

## TOEIC PART 3 SCRIPT no1

### 32-34 :32A, 33C,34D

W-Br: Wow, <sup>32</sup>the new wood flooring in our hotel's **lobby** looks really nice. The installation company we hired did a great job.

M-Au: I know—<sup>33</sup>it was **definitely worth** closing the hotel for a few days to finish up the renovation.

W-Br: Yes, it was. Now we need to have the furniture moved back in here.

M-Au: Right. <sup>34</sup>I'll call the maintenance department now and ask about that. They should move it this afternoon since we reopen tomorrow.

### 35-37: 35A, 36B,37C

M-Cn: Monica, <sup>35</sup>I wanted to talk to you about our company's **annual** employee **appreciation** dinner—I'm **in charge** of planning it this year. I know <sup>36</sup>it was at the Rose Banquet Hall last year...

W-Am: Yes, it was. But it doesn't have to be held there. <sup>36</sup>How about that new Italian restaurant in Hillside instead?

M-Cn: But isn't that restaurant too far from the office? That might **discourage** people from coming to the dinner.

W-Am: I don't think so. <sup>37</sup>The company always provides **shuttle** service from the office, so people can take that bus if they don't want to drive.

### 38-40 : 38A,39D,40C

W-Br: Hi, Ana and Peter. <sup>38</sup>Can you look at this design I created for our store's new sign?

W-Am: It's much better than the current one! I'm glad you made the words larger on the new sign.

M-Cn: I like it too, but... <sup>39</sup>I think we should also mention that we're open until ten P.M. You know, to **promote** the idea that customers have longer to shop here.

W-Br: I like that idea, Peter. Do you want to help me?

M-Cn: Sure, I can do that now.

W-Am: In that case, <sup>40</sup>I can work on the weekly **inventory** list.

W-Br: <sup>40</sup>Thanks, Ana. It'll take a while to update the list of available products in **stock**.

### 41-43: 41A,42B,43D

W-Am: Thanks for calling Ewing Books. How may I help you?

M-Cn: Hello. <sup>41</sup>Do you have *Organization for All* in stock? It's a book by James Dobbey.

W-Am: Let me see... Hmm—it looks like that **particular** item is currently sold out. But <sup>42</sup>we're **scheduled to get another shipment early next week**.

M-Cn: Oh, in that case, would you mind holding a copy for me when the books arrive?

W-Am: I'm **awfully** sorry, but we can't hold copies for customers. But <sup>43</sup>if you give me your **phone number**, I'll make a note to call you as soon as the shipment is here.

**44-46: 44C, 45B, 46D**

W-Br Hello. I ordered a sofa from your store, but<sup>44</sup> **I remeasured my doorway and I'm afraid the sofa may be too large to fit through it.**

M-Au Ah, I understand. You know, <sup>45</sup>**the sofa will arrive unassembled**, so it should fit without a problem—<sup>45</sup>**it'll take my delivery team about an hour to put it together.**

W-Br Oh, that's good to know. One more question. <sup>46</sup>**It's scheduled to be delivered on Friday. Could you reschedule everything for Saturday?**

**47-49: 47C, 48D, 49A**

M-Cn Hi, Soon-yi. <sup>47</sup>**I'd like to hire a temporary employee. I need someone to go through the back-office filing cabinets.**

W-Br Sure, I can look into hiring someone. Are there any specific skills you're looking for?

M-Cn Yes, I'd like **whoever** we hire to **scan** and **catalog architectural plans** and **sketches** from the past five years. So, <sup>48</sup>**computer skills are a must.**

W-Br OK, how long would you need to hire the person for?

M-Cn Hopefully a year. <sup>49</sup>**Can you check the budget to see if it's possible?**

**50-52: 50B, 51D, 52B**

M-Au: Hi, Jin-Hee. There's going to be a **huge convention** in town next week with around 20,000 attendees. <sup>50</sup>**I'm thinking about keeping the restaurant open later on those nights to get the extra business. I just need to make sure that I have a server who can work late each night.**

W-Am: That sounds good. <sup>50</sup>**I'd love to work an extra shift.** <sup>51</sup>**I could use the money to have some work done on my car. It's been making a strange noise for the last two weeks.**

M-Au: OK. <sup>52</sup>**Which night are you available to stay late, then?**

W-Am: Hmm, Thursday is my mother's birthday.

