# Coco WOO

#### Technical skills-

- > HTML, CSS, JavaScript, Bootstrap
- > Python, jQuery, WordPress
- > SQLite, Laravel(PHP)
- > Ionic 5, AngularJS
- > Photoshop, Illustrator
- Experience user of major spreadsheet software

#### Personal skills-

- > Attention to detail
- > Problem-solving abilities
- > Project management
- > Excellent communication abilities
- Capacity for working in a team environment
- Practical critical thinking & organizational skills

# Languages\_

Cantonese / Traditional Chinese

Chinese / Simplified Chinese

Japanese (JLPT N1)

English

#### Education\_

Master of Social Science
Programme in Social Work
The Chinese University of Hong Kong
2016-2019

# Bachelor of Science in Gerontology

The Chinese University of Hong Kong

2013-2015

## Certificates related to programming.

CS50's Web Programming with Python and JavaScript HarvardX Pursuing

Certificate in Mobile Application Developer Training
Hong Kong College of Technology 2021

CS50x: CS50's Introduction to Computer Science
HarvardX 2020-2021

# Experience Highlights-

Freelance international buyer and translator (Online)
Self-employed Dec 17 - Present

- Responsible for the purchasing of variety of products from overseas and the coordination between the supplies and the customers from Hong Kong, China, Taiwan, Japan, Indonesia, Singapore & British, etc
- > Provide verbal and non-verbal summaries of 4-language (Cantonese, Chinese, English, Japanese) documents for immediate use
- > Provide proactive customer follow-up service and troubleshooting

Working Holiday in JAPAN
Saitama, Tokyo, Niigata Sep20 - Sep 21

Service Manager (R.S.W.)

Christian Family Service Centre Jul 16 - May 20

- Promoted twice within 3-year timeframe from Frontline Social Worker to Service Manager in recognition of outstanding performance
- Supervised and monitored 3 funded projects costing a total of \$13M
   HKD to provide support services for frail elderly and their carers
- Successfully coached and trained 1 service manager, 4 social workers, 2 nurses, 6 project workers & home care workers

### Research and Development Officer (R.S.W.)

Hong Kong Association of Gerontology Jul 15 - Jul 16

- > Conducted and implemented more than 15 elderly related courses, workshops, seminars and conferences for professionals and public
- Developed year plans and financial budget plans of the Research and Training Division based on the vision of the Association