

Review Article



# Co-design of digital health interventions with young people: A scoping review

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### **Abstract**

**Introduction:** Innovative health promotion strategies are crucial for enhancing global quality of life and curbing premature deaths. Digital health promotion is particularly impactful for young individuals often using internet-connected devices. Collaborative methodologies in digital intervention research offer insights into supporting youth during key life stages, such as adolescence. This review sought to examine the literature on digital health interventions for youth co-designed via participatory frameworks.

**Methods:** Following the Joanna Briggs Institute Manual and an adapted Arksey & O'Malley's 6-stage framework, this review utilised the PRISMA-ScR checklist for structured reporting. Peer-reviewed research where young individuals (15–35 years) contributed to digital health intervention design was analysed. Systematic synthesis adhered to Braun & Clarke's Thematic Analysis Guidelines, mapping data to research queries and thematic framework.

**Results:** Eighteen articles were systematically synthesised, revealing seven main themes: digital tool, inquiry field, report aim, participatory activities, intervention attributes and behavioural change support. Seventeen distinctive digital health interventions were assessed, mostly within risk mitigation and mental health domains. Predominantly, interventions were web-based, with mental wellness websites emerging as the prevalent tool. User experience testing stood out as the primary reported outcome.

**Conclusion:** Several innovative digital health interventions targeting youth have been identified. Platforms including social media, specialised apps, websites and video games are instrumental for health advice and clinical support dissemination, overcoming access and cost barriers. Participatory techniques are integral for the efficacy of digital health resources, encompassing youth aspirations and anticipations. Continued efforts will enrich comprehension of optimal practices in digital health promotion and intervention formulation.

### **Keywords**

Digital health, general, eHealth, mHealth, psychology, behaviour change, lifestyle, co-design

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### Introduction

Innovative and effective health promotion strategies are vital to improving quality of life and reducing the global incidence of premature deaths. Health promotion efforts, including providing wide-scale education or resources, should evolve to reflect societal change. Unique and effective strategies are required to reach population groups in key life stages such as young adulthood, where pivotal developmental changes such as subsiding familial supervision and increased vulnerability to risk-taking behaviours have the potential to influence long-term

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health and wellbeing.<sup>3</sup> Digital health technologies, including those which use app or web-based platforms and wearable devices, have the potential to improve the provision of healthcare and health outcomes for young people.<sup>4</sup>

Young adults are digital natives and spend an increasing amount of time engaging with personal devices. Globally, young people (YP) aged 16–24 years spend a daily average of just over 4 hours connected to the internet on a mobile device, and just over 3 hours connected via a PC, laptop or tablet. Health intervention methods implemented to improve the health behaviours of YP traditionally involve face-to-face group or individual sessions or consultation, which rely on factors such as travel, time and financial capability. The digitalisation of health promotion efforts can overcome these long-standing barriers by optimising accessibility and reach. However, it often involves entrance into the attention economy, competing with companies, organisations, social networks and influencers for the attention of this demographic to disseminate health advice.

Researchers are looking to social networking sites (SNS) such as Facebook, Instagram, TikTok, WhatsApp and YouTube as potential intervention platforms: for harnessing social aspects by developing chatbots or optimising group chat functions to impart health advice and to make an attempt to change behaviours. 12–15 The use of technology differs generationally and is aligned with a shift of digital tools and platforms toward socialisation. 16,17 Younger generations have been found to use technology for entertainment, social and hedonic means, compared to older age groups whose use is primarily for practicality and the facilitation of daily tasks. 16 Therefore, user experience must be understood when developing digital health interventions (DHIs) for target groups. The requirement of this understanding highlights the importance of participatory design, whereby end-users are consulted with or further involved in the development of DHIs to explore the feasibility, usability and efficacy of these relatively novel intervention platforms.

Co-design, which arose from the field of participatory design, is an umbrella term used to describe a range of participatory methods and typically involves 'serious design games' and activities such as role playing, design sketching and mind mapping within participatory phases such as workshops or focus groups. The practice of co-design seeks to understand and integrate real-life experiences to improve services, and is seen as being both ethical and pragmatic. The practice of co-design seeks to understand and integrate real-life experiences to improve services, and is seen as being both ethical and pragmatic.

Due to the emerging field of exploration, a scoping literature review (ScR) was selected as the optimal method for synthesising the identified research. Munn et al. stated that the primary objective of this review type is to 'scope' a body of literature to 'identify knowledge gaps, clarify concepts or investigate research conduct'.<sup>20</sup> An initial search of the literature indicated a need to further explore how co-design or related participatory methodologies are

being used in the development of DHIs, as well as how these interventions support important aspects of behaviour change such as reach, engagement and relevancy.

The PCC (population, concept and context) framework was developed to guide researchers on the conception of meaningful research questions. To comprehensively investigate how co-design with YP is used in the development of DHIs, the broad review objective has been translated into four key research questions using the following framework:

- 1. Which health outcomes and behaviours have been targeted by DHIs developed via co-design with YP?
- 2. Which theories and frameworks of co-design or participatory design have been used to involve YP in the development of DHIs?
- 3. How does co-design or participatory design support behaviour change efforts such as reach, engagement and accessibility of DHIs for YP?
- 4. What is the potential to build credibility, trust, collaboration and advocacy online?

### **Methods**

## Protocol design

An overview of the methodological framework for this review has been published in a protocol paper.<sup>22</sup> According to our previously published protocol paper, the initial search for this scoping review was completed in September 2021. To ensure the inclusion of recent research, we conducted an updated search to capture articles published from that time to October 2023. This review has been conducted following the Joanna Briggs Institute (JBI) Manual for Evidence Synthesis, and an adapted version of Arksey & O'Malley's 6-stage framework for scoping reviews (ScRs). 23-26 The adapted framework consists of five core stages which have been followed, including: (a) identification of the research question, (b) identification of relevant studies, (c) selection of studies, (d) charting of data and (e) summary and report of research findings. 25,26 The PRISMA-ScR (Preferred Reporting Items for Systematic Reviews and Meta-Analyses Extension for Scoping Review) checklist has been used to structure the reporting of conduct and results (Figure 1).<sup>27</sup> Search terms and strategies were developed via consultation with a University of Auckland science librarian and run on five databases: MEDLINE (Ovid), Scopus, CINAHL Plus, Cochrane and Google Scholar. Search strategies were comprehensive to identify published and grey literature (n =1337). The final pool of studies was independently screened and assessed before an interpretive analysis of the results according to the established research questions and objectives. No automated exclusion tools were used. Grey literature, including organisational frameworks and guidelines,

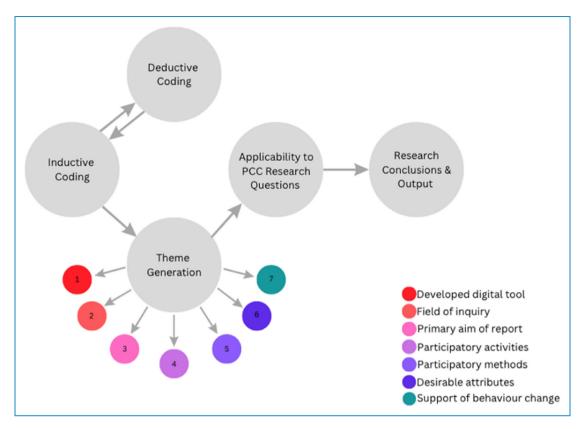


Figure 1. Thematic analysis framework. PCC: population, concept and context.

was identified via advanced and manual searching of Google Scholar using keywords. Although excluded from the current study, relevant grey literature was pooled and studied separately to support the comprehension of the principles and applications of participatory methodologies.

