### SIMULATION OUTPUT ANALYSIS

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### **Outline**

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#### Introduction

# Steps in a Simulation Study:

- Preliminary Analysis of the System
- Model Building
- Verification & Validation
- Experimental Design & Simulation Runs
- Statistical Analysis of Output Data
- Implementation

Input processes driving a simulation are random variables (e.g., interarrival times, service times, and breakdown times).

Must regard the output from the simulation as random.

Runs of the simulation only yield *estimates* of measures of system performance (e.g., the mean customer waiting time).

These estimators are themselves random variables, and are therefore subject to sampling error.

Must take sampling error must be taken into account to make valid inferences concerning system performance.

Problem: simulations almost never produce raw output that is independent and identically distributed (i.i.d.) normal data.

Example: Customer waiting times from a queueing system...

- (1) Are not independent typically, they are serially correlated. If one customer at the post office waits in line a long time, then the next customer is also likely to wait a long time.
- (2) Are not identically distributed. Customers showing up early in the morning might have a much shorter wait than those who show up just before closing time.
- (3) Are not normally distributed they are usually skewed to the right (and are certainly never less than zero).

Archetypal Example: Suppose that  $Y_1,Y_2,\ldots,Y_n$  are stationary (i.e., the joint distribution doesn't change over time) but *not independent*. Is the sample mean  $\bar{Y}_n \equiv \frac{1}{n} \sum_{i=1}^n Y_i$  a good estimator for  $\mu = \mathrm{E}[Y_i]$ ?

 $E[Y_n] = \frac{1}{n} \sum_{i=1}^n E[Y_i] = \mu$ , so it's still unbiased.

On the other hand, let's define the *covariance function*,  $R_k \equiv \text{Cov}(Y_1, Y_{1+k}), k = 0, 1, 2, \dots$  Then

$$\operatorname{Var}(\bar{Y}_n) = \operatorname{Cov}(\bar{Y}_n, \bar{Y}_n) = \frac{1}{n^2} \sum_{i=1}^n \sum_{j=1}^n \operatorname{Cov}(Y_i, Y_j)$$

$$= \frac{1}{n^2} \sum_{i=1}^n \sum_{j=1}^n R_{|i-j|} = \frac{1}{n} \left[ R_0 + 2 \sum_{k=1}^{n-1} \left( 1 - \frac{k}{n} \right) R_k \right],$$
(1)

where the last step follows after some algebra.

This is a very important equation, which relates the variance of the sample mean to the covariances of the process. If the  $Y_i$ 's are *i.i.d.*, then  $\operatorname{Var}(\bar{Y}_n) = \frac{\operatorname{Var}(Y_1)}{n} = \frac{R_0}{n}$ , which is not a surprise.

In the non-i.i.d. case, the other terms in the summation reflect the effects of the covariances. In most queueing applications, the covariances are positive and die off slowly as k becomes large. In these cases,  $\mathrm{Var}(\bar{Y}_n) \gg \frac{\mathrm{Var}(Y_1)}{n}$ , and the ratio  $\mathrm{Var}(\bar{Y}_n)/(\mathrm{Var}(Y_1)/n)$  is regarded as the number of  $Y_i$ 's that you need in order to get one "independent" observation.

The main point is that you have to have to be really careful in the presence of correlation. Thus, for this and other reasons, it's difficult to apply "classical" statistical techniques to the analysis of simulation output.

Our purpose: Give methods to perform statistical analysis of output from discrete-event computer simulations.

# Why all the fuss?

- Beware improper statistical analysis can invalidate all results
- Tremendous applications if you can get it right
- Lots of cool research problems out there

# **Types of Simulations**

To facilitate the presentation, we identify two types of simulations with respect to output analysis: Finite-Horizon (Terminating) and Steady-State simulations.

**Finite-Horizon Simulations:** The termination of a finite-horizon simulation takes place at a specific time or is caused by the occurrence of a specific event. Examples are:

- Mass transit system between during rush hour.
- Distribution system over one month.
- Production system until a set of machines breaks down.
- Start-up phase of any system stationary or nonstationary

**Steady-state simulations:** The purpose of a steady-state simulation is the study of the long-run behavior of a system. A performance measure is called a *steady-state parameter* if it is a characteristic of the equilibrium distribution of an output stochastic process. Examples are:

- Continuously operating communication system where the objective is the computation of the mean delay of a packet in the long run.
- Distribution system over a long period of time.

