

FIGURE 15-3:
The Windows
Remote
Assistance
window.

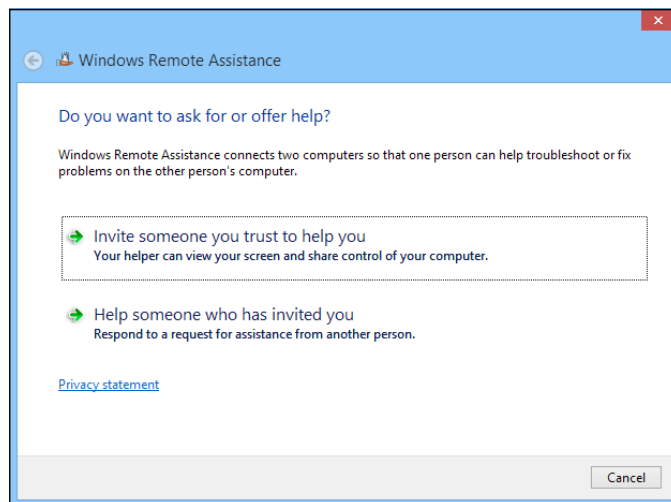
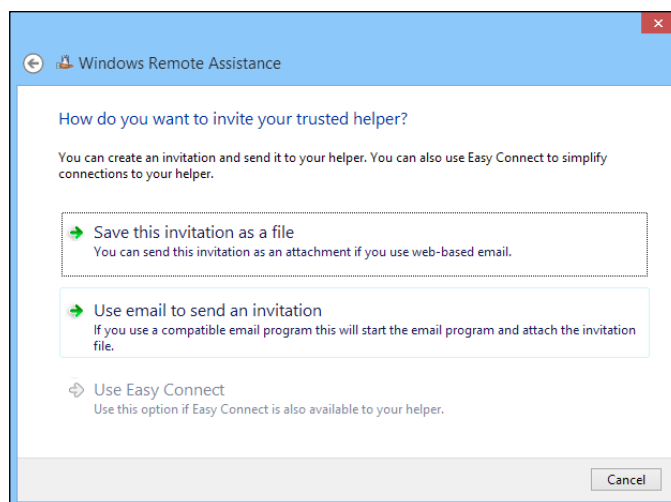


FIGURE 15-4:
Inviting someone
to help you.



4. If you use Microsoft Outlook, you can choose Use Email to Send an Invitation.

This option fires up Outlook and creates an email with the invitation file already attached.

Either way, a password will be displayed, as shown in Figure 15-5. You'll need to provide this password to your helper when requested. (Typically, you'll do that over the phone.)