

USER TASKS

1. Browse the gallery and view at least one image.
2. Locate information about Our Services (therapy, programs, etc.).
3. Find contact details (phone, email) on the Contact page.
4. Find the Volunteer sign-up form.
5. How easy was it to navigate and understand the website?

GENERAL QUESTIONS

1. What was your first impression of the site's appearance?
2. Which feature on any page did you find the most easy to use?
3. What part of the site is the most confusing or frustrating?
4. Do you think the site represents REACH and its mission clearly?
5. Does the site meet both your professional and user friendly desires?
6. What does your client form look like? What info do you get?
7. Do you provide extra resources on your website like tutorials/guides, activities that parents can use outside of your visits?