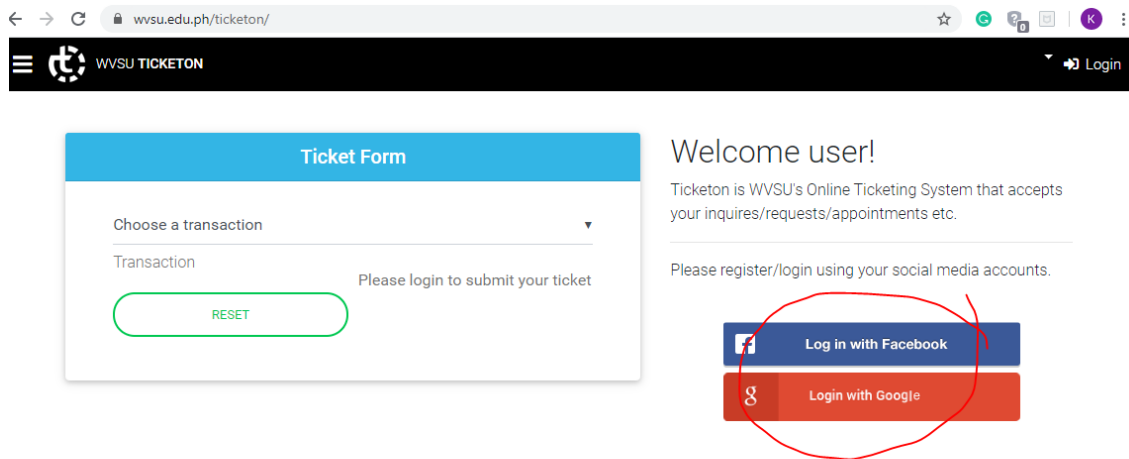


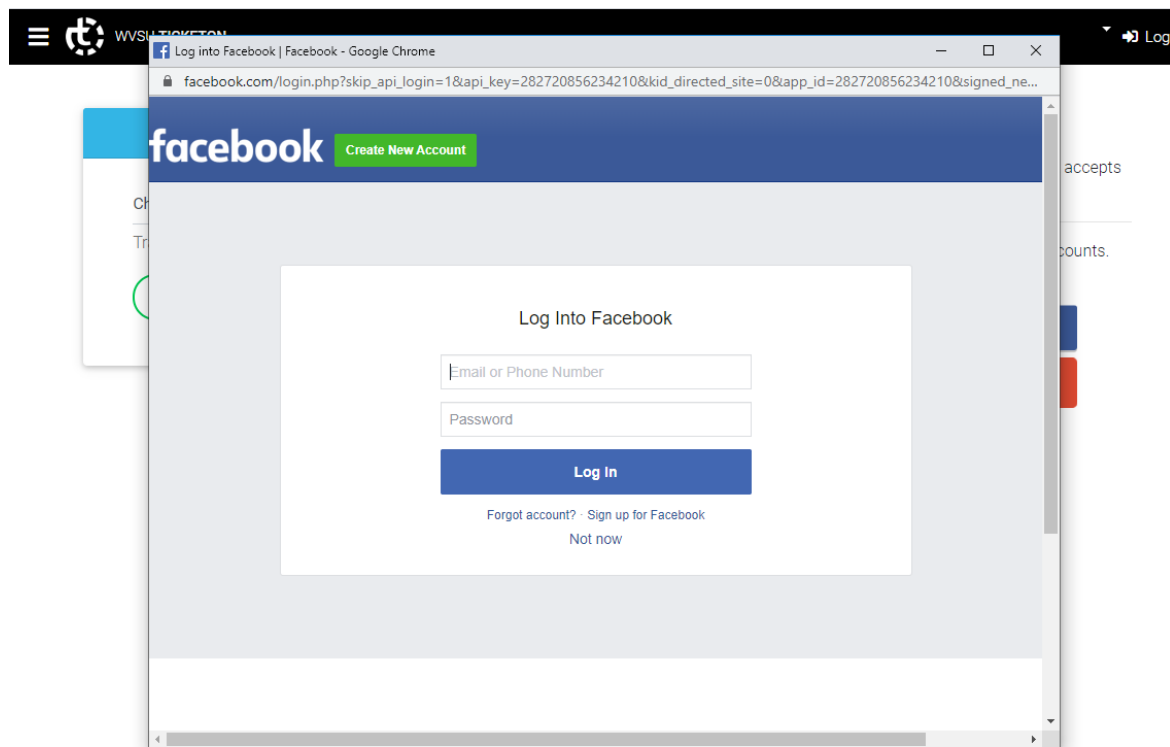
Ticketon WVSU Online Ticketing System User Manual for Customers

Please log using one of your social media accounts.



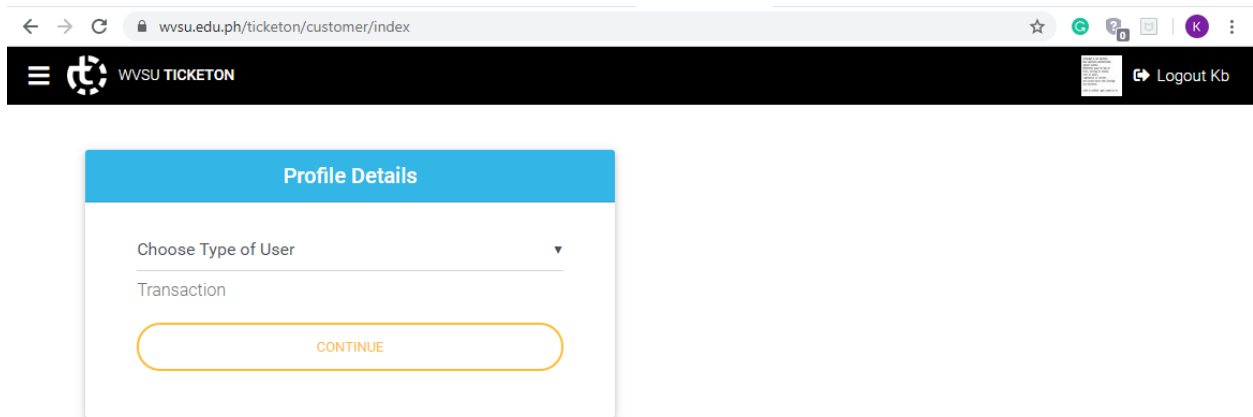
The screenshot shows the Ticketon WVSU Online Ticketing System login page. The browser address bar shows 'wvsu.edu.ph/ticketon/'. The page has a dark header with the 'WVSU TICKETON' logo and a 'Login' button. The main content area is divided into two sections. On the left, the 'Ticket Form' section has a blue header and contains a dropdown menu labeled 'Choose a transaction', a text input field labeled 'Transaction', a 'RESET' button, and a message 'Please login to submit your ticket'. On the right, the 'Welcome user!' section contains a welcome message, a description of the system, and a prompt to 'Please register/login using your social media accounts.' Below this prompt are two buttons: 'Log in with Facebook' (blue) and 'Login with Google' (red). A red circle is drawn around these two buttons.

If you choose Facebook for example and already logged on Facebook the system will automatically log you to the system. However, if you are not logged in Facebook, you are required to login first. The same thing with Google.



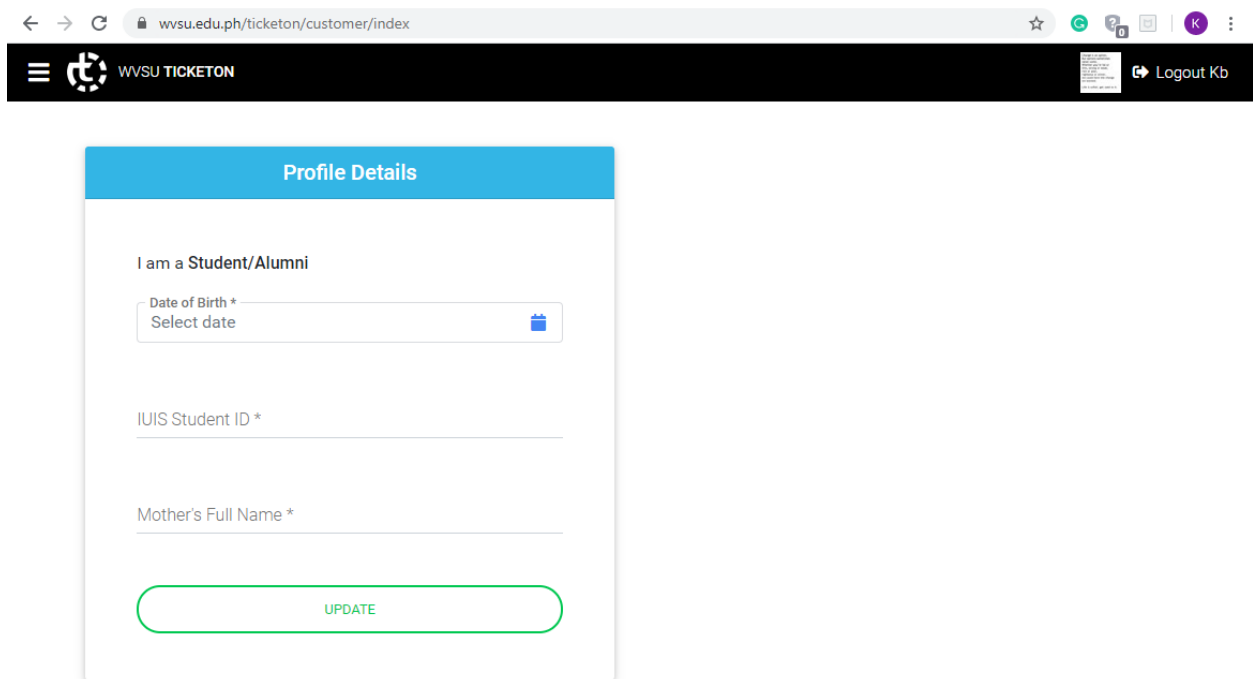
The screenshot shows the Facebook login page overlaid on the Ticketon WVSU Online Ticketing System login page. The Facebook login page has a blue header with the 'facebook' logo and a 'Create New Account' button. The main content area is a white box with the title 'Log Into Facebook'. It contains two input fields: 'Email or Phone Number' and 'Password'. Below these fields is a blue 'Log In' button. At the bottom of the white box are links for 'Forgot account?', 'Sign up for Facebook', and 'Not now'. The Ticketon WVSU Online Ticketing System login page is visible in the background, showing the 'Ticket Form' and 'Welcome user!' sections.

After login, you are required to choose your user type. Choose whether you are an applicant, guest, etc. and click Continue.



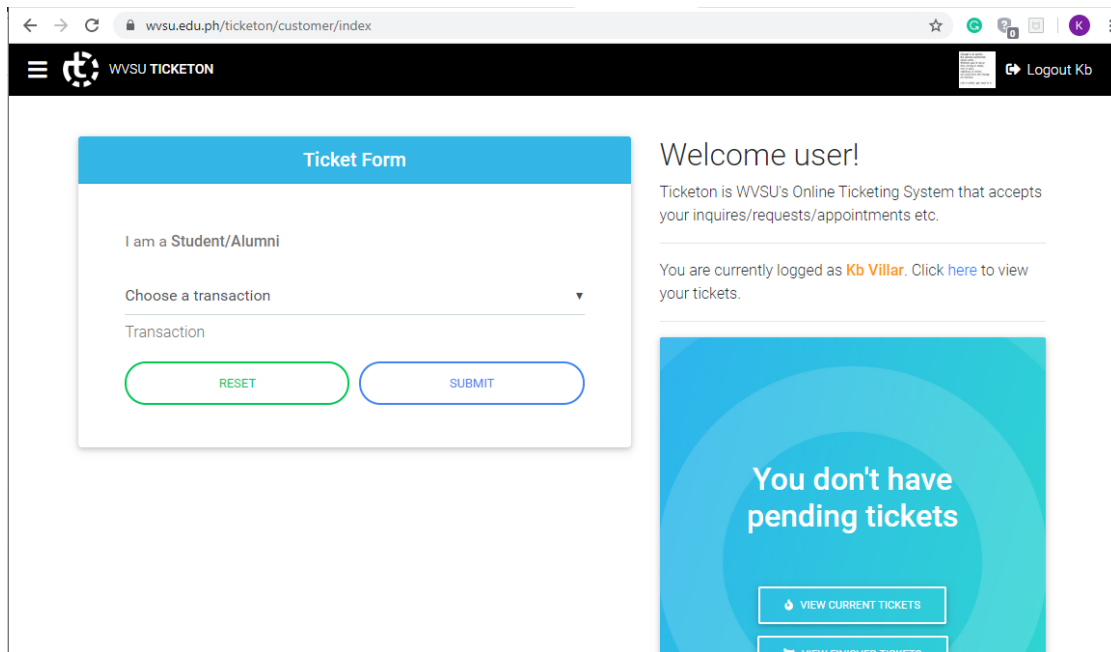
The screenshot shows a web browser at the URL `wvsu.edu.ph/ticketon/customer/index`. The page has a black header with the WVSU Ticketon logo and a 'Logout Kb' link. The main content area is titled 'Profile Details' and contains a form with a dropdown menu labeled 'Choose Type of User', a 'Transaction' label, and a yellow 'CONTINUE' button.

You are required to fill the necessary information depending on the type of user. In this case a student. The fields are required to be filled out, otherwise the system will not leave this page.



The screenshot shows the same web browser and header as the previous image. The 'Profile Details' form now displays the 'I am a Student/Alumni' section. It includes three required fields: 'Date of Birth *' with a calendar icon, 'IUIS Student ID *', and 'Mother's Full Name *'. A green 'UPDATE' button is at the bottom of the form.

You will be automatically redirected to this page to request a ticket.



WVSU TICKETON

Logout Kb

Ticket Form

I am a Student/Alumni

Choose a transaction

Transaction

RESET SUBMIT

Welcome user!

Ticketon is WVSU's Online Ticketing System that accepts your inquiries/requests/appointments etc.

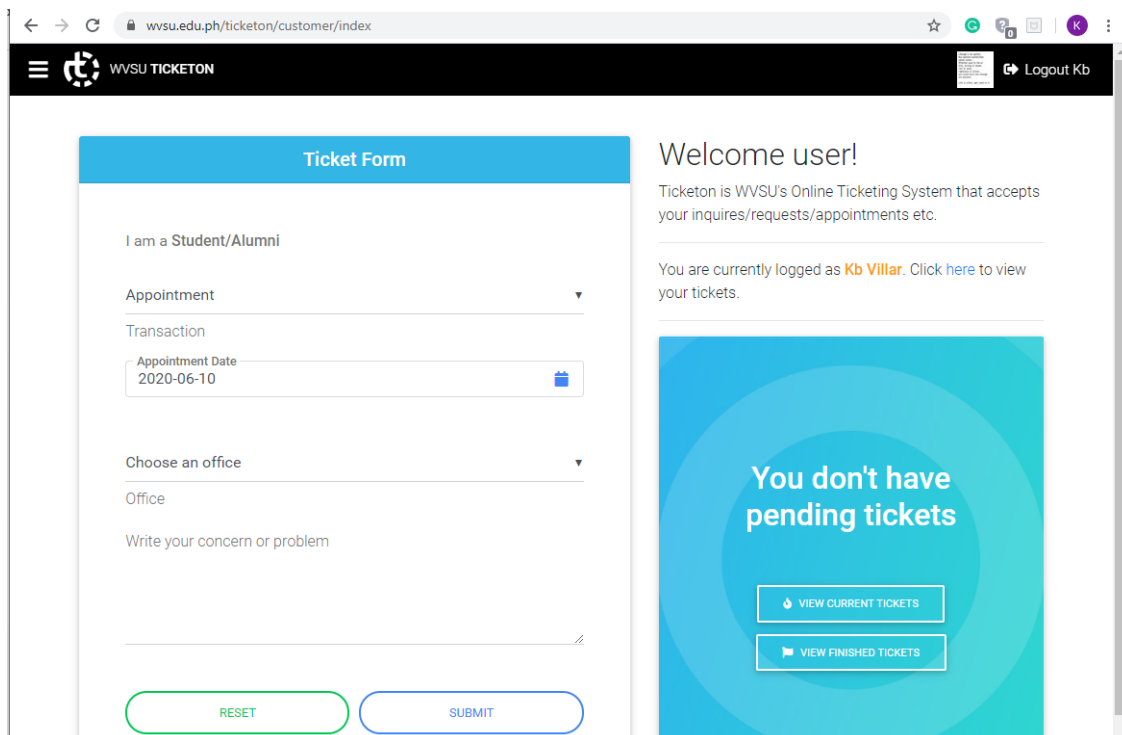
You are currently logged as **Kb Villar**. Click [here](#) to view your tickets.

You don't have pending tickets

VIEW CURRENT TICKETS

VIEW FINISHED TICKETS

When you choose for an appointment, you will have a set of field to fill-out. In this case, set the appointment date and type your concerns and click the SUBMIT button.



WVSU TICKETON

Logout Kb

Ticket Form

I am a Student/Alumni

Appointment

Transaction

Appointment Date
2020-06-10

Choose an office

Office

Write your concern or problem

RESET SUBMIT

Welcome user!

Ticketon is WVSU's Online Ticketing System that accepts your inquiries/requests/appointments etc.

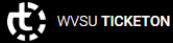

You are currently logged as **Kb Villar**. Click [here](#) to view your tickets.

You don't have pending tickets

VIEW CURRENT TICKETS

VIEW FINISHED TICKETS

After submission you will be notified. Keep your Ticket ID, you will present it when transacting in the university. Click VIEW TICKETS button to view submitted transactions.

WVSU TICKETON

Logout Kb

Ticket Successfully Submitted!



Your ticket will be accepted by the accepting office. Please stay on the landing page to view the office response.

Your TICKET ID is: **2dp8n**

Please keep your ticket ID and present it during transaction.

[VIEW TICKETS](#)

This page lists all the tickets with information and Status such as Transaction Type, Appointment Date, Office, and Date Submitted. Click CREATE TICKET to create another.

WVSU TICKETON

Logout Kb

[VIEW FINISHED TRANSACTIONS](#) [CREATE TICKET](#)

Current Transactions

I want to discuss about my missing grades for the second semester of SY 1617. Thank you.

- Transaction Type: Appointment
- Appointment Date: 2020-06-10
- Office: Registrar
- Submitted: 2020-06-10 18:34:29

Response

Status: Submitted