Techniques to analyze output from terminating simulations are based on the method of indep. replications (discussed in §2).

Additional problems arise for steady-state simulations...

Must now worry about the problem of starting the simulation — how should it be initialized at time zero (§3), and

How long must it be run before data representative of steady state can be collected?

§4 deals with point and confidence interval estimation for steady-state simulation performance parameters.

§5 concerns the problem of comparing a number of competing systems.

Simulate some system of interest over a *finite* time horizon.

For now, assume we obtain *discrete* simulation output  $Y_1, Y_2, \ldots, Y_m$ , where the number of observations m can be a constant or a random variable.

Example: The experimenter can specify the number m of customer waiting times  $Y_1,Y_2,\ldots,Y_m$  to be taken from a queueing simulation. Or m could denote the random number of customers observed during a specified time period [0,T].

Alternatively, we might observe *continuous* simulation output  $\{Y(t)|0\leq t\leq T\}$  over a specified interval [0,T].

Example: Estimate the time-averaged number of customers waiting in a queue during [0,T]. Then the quantity Y(t) would be the number of customers in the queue at time t.

Easiest Goal: Estimate the expected value of the sample mean of the observations,

$$\theta \equiv \mathrm{E}[\bar{Y}_m],$$

where the sample mean in the discrete case is

$$\bar{Y}_m \equiv \frac{1}{m} \sum_{i=1}^m Y_i$$

(with a similar expression for the continuous case).

Example: We might be interested in estimating the expected average waiting time of all customers at a shopping center during the period 10 a.m. to 2 p.m.

Although  $\bar{Y}_m$  is an unbiased estimator for  $\theta$ , a proper statistical analysis requires that we also provide an estimate of  $Var(\bar{Y}_m)$ .

Since the  $Y_i$ 's are not necessarily i.i.d., then Equation (1) in §1 showed that we could have  $Var(\bar{Y}_m) \neq Var(Y_i)/m$ .

Similarly, the familiar sample variance,

$$S_Y^2 \equiv \frac{1}{m-1} \sum_{i=1}^m (Y_i - \bar{Y}_m)^2,$$

may be a poor estimator for  $Var(Y_i)$ , let alone for  $mVar(\bar{Y}_m)$ .

In fact, if the  $Y_i$ 's are positively correlated, then it may be the case that  $\mathrm{E}[S_V^2/m] \ll \mathrm{Var}(\bar{Y}_m)$ .

Here's why.... To keep things easy, let's suppose that all of the  $Y_i$ 's have the same distribution with mean  $\theta=\mathrm{E}[Y_i]$  (though they may be *positively correlated*). Then

$$\begin{split} \mathbf{E}[S_Y^2] &= \frac{1}{m-1} \, \mathbf{E} \left[ \sum_{i=1}^m (Y_i - \bar{Y}_m)^2 \right] \\ &= \frac{1}{m-1} \, \mathbf{E} \left[ \sum_{i=1}^m Y_i^2 - m \bar{Y}_m^2 \right] \\ &= \frac{m}{m-1} \left( \mathbf{E}[Y_1^2] - \mathbf{E}[\bar{Y}_m^2] \right) \\ &= \frac{m}{m-1} \left( \left\{ \mathrm{Var}(Y_1) + (\mathbf{E}[Y_1])^2 \right\} - \left\{ \mathrm{Var}(\bar{Y}_m) + (\mathbf{E}[\bar{Y}_m])^2 \right\} \right) \\ &= \frac{m}{m-1} [\mathrm{Var}(Y_1) - \mathrm{Var}(\bar{Y}_m)] \quad \text{(since } \theta = \mathbf{E}[Y_1] = \mathbf{E}[\bar{Y}_m]). \end{split}$$

