✓ Consulting & Selling
- ✓ Planning & Execution
- ✓ Strategic Thinking
- ✓ Leadership & Team Building

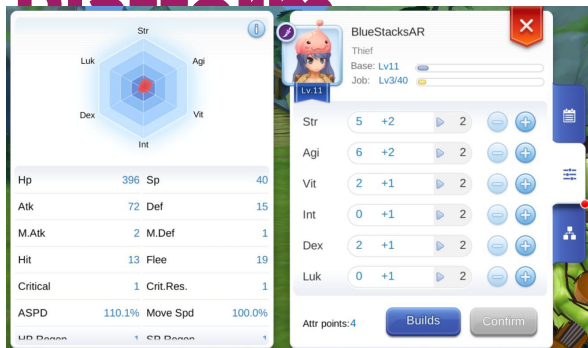
### Core Skills

- Blockchain & Web3.0
- Cloud Computing
- Hybrid Infrastructure
- Cybersecurity
- Platform Engineering
- Business Analysis
- Startup Incubator
- Cybersecurity
- Sustainability Supply Chain
- New Company Setup
- Tech Budgeting
- Strategy Development



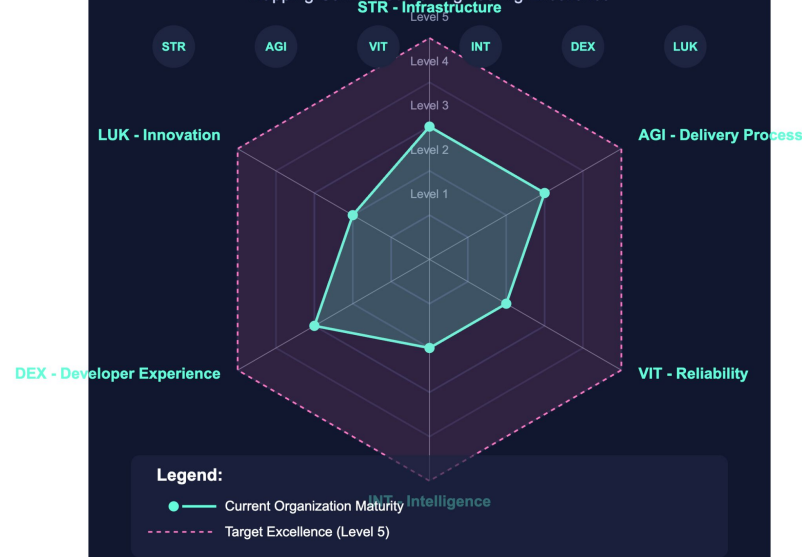
# Level Up+ from Novice to High Class

## Platform



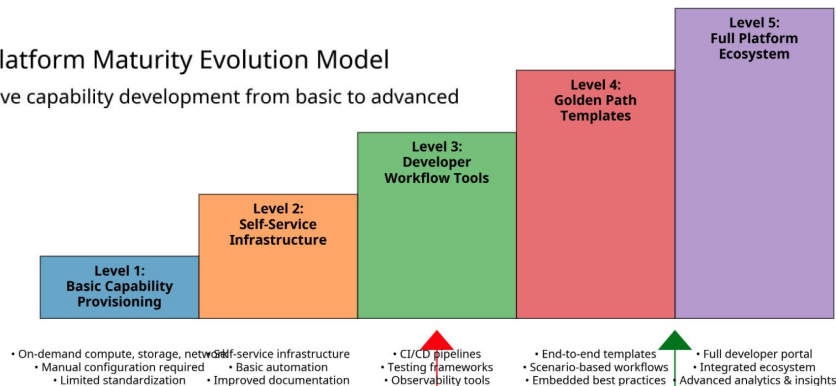
## Ragnarok Stats to Platform Engineering Maturity Model