M-Au: How about Friday?

W-Am: That'll work, thanks!

**53-55: 53D,54C,55A**

W-Br: <sup>53</sup>Hi Juan, welcome to your first day at TKZ Accounting. I'm Kate, from the **training division** of Human Resources.

W-Am: And I'm Rachel Goldberg. <sup>53>54</sup>We **organize new-hire training for all the accountants**, so we'll be working with you **closely** over the next week.

M-Cn: Very nice to meet you both, and I'm looking forward to working with you. This is my first full-time job in Accounting.

W-Am: Before we begin your training, do you have any questions?

M-Cn: Yes, actually. When I came in for my interview I had to pay to park my car, but <sup>55</sup>is there **free parking for TKZ employees?**

W-Br: Yes—there's a special parking **sticker** in your new-employee materials folder there on the table. Be sure to put it on your car before tomorrow morning.

**56-58:56D,57B,58C**

M-Au: Mara, <sup>56 57</sup>I'd like to talk to you about the spring jacket designs. **Maybe after your meeting?**

W-Br: My meeting was canceled.

M-Au: OK. So, I just looked over your drawings.

W-Br: What did you think of them?

M-Au: I like the jacket designs overall, but I'm concerned that there aren't **enough** inside pockets. You should add more on the inside.

W-Br: All right. It shouldn't be too hard to add another pocket or two to the designs. <sup>58</sup>I'll go and **look over my sketches** right now and see what I can change.

**59-61:59D,60C,61A**

W-Am: Omar, <sup>59</sup>we should discuss what we're going to **cover** in the company's upcoming computer-security seminar. I was thinking we could **address best practices** for password security.

M-Au: Yeah, <sup>59</sup>good idea. People often ask questions about creating passwords. <sup>60</sup>The seminar **Is mandatory**, right? If not, it should be.

W-Am: <sup>60</sup>I don't think we should require all employees to come. Some people might already have meetings scheduled.

M-Au: Well, let's ask our **supervisor** and see what she thinks.

W-Am: OK—and <sup>61</sup>at the end, I'd like to give everyone a **survey** asking them about their **experiences with technical support**. It would help to find out if the system we have **in place works** for them

**62-64:62C,63B,64A**

**M-Cn:** <sup>62</sup>The results of your checkup look good, overall. **Congratulations!** <sup>62</sup>You're in much better **shape** than you were when you last visited **our medical practice**. What have you been doing to keep healthy?

**W-Am:** Well, I've been **jogging** a lot more lately, but sometimes my knees hurt. <sup>63</sup>I love **aerobic exercise**, but I don't want to get **injured**. Is there something else I could do?

**M-Cn:** Well—you could try swimming. It's easier on the knees. I believe <sup>64</sup>**they have weekly open swim times for adults at the local community center**. Here—I **happen** to have their spring schedule with me.

**W-Am:** <sup>64</sup>I'm actually free on that day—I'll give it a try. Thanks!

**65-67:65C,66D,67A**

**M-Au:** Excuse me, do you work here? I'm visiting the city for the first time, and I'm not sure which train line I should take.

**W-Br:** OK. Where do you want to go?

**M-Au:** I'm trying to get to the City **Theater**. <sup>65</sup>I'm going to see a play there tonight

**W-Br:** Oh, the theater is next to the **Prospect Avenue** station. Unfortunately, that line is closed for repairs. You know what—<sup>66</sup>**you can take the train to the Fifth Street station and then take the bus to the theater from there**.

**M-Au:** Thanks! <sup>67</sup>**Will I need to buy a separate ticket for the bus?**

**W-Br:** No, you can use your train pass to transfer to the bus for free

**68-70:68B,69D,70D**

**W-Am:** Hello. <sup>68</sup>I'd like to **exchange** these headphones for a different **pair**. I purchased them yesterday, but when I tried them on at home, I just didn't like them.

**M-Au:** Sure, I can help you with that. Tell me more about what you're looking for so I can recommend a different pair.

**W-Am:** Well, <sup>70</sup>**I want the kind of headphones that you wear on your head**. And I'd like the ones that reduce noise. <sup>69</sup>**I'm an electrical engineer**, and there's a lot of noise on job sites. It makes it hard to focus.

**M-Au:** OK, that helps. <sup>70</sup>**Matphase Electronics makes great headphones. I'd recommend this model here. They're the best at reducing noise**, and I think you'll like them.

