



What do they need?

has an
"anonymous"
Facebook
profile

Wants to
communicate
in several
languages in
one place

Ability to **lock down**
his accounts to
prevent further
surveillance, without
raising his profile or
drawing attention.

Ability to make
purchases that
are **not traced**
back to him (e.g.
new devices,
travel, etc.).

to communicate
securely with family
and network both
inside and outside
of the country,
both now and if he
emigrates.

international
connections



Academic & IT
Assistant

Name: **Habibur Rahman Sujon**

Location: **City outskirts**

Age: **20's, student**

Key Quote:

*"My work has cause my family to be
placed under threat. My professional
and social opportunities are restricted.
If not me, then who? If not now, then
when?"*

Studies
economics
and law

He is fluent in
Mandarin,
Cantonese,
English,
and does
translations

Comfortable
with and
regularly uses
social media.

accomplished
professional
with many
connections.

Regularly accesses
databases and
conducts fairly complex
data analysis in
support of academic
research work.

uses a **laptop for
work and trainings**
and uses **bitlocker**
and **Veracrypt** to
encrypt files and
drives.

Uses digital security tools
and techniques; will
implement techniques and
tools if they work reliably,
are usable (i.e., meet the
basic usability standards
offered by tools such as
WeChat, OneDrive, etc.)

recently **posted an article**
perceived as **critical of**
government authorities
about a land-grab case
occurring on the outskirts
of a town in a small
province.

**Distributed Denial
of Service (DDOS)**
attacks have been
happening to other
Human Rights
Organizations in the
region.

**Surveillance
of network
activity** and
digital devices
confiscated.

Questions from
the authorities
directed to him
about topics not
widely known by
others

he was recently
visited by
**government
authorities** and
detained for
questioning.

Spam and phishing
emails and SMS
messages are often
received by
members of her
organization.

Is certain he
is under
**active
surveillance**.

Accessing and
downloading secure
tools and applications
**could be considered a
criminal offence** due
to new related laws.

What do they want?



How can I maintain
social connections with
my international
network without secure
communication
methods?

How can I convince my
personal networks to use
recommended secure
communication tools (e.g.,
PGP, ChatSecure, Jitsi, etc)
when these tools are
considered **too onerous** to
setup or so **unreliable** in
functionality and service?

wants to make sure
he has the best
antivirus possible to
**protect their
network and data**.

wants to learn more
about ethical
hacking in order to
help human rights
defenders better
protect their
systems.

want to train
others in digital
security, including
those in his
organization.

What do they do?



What could hurt them?