### **Key definitions**

The age of young adulthood has been defined as 18-26 years, aligned with the Institute of Medicine and National Research Council.<sup>3</sup> Despite this group being the principal focus of the review, due to the limited nature of evidence, the age range for inclusion was iteratively widened to include young people aged 15-35 years to avoid the exclusion of relevant research.<sup>28</sup> For the purpose of this review, digital platforms were defined as any technology which falls under the banners of eHealth or mobile health (mHealth), including those that are web-based or involve social networking, blogging, wearable devices, engagement with social media (SM), the use of SMS (short message service) or general health information technology.<sup>4</sup> Digital health tools or interventions encompass those aiming to improve chronic disease states, mental health conditions, dietary or physical activity habits, and risky health behaviours including binge drinking and smoking using any of the aforementioned platforms.

### Data charting process

An adapted version of the JBI results extraction instrument was used to extract data on the study and intervention characteristics, as well as intervention-specific data on the use of participatory methodologies, theories and frameworks to address research questions.<sup>29</sup> The co-design of intervention tools is a multi-phase process, typically including co-development, user experience testing and research trials. The nature of reporting is reflective of this process; it was observed that papers primarily aim to (a) describe co-design protocols, (b) evaluate metrics of intervention success such as acceptability, usability and feasibility prior to launch or (c) investigate the effect of the developed DHIs on health outcomes or behaviours. As such, the objective of these studies have been characterised and charted as descriptive, evaluative or investigative. Insights have been mapped according to the thematic analysis framework generated for this review, with insights then categorised by applicability to the four research questions.

### Data synthesis and analysis of results

A narrative synthesis of the final list of studies was performed using NVivo qualitative research data analysis software for coding and thematic framework generation.<sup>30</sup>

Braun & Clarke's thematic analysis guidelines, and recommendations for the conduct of data synthesis for ScR and the methodological conduct of similar reviews were used to guide the overall process of data analysis. <sup>31–33</sup> Data synthesis methodology was adapted to suit the unique research data (i.e. studies reporting on co- or participatory methodologies and associated outcomes).

For initial data familiarisation, word frequency and cloud queries were analysed for the full text of papers included for analysis to identify keywords. Using mapping tools, keywords identified from query searches were used as a visual technique to support the origination of deductive codes, which were generated from the four research questions. This list of deductive codes was created and utilised for initial data coding. Thematic coding began deductively to increase the likelihood of identifying relevant topics, themes and ideas present in the data.

Coding only deductively comes with a risk of bias. To mitigate this risk and ensure all possible aspects of the data were considered in theme generation, inductive codes and additional deductive codes were continually generated as coding took place, resulting in a comprehensive list of both code types.

The final code set was sent to a second researcher for independent coding of the presented data. Once completed, agreement between codes was reviewed by the primary author. Where there was significant disagreement, discrepancies were discussed and resolved in a meeting set for this purpose. A summary of the adapted thematical analysis process is outlined in Appendix 1.

As per the guidelines, no quality assessment is required for this type of review. <sup>23</sup> However, the JBI critical appraisal tools for qualitative studies, randomised controlled trials and quasi-experimental research were used to critically appraise the final pool of studies. <sup>34</sup> No papers were excluded as a result of the critical appraisal process. Alongside internal validity assessments, the extent of co-design reporting was assessed to independently confirm papers for analysis. Where reporting on co-design was limited, the inclusion of these papers was discussed. <sup>35–39</sup>

Such papers reported on other aspects of the developed digital tools such as efficacy or feasibility, rather than outlining co-creation processes. In these instances, published papers detailing participatory development of the tool were sought. Where possible, this additional scoping of the literature was performed for papers which reported primarily on co-design or user experience, to determine the effect or influence of digital tools on health behaviours or outcomes.

### PRISMA data extraction and synthesis

Twenty-three articles met the inclusion criteria for this review. In total, 1205 citations were screened, with 183 additional papers identified via citation chaining. The

primary reasons for exclusion were (a) non-inclusive methodologies, whereby methods were not able to be classified as participatory, (b) secondary literature such as systematic reviews, conference papers or editorials and (c) wide age-range criteria or tools developed with those whose ages fell outside of the 15–35-year bracket for this review (Figure 2).

### **Results**

Relevant study characteristics, and the types of available evidence included for the analyses, are given in Table 1. Over half (65%) of the papers were classified as recent, meaning they were published in 2016 or later. Most studies were identified as qualitative (70%). Four of the twenty-three studies were randomised controlled trials, and three were quasi-experimental. Most studies were conducted in Australia (n = 10), followed by the United States (n = 7). Co-design took place within the following settings: health centres or clinics, universities, shared interest communities such as Australian Football League or gaming, African American, Latino and LGBTQ + communities in the United States and native Spanish-speaking communities in Australia.

A narrative synthesis of the final list of articles (n=23) resulted in the emergence of seven key themes, forming a part of the overarching thematic analysis framework (Figure 1). Key themes arose when coding data both deductive and inductively, and included the field of inquiry or targeted health outcome, developed digital technologies and objectives of the research, as well as desirable attributes of digital health tools and support of behaviour change efforts through reach, engagement and accessibility. Each theme has been categorised by the applicability of learnings to the four key research questions within the PCC framework. The reporting of results and insights has therefore been structured as such. Additional aspects of the body of evidence analysed included key strengths and limitations and identified gaps across the reviewed literature.

# PCC research question one: targeted health outcomes and behaviours using co-developed digital health interventions

Digital technologies. Overall, 22 unique DHIs were included for analysis (Table 1). Six digital tools (MindMax, Realshare, Rebound, MOST, LifeBuoy and weCare) incorporated aspects of other platforms. MindMax, an app developed to improve men's mental wellbeing, used gamification to enforce positive mental health behaviours. 40 This form of serious game is aligned with SAAFE, an mHealth video game developed to educate young African Americans on sexual health to reduce STI incidence. 41 Despite primarily being classified as websites, Rebound, MOST and Realshare use social networking, like Vivibot

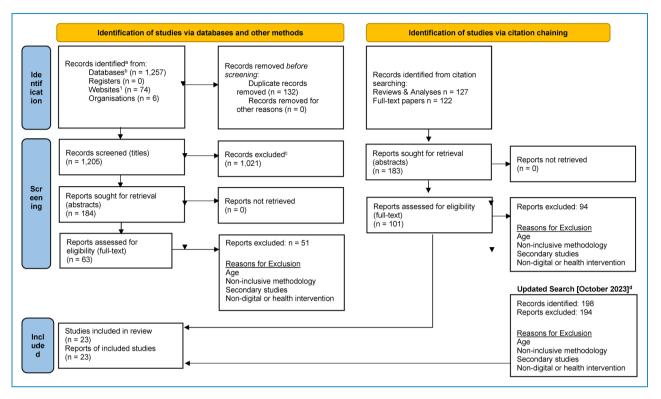


Figure 2. Adapted PRISMA flow diagram. <sup>a</sup>Includes grey literature search. <sup>b</sup>Medline (Ovid) (N = 210); Cochrane (N = 61); Scopus (N = 469); CINAHL Plus (N = 219); Google Scholar (N = 298). <sup>c</sup>No automated exclusion tool used. <sup>d</sup>Using Medline (Ovid). PRISMA: preferred reporting items for systematic reviews and meta-analyses.

and MiCHAT, however these interventions were delivered on unique web-based platforms, rather than on the existing SM sites (e.g. Facebook). 37,42,43

LifeBuoy is a novel app developed to improve the mental wellbeing of young people. For this research, the adjunctive engagement strategy delivered on the social media site Instagram has been analysed. We Care predominantly uses established social media apps for direct interactions; however, participants are offered SMS as a form of communication. We besites have been developed consistently over the 13 years of analysis, whereas the use of apps and gamification as intervention platforms first appeared in 2017. The most recent DHIs to be co-developed are short animated films. 46,47

Field of inquiry. Field of inquiry, or targeted health behaviours, were grouped by (a) chronic disease, (b) general wellbeing, (c) physical activity, (d) mental health and (e) risk mitigation. Mental health (n = 10) and risk mitigation (n = 6) were the most common fields of inquiry. Targeted mental health conditions included psychosis, anxiety and depression in young people, as well as general mental health literacy. Regarding risk mitigation, researchers reported on digital tools developed to reduce risky behaviours for alcohol consumption, sexual health and sun exposure.  $^{38,39,50-52}$  Digital tools were developed for

six chronic diseases: cancer, HIV, type 1 diabetes, congenital heart disease, cystic fibrosis and asthma. 5,35,45,49,50 Figure 3(a) shows the relationship between the chosen digital platform and the field of inquiry.

