



FIGURE 12-9:
The Profile tab.

Resetting User Passwords

By some estimates, the single most time-consuming task of most network administrators is resetting user passwords. Lest you assume that all users are forgetful idiots, put yourself in their shoes, being made to set their passwords to something incomprehensible (94kD82leL384K) that they have change a week later to something more unmemorable (dJUQ63DWd8331) that they don't write down. Then network admins get mad when they forget their passwords.

So, when a user calls and says that he forgot his password, the least you can do is (appear to) be cheerful when you reset it. After all, the user probably spent 15 minutes trying to remember it before finally giving up and admitting failure.

Here's the procedure to reset the password for a user domain account:



- 1. Log on as an administrator.**
You must have administrator privileges to perform this procedure.
- 2. Choose Start → Administrative Tools → Active Directory Users and Computers.**

The Active Directory Users and Computers management console appears.