If we assume that the  $R_i$ 's > 0, then Equation (1) implies

$$E[S_Y^2] = \frac{m}{m-1} \left\{ R_0 - \frac{1}{m} \left[ R_0 + 2 \sum_{i=1}^{m-1} \left( 1 - \frac{i}{m} \right) R_i \right] \right\}$$

$$= R_0 - \frac{2}{m-1} \sum_{i=1}^{m-1} \left( 1 - \frac{i}{m} \right) R_i$$

$$< R_0$$

$$\ll R_0 + 2 \sum_{i=1}^{m-1} \left( 1 - \frac{i}{m} \right) R_i.$$

Collecting these results shows that

$$E[S_V^2] < Var(Y_i) \ll mVar(\bar{Y}_m). \quad \Box$$

Thus, one should *not* use  $S_Y^2/m$  to estimate  $Var(\bar{Y}_m)$ .

So what happens if you dare to use it?

Here's a typical 100 $(1-\alpha)$ % confidence interval for the mean  $\mu$  of i.i.d. normal observations with unknown variance:

$$\mu \in \bar{Y}_m \pm t_{\alpha/2, m-1} \sqrt{S_Y^2/m},$$

where  $t_{\alpha/2,m-1}$  is a t-distribution quantile, and  $1-\alpha$  is the desired coverage level.

Since  $\mathrm{E}[S_Y^2/m] \ll \mathrm{Var}(\bar{Y}_m)$ , the confidence interval will have true coverage  $\ll 1-\alpha!$  Oops!

The way around the problem is via the method of *independent* replications (IR).

IR estimates  $\mathrm{Var}(\bar{Y}_m)$  by conducting b independent simulation runs (replications) of the system under study, where each replication consists of m observations.

It is easy to make the replications independent — just re-initialize each replication with a different pseudo-random number seed.

Notation and Stuff.

Denote the sample mean from replication i by

$$Z_i \equiv \frac{1}{m} \sum_{j=1}^m Y_{i,j},$$

where  $Y_{i,j}$  is observation j from replication i, for  $i=1,2,\ldots,b$  and  $j=1,2,\ldots,m$ .

If each run is started under the same operating conditions (e.g., all queues empty and idle), then the replication sample means  $Z_1, Z_2, \ldots, Z_b$  are *i.i.d.* random variables.

Then the obvious point estimator for  $Var(\bar{Y}_m) = Var(Z_i)$  is

$$S_Z^2 \equiv \frac{1}{b-1} \sum_{i=1}^b (Z_i - \bar{Z}_b)^2,$$

where the grand mean is defined as  $\bar{Z}_b \equiv \frac{1}{b} \sum_{i=1}^b Z_i$ .

Note that the forms of  $S_Z^2$  and  $S_Y^2/m$  resemble each other. But since the replicate sample means are i.i.d.,  $S_Z^2$  is usually much less biased for  $\mathrm{Var}(\bar{Y}_m)$  than is  $S_Y^2/m$ .

In light of the above, we see that  $S_Z^2/b$  is a reasonable estimator for  ${\rm Var}(\bar{Z}_b)$ .

If the number of observations per replication, m, is large enough, a central limit theorem tells us that the replicate sample means  $Z_1, Z_2, \ldots, Z_b$  are approximately i.i.d.  $\operatorname{Nor}(\theta, \operatorname{Var}(Z_i))$ , and

$$S_Z^2 \approx \frac{\operatorname{Var}(Z_i)\chi^2(b-1)}{b-1}.$$

Then after the usual baby stats manipulations, we have the approximate IR  $100(1-\alpha)\%$  two-sided confidence interval (CI) for  $\theta$ .

$$\theta \in \bar{Z}_b \pm t_{\alpha/2, b-1} \sqrt{S_Z^2/b} \,. \tag{2}$$

Example: Suppose we want to estimate the expected average waiting time for the first 5000 customers in a certain queueing system. We will make five independent replications of the system, with each run initialized empty and idle and consisting of 5000 waiting times. The resulting replicate means are:

i	1	2	3	4	5
$Z_i$	3.2	4.3	5.1	4.2	4.6

Then  $\bar{Z}_5=4.28$  and  $S_Z^2=0.487$ . For level  $\alpha=0.05$ , we have  $t_{0.025,4}=2.78$ , and (2) gives [3.41,5.15] as a 95% CI for the expected average waiting time for the first 5000 customers.