Objectives and research design. Papers were classified as descriptive, evaluative or investigative. Papers classified as descriptive aimed primarily to provide a comprehensive overview of co- or participatory processes. Evaluative papers reported on the results of user-experience testing of a co-designed DHI. Finally, investigative papers assessed and reported on the influence or effect of co-designed digital tools on health outcomes or behaviours (Table 1). Many studies primarily reported on the results of user-experience testing, providing valuable insight into the acceptability, feasibility and usability of tools (Figures 3(b) and Figure 4).

Descriptive studies. Five papers reported primarily on the development of their DHIs. 44–46,48,51 A pilot study evaluating the feasibility, acceptability and preliminary efficacy of the MiCHAT tool reported positive results. Participation in the intervention resulted in reductions in the days of drug and alcohol use, risky sexual health behaviours such as unprotected sex and the knowledge of HIV-related risks.

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Field of inquiry	General F Wellbeing					
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Aim classification	General Physical Other Descriptive Evaluative Investigative Wellbeing Activity	⊠			⊠	
	Social SMS Media	⊠				
Digital intervention platform	Short Animated WebSite App Films S			⊠		
Dig	Primary Aim We	To use social media to increase HIV care engagement among young gay, bisexual and other men who have sex with men, and transgender women who are living with HIV, particularly those who identify as Latino	To assess the efficacy of a web-based self-guided app recommendation service in improving the well-being of young Australians	To identify the best way to structure and present MindMax, an app that aims to deliver psychoeducation modules and create a web-based community centring on wellbeing, AFL and video games for men aged 16 to 35 years	To translate qualitative research findings into a series of online published mental health animations targeting young people	To co-develop an e-health information intervention to support young people with long-term illnesses transitioning to adult healthcare
Population	Age (years), Sample Size Intervention Name	16–35, 462 weCare	16-25, 387 The Toolbox	16–35, 40 MindMax	18-21, 17 SpunOut	15-25, 21 www. steppingUP.ie
	Age (y Age (y Sampl Quasi- Interve experimental Name					
Study design	Randomised Controlled Qualitative Trial		⊠			
Study		United 🖂	(L10)	⊠	ublin,	Europe 🛚
	First Author (YYYY) Location Country	Alonso (2021) United 🗵 States	Bidargaddi (2017) Australia	Cheng (2018) Australia	Coughlan (2021) Europe (Dublin, Ireland)	Coyne (2016) Europe 🖂 (Dublin, Ireland)

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Table 1. Continued.

	Study design		ć			Digital intervention platform	_	Aim classification		Field of inquiry		
First Author (YYYY) Location Country	Rand Conti Qualitative Trial	omised rolled	Population Age (years), Sample Size Quasi- Intervention experimental Name	rtion ears), e Size rtion	Primary Aim V	Short Animated WebSite App Films	Social SMS Media (	Social SMS Media Other Descriptive Evaluative Investigative Wellbeing Activity	iative Investigative	General Physical Wellbeing Activity		Chronic Risk Mental Disease Mitigation Health
Davis (2017) Austrolia			15-24, my	15-24, 20 Kiss To	To develop an evidence-based asthma app tailored to young people's needs, created using a participatory design approach to optimise user engagement	⊠		⊠				
Gan (2023) Australia 🛭			18-25, (Er Str	18–25, 16 LifeBuoy To (Engagement Strategy)	To detail the processes and activities involved in developing an adjunctive strategy for promoting engagement with			⊠				
Graham (2013) United States		×	18-35, 1 Roc	689 e-Moms	To describe the development and use of e-Moms of Rochester, and electronic intervention to address gestational weight gain in a socioeconomically diverse sample of pregnant women	×		⊠				
Greer (2019) United States		×	18-29,	18-29, 45 Vivibot To	To examine the feasibility of delivery of positive psychology skills via the Vivibot chatbot and its effects on key psychosocial well-being adutcomes in young adults being treated for cancer		⊠				×	

Table 1. Continued.

	Risk Mental Mitigation Health			⊠	×	
	Chronic Disease					
Field of inquiry	General Phy Wellbeing Acti					
	General Physical Other Descriptive Evaluative Investigative Wellbeing Activity					
Aim classification	Descriptive Evalu		⊠		⊠	⊠
	Social SMS Media Other I		⊠			
Digital intervention platform	Short Animated WebSite App Films SMS					⊠
Digital	WebSit	e the	s of ⊠ g and	oment 🖂 ancer Ing	m	ole's ed s Up paign ng
	Primary Aim	To design and evaluate the acceptability of the Realshare online community	To describe the process of developing and implementing an electronic screening and brief intervention in a large university population	To describe the development  of an online skin cancer risk reduction intervention for young adults	To describe results from formative work in developing a theory-based online HIV/STI prevention intervention for young black men who have sex with men	To explore young people's perceptions of co-created animated films for the What's Up With Everyone campaign to promote mental health literacy among young people
Population	Age (years), Sample Size Intervention	16–30, 12 Realshare	17-24, 2435 THRIVE	18-25, $\Pi^a$ ( $n$ =25); $\Gamma G^b$ ( $n$ =4-8); $C \Gamma^c$ ( $n$ =20); $A^d$ ( $n$ =5-15); $U^c$ ( $n$ =12); $\Gamma^f$ ( $n$ =46) $UV4.me$	18-30, FG <sup>b</sup> (n= 5-8), To describe results from UT³ (n= 4-7) formative work in Health developing a powerment.org theory-based online to STI prevention intervention for young black men who have with men	17-21, 39 What's Up With Everyone?
	Quasi- experimental					
sign	Randomised Controlled Qualitative Trial					
Study design	Qualitati				⊠	
	First Author (YYYY) Location Country	Griffiths (2015) United Kingdom	Hallett (2009) Australia	Heckman (2015) United States	Hightow-Weidman (2011) United States	Ito-Jaegar (2022) United Kingdom

Table 1. Continued.

