

# Maryland Department of Human Services Family Investment Administration Application for Assistance

Date Received (Agency use	
only)	

Your N	Name (Last, First, Middle)	Home Tel	ephor	ne	Wo	ork Telephone	
						1 -	1
Where	e do you live? (Number and Street)	Apt. #	Ci	ity		State	Zip Code
Mailin	g Address (If different from home)	1			Се	II Telephone	
	language do you speak?   English   Spanish					000 000 0047	,
	do not speak English and need free translation s type of assistance do you need now? (Check all			ase manager c	or call 1-	800-332-6347	•
□ Cas	h Assistance □ Child Care Services	□Supplem	ental	Nutrition Assista		gram (SNAP)	
□ Med	ical Assistance - Do you have any unpaid medical b	ills from the pas	t 3 m	onths?   Yes	□ No		
	u have any of these problems? y shut off □ Eviction or foreclosure □ No place to st	av □ No heat □	No f	ood □ Cannot a	afford chi	ld care □ othe	2r.
	ou or anyone in your household pregnant? □ Ye						
	ou or anyone in your household disabled? 🛭 Yes					Disabil	ity?
	type of assistance do you or any household men he past? (Check Now if you are currently receiving			Under what r	name?		
Now	1.			1.			
Now	2.			2.			
Now	3.			3.			
If vou	ı are applying for the Supplemental Nutrition Assistar	ice Program (SI	NAP)	ı vou can comple	ete all of	the form and	give it to us now.
You m	ay also fill in your name, address, sign this page and						
	ing or mail it back to the office.	:4:	:4.44	l D	-		
	SNAP benefit is based on the date you sign this appl ay get SNAP benefits right away if you meet one of				oi Socia	i Services.	
> Y	our household's monthly rent or mortgage and utilitie	es are more tha	ı you	r household's in			
	our household's gross monthly income is less than \$		esour	ces, such as ba	ank acco	unts, are \$100	or less.
	our household is a migrant or seasonal farm worker qualify to get SNAP benefits right away, you will rece		7 da	vs from the date	- vou sia	n the form: ho	wever vou may
	t expedited Supplemental Nutrition Assistance Prog						
	ew you.						
YOUR	SIGNATURE				DATE		
Go t	o page 2	R AGENCY US	= ONI		<b>→</b>		<b>→</b>
LDSS				or or receiving	F	AU ID #s	
Case	Manager's Name	-					
Applic	ation/Redetermination Date	-			N	MA #s	
EXPE	DITED SERVICE FOR SNAP BENEFITS (CUSTON	IERS SHOULD	NOT	WRITE IN THIS	S AREA	– FOR AGEN	CY USE ONLY)
	ants who meet the standards below are eligible to re						
either	in person or by telephone, in order to determine elig						
	y verified before expedited benefits can be issued. ne total household income this month, before deduct	iona loga than (	1150		l ooob/oo	vingo ¢100 on	loss? =Ves = Ne
	stimated self-reported income for this month = \$						
	ousehold cash and savings for all members = \$						
	A. Total income and liquid resources = \$					helter costs	
2. Is th	ne total amount for <b>B. (Total shelter costs)</b> greater	than the total fo	r <b>A. (</b> 1				-
	the household members destitute migrant or seaso	nal farm worker	s who	se cash and sa	avings ar	e \$100 or less	? □Yes □ No
4. If th	If the answer to any of the above questions is ere is another reason why this household should NO					for Expedite	
I certif	y that I screened this applicant for expedited Supple	mental Nutritior	Assi	stance Program	n (SNAP)	benefits and	determined that
	usehold uses			-	ŕ		
	not eligible for expedited issuance at this time. ure of Case Manager			Date			
J.gat	a. c c. case manage.						

	A. HOUSEHOLD MEMBERS										
Fill in the blanks for everyone that lives with you. List your own name first. Social Security number and Citizenship are optional for members not applying for benefits.									Only	Answer	the questions
			_		ach person						
Use the codes below to complete the Citizenship, Race and Ethnicity columns. Enter										o <b>√</b> want	s benefits ↓
each code that applies, using at least one code for each person.  Ethnicity Codes: 1= Hispanic or Latino, 2=Not Hispanic/Latino											
	odes: you can choose one or more	tive,									
	n, 3=Black/African American, 4=Nativ										
	<b>ship/Immigration Code</b> : 1=United S granted conditional entry, 5=Parolee										
	d, 7=Refugee, 8=Battered alien spous					uepo	rtation is	'			
Note: Y	ou do not have to give information	about yo	our race o	r ethr	icitý.						
	now how we obey the Federal Civil I							on to			
	if you are eligible. If you do not givition. The case manager will enter a							Title			
VI of th	e Civil Rights Act of 1964 allows us	to ask fo	or this info	rmati	ion.	posc.	only.				
								l l		1	
APPLYING FOR (Yes or No)	NAME	How are they related to you?	DATE		>		0 O	LAST GRADE COMPLETED	z <b>9</b>	SOCIALS	SECURITY NUMBER
유민	(Last, First, Middle)	re th	OF BIRTH		ETHNICITY		IN SCHOOL (Yes or No)	GR	U.S. CITIZEN (Yes or No)		
APF (Yes		ow a	DIKIH	SEX	물	RACE	N S	ST	CIT (es		
		F E		S	<u> </u>	≥	ع –	5 ₹			
		Self									
									-		
									$\vdash$		
Are any	of the household members a roomer	or boarde	er? □Yes □	□No	If ye	s, who	o?				
B. CIT	ZENSHIP/ IMMIGRATION STATE	JS									
	ne for whom you are applying is n		ed States	citiz	en. fil	l in th	nis secti	on. Ol	NLY ANS	WER THI	ESE
QUES	TIONS FOR EACH PERSON WH	TNAW C	S BENEF	ITS.	If yo	u are	not eli	igible	for other	kinds of	Medical
	ance and you are applying only	for Eme			aid, y	ou c	lo not h				
Househ	old member		INS Sta	itus					onsored Im es □ No	ımigrant?	Country of origin
			US Ent		e:					Number:	<u> </u>
Househ	old member		INS Sta	itus					nsored Im	migrant?	Country of origin
								□Y	es 🗆 No		
	and as a sub- an		US Ent	•	e:			T .		Number:	0
Househ	old member		INS Sta	itus					onsored Im es □ No	ımıgrant'?	Country of origin
			US Ent	rv date	e:					Number:	
Househ	old member		INS Sta					Spc	nsored Im		Country of origin
									es □ No		
			US Ent		e:					Number:	
Househ	old member		INS Sta	itus					onsored Im es □ No	ımıgrant?	Country of origin

US Entry date:

INS Number:

C. AUTHORIZED REPRES	ENTATIVE:								
You may choose a person to apply for you. You may also choose a person to get your benefits through your Independence Card. This person can use your benefits the same way you do. If you choose someone to help you, give us the following information about the person and check what you want this person to do.									
Name (Last, First , Middle)			Relation			Telephone Number			
Number, Street			City			State	Zip Code		
Check what you want the repre □ Complete interview for you □ Sign your application	□ Us	e your Indepe e your SNAP		Card (cash) □ Re □ Receive your	eceive your not Medical Assista				
D. STUDENTS									
Are any household member school)?  □ Yes □ No Name School Is the student employed? □ Is the student getting educated Amount of tuition \$	of student Yes □ No tional grants, sc	holarships, o	or loans?	□ Yes □ No A	.mount \$_	_			
E. RESOURCES/ASSETS							<u> </u>		
Does anyone in your housel on hand, property other than list below:									
NAME OF OWNER (Specify if self-employed)	TYPE OF RES	TYPE OF RESOURCE/ASSET BALANCE/VALUE					LOCATION (Name of Bank, at home, etc.)		
Has anyone in your househomonths (60 months if a trust	old sold, traded	or given awa	ay any p	roperty, stocks, bo	onds, cash or	other assets in	the past 36		
Former Owner	io involved):	Transfer Date	Who	Received the Asset	?	Type of asset			
Fair Market Value \$	Amount Receive	ed Rea	son for Ti	ansfer					
G. EARNED INCOME									
Does anyone in your house deductions (such as full or payments, etc.).									
NAME	(INCLUDE ADI	F EMPLOYER DRESS AND PH JMBER)		RATE OF PAY	NUMBER OF HOURS WORKED	AMOUNT PER PAY PERIOD	HOW OFTEN RECEIVED		

H. DEPENDENT CARE									
		della de alle de la de		1 . 41.					
If anyone in your household pays someor					is section:				
Name of Care Provider	Telephone	Name of Care	Provide	r			Tele	ephone	
Number Street		Number Street							
Trainistr Subst		Trainibol	01.000						
City State	Zip code	City State Zip code							
Household Member Receiving Care	Under 2 years	Household M	ember R	eceivii	ng Care		Under	· 2 years	
-	old? □ Yes □ N	0				(	old?   Yes   No		
Who Pays?	Cost \$	Who Pays?					Cost \$		
Household Member Receiving Care	Under 2 years	Household M	ember R	eceivii	ng Care		*	<sup>-</sup> 2 years	
	old? □ Yes □ N		omboi i c	0001111	ng care			Yes 🗆 No	
Who Pays?	Cost	Who Pays?					Cost		
L CHILD CHODODT/ALIMONY EVDEN	\ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \						\$		
I. CHILD SUPPORT/ALIMONY EXPENSE  Does any household member pay court of		upport to a NON	HOUSE	ЦОІ	D mombor? ¬ Vo	0 = N	_		
If yes, who (includes current payments, a			HOUSE	ПОС	Dillelliber: 1 Te	;5    INC	U		
· · · · · · · · · · · · · · · · · · ·		<u> </u>			PERSON OR AGEN	ICY	НС	W OFTEN	
DEPENDENT'S NAME, ADDRESS AND PHONI	E NUMBER	AMOUNT PA	AID		PAID			PAID	
							<u> </u>		
J. OTHER INCOME AND BENEFITS									
If anyone in your household receives, app	olied for or was	denied any bene	efit listed	belo	w, place a check	in the	box r	next to	
the benefit.									
□ Alimony □ Child Support		□ Social Security			SSI				
□ Railroad Retirement □ Veteran's Pe		□ Unemployment B	enefits		Education Grants				
□ Worker's Compensation □ Pension or Re		Union Benefits			Disability, Sick or				
☐ Military Allotment ☐ Money from F		Black Lung Benef			Money from Friend	ds or R	(elativ	es	
□ Lump Sum Cash Amounts □ Civil Service	•	Temporary Cash /			TDAP				
	Dividends from S	Stocks, Bonds, Sav	ings or C	Other I	nvestments   Soci	ial Sec	urity [	Disability	
□ Other									
Do you agree to apply for all benefits you may	be entitled to re	ceive?   Yes   No	)						
If you checked yes to receiving, applying	g for or being de	enied any benefit	s, fill in l	pelow					
HOUSEHOLD MEMBER		TYPE OF BENEFIT Applied			CLAIM NUMBER	Recei	ived	Amount	
			yes	no		yes	no		
			yes	no		yes	no		
			yes	no		yes	no		
			yes	no		yes	no		
			ves	no		ves	no		

				you are applying fo					
Is				or any of the followin	g? Ch				
<b>√</b>	Expenses	Amount	How Often?	Who Pays?	V	Expenses	Amount	How Often?	Who Pays?
	Rent					Water			
	Mortgage					Sewer			
	Electric					Garbage			
	Gas					Wood/Coal			
	Oil					Property Tax			
	Coop/Condo / Assoc. fees					Homeowner's insurance			
	Telephone					Other			
If I Do Ar Yo Ha L. Mo SN ree	Do you live in: □ Public Housing □ Section 8 Housing □ FMHA 515 Housing □ Private Housing Is heat included in your rent? □ Yes □ No □ Do you pay an electric bill for lights or cooking? □ Yes □ No If heat is not included in the rent, what is your source of heat? □ Do you pay for air conditioning? □ Yes □ No □ Does someone help you with your utility costs? □ Yes □ No If yes, who? □ Are you sharing any of the shelter costs listed above? □ Yes □ No If yes, with whom? □ Your share? □ Have you received Energy Assistance at your current address within the past 12 months? □ Yes □ No □ L. MEDICAL EXPENSES — Complete Appropriate Section if Applying for Medical Assistance or SNAP Benefits Medical Assistance — Do you or any household members pay medical expenses? □ Yes □ No SNAP Benefits — Do you or any household members pay medical expenses for any person age 60 or over, or any person receiving disability benefits? □ Yes □ No □ List the monthly medical costs you pay below.								
DI	SCUSS THES	É EXPENS	ES WITH	YOUR CASE MAN	ÁGER.		•	Other	
	Health/Medicare						\$		S
	Dentures/Glasse Hospital	s/Hearing A			ranspor lursing	tation Costs	\$		
	Attendant Care		Ψ \$		•	y Expense	\$		
		'S DECLA	·	INQUIRY - Comple		-	•	esh Assista	ance or
1. a. (D) dis	Ipplemental Nu Has anyone in A drug kingpin fe rug kingpin-An	utritional As your house elony on or a organizer, se, transpo	sistance ehold bee after Augus superviso	Program en convicted of:	ger who	acts as a co-con	espirator in a col		
b. (V) da  2. ex sir	A volume dealer olume dealer olume dealer on meerous substated ES INO If yes anyone in ploitation and conilar state law,	drug felony An individu ance). , who? your house other abuse and is alse	ehold bee	r August 22,1996? anufactures, distribute en convicted after Feren, sexual assault a	bruary s defin	7, 2014 of aggra	vated sexual at	ouse, murd	er, sexual
3. 4. ab on	□ YES □ NO If yes, who?								
□ \ 6. an	YES INO If yes	, who?		ring benefits under a					

N. MEDICAL INSURANCE	<b>=</b> – Cc	omplete if	you	are applying for	' IVI	edical As	ssista	ance or Tempo	rary	Cash Assistance		
Has anyone applying dre     Does anyone applying h												
below.				LTH INSURANC	<b>E D</b>	OLICY N	IIMDI	ED 1				
POLICY HOLDER NAME				CY NUMBER	<u> </u>	OLIC I N		OUP NUMBER				
HOUSEHOLD MEMBER(S) COVERED BY POLICY	)			IP OF MEMBER TO Y HOLDER	)	HOU	USEH OVER	OLD MEMBER(S) ED BY POLICY		RELATIONSHIP OF MEMBER TO POLICY HOLDER		
				POLICY HOLD	ER							
Number Street				City		Stat	te	Zip C	ode	Telephone		
				INSURANCE CO	OMF	PANY/UN	ION					
Insurance Company Name												
Number Street				City		State	е	Zip Co	ode	Telephone		
			HEA	LTH INSURANC	ΕP	OLICY N	UMBI	ER 2				
POLICY HOLDER NAME				CY NUMBER		<u></u>		DUP NUMBER				
HOUSEHOLD MEMBER(S) COVERED BY POLICY	)			IP OF MEMBER TO CY HOLDER	)		USEHOLD MEMBER(S) OVERED BY POLICY			RELATIONSHIP OF MEMBER TO POLICY HOLDER		
				POLICY HOLD	)FR	ADDRES	SS					
Number Street				City		Stat		Zip C	ode	Telephone		
				INSURANCE CO	<b>N/I</b> F	DANIV/LINI	IIONI					
Insurance Company Name				INSURANCE CO	JIVIF	-ANT/ON	IION					
modranico company rame												
Number Street				City		State	е	Zip Co	ode	Telephone		
O. LIFE INSURANCE, FU	NER/	L PLANS	S or	BURIAL FUND	S -	- Comple	ete if	vou are applyi	na fa	or Medical Assistance or		
Temporary Cash Assistan						o op.i.		, o a. a o a.pp., .				
	NAME WHO	OF PERSO PAYS	N	FACE VALUE OR VALUE OF PLAN		ASH ALUE	OR	ICY NUMBER ACCOUNT MBER		IPANY, FUNERAL HOME OR K NAME		
PLEASE USE THIS SPACE	IF YOL	I NEED T	o GIV	/F US MORE IN	-O:	MATION	J ARC	DIIT ANY APPI	ICAT	ION OUESTION		
-LEAGE-OOL HIIO OF ACE		-41177 <b>7</b>			-51				- Va	TON QUEUTION.		
lf vo	III nee	d more er	ace	ask for the 9701	_ A	nnlicatio	n for	Assistance Ac	ldenr	lum		
11 yo		~o.e 3k	.uo <del>c</del> ,	usik isi dile si u		philand	101	. looistance At		*******		

	PORT INFORMAT for a child who has									
#1 ABSENT	PARENT (AP) IN	FORMATION	scacca parer		-			ocacoa p	anoma.	
Name of Abser	nt Parent (First, Mi	ddle, Last)		Relationship of absent parent to you.  Check one:  Absent  Deceased						
	CHILD'S NAME			MARITAL STATUS OF CHILD'S PARENTS AT BIRTH						
			□ Married	□ Divorce			eparated	□ Never		
			□ Married	□ Divorce			eparated	□ Never		
			□ Married □ Married	□ Divorce			eparated eparated	□ Never		
Social Security	Number	Other Name	□ Marrieu		of Birth	Age	Race	Sex	iviairieu	
Coolal Occurry	Number	Other Hame		Date	, or Birar	/ igc	race		e □ Female	
AP's Last Known Address	Number Street			City		State	Zip Co	de	Telephone	
AP's Parent's Address	Number Street			City		State	Zip Co	ode	Telephone	
Driver's Licens	e State	Birth Place (Cit	y, State)							
Current or Pri Dates: From:	<b>or Military</b> To:	Paying Military If yes, To whom	Allotment? □ n?	Yes □ No			Military Bran	ch		
Incarcerated  □ Currently	□ Previously	□ Never		Ins	titution Name	1				
	ENT INCOME ÎNF	ORMATION		l						
Employer	Name, Address & Te	•								
Employer	Name, Address & Te	elephone								
Other Income/E  Under Worker's Cor		Social Security Pension/Retireme	□ SSI nt □ Unio	n Benefits	□ Vetera □ Other,	n's Pensior list_	n 🗆 Unen	nploymen	t	
ABSENT PAR	ENT COURT ORD	FR INFORMATIO	N							
Paying Suppor	t? To Whom?				Last Date Pa	aid	Payment	Amount		
Court Ordered? If yes, where was the court order issued? Can you give us a copy?							сору?			
	PARENT (AP) IN	EODMATION					l ILO	<u> </u>		
	nt Parent (First, Mi			Relationsh	nip of absent <sub>l</sub>	parent to yo	u. Check o		□ Deceased	
	CHILD'S NAME				L STATUS C		PARENTS A	AT BIRTH		
			□ Married □ Married	<ul><li>□ Divorce</li><li>□ Divorce</li></ul>	_		eparated eparated	<ul><li>□ Never</li><li>□ Never</li></ul>		
			□ Married	□ Divorce			eparated eparated	□ Never		
			□ Married	□ Divorce			eparated	□ Never		
Social Security	Number	Other Name		Date	of Birth	Age	Race	Sex	e □ Female	
AP's Last Known Address	Number Street			City		State	Zip Co		Telephone	
AP's Parent's Address	Number Street			City		State	Zip Co	ode	Telephone	
Driver's Licens	e State	Birth Place (Cit	y, State)							
Current or Pri	or Military To:	Paying Military If yes, To whom		Yes □ No			Military Br	anch		
Incarcerated  □ Currently	□ Previously	□ Never		Ins	titution Name					
	ENT INCOME ÎNF			ı						
Last Known Employer	Name & Address:	Number Stree	t		City	Stat	•		Telephone	
Second Employer	Name & Address:	Number Stree			City	Stat	<u> </u>		Telephone	
Other Income/E  Under Worker's Cor		Social Security Pension/Retireme	□ SSI nt □ Unio	n Benefit	□ Veterar □ Other, I	n's Pension ist	□ U	nemploym	nent	
ABSENT PAR	ENT COURT ORD	ER INFORMATIO	)N							
Paying Suppor	t? To Whom?				Last Date Pa	aid	Payment	Amount		
Court Ordered?	? If yes, where	was the court orde	er issued?	I			Can you □ YES	give us a □ NO	сору?	

# **Assignment of Support Rights for Temporary Cash Assistance**

- I assign to the State of Maryland all rights, titles, and interest in support that I may have for
  myself or for any person receiving TCA, collected from the time I sign this agreement until my
  assistance ends.
- This includes any overdue support that has not been collected for the time that I or any person received TCA assistance.
- I agree to have the child support agency collect any support owed to me and to keep up to the amount of TCA paid to me.
- I agree to send to the State of Maryland any support I receive. If I do not turn over this support, I will have to repay this amount to the State of Maryland. I may also be prosecuted for fraud.

### When I am eligible for Medical Assistance:

- I assign all rights, title, and interest in medical support and health insurance payments I may
  have for myself or any person receiving Medical Assistance. This includes overdue medical
  support or health insurance payments that have not been collected.
- I agree to have the child support agency collect medical support payments owed to me and to keep up to the amount of Medical Assistance payments that were made for me.
- I agree to give the State of Maryland any medical support or health insurance payments I receive.
- I will cooperate to the best of my ability and knowledge with the child support agency while I am receiving TCA and Medical Assistance
- If I do not cooperate with the child support agency, I may lose all my benefits and my case may be closed
- I understand that if I have an additional child/ren while receiving TCA or Medical Assistance, I agree to follow all of the requirements for that child/ren or my TCA or MA may be closed.

I have read these statements or someone has read them to me. I understand what they mean. By signing my name below, I agree to follow what the document states.

Signature:	Date:
Printed name:	

# **Rights and Responsibilities**

# You Should Know About Applying For Supplemental Nutrition Assistance Program (SNAP) (Formerly Food Supplement Program)

### **Social Security Numbers**

- You must give us a social security number for each family member who wants benefits.
- If a person who wants benefits does not have a social security number, that person must apply for a number. We can help applicants get their numbers.
- If a family member has applied for a social security number, we will not delay your application while you wait for the number.
- We use social security numbers to prove income. We do not give numbers to other agencies like Immigration and Customs Enforcement.

### Citizenship and Immigration Status

- You must tell us about the citizenship and immigration status for each family member who
  wants benefits.
- Maryland uses the Systematic Alien Verification and Eligibility or SAVE system through the
  United States Citizenship and Immigration Service (USCIS) formerly known as Immigration
  and Naturalization Service (INS) to verify the alien status of all applicant and recipient noncitizen households. Information received from USCIS may affect your household's eligibility
  and benefit amount.

### Information

- If a family member will not tell us about citizenship, immigration status or social security number, that person will not get benefits.
- They must still give us proof of income, expenses and other things.
- The other family members who give us their information will get benefits if they meet the rules.

### **Emergency Medical Assistance**

• Immigrants who are not eligible for other kinds of medical assistance and apply only for emergency medical assistance do not have to tell us their social security number, immigration or citizenship status.

### **Time Limits**

- Temporary Cash Assistance has time limits.
- The Supplemental Nutrition Assistance Program (formerly Food Supplement Program) and Medical Assistance do not have a time limit.
- When Temporary Cash Assistance ends because of time limits, earnings or other reasons, you
  may still get SNAP benefits and Medical Assistance.

### **Interviews**

- You, a responsible family member or someone you choose to represent you must be interviewed.
- In most cases we can interview you by telephone.
- You must give or send us the proof we ask for at your interview.

# If you need help

If you need help, applying for benefits, or have questions, or need translations services, call your case manager or call 1-800-332-6347.

Si necesita ayuda para llenar el formulario favor de llamar al 1-800-332-6347.

The Family Investment Administration is committed to providing access and reasonable accommodations to its services, programs, activities, education and employment for individuals with disabilities. If you need assistance or need to request a reasonable accommodation, please contact your case manager or call 1-800-332-6347 or fill out the form on the next page.

### Requesting a Reasonable Accommodation:

If you are an individual with a disability, you are entitled to reasonable accommodations to help you access DHS's activities, programs and services. This applies even if you are working with a local department of social services or a vendor who provides services for DHS customers.

A reasonable accommodation is a modification or adjustment to an activity, program or service which helps a qualified individual with a disability have meaningful access to DHS's activities, programs and services.

### **Examples of reasonable accommodations:**

**Hearing Impairment:** Sign language interpreter and providing an assistive listening device.

Visual Impairment: Having a qualified reader read to a customer.

**Mobility Impairments:** Mailing forms to a customer and meeting a customer at a more accessible location.

**Developmental Disabilities**: Having things written down; taking breaks; scheduling appointments around a customer's medical needs.

You may request a reasonable accommodation from the local department of social services or a vendor at any time. Your request may be oral or written. A request for a reasonable accommodation may be made in person, in writing or over the telephone. There are no particular words that you need to use to request an accommodation. A request may be made by you or someone helping you. If you need to request a reasonable accommodation because of your disability, you should speak with the case manager or the supervisor or the Customer Access Coordinator at your local department of social services. You may ask the case manager for the name of the Customer Access Coordinator at your local department of social services. You may use the form on the reverse side of this notice. You may also ask for more information at the front desk.

- 1. Dial 7-1-1 or 800-735-2258 to initiate a TTY call through Maryland Relay.
- 2. The Maryland Relay Operator's typed greeting, including the Operator's identification number, will display on your TTY or VCO phone.
- 3. When the Operator is finished typing, you will see the letters "GA" This means "Go Ahead."
- 4. Type the number of the person you want to call, along with any special calling instructions. Then type "GA".