Independent replications can be used to calculate variance estimates for statistics other than sample means.

Then the method can be used to get Cl's for quantities other than  $E[\bar{Y}_m]$ , e.g., quantiles.

See any of the standard simulation texts for additional uses of independent replications.

Research Issue: Sequential procedures that deliver a CI of fixed size.

Before a simulation can be run, one must provide initial values for all of the simulation's state variables.

Since the experimenter may not know what initial values are appropriate for the state variables, these values might be chosen somewhat arbitrarily.

For instance, we might decide that it is "most convenient" to initialize a queue as empty and idle.

Such a choice of initial conditions can have a significant but unrecognized impact on the simulation run's outcome.

Thus, the *initialization bias* problem can lead to errors, particularly in steady-state output analysis.

Examples of problems concerning simulation initialization.

- Visual detection of initialization effects is sometimes difficult — especially in the case of stochastic processes having high intrinsic variance such as queueing systems.
- How should the simulation be initialized? Suppose that a machine shop closes at a certain time each day, even if there are jobs waiting to be served. One must therefore be careful to start each day with a demand that depends on the number of jobs remaining from the previous day.
- Initialization bias can lead to point estimators for steady-state parameters having high mean squared error, as well as Cl's having poor coverage.

Since initialization bias raises important concerns, how do we detect and deal with it? We first list methods to detect it.

Attempt to detect the bias visually by scanning a realization of the simulated process. This might not be easy, since visual analysis can miss bias. Further, a visual scan can be tedious. To make the visual analysis more efficient, one might transform the data (e.g., take logs or square roots), smooth it, average it across several indep. replications, or construct CUSUM plots.

Conduct statistical tests for initialization bias. Various procedures check to see if mean or variance of process changes over time: ASAP3 (Wilson et al.), change point detection from statistical literature, etc.

If initialization bias is detected, one may want to do something about it. Two simple methods for dealing with bias...

(a) *Truncate the output* by allowing the simulation to "warm up" before data are retained for analysis.

Experimenter hopes that the remaining data are representative of the steady-state system.

Output truncation is probably the most popular method for dealing with initialization bias; and all of the major simulation languages have built-in truncation functions. But how can one find a good truncation point? If the output is truncated "too early," significant bias might still exist in the remaining data. If it is truncated "too late," then good observations might be wasted.

Unfortunately, all simple rules to determine truncation points do not perform well in general.

A reasonable practice is to average observations across several replications, and then visually choose a truncation point based on the averaged run; see Welch (1983) for a nice visual/graphical approach.

This is where the new, sophisticated sequential change-point detection algorithms come into play.

(b) *Make a very long run* to overwhelm the effects of initialization bias.

This method of bias control is conceptually simple to carry out and may yield point estimators having lower mean squared errors than the analogous estimators from truncated data (see, e.g., Fishman 1978).

However, a problem with this approach is that it can be wasteful with observations; for some systems, an excessive run length might be required before the initialization effects are rendered negligible.

Now assume that we have on hand stationary (steady-state) simulation output,  $Y_1, Y_2, \dots, Y_n$ .

Our goal: Estimate some parameter of interest, e.g., the mean customer waiting time or the expected profit produced by a certain factory configuration.

In particular, suppose the mean of this output is the unknown quantity  $\mu$ . We'll use the sample mean  $\bar{Y}_n$  to estimate  $\mu$ .

As in the case of terminating simulations (where we used the method of IR), we must accompany the value of any point estimator with a measure of its variance.

Instead of  $Var(\bar{Y}_n)$ , we can estimate the *variance parameter*,

$$\begin{split} \sigma^2 & \equiv & \lim_{n \to \infty} n \mathrm{Var}(\bar{Y}_n) \\ & = & \lim_{n \to \infty} \left[ R_0 + 2 \sum_{k=1}^{n-1} \left( 1 - \frac{k}{n} \right) R_k \right] \quad \text{by (1)} \\ & = & \sum_{k=-\infty}^{\infty} R_k \quad \text{(if the $R_k$'s decrease quickly as $k \to \infty$)}. \end{split}$$

Thus,  $\sigma^2$  is simply the sum of all covariances!