	Risk Mental Mitigation Health		⊠		
	Chronic Risk Disease Mitigati				
Field of inquiry					
Aim classification	Social SMS Media Other Descriptive Evaluative Investigative Wellbeing Activity	⊠		⊠	
Digital intervention platform	Short Animated Social WebSite App Films SMS Media (	$\boxtimes$	×	×	
	Primary Aim	15-25, FG <sup>b</sup> (n = 6), U <sup>e</sup> To discuss methods and (n = 6). PE' (n = results in the light of 23) MOST existing design frameworks for youth mental health, and report experiences which will be useful for other researchers in the field	To construct a comprehensive self-help website for university students providing a multi-layered account of depression to website users offering empowering perspectives and strategies	To use participatory design [as research methodologies with end users and the research team to develop the Mental Health e-Clinic	To use participatory design [methodologies to (a) co-design and culturally adapt the MHeC, (b) inform MHeC alpha prototypins (c) test usability, (d) translate, culturally adapt and face-validate the MHeC self-report assessment and (e) collect information to inform beta prototype
Population	Age (years), Sample Size Intervention	15-25, FG <sup>b</sup> (n=6), U <sup>e</sup> (n=6), PE <sup>l</sup> (n= 23) MOST	Unspecified (university), 10 Student depression.org	16-25, 34 Mental Health e-Clinic	16-30, 17 Mental Health e-Clinic
	Age (ye Sample Quasi- Interve experimental <i>Name</i>				
sign	Randomised Controlled Qualitative Trial				
Study design		⊠			×
	First Author (YYYY) Location Country	Lederman (2014) Australia	Meyer (2007) United 🔀 Kingdom	Ospina-Pinillos (2018) Australia	Ospina-Pinillos (2019) Australia

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	Risk Mental Mitigation Health			⊠	
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Field of inquiry	General Physical Wellbeing Activity				
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Digital intervention platform	Short Animated Films				
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	Primary Aim	To describe the development of the online intervention and highlight the results of interviews and focus groups with the original intervention participants regarding effective adaptation and online delivery	To identify the optimal modality for a game-based sexual health intervention; develop the educational, entertainment and technological aspects of the serious game, and demonstrate its usability and acceptance	To conduct a single-group pilot study to evaluate the acceptability, feasibility, usability and safety of a novel, moderated online social therapy intervention for depression relapse prevention in young people	describe the development, usability, acceptability and feasibility of a new theory- and evidence-based smarthone app to promote an active lifestyle in less educated young adults
	Prin	<b>₽</b>	OT.	To	tive To C
	Population Age (years), Sample Size Intervention	18-30, 13 <i>MiCHAT</i>	15-21, 86 SAAFE	15-24, 42 Rebound	18-26, U <sup>e</sup> (n = 11), A <sup>d</sup> To describe the (n = 16) Active development Coach acceptability of theory- and evidence-base smartphone promote an lifestyle in le
	Popula Age (yr Sample Quasi- Interve experimental <i>Name</i>				
	omised				
Study design	Rand Contr Qualitative Trial	×	M		×
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	First Author (YYYY) Location Country	Pachankis (2013) United States	Patchen (2020) United States	Rice (2018) Australia	Simons (2018) Belgium
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 $\boxtimes$  $\boxtimes$  $\boxtimes$ Digital intervention platform To investigate the feasibilit people during drinking **Ecological Momentary** for young Assessment and brief 18-25, 40 MIDY Study design Wright (2016)

Table 1. Continued.

The preliminary impact of weCare was evaluated among 91 participants over a 12-month period. The number of missed HIV care appointments significantly reduced at 12 months post-intervention, and significant increases in viral load suppression were observed. 54 No further studies reported on studentdepression.org were able to be sought; however, Meyer reported that the site received over 50,000 visitors in the first year of launch, with the majority rating the site as either quite or very useful. 49

Evaluative studies. Fifteen studies assessed the user-experience of their developed DHIs. The most common outcome measures specified by the authors were usability (n=13), followed by acceptability (n=8) and feasibility (n=3). Almost all evaluative studies reported target-user satisfaction, acceptability, feasibility or usability of the developed tools (n=12). It is important to consider the role of commonly reported limitations. These include external motivating factors for tool engagement, and small and non-representative samples, which may confound results.  $^{5,38,43,50,55}$  Furthermore, the ability to identify negative outcomes associated with digital tools may be limited as a result of publication bias.

Investigative studies. Whether acceptability findings translate to positive influences on health outcomes is a further aspect of analysis. Those which reported on health impacts (n=3) found mixed results. A pilot evaluation of the Rebound intervention showed it to be engaging, feasible, usable and safe, reporting a significant increase in the number of participants achieving full remission.<sup>37</sup>

Those who achieved full remission at baseline (n=5) remained in remission for major depressive disorder for the duration of the intervention period. Only 14.3% of participants relapsed to full threshold symptoms at 12 weeks. Overall, there was significant improvement in the interviewer-rated depression scores and a trend for improved strength use.<sup>37</sup> However, Bidargaddi et al. reported no significant effect of 'The Toolbox' on the participant wellbeing.<sup>36</sup> Similarly, Greer et al. found no effect on the measures of depression and positive or negative emotions.<sup>35</sup>

Findings support the importance of engagement with DHIs.<sup>56</sup> Those analysing Vivibot found a relationship between the number of sessions and reductions in anxiety, with greater reductions observed with more sessions.<sup>35</sup> Similarly, Bidargaddi et al. found a positive effect of the repeated engagement with the platform, concluding that the developed DHI 'may not lead to improvements yet may halt decline'.<sup>36</sup>

### Association analysis: clinical efficacy of digital health tools.

The PRISMA-ScR framework has been adapted to accommodate for additional studies sought to comment further on the indications of clinical efficacy. For the papers classified

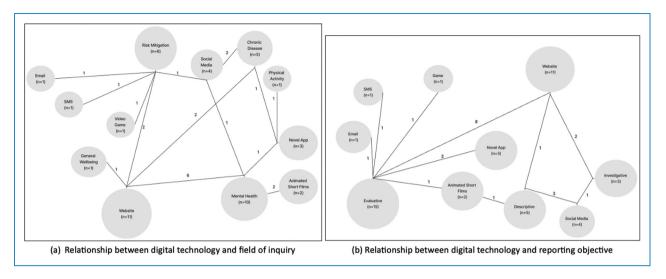


Figure 3. Relationship between digital platform (a) field of inquiry and (b) reporting objectives. SMS: short message service.

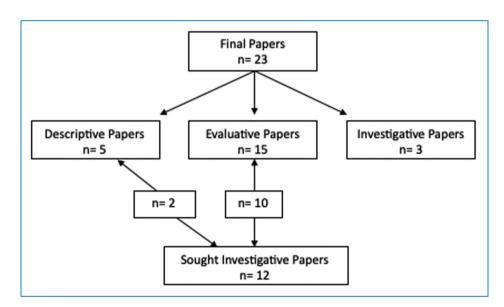


Figure 4. Flow diagram of classification and association analysis.

as evaluative, additional studies were sought which reported on the health impact of their DHIs. Of the associated papers identified (n=10), eight reported the positive impacts of the intervention on health outcomes or behaviours.  $^{47,57-63}$  Regarding the effectiveness of the What's Up With Everyone campaign, a series of short animated films co-developed to promote mental health literacy among young people, and changes in knowledge, attitudes, confidence, help-seeking behaviours and mental health stigma were measured for 71 participants before and after viewing the films. Pre–post experiment measures revealed improvements in all measures. Two of the nine studies reported no statistically significant differences between the assessment and control groups.  $^{65,66}$ 

# PCC research question two: theories, frameworks and activities of co-design in the development of DHIs

Participatory activities and methodologies implemented by researchers are presented in Table 2. The Young and Well Co-Operative Research Centre innovative methodologies guide provides a comprehensive framework for the participatory development of evidence-based online youth mental health promotion, intervention and treatment, and was cited by four of the eighteen studies assessed. 9,36,40,72,96 A range of participatory activities were used to include YP in the development processes and obtain relevant data. The most reported participatory activity conducted in a group

Table 2. Methodological details and results of included studies (n=23).

