

Purpose: A journey map is a timeline of actions that describes the experience a subject has along a process.

Step 1:
mention
goals and
scenario

Persona: Rose

SE Asia

Journalist - regionalised
media company

not many
years of
experience

Goal of exercise:

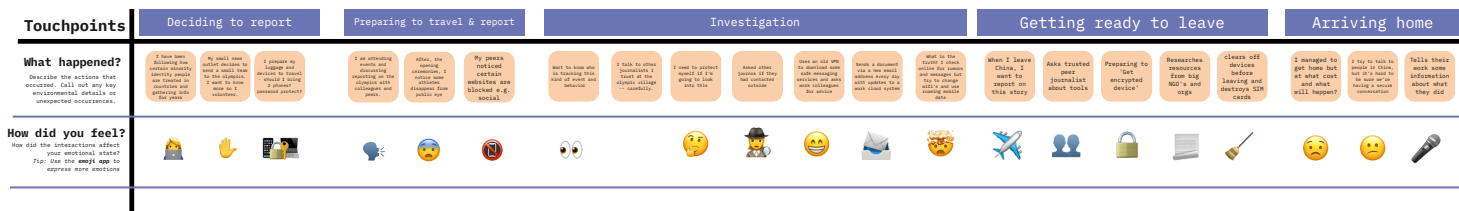
What are the critical
points in this users
journey is vital and
what they need to do.

When might the
persona use any of the
OSS tools we mention

Scenario:

I am reporting at the olympics and notice censorship
and surveillance

Step 2:
create a
timeline of
activities



Purpose: A journey map is a timeline of actions that describes the experience a subject has along a process.

Step 1:
mention
goals and
scenario

Persona: Habibur Rahman Sujon

Goal of exercise:

What are the critical
points in this users
journey is vital and
what they need to do.

When might the
persona use any of the
OSS tools we mention

Scenario:

The person published a story online that went viral
that is critical of a government policy.

Step 2:
create a
timeline of
activities