Mapping Game Stats to Engineering Excellence



## Platform Maturity Evolution Model

Progressive capability development from basic to advanced



Example Current State

Example Target State

## **As-a-Service Cloud-Native Business**

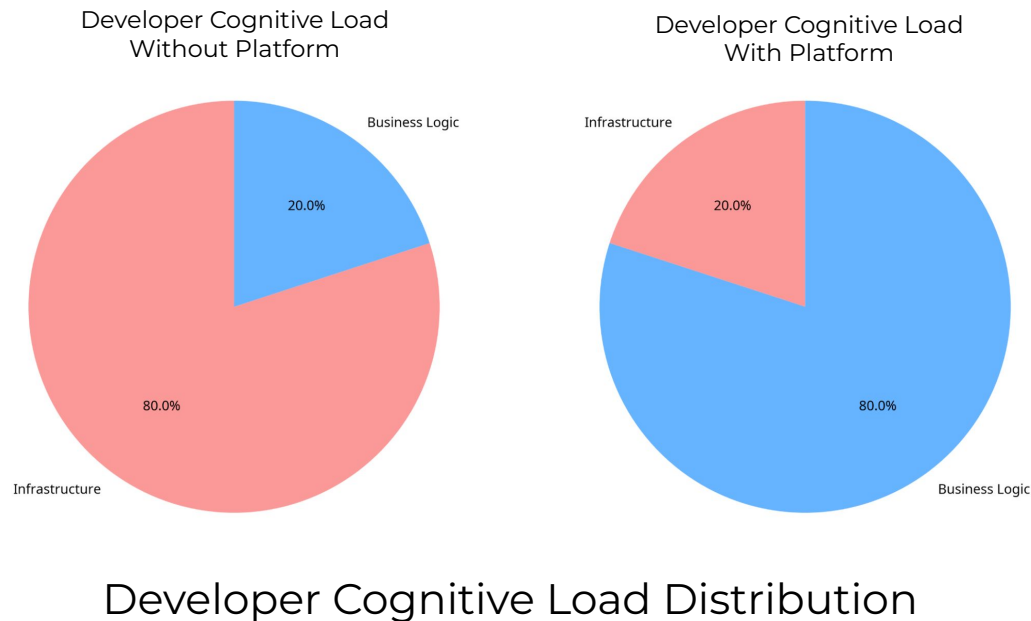
**IaaS + PaaS + SaaS**



**XaaS**

**Everything as a Service (XaaS)** is an emerging deployment model for rapid deliver services that serve as revenue engine for innovative digital business in digital economy ecosystem

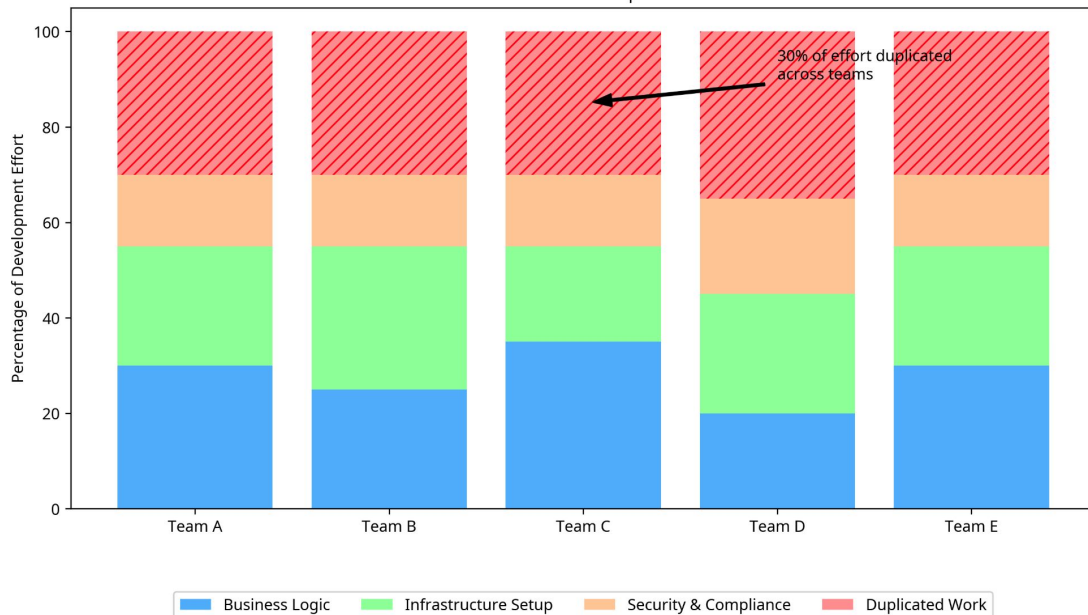
# The Developer Cognitive Overload Challenge



