

- » **Theft:** Theft is always a possibility. You may come to work someday to find that your servers or other computer equipment have been stolen.
- » **Terrorism:** Terrorism used to be something that most Americans weren't concerned about, but September 11, 2001, changed all that. No matter where you live in the world, the possibility of a terrorist attack is real.

Disruption of services

You may not realize just how much your business depends on the delivery of services and utilities. A BCP should take into consideration how you'll deal with the loss of certain services:

- » **Electricity:** Electrical power is crucial for computers and other types of equipment. During a power failure once (I live in California, so I'm used to it), I discovered that I can't even work with pencil and paper because all my pencil sharpeners are electric. Electrical outages are not uncommon, but the technology to deal with them is readily available. Uninterruptible power supply (UPS) equipment is reliable and inexpensive.
- » **Communications:** Communication connections can be disrupted by many causes. A few years ago, a railroad overpass was constructed across the street from my office. One day, a backhoe cut through the phone lines, completely cutting off our phone service — including our Internet connection — for a day and a half.
- » **Water:** An interruption in the water supply may not shut down your computers, but it can disrupt your business by forcing you to close your facility until the water supply is reestablished.

Equipment failure

Modern companies depend on many different types of equipment for their daily operations. The failure of any of these key systems can disrupt business until the systems are repaired:

- » **Computer equipment failure can obviously affect business operations.**
- » **Air-conditioning systems are crucial to regulate temperatures, especially in computer rooms.** Computer equipment can be damaged if the temperature climbs too high.
- » **Elevators, automatic doors, and other equipment may also be necessary for your business.**