Fusion FreeACS Installation

Version 2014R1

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Document Introduction

1.1 Nam of s

The current name of the system is "Fusion FreeACS". As this is a relatively new name, the old name "Fusion" is in frequent use and may continue to be for a very long time. An even older name "xAPS" is also in use.

1.2 Docume   Purpo

The purpose of the document is to explain how to install or migrate Fusion (chapter 4 or 5).

1.3 Docume   Audience

The readers will be Fusion Administrators and System Operators.

1.4 Docume   His

Version	Editor	Date	Changes
2009-R1	Morten Simonsen	18-Feb-09	Initial public version.
2009-R1-U1	Fredrik Gratte	31-Mar-09	Updated platform requirements.
2009-R2	Morten Simonsen	02-Jul-09	Revised edition
2011R1	Morten Simonsen	21-Jan-11	Revised edition
2012R1	Morten Simonsen	28-Dec-11	Name change/upgrade from 2011R1 procedure. Added a chapter.
2013R1	Morten Simonsen	17-Jan-13	Updated to latest release
2014R1	Morten Simonsen	03-Feb-14	System is no longer a commercial product – is licensed under the MIT license for free usage. The differences between 2013R1 and 2014R1 are otherwise small.

1.5 Ref

Document
[1]   Fusion Web User Manual
[2]   Fusion Shell User Manual
[3]   Fusion Core User Manual
[4]   Fusion Monitor Server User Manual
[5]   Fusion Web Services User Manual
[6]   Fusion TR-069 Server User Manual
[7]   Fusion Syslog Server User Manual
[8]   Fusion SPP Server User Manual
[9]   Fusion Database User Manual

2 Quick Overview

A complete installation of a Default Setup is provided in chapter 5.

Fusion can be run in several configurations depending on your needs. The following section will list all modules and comment on where there is a choice to be made.

2.1 Infr

This list can also be read as requirements from Ping Communication to the customer, as the customer needs to be knowledgeable about these infrastructure parts, or at the very least be able to acquire the necessary knowledge, to maintain all these components.

- Fusion can run on one physical server if necessary. Several factors come into play to decide how many servers is optimal.
- Operating system which can run JRE 1.7 (see details and exception to this below in the 'OS' chapter).
- MySQL 5.5
- JRE 1.7 (latest update).
- Tomcat 7 (other web containers are possible, but not described)

2.2 Mod

North-side modules (user interface modules):

- Fusion Web (Standard web interface for management)
- Fusion Shell (CLI, script automation, management)
- Fusion Web Services (if system integration is needed)

Core modules:

- Fusion DB (table definitions)
- Fusion Core
- Fusion Syslog Server
- Fusion Monitor Server

South-side modules (CPE interface modules):

- Fusion TR-069 Server (if you have TR-069 devices)
- Fusion STUN (needed to support TR-111)
- Fusion SPP (needed to provision HTTP/TFTP/Telnet)

The following chapters will explain how to install these modules.

3 Customer requirements

3.1 Hardwa

There are many ways one could organize the hardware to satisfy Fusion. You could do with one physical server at start up. As the number of devices connected to Fusion grows, you should probably split the processes/modules on several servers. This table should give you a quick overview of how Ping Communication thinks about this issue:

CPEs	Connects pr 24h	Devices w/syslog	Fusion Web available on internet	Servers required	Comments
50K	1	Y	Y	1	The minimum requirement, see below for spec. for server.
500K	1	N	N	2	You should have server with the provisioning server (TR-069 or OPP) in DMZ and the rest of the modules on another server within your intranet. This requirement is mainly due to security reasons.
500K	1	Y	N	3	Same as for the above, but syslog could generate a huge load, so it could be smart to have a separate server for the Fusion Syslog Server & Fusion Syslog DB.
500K	24	N	N	5	You should have 3 provisioning servers, since the CPEs connect 24 times a day. The database would be put under some load here, so the database should also be place on its own server. The rest of the modules could be placed on one server.
12M	1	Y	Y	7	The same load as in the previous example, but syslog is turned on, so it will require a database server extra. And don't put Fusion Web on of the provisioning server, just because they are both located in the DMZ, use a separate server for that module.

