

INVESTOR CHARTER FOR RESEARCH ANALYST

A. VISION AND MISSION STATEMENTS FOR INVESTORS

VISION

Invest with Knowledge & Safety

MISSION

Every investor should be able to invest in right investment products based on their needs, manage and monitor them to meet their goals, access quality research reports, and enjoy financial wellness through informed decision-making.

B. DETAILS OF BUSINESS TRANSACTED BY THE RESEARCH ANALYST

Market Maestroo Private Limited provides the following services:

- To publish research reports based on fundamental and technical analysis of securities
 - To provide independent and unbiased view on securities traded on stock exchanges
 - To offer research recommendations, disclosing all material conflicts of interest and financial interests in recommended securities
 - To provide research recommendations based on analysis of publicly available information and known market observations
 - To conduct periodic audit of research processes and compliance as per SEBI regulations
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C. DETAILS OF SERVICES PROVIDED TO INVESTORS

The Research Analyst provides the following services to clients:

1. Client Onboarding
 - Simple and transparent onboarding process
 - Clear disclosure of terms and conditions
 - Explanation of services offered
2. Research Reports and Recommendations
 - Detailed fundamental and technical analysis
 - Buy/Hold/Sell recommendations with target prices
 - Regular updates on recommended securities
 - Market outlook and sector analysis

3. Distribution of Research

- Timely distribution of research reports to all subscribed clients
- No discrimination in distribution of research
- Equal access to all clients

4. Confidentiality

- Maintaining confidentiality of research reports until made available in public domain
- Protecting client information and personal data

5. Transparency

- Clear disclosure of all fees and charges
 - No hidden costs
 - Transparent conflict of interest disclosures
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D. DETAILS OF GRIEVANCE REDRESSAL MECHANISM

In case of any grievance or complaint, an investor should approach Market Maestro Private Limited and ensure that the grievance is resolved within 30 days.

STEP 1: Contact Research Analyst

Email: support@marketmaestroo.com

Timeline: Response within 15 working days

STEP 2: Escalate to Compliance Officer

Email: compliance@marketmaestroo.com

Timeline: Response within 7 working days

STEP 3: Lodge Complaint with SEBI

If the investor's complaint is not redressed satisfactorily, one may lodge a complaint with SEBI on SEBI's SCORES portal (<https://scores.sebi.gov.in>), which is a centralized web-based complaints redressal system. SEBI takes up complaints registered via SCORES

with the concerned intermediary for timely redressal.

STEP 4: Physical Complaints to SEBI

Investors may also send physical complaints to:

Office of Investor Assistance and Education
Securities and Exchange Board of India
SEBI Bhavan, Plot No. C4-A, 'G' Block
Bandra-Kurla Complex, Bandra (E)
Mumbai - 400 051

E. EXPECTATIONS FROM INVESTORS (RESPONSIBILITIES OF INVESTORS)

DO's - What Investors Should Do:

- ✓ Always deal with SEBI registered Research Analysts only
- ✓ Ensure that the Research Analyst has a valid SEBI registration certificate

- ✓ Check SEBI registration number on SEBI website:
<https://www.sebi.gov.in/sebiweb/other/OtherAction.do?doRecognisedFpi=yes&intmId=14>
- ✓ Pay attention to all disclosures made in research reports before investing
- ✓ Pay your Research Analyst through banking channels only (cheque, online transfer, UPI) and maintain duly signed receipts mentioning details of payments
- ✓ Before buying securities or applying in public offers, carefully read the research recommendations provided by your Research Analyst
- ✓ Ask all relevant questions and clear your doubts with your Research Analyst before acting on recommendations
- ✓ Inform SEBI immediately if any Research Analyst offers assured or guaranteed returns
- ✓ Verify all transaction alerts received directly from the stock exchange or depository
- ✓ Regularly check your Consolidated Account Statement (CAS) issued by depository

DON'Ts - What Investors Should NOT Do:

- ✗ Do NOT provide funds for investment to the Research Analyst. Research Analysts are not authorized to handle client funds.
- ✗ Do NOT fall prey to luring advertisements, market rumors, or WhatsApp tips
- ✗ Do NOT get attracted to limited period discounts, gifts, or other incentives offered by Research Analysts
- ✗ Do NOT share login credentials, passwords, or OTPs of your trading and demat accounts with the Research Analyst or anyone else
- ✗ Do NOT trade based on tips received through WhatsApp, Telegram, Instagram, YouTube, Facebook, SMS, calls, or social media from unregistered or unauthorized advisors
- ✗ Do NOT make payments through unverified email links, WhatsApp, or SMS. Always use official banking channels.
- ✗ Do NOT expect or believe in guaranteed returns. All investments are subject to market risks.

INVESTOR AWARENESS

- SEBI registration does not guarantee performance or returns
- Past performance is not indicative of future results

- Research recommendations are based on analysis and judgment, not certainties
 - Investors should make investment decisions based on their own risk assessment
 - Always consult with a qualified financial advisor before making investment decisions
 - Brokerage charges will not exceed SEBI prescribed limits
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CONTACT INFORMATION

Market Maestro Private Limited
Registered Office: [Your Complete Address]

Email: support@marketmaestroo.com
Compliance Email: compliance@marketmaestroo.com
Phone: [Your Phone Number]
Website: www.kritikayadav.in

For Grievances:
SEBI SCORES Portal: <https://scores.sebi.gov.in>
SEBI Helpline: 1800-22-7575

Last Updated: [Current Date]
