

Summary Report

This document is a **water bill** issued by the **Eldoret Water and Sanitation Company Ltd (ELDOWAS)** to a customer named **Mikookwemba**. Below is an explanation of the key sections:

1. **Company Details**:

- 1 The company is ISO 9001:2015 certified, indicating it meets international standards for quality management.
- 1 Contact information includes a P.O. Box, phone numbers, fax, mobile, email, and website.

2. **Customer Details**:

- 1 Customer Name: Mikookwemba
- 1 Address: Pioneer Street, Apartment 74, Eldoret-30100
- 1 Telephone: 0720033761

3. **Billing Information**:

- 1 **Zone/Route**: Route 06 - 09
- 1 **Account Number**: 3087085-001
- 1 **Bill Number**: B2413118417
- 1 **Billing Date**: 11-12-2024
- 1 **Billing Month**: November 2024
- 1 **Current Reading Date**: 11-12-2024
- 1 **Plot Number**: 15/537/008

4. **Meter Details**:

- 1 **Meter Serial**: 7041075
- 1 **Previous Reading**: 775
- 1 **Current Reading**: 776
- 1 **Consumption**: 1 unit (likely in cubic meters)

5. ****Charges****:

- 1 ****Balance Brought Forward****: -112.50 (indicating a previous outstanding balance)
- 1 ****Standing Charge****: 50.00 (a fixed fee for service availability)
- 1 ****Water Charges****: 35.00 (based on water consumption)
- 1 ****Sewer Amount****: 22.50 (charges for sewer services)
- 1 ****Cleaning****: 40.00 (likely for sanitation or waste management services)
- 1 ****Total Amount Payable****: -465.00 (negative balance indicates the customer has overpaid or has a credit)

6. ****Due Date****:

- 1 The payment is due by ****22-12-2024****.

7. ****Disconnection Notice****:

- 1 The service is due for disconnection within 14 days from the billing date if payment is not made.

8. ****Payment Instructions****:

- 1 Personal cheques are no longer accepted.
- 1 Payments can be made via:
 - 1 Cash Deposit
 - 1 RTGS (Real-Time Gross Settlement)
 - 1 EFT (Electronic Funds Transfer)
 - 1 M-Pesa Paybill: 511000
 - 1 Airtel Money Paybill: ELDOWAS

9. ****Additional Notes****:

- 1 All cheques should be crossed and made payable to ****Eldoret Water and Sanitation Co. Ltd****.
- 1 Cheques and the statement should be forwarded to the ****Commercial Manager, P.O. Box 8418-30100****.

10. ****Footer****:

1 The bill is powered by **M@jics**, a SULIS product, indicating the billing system used.

In summary, this is a detailed water bill with charges, consumption details, payment instructions, and a disconnection warning if payment is not made by the due date.