A server is expected to have a decent multi-core processor, minimum 8GB RAM, minimum 100 Mbit network interface and hard disk capacity of at least 500GB (this last requirement is only important for the database server). We expect the usage of fast HDD, since this is critical for the database. The minimum specification translates to some of the test servers we have used. Looking closely at these figures you should realize that this specification is a low-end system these days. A state-of-the-art system today (jan 2013) would probably have more capacity. So if you think the number of servers will grow too rapidly with increasing numbers of connects pr 24h, keep in mind that in that situation you would probably use a state-of-the-art system, minimizing the number of servers required.

The tests we have done to come up with this list will of course not represent the absolute truth about how a potential customer will use the system. Particularly the number of parameters in the database, jobs activated, logging scheme, number of end users, number of interconnecting systems, will influence the performance. That said, we think these figures give a reasonable and reliable picture of the situation.

If you decide to run on multiple servers, the first split should be between Fusion DB and the provisioning servers (SPP or TR-69), since these components are affected the most by an increase in devices. Another important point is that you can add provisioning servers to scale up the system, all of them connecting to the same Fusion DB Server. There is another reason for this split as well, and that is that the provisioning servers must be reachable for all the devices, a requirement which you might not want for your database!

Another split would be to put all the interface modules (Fusion Web, Fusion Shell and Fusion Web Services) on a separate server. A trigger for this move would be to secure these interfaces from direct access from the Internet.

Yet another split would be to put a syslog server and the syslog database on its own server, but that is something one does only if there's a significant load on the syslog server.

The bottleneck of this system will eventually be the database. However we believe that this bottleneck will not be hit before at least 10M CPEs are connected, possibly not before 30-50M CPEs are connected (it all depends on many factors). But this does not take into account that the database server may run in a cluster. We have not experimented with this, but we still believe this is an option, an option that no customer today is likely to reach without a very aggressive provisioning policy (e.g. many connects pr CPE every 24h).

3.2 OS

All modules in Fusion are Java applications. In theory they can be installed on any OS that supports JRE 1.7 and has an available web-container (like Tomcat 7). We have chosen to run on Linux, Ubuntu Server 12.04 LTS, 64 bit, and we suggest that our customers do the same. If they do, it's easy to follow the installation procedure in chapter 5.

3.3 D

Currently Fusion will only run on MySQL 5.5. Should it be necessary, Fusion can be made to run on Oracle relatively easy, since we've supported Oracle in previous versions. Such a support will have to be initiated by a customer.

How to install MySQL is considered the responsibility of the customer. Furthermore it may be necessary to tweak the database somewhat as the load grows. This competence should be found within your company. That is to say that Fusion is not a fool-proof system and will require some technical people to take part in the installation and operation.

That said we do have an installation procedure for a complete set up of a standard Fusion Server which includes a reasonably good set up of MySQL 5.5. This was done to minimize our own support effort in the installation process, but also serves us well because the installation of Fusion becomes more coherent across customers. Chapter 5 contains the detailed installation procedure of such a standard set up.

3.4 Ja   a   Web c

As for the databases, you need to be able to install Java and a web container on your system. Fusion requires JRE 1.7, preferably the latest update. When this is installed you can install the web container. Tomcat 7 has been used in development but other web

containers can also be used, since they offer the same runtime environment for Fusion applications.

4 Installation from scratch

The goal is to install a standard Fusion Server (Default Setup), which requires installation of Ubuntu Server 12.04 LTS 64-bit, MySQL Server 5.5 (latest update), Tomcat 7 and JRE 1.7 (latest update). How to install Ubuntu 12.04 LTS 64-bit is beyond the scope of this simple document, but otherwise all other software installation is described. This is not to say that one cannot run on any other OS or J2EE server, but this is the standard/default Fusion installation recommended for most users.

Important!! In this installation document we use **bold font** to signal variable input. Do not copy and run a command with **bold font**, but exchange it with your own carefully selected input (like username and password).

Important!! The comments in the right column will help you understand what is happening. Sometimes the comments are crucial to get the installation right.

