

## **Lecture Notes: Reading Assignment**

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### **Week #1 (April 4)**

1. Dashboards: p 2-26
2. Scorecards: p27-41

### **Week #2 (April 11)**

3. Dashboards and scorecards: Characteristics and implementation: p42-50
4. Key performance indicators (KPIs): p51-60
5. Designing KPIs: p61-73

### **Week #3 (April 18)**

6. Process, architecture and requirements: p74-85
7. Dashboard design principles: p86-102
8. Data visualization: p103-113

### **Week #4 (April 25)**

9. Effective visualization: p114-145

### **Week #5 (May 2)**

10. Dashboard design and visualization tips: p146-156
11. Dashboard design mistakes: p157-168

### **Week #6 (May 9)**

12. Design problems for real-time operational dashboards: p169-182
13. Best practices: Dashboards and scorecards: p183-193

### **Week #7 (May 16)**

14. Common problems and mistakes: p194-199
15. Software tools and vendors: p200-210
16. Deployment and expected growth: p211-215