

## **OFFER AGREEMENT**

**1. General Provisions** This Offer Agreement (hereinafter referred to as the "Agreement") is a public offer by Anzhela (Angela) Mykytiuk (hereinafter referred to as the "Tutor") to provide online English lessons and services. By requesting a trial lesson or booking paid sessions, the student (hereinafter referred to as the "Student") agrees to the terms outlined in this Agreement.

**2. Services Provided** The Tutor provides the following English language services:

- IELTS and CAE exam preparation
- General English lessons (B1-C1 levels)
- English lessons for IT professionals

### **3. Payment Terms**

- Lesson fees are listed on the website and are subject to change.
- Payment must be made in full before the start of each lesson or package.
- Accepted payment methods include bank transfer, PayPal, or other specified methods.

### **4. Cancellation & Rescheduling**

- Students may reschedule a lesson by providing at least 24 hours' notice.
- Lessons canceled with less than 24 hours' notice are non-refundable.
- If the Tutor cancels a lesson, the Student is entitled to reschedule or receive a full refund.

### **5. Lesson Format & Materials**

- Lessons are conducted online via an agreed platform (Zoom, Skype, etc.).
- Learning materials are provided by the Tutor and included in the lesson price.

### **6. Refund Policy**

- Refunds are provided for unused lessons if requested at least 24 hours before the scheduled lesson.
- No refunds are issued for completed lessons.

### **7. Confidentiality & Code of Conduct**

- Both parties agree to respect confidentiality regarding lesson content and personal data.
- Disruptive behavior or inappropriate conduct may result in termination of services without a refund.

**8. Acceptance of Terms** By booking a lesson, the Student acknowledges and accepts these terms.