- Today's application teams are stretched thin
- Expected to build applications AND manage infrastructure
- 80% of developer cognitive load spent on infrastructure concerns
- Only 20% focused on actual business logic
- Result: Slower innovation, frustrated developers, technical debt

# The Cost of Fragmentation

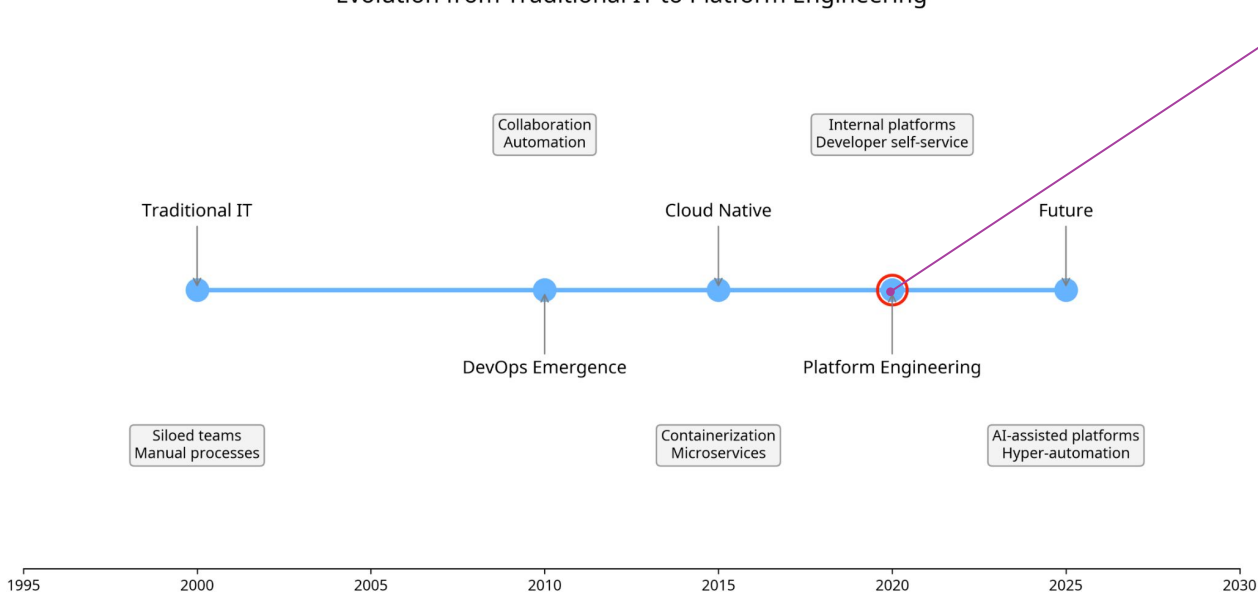
Wasted Effort Across Teams Due to Duplicated Infrastructure Work



- Teams reinventing the wheel across the organization
- 30% of development effort duplicated across teams
- Inconsistent practices leading to:
  - **Security vulnerabilities**
  - **Compliance gaps**
  - **Slower time-to-market**
  - **Higher operational costs**

# Platform Engineering Defined

Evolution from Traditional IT to Platform Engineering



CNCF definition: "An integrated collection of capabilities defined and presented according to user needs"

- Evolution from DevOps principles
- Focused on developer experience and productivity
- Creates a consistent layer across applications and use cases



