**Entity Relationship Diagram**

**Admin Portal**

Generate Report

Print Report

Dashboard

**GRM Dashboard**

User Info

Lodge complaint

Complaint Status

**User Registration**

Username (PK)

Mobile No

Valid Email

Password

**User Profile**

User ID (PK)

Full Name

Father Name M 1 M M M M

CNIC No

Mobile No

District 1 1 M

Email 1

Full Address

Username

Password

**Complaint Status**

Complaint ID (FK)

Complaint Process

Complaint Status

**User Complaint**

Complaint ID (PK)

Full Name

CNIC

City (District)

Contact

Gender

Email

Union Council

Complaint type

Address

Attachment

M M M 1

**District Commission**

CID (PK)

Commission name

Complaint Process

Complaint Status