

Agreement - Saison 2023

From 01/04/2023 – To 02/11/2023

Between

And

The Club:

ROBINSON Djerba Bahiya - Zone Touristique
Ennadhur, BP 252, CP 4116 Midoun Djerba

Represented by: Marcus Tomczak
General Manager

The Travel Agent / Bankers' association:

Represented by:

The Following Rates are in Tunisian Dinar

These Rates are in All Inclusive per person & per night including TVA and all Service Charges

These Rates are not including the commission for your agency & subject to changes in unpredictable reasons without prior notice

Type of rooms	01.04-30.06	01.07-15.07	16.07-20.08	21.08-15.09	16.09-02.11
Double Standard Room	320	420	470	420	320
Sea View Room	470	500	550	500	470
Single Supplement: To apply for Rooms	50 %	50 %	50 %	50 %	50 %

Children's reductions:

2 Full paying Adults: 0-2 years: 100% / 3-14 years: 50%

1 Full paying Adult: 0-2 years: 100% / 3-14 years: 50%

3rd Bed Reduction: 14-99 years: 30%

Late check out: 115 TND/ Room - Upon request, one day before.

Taxe de séjour de 3 DT par adulte (+12 ans) par jour à payer sur place par le client.

*Some outfits are not accepted

Reservations:

- A final rooming list must be sent in accordance with the release dates.
- All verbal communication between the two parties must be confirmed in writing.
- Any Booking or other document must be returned as a discharge to the sender.

Payment Advice:

- For each sale made by the travel agent, the Club will send the appropriate pro forma invoice to the travel agent.
- **The travel agent must pay the total amount of the stay 3 days before the arrival of the client.**

> 1 month before the stay; 30% to confirm, the rest in respect with the release.

<1 month before the stay; total amount to confirm.

Cancellation:

- Free cancellation; Till 7 days before arrival (Release: D-7)
- For any cancellation received within 7 days of the date of arrival, the club will charge a cancellation fee 50% of the entire stay.

Guest Complaints:

The Travel agent must advise Robinson without delay of any claims made against travel agent or the club which result from deficiencies in the Club's services.

Marcus Tomczak
Directeur Général / Clubdirektor
Club Hotel Management Tunisia SARL
ROBINSON Club Djerba Bahiya
4116 Midoun BP 252 MF 138179 C/A/M/000

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Signatures & Stamps:

The Club

Signatures & Stamps:

The travel Agent

RC/DB – Local Price