# Platform Engineering MATURITY MODEL

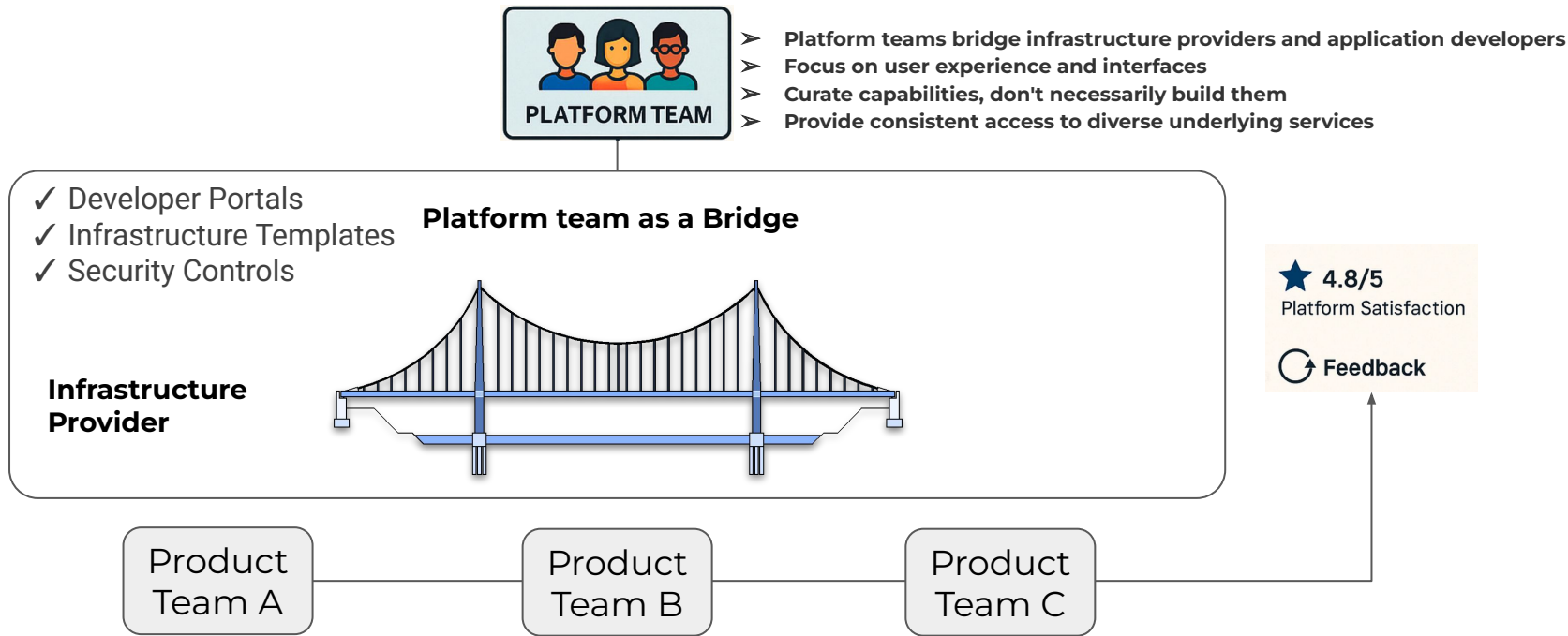
The maturity model is a tool to help organizations reflect on their current state of Platform Engineering adoption and quickly determine good opportunities to mature their Practices and further impact their Business.

The model reduces the cognitive load involved in determining how to build Successful Platforms and Platform Teams.



