|  |  |  |  |  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
| Nick Satinover | |  |  | | --- | --- | | 1322 Greenleaf Road, Wilmington DE 19805 |  | | 302-753-4229 |  | | nsatinover@gmail.com |  | | linkedin.com/in/nicksatinover |  | |  |  | |
| Software Developer  12 Year Banking Professional  Experienced and Educated in Agile Development  Developer // MBA IT // Mortgage and Investment Experience |  |

|  |  |
| --- | --- |
|  | Background |

Software Developer with 12 years of banking experience and a background on Agile/ Kanban teams.

MBA IT educated, always focused on delivering quality production code.

|  |  |
| --- | --- |
|  | Technical Skills |

|  |
| --- |
| * **Primary Programming Languages** – .NET Framework, C#, Java, SQL * **Exposure To**: Spring Boot (Java), Angular, JavaScript * **Toolbox** – Visual Studio, Redgate, IntelliJ * **Other** – TFS, Github, JUnit, xUnit, Jira, Version One, SSRS |

# Experience

## Application Developer // M&T Bank, Wilmington, DE February 2019 – OCTOBER 2020

## • Full stack position using .NET/C# in Visual Studio with source control TFS backed by TSQL with Redgate.

## • Primary responsibility is the development of the WTIMS Portal written in .NET Framework (C#) backed by TSQL.

## • Delivered new or enhanced existing single page applications or console applications.

## • Created new or updated existing SQL procedures supporting applications or scheduled jobs.

## • Creating UI’s often involve capturing user input or file uploads run through validations prior to manipulating database.

## • Production support on call on rotational basis for job break/ fix.

## • Team originated as Agile with 3-week delivery, switched to Kanban in May 2020.

### **Lead Floor Associate // Capital One Investing, Wilmington, DE** april 2018 – October 2018

• Resolved escalated calls, serving as the highest point of contact for client concerns.

• Served as subject matter expert, among peers, in brokerage and investment related issues.

• Trained temporary and seasonal staff members and provided ongoing support and assistance.

### **Principal Client Service // Capital One Investing, Wilmington, DE** august 2017 – april 2018

• Served as primary contact for client requests, assisting with licensed topics such as margin calls and options trading.

• Reviewed and executed phone trade orders and coordinated with trade desk to review trade inquiries.

• Coordinated IRA/ investment account rollovers and transfers and estate account settlements.

### **Client Service – Private Banking // JPMorgan, Newark, DE** October 2015 – August 2017

## • Serviced: deposit, lines of credit, credit card and brokerage accounts for individuals and businesses.

## • Primary contact for wealth clients, collaborated internally with Capital Advisors, Investors and Private Bankers.

## Capital One, Wilmington, DE

### **UAT Analyst** july 2012 – december 2012, march 2013 – october 2015

• Provided UAT for technology implementations designed for Capital One’s mortgage loan (**Empower**) system.

• Participated in: project planning, requirements gathering, release management, version control.

• Zero defects attributed to tested/ approved production code during entire tenure in role.

### **Home Loans Ops Associate II** January 2012 – july 2012, december 2012 – march 2013

• Communicated with internal and external customers to resolve outstanding loan requirements using (**Empower**).

### **Retail Opening Associate** february 2011 – january 2012

• Ordered appraisals, flood certifications, title and closing documentation for borrowers committed to a loan product.

### **Loan Admin Associate** august 2009 – february 2011

• Corresponded with broker to communicate information vital to processing loan applications.

• Achieved high levels of efficiency, error free on all loan files analyzed.

### **Sales Associate** november 2008 – july 2009

• Consistently met all monthly sales quotas, passed all monthly call reviews, and excelled at cross selling.

# Technical Education

### **Code Differently // Wilmington, Delaware** NOVEMBER 2020 – CURRENT

## • Currently enrolled in this part time (nights and weekends) to further my skills as a developer.

## • Full Stack JavaScript training course focused on JavaScript.

## • Development using the Visual Studio Code Text Editor.

## • Course will additionally teach jQuery, Bootstrap 4 and the use of GitHub along with Terminal.

### **Zip Code Wilmington // Wilmington, Delaware** OCTOBER 2018 - january 2019

## • Attended immersive software development training program enforcing the fundamentals of core Java, working on team projects, designing based on Object-Oriented Design and covering code through JUnit testing.

## • Completed 800 hours of programming projects and training in a TDD environment.

## • Course focused in Java with a TDD approach, while also included training on Angular, MySQL and Spring Boot.

# College Education

### MBA - IT // University of Delaware, Newark Delaware may 2015

### BS – Bus. Marketing // University of Delaware, Newark Delaware may 2008

# Certification, Training, Licensing

* **Certification:** Certified Scrum Master (446904) from Scrum Alliance
* **Capital One Training**: Solutions Delivery Agile Process Controls, Agile Team Training, Introduction to Agile
* **Licensing**: FINRA Series 7 & 63