






Carolina Nzundu

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Professional Summary

BSc Software Engineering student passionate about front-end development, accessibility, and inclusive digital design. My focus lies in building intuitive, human-centred interfaces using HTML, CSS, JavaScript, and Python, with an emphasis on accessibility and real-world usability.

With a background at Apple, I bring empathy, adaptability, and strong communication skills to collaborative environments. I'm motivated by the idea that technology should empower everyone — and I'm eager to contribute to projects where innovation meets inclusion.

Technical Skills

Languages & Frameworks: HTML5, CSS3, JavaScript (ES6+), Python

Tools & Version Control: Git, GitHub, VS Code

Core Skills: Accessibility (WCAG 2.1), Responsive Design, Human-Centred Design (HCD), UI/UX Principles, Debugging, Problem Solving

Software & Learning Platforms: freeCodeCamp, The Odin Project, Coursera, LinkedIn Learning, W3Schools

Projects

Portfolio Website (HTML, CSS, Accessibility Focus)

- Built a personal portfolio to showcase accessibility-centred web projects.
- Prioritised performance, responsive design, and inclusive navigation.
- Integrated semantic markup and modern layout techniques using CSS Grid and Flexbox.

Inclusive Bakery Website (HTML, CSS, JavaScript)

- Designed and built a bakery website optimised for neurodivergent users, implementing dyslexia-friendly fonts and a light/dark mode toggle.
- Focused on reducing cognitive load through minimal layout, accessible typography, and gentle colour contrasts.
- Demonstrated an understanding of ARIA roles, semantic HTML, and user empathy.

Accessible Restaurant Website (HTML, CSS)

- Created a fully responsive, accessibility-first restaurant landing page.
- Implemented screen reader compatibility, keyboard navigation, and a "Skip to Content" feature for inclusive usability.
- Showcased understanding of structure, hierarchy, and WCAG-compliant design.

Education

University of Northampton — BSc Software Engineering (2025–Present)

- Current modules: Computer Systems, Software Engineering Fundamentals, Problem Solving & Programming, Web Development, Mathematics for Computing.
- Focus areas: Accessible Web Design, Software Development Life Cycle (SDLC), Requirements Engineering.

Milton Keynes College

- BTEC LEVEL 3 Subsidiary Diploma in Health & Social Care (September 2016 - July 2017)
- BTEC LEVEL 3 Extended Diploma in Health & Social Care (September 2017 - October 2018)

Stantonbury Campus

- GCSEs including **English, Mathematics, Science, French, History and Product Design** (September 2010-June 2015)

Work Experience

Retail Customer Advisor - Three (*October 2025 - Present*)

- Providing high-quality customer support and technical advice in a fast-paced retail environment.
- Recognised for delivering accessible, empathetic communication and building rapport with diverse customers.

Product Specialist – Apple (*May 2024 – June 2025*)

- Delivered human-centred service daily, guiding customers to the best technology solutions. • Supported the launch of the Apple Vision Pro and iPhone 16 product line, adapting quickly to major rollouts.
- Collaborated across teams (Geniuses, Experts, Operations) to troubleshoot and reduce wait times, improving customer experience.
- Championed inclusivity by demonstrating assistive features to customers with accessibility needs
- Onboarded new business customers and consistently ranked in the top 10% for business revenue generation.
- Proactively adapted to multiple roles including Visual Merchandising, Operations, and Training, demonstrating high versatility.
- Committed to growth through continuous self learning.