# Platform as a Product

## Design for Developer Experience + Build for Scale



# Capabilities of platforms

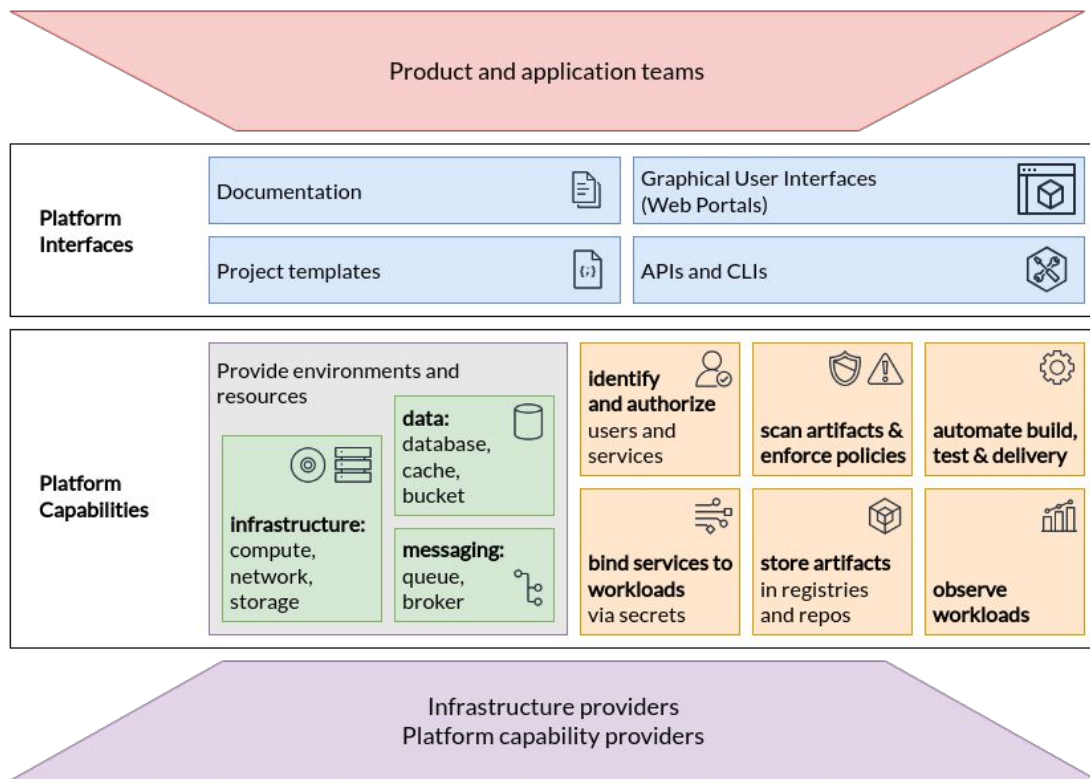


Image: <https://tag-app-delivery.cncf.io/whitepapers/platforms/#capabilities-of-platforms>

# Platform Engineering Maturity Model Table

Aspect		Provisional	Operational	Scalable	Optimizing
Investment	How are staff and funds allocated to platform capabilities?	Voluntary or temporary	Dedicated team	As product	Enabled ecosystem
Adoption	Why and how do users discover and use internal platforms and platform capabilities?	Erratic	Extrinsic push	Intrinsic pull	Participatory
Interfaces	How do users interact with and consume platform capabilities?	Custom processes	Standard tooling	Self-service solutions	Integrated services
Operations	How are platforms and their capabilities planned, prioritized, developed and maintained?	By request	Centrally tracked	Centrally enabled	Managed services
Measurement	What is the process for gathering and incorporating feedback and learning?	Ad hoc	Consistent collection	Insights	Quantitative and qualitative

