

User Story Title: Operations Support				
#0010	User Story Part I		User Story Part II Solution Criteria	
Role	As the Operations Team		1. Develop maintenance documentation	
Need	I need to support app maintenance and user onboarding		2. Create brief app training session for operations team	
Value	to ensure operational continuity and user adoption.		3. Provide user documentation/use cases	

User Story Title: DOT Advertising Support				
#0011	User Story Part I		User Story Part II Solution Criteria	
Role	As DOT Manager		1. Develop advertising materials for app features	
Need	I need to promote app to commuters		2. Share download instructions with commuters	
Value	to increase awareness and downloads		3. Coordinate with DOT for promotion campaigns	

User Story Title: Commercial Partner Integration				
#0012	User Story Part I		User Story Part II Solution Criteria	
Role	As a Commercial Partner		1. Provide API access for route data to partners	
Need	I need to integrate with partner services (Uber/Lyft)		2. Implement secure authentication for partner access	
Value	to enhance app ecosystem via partnerships		3. Ensure data privacy compliance for shared data	