**W-Am:** Great. Thanks for your help

**TOEIC PART 3 SCRIPT** no2**32-34: 32 D, 33B, 34 C**

**M-Au:** Hello, I have a **reservation** for tonight, but I can't remember my confirmation number.

**W-Am:** No problem. <sup>33</sup>**What's your name?**

**M-Au:** It's Martin Harris.

**W-Am:** OK, here it is. <sup>32</sup>**You'll be staying with US for three nights. OK, here's your room key.** Is there anything else I can help you with?

**M-Au:** Yes, where are the **vending** machines? I'm a bit hungry.

**W-Am:** <sup>34</sup>**There's a snack machine down this hall to the right.**

**M-Au:** Great. <sup>34</sup>**I can stop there on the way to my room.**

**35-37: 35D, 36D, 37C**

**M-Cn:** <sup>35</sup>**Hamilton Properties. This is the manager's office.** How can I help you?

**W-Br:** Hi. I live in apartment four-C. <sup>36</sup>**I need someone to come check my air- conditioning unit.**

**M-Cn:** OK. What seems to be the problem?

**W-Br:** Well, it was working yesterday, but <sup>36</sup>**today it won't turn on.** It's starting to get hot inside the apartment.

**M-Cn:** I'll send a technician out. <sup>37</sup>**What's your phone number** so he can call to let you know when he'll be there?

**W-Br:** It's 555-0124.

**M-Cn:** All right. Someone will call you **shortly.**

**38-40 : 38A,39C,40C**

**W-Am:** Hi, Jermaine. <sup>38</sup>We've been producing a lot of sports beverages here at the factory lately, and our supply of bottles will only last another month or so. Can you place an order for another shipment of bottles?

**M-Au:** Sure, but should I use the same supplier as last time?

**W-Am:** <sup>39</sup>That depends on whether they can give us a lower price on future orders. Could you negotiate the price with them?

**M-Au:** Hmm... good idea. <sup>40</sup>I'll call the supplier and see what they say.

**41-43: 41D,42C,43B**

**W-Br:** <sup>41</sup> Edwin, you've been a tour guide with our company for six months now. How's it going?

**M-Cn:** Great. <sup>42</sup>I really love this job. It's given me a chance to learn about the history of the city. I have a lot more knowledge now about the places we visit.

**W-Br:** That's good. And I've heard customers say your tours are very interesting. So, I was wondering if you'd like to increase your hours. <sup>43</sup>Would you be interested in working a couple of extra shifts each week?

**M-Cn:** Yes, I'd like that a lot. I could work on weekends if you need me.

**44-46: 44C, 45A,46B**

**W-Am:** Mr. Stern, I have an idea for our newspaper's upcoming edition. <sup>44</sup>A lot of farmers markets in this region open during the summer months, so I'd like to write a short piece about them.

**M-Au:** That would work well. <sup>45</sup>Are you planning to interview the vendors who are selling produce? We've received a lot of positive feedback from our readers when we print stories about local business owners.

**W-Am:** That's a good idea, but <sup>46</sup>I'll need to find a photographer to accompany me this weekend.

**M-Au:** I don't think Elena has any assignments.

**W-Am:** Great! I'll speak with her now.

**47-49: 47A,48D,49B**

**M-Au:** Anita, <sup>47</sup>congratulations on publishing your book about fund-raising for nonprofit organizations!

**W-Br:** Thanks! I couldn't have done it without the input from everyone here at the Society for Wildlife Preservation.

**M-Au:** If it's possible, <sup>48</sup>I'd really like you to give a talk on your book to the staff. I think it'd really motivate everyone to think creatively about how we can attract more donors to help our cause.

**W-Br:** Sure, I can do that, but it'll have to wait until next month because <sup>49</sup>I'm attending that convention on protecting the rain forest.

**50-52: 50B,51C,52A**

**M-Cn:** <sup>50</sup>Ms. Lombardo, let me introduce you to my coworker Tom. He'll be helping me with the designs for your remodeling project. We're here today to see the space and listen to your ideas.

**W-Am:** Thank you both for coming. It's nice to meet you, Tom. Now, <sup>51</sup>I'd like to talk about what's available for flooring first.

**M-Au:** Sure, there are some great laminate flooring options. They're fairly inexpensive and very durable.

**M-Cn:** Yes, that's right. <sup>52</sup>Tom, why don't you show her the flooring section of the catalog?

**53-55: 53D,54B,55A**

**W-Br:** Amir, can you help me? <sup>53</sup>I'm trying to set up the conference room projector for a workshop I'm giving at two o'clock.

**M-Cn:** Sure. What's the problem?

**W-Br:** Well, I'm having trouble connecting the projector to my laptop. <sup>54</sup>My laptop cable isn't compatible with the projector.

**M-Cn:** Did the company just issue you a new laptop?

**W-Br:** Yes—last week.

**M-Cn:** Our new work laptops require a different cable. It should be in the box they gave you when they delivered your laptop. <sup>55</sup>You should go look in your office.

**W-Br:** Thanks SO much. I'll do that now.

**56-58:56B,57C,58D**

**W-Am:** <sup>56</sup>Satoshi, Luisa from the **gardening** center is here to look at our outdoor seating area.

**M-Au:** <sup>56,57</sup>Hi, Luisa. The **patio**'s here on the north side of the café, so it doesn't get much direct sunlight. But I'd like to have as many plants as possible to create a comfortable space for our customers to enjoy their coffee.

**W-Br:** Well, <sup>57</sup>there are **quite** a few **species** of **potted** plants that will **thrive** in that space with indirect sunlight. You should come by the garden center tomorrow to see them.

**M-Au:** <sup>58</sup>Would you mind e-mailing me some photos instead? Some tables are being delivered tomorrow, so I'll need to stay here all day.

**59-61:59A,60A,61C**

**W-Am:** Do you know Bob, the new hire? Well, he submitted his first quarterly sales report yesterday. I just finished analyzing it, and <sup>59</sup>it looks like the electronic items, **especially** laptops, are **underperforming** in our Region 1 stores.

**M-Cn:** That doesn't sound good.

**W-Am:** No, but the report **concluded** that the company should still focus on selling electronics, because the profit **margin** on these items is a lot higher.

**M-Cn:** That **makes sense**. <sup>60</sup>I think Bob should do a presentation for the sales department about his report.

**W-Am:** He's never done that before. Uh... I could present the report.

**M-Cn:** No, it's a good experience for a new employee. <sup>61</sup>I'll organize a meeting with the sales department next week.



**62-64:62A,63C,64A**

**M-Au:** Excuse me. I was here in your store yesterday, and <sup>62</sup>**I need to return this item.**

**W-Br:** OK. Are there any problems with it?

**M-Au:** Yes. When I got home, I went to **put it away** and <sup>62</sup>**realized that there's a large stain right here.** See?

**W-Br:** I'm sorry about that. OK. So, <sup>63</sup>**it looks like you spent 32 dollars on the item.**

**M-Au:** Right, and I used my credit card for the purchase.

**W-Br:** Well, <sup>64</sup>**I can certainly refund the amount to your credit card. Would you like me to do that?**

**M-Au:** That sounds good.

**65-67:65B,66D,67D**

**M-Cn:** Joe's Pizza House. What would you like to order?

**W-Br:** Hi, Joe. It's Vanessa. I'm on Mill Street by the bus stop right now. <sup>65</sup>**I'm almost finished delivering the food orders. But <sup>66</sup>this last one doesn't have an address on it.**

**M-Cn:** Hmm... No address? Is there a name?

**W-Br:** Uh... it's Dan Smith.

**M-Cn:** OK. Let me look that up... <sup>67</sup>**The Smith order needs to be delivered to the Hazelton apartment building—apartment twelve.**

**W-Br:** Oh yes, <sup>67</sup>**on Durham Road—directly across from the park.** Thanks!

**68-70:68C,69A,70D**

**W-Am:** Hi, Mario. I'm calling with some bad news. <sup>68</sup>**My flight was supposed to leave for Madrid at eleven o'clock, but it's been delayed.**

**M-Au:** Oh, no. I was **expecting** you to be here in time to meet with a **potential** client. <sup>69</sup>**You're supposed to be presenting the new fabrics our company is making this year.**

**W-Am:** Well, the delay's **less than** an hour, so I still might get there in time.

**M-Au:** Maybe, but <sup>70</sup>**I'm going to reschedule for tomorrow morning.** The potential client is a clothing designer, and we could bring in a lot of money if she agrees to buy our fabrics for use in her spring line.

## TOEIC PART 3 SCRIPT no3

### 32-34: 32 B, 33D, 34 C

**W-Am:** Excuse me, <sup>32</sup>I'm looking for a bus that goes all the way to Tilden Beach.

**M-Cn:** <sup>33</sup>My bus route will take you to the Tilden Beach **boardwalk**. But you should know that this bus line stops running at nine P.M. If you want to stay later than that, you'll need to find another way back.

**W-Am:** OK, thanks for letting me know. <sup>34</sup>I'm actually staying for a concert that will end around ten P.M., so I'll take a taxi home.

### 35-37: 35D, 36A, 37B

**M-Au:** Gertrude, <sup>35</sup>I've received a lot of maintenance requests from **tenants** lately about their appliances. It made me realize that the kitchen appliances in the apartment **complex** are **pretty** old.

**W-Br:** I **guess** it's time to replace some... but <sup>36</sup>I'll need to look over our budget to make sure there's enough money for such a **significant** expense.

**M-Au:** OK, and I'll talk to the manager of the appliance store this afternoon. <sup>37</sup>Hopefully I can **arrange** a discount for buying a large quantity of items from them.

### 38-40 : 38B, 39A, 40D

**W-Am:** Hi. Vinod. Thanks for stopping by my office. <sup>38</sup>Can you meet with a new client today? They're interested in purchasing a software package.

**M-Au:** Sure. But I thought that was **supposed** to be Sameera's client.

**W-Am:** It is, but <sup>39</sup>her flight from New York has been canceled, so she won't be able to come in today. Normally, as the sales manager, I would take the meeting, but I have an **urgent** appointment at that time.

**M-Au:** What time is the meeting? And is there anything I should know about the client?

**W-Am:** It's at three thirty in Conference Room B. And <sup>40</sup>please be sure to check that the projector works **ahead** of time. We've been having trouble with it...

**41-43: 41A, 42D, 43C**

**M-Cn:** Zoya, I was just arranging the display of spring dresses in the front window, and <sup>41</sup>**I noticed a bunch of table and chairs being brought in to the unit next to our clothing store.**

**W-Am:** Really? Let me see... You're right! <sup>42</sup>**That space has been vacant for so long... I wonder that kind of business is moving in**

**M-Cn:** You know... Coffee shops need a lot of tables and chairs.

**W-Am:** That's true. Do you think the owners are inside?

**M-Cn:** I only see employees from the moving company... But I'm sure the movers wouldn't be here on their own.

**W-Am:** Ok, then. <sup>43</sup>**Why don't you finish the display, and I'll go introduce myself?**

**44-46: 44A, 45C, 46B**

**W-Am:** Excuse me, <sup>44</sup>**the loading-dock entrance is only for warehouse employees. Visitors are supposed to use to the front entrance.**

**M-Au:** Oh, <sup>44</sup>**sorry I'm here to see Mr.Suzuki.** <sup>45</sup>**I'm a writer for the E-Commerce Business Weekly.** I'm writing a report about your company's **order-fulfillment**

**W-Am:** Right, we're expecting you. <sup>46</sup>**Please go to the security desk at the front entrance.** You'll have to show your **press credentials** to get a visitor ID. I'll meet you there in a few minutes and take you to Mr.Suzuki's office.

**47-49: 47B, 48C, 49A**

**M-Cn:** Hey, Janet, **what a long day...** <sup>47</sup>**we've had so many customers.** <sup>47,48</sup>**The new Techno computer tablet sure is selling well, isn't it?**

**W-Am:** We've already **sold out!** We purchased 200 of them... I thought we'd be **overstocked.** This is great for business.

**M-Cn:** Yeah, they really are popular... <sup>49</sup>**I wonder why so many people are buying this tablet.**

**W-Am:** <sup>49</sup>**I think it's because of all the good reviews on the Internet.** Most of the reviews gave the tablet **five stars out of five!**

**50-52: 50B, 51A, 52C**

**W-Br:** Welcome to Gaduna's **Outdoor Supplies**. Can I help you both?

**M-Cn:** Hi! <sup>50</sup>Our boss is retiring in a month, and we'd like to get something to congratulate her.

**W-Br:** OK. Is there something in particular you're looking for?

**M-Au:** Well... <sup>51</sup>she's always said she wanted to spend more time hiking when she retired. But we're not really sure what to get her.