4.1 Ubu   12.04

Step	Command	Comment
1.1	sudo -s	Enter your account password and become root. This installation document expects you to be root throughout the whole process.
1.2	aptitude update && sudo aptitude safe-upgrade	Will make your system up to date

4.2 MySQL 5.5 a   JRE 1.7

Step	Command	Comment
2.1	aptitude install mysql-server-5.5	During installation you must enter a MySQL root password. **Remember this password!!** – you will need it in step 2.7 and 4.3. You can stop/start/restart with this command: service mysql start/stop/restart
2.2	pico /etc/mysql/my.cnf	This file is the essential MySQL configuration file.
2.3	bind-address = 0.0.0.0	**Optional!** If you want your database to be accessible from outside localhost, set to 0.0.0.0. Else, the database will only be accessible for applications running on localhost (like Fusion server).
2.4	max_allowed_packet = 32M	Should be at least 32M, to allow adding firmwares up until this size into the Fusion database
2.5	innodb_buffer_pool_size=1024M	This is the most important memory setting, MySQL should have access to perhaps 50%

Step	Command	Comment
		av of total memory on server. If you set this setting to high MySQLs InnoDB engine may silently fail! Check in 2.7.
2.6	service mysql restart	Restart MySQL after changes
2.7	mysql -uroot -p**password**	Log on to MySQL with the MySQL root-password. Perform a simple SQL "select user from mysql.user;" to make sure MySQL is running fine.
2.7	aptitude install openjdk-7-jre-headless	Will install JRE 7
2.8	update-java-alternatives -s /usr/lib/jvm/java-1.7.0-openjdk-amd64	Make sure this newly installed Java version is the default on the system. Some error messages may be shown, but most likely you can ignore them.
2.4	java -version	Should return something like java version "1.7.0_09" OpenJDK Runtime Environment (IcedTea7 2.3.3) (7u9-2.3.3-0ubuntu1~12.04.1) OpenJDK 64-Bit Server VM (build 23.2-b09, mixed mode)" This can be tricky, if you have older/other java versions installed. You can try to uninstall the older versions.

4.3 Tomc   7

Step	Command	Comment
3.1	aptitude install tomcat7	Install Tomcat 7 You can stop/start/restart with this command: service tomcat7 start/stop/restart
3.3	pico /var/lib/tomcat7/conf/catalina.properties Append the following: ,${catalina.base}/common,${catalina.base}/common/*.properties to the property "common.loader"	Edit the configuration file of tomcat to point to a directory where Fusion properties will be placed.
3.4	pico /etc/default/tomcat7 Make sure these settings are set: AUTHBIND=yes JAVA_OPTS="-Djava.awt.headless=true -Xmx768m -XX:+UseConcMarkSweepGC"	AUTHBIND=yes will make it possible for Tomcat to run on lower ports (80 and 443). JAVA_OPTS is only changed slightly, to increase maximum memory usage from 128 megabyte till 768 megabyte. This should be sufficient for 10-50K devices.
3.5	pico /etc/passwd	This changes Tomcat's home directory

			from /usr/share/tomcat7 to /var/lib/tomcat7.
	Find the row containing "/usr/share/tomcat7". Change "/usr/share/tomcat7" to "/var/lib/tomcat7".		
3.6	chown tomcat7:tomcat7 /etc/ssl/certs/java/cacerts		Let Tomcat own the Java CA certificate file.
3.7	pico /var/lib/tomcat7/conf/server.xml Make sure the HTTP Connector is set to use port 80: <Connector port="80" protocol="HTTP/1.1" ….		Default setup of Tomcat is port 8080, we'll change it to 80 (default HTTP port).
3.8	pico /etc/init.d/tomcat7 Find the line beginning with "# Required-Start:" and append "$mysql" to it.		Some Fusion services have a habit of reporting e-mail errors if they cannot connect to the database when they start. (E.g. when rebooting the machine) To avoid this, we make Tomcat depend on MySQL for it to start on boot.
3.9	service tomcat7 restart		Check /var/lib/tomcat7/logs/catalina.out to make sure Tomcat7 starts without errors
3.10			If you have a firewall, open for TCP/80

4.4 F   Fusi   2014R1

Step	Command		Comment
4.1	mkdir /var/lib/tomcat7/deploytmp /var/lib/tomcat7/shell		Will create a couple of directories need for Fusion. We place everything in the default tomcat folder (~tomcat7), for easy access.
4.2	rm -rf /var/lib/tomcat7/webapps/ROOT		Remove the default ROOT webapp.
4.3	ln -s /var/lib/tomcat7/webapps/web /var/lib/tomcat7/webapps/ROOT		Set Fusion Web to be the default webapp.
4.4	Download the WAR-files, JAR-files and database-sql-files + documents from http://www.freeacs.com/download		Download/copy Fusion into your home/current folder – we assume that commands are run from this folder in the following steps.
4.7	Install Fusion Database		Read and execute installation described in Fusion Database User Manual.pdf [8]
4.8	From each WAR-file and JAR-file, move the property files found under WEB-INF/classes/ to /var/lib/tomcat7/common. Do not leave any of those property files in the WAR-file or JAR-files!!		Copies all Fusion properties files into correct Tomcat folder – so that we can easily change configuration.
4.9	sed -i 's/xaps\/xaps/xaps\/**xapsdatabasepassword**/g' /var/lib/tomcat7/common/*.properties		During step 2.1 you created an Fusion database with a password. Make sure to use that in this command, to set

