

SANA SHAIKH

Innovator, quick learner, Problem solver

Room no 13, Plot no 32, Gate
no 7, NCC Compd, Malwani
Malad (W), Mumbai -400095.
+91-9152576515
sanaalliyashaikh5@gmail.co
m

EXPERIENCE

OTIS ELEVATOR COMPANY., Malad — Back Office - coordinator & office assistant

January 2015 - June 2017

Solve customer queries regd Servicing and Payment ,Follow –up for payment ,Coordinating with Customer Service Executive & Area Manager by mail & Meeting, Maintaining cheque details in excel ,All feedback data in excel, Corresponding work with Customer & Manager in MS- word & Excel (by adv.excel formula)

DFA ASSOCIATES PVT LTD., Kurla — Back Office

July 2017 - November 2019

1-worked ON Ginesys software –(the retail management software)
2-worked on merchandise software –sales invoice,quotation ,purchase detail maintenance on excel,commission entry,Letter drafting, handling office expenses. 3- coordinating with client and supplier for cheque & clearing o/s by ledger tally.

Print label., Work from Home — Account assistant

November 2019 - February 2020

Worked on tally,maintaining Mumbai & surat accounts, maintaining stock on adv excel . Calling for sundry debtors for payment, taking orders by mail.

Head N Mind Consultancy Pvt.Ltd., Work from Home — Recruiter

July 2020 - February 2021

Worked From home in Head N Minds consultancy Pvt Ltd ,as a Recruiter hiring for software engineer for various locations with good opportunity from July 17 2020 till feb 15 2021 .

Flipkart Process., Work from Home — Sr. Customer Executive

March 2021 - June 2021

As a Senior Customer Executive for delhi mohali location Calls are getting hit from location on mobile-calls language (Hindi & English) , giving resolution for cx with proper mails & solving the issue of customers.

SKILLS

Ms-Office ★★★★★

Advance Excel ★★★★★

G-Sheets ★★★★★

Tally ERP 9 ★★★★★

Communication

★★★★★

Hobbies

➡ Listening Music

➡ Watching movies

➡ Reading books

LANGUAGES

➡ English

➡ Hindi

Avartana India Pvt.Ltd., Malad — Desk caller

October 2021 - March 2022

Gmoney(Growth money in a healthcare finance company in NBFC) Pan India process coordinated with all dentist doctors all over India to tie-up with Gmoney.

EDUCATION

St. Paul's High School, Malad. , Malad — SSC

MAR 2007 - MAR 2008

- ➡ State Board of Maharashtra
- ➡ 72 %

Saraf College, Malad. , Malad — HSC

FEB 2009 - FEB 2010

- ➡ State Board of Maharashtra
- ➡ Commerce Stream
- ➡ 60 %

Saraf College, Malad. , Malad — B.com

FEB 2012 - FEB 2013

- ➡ State Board of Maharashtra
- ➡ B.com
- ➡ 73% %