# Platform Engineering Strategy

**a**

## IDP Platform

- Infrastructure as Code
- Runbook Automation

**b**

## Golden Path

- DevSecOps Pipeline
- GitOps Methodology

**c**

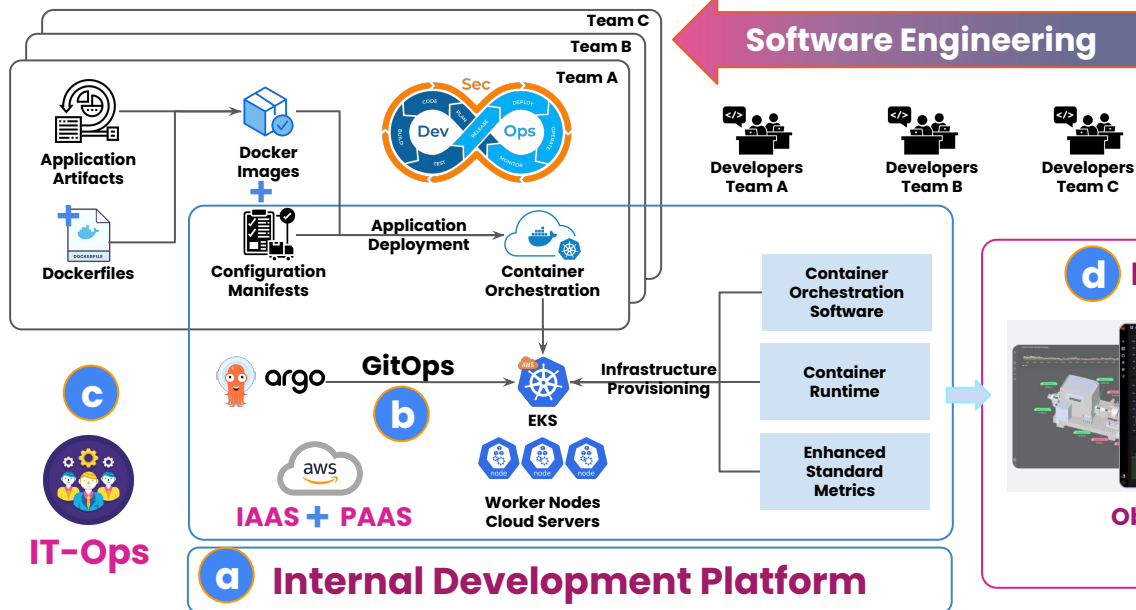
## User Centric

- Self-Service Automation
- Self-Healing Monitoring

**d**

## Measurement

- Observability
- DORA Dashboard



**Platform Engineering** collaborates with **Software Engineering** teams on priorities and delivers and supports the multiple cloud-native infrastructure and builds **Everything-as-a-Service (XaaS)**

