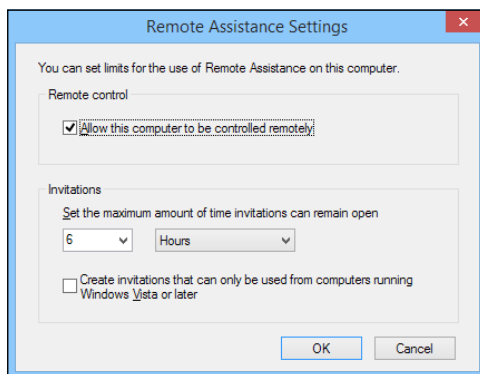


FIGURE 15-2:
Setting the
advanced Remote
Assistance
options.



4. Select the Allow This Computer to Be Controlled Remotely check box.

This option will allow you to later take control of this computer remotely.

5. Click OK.

You're returned to the System Properties dialog box.

6. Click OK.

You're done. You can now initiate Remote Assistance sessions from this computer.

Inviting someone to help you via a Remote Assistance session

The user requesting remote assistance must initiate the request before you can connect to the user's computer to provide help. You may need to guide your user through this procedure over the phone. Here are the steps:

1. Click the Start button, type Invite, and then click Invite Someone to Connect to Your PC.

The Windows Remote Assistance window appears, as shown in Figure 15-3.

2. Click Invite Someone You Trust to Help You.

The screen shown in Figure 15-4 appears.

3. Click Save This Invitation as a File, and save the invitation file to a convenient disk location.

This option creates a special file that you can save to disk. A Save As dialog box appears, allowing you to save the invitation file in any disk location you want. You can then email the invitation to your helper, who can use the invitation to connect to your PC.