# Request for Reasonable Accommodation

Name of person needing an accommodation:	Name of person requesting an accommodation:
Address:	
City/State/Zip Code:	Telephone number:
Nature of Disability or Impairment	(specify):
Local Department of Social Servi	ces Location:
Accommodation Request (Type of accommodation reques specific as possible. If needed, attach	
Note: If requesting sign language services, specify to Interpreter (ASL), Certified Deaf Interpreter (CDI) or Contraction (CART).  Please provide any additional information that may ass accommodation (specify)	mmunication Access Real Time ist us in providing a reasonable
Customer/Applicant's Signature :	Date:
Return this form to the case manager or the Customer Access of social services.	Coordinator in your local department
For Office Use Only	
Date Request Received: Action Taken:	
CAC Signature: Date	ə:

### **Customer Rights**

In accordance with federal civil rights laws and U.S. Department of Agriculture (USDA) civil rights regulations and policies, the USDA, its agencies, offices, and employees, and institutions participating in or administering USDA programs are prohibited from discriminating based on race, color, national origin, sex (including gender identity and sexual orientation), religious creed, disability, age, political beliefs, or reprisal or retaliation for prior civil rights activity in any program or activity conducted or funded by USDA. Programs that receive federal financial assistance from the U.S. Department of Health and Human Services (HHS), such as Temporary Assistance for Needy Families (TANF), and programs HHS directly operates are also prohibited from discrimination under federal civil rights laws and HHS regulations.

Persons with disabilities who require alternative means of communication for program information (e.g., Braille, large print, audiotape, American Sign Language), should contact the agency (state or local) where they applied for benefits. Individuals who are deaf, hard of hearing or who have speech disabilities may contact USDA through the Federal Relay Service at (800) 877-8339. Additionally, program information may be made available in languages other than English.

USDA provides federal financial assistance for many food security and hunger reduction programs such as the Supplemental Nutrition Assistance Program (SNAP), the Food Distribution Program on Indian Reservations (FDPIR) and others. To file a program complaint of discrimination, complete the Program Discrimination Complaint Form, (AD-3027) found online at:

https://www.usda.gov/sites/default/files/documents/ad-3027.pdf, and at any USDA office or write a letter addressed to USDA and provide in the letter all of the information requested in the form. To request a copy of the complaint form, call (866) 632-9992. Submit your completed form or letter to USDA by mail: Food and Nutrition Service, USDA,1320 Braddock Place, Room 334, Alexandria, VA 22314; or fax: (833) 256-1665 or (202) 690-7442; or phone: (833) 620-1071; or email: FNSCIVILRIGHTSCOMPLAINTS@usda.gov.

For any other information regarding SNAP issues, persons should either contact the USDA SNAP hotline number at (800) 221-5689, which is also in Spanish, or call the <u>state information/hotline</u> <u>numbers</u> (click the link for a listing of hotline numbers by state); found online at: <u>SNAP hotline</u>.

HHS provides federal financial assistance for many programs to enhance health and well-being, including TANF, Head Start, the Low Income Home Energy Assistance Program (LIHEAP), and others. If you believe that you have been discriminated against because of your race, color, national origin, disability, age, sex (including pregnancy, sexual orientation, and gender identity), or religion in programs or activities that HHS directly operates or to which HHS provides federal financial assistance, you may file a complaint with the Office for Civil Rights (OCR) for yourself or for someone else

To file a complaint of discrimination for yourself or someone else regarding a program receiving federal financial assistance through HHS, complete the form online through OCR's Complaint Portal at <a href="https://ocrportal.hhs.gov/ocr/">https://ocrportal.hhs.gov/ocr/</a>. You may also contact OCR via mail at: Centralized Case Management Operations, U.S. Department of Health and Human Services, 200 Independence Avenue, S.W., Room 509F HHH Bldg., Washington, D.C. 20201; fax: (202) 619-3818; or email: OCRmail@hhs.gov. Persons who need assistance with filing a civil rights complaint can email OCR at OCRMail@hhs.gov or call OCR toll-free at 1-800-368-1019, TDD 1-800-537-7697. For persons who are deaf, hard of hearing, or have speech difficulties, please dial 7-1-1 to access telecommunications relay services.

This institution is an equal opportunity provider.

**Right to Written Notice** – We must always give you a written notice explaining your benefits when we approve your case. We must always give you written notice when we change your benefits, deny or close your case. You have 90 days from the notice date to ask for a hearing. If you ask for a hearing within 10 days, you may be able to keep getting benefits while you wait for the hearing.

**Right to Appeal** – Ask for a hearing if you disagree with the Department's decision. Your case manager can help you write your appeal. At the hearing, you can speak for yourself or bring a lawyer, friend or relative to speak for you.

**Right to Privacy** – You are giving personal information in the application. We use the information to see if you are eligible for benefits. If you do not give the information, we may deny your application. You have a right to review, change, or correct any information. We will not show your information or give it to others unless you give us permission or federal and state law allows us to do so.

**Right to Claim Good Cause** – If you want Temporary Cash Assistance (TCA), you must help the Department get child support. You may not have to help if it puts you or your family in danger.

