



Foreign, Commonwealth
& Development Office

FCDO Data Maturity Assessment

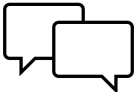

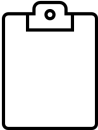
Putting the CDDO framework into practice

May 2023

Methodology

The CDDO's DMA Framework has **10 topics** and is designed to be a self-assessment framework, giving organisations flexibility in how deep or shallow they generate a picture of their data maturity.

FCDO methodology: The Data Maturity Assessment focused on the **FCDO's Enterprise Data**, including official-sensitive and official data. Assessing higher tiered data and a more detailed investigation of partner data (e.g. quality) was out of scope given project resource.

Method		Further information
DMA interviews		Stakeholders were asked about strengths, areas for development, challenges and opportunities in topic areas relating to their expertise. Prior to interview, stakeholders were invited to complete a DMA survey.
User Research		Activities, including interviews, workshops and observations, were conducted with people across different roles and functions across FCDO, including in the UK and at posts, to gain insights on how people are using and managing data in their day-to-day work.
Network surveys		Wider networks were asked topic-specific questions as set out in the CDDO's DMA framework alongside questions on the FCDO's current data use.

Stakeholder Overview

We spoke to colleagues with a wide range of responsibilities across the organisation



Data owner

Senior roles who are accountable and responsible for data and consume reports to monitor risks to the data they own.



Data steward

Roles that are responsible for delivering and owning domain-specific data products, and defining the standards and governance around the data they oversee.



Data user

Roles that use data to build and manage data analysis products for their team, department and/or wider business.



Data consumer

Roles that consume data products developed and/or curated for them, even when they don't know they are consuming them.



Data Enabler

Roles that help us build trust with data and a positive data culture through assurance, business partnering and building visibility and capability.



Business Stakeholders

Roles that shape and hold the business accountable against our governance and complaints requirements. These roles inform the constraints, standards and environment within which all users and products must operate.

Findings

The FCDO's current data maturity level is
2 – Emerging

- Data used but not a priority.
- Data seen as IT or administrative responsibility.
- Access to data limited to specialist staff.
- Lack of awareness about value of data
- Ownership of data is not well communicated.
- Focus on highest profile processes and outputs only

People



Processes



Systems



Corporate



What I wish I had known before starting

