

Here are some other threats to physical security that you may not have considered:

- >> The nightly cleaning crew probably has complete access to your facility. How do you know that the person who vacuums your office every night doesn't really work for your chief competitor or doesn't consider computer hacking to be a sideline hobby? You don't, so consider the cleaning crew to be a threat.
- >> What about your trash? Paper shredders aren't just for Enron accountants. Your trash can contain all sorts of useful information: sales reports, security logs, printed copies of the company's security policy, even hand-written passwords. For the best security, every piece of paper that leaves your building via the trash bin should first go through a shredder.
- >> Where do you store your backup tapes? Don't just stack them up next to the server. Not only does that make them easy to steal, it also defeats one of the main purposes of backing up your data in the first place: securing your server from physical threats, such as fires. If a fire burns down your computer room and the backup tapes are sitting unprotected next to the server, your company may go out of business and you'll certainly be out of a job. Store the backup tapes securely in a fireproof safe and keep a copy off-site, too.
- >> I've seen some networks in which the servers are in a locked computer room, but the hubs or switches are in an unsecured closet. Remember that every unused port on a hub or a switch represents an open door to your network. The hubs and switches should be secured just like the servers.

Securing User Accounts

Next to physical security, the careful use of user accounts is the most important type of security for your network. Properly configured user accounts can prevent unauthorized users from accessing the network, even if they gain physical access to the network. The following sections describe some of the steps that you can take to strengthen your network's use of user accounts.

Obfuscating your usernames

Huh? When it comes to security, *obfuscation* simply means picking obscure usernames. For example, most network administrators assign usernames based on some combination of the user's first and last name, such as BarnyM or baMiller. However, a hacker can easily guess such a user ID if he or she knows the name of at least one employee. After the hacker knows a username, he or she can focus on breaking the password.