Worldreader Query Data Project

A Capstone Project for the Data Science and Big Data course at Universitat de Barcelona



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Introduction & Project Scope

<u>Worldreader</u> is non-profit organization working to reduce illiteracy through its reading applications and sponsorship programs. The organization has a collection of over 40,000 books in more than 40 languages with the mission "to unlock the potential of millions of people through the use of digital books in places where access to reading material is very limited."

55 464 692,190 6,139,558 COUNTRIES 692,190 MONTHLY READERS 6,139,558

The Project Scope was to analyze queries made by users on the feature phone application by using clustering techniques to identify similar searches.

Worldreader provided our team with 6 CSV files consisting of over 3,000,000 queries and related information.

customer,	country,	url,	query,	created_at
157260,	"KE",	"/Search /Results?Query=New+Testament& Language=",	"New Testament",	"2016-12-27 15:48:16.893"
157261,	"PH",	"/Search/Results?Query=circles",	"circles",	"2016-11-12 18:14:11.933"
157261,	"PH",	"/Search /Results?Query=japanese",	"japanese",	"2016-11-18 17:15:54.19"

Project Work

Data processing

Classification and Topic Modeling

P01

Data cleaning and language detection

- Data loading and general examination. Removing duplicates.
- Data cleaning: removal of punctuation, spaces before and after query, empty queries, queries of only numerical numbers and queries with special characters.
- Language detection.

P02

Language selection and error correction

- Select queries in English.
- Correct spelling errors.
- **P02A** Frequecy of misspelled words.
- ➤ P02B Correction of misspelled words.

P03

Sampling & Descriptive Stats.

- Descriptive analysis of the sample.
- Graphical analysis of terms to identify possible themes: Word frequency, bigrams, and wordcloud.
- Sample selection of 20,000 queries run though the Google Books API supplementing the data.

P04

Classification

- Load the supplemented queries with the information pulled from the Google API.
- Segmentation of complete dataset through:
- LDA Algorithm with best-match and with 5 results.
- ➤ NMF Algorithm with best-match and 5 more results.
- Choose best fit model, test accuracy and stability.

Classification Algorithms: LDA vs NMF

LDA (Latent Dirichlet Allocation) and NMF (Non-negative Matrix Factorization) are unsupervised techniques for topic discovery in large document collections. Discover different topics that a set of documents represent and how much of each topic is present in a document (or corpus).

Each algorithm has a different mathematical underpinning:

- LDA is is based on a bayesian probabilistic graphical modeling
- NMF relies on linear algebra.

Both algorithms take as input a bag of words matrix (i.e., each document represented as a row, with each columns containing the count of words in the corpus) and produce 2 smaller matrices:

- a document to topic matrix (no documents * k topics)
- a word to topic matrix (k topics * no words) that when multiplied together reproduce the bag of words matrix with the lowest error

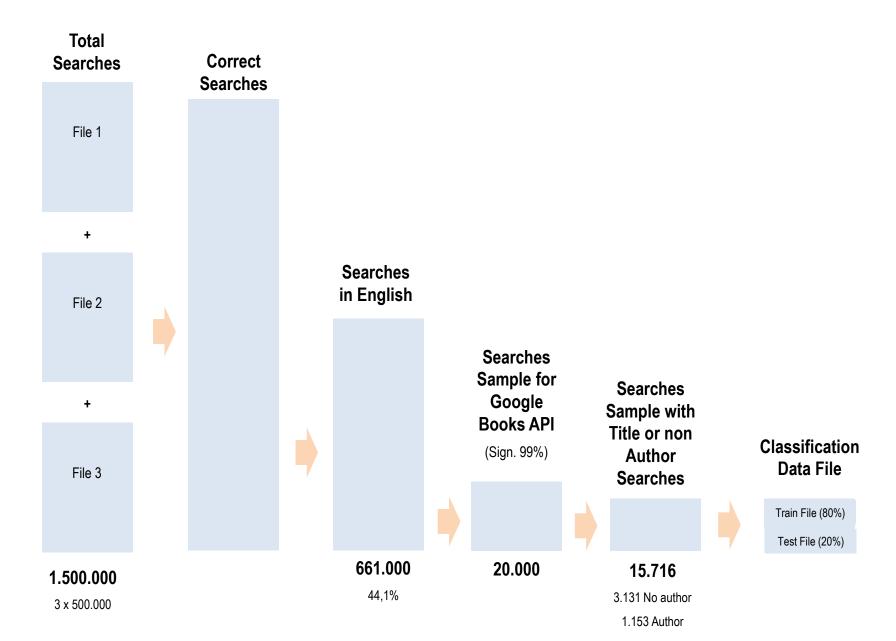
The output of the derived topics generated by both models involved assigning a numeric label to the topic and printing out the top words in a topic.

