

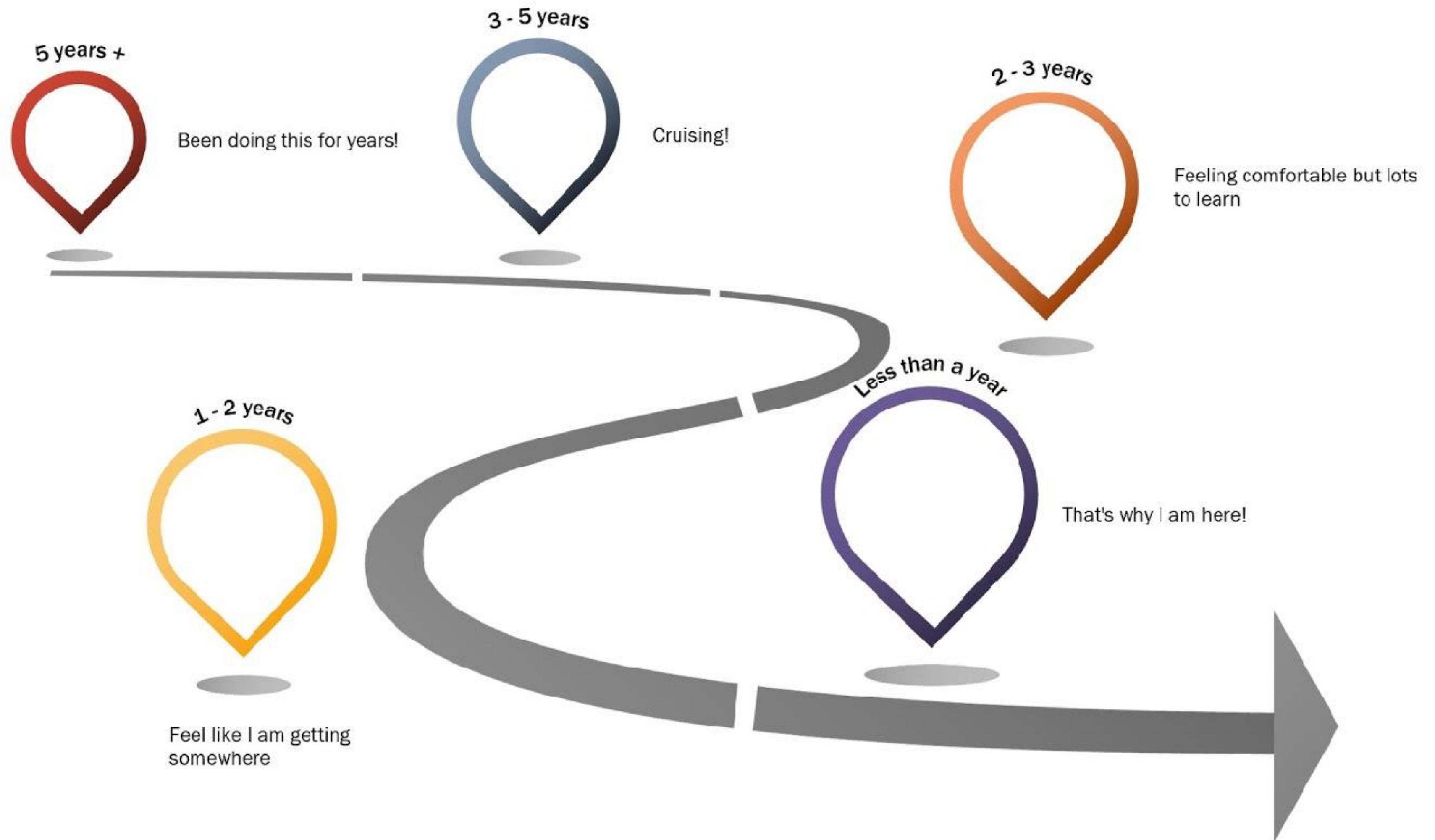


**Government**

**Local government**

**Consulting**

**Community**



**What makes a  
good  
facilitator?**





**But what is  
facilitation?**

Group 1: Describe  
the elements of a  
recent facilitation  
that were **CONTENT**  
and **PROCESS**

What was <b>CONTENT</b> ?	What was <b>PROCESS</b> ?

Group 2: Describe  
the elements of a  
recent facilitation  
that were **CONTENT**  
and **PROCESS**

What was **CONTENT**?

What was **PROCESS**?

Group 3: Describe  
the elements of a  
recent facilitation  
that were CONTENT  
and PROCESS

What was CONTENT?	What was PROCESS?



Group 4: Describe  
the elements of a  
recent facilitation  
that were CONTENT  
and PROCESS

What was CONTENT?	What was PROCESS?

**First  
Names:  
A - M**

**Write your  
Purpose  
Statement  
here**

**First  
names:  
N - Z**

**Write your  
Purpose  
Statement  
here?**

Group 1

Authority

Resources

Expertise

Information

Need

EXAMPLE 1

EXAMPLE 2

EXAMPLE 3

EXAMPLE 4

Group  
2

Authority

Resources

Expertise

Information

Need

EXAMPLE 1	EXAMPLE 2	EXAMPLE 3	EXAMPLE 4

Group  
3

EXAMPLE 1

EXAMPLE 2

EXAMPLE 3

EXAMPLE 4

Authority

Resources

Expertise

Information

Need



Group  
4

EXAMPLE 1

EXAMPLE 2

EXAMPLE 3

Ash EXAMPLE 4

Authority

Resources

Expertise

Information

Need

Active listening	Establish ground rules	Settle expectations	Parking lot	Circle of influence and concern	Less is more	Time keeping
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Rubber time

Sample and  
highlight

Framing and  
reframing

Checking in  
with the  
group

Note taking

Light touch

Validating

Normalising

Humour

Being  
present

Asking  
questions

Assertiveness  
/  
interventions

Synthesizing  
and  
summarising

Pace

Modelling

**What other  
skills are we  
looking for?**

