Cody G. Yeung

+1 (808) 255-2195   cody.g.yeung@gmail.com

Tempe, AZ   Cody Yeung | LinkedIn

Objective

Information Technology junior seeking an IT internship to apply and expand my skill set in system administration, project management, and infrastructure improvement, contributing to efficient and impactful IT solutions.

SKILLS & ACTIVITIES

Technical Skills: Cisco Technologies, Powershell, Linux, Microsoft Visio, Windows, Entity Relation Diagrams, Power Apps, Java, C++, C, Amazon Web Services, Active Directory, JAMF, MDT, SSH, Virtual Machines, Airtable

Soft Skills: Communication, Teaching, Project Facilitation, Time Management, Leadership, Emotional Intelligence, Creativity, Professionalism, Agile, Scrum, Stakeholder Communication, Swimlane Diagrams, Project Management

Operating Systems: Windows, IOS, Android, Ubuntu, Cinnamon, MacOS

Certifications: Amazon Cloud Foundations

PROFESSIONAL EXPERIENCE

SCAI IT Support Specialist, Arizona State University   **November 2024 - Present**
- Troubleshot and diagnosed issues with various operating systems, such as Windows, Linux, and MacOS
- Researched and solved complex hardware and software issues for AI and ML related systems for professors and researchers
- Maintained a organized inventory system through multiple device audits, deployments, and updates through Airtable

Huaka'i Fellow, Pacxa   **June 2024 - August 2024**
- Toned multiple buildings to accurately label 200+ data drops in the patch panel and under desks, enhancing network organization and efficiency.
- Configured and installed 3 enterprise-grade Cisco switches, ensuring robust and reliable network infrastructure.
- Identified and resolved technical issues during installation and configuration, maintaining high standards of network performance and reliability.

Summer Intern, Pacxa   **June 2023 - August 2023**
- Configured a physical server cluster and installed a Cisco Meraki firewall to enhance server security.
- Leveraged Azure to establish a secure connection between a physical server at the PACXA office and the cloud, facilitating the deployment of Azure Virtual Desktop, all achieved without prior experience.
- Centralized over 300 rows of data in Excel into a centralized Microsoft List

LEADERSHIP EXPERIENCE

Project Management Intern, Pacxa   **June 2024 - August 2024**
- Utilized Scrum and Agile Methodologies to maintain a quick and efficient work environment, leading a team of 7 interns to develop a comprehensive talent management application using Power Apps, ensuring effective collaboration and timely project completion in 6 weeks.
- Employed a range of technologies including Excel for the database, Power Apps for the front end, Power Automate for the backend, and Microsoft Copilot Studios to train an AI for our front-end chatbot.
- Maintained a Kanban board to keep group efficiency, track progress, and manage tasks, ensuring all team members were aligned and productive.

PERSONAL PROJECTS

Networking Project: Large Warehouse Connectivity - Packet Tracer   **August 2024**
- Designed a robust Layer 2/Layer 3 network topology with VLANs, EtherChannel, HSRPv2, Rapid PVST+, and OSPF to connect two large warehouses, ensuring low latency, high availability, and scalability.

Enterprise Workstation Deployment - Wells Fargo   **November 2024 - January 2025**
- Assisted in the large-scale deployment of 500+ enterprise workstations at Wells Fargo Headquarters in Chandler AZ.
- Contributed to infrastructure optimization to provide seamless functionality for high-performance workflows.

EDUCATION

Arizona State University, Tempe, AZ   **May 2026 (Expected Graduation)**

Bachelor of Science, Information Technology   GPA: 3.9
- Relevant Coursework: Intro to UNIX Utilities, Managed Configuration and Active Directory, Information System Security, Managing the Cloud, TCP/IP and Routing, OS Architecture, Information Modeling Storage and Retrieval

Hobbies: Tennis, Building Keyboards, Cooking, Pickleball