NMF and LDA are not able to automatically determine the number of topics and this must be specified.

NMF is usually cheaper in computation compared to LDA.

NMF performs better with shorter texts.

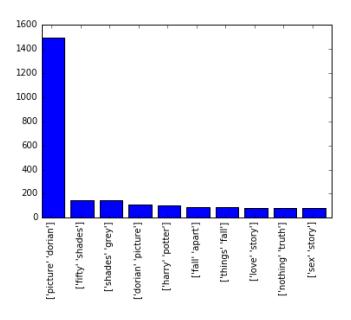
Searches file(s) process



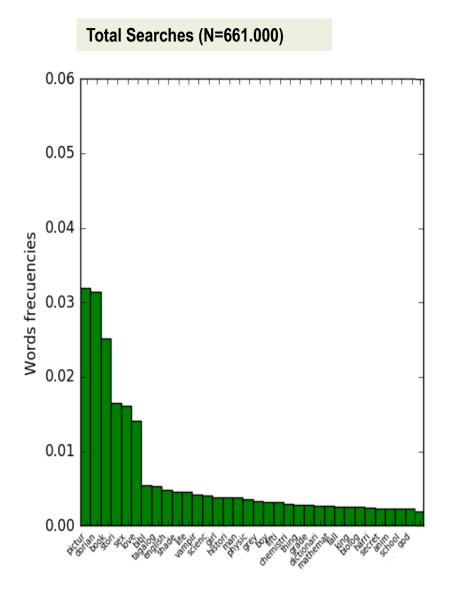
Word cloud Sample



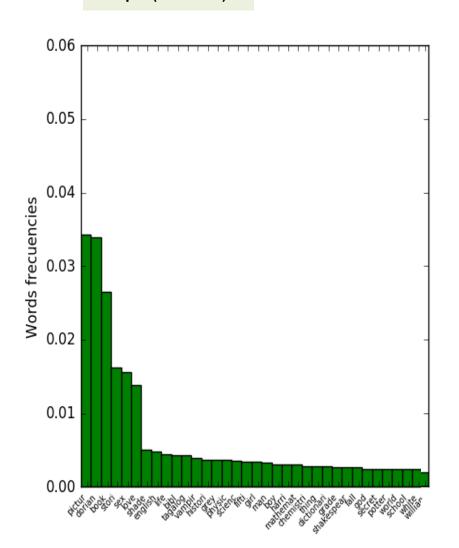
Bigrams Sample



Sampling significance



Sample (n=20.000)



Number of Topics

Iterative approach in both cases:

LDA

Perplexity is a commonly used measurement in information theory to evaluate how well a statistical model describes a dataset. Low perplexity indicates that the probability distribution of the model is good at predicting the sample.

K	Perplexity
K = 5	249.759001877
K = 10	254.351936899
K = 15	250.765157719
K = 20	251.955603856
K = 25	254.939880397

NMF

Tested with same K numbers. K = 15 was the one that performed best too.

LDA Topic classification : Complete Train vs. Best Match

	LDA Complete Train (Time 37', words average 214)													
Topic 0:	Topic 1:	Topic 2:	Topic 3:	Topic 4:	Topic 5:	Topic 6:	Topic 7:	Topic 8:	Topic 9:	Topic 10:	Topic 11:	Topic 12:	Topic 13:	Topic 14:
student book learn use practic mathemat includ studi	english book languag bibl word dictionari use includ	harri potter lord give will war shall must	histori world studi cultur book polit new social	sex sexual book stori work women psycholog men	book manag system use research develop inform new	book will vampir find new seri power love	horror stori film fiction ghost fan the tale	dorian wild gray pictur stori portrait beauti edit	book game think will kid get can success	comic book novel music time life work stori	anim novel thing fall african apart stori africa	shade fifti grey christian book recip ana world	play shakespear poem tale romeo juliet othello includ	love stori life will can book time live

