User Empathy Maps

These maps help an OSS project better understand the motivations and drives of users generally or in specific scenarios. This kind of contribution is often first best contributed within a specific issue, feature UX or scenario as tool developers can directly relate behaviour to a feature/issue/need rather than applying general user thinking across an entire tool.

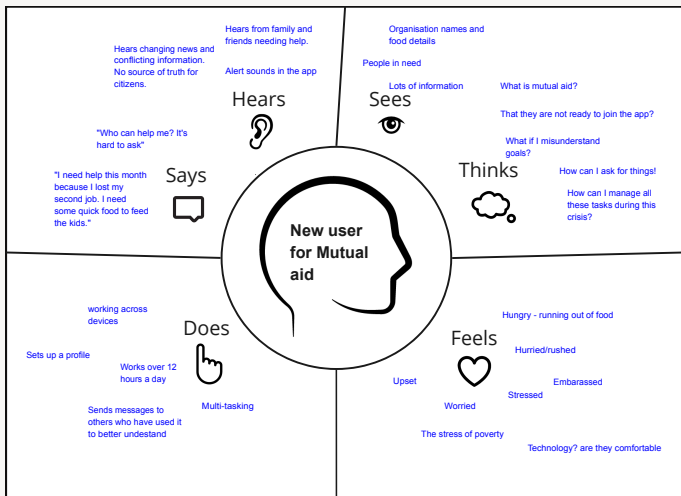Some more example personas are here: https://usable.tools/personas/

You can find some great advice and persona templates here:
https://okthanks.com/persona-builder
https://simplysecure.org/resources/persona-template-tech.pdf
https://simplysecure.org/resources/persona-threat-model.pdf

Example below is a new user of https://github.com/factn/resilience-app

One of the purposes of an empathy map is to write down and map out the assumptions and guess you have about the users in the scenarios/issues that an OSS project has.
It's not a bad thing to make an informed guess :)
Make sure in your contribution submission which elements of the empath map are based on information (e.g. your own experience, research found or done) or based on assumption/informed guesses.