

KINGSLEY UCHUNOR

IT SPECIALIST

CONTACT

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EDUCATION

International University of Applied
Sciences, Germany
2021 – Incomplete
Computer Science Student

Obafemi Awolowo University, Osun State,
Nigeria
2004 – 2010
**Bachelor of Science in Engineering
Physics**
Harvard Extension School
**Introduction to Computer Science
(CS50X)**
2020

KEY SKILLS

Networking
Troubleshooting
Programming
Excellent communication
Organized

TECHNOLOGY STACK

Cisco Packet Tracer
Bash
PowerShell/Python
API management
Azure/AWS/GCP

INTERESTS

Ardent reader
Fast learner
Travel

PROFILE

Results-driven IT specialist with over 6 years of experience in managing complex IT infrastructures and working with high-performance teams. Proven track record of implementing innovative solutions that improve system efficiency, reduce costs, and enhance user satisfaction. Seeking to leverage my expertise in project management, network administration, and strategic planning to drive technological advancements and achieve organizational goals

EXPERIENCE

Information Technology Specialist Freelancer	June 2024 - Present
Microsoft 365 Support Engineer Tek Experts - Nigeria	August 2022 – May 2024
<ul style="list-style-type: none">Delivered technical support to Microsoft 365 users worldwide.	
IT Support Officer (Outsourced role) TechnoVision Communications	June 2018 – July 2022
<ul style="list-style-type: none">Supported Windows, Linux Server OS, networking with Cisco and generic devices, and storage systems.Troubleshoot and resolved system and network issues within an Active Directory Domain Services environment.Implemented IT policies and guidelines while supporting over 100 domain users with several applications for over four (4) years; minimized incidents by 90% by improving on infrastructure resilienceEnsured high infrastructure resilience with 95% availability overall and 99.5% network availabilitySuccessfully teamed up to deploy web and standalone network applications; Tier 1 support for same solutionsDeployed WiFi 6 appliance to expand coverage within the workspaceCollaborated in deploying web and desktop applications across Windows, Linux, and macOS platforms.	

Technologies Used: Windows Server, Linux Ubuntu, macOS, Windows, Office 365, PaperCut and Solarwinds ipMonitor, Cisco IOS

CERTIFICATION

Certificate in Cloud Architect using Microsoft Azure (Udacity)	May 2022
Microsoft Certified Azure AI Fundamentals (AI-900)	2023
Designing Microsoft Azure Infrastructure Solutions	2023
Microsoft Certified Security, Compliance, and Identity Fundamentals	2023
Oracle Cloud Infrastructure 2024 Generative AI Certified Professional	2024