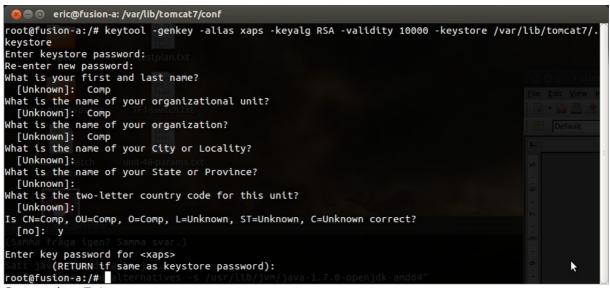| Step	Command	Comment
		the correct property in the Fusion configuration.
4.10	cp -v */*.war /var/lib/tomcat7/webapps	Copy all Fusion WAR files into correct Tomcat folder. The WAR files will hot-deploy if Tomcat is already running.
4.11	cp -v */shell.jar /var/lib/tomcat7/shell	Copy Fusion Shell to /opt/xaps
4.12	mv /var/lib/tomcat7/common/*shell* /var/lib/tomcat7/shell	Move the property files needed for Fusion Shell to the correct folder. It should have the correct settings for database password (see 4.5)
4.13	chown -R tomcat7:tomcat7 /var/lib/tomcat7	Let Tomcat own its home/working directory.
4.14	service tomcat7 restart	Restart Tomcat to make sure all changes are taken into effect. Check logs under /var/lib/tomcat7/logs/catalina.out
4.15	Don't skip this! – read comment →	Start a browser and locate the Fusion Web interface. Usually http://localhost Then log in using admin/xaps. You may now change the admin password. This admin password is NOT the same as the xapsdatabase-password specified in 4.9, it's only about web/shell/web-service access to the Fusion FreeACS.
4.16		If you have a firewall, you must now open UDP/9116 for syslog-traffic.
4.17	chmod g+w /var/lib/tomcat7/common /var/lib/tomcat7/deploytmp /var/lib/tomcat7/shell	Make sure all files in these folder keep the correct group
4.18	chmod g+s /var/lib/tomcat7/common /var/lib/tomcat7/deploytmp /var/lib/tomcat7/shell	Make sure all files in these folder keep the correct group

4.5

4.6 Opti   step – Tomc   o HTTPS

If you run Fusion TR-069 server AND you want to provision Ping Communication devices using TR-069, please follow step 7.1-alt1.

If you do not provision Ping Communication devices, but still wish to avoid warnings when you use Fusion Web, please follow step 7.1-alt2
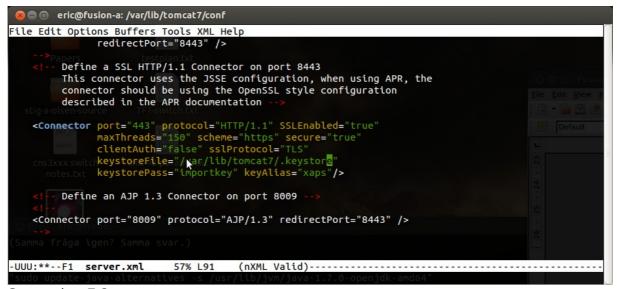
Otherwise follow step 7.1-alt3 or 7.1-alt4.

