

The Reliant Advantage

Get peace of mind backed by the results you need to run, upgrade & support your data storage infrastructure. Reliant is the ONLY company to offer the Reliant Advantage - 8 proven processes & programmes backed by a team of storage experts to empower you to make a difference.

1. **Peace of Mind:** If Peace Refactor Back-Side Certified
2. **Address the Root Cause** with our Root Cause Discovery Process
3. **Never Worry** about your team's with our Customer support plans with Agency on-site services
4. **Get the Assets You Need**, from our Team of storage experts before, during and after the sale
5. **Benefits from Our** Track Record of over 1000 customers served in the storage space
6. **Get Your Equipment Delivered Anywhere** - With our Global Network
7. **Who Make It Easy:** In-house advanced storage technical engineering and architecture
8. **Be the Smartest Person in the Room** with our Refactor CAPS Planning Process
9. **Refactor Trade In Trade Up** Allow you to get Assets or Get Cash from Excess of Hardware
10. **Refactor In-house Service** - Customized Maintenance Plans from 10¢ Per Day to 24x7x4

About Reliant Technology



[Questions About Storage and Drives?](#)

Click This Button To
Contact a Storage Consultant.

Buy With Confidence



- 1. Reaching with quality check**
Refer to customer's own customer relationships, by making sure to power up initially both sides, you can see past this early on customer and being able to make a connection.
- 2. Prop and initial feedback, manufacturer documentation**
There is a right way and wrong way to do things. By doing things the right way, you show professionalism, we deliver our customers the right message that we respect from our customers.
- 3. Power up speakers and monitor**
Our customers deserve a flawless customer experience. The Power Up phase starts in what children learn may not be the end of the customer journey possibly because we have not delivered the right information.
- 4. Burn-in, 100% time customer initiated**
This will tell us if this equipment has passed our quality standards, ensuring our team can rely on the equipment to deliver what we have promised.
- 5. Data capture as required initiated and analyze certification process**
We have our customers prepare and deliver key documents, which are then reviewed by our team and passed on to the manufacturer.
- 6. Output required for certification**
Throughout our process, the analysis of configurations, software versions, and more... .
- 7. Package including cables and associated hardware**
Packaging is important to install the equipment the moment it arrives, keeping up our reputation for our customer on changing down incoming components.
- 8. Complete final QA inspection prior to being added to selected fleet**
Reviewing the Return to Base Certified equipment is the final stamp of approval guaranteeing a positive customer experience.



Reliant Warranty

All items we list on eBay are warranted against defect and DOA. 100% guarantee against defect, or your money back! If we cannot replace the item, we will refund your money. This is a limited warranty and we do not guarantee compatibility with your hardware and/or software.

Service Delivery	Level 1 Self-Help	Level 2 Self-Help	Level 3 Self-Help, Self-Help Support	Level 4 Self-Help Replacement
Parts Replacement	Yes	Yes	Yes	Yes
Parts Installers Follow-Up	Yes	Yes	Yes	Yes
Training	Optional	Optional	Optional	
On-site Spares	Optional	Optional		
On-site 7x24, 4hr	Response	Response	N/A	N/A
Technical Support				
Telephone	7x24	7x24	Optional	

Reliant Payment Policy

Reliant Accepts: Credit Card, Paypal, Check, Purchase Orders

VISA | Paypal | Mastercard | Company Check | American Express | Bank to Bank Wire Transfer | Net 30 Terms



Shipping Details

We charge you what we get charged. If you have a FedEx, UPS, or DHL account, let us know and we will use that to ship your equipment. All shipments will be insured in full. We will ship internationally, but only on the buyer's FedEx, UPS, or DHL account. Buyer is responsible for all Duties and Taxes.

Policies	Warranty	Satisfaction Guarantee	Return Policy
Tables can be used to apply for loans within the state of CA, excepting CA residents with no cash collateral. Have a responsible job with sufficient income. We do not discriminate. Please do not return items without 30-day notice, or a 30% restocking fee for any non-defective items returned.	All items are for use only as described against defect and DOA. This is a limited warranty and we do not cover compatibility with your hardware and/or software.	100% guarantee against defect, or your money back if we cannot resolve the item, we will refund your money.	Defective items must be returned in as within 14 days of receipt of goods. Return after the return shipping, the return shipping will not be refunded. Refund items to be returned. Shipping costs are non-refundable.



HAVE EXCESS STORAGE EQUIPMENT?

- Earn cash or credit for excess storage hardware
- Rest easy with our data erasure services
- No hassles - We take care of all the logistic



Reliant Upgrades, Rents, Leases, Sells, Supports, Buys, Trades:

EMC VNX | EMC VNX | EMC Clarion | EMC Celerra | EMC Isilon | EMC Data Domain |
NetApp 6 | NetApp 3 | NetApp 2 | NetApp 9 | IBM DS8 | IBM XIV | IBM v7000 | IBM
DS3.4.5K | HDS AMS | VSP | VM-Dell Equallogic | Brocade DCX, 6000, 5000, 4000, 300
200, 7800, 7500 Fibre Switches | CISCO MDS 9700, 9500, 9200 Class Fibre Switches.

Assess Recovery Made Easy

Reliant Technology offers a fast and easy asset recovery program, allowing you to recover resources to put towards new storage systems or upgrades. We're constantly expanding our recovery program, so if you have something to sell, contact us.

Here are a few of the brands we buy:

