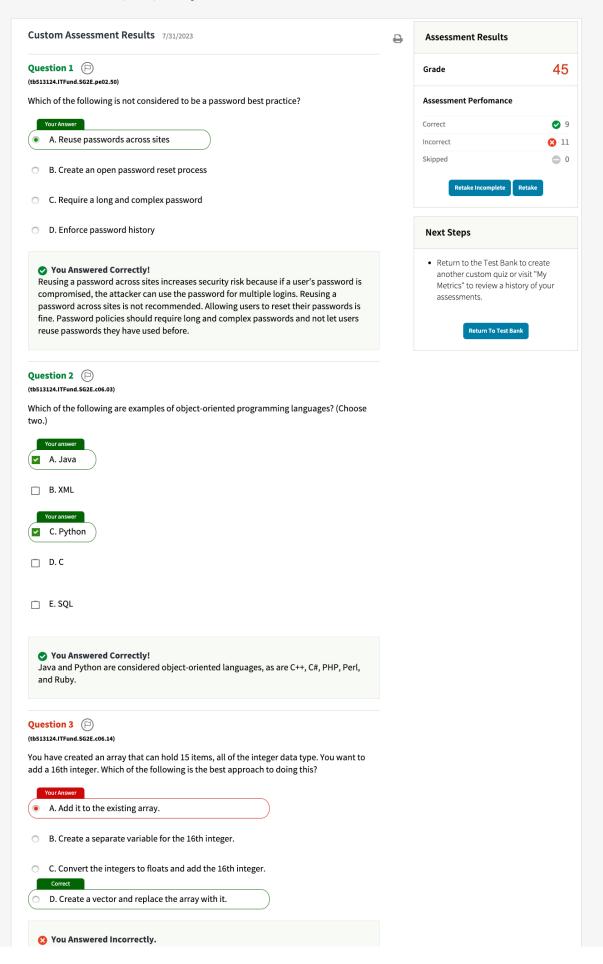
## IT Fundamentals (ITF+) Study Guide: Exam FC0-U61



Arrays are of a fixed length, so you can't just add another variable if it's at its maximum length. Vectors can have their length dynamically adjusted and might work better in this situation. Question 4 (P) (tb513124.ITFund.SG2E.c10.14) You are in a library that has free computers to use for Internet browsing. Which of the following should you possibly be concerned about? A. Shoulder surfing B. Keyloggers C. Unsecured wireless network O D. A and B E. A, B, and C You Answered Correctly! Shoulder surfing, keyloggers, and unsecured wireless networks are all potential security risks associated with public workstations. Question 5 (P) (tb513124.ITFund.SG2E.c11.01) When troubleshooting a computer problem, which of the following are steps you can take to identify the problem? (Choose two.) ☐ A. Use external resources such as the Internet. B. Talk to end users. C. Isolate the issue □ D. Attribute it to user error. You Answered Correctly!  $\label{total control of the problem, you can talk to users, gather information, and isolate the issue.$ Using external resources such as the Internet is part of the process to establish a theory of probable cause. Question 6 (tb513124.ITFund.SG2E.pe02.46) In troubleshooting theory, after you establish a theory of probable cause, what do you do next? A. Use external resources B. Establish a plan of action C. Test solutions D. Document the findings You Answered Incorrectly. After establishing the theory, you need to test solutions. If the solution works or doesn't work, then you establish a further plan of action. Question 7 (P)

