Responding to a Remote Assistance invitation

If you've received an invitation to a Remote Assistance session, you can establish the session by following these steps:

1. **Click the Start button, type** Invite**, and then click Invite Someone to Connect to Your PC.**

   This brings up the Windows Remote Assistance window (refer to Figure 15-3).

2. **Click Help Someone Who Has Invited You.**

3. **Click Use an Invitation File.**

   An Open dialog box appears.

4. **Locate the invitation file you were sent, select it, and click Open.**

   You're prompted to enter the Remote Assistance password, as shown in Figure 15-8.
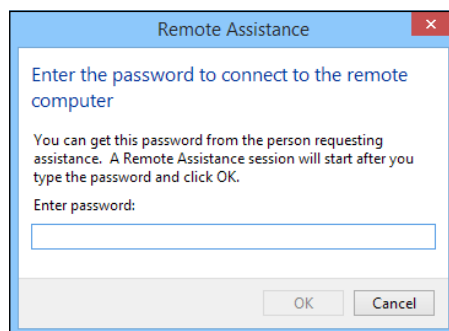

FIGURE 15-8: Enter the Remote Assistance password.

As an alternative to Steps 1 through 3, you can simply double-click the invitation file you received. Windows Remote Assistance launches and prompts you for the password.

5. **Enter the password given to you by the user requesting help, and then click OK.**

   The remote user is prompted to grant you permission to start the Remote Assistance session (this is where the remote user sees the screen shown in Figure 15-6). When the user grants permission, the Remote Assistance session is established. You can now see the user's screen in the Remote Assistance window, as shown in Figure 15-9.