SAYAN **MANDAL**

SOFTWARE ENGINEER

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: My Digital Portfolio

PROFESSIONAL PROFILE

Results-driven Software Engineer with over 3 years of experience in full-stack development, specializing in .NET technologies. Proven track record of enhancing application performance and operational efficiency. with expertise in C#, ASP.NET MVC5, WPF, and Azure DevOps. Adept at leading projects from concept to completion, improving system security, and delivering high-quality software solutions. Strong collaborator with a passion for **continuous learning** and growth in the software development field.

EDUCATION

2017 - 2021 **Bachelor of Technology** (CSE)

Techno India University Kolkata, WB **CGPA: 7.2**

2015 - 2017 **Higher Secondary** Mugkalyan High School Howrah, WB

SKILLS

GPA: 62/100

C#: OOPS, Generics, Collections, Array, Loops, LINO

.NET: ADO.NET, ASP.NET with MVC and WEB API, **Entity**

React: Components, Services, Modules, Routing, Forms & Validation, API Handling, Redux

Database: MySQL, SQL Server, MongoDB UI Tech: HTML 5 & CSS 3, JavaScript, ES6, Optimized UI Designed, **Bootstrap**

Tools: Git, Postman, Maven,

IDE, Source Tree

Add On skills: Peer learning

EXPERIENCE

SOFTWARE ENGINEER CAPGEMINI | 2021-12 - CURRENT

PUNE, INDIA

Project: SubwayPOS

- Systematized the menu publication process, significantly reducing update rollout times by 25% through the automation of repetitive tasks and optimization of database gueries.
- Played a pivotal role in securing the archive system for France, enhancing data protection and compliance by implementing robust encryption and backup protocols.
- Developed and integrated new kitchen receipt features, improving transaction processing speed and customer satisfaction, while ensuring seamless integration with existing systems.
- Built a "Pay at Counter" functionality, enabling users to place orders remotely and settle payments at the counter with cash.
- Implemented Loss Prevention Timeout to refresh idle sessions automatically, reducing operational delays and ensuring timely order processing.
- **Diagnosed and resolved complex bugs,** improving system stability and reducing downtime by 15%.
- Collaborated with cross-functional teams to troubleshoot and solve critical production issues, ensuring minimal disruption to business operations.

Technologies: C#.NET, WPF, MVVM, Azure DevOps

IDE: Visual Studio 2019, 2022 Framework: .NET Framework

PROJECTS

ONLINE BANKING SYSTEM O

Technology: ASP.NET, Entity Framework, MS SQL, ASP.NET MVC5, HTML, CSS, Bootstrap

- Built an Online Banking System using **ASP.NET and Entity Framework.**
- Employed MS SQL for backend data storage and management.
 Utilized ASP.NET MVC5 for frontend development.
- Styled and structured the interface using **HTML**, **CSS**, and **Bootstrap**.

CERTIFICATION

•Software Development

(PGDSE) - JADAVPUR UNIVERSITY

Web Development(PGDWD) -JADAVPURUNIVERSITY

•React JS

Developer LearnCodeOnline

• AWS Certified Cloud Practitioner

•AZ-900 - Microsoft

•AZ-204 - Microsoft

Languages

- English (Fluent)
- Hindi (Fluent)
- Bengali (Native)

Technology: HTML5, CSS, BOOTSTRAP, REACT, API GATEWAY, SWAGGER, POSTMAN

- Constructed a **comprehensive** Health Care System.
- Incorporated API Gateway for centralized **API management**.
- Integrated Swagger for **API documentation and Postman** for API testing.
- Developed a responsive UI using **HTML5, CSS, and Bootstrap**. Used React for interactive and dynamic user interfaces.

MUSIC-APP O

Technology: REACT.JS, FONT AWESOME, SCSS

- •Developed a **dynamic music player** website using **React.js**.
- Incorporated **Fontawesome** for icon visualization.
- Utilized SCSS for advanced styling and presentation.
- Integrated the **Chillhop music API** to provide users with a selection of songs from the Chillhop genre.

ACHIEVEMENTS

XTRA MILE AWARD \oplus

 Recognized for outstanding contribution to the Subway Account, demonstrating exceptional dedication, innovation, and value-added services to ensure project success and customer satisfaction.

RISING STAR AWARD

 HONORED FOR EXEMPLARY PERFORMANCE AND COMMITMENT AT CAPGEMINI, SHOWCASING OUTSTANDING DEDICATION, PROFESSIONAL EXCELLENCE, AND DELIVERING RESULTS BEYOND EXPECTATIONS.