SIGNAL INSTALLATION INSTRUCTIONS FOR PATIENTS

We are using Signal to help keep you connected with your healthcare team while in isolation.

NURSING STATION #_____

DOWNLOAD THE APP

Google Play or Apple's App Store
Signal – Private Messenger

- Download the app and **Install**
- Once installed, click **Open**
- Click **Continue**
- When it says Access Contacts & Media, click **Not Now**
- Enter **Your Phone Number**
- Click **Next**
- You will receive an **Activation Code** via text message
- Type in your **Activation Code**
- Type in your **Name** and click **Next**
- You may be asked to rate the app, click **No Thanks**
- **IMPORTANT** – **DO NOT** tap to make Signal your default SMS app. You want to keep your text messages going to your phone.
- Click the **X** at the top of the screen to **Close**

CONNECT TO THE NURSING STATION

- Select the **New Message** icon
- Click **Deny**. Don't allow Signal to access your Contacts
- **Enter the Nursing Station number** in the top left box
- Select **New Message**
- Type a message saying, **"Test from <your name>"**
- Hit **Send**
- A nurse will reply back as soon as they are available confirming your message was received.