LARRY BASIN

METZ, FRANCE
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LinkedIn
Portfolio

REFERENCES

M. Riad DJERMOUNE
Customer Service Manager
GANDI INTERNATIONAL

INTERESTS

- Travels:
  World Tour from January 2019 to April 2020 in South East Asia, Australia, USA, Central & South America, Europe
- New technologies
- Diving
  (Open Water Diver - SSI)

FULLSTACK WEB DEVELOPER

SKILLS

- HTML5, CSS3, Javascript (ES6), PHP, MySQL
- Symfony 5, ReactJS, NextJS, Bootstrap
- Git (Github), Trello, Agile SCRUM
- French (Native speaker), English (B2-C1 Level), Spanish(B2 Level)
- Team work, Stress management, Curiosity, Adaptability

EXPERIENCE

BACKEND WEB DEVELOPER - AGENDIGO
Full Remote – Since February 2021

- Multiservices web platform to book appointments built from scratch and started as our final training project
- Team of 5 developers working within an Agile SCRUM context
- Backend : PHP, Symfony, MySQL, Doctrine
- Frontend : React, Redux, Bootstrap
- Versionning : Git

CUSTOMER SUPPORT AGENT - GANDI.NET
Bertrange – LUXEMBOURG | February 2014 - December 2018

- Analyse and respond to simple and complex customer requests
- Work with other teams (Account management, legal, finance) to resolve customer queries
- Follow-up on open requests and keep customers up-to-date
- Ensure customers satisfaction and retention
- Maintain internal documentation up-to-date
- Provide training to new team members
- Respond to customers in French & English (phone, ticketing system, email, chat)

CUSTOMER SUPPORT AGENT - EURODNS.COM
Leudelange – LUXEMBOURG | October 2011 - January 2014

- Analyse and respond to simple and complex customer requests
- Work with other teams (sales, legal and finance) to resolve customer queries
- Follow-up on open requests and keep customers up-to-date
- Ensure customers satisfaction and retention
- Maintain internal documentation up-to-date
- Respond to customers in French & English (phone, ticketing system, email, chat)

EDUCATION

Web & Web Mobile Developer Professional Certification
O'CLOCK | September 14th, 2020 - March 04th, 2021

Full-time remote training divided in 3 parts :
- 3 months: HTML, CSS, JavaScript, PHP, MySQL, Git
- 1 month: Symfony Framework
- 1 month: Project built from scratch in a team of 5 developers

Master's Degree European & International Trade
UNIVERSITY PAUL VERLAINE - Metz - FRANCE | 2010