Summary

I am an international student at The University of The Sunshine Coast that seeking to develop my career in the IT industry. I possess excellent problem-solving skills, high technical knowledge, strong time management ability and good communication manner, fluency in both English and Vietnamese. I have graduated from TAFE Queensland, Queensford College and currently undertaking the Bachelor of Information Technology majoring in Information System at The University of The Sunshine Coast with a GPA of around 6.0.

Skill Highlights

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| --- | --- |
| * Excellent time management and prioritization * Strong decision maker * Basic knowledge of routing, switching with Cisco networking devices * Basic knowledge of R, MySQL and Python programming language | * Good verbal, written and interpersonal skills * Installing, configuring and troubleshooting computer hardware * Ability to diagnose and resolve on-site and remote PC related   computing problems |

Experience

**May/2019 – November/2019**: Part-time IT support technician at NextGen PCs Morayfield with duties include:

* Support customer with daily computer needs
* Fix computer, laptop, and printer issues
* Upgrade computer systems, laptops
* Install software, update Windows
* Back up customer data
* Assemble customer’s computer parts

**August/2022 – November/2022:** Full Stack Web Developer at The Fleet Office with duties include:

**December/2016 – 2022:** Part-time Nail Technician at Australian Nails and Spa

Education & Certifications

**TAFE Queensland:** Certificate III of Digital Media and Technology, Diploma of Information and Technology Networking

**Queensford College:** Advanced Diploma of Leadership and Management

**University of Sunshine Coast:** Currently studying Bachelor of Information Technology (major in Information System)

**International English Language Testing System (IELTS):** 8.0

Trong Thang Nguyen

Contact

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Languages

English – PTE 79

Vietnamese

Hobbies

* Building PC
* Online learning
* Web browsing
* Programming
* Photography
* Video editing
* Hiking