

### The Future: Ethical and Legal Issues of Al

Lesson 10: Discussing the ethical and legal issues associated with AI that is rapidly advancing

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# "Computers will be at human level by 2029 such that you can have a relationship with them"

Ray Kurzweil, Director of Engineering at Google

# Tapping AI to battle Covid-19

- Artificial Intelligence used to help Singapore's healthcare sector battle Covid-19
- Clinical chat assistant app uses natural language interface to extract clinical info from different data sources
  - Can be quickly trained on clinical content to answer questions from medical staff
- Predictive system on future care and resource demand based on realtime monitoring of hospital's operations
  - Resources increased for National Centre for Infectious Diseases (NCID) and its screening centre when there is a surge in admission in Feb 2020.

## Boost for research on AI, food and cell therapy



\$500 million will be set aside to build up artificial intelligence systems and meet national cyber-security needs, with another \$200 million for food and cell therapy research

https://www.straitstimes.com/singapore/700m-boost-for-research-on-ai-food-and-cell-therapy?xtor=CS3-17&utm\_source=STSmartphone&utm\_medium=share&utm\_term=2019-03-28+09%3A20%3A49

# Singapore's National (AI) Projects

- Areas included
  - Transport and logistics
  - Smart cities and estates
  - Healthcare
  - Education
  - Safety and security

#### Future of Al

- Merging of AI with other fields such as robotics
- Increased empathy in interaction
- Automated AI development

# Control street lights to reduce energy use



# Improved surgical robots

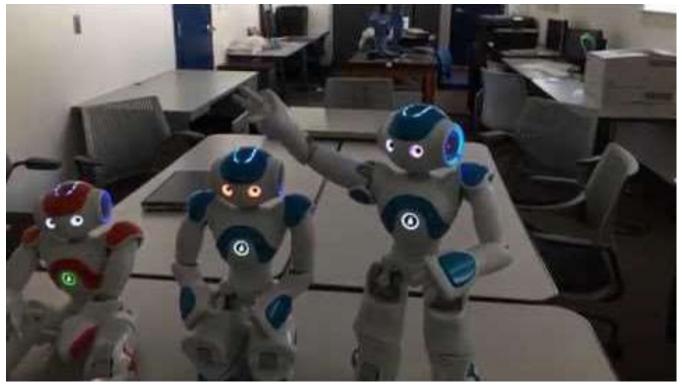


# Better medical diagnosis with Al



Man vs machine: radiologist Zhang Junhai (left) of Shanghai Huashan Hospital reads a medical image display during the competition with BioMind in Beijing on June 30

# Self-Awareness



https://youtu.be/MceJYhVD\_xY

# Humanoid robot with citizenship

- What makes one human?
- Do Al have rights?



https://youtu.be/R0bVxbRCd-U

#### Chatbot with residence status

• Shibuya Mirai, the first chatbot to be granted official residence in Tokyo, Japan



## Google supercomputer creates its own 'Al child'

- Al child (NASNet) outperform any machine made by humans
- Learns through 'reinforcement learning'
- Reports back to its AI 'parent' and then learn how it can do better
- Recognize objects such as people, cars, handbags and traffic lights
- Findings show automation could create more AI all by themselves

#### Ethical issues and concerns

- Job loss
- Privacy
- Accountability mistakes from Al
- Lethal Al
- Bias

#### Jobs at risk

Doctor and Radiologists

https://med.stanford.edu/news/all-news/2018/11/ai-outperformed-radiologists-in-screening-x-rays-for-certain-diseases.html

Personal Assistants

https://www.cnbc.com/2018/05/08/googles-assistant-will-soon-place-phone-calls-to-book-appointments.html

Drivers

https://blogs.nvidia.com/blog/2019/08/21/drive-labs-autonomous-vehicle-ride/

Managers

https://www.youtube.com/watch?v=a1ei-Ea5n2E

## Activity

- You may not be able to predict what are the new jobs 20 years later, how about what are the jobs that may **not be available** 20 years later?
- How would income distribution be affected by AI?
- Please share your thoughts on the jobs that may not be available 20 years from now at

https://www.menti.com/kh5aoj24ab

or

Go to www.menti.com and use the code 12 33 60

# Will female AI news anchors replace humans?



Xin Xiaomeng began working as the world's first female artificial intelligence news anchor at Xinhua News Agency on March 3, 2019

#### Ethical issues

- Job loss
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# Privacy of Individuals

- Concept of privacy increasingly complex
- Accepting of user agreements may allow info to be passed around for recommendations or marketing opportunities
  - Seemingly anonymized personal data can be easily traced to the actual user by AI for purpose of tracking, monitoring and profiling
- How much data can be collected and can the purpose of AI be controlled?

## Google wins dismissal of facial recognition lawsuit

- In US, Illinois Biometric Information Privacy Act impose strict rules on how companies can collect info
- Google allegedly scanned and save biometric data of woman based on photos of another Google Photo user
- Lawsuit dismissed as woman did not suffer "concrete injuries"

https://www.bloomberg.com/news/articles/2018-12-29/google-wins-dismissal-of-suit-over-facial-recognition-software-jq9w1mws

https://www.theverge.com/2018/12/29/18160432/google-facial-recognition-lawsuit-dismissal-illinois-privacy-act-snapchat-facebook

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# Accountability

- Machines are making decisions
- Chain of responsibility getting longer
- Who is responsible in the event of a wrong decision?

# Case study: Waymo's Self-driving car



# Case study: Waymo's Self-driving car

AUTO TECH

# Waymo blames test driver for self-driving car hitting motorcyclist

The Google sister company says its technology could have prevented the accident.

Source: https://www.cnet.com/roadshow/news/waymo-blames-test-driver-for-self-driving-car-hitting-motorcyclist

# Case study: Uber's Self-driving car

CAR INDUSTRY

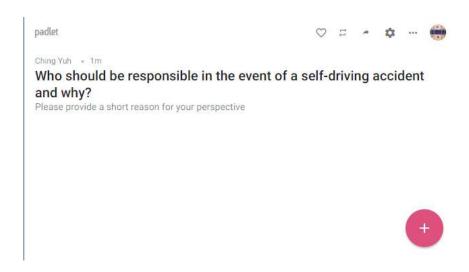
# Uber halts self-driving cars after first pedestrian fatality

The ride-hailing company suspends its self-driving operations in the US and Canada after a woman is killed by an autonomous vehicle in Tempe, Arizona.

Source: https://www.cnet.com/roadshow/news/uber-autonomous-car-crash-arizona-tempe/

#### Discussion

- Who should be responsible in the event of a self-driving car accident?
- Why?



https://padlet.com/lee\_ching\_yuh/bbu207rwlfskps6h

#### Ethical issues

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# Lethal Autonomous Weapons System

- South Korea Samsung SGR-A1 sentry gun (Trial in 2006)
- Taranis drone (By 2030)

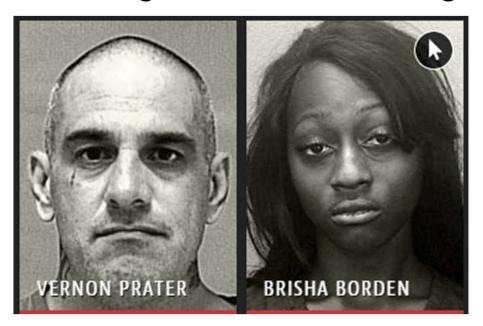


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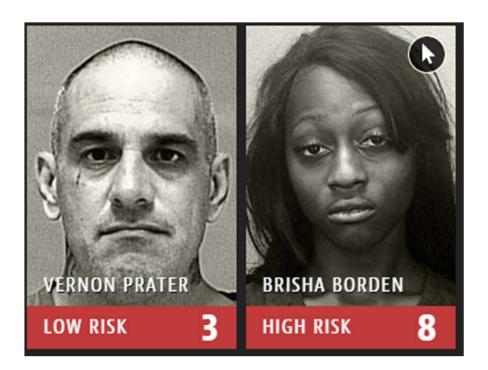
# Risk Assessment in Criminal Sentencing

• Who do you think has a higher risk of recommitting a crime?



# Risk Assessment in Criminal Sentencing

• This is the result of the Recidivism Risk Screen (RRS)

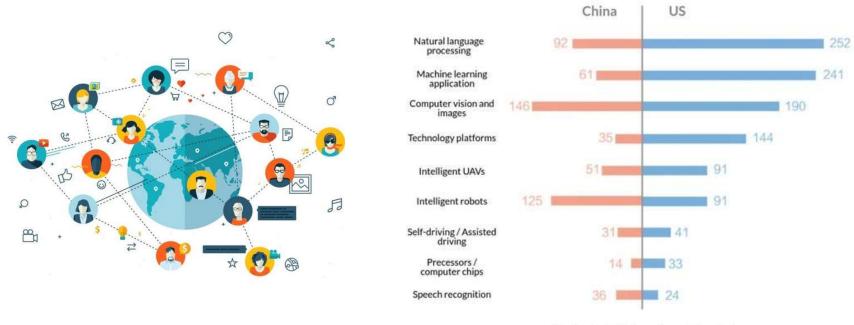


# Risk Assessment in Criminal Sentencing

• This is what their offences were



# Is China dominating AI?



(Numbers indicate the number of enterprises)

Will decision skew towards dominant country?

# Amazon: Cautionary tale of Al-assisted hiring

- With data dominated by male applicants, a recruitment engine built by Amazon learned to prefer male candidates
- Using AI to solve a human problem may have unintended outcome



https://www.todayonline.com/commentary/amazon-offers-cautionary-tale-ai-assisted-hiring

# "The fact that artificial intelligence (AI) is capable of learning puts it at risk of internalising society's prejudices"

- Rajesh Sreenivasan, Head of Technology, Media and Telecommunications at Rajah & Tann Singapore LLP

# Advisory Council on the Ethical Use of Artificial Intelligence (AI) and Data

- Members consist of transnational thought leaders and industry captains from diverse backgrounds spanning the spectrum of large tech providers, users, the academia and government.
- Comprise international leaders in AI such as Google, Microsoft and Alibaba; advocates of social and consumer interests; and leaders of local companies who are keen users of AI.

https://www.channelnewsasia.com/news/technology/new-council-to-advise-singapore-government-on-ethical-use-of-ai-10370190

https://www.imda.gov.sg/news-and-events/Media-Room/Media-Releases/2019/inaugural-meeting-of-the-advisory-council-on-the-ethical-use-of-artificial-intelligence-and-data

#### SG Artificial Intelligence Governance Framework

- Singapore's Personal Data Protection Commission has stepped in to propose an accountability-based framework for discussing ethical AI governance and human protection issues in the commercial use of AI
- Decisions made by or with the assistance of Al should be explainable, transparent and fair to consumers
- Al systems, robots and decisions should be human-centric



A PROPOSED MODEL ARTIFICIAL INTELLIGENCE GOVERNANCE FRAMEWORK

January 2019

https://www.pdpc.gov.sg/-/media/Files/PDPC/PDF-Files/Resource-for-Organisation/AI/SGModelAIGovFramework2.pdf

#### SG Artificial Intelligence Governance Framework

- In addition, the IMDA announced the establishment of a research programme on "the Governance of AI and Data Use" at Singapore Management University, with the goal of advancing and informing scholarly research on AI governance issues over the next five years.
- Singapore's financial services regulator, the Monetary Authority of Singapore (MAS), announced in April 2018 that it is working with stakeholders to develop guidance for the ethical use of AI in the financial industry. This guide will set out principles and best practices for use of AI in the financial industry, and to reduce risks of data misuse.

 $\frac{https://www.mas.gov.sg/^\sim/media/MAS/News\%20and\%20Publications/Monographs\%20and\%20Information\%20Papers/FEAT\%20Principles\%20Final.pdf}{}$ 

"Some of us are treating them (digital assistants) as confidants, or even as friends and therapists ... (the devices) responses make us feel better—but may not help us be self-reflective or contemplate painful truth"

- Nicholas A. Christakis, Sterling Professor of Social and Natural Science at Yale

# Summary

- Singapore is pushing to grow in the field of AI via funding and national projects in areas such as transportation, healthcare and education
- The future of AI will likely see the merging of AI with other fields such as robotics, increased empathy in interaction and automated AI development
- However, concerns remains in the areas of
  - Job loss
  - Privacy
  - Accountability mistakes from Al
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  - Bias