

Eddy A. Renteria A.

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Profile Summary

Highly motivated and detail-oriented Software Engineering major with a strong emphasis in Full-Stack Web Development. Proficient in utilizing Node.js, Express, SQL, MongoDB, and JavaScript to design and program robust single-page applications. Demonstrated ability to collaborate effectively within teams, while also possessing a proactive and independent work ethic. Open to receiving and implementing constructive feedback to enhance skills and continuously improve. Passionate about learning and staying up to date with the latest technologies and industry trends.

Key Skills

- Node.js
- Rest APIs
- HTML, CSS and JavaScript/TypeScript
- SQL for relational databases.
- MongoDB for non-relational databases.
- JSON and APIs
- Tailwind CSS
- Next.js
- React

Projects

Professional Portfolio: <https://co1424.github.io/co1424/>

Education

BS, Software Engineering | Brigham Young University – Idaho | GPA 3.7 |
Rexburg, Idaho

September 2020 – April 2024

- Minor in Full-Stack Web Development.

AAS, Business Management | Ensign College | Salt Lake City, Utah.

January 2017 - July 2019

AAS, Graphic Design and Construction Projects | (SENA) | Bogota, Colombia

January 2008 - December 2010

Work Experience

Teaching Assistant - Front and Backend Web Development | Brigham Young University-Idaho

March 2023 - Present

- Leading ~50+ Web Development students each semester to accomplish these learning outcomes.
 - Design and use relational and no-relational databases for CRUD interactions such as SQL and MongoDB.
 - Styling web pages using valid CSS.
 - Validating data in client-side and server-side with Node.js and Express.js validator.
 - Coding JavaScript to handle events and interactions in browsers including JSON and APIs.

IT Service Desk - Analyst | Brigham Young University-Idaho

December 2020 - April 2021

- Reported 40+ incidents a day, fulfilling service requests such as resetting passwords.
- Communicated and troubleshooting with 50+ customers via: Phone, email, live chat, text, remote support, and face-to-face.

IT Support - Customer Service Representative | The Church of Jesus Christ of Latter-Day Saints

January 2018 - July 2020

- Managed satellite broadcast issues quarterly (~20 cases/day) fixing incidents within 15-20 minutes remotely.
- Coached and trained about ~3 new hires a month in specific areas such teamwork and collaboration.
- Configured printers through IP or TCP/IP addresses. VPN software, network troubleshooting (~15+/day).
- Assigned tickets to employee support, engineers, and other departments. (~100+/day).

Leadership

Assistant Coordinator and Trainer | The Church of Jesus Christ of Latter-Day Saints

January 2017 - April 2019

- Served as an Assistant Coordinator for the "For the Strength of Youth" program in Provo Utah for ~2 years.
- Lead five different groups of 15+ youth and 5 youth leaders.

Full-time Missionary | The Church of Jesus Christ of Latter-Day Saints

December 2014 - December 2016

- Sent weekly and monthly reports to Church leaders and measured performance.
- Organized and facilitated weekly and monthly trainings to missionaries as a facilitator.
- Supervised and trained how to enhance performance of 20+ full-time missionaries.