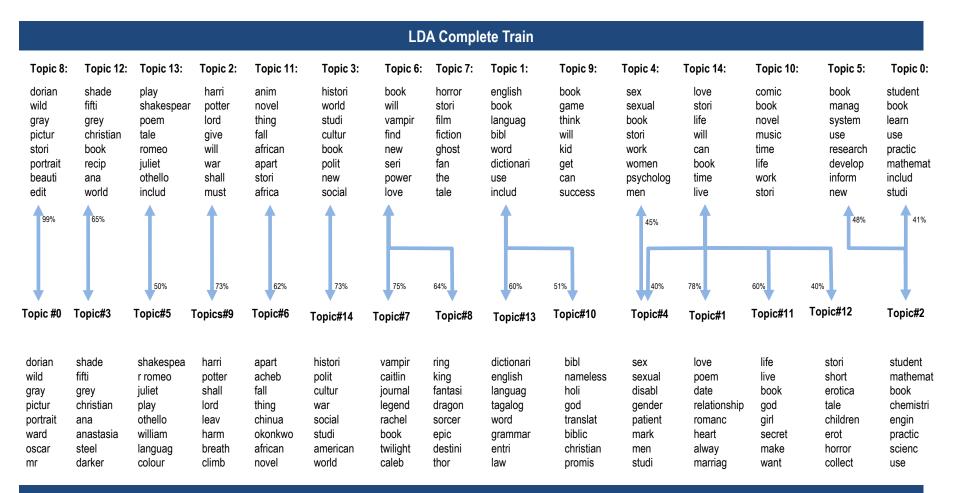
	LDA Best Match (Time 37', words average 92)													
						A DOST MAN		i , words t	average of	-1				
Topic 0:	Topic 1:	Topic 2:	Topic 3:	Topic 4:	Topic 5:	Topic 6:	Topic 7:	Topic 8:	Topic 9:	Topic 10:	Topic 11:	Topic 12:	Topic 13:	Topic 14:
book	book	will	histori	stori	love	shakespear	manag	law	dorian	book	sex	shade	book	dorian
student	languag	book	work	short	life	princ	busi	africa	gray	women	harri	fifti	histori	beauti
use	english	romanc	war	film	book	warrior	account	life	reader	sex	english	grey	scienc	portrait
includ	tagalog	seri	cultur	book	will	year	market	dictionari	pictur	food	sexual	christian	social	pictur
practic	stori	magic	new	horror	can	will	econom	legal	wild	vampir	dictionari	love	polit	begin
guid	play	ring	book	sex	live	play	develop	stori	young	men	potter	ana	human	depict
learn	student	king	art	adult	time	world	technolog	tale	first	journal	word	dark	studi	gray
provid	will	fantasi	poem	night	make	book	system	white	modern	recip	book	passion	new	physic

NMF Topic classification : Complete Train vs. Best Match

	NMF Complete Train (Time 15", words average 214)													
Topic 0:	Topic 1:	Topic 2:	Topic 3:	Topic 4:	Topic 5:	Topic 6:	Topic 7:	Topic 8:	Topic 9:	Topic 10:	Topic 11:	Topic 12:	Topic 13:	Topic 14:
dorian wild gray pictur portrait ward oscar mr	love poem date relationship romanc heart alway marriag	student mathemat book chemistri engin practic scienc use	shade fifti grey christian ana anastasia steel darker	sex sexual disabl gender patient mark men studi	shakespear romeo juliet play othello william languag colour	apart acheb fall thing chinua okonkwo african novel	vampir caitlin journal legend rachel book twilight caleb	ring king fantasi dragon sorcer epic destini thor	harri potter shall lord leav harm breath climb	bibl nameless holi god translat biblic christian promis	life live book god girl secret make want	stori short erotica tale children erot horror collect	dictionari english languag tagalog word grammar entri law	histori polit cultur war social studi american world

	NMF Best Match (Time 15", words average 92)													
Topic 0:	Topic 1:	Topic 2:	Topic 3:	Topic 4:	Topic 5:	Topic 6:	Topic 7:	Topic 8:	Topic 9:	Topic 10:	Topic 11:	Topic 12:	Topic 13:	Topic 14:
dorian	life	dorian	sex	book	vampir	shade	bibl	english	harri	shakespear	histori	law	love	stori
gray	book	beauti	sexual	student	journal	fifti	nameless	languag	potter	romeo	cultur	legal	poem	short
wild	live	portrait	men	mathemat	book	grey	hero	dictionari	shall	play	polit	dictionari	marriag	erotica
pictur	time	pictur	male	scienc	twilight	christian	histori	word	lord	juliet	studi	entri	relationship	sexi
reader	world	depict	adult	engin	legend	ana	holi	oxford	leav	william	war	sourc	heal	night
remain	make	gray	enlighten	use	rachel	steel	heaven	tagalog	sky	othello	american so	ciatrime	peter	erot
paint	god	begin	bodi	practic	diari	anastasia	way	grammar	drive	colour	centuri	term	richard	adult
portrait	famili	hedonist	character	studi	seri	darker	goď	use	breath	classroom		inform	romant	romanc

LDA Topics classification: LDA Complete T. vs. NMF Complete T.

