

# **Newegg Marketplace API Developer Guide**

**Version 3.07, September 2018**

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## Change History

| Version | Change Date | Description  |
|---------|-------------|--|
|         | 10/15/2018  | <b>New API call</b><br>DataFeed Management <ul style="list-style-type: none"> <li>ITEM_CHINATAXSETTING_DATA is available to set tax type for items enabled for China, Section 12.</li> </ul> Report Management <ul style="list-style-type: none"> <li>Tax setting report is available for Items Enabled for China, Section 14.</li> </ul> <b>Updated API calls</b><br>Order Management <ul style="list-style-type: none"> <li>Additional elements were added to identify the Tax &amp; Duty Type, Import Type, and Customer ID copy. Related functions: Get Additional Order Information, Section 10.7.</li> </ul>   |
| V3.07   | 07/24/2018  | <b>New API call</b><br>DataFeed Management <ul style="list-style-type: none"> <li>ITEM_CAPROP65_DATA is available to set the California's Proposition 65 ("Prop 65") warning for items, Section 12.</li> </ul> Report Management <ul style="list-style-type: none"> <li>California's Proposition 65 Warning Report is available for requesting the report for the California's Proposition 65 ("Prop 65") warning for items, Section 14.</li> </ul> <b>Updated API calls</b><br>Report Management<br>Version 310 is available for compressing multiple files into a zip formatted single package for the following reports: <ul style="list-style-type: none"> <li>Daily Inventory Report</li> <li>Daily Price Report</li> </ul> |
| V3.07   | 06/11/2018  | <b>Updated API calls</b><br>Order Management<br>Additional value was added to the element of SalesChannel to identify the RMA Replacement Order. Related functions: <ul style="list-style-type: none"> <li>Get Order Status, Section 10.1.</li> </ul>  |

|       |            |  |
|-------|------------|--|
|       |            | <ul style="list-style-type: none"> <li>• Get Order Info, Section 10.5.</li> <li>• Report Management &gt; Get Report Result &gt; Order List Report, section 14.3.</li> </ul> <p>RMA Management</p> <ul style="list-style-type: none"> <li>• Additional element: ReplacementOrderNuber was added to identify the RMA Replacement Order. Related functions: <ul style="list-style-type: none"> <li>▪ Get RMA Info, section 13.3.</li> <li>▪ Report Management &gt; Get Report Result &gt; RMA List Report, section 14.3.</li> </ul> </li> <li>• Additional Version 309 was added to reference the replacement order numbers for existing return requests. Related functions: <ul style="list-style-type: none"> <li>▪ Get RMA Info, section 13.3.</li> <li>▪ Report Management &gt; Get Report Result &gt; RMA List Report, section 14.3.</li> </ul> </li> </ul> <p>Report Management</p> <p>Version update for Get Report Result call, section 14.3:</p> <ul style="list-style-type: none"> <li>• 304 was removed.</li> <li>• 305 was replaced by 306.</li> </ul> <p>Note for existing users. API calls with antiquated version will not receive errors.</p> |
| V3.07 | 03/19/2018 | <p><b>New API calls</b></p> <p>Order Management</p> <ul style="list-style-type: none"> <li>• Get Additional Order Information. API guide &gt; Section 10.7. This is designed for the following: <ul style="list-style-type: none"> <li>▪ Additional order requirement for certain countries.</li> <li>▪ The original recipient information for orders shipped by NISP service.</li> <li>▪ The original recipient information inputted by international customers.</li> </ul> </li> </ul> <p><b>API Request Throttling</b></p> <p>The API request throttling for item price and inventory update has been updated. Details can be reviewed at:</p> <ul style="list-style-type: none"> <li>• Datafeed Management. API guide &gt; section 12.1.</li> </ul>  |

# Newegg Marketplace API

Newegg Marketplace API is a set of API services that enable sellers to manage items, orders, accounts and reports.

Please go through the following before you start:

1. [Registering To User API Service](#)
2. [Newegg Marketplace API Authentication](#)
3. [SSL Requirements for Inbound Connections](#)
4. [URL Case-sensitive](#)
5. [Pacific Standard Time Requirement](#)
6. [Throttling](#)
7. [Create Your Own Client Library](#)

The following sections define all available services in details to serve different business operations:

8. [Service Status](#)
9. [Item Management](#)
10. [Order Management](#)
11. [Newegg Shipping Label Service](#)
12. [DataFeed Management](#)
13. [RMA Management](#)
14. [Reports Management](#)
15. [Seller Management](#)
16. [SBN \(Shipped by Newegg\) Management](#)

## 1. Registering To Use API Services

If you would like to use Newegg Marketplace API services, please contact your Newegg Marketplace seller account manager to obtain your Newegg API credentials.