Step	Command	Comment

5.1-alt1-1		Buy (class2) or get for free (class1) a certificate from StartSSL (http://www.startssl.com/).
5.1-alt1-2	unzip build_jks.zip	
5.1-alt1-3	chmod 755 *.sh	Make the scripts runnable
5.1-alt1-4	./build_jks_class1.sh	The command will show you help text and how to run the script. If you bought class2 certificates, run the other script.
5.1-alt2		Buy your own certificate and import it into a java keystore (using keytool -import). You may of course use the suggested certificate from StartSLL (5.1-alt1-1)
5.1-alt3	keytool -genkey -alias xaps -keyalg RSA -validity 10000 -keystore /var/lib/tomcat7/.keystore	Follow the steps show in screenshot 7.1. The information you enter into the certificate will only be shown when you examine the certificate in a browser. The certificate should be valid for 10000 days. Note that browsers do not like this self-signed certificate, if you want a real certificate, you must purchase one.
5.1-alt4		Copy keystore from old server/installation into you're working folder. In that case, you should also use the same keystore-password and alias as you had in the old server.xml.
5.2	keytool -list -keystore /var/lib/tomcat7/.keystore -storepass importkey	List the key aliases, you will need it in the next step.
5.3	pico /var/lib/tomcat7/conf/server.xml	Edit the file to match screenshot 7.2, using the alias acquired in the previous step. This change will still allow traffic on HTTP, to avoid that uncomment the connector for port 8080 (or 80)
5.4	service tomcat7 restart	Start a browser and locate the Fusion Web interface. Usually https://localhost
5.5		If you have a firewall, open for TCP/443

Screenshot 7.1

Screenshot 7.2

4.7 xapsp   script

```sh
#!/bin/sh

chown -R jboss:jboss /opt/jboss/
find /opt/jboss/ -type f -print0 | xargs -0 chmod g+w 2>/dev/null
find /opt/jboss/ -type d -print0 | xargs -0 chmod g+wX 2>/dev/null
find /opt/jboss/ -type f -iname "*xaps*" -print0 | xargs -0 chmod 664 2>/dev/null
find /opt/jboss/ -type d -iname "*xaps*" -print0 | xargs -0 chmod 775 2>/dev/null
chown -R xaps:xaps /opt/xaps/
find /opt/xaps/ -type f -iname "*" -print0 | xargs -0 chmod 664 2>/dev/null
```

5 Technical reference

In this chapter you'll find important information of a installed Fusion system; where to find log files, firewall settings, etc. By following the instructions in chapter 5, you'll end up with a Default Setup (DS), and for this setup we'll provide exact information.

5.1 Prop   files

In DS property files are found in **/opt/jboss/server/default/conf**. You may choose to use other servers than default in JBoss, and then the directory will change accordingly. Each module has two property files following these conventions:

xaps-<modulename>.properties: Contains all properties and control mechanism for the module.
xaps-<modulename>-logs.properties: Contains all properties to control logging, number of logs, name of logs, loglevels, backups, etc.

Information about the various property files are found in the User Manuals of each module, but each property file is supposed to be self-documented.

5.2 Log files

5.2.1   Fusion logs

Log files are found in the working folder of the Application Server (usually JBoss). For DS you'll find logs in **/opt/jboss/bin** and **/opt/jboss/bin/backup-logs**. The logs are named following this convention: xaps-<modulename>(-<optionalname>).log. Usually every module has a default/regular log: xaps-<modulename>.log, but some modules have multiple logs. Each log file can be controlled by settings in the corresponding **xaps-<modulename>-logs.properties** files (see previous chapter).

Old logs can be found in the backup-logs directory. These logs are kept for as long as specified in the logs-properties file.

5.3 Fi

The following holes in the firewall may/must be opened (for those modules placed behind the firewall):

Module	Port	Type	Comment
Monitor, TR069, SPP, Web, WS	80	TCP	In case you have setup the installation to run on port 80 (see chapter 5.5) To allow requests into TR-069 or HTTP for provisioning. Also access to monitor-server, Web and Web Services.
Monitor, TR069, SPP, Web, WS	8080	TCP	In case you run DS (skipped chapter 5.5). To allow requests into TR-069 or HTTP for provisioning. Also access to monitor-server, Web and Web Services.
Monitor, TR069,	443	TCP	In case you have setup the installation to run on

SPP, Web, WS			port 443. To allow requests into TR-069 or HTTP for provisioning. Also access to monitor-server, Web and Web Services.
SPP	69	TCP	To allow TFTP-provisioning
DB	3306	TCP	Allows direct access to MySQL database. This allows Fusion Shell to run on a remote host accessing the DB directly.
STUN	3479 3480	UDP	To support TR-111 (the devices must also support this) and devices access this STUN-server.
Syslog	9116	UDP	To allow syslog messages to be sent to Fusion Syslog server. Should always be open.