**W-Br:** I see. <sup>52</sup>I'd recommend buying a membership to our store. She'll receive our **newsletter** and have access to digital **trail** maps. Plus, she'll get a ten percent discount on all of our merchandise.

**M-Cn:** That's a great idea!

**53-55: 53B, 54B, 55D**

**M-Au:** <sup>53</sup>I'm glad our flight **took off** on schedule. We'll be **just in time** to get to the employee training session.

**W-Br:** I agree. I wouldn't want to be late to a training session that we're supposed to lead!

**M-Au:** Right. OK, <sup>54</sup>lil work on the slides for our presentation during the flight then. They're almost ready, but <sup>54</sup>I need to make the changes we discussed yesterday.

**W-Br:** Great. So <sup>55</sup>when we **land**, should we **head straight** to the branch office?

**M-Au:** <sup>55</sup>Probably. I would've liked to **drop** my luggage off at the hotel first, but that would take too long.

**56-58: 56C, 57D, 58B**

**M-Cn:** <sup>57</sup>Dolores from Maintenance is here fixing the lights in the waiting area.

**M-Au:** Great! <sup>56</sup>The patients need to be able to see when they fill out their **medical forms**.

**M-Cn:** Oh, she's **coming over**. <sup>56,57</sup>Maybe we should ask her to look at the sink in **Examination Room One**.

**M-Au:** Good idea.

**W-Am:** Hi, there. The lights are working now. Let me know if they go off again.

**M-Au:** Thanks. Could you also look at the sink in Examination Room One? It **leaks** every time the doctors wash their hands.

**W-Am:** I only handle electrical issues. <sup>58</sup>You'll have to fill out another maintenance request form, but a **plumber** can probably come later today.

**59-61: 59D, 60C, 61A**

**W-Am:** Akira, have you seen the recent increases in shipping expenses?

**M-Cn:** Yeah, <sup>59</sup>baking **ingredients** are becoming expensive to **import**. But our **pastries** are made with imported **specialty flour** and butter. And customers love them.

**W-Am:** I know, but <sup>60</sup>I'd rather reduce our expenses than increase our prices. I think we should look for **domestic** suppliers that offer **similar** ingredients for less.

**M-Cn:** It's an option, but we'll have to test all of the **recipes**. <sup>61</sup>I'm worried that using different ingredients will change the **taste**. We need to make sure we're still producing the quality baked goods that our customers expect.

**62-64: 62B, 63C, 64B**

**M-Cn:** Hi, Elise. Good news <sup>62</sup>the last of the parts for the **wind turbine** have arrived.

**W-Br:** Great! <sup>62</sup>Now we can start **transporting** them to the **designated** site in Bloomington on Tuesday.

**M-Cn:** Well, <sup>63</sup>I'm meeting tomorrow with local officials to discuss temporarily closing down part of the road while we transport everything.

**W-Br:** OK. The **foundation** is already installed at the site, right? So <sup>64</sup>let's send the longest part next.

**M-Cn:** Exactly. That way we'll only need the road closed for a day. I'll let you know when we get **approval** so you can schedule the drivers.

**65-67: 65A, 66C, 67D**

**W-Am:** Hey, Jerome. <sup>65</sup>We're hosting the engineering conference this weekend. You're in charge of **filming** the presentations in the **auditorium**, right?

**M-Au:** Yes. And <sup>66</sup>the conference organizers asked me to set up some **additional** cameras. Here's the new layout.

**W-Am:** Do you have enough people to handle that?

**M-Au:** All set. I have people for the positions at the **sides** of the auditorium and the one near the stage. <sup>67</sup>I want to run the camera at the back of the auditorium myself.

**68-70: 68D, 69C, 70B**

**W-Br:** <sup>68</sup>Since our meetings with the clients don't start until tomorrow, where should we take them this afternoon? They said they're interested in visiting some art museums.

**M-Au:** But it's Monday. The museums are all closed today. <sup>69</sup>I still have some bus passes for a tour of the city... How about that?

**W-Br:** Actually, the weather's nice. Maybe we could rent bikes. Here, look at this mobile phone application. It has a list of the closest locations of the rental stations and how many bicycles are available.

**M-Au:** Oh, great. Let's see <sup>70</sup>we'll need four bikes. Based on the app, it seems only one station near here has enough available bikes.