Signal Activation Guide

Steps required before requesting signal codes:

- ❏ Factory Reset Complete
- ❏ Software Updates Complete
- ❏ Signal Installed
- ❏ Home Screen Cleanup (only Signal visible when phone turned on)
- ❏ Devices Labelled (Nurse, Patient A, Patient B)
- ❏ Common Sticker Applied (all three devices get a sticker that identifies them as working with each other, ie. all Spiderman or all Flowers)

How to request codes:

1. Send two photos to signal.activation@gmail.com with your name, email address, community location and hospital you are planning to donate the devices.

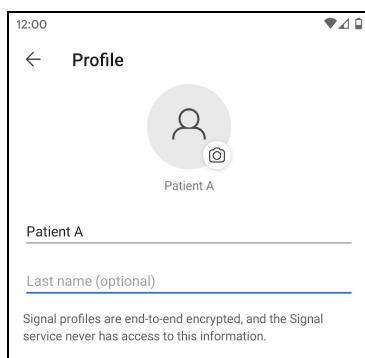*Photo 1 (front shot, clean devices with Signal installed)*

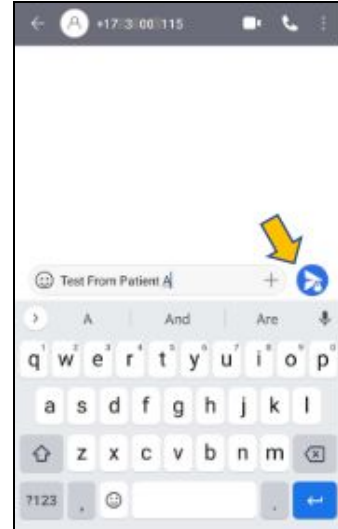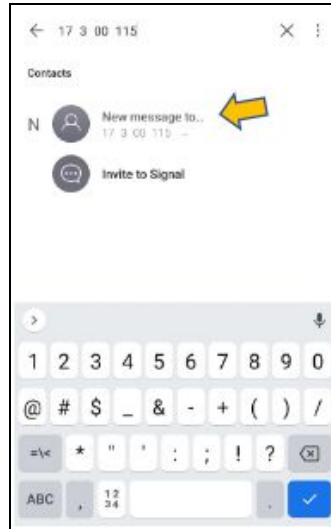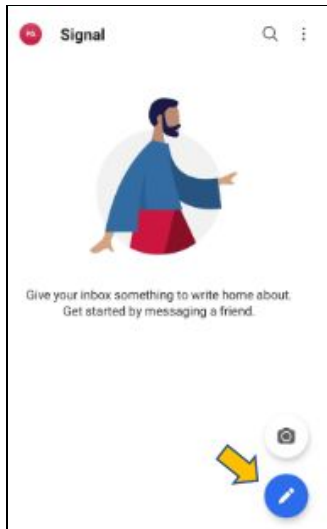*Photo 2 (back shot, devices labeled and common sticker applied)*

How to activate signal using supplied codes:

1. Label the back of the device with the Signal phone number (not the activation code, just the phone number).

2. Open Signal on the device and enter the phone number, then the activation code.

3. Enter the correct name for each device (ie. Nurse, Patient A, Patient B)
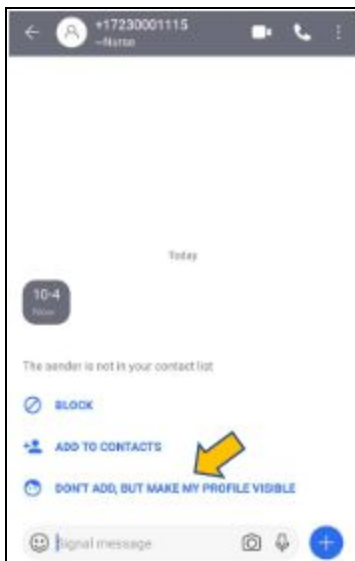
4. Using 'Patient' Device:
   a. Click New Message
   b. Enter the full number for Nurse (ie 1-723-XXX-XXXX) and click 'New Message to'
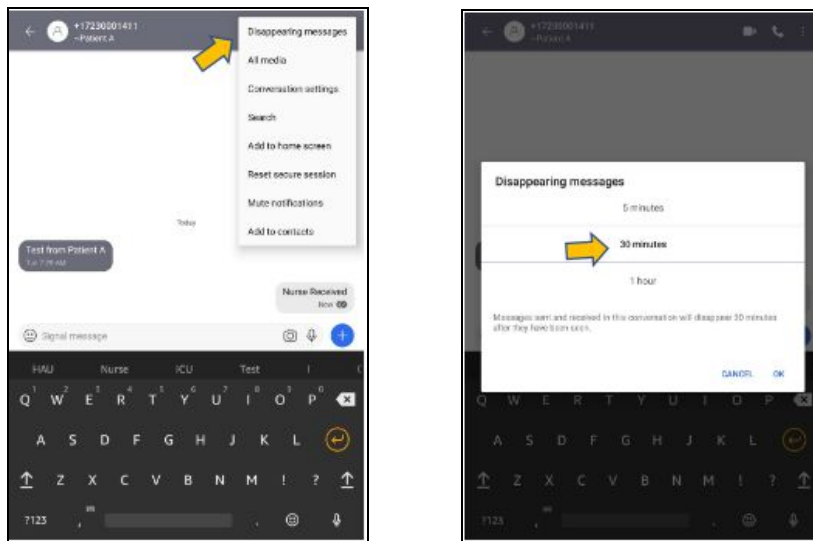   c. Text "Test from Patient A" and click "Send"

5. Using 'Nurse' Device:

   ● Click "Don't add to contacts but share my profile" and then text "Nurse Received" back to the patient.

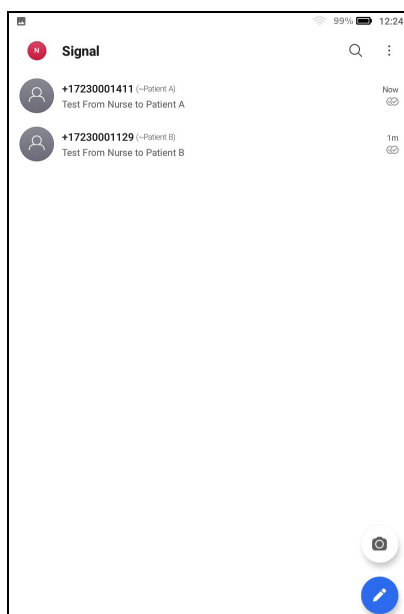6. Set 'Disappearing Messages' to 30min (click top right corner)

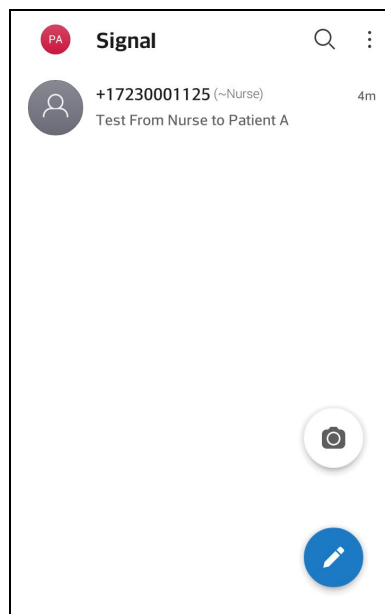7. Repeat Steps 4-6 with Patient B Device

Final Package Checklist:

❏ Nurse & Patient Device pack working, labelled with common identifying sticker
❏ Quickstart Instructions Printed
❏ Stand for Nurses Device that is wipeable plastic (no wood, no complex parts)
❏ Padded envelope with encouraging messages on the outside for the healthcare worker

Screenshots From Devices After Final Setup:

Nurse Device:

Patient A:

Patient B: