# **Chirag Sharma**

+919723831479 

sharmachirag347@gmail.com 
Linkedin

github.com/codechirag5610 
github.com/codechirag123 
chiragsharma.dev

# Experience

IAMOPS PVT. LTD,

July 2025 - Present

DevOps Lead Engineer

Surat, Gujarat

- Collaborating with CTOs and VP RnDs to improve System Architecture and achieve best product efficiency
- Achieving SOC2 and PCIDSS Compliance with a Security Hub Score of 88%.
- Consolidated codebases into unified repositories, and designed integrated CI/CD with GitHub actions reducing complexity and accelerating releases by **70**%.
- Streamlined **customer onboarding** processes to enhance operational efficiency by aligning EPICs with timelines and priorities highlighting the pain points like **Robust Release Management** and End to End **Observability**.
- Optimized scheduling and scaling of Nodes in EKS clusters by right-sizing Karpenter node pools, saving \$2K monthly in production costs.
- Managing team members to attain 100% responsibility over project deliveries.
- Established **GitOps** (**ArgoCD** + **Helm**) for Kubernetes; standardized declarative deployments, progressive delivery, and drift detection across services.
- Designed and implemented IaC for Network Infrastructure, Databases, Application workloads on EC2/ECS/EKS, Kubernetes resources and Storage solutions like S3/EFS using Pulumi and Terraform for multi-tenant architectures.

IAMOPS PVT LTD

DevOps Engineer L2

July 2024 - June 2025

Surat, Gujarat

- Led live migration in GCP from Webservers to Serverless architecture using Cloud Run and Pub/Sub, supporting 1M users at product launch.
- Implemented KEDA-based request autoscaling for real-time applications, maintaining below 1s latency.
- Engineered CI/CD pipeline with BODA (Build Once Deploy Anywhere) methodology and automated DB migrations via GitHub Actions, accelerating releases by 66%.
- Deployed Automation for **regular security assessments** and reports using **Scout Suite** and **Prowler**, achieving **ISO** and **SOC2** compliance with **90**% Security Hub Score.
- Deployed distributed, scalable self-hosted observability stack **Prometheus**, **Loki**, **Mimir**, **Tempo**, **Grafana** achieving **100**% observability.
- Mentored trainees and interns on DevOps best practices to strengthen team capabilities.

IAMOPS PVT LTD December 2022 - June 2024

DevOps Engineer L1
 Managed DevOps operations like automating releases with Jenkins, application observability with Logs,

- Managed DevOps operations like automating releases with Jenkins, application observability with Logs, Metrics and traces using Loki, Prometheus, Tempo and Grafana and setting up light-weight application environments for release/load testing for multiple applications across AWS and GCP Cloud.
- Delivered Kubernetes based architectures for **Microservices** on both AWS EKS and GKE by containerizing application and creating robust Helm charts and automated deployments with Argo Applications.
- Led **zero-downtime** live migration from **ECS to EKS** for Microservice applications for Production environment serving **6K+ active clients**.
- Delivered End-to-End Environment for PHP applications in GKE with Private connections to MongoDB in Atlas for Load testing.
- Conducted **Git** operations workshop for company associates.
- Executed zero-downtime live migration of on-prem sharded MongoDB clusters to new infrastructure.
- Configured **production-grade MongoDB servers** with replica sets and sharding for version-specific deployments.
- Deployed PHP applications on on-prem servers and migrated load to new infrastructure.

#### Al based Intelligent Troubleshooter | Slack, N8N, Claude, Grafana MCP, GitHub, Linear

 Developed AI Integrated Slack bot capable to investigate and troubleshoot application issues and remediate solutions 50% faster.

## IAC for Grafana Alerts and Dashboards | EKS, Grafana, Grafana Operator, ArgoCD, ArgoApp, Git and Pulumi.

 Implemented Grafana Operator with Pulumi and GitOps for dashboards and alerts, accelerating resource management across environments by 60%.

## Integrated CD | Nx, GitHub Actions, GitHubARC Runners, Blacksmith Runners, ArgoCD

 Designed and Delivered consolidated CI/CD pipeline with intelligent change detection, building and promoting only modified applications with automated E2E testing, hotfix handling, and promotions—accelerating releases by 90%.

#### **SOC2** and **PCIDSS** Compliance Certification | Security Hub, Scout Suite, Prowler

- · Achieved SOC2 and PCIDSS certification for application infrastructure by following security best practices in the AWS Account.
- Increased the Security Hub score to 90% in latest required AWS Standards.

#### One-Click Automation | Pulumi, GitHub Actions, Vite Apps, Kubernetes

• Delivered lightweight ephemeral environments deploying full application stack (frontend, backend, database) per branch in Kubernetes namespaces improving feature testing and avoiding unwanted disruptions.

## Jenkins Pipeline Migration to GitOps | Jenkins, GitHub

• Migrated all the Jenkins Inline script pipelines to Github repository with live sync to have version control for Jenkins resulting in high resiliency in the application.

## Migration from Nginx to Traefik | Kubernetes, Traefik, CloudFront, ALB controller, Global Accelerator

 Conducted PoC, planned, and executed live migration to Traefik proxy, eliminating unwanted 499 status codes with zero downtime for 1M+ active users.

#### Portfolio Website | ReactJS, Sanity CMS

Fully Responsive Portfolio website built on ReactJS and Sanity.io as backend.

### Technical Skills

Languages: Python, NodeJS, TS, Bash

Cloud Platforms: Amazon Web Services (AWS), Google Cloud Platform (GCP)

Containerization and Orchestration: Docker, Docker-Compose, ECS, Kubernetes, Google Kubernetes Engine (GKE), Amazon EKS

CI/CD and Automations:: Jenkins, GitHub Actions, Gitlab CD, Bitbucket Pipelines, ArgoCD, NX, Amplify, N8N

Infrastructure as Code: Terraform, Pulumi, Ansible

Monitoring and Observability: Prometheus, Grafana, Loki, Mimir, Faro, OpenTelemetry, Uptime Kuma, ZenDuty

#### Education

Amity University Online, UP MBA in Data Science - CGPA - 8.18 **Uka Tarsadia University** 

B.Tech in Computer Engineering - CGPA - 8.68

## Certifications

- GCP Associate Cloud Engineer
- AWS Certified Solutions Architect associate

Jan 2025 - Dec 2027 UP, India Jun 2019 - May 2023 Bardoli, Guiarat