**Right to Refuse Help** – You do not have to accept help from a religious organization if it is against your religious beliefs.

Right to Timely Application Processing — If you are eligible for expedited Supplemental Nutrition Assistance Program (SNAP) benefits we must give you your benefits within 7 days. For the regular SNAP and other programs, except for certain Medical Assistance programs, we must process your application within 30 days. There are times when there is a delay in processing. If there is a delay, we will send you a letter to tell you why there is delay in processing your application. If you are incarcerated or in another such institution and file an application for SNAP benefits or cash assistance, you may not receive SNAP or cash benefits until you are released. The filing date of your application for assistance will be the date of your release from the institution, if it is less than 30 days from the date your signed application was received in the Local Department of Social Services (LDSS). SNAP benefits are issued from the date of your release based upon your application date.

### <u>Authorization to Receive Family Planning Information</u>

If you want information, you can ask your case manager for a Family Planning Guide. You may also contact:

- 1-800-546-8900 if you need help in finding a provider for birth control or arranging prenatal care, or
- The Center for Maternal and Child Health at 1-800-456-8900 https://phpa.health.maryland.gov/mch/Pages/home.aspx

### You Have the Following Responsibilities

**Provide Information** – You must give true and complete information. You may need to give us proof of this information. We will keep this information private. Any delay in providing proof may result in your case being delayed or denied.

Collecting application information, including the social security number of each household member, is authorized under the Food and Nutrition Act of 2008, U.S.C.2011-2036, Social Security Act §1137(f) and 42 U.S.C. §1320b-7(d). We use the information to find out if your household is eligible. We check this information by matching computer programs.

We also use the information to see if you meet program rules. We may contact your employer, bank or other party. We may also contact local, state or federal agencies to make sure the information is

correct. We can give your information to other federal or state agencies for official use and to law enforcement officers who need it to find persons fleeing to avoid the law.

# If you get too much in benefits:

- You may have to repay the money for the benefits, and
- We may give the application information, including social security numbers, to federal or state agencies, as well as private claims collections agencies, for action.

Giving information is voluntary. If you do not give us information such as social security numbers for everyone who wants help, we may deny benefits for each person who does not give a social security number. If you do not have a social security number, we will help you get one.

**Report Changes** - You must report all changes within 10 days unless you are part of the SNAP simplified reporting group and are not receiving Cash Assistance or Medical Assistance. If you wantto know if you are part of this group, ask your case manager. You may tell us about any changes in person, by telephone, or by mail to the Department.

**Note:** For all SNAP customers including those who are simplified reporters:

- 1. If you receive lottery/gambling winnings in the amount equal or greater than \$3,500, you must report the amount and the date the winnings received to the local department within 10 days
- 2. If you are an Able Bodies Adults Without Dependents (ABAWD), if your work hours decrease below 80 hours per month, you must report the change to the Local Department within 10 days.

Warning – We may deny, lower or stop your benefits if you give us wrong information or do not report changes. A judge may fine and/or imprison you if you deliberately give wrong information or do not report changes.

# Work Requirements for SNAP

Individuals applying for or receiving SNAP benefits must know and understand the following information about the SNAP work registration and work requirements. SNAP work requirements are covered in federal law at 7 CFR 273.24.

Everyone over age 18 is required to be registered for work unless otherwise exempt, because they are: over age 60, caring for a child under age 6 living in their home, applied for or receiving unemployment benefits, self-employed- working a minimum of 30 hours or more per week at the equivalent of federal minimum wage, attending a recognized school or institution of higher education at least half time, or the individual is mentally or physically unfit for work. Work registration is not the same as participation.

Beginning January 1, 2016 able bodied individuals without dependents (ABAWDS), ages 18-50, who are not exempt for work registration under one of the above reasons or they reside in an area that is designated as exempt, are required to be work registered and participate in a work program/activity or be employed.

These individuals known as ABAWDS may only receive SNAP benefits for three months in a fixed 36 month period unless the individual is employed or participating in an approved work or educational activity a minimum of 80 hours per month. The individual may not receive SNAP benefits again until he or she meets the work requirements. You will receive additional information from the case manager and information is available on the DHS website at: <a href="http://dhs.maryland.gov/food-">http://dhs.maryland.gov/food-</a>

### supplement-program/able-bodied-adults-without-dependents-abawds/.

**Authorized Representatives –** In most instances, if your authorized representative gives us wrong information, you will have to pay back any amount you are overpaid.

If your authorized representative knowingly gives us the wrong information or does not use your benefits properly, we may disqualify the person from being an authorized representative and prosecute them for fraud under state and federal law.

If a drug and alcohol treatment center or a group living arrangement acts as your authorized representative for your food benefits and they willfully give us wrong information about your situation, we may prosecute under applicable State or federal law.

# TCA and Supplemental Nutrition Assistance Program Penalties

#### Do not:

- Give false information or withhold information to get or continue to get TCA and/or SNAP benefits.
- Trade or sell TCA or SNAP benefits, or electronic benefit cards.
- Use TCA and SNAP or electronic benefit cards to buy items not allowed, such as alcohol and tobacco or to pay on credit accounts.
- Use someone else's TCA or SNAP benefits.
- Use someone else's Electronic Benefits Card without authorization.
- Use your EBT card containing TCA benefits in a liquor store, adult entertainment venue such as a strip club or in a gambling establishment such as a casino.