**d**

## Measurement



Observability Platform

### Data Visualization

### Logs Collection

### Metrics Collection

### System Metrics

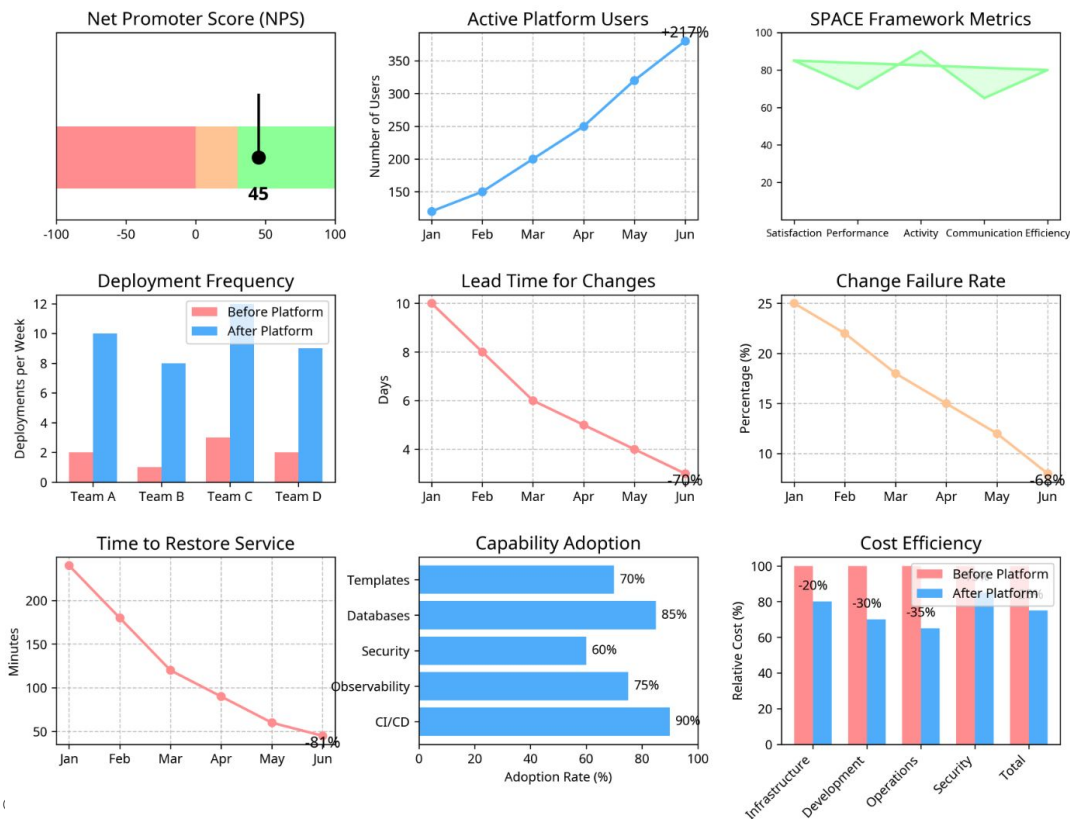
### Application Metrics

### Security Metrics

### DORA Metrics

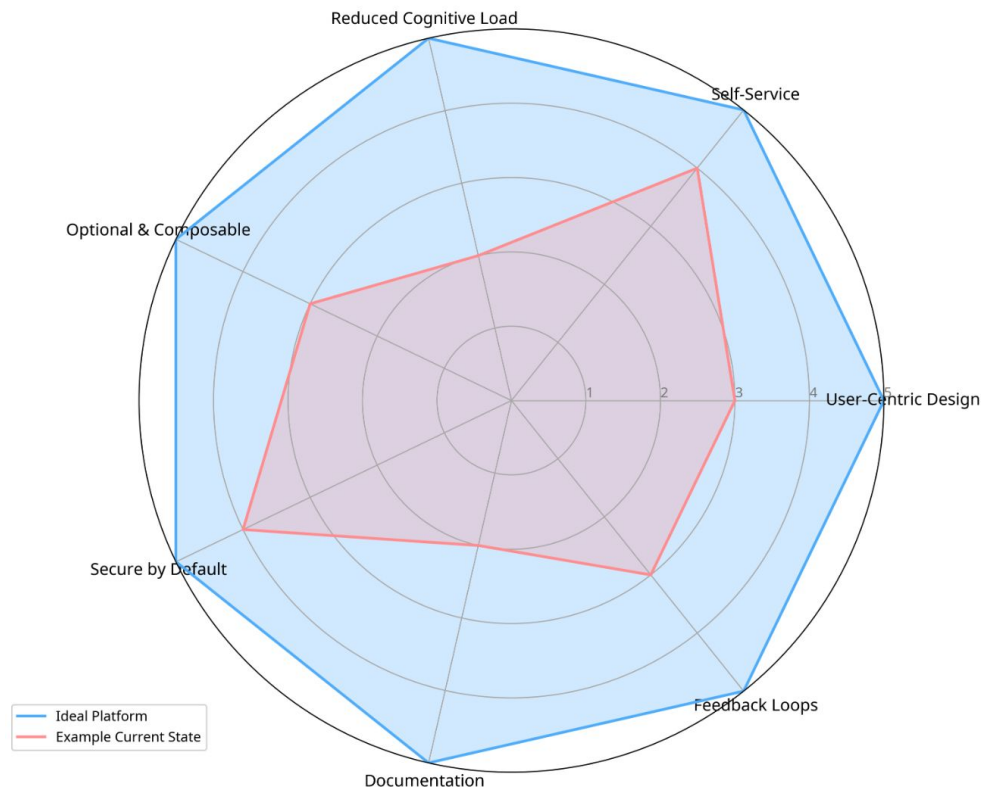
# Measuring Platform Success

## Platform Success Metrics Dashboard



- User satisfaction metrics (NPS)
- Developer productivity (SPACE framework)
- Organizational efficiency
- DORA metrics impact:
- Deployment frequency
- Lead time for changes
- Time to restore service
- Change failure rate

# Key Attributes of Successful Platforms



- User-centric design
- Self-service capabilities
- Reduced cognitive load
- Optional and composable
- Secure by default
- Comprehensive documentation
- Continuous feedback loops

# Next Steps for Your Organization

## Platform Engineering Action Plan Steps to Implement Your Cloud-Native Platform



- Assess current developer experience (Week 1-2)
- Identify high-value platform capabilities (Week 3-4)
- Form cross-functional platform team (Month 2)
- Define platform vision and roadmap (Month 2)
- Build MVP with core capabilities (Month 3-4)
- Partner with pilot application teams (Month 3)
- Establish feedback mechanisms (Month 3)
- Measure and report on platform value (Ongoing)



# Key Takeaway

- Platform Engineering reduce developer cognitive load
- Treat platforms as products with users
- Start small, focus on user needs
- Measure success with clear metrics



Resource: <https://tag-app-delivery.cncf.io/whitepapers/platform-eng-maturity-model/>

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