 $\sigma^2$  pops up all over the place: simulation output analysis, Brownian motions, financial engineering applications, etc.

Example: MA(1) process,  $Y_{i+1}=\theta\epsilon_i+\epsilon_{i+1}$ , where the  $\epsilon_i$ 's are i.i.d. Nor(0,1). Then  $R_0=1+\theta^2$ ,  $R_{\pm 1}=\theta$ , and  $R_k=0$ , o'w.

By (1), 
$$\operatorname{Var}(\bar{Y}_n) = \frac{1}{n} \left[ R_0 + 2 \sum_{k=1}^{n-1} \left( 1 - \frac{k}{n} \right) R_k \right] = \frac{(1+\theta)^2}{n} - \frac{2\theta}{n^2}$$
, and so  $\sigma^2 = \lim_{n \to \infty} n \operatorname{Var}(\bar{Y}_n) = (1+\theta)^2$ .  $\square$ 

Example: AR(1) process,  $Y_{i+1} = \phi Y_i + \epsilon_{i+1}$ , where the  $\epsilon_i$ 's are i.i.d. Nor $(0, 1 - \phi^2)$ ,  $-1 < \phi < 1$ , and  $Y_0 \sim \text{Nor}(0, 1)$ .

For the AR(1),  $R_k = \phi^{|k|} \ \forall k$ . Then after lots of algebra, it turns out that  $\sigma^2 = (1 + \phi)/(1 - \phi)$ ; so  $\sigma^2$  explodes as  $\phi \to 1$ .

Many methods for estimating  $\sigma^2$  and for conducting steady-state output analysis in general: batch means, IR, standardized time series, spectral analysis, regeneration, ARMA time series modeling, etc.

The method of **batch means** is often used to estimate  $\sigma^2$  and to calculate confidence intervals for  $\mu$ .

Idea: Divide one long simulation run into a number of contiguous *batches*, and then appeal to a central limit theorem to assume that the resulting batch sample means are approximately i.i.d. normal.

In particular, suppose that we partition  $Y_1, Y_2, \ldots, Y_n$  into b nonoverlapping, contiguous batches, each consisting of m observations (assume that n=bm).

$$\underbrace{Y_1,\ldots,Y_m}_{\text{batch 1}},\underbrace{Y_{m+1},\ldots,Y_{2m}}_{\text{batch 2}},\ldots,\underbrace{Y_{(b-1)m+1},\ldots,Y_{bm}}_{\text{batch }b}$$

The ith batch mean is the sample mean of the m observations from batch  $i=1,2,\ldots,b$ ,

$$\bar{Y}_{i,m} \equiv \frac{1}{m} \sum_{j=1}^{m} Y_{(i-1)m+j}.$$

The batch means are correlated for small m, but for large m,

$$\bar{Y}_{1,m},\ldots,\bar{Y}_{b,m} \approx \text{ i.i.d. Nor}(\mu,\operatorname{Var}(\bar{Y}_{i,m})) \approx \operatorname{Nor}(\mu,\sigma^2/m).$$

Similar to independent replications (actually, more similar than I'm indicating, because I'm using different notation), we define the batch means estimator for  $\bar{Y}_{i,m}$  as

$$\hat{V}_B \equiv \frac{m}{b-1} \sum_{i=1}^{b} (\bar{Y}_{i,m} - \bar{Y}_n)^2 \approx \frac{\sigma^2 \chi^2 (b-1)}{b-1}.$$

How good is  $\hat{V}_B \approx \frac{\sigma^2 \chi^2 (b-1)}{b-1}$  as an estimator of  $\sigma^2$ ?

First of all, we have  $E[\hat{V}_B] \approx \frac{\sigma^2}{b-1} E[\chi^2(b-1)] = \sigma^2$ , so  $\hat{V}_B$  is asymptotically unbiased for  $\sigma^2$ .

More-precise result: It can be shown that

$$E[\hat{V}_B] = \sigma^2 + \frac{\gamma(b+1)}{mb} + o(1/m),$$

where  $\gamma \equiv -2\sum_{k=1}^{\infty}kR_k$  and o(1/m) is a function that goes to 0 faster than rate 1/m as m gets big.