Your SNAP benefits will not increase if your cash assistance is reduced or closed because you did not follow the rules.

If a household member deliberately breaks the rules, we may bar the person from TCA or SNAP.

- We may bar this person for one year after the first violation.
- We may bar this person for two years:
  - o After the second violation, or
  - After the first time a court finds this person guilty of buying illegal drugs with TCA or SNAP benefits.
- We may bar this person permanently:
  - After the third violation;
  - After the second time a court finds a person guilty of buying illegal drugs with TCA or SNAP benefits:
  - After the first time a court finds this person guilty of buying guns, bullets, or explosives, with TCA or SNAP benefits; or
  - o After a court finds this person guilty of trafficking TCA or SNAP benefits of \$500 or more.
- We may bar this person for 10 years if found guilty of making a false statement about the person's identity in order to receive multiple benefits at the same time.

A judge can also fine this person up to \$250,000, imprison the person for up to 20 years, or both. A judge can also bar this person for an additional 18 months. The person may also have to face further prosecution under other federal laws.

### **SNAP/EBT Card: Multiple Card Replacements**

Individuals who request four or more replacement Independence cards in one year <u>may be</u> referred to the Office of the Inspector General for investigation of trafficking benefits.

### Medicaid Warning and Penalty - Only use Medical Assistance cards if you are eligible.

Every person convicted of "Medicaid Fraud" with a value of **\$500** or more in money, services, or goods is guilty of a felony, and shall:

- 1. Pay back money, services or goods; or the value of those services or goods unlawfully received;
- 2. Be subject to a fine of no more than \$10,000, imprisoned for no longer than five years, or both.

Every person convicted of "Medicaid Fraud" with a value of less than \$500 in money, services or goods is guilty of a misdemeanor, and shall:

- 1. Pay back money, services or goods; or the value of those services or goods unlawfully received;
- 2. Be fined no more than \$1,000 and imprisoned for no longer than three years or both.

### **Read Before Signing**

I understand that it is important to give true information and if I do not, I am breaking the law.

I understand that I can be fined, imprisoned or have my benefits reduced for making false statements or for pretending to be another person.

I know I can be punished for not reporting changes that may affect my eligibility or benefit amount.

I understand that if I get more SNAP benefits than I should, all adult members of my household are liable for repaying the debt.

I know the Department can use the application against me in a court of law for fraud prosecution.

I know that failing to report or verify shelter, medical or dependent care expenses or child support payments is the same as saying I do not want a deduction for the expenses I did not verify or report. I understand that the Department may check the information on this form to see if it is correct and may select my case for a spot check, such as for a Quality Control Review.

I agree to allow someone from the Department to visit me at home. I will help them get all needed proofs from any source.

I understand by signing this application:

- I accept cash assistance and/or medical assistance.
- I agree that Medicare Part B will make payments directly to doctors and medical suppliers.
- I give the Department the right to seek payment from private or public health insurance and any liable third party. I understand that I must cooperate with the department in securing such payments. The Department may seek payment without legal action, as long as it does not keep more than the amount Medical Assistance paid.
- I give the Department the right to inspect, review and copy all medical records for services received through the Medical Assistance Program.

I understand that when a person is deceased who was at least 55 years old when receiving Medical Assistance, the state may take money from the estate to repay payments made on behalf of that person. The program may take the money only if there is no surviving spouse, unmarried child younger than 21, or blind or disabled child (married or unmarried) of any age.

### **Signature Section**

I understand that, as required by Maryland law, certain law enforcement agencies that investigate fraud can obtain information about my application, income, benefits and other documentation as part of their investigation. While access to my application and benefit information is normally limited (under Md. Code Ann. Human Services Article § 1-201), these limits do not apply to these investigative agencies. Such agencies include the Department of Human Services' Office of the Inspector General. I understand that I do not need to provide consent to these agencies in order for them to investigate any allegations of fraud against me. Any information found as a result of the investigation may be used against me if an allegation of fraud is prosecuted.

I have read or someone has read and explained the entire application to me. I swear or affirm under penalty of perjury, that all the information I gave is true, correct, and complete to the best of my ability, belief and knowledge. I received a copy of my rights and responsibilities. I authorize any person, partnership, corporation, association, or governmental agency that knows the facts about my eligibility to give that information to the Department. I also authorize the Department to contact any person, partnership, corporation, association, or governmental agency that has given proof of my eligibility for benefits. I certify, under penalty of perjury, that by signing my name below, all persons for whom I am applying are U.S. citizens, lawfully admitted immigrants or individuals in satisfactory immigration status.

Signature of Applicant/ Recipient		Date
Signature of Witness (If you Signed an X)		Date
Signature of Spouse (If Applicable)		Date
Signature of Authorized Representative (If Applicable)		Date
Signature of Case Manager		Date
l do not wish to apply for assistance	e at this time. I withdraw my application for:	
□ Cash Assistance □ Sup	oplemental Nutritional Assistance Program	□ Medical Assistance
□ Emergency Assistance to Famil	ies and Children	
Signature of Applicant/ Recipient		Date
Printed Name of		
Applicant		