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	y Model, or Theory	mmunity-based participatory research approach. Interactions with EU based on social cognitive theory <sup>67</sup> , empowerment theory <sup>68</sup> and natural helping <sup>69</sup>	eory of Change proposed by Perugini and Bagozzi's Model of Goal-Directed Behaviour <sup>70</sup> ; theories of reasoned and planned behaviour <sup>71</sup>
	Participatory Model, Quality User Framework or Theory Control Interview(s) Testing	Community-based participatory research approach Interactions with EU based on socia cognitive theory <sup>67</sup> empowerment theory <sup>68</sup> and natural helping <sup>69</sup>	Theory of Change proposed by Perugini and Bagozzi's Mode Goal-Directed Behaviour <sup>70</sup> ; theories of reasoned and planned behaviour <sup>71</sup>
	ionals		
-creators	Tech Health Experts Professionals		
Consultants & co-creators	Tech Experts		
Consulta	Future Users Young Adults		
		Alonzo J, Mann-Jackson L, Garcia M, Tanner AE, Rhodes SD. Meeting the needs of young Latino gay, bisexual, and other men who have sex with men (MSM) and transgender women living with HIV through the weCare intervention in the United States (US). Ehquidad. 2021;15:209-32.	dargaddi N, Musiat P, Winsall M, Vogl G, Blake V, Quinn S, et al. Efficacy of a web-based guided recommendation service for a curated list of readily available mental health and well-being mobile apps for young people: Randomized controlled trial. J Med Internet Res 2017;19(5):e141.
		Garcia M, Tanner AE, Garcia M, Tanner AE, Rhodes SD. Meeting the needs of young Latino gay, bisexual, and other men (MSM) and transgender women living with HIV through the weCare intervention in the United States (US). Ehquidad.	Bidargaddi N, Musiat P, Winsall M, Vogl G, Blake V, Quinn S, et al. Efficacy of a web-based guided recommendation service for a curated lis of readily available mental health and well-being mobile apps for young people: Randomized controlled trial. J Med Internet Res 2017;19(5):e141.
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	Consulta	ints & co	Consultants & co-creators			Participa	tory activity	Participatory activity (individual)	Participatory	Participatory activity (group)	
Citation	Future Users Young Adults	Tech Experts	Tech Health Experts Professionals		Professionals Participatory Model, Quality User (Other) Framework or Theory Control Interview(s) Testing Consultation Workshop(s) Prototyping Group YAG <sup>a</sup>	Quality	Interview(s)	User r Testing Consulta	tion Workshop(s)	Focus Prototyping Group	YAGª
Cheng VWS, Davenport TA, Johnson D, Vella K, Mitchell J, Hickie IB. An app that incorporates gamification, mini-games, and social connection to improve men's mental health and well-being (MindMax):  Participatory design process; JMIR Ment Health 2018;5(4):e11068.		$\boxtimes$		$\boxtimes$	Young & Well Co-operative Research Centre innovative methodologies guide <sup>72</sup> ; iterative participatory design knowledge transition adapted from Ospina et al. (2018) <sup>60</sup>		$\boxtimes$				
Coyne, I., Prizeman, G., Sheehan, A., Malone, H., & While, A. E. (2016). An e-health intervention to support the transition of young people with long-term illnesses to adult healthcare services: Design and early use. Patient Educ. Couns. 99(9), 1496–1504.					lterative participatory co-design approach <sup>73,74</sup>						

Table 2. Continued.

	Consulta	Consultants & co-creators	-creators			Participato	Participatory activity (individual)	individual)	Participatory activity (group)	(dno
Citation	Future Users Young Adults	Tech Experts	Tech Health Experts Professionals	Professionals (Other)	Professionals Participatory Model, Quality (Other) Framework or Theory Control	Quality Control	nterview(s)	User Testing Consultation	Participatory Model, Quality User Framework or Theory Control Interview(s) Testing Consultation Workshop(s) Prototyping Group YAG <sup>a</sup>	Focus g Group YAG <sup>a</sup>
Coughlan H, Quin D, O'Brien K, Healy C, Deacon J, Kavanagh N, et al. Online mental health animations for young people: Qualitative empirical thematic analysis and knowledge transfer. JMIR. 2021;23(2):e21338.					Qualitative empirical thematic analysis and knowledge transfer					
Davis SR, Peters D, Calvo RA, Sawyer SM, Foster JM & Smith L. "Kiss myAsthma": Using a participatory design approach to develop a self-management app with young people with asthma. J. Asthma 2018, 55:9, 1018–1027.					Patient-driven participatory design approach (ADDIE model) <sup>75</sup>					

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Citation	Future Users Young Adults	Tech Health Experts Profess	Tech Health Experts Professionals	Professionals Participatory Model, Quality User (Other) Framework or Theory Control Interview(s) Testing Consultation Workshop(s) Prototyping Group	Quality	Interview(s)	User Testing Consultation	Workshop(s)	F Prototyping G	Focus Group YAG <sup>a</sup>
Gan DZQ, McGillivray L, Larsen ME, Bloomfield T, Torok M. Promoting engagement with smartphone apps for suicidal ideation in young people: Development of an adjunctive strategy using a lived experience participatory design approach. JMIR Form Res. 2023;7:e45234.				Design-led approach and shared decision-making					$\boxtimes$	
Graham ML, Uesugi KH, Niederdeppe J, Gay GK, Olson CM. The theory, development, and implementation of an e-intervention to prevent excessive gestational weight gain: e-Moms Roc. Telemed J E Health. 2014 Dec;20(12):1135-42.				Adapted from the Integrative model of behavioural prediction of Fishbein & Yzer <sup>76</sup> ; behavioural model for persuasive design <sup>77</sup>						

Table 2. Continued.

	Consultants & co-creators	-creators			Participatory activity (individual)	ctivity (individ		Participatory activity (group)	
Citation	Future Users Young Tech Adults Experts	Tech Health Experts Professionals	Professionals (Other)	Professionals Participatory Model, Quality (Other) Framework or Theory Contro	Quality Control Intervi	User iew(s) Testing	Consultation	Participatory Model, Quality User Framework or Theory Control Interview(s) Testing Consultation Workshop(s) Prototyping G	Focus Group YAG <sup>a</sup>
Greer S, Ramo D, Chang YJ, Ku M. Moskowitz J, Haritatos J. Use of the chatbot "Vivibot" to deliver positive psychology skills and promote well-being among young people after cancer treatment: Randomized controlled feasibility trial. JMIR Mhealth Uhealth 2019;7(10):e15018.				Human-centred design; stress and coping theory; broaden-and-build theory of positive emotion <sup>78</sup>					
Griffiths C, Panteli N, Brunton D, Marder B, Williamson H. Designing and evaluating the acceptability of Realshare: An online support community for teenagers and young adults with cancer. J Health Psychol. 2015 Dec;20(12):1589–601.				Kemmis & McTaggart spiral model of participatory action research <sup>79</sup>					

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Citation	Future Users Young Adults	Tech Experts	Tech Health Experts Professionals	Professionals (Other)	Participatory Model, Framework or Theory	Quality Control	Interview(s)	User Testing Consultation	Participatory Model, Quality User Framework or Theory Control Interview(s) Testing Consultation Workshop(s) Prototyping Group YAG <sup>a</sup>	Focus Group YAGª
Hallett J, Maycock B, Kypri K, Howat P, McManus A. Development of a web-based alcohol intervention for university students: Processes and challenges. Drug Alcohol Rev. 2009 Jan;28(1):31–9.					Process of development and implementation of electronic screening and brief intervention (e-SBI) created by researchers. Usability testing and modification phase based on processes described by Faulkner et al. and Norman & Panizzi <sup>80,81</sup>			$\boxtimes$		
Heckman C, Darlow S, Munshi T, Caruso C, Ritterband L, Raivitch S, et al. Development of an internet intervention to address behaviors associated with skin cancer risk among young adults. Internet Interv. 2015 Sep;2(3):340–350.					Adapted from the Integrative Model of Behaviour Prediction (IM) <sup>82</sup>					

Table 2. Continued.

	Consult	Consultants & co-creators	-creators		Participa	tory activity	Participatory activity (individual)	Participatory activity (group)	(0
Citation	Future Users Young Adults	Tech Experts	Tech Health Experts Professionals	Professionals Participatory Model, Quality (Other) Framework or Theory Contro	Quality	Interview(s)	User Testing Consultati	Participatory Model, Quality User Framework or Theory Control Interview(s) Testing Consultation Workshop(s) Prototyping Group YAG <sup>a</sup>	Focus Group YAGª
Hightow-Weidman LB, Fowler B, Kibe J, McCoy R, Pike E, Calabria M, et al. HealthMpowerment.org: development of a theory-based HIV/STI website for young black MSM. AIDS Educ Prev. 2011 Feb;23(1):1-12.				Institute of Medicine integrated model of behavioural theory					$\boxtimes$
Ito-Jaeger, S., Perez Vallejos, E., Curran, T., & Crawford, P. What's Up With Everyone? A qualitative study on young people's perceptions of cocreated online animations to promote mental health literacy. Health Expect. 2022;25(4), 1633–1642.				Recommendations for responsible research and innovation in the digital age informed a multi-stage co-development process involving workshops (n = 9 participants) and co-production involving a youth advisory group (n = 5 participants) <sup>833</sup>					

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Citation	Future Users Young Adults	Tech Experts	Tech Health Experts Professionals	Professionals (Other)	Participatory Model, Framework or Theory	Quality Control Intervie	Participatory Model, Quality User Framework or Theory Control Interview(s) Testing Consultation Workshop(s) Prototyping Group	r Workshop(s) Prototypin	Focus g Group YAG <sup>a</sup>
Lederman, Wadley G, Gleeson J, Bendall S, and Alvarez-Jimenez M. Moderated online social therapy: Designing and evaluating technology for mental health. ACM Trans. ComputHum. Interact. 2014 Feb;21;1.					Two-stage adapted framework for the evaluation of complex health interventions <sup>84,85</sup>				
Meyer D. Online self-help: Developing a student-focused website for depression. Couns. Psychotherapy Res. 2007;7.					Social constructionist action research spiral based on social constructionist philosophy <sup>86–88</sup>				
Ospina-Pinillos L, Davenport TA, Ricci CS, Milton AC, Scott EM, Hickie IB. Developing a mental health eClinic to improve access to and quality of mental health care for young people: Using participatory design as research methodologies. J Med Internet Res. 2018;20(5): e188.	⊠				Research and development (R&D) cycle informed by the Young & Well Co-Operative Research Centre innovative methodologies guide <sup>72</sup>				

Table 2. Continued.

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	Participatory Model, Framework or Theory	Research and development (R&D) cycle informed by the Young & Well Co-Operative Research Centre innovative methodologies guide <sup>72</sup>	No participatory theory, framework or methodology cited	Community-based participatory research approach user-centered design; agile methodology; social cognitive theory <sup>89</sup> , problem-solving theory <sup>90</sup>
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		pina-Pinillos L, Davenport T, Mendoza Diaz A, Navarro-Mancilla A, Scott EM, Hickie IB. Using participatory design methodologies to co-design and culturally adapt the Spanish version of the mental health eClinic: Qualitative study. J Med Internet Res. 2019;21(8):	chankis JE, Lelutiu-Weinberger C, Golub SA, Parsons JT. Developing an online health intervention for young gay and bisexual men. AIDS Behav. 2013 Nov;17(9):2986-98.	Patchen L, Ellis L, Ma TX, Ott C, Chang KHK, Araya B, et al. Engaging African American youth in the development of a serious mobile game for sexual health education: Mixed methods study. JMIR Serious Games 2020;8(1):e16254.
		Ospina-Pinillos L, Davenport T, Mendoz Diaz A, Navarro-Mancilla A, Scott EM, Hickie IB. Using participatory design methodologies co-design and cultura adapt the Spanish version of the mental health eClinic: Qualitative study. J M Internet Res. 2019;21(	chankis JE, Lelutiu-Weinberger C, Golub SA, Parsons JT. Developing an online health intervention fo young gay and bisexu men. AIDS Behav. 201 Nov;17(9):2986-98.	tchen L, Ellis L, Ma T Ott C, Chang KHK, Ar B, et al. Engaging African American yo in the development serious mobile game sexual health educat Mixed methods studi MiX Serious Games 2020;8(1):e16254.
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Citation	Future Users Young Adults	Tech Experts	Tech Health Experts Professionals	Professionals (Other)	Participatory Model, Quality Framework or Theory Control Interview(s)	Quality Control Interview(s)		User Testing Consultation Workshop(s) Prototyping Group YAG <sup>a</sup>	Focus Group YAGª
Rice S, Gleeson J, Davey C, Hetrick S, Parker A, Lederman R, et al. Moderated online social therapy for depression relapse prevention in young people: Pilot study of a 'next generation' online intervention. Early Interv Psychiatry. 2018 Aug;12(4):613-625.					Participatory design: principles and practices <sup>91,</sup> participatory design for youth mental health <sup>92</sup>				
Simons D, De Bourdeaudhuij I, Clarys P, De Cocker K, Vandelanotte C, Deforche B. A smartphone app to promote an active lifestyle in lower-educated working young adults: Development, usability, acceptability, and feasibility study. JMIR mHealth uHealth 2018;6(2):e44.	⊠				Stepwise approach based on the Intervention Mapping Approach <sup>93,94</sup> , theoretical health behaviour change model <sup>95</sup>				

	Consultants & co-creators		Par	Participatory activity (individual)		Participatory activity (group)	
Citation	Future Users Young Tech Health Professio Adults Experts Professionals (Other)	nals	Professionals Participatory Model, Quality (Other) Framework or Theory Control	ality itrol Interview(s)	User Testing Consultation	Participatory Model, Quality User Framework or Theory Control Interview(s) Testing Consultation Workshop(s) Prototyping Group YAG <sup>a</sup>	Focus Group YAG <sup>a</sup>
Wright CJ, Dietze PM, Crockett B, Lim MS. Participatory development of MIDY (Mobile Intervention for Drinking in Young people). BMC Public Health. 2016 Feb 24;16:184.		Mixe pa de de as:	Mixed-methods participatory design; ecological momentary assessment				

Table 2. Continued

setting was focus groups (n = 12), followed by workshops (n = 11). User-experience testing (n = 14) and interviews (n = 12) were the most common individual activities implemented.

Where possible, the average age of participants across studies with older participants (aged 26 years and above) was obtained (Table 3). Eight studies included participants aged 26 years and older, while six studies developed DHIs with individuals aged 30 years or over. Analyses demonstrate that the majority of participants (excluding health professionals) in multi-phase DHI development were under the age of 30. The average age of participants was unable to be calculated for two of the studies. 45,97

Two studies reported on the experiences of codesigners. A3,49 Young people spoke of an appreciation for researchers in listening to and including their voices and values in digital tools. One participant stated they feel that the comments made were valued and listened to A further researcher noted that the participatory design process allowed YP to exert their patient voices.

# PCC research question three: co-design in support of behaviour change efforts

For DHIs to be effective, they must reach target audiences and optimise aspects of use such as accessibility and adaptability. <sup>98</sup> Young co-developers provided many insights into how this may be achieved. <sup>5,10,37–47,53</sup> Identified sub-themes for desirable attributes are presented in Figure 5.

Social connectivity and networking. In line with the evolution of technology and social platforms, most analysed studies incorporated social aspects into the developed tools. Although social platforms allow for far-reaching connectivity, it is often difficult to find other individuals or groups with the same diagnoses. Across the 23 studies, an appreciation for direct connectivity to others with shared experiences, as well as available community support services, was commonly reported. 37,42-45 Participants in the co-development of www.steppingUP.ie expressed a desire to learn from others with shared experiences via video testimonials, which aligns with the intentions of both the SpunOut and What's Everyone Up To campaigns. 5,45,46 Young co-designers of LifeBuoy advocated for Instagram as a platform, owing to its ability to foster a sense of community and familiarity with the app. 44 However, there was a common thread of concern with using major social networking sites as DHI platforms. 40,42,51

*Privacy and anonymity.* YP spoke of privacy concerns, expressing reluctancy to disclose personal health information on SM.<sup>42,51</sup> YP suggested that novel DHIs should not mimic popular social media sites, as they would likely become redundant.<sup>40</sup> Those with initial concerns

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regarding the monopoly of established SNS found that this did not have an impact on the engagement or usage of unique tools. <sup>37,43</sup> A further barrier to using SM is the 'tension between positive presentation on SM and health-related goals that require honesty and disclosure'. <sup>42</sup> Many DHIs target health behaviours that are sensitive in nature, such as mental and sexual wellbeing. It has become evident that although social connectedness is an important part of DHIs, researchers should consider establishing or using social sites which allow for anonymity.

For those using Facebook as a platform, participants expressed the need to create separate study-specific accounts to preserve anonymity, without links to other social account information, as well as clearing chat history following counselling sessions.<sup>51</sup>

Table 3. Average age of older participants (aged 26 years and above).

Author	Participant age range (years)	Co-design activity (median age, years)	User experience testing (median age, years)
Cheng	16-35		24.5
Greer	18-29		25
Griffiths*	16-30	21	21
Hightow-Weidman	18-30		22.4
Ospina-Pinillos	16-30	24	26
Pachankis	18-30	21 <sup>a</sup> , 30.1 <sup>b</sup>	
Simons	18-26		28 <sup>c</sup> , 24.4 <sup>d</sup>

<sup>&</sup>lt;sup>a</sup>Completed 1 or 2 sessions, <sup>b</sup>Completed 3 or 4 sessions, <sup>c</sup>Round 1 usability testing, <sup>d</sup>Round 2 usability testing.

*Trained moderation.* The inclusion of moderators, either trained facilitators or clinicians, is suggested to encourage and ensure safe communication regarding health. <sup>37,42,43</sup> This is evident through doubling of engagement metrics with Realshare when a moderator was present compared to when the networking site ran without a facilitator. <sup>43</sup> Participants were more likely to speak openly and honestly about sensitive health issues when a moderator was present and appreciated the additional support. <sup>43</sup> The recommended inclusion of a facilitator is aligned with those of Lederman et al. and Rice et al. regarding moderated social networking sites for therapy. <sup>37,42,43</sup>

Goal setting and progress tracking. Co-developers desired goal setting tools and encouraged the use of trackers to assess progress over time. Participants designing Active Coach expressed a need for these trackers to be passive or automatic, as opposed to a reliance on YP in tracking behaviours or efforts. Similarly, a protocol paper on the development of MindMax reported feedback regarding the annoyance of continually tracking progress or symptoms, and suggested to use 'data already provided to smartphones, apps or in-built features such as pedometers'. 99

Regarding goal setting and advice, participants suggested that recommendations be actionable, simple and specific.<sup>44</sup> As an example, YP developing MindMax preferred 'guided meditation and the suggestion of postcard writing to a loved one' over vague reflective tasks.<sup>40</sup>

High quality interfaces. For the development of gamified health interventions, YP expressed a need for games to be of high quality and realistic, in comparison with other games played regularly by participants. There was a strong opposition to the developed games which felt 'gimmicky and cheap'. Similar comments were made regarding poorly designed websites. <sup>39</sup>

Personalisation and tailoring. Personalisation, customisation and representation were identified as pertinent features of

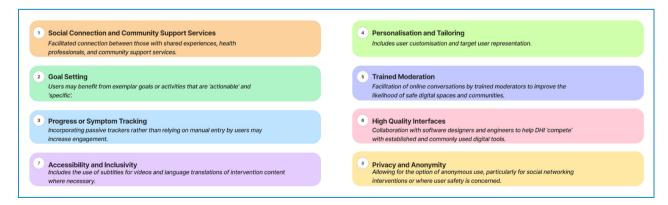


Figure 5. DHI elements with potential relevancy to youth behaviour change. DHI: digital health intervention.

websites, apps and games. <sup>10,38–41,47</sup> Ospina-Pinillos et al. reported the importance of co-adapting DHIs to meet distinct cultural needs. <sup>96</sup> For the weCare intervention, the importance of tailoring information to participants via direct message was evident. <sup>45</sup> Several researchers included customisable avatars as a part of the initial setup process for their DHIs, which predominantly received positive feedback. <sup>38,40,41</sup>

Accessibility and inclusivity. The accessibility of content was commonly identified as a significant consideration for youth DHIs. This includes adaptation for those with disabilities or for the most vulnerable members of the target group. For example, the inclusion of subtitles for video content and multi-lingual resources where necessary. 45–47

The importance of gender, sexual orientation and cultural representation in DHIs was raised during the development and evaluation processes. <sup>39,40,47</sup> YP participating in the development of HealthMpowerment.org shared experiences of racism and stigmatisation and expressed the importance of the website being designed with the target population in mind. <sup>39</sup> Female MindMax youth developers reported on the need for 'non-gendered base avatars' which can then be customised, rather than the default avatar being male. <sup>40</sup> Evaluators of What's Up With Everyone appreciated the inclusiveness of animations. <sup>47</sup> Overrepresentation, however, should be a consideration; those co-developing www.steppingUP.ie disliked pictures of young people appearing on each webpage, stating they were 'annoying' and 'cheesy' during usability testing. <sup>5</sup>

# PCC research question four: potential to build credibility, trust, collaboration and advocacy online

Addressing the final research question, the above findings may be translated into insights regarding the ability to create credible and trustworthy DHIs which support collaboration and advocacy efforts. In a digital world ripe with dis- and misinformation, the credentials of health professionals are increasingly well-regarded and sought online. The presence of known or trusted researchers or clinicians in developed tools, be it through disseminated resources or ongoing communication, will therefore act to increase trust and credibility, as well as safety. <sup>37,42,43</sup>

If facilitators to be present in digital tools are not known to participants, they should ensure early introductions are comprehensive to build initial rapport. Participants developing MiCHAT suggested 'their comfort with engaging in the study and discussing sensitive topics could be increased if the counsellor could dedicate the entire first session to describing the program and themselves'. <sup>51</sup> Participants also suggested offering future participants 'the opportunity to learn about their counsellor ahead of time, through a study-specific Facebook account detailing

qualifications and personal reasons for involvement'.<sup>51</sup> For weCare users, face-to-face connection with cyber health educators helped to establish rapport and trust prior to communication online.<sup>45</sup>

The appropriateness of content for target users, as well as the presentation of the tool itself, are also important considerations. Greer et al. found many features of Vivibot to be associated with positive outcomes in internet-based interventions for depression, including surface credibility, aesthetics and content appeal to the specific population.<sup>35</sup> Health information provided online, such as advice, support or resources, should consider 'a younger point of view and explain in readable English, rather than some of the more technical things you get given by the hospitals'. 43 These findings align with those of Coyne et al., who reported their young co-designers wanted website information to be simple and age-appropriate, avoiding 'nonpatronising, adult-oriented' language. 5 The use of metaphors to portray health messages was also positively received.<sup>47</sup> The insights required for this tailoring are an outcome of participatory design, reinforcing the need to include target users in the design and development processes.<sup>5</sup>

As discussed, the quality of 'surfaces' or interfaces should be comparable to other, frequently engaged with digital sites or games. If developing tools from scratch, achieving this will likely involve collaboration with service or software designers to optimise aesthetics and usability – several researchers consulted tech, software design or film experts (n = 10). For example, the What's Up With Everyone animated short films were created in partnership with Aardman Animations, an award-winning independent animation studio. The Small tweaks to DHIs, including the sending of messages to student email systems rather than personal addresses, changing website domains to .org or .com, and including University or organisation logos on website pages were suggested to improve credibility and trust.

### **Discussion**

### Main findings

Taken together, the emerging evidence suggests that there are numerous opportunities to collaboratively develop engaging and practical digital tools for young people. Insights were able to be mapped according to the four key research questions. By far, the most commonly developed DHIs have been websites, which were consistently developed since the beginning of the analysed period. For those looking to collaboratively develop DHIs, some important considerations for young people include trustworthiness and safety, connection to others with shared experiences and the quality of developed tools.

Participatory methods can be harnessed by adapting established frameworks to suit unique research objectives

and include young people in the design and iterative testing of DHIs. Researchers who employed collaborative methods more often than not found their tools to be usable and acceptable to young people. Co-design is an important consideration in ensuring that youth care and services provided are accessible, appropriate and effective. However, further research is required to corroborate the presented results.

### Comparison to previous studies

Recent systematic reviews and meta-analyses have evaluated the impact of DHIs on the health of young people. Although the findings were promising, the authors highlight the quality of evidence and methodological limitations, encouraging additional research and standardisation of research procedures and DHI taxonomy. 100-102 Regarding co-design, a practitioner review of collaboratively developed DHIs to improve the mental wellbeing of young people provides a comprehensive overview of co-design methods and techniques and offers guidance for those looking to co-develop DHIs. 103 Resource restraints and non-representative sample sizes were identified as key co-design challenges, aligned with the findings of this review. The authors note the evolving nature of technologies and suggest more face-paced participatory design phases to ensure outputs remain relevant and engaging.

## Strengths and limitations

Few studies have co-designed DHIs with the target group. This scarcity has led to a number of review limitations. A ScR lends the ability to assess a wide-ranging field of enquiry. However, the broad nature of this type of review can result in difficultly establishing boundaries. 104 This is evidenced by the iterative widening of the age-inclusion criteria, resulting in an inability to target results to young adults aged 18-26 years. The authors acknowledge that broadening the scope of this review raises questions about the classification of youth. Various definitions exist for this age group, with prominent global health organisations defining the age range as 15-29 years. 105,106 The World Health Organisation refines this definition to focus on young adults, specifying this subset as those aged 20-24. 107 To be confident that the findings accurately represent the needs of young adults, we call for further research targeting individuals aged 18-26 years. Additional research involving the target group is necessary for gaining deeper insight into generational disparities in technology perceptions and usage, as this review faces limitations in addressing this particular aspect.

Aligned with similar research, taxonomy is a key limitation of this review. Despite co-design being the principal methodology of interest, due to limited evidence, it has been combined with other methods which fall under the banner of participatory research. This is further complicated

by discrepancies in definitions and classifications of participatory methods across the literature. Here, it is important to acknowledge the potential for assimilation of distinct methods and differing interpretations of participatory methods and results.

The need to collate insights from multiple perspectives regarding participatory work, intervention usability and later efficacy poses a unique challenge. It is often difficult to obtain a clear understanding of the success of a DHI from one report alone. For this review, all aspects of development and intervention have been considered. Where studies were deemed as limited in certain aspects of reporting during the critical appraisal process, additional studies were sought to ensure a more comprehensive analysis of the digital tools included for the assessment. As mentioned before, methodological limitations across the included studies may preclude results and limit the ability to draw causal conclusions.

### Recommendations for future research

Pilot testing with a small number of individuals representative of target populations for final iterations prior to larger trials or product launch has been highlighted as an important step in co-development processes. Heckman et al. acknowledge the contradictory nature of what participants say they want, compared to the features they use once tools are launched and accessed. And for understanding youth desires and experiences of DHIs, observation of youth use of the developed tools is an important consideration for those adapting and applying participatory frameworks.

Furthermore, researchers may consider reporting on the experience of co-designers, as well as outcomes from development processes. There are gaps in the literature regarding evaluations of the impact of co-design on stakeholders. Few researchers reported on the participatory experiences of participants, with the majority commenting only on the utility of co- or participatory design. Those who did share insights reported positive experiences in participating in collaborative design processes.

Other studies not included for review and which have qualitatively assessed the experiences of stakeholders in collaborative processes have reported mixed results. 108–110 There appears to be many ways in which co-development can positively impact designers, alongside areas for improvement. And in similar reports of camaraderie, researchers have also reported participant experiences of designing as transactional, despite the tendency of co-design to boast of its ability to go 'beyond consultation'. 109 Brief reports on designers' perspectives and outcomes may add depth to results and further the argument for co-design in health promotion and intervention. Furthermore, it may help in identifying where participatory methods can improve to ensure co-design is beneficial for developers and users alike.

To fully harness youth insights, researchers may consider collaborating at even earlier stages, when deciding upon research questions and objectives. Traditionally, co-design occurs after researchers have already established the areas and goals of study. Here, what is potentially missing is youth involvement in the generation of ideas about what to research. This may further improve health tools and services for young people.

### **Conclusions**

A range of innovative digital health interventions have been developed to support young people. Novel platforms such as social networking sites, unique apps and websites, short animated films and video games may be useful tools for disseminating health advice and have the potential to offer valuable clinical support for young people. Researchers attempting to develop digital health tools should consider doing so with input from stakeholders, including target users, as well as software experts in some instances to ensure quality and to encourage ongoing engagement and use. The experience of co-designers may offer useful insight into the benefits and pitfalls of co-design beyond outputs. Health promotion strategists looking to digitalise their approaches may find value in the adaptability and responsiveness of participatory design, the benefits of which are increasingly being recognised. Further digital health research is needed with universally adopted mobile technologies to better understand their utility in promoting health and preventing diseases in young adults.

### List of abbreviations

DHI digital health intervention JBI Joanna Briggs Institute

**PRISMA** preferred reporting items for systematic reviews

and meta-analyses

PRISMA-ScR preferred reporting items for systematic reviews

and meta-analyses extension for scoping review

**PCC** population, concept and context

**RCT** randomised controlled trial

ScR scoping review SM social media **SMS** short message service SNS social networking sites

YP young people

Availability of data and materials: Not applicable.

**Consent for publication:** Not applicable.

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### Appendix 1.

Adapted Thematical Analysis Process.

Step One: Data familiarisation: Data were charted using extraction fields proposed for scoping reviews (Arksey & O'Malley 2005) and the JBI data extraction tool for scoping reviews, with adaptation to enrich understanding of the data.<sup>28</sup> Data queries and visualisations were performed using NVivo, resulting in a mind map.

Step Two: Initial code generation: Deductive codes, or known codes based on research questions were generated from the data familiarisation process (extraction, NVivo queries) and NVivo data visualisation (mind map).

Step Three: Inductive code generation: Inductive codes or codes which emerged from the data set were generated as deductive coding took place. Once the primary author had coded the final list of papers, the list of inductive and deductive codes was sent to a second author for independent data coding. Any major discrepancies between codes were discussed and resolved.

Step Four: Search for themes: Data were then grouped into themes by the primary author, creating a thematic framework. Similarities and differences between the codes and themes were then compared and grouped into descriptive categories. Following this, overarching themes were developed to best define each category.

Step Five: Review of themes: The primary author took the lead role in charting the data and discussed theme development as this progressed at regular intervals with the second author. A draft summary of themes was then reviewed and agreed upon by both authors before being categorised by relevance to key research questions.

Step Six: Write-up: Synthesised and charted data have been presented in a combination of multiple formats: tabular, narrative and diagrammatic.