

Oncology KPI Catalog

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This document lists the KPI definitions for an oncology analytics dashboard, including formulas, fields required, common slices, and suggested visualizations.

Section A — Executive MVP KPIs (Top 10)

1. Total Encounters

Definition: Count of completed encounters in the selected period.

Formula: COUNT_ROWS WHERE ENOUNTER_STATUS = 'COMPLETED'

Fields: oncology_encounters: ENOUNTER_ID, ENOUNTER_STATUS, SERVICE_DATE

Slices: Date, Provider, Region, Cancer Group, Treatment Type

Suggested visualization: KPI card + line chart over time

2. Unique Patients

Definition: Distinct patients served within the selected filters.

Formula: COUNT(DISTINCT PATIENT_ID) WHERE ENOUNTER_STATUS = 'COMPLETED'

Fields: oncology_encounters: PATIENT_ID, ENOUNTER_STATUS; oncology_patients: demographics (optional for slicing)

Slices: Gender, Age band, Segment, Payer

Suggested visualization: KPI card + donut by patient segment

3. Gross Billed Amount (₹)

Definition: Total billed amount for completed encounters.

Formula: SUM(BILLED_AMOUNT) WHERE ENOUNTER_STATUS = 'COMPLETED'

Fields: oncology_encounters: BILLED_AMOUNT, ENOUNTER_STATUS

Slices: Date, Provider, Cancer Group, Modality

Suggested visualization: KPI card + area chart trend

4. Average Ticket Size (₹ per encounter)

Definition: Average billed amount per completed encounter.

Formula: SUM(BILLED_AMOUNT) / COUNT(ENCOUNTER_ID) WHERE ENOUNTER_STATUS = 'COMPLETED'

Fields: oncology_encounters: BILLED_AMOUNT, ENCOUNTER_ID, ENOUNTER_STATUS

Slices: Treatment Type, Provider, Stage

Suggested visualization: KPI card + bar by treatment type

5. Payer Mix %

Definition: Share of revenue by payer.

Formula: SUM(BILLED_AMOUNT) BY PAYER_ID / SUM(BILLED_AMOUNT) OVER ALL

Fields: oncology_patients: PAYER_ID; oncology_encounters: BILLED_AMOUNT (via join on PATIENT_ID)

Slices: Time, Provider, Cancer Group

Suggested visualization: Stacked bar (share over time) or donut

6. Payment Mode Mix %

Definition: Share of revenue by payment mode (UPI/CARD/NEFT).

Formula: SUM(BILLED_AMOUNT) BY PAYMENT_MODE / SUM(BILLED_AMOUNT) OVER ALL

Fields: oncology_encounters: PAYMENT_MODE, BILLED_AMOUNT

Slices: Time, Provider

Suggested visualization: 100% stacked bar

7. Cancer Group Case Mix

Definition: Share of encounters or revenue by cancer group and cancer name.

Formula: COUNT_ROWS or SUM(BILLED_AMOUNT) BY CANCER_GROUP/CANCER_NAME

Fields: oncology_encounters: CANCER_CODE; cancer_catalog: CANCER_GROUP, CANCER_NAME

Slices: Provider, Region, Stage

Suggested visualization: Treemap or bar chart

8. Stage Distribution

Definition: Distribution of cases across disease stages.

Formula: COUNT_ROWS BY DISEASE_STAGE

Fields: oncology_encounters: DISEASE_STAGE

Slices: Provider, Region, Cancer Group

Suggested visualization: Stacked bar

9. Modality Mix

Definition: Share of encounters by treatment type (CHEMO/RADIATION/SURGERY/IMMUNO).

Formula: COUNT_ROWS BY TREATMENT_TYPE

Fields: oncology_encounters: TREATMENT_TYPE

Slices: Time, Provider, Cancer Group

Suggested visualization: Heatmap over time or stacked bar

10. Provider Throughput & Revenue

Definition: Encounters and revenue per provider, with average ticket size.

Formula: COUNT_ROWS, SUM(BILLED_AMOUNT), AVG(BILLED_AMOUNT) GROUP BY PROVIDER

Fields: oncology_encounters: PROVIDER_ID, BILLED_AMOUNT; oncology_providers: provider_attributes

Slices: Provider Type, Region, Accreditation

Suggested visualization: Top-N bar charts

Section B — Additional KPIs to Enrich the Dashboard (10)

11. Regimen Utilization

Definition: Most used regimens by cases and revenue.

Formula: COUNT_ROWS, SUM(BILLED_AMOUNT) BY REGIMENT_CODE

Fields: oncology_encounters: REGIMENT_CODE, BILLED_AMOUNT

Slices: Modality, Provider

Suggested visualization: Bar + violin (cost distribution)

12. First-Time vs Repeat Patients

Definition: Breakdown of single-visit vs multi-visit patients and repeat ratio.

Formula: Repeat Ratio = Patients with >1 encounter / Total patients

Fields: oncology_encounters: PATIENT_ID, SERVICE_DATE

Slices: Cancer Group, Segment

Suggested visualization: KPI + bar by cancer group

13. Time Between Visits (days)

Definition: Median days between consecutive visits for multi-visit patients.

Formula: MEDIAN(DIFF_DAYS(next(SERVICE_DATE), SERVICE_DATE)) BY PATIENT

Fields: oncology_encounters: PATIENT_ID, SERVICE_DATE

Slices: Modality, Provider

Suggested visualization: Box/violin plot

14. Surgical Conversion Rate

Definition: % of encounters with SURGERY among solid tumors.

Formula: COUNT(SURGERY in TREATMENT_TYPE) / COUNT(all encounters in solid tumors)

Fields: oncology_encounters: TREATMENT_TYPE, CANCER_CODE; cancer_catalog: CANCER_GROUP

Slices: Provider, Time

Suggested visualization: Line over time + bar by provider

15. Accreditation Impact

Definition: Revenue per encounter for NABH vs NA providers.

Formula: AVG(BILLED_AMOUNT) BY ACCREDITATION

Fields: oncology_encounters: BILLED_AMOUNT, PROVIDER_ID; oncology_providers: ACCREDITATION

Slices: Region, Provider Type

Suggested visualization: Side-by-side bars

16. Geography Heatmap

Definition: Encounters and revenue by provider region/state and patient origin.

Formula: COUNT_ROWS, SUM(BILLED_AMOUNT) BY REGION/STATE (provider or patient)

Fields: oncology_providers: REGION, STATE; oncology_patients: STATE; oncology_encounters: joins

Slices: Time, Cancer Group

Suggested visualization: Map/choropleth

17. Patient Segment LTV Proxy

Definition: Average revenue per patient by segment (VIP/PREMIUM/REGULAR).

Formula: SUM(BILLED_AMOUNT) / COUNT(DISTINCT PATIENT_ID) BY SEGMENT

Fields: oncology_patients: SEGMENT; oncology_encounters: BILLED_AMOUNT (join by PATIENT_ID)

Slices: Cancer Group, Provider

Suggested visualization: Bar with error bars

18. Payment Realization Risk Proxy

Definition: Compare billed distributions by payment mode to spot risk patterns.

Formula: Distribution of BILLED_AMOUNT by PAYMENT_MODE (median, IQR)

Fields: oncology_encounters: PAYMENT_MODE, BILLED_AMOUNT

Slices: Provider, Time

Suggested visualization: Box/strip plot

19. Provider Maturity Curve

Definition: Relationship between provider age (months since open) and throughput/revenue.

Formula: MONTHS_BETWEEN(TODAY, OPEN_DATE) vs COUNT_ROWS / SUM(BILLED_AMOUNT)

Fields: oncology_providers: OPEN_DATE; oncology_encounters: PROVIDER_ID, BILLED_AMOUNT

Slices: Region, Provider Type

Suggested visualization: Scatter with trendline

20. Case Complexity Index (proxy)

Definition: Numeric index mapping Stage I-IV to 1-4 and averaging by cohort.

Formula: AVG(StageScore) where StageScore = 1..4 mapped from DISEASE_STAGE

Fields: oncology_encounters: DISEASE_STAGE

Slices: Provider, Cancer Group

Suggested visualization: Bar or radar chart

Appendix — Notes

- Most formulas assume filtering to completed encounters.
- Join keys: PATIENT_ID (encounters→patients), PROVIDER_ID (encounters→providers), CANCER_CODE (encounters→cancer catalog).
- Suggested visualizations are indicative; use your organization's style guide.