An important part of cybersecurity training is running periodic phishing drills to help your users identify and ignore phishing email. You can find services that help you do that as well. Just search the web for "phish testing" and you'll find loads of options.

Refer to Chapter 21 for more information.

IV. Thou Shalt Keepeth Thy Network Drive Pure and Cleanse It of Old Files

Don't wait until your 10TB network drive is down to just 1GB of free space before you think about cleaning it up. Set up a routine schedule for disk housekeeping, where you wade through the files and directories on the network disk to remove old junk.

V. Thou Shalt Not Tinker with Thine Network Configuration unless Thou Knowest What Thou Art Doing

Networks are finicky things. After yours is up and running, don't mess with it unless you know what you're doing. You may be tempted to log on to your firewall router to see whether you can tweak some of its settings to squeeze another ounce of performance out of it. But unless you know what you're doing, be careful! (Be especially careful if you *think* you know what you're doing. It's the people who think they know what they're doing who get themselves into trouble!)

VI. Thou Shalt Not Covet Thy Neighbor's Network

Network envy is a common malady among network managers. If your network servers are chugging along fine with Windows Server 2016, don't feel compelled to upgrade to Windows Server 2019 right away. Resist the urge to upgrade unless you have a really good reason.