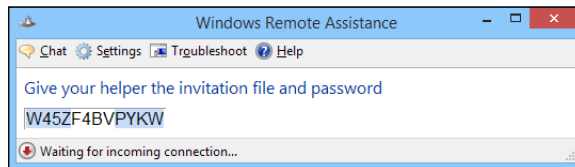


FIGURE 15-5:
You'll need to tell
your helper the
password.



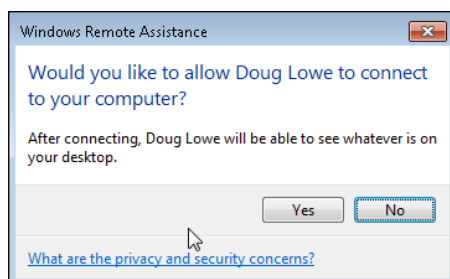
5. Email the invitation file to the person you want to help you.

Use your preferred email program to send the invitation file as an attachment.

6. Wait for your helper to request the password.

When your helper enters the password into his or her Remote Assistance screen, the Remote Assistance session is established. You'll be prompted for permission to allow your helper to take control of your computer, as shown in Figure 15-6.

FIGURE 15-6:
Granting
your helper
permission to
take control.



7. Click Yes.

Your helper now has access to your computer. To facilitate the Remote Assistance session, the toolbar shown in Figure 15-7 appears. You can use this toolbar to chat with your helper or to temporarily pause the Remote Assistance session.

FIGURE 15-7:
The Windows
Remote
Assistance
toolbar.

