

ORDER ID	80135
FIRST NAME	Susa
LAST NAME	Nerio

LIFELINE PROGRAM DISCLOSURES AND CONSENT

The Lifeline is a Federal Communications Commission (FCC) program that provides a monthly phone or Internet service discount for qualifying low-income consumers.

I certify under penalty of perjury that I agree to ALL the following statement noted below.

I (or my dependent or other person in my household) currently get benefits from the government programs) or my annual household income is 135% or less than the Federal Poverty Guidelines.

I agree that if i move I will give my service provider my new address within 30 days.

I understand that i have to tell my service provider within 30 days if i do not qualify for lifeline anymore.

I know that my household can only get one Lifeline benefit and, to the best of my knowledge, my household is not getting more than one Lifeline benefit.

I know that willingly giving false or fraudulent information to get Lifeline Program benefits is punishable by law and can result in fines, jail time, de-enrollment, or being barred from the program. .

Torch Wireless may have to check whether I still qualify at any time. If I need to recertify (renew) my Lifeline benefit, I understand that I have to respond by the deadline or I will be removed from the Lifeline Program and my Lifeline benefit will stop.

If you wish to file a complaint regarding the Program or service, you may do so via the FCC's Consumer Complaint Center.

To maintain a fully discounted Lifeline-supported broadband service, **you must use your service (Wi-Fi turned off) at least once every 30-days**. Failure to do so, may result in your service being disconnected.

All the answers and agreements that I provided on this consent are true and correct to the best of my knowledge.

TRANSFER OF SERVICE

Existing Lifeline Program Subscriber

If you currently receive Lifeline Benefit Program service with another provider, and wish to enroll with Torch Wireless, please note the following:

- **Your household will be transferring-in its Program benefit to Torch Wireless**
- Upon transferring to Torch Wireless, your benefit will be applied to our service and will transfer out of your previous provider and no longer be applied to any existing service
- You may be subject to the previous provider's undiscounted rates as a result of the transfer, if you elect to maintain service from them.
- You are limited to **one transfer transaction per service month** with limited exceptions .

I acknowledge I have reviewed the provided disclosures, I consent to all as listed, and I provide my authorization to enroll in the Lifeline Program with Torch Wireless. View Torch Wireless Terms of Service at <https://torchwireless.com/terms-of-service/>

Each party agrees that the electronic signatures, whether digital or encrypted, of the parties included in this Agreement, if any, are intended to authenticate this writing and to have the same force and effect as manual signatures.

Susa Nerio

05262025