**Obtain your API account API Key & Secret Key**– once your API account request has been approved and created, Newegg Marketplace integration team will assign and send a pair of API key and secret key to you. You must provide the API key and the secret key per function as authentication in order to access Newegg Marketplace API services.

**Authorize the access rights to 3<sup>rd</sup> party developer** – if you want to allow your 3rd party developer(s) to access the Newegg Marketplace API services, with your authorization, we can assign an additional pair of API key and secret key to the developer(s). The 3<sup>rd</sup> party developer(s) must present the additionally assigned API key and secret key in order to access Newegg Marketplace API services on your behalf.

**\*Note:** We highly recommend that you do not let any unauthorized personnel or 3<sup>rd</sup> party developers have access to **your** original pair of API key and secret key. Anyone with this information can access Newegg Marketplace API services as you. As stated before, we can issue additional API key and secret key to your 3<sup>rd</sup> party developers, **but you should keep your original key information to yourself.**

## 2.Newegg Marketplace API Authentication

To access Newegg Marketplace API services, you must provide authentication information listed below:

| Name          | Required? | Description  |
|---------------|-----------|--|
| Authorization | Yes       | Format: Authorization:{authorization}<br><br>API key: the unique API Key which Newegg Marketplace integration team assigned to you |
| Secretkey     | Yes       | Format: Secretkey:{secretkey}<br><br>Secret key: the unique Secret Key which Newegg Marketplace integration team assigned to you   |

### Example: XML, Request

```
POST https://api.newegg.com/marketplace/contentmgmt/item/inventory?sellerid=A006
Authorization: 727ddc067f4d115bd544aff46bc15634
SecretKey: 1B6B1383-01D1-4A1E-BA53-05DECE9BD765
Content-Type: application/xml
Accept: application/xml
```

### Example: Json, Request

```
POST https://api.newegg.com/marketplace/contentmgmt/item/inventory?sellerid=A006
Authorization: 727ddc067f4d115bd544aff46bc15634
SecretKey: 1B6B1383-01D1-4A1E-BA53-05DECE9BD765
Content-Type: application/json
Accept: application/json
```

## 2.1. Authentication Failure Errors

API key authentication failure:

| Error Code         | Description                                       |
|--------------------|---|
| InvalidConsumerKey | The provided consumer key is incorrect or invalid |

Example: XML, Response

```
<?xml version="1.0" encoding="utf-8"?>
<Errors>
  <Error>
    <Code>InvalidConsumerKey</Code>
    <Message>The provided consumer key is incorrect or invalid.</Message>
  </Error>
</Errors>
```

Example: Json, Response

```
{
  "Code": "InvalidConsumerKey",
  "Message": "The provided consumer key is malformed or otherwise invalid."
}
```

Secret Key authentication failure:

| Error Code   | Description  |
|--------------|--|
| InvalidToken | SellerID is null   |
| InvalidToken | Secret Key is null   |
| InvalidToken | Invalid Secret Key   |
| AccessDenied | The specified seller ID is invalid or you do not have authorization from this seller |
| AccessDenied | The API services for this seller account has been deactivated                        |

Example: XML, Response

```
<?xml version="1.0" encoding="utf-8"?>
<Errors>
  <Error>
    <Code>InvalidToken</Code>
    <Message>Secret Key is null.</Message>
  </Error>
</Errors>
```



```
</Error>
</Errors>
```

#### Example: Json, Response

```
{
  "Code": "InvalidToken",
  "Message": "The provided secret key is null."
}
```

## 2.2. Authorization for Third-party Developer

If you are a third-party developer/integration partner who wants to access and utilize Newegg Marketplace API services for a seller, you must:

- Get one API key from our Newegg Marketplace Integration Team (Datafeeds@Newegg.com)
- Get the Seller ID and Secret key from the seller/Newegg that authorized the Newegg Marketplace API services access to you, for each seller you are integrating for. (Seller and 3<sup>rd</sup> party developer can contact Newegg Marketplace for this information)
- Attach the API key and Secret key in the http header, and specify the Seller ID in the URL, and please make sure the Secret Key is for the correct seller.

For the below example, the Secret