We also have  $Var(\hat{V}_B) \approx \frac{\sigma^4}{(b-1)^2} Var(\chi^2(b-1)) = \frac{2\sigma^4}{b-1}$ .

These facts immediately imply that

$$MSE(\hat{V}_B) = Bias^2 + Var \approx \frac{\gamma^2}{m^2} + \frac{2\sigma^4}{b}.$$

Now take  $m=cn^{\delta}$ , where c>0 and  $0<\delta<1$ . It's easy to see that the choice  $\delta=1/3$  yields the fastest convergence to 0 for  $\mathrm{MSE}(\hat{V}_B)$ .

Minimizing the above expression for MSE with respect to c, we get the "optimal" batch size  $m^\star \equiv (\gamma^2 n/\sigma^4)^{1/3}$ , and then the resulting "optimal" MSE,

$$MSE^{\star}(\hat{V}_B) \equiv 3(\gamma \sigma^4/n)^{2/3}.$$

Now the batch means confidence interval for  $\mu$ .

Since the batch means  $\bar{Y}_{1,m},\ldots,\bar{Y}_{b,m}\approx \text{i.i.d. Nor}(\mu,\sigma^2/m)$  for large m, we get the following approximate  $100(1-\alpha)\%$  CI for  $\mu$ :

$$\mu \in \bar{Y}_n \pm t_{\alpha/2,b-1} \sqrt{\hat{V}_B/n}.$$

This equation is similar to (2) (even though I'm using different notation). The difference is that batch means divides one long run into a number of batches, whereas IR uses a number of independent shorter runs.

Consider the old IR example from §2 with the understanding that the  $Z_i$ 's must now be regarded as batch means (instead of replicate means); then the same numbers carry through the example if you note that  $S_Z^2/b = \hat{V}_B/n$ .

Some Properties of the Batch Means CI.

Define the *half-length* as  $H \equiv t_{\alpha/2,b-1} \sqrt{\hat{V}_B/n}$ . Then as  $m \to \infty$ , it can be shown that

$$\begin{split} \sqrt{mb} \, H &\approx \sigma \, t_{\alpha/2,b-1} \frac{\chi(b-1)}{\sqrt{b-1}} \\ \sqrt{mb} \, \mathrm{E}[H] &\to \sigma \, t_{\alpha/2,b-1} \sqrt{\frac{2}{b-1}} \frac{\Gamma(\frac{b}{2})}{\Gamma(\frac{b-1}{2})} \\ mb \, \mathrm{Var}(H) &\to \sigma^2 \, t_{\alpha/2,b-1}^2 \bigg\{ 1 - \frac{2}{b-1} \bigg[ \frac{\Gamma(\frac{b}{2})}{\Gamma(\frac{b-1}{2})} \bigg]^2 \bigg\}, \end{split}$$

where  $\chi(b-1)$  is the chi-distribution.

Fact:  $\mathrm{E}[H]$  decreases in b, though it smooths out around b=30. Schmeiser recommends taking  $b\approx 30$  and concentrating on increasing the batch size m as much as possible.

The technique of batch means is intuitively appealing and easy to understand.

But problems can come up if the  $Y_j$ 's are not stationary (e.g., if significant initialization bias is present), if the batch means are not normal, or if the batch means are not independent.

If any of these assumption violations exist, poor confidence interval coverage may result — unbeknownst to the analyst.

To ameliorate the initialization bias problem, the user can truncate some of the data or make a long run as discussed in §3.

In addition, the lack of independence or normality of the batch means can be countered by increasing the batch size m.

Of the difficulties encountered when using batch means, the possibility of correlation among the batch means might be the most troublesome.

This problem is explicitly avoided by the method of **independent replications**, described in the context of terminating simulations in §2. In fact, the replicate means are independent by their construction.

Unfortunately, since each of the b reps has to be started properly, initialization bias presents more trouble when using IR than when using batch means.

Recommendation: Because of initialization bias in each of the replications, *use batch means over independent reps.* (Alexopoulos and Goldsman, "To Batch or not to Batch?")