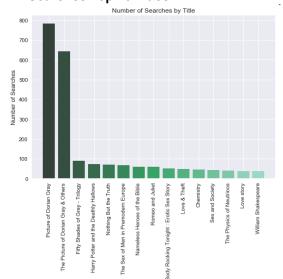


NMF Complete Train Google Categories

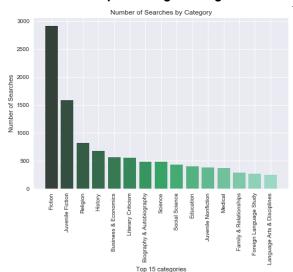
Novel									
Topic #0	Topic #5	Topic #6	Topic #7	Topic #8	Topic #9	Topic #1	Topic #11	Topic #3	Topic#12
dorian wild gray pictur portrait ward oscar mr	shakespear romeo juliet play othello william languag colour	apart acheb fall thing chinua okonkwo african novel	vampir caitlin journal legend rachel book twilight caleb	ring king fantasi dragon sorcer epic destini thor	harri potter shall lord leav harm breath climb	love poem date relationship romanc heart alway marriag	life live book god girl secret make want	shade fifti grey christian ana anastasia steel darker	stori short erotica tale children erot horror collect
	glish rature	African Liter.	Fiction	/Juvenil	e Fiction	Family relation		Erotic Li	iterature

Book				
Topic #4	Topic #2	Topic #14	Topic #13	Topic #1
sex sexual disabl gender patient mark men studi	student mathemat book chemistri engin practic scienc use	histori polit cultur war social studi american world	dictionari english languag tagalog word grammar entri law	bibl nameless holi god translat biblic christian promis
Sex / Medical	Science	History	Language Study	Religion





Searches Top 15 Google Categories



Google Books example categories

Recurrent Titles	Google Category
Picture of Dorian Gray	Juvenile Fiction
Harry Potter	Juvenile Fiction
Fifty Shades	Fiction
Romeo and Julieta	Drama
Twilight	Literacy Criticism
Bible	Religion
Things Fall Apart	Social Science

Insights for Worldreader and Recommendations

- Users use the open search field looking for specific titles or looking for literature related to a topic. Low searches with author names.
- High frequency titles searched need to be included if not in catalog: The Picture of Dorian Grey, The Bible, Fifty Shades of Gray, Romeo and Julieta, Things fall Apart, Twilight and Harry Potter Series.
- Solve user ID instability in order to understand user profiles, searches and behavior.
- Create a country by country strategy in order to enhance libraries.

Conclusions in terms of analysis

- LDA and NMF use information about the word co-occurrences to extract the latent topics of the data. For this reason, they promote the predictive capacity of the titles of the books in the categories.
- Topics generated by LDA are close to human understanding, in terms of grouping co-occuring words together. However, these topics may not necessarily be the ones that distinguish different groups of documents-sometimes enforcing the documents to be sparse and specific in topics may help.
- The results of LDA seem unstable and are different depending on the sample of 80% chosen.
- When perplexity was calculated LDA seemed to be more stable for 5 or 15 topics. 15 topics seemed to reflect more precisely the diverse range of documents.
- NMF can be mostly seen as a LDA of which the parameters have been fixed to enforce a sparse solution. It may not be as flexible as LDA if you want to find multiple topics in single documents (e.g., from long articles), but it usually works better with short texts of different nature.
- NMF is faster than LDA for short text analysis. Its computation time is lower.
- NMF seems to be a more stable model both with the best match and with all the suggestions.
- For the purposes of this work, we think the results of NMF complete help us to understand better user's type of searches and recurrent topics.

Possible next steps

- Classification of queries based off user information
 - Supplement data further with user profile information.
 - Supplement data further with information related to success or failure of the search results.
- Increase sample size to see if it improves the function of the models. Test different sample sets.
- Analysis of organization's catalog.
- Try to find other libraries with <u>description</u>. We could not access to any as good as Google Books.
- Compare the supplemented queries with the information extracted from the Google Books API against the organizational book catalog:
 - Identify the catalog books in high demand
 - A list of books in high demand and not part of the catalog
 - Create a recommenders system of the catalog based off the queries
- Query Classification Methodologies:
 - Test LDA removing words of low frequency.
 - Use PCA to try to find core topics within the data. Feature extraction method before NMF and LDA
 - Apply TextRank with the descriptions to extract keywords and run the models.
 - Apply technical analysis for graphs of the hyperonyms of the main search terms, using the NLTK library to retrieve WordNet hyperonyms.

Check out our project

GitHub and Jupyter Notebook: https://github.com/cnlewis/CAPE_stone

Blog: https://cnlewis.github.io/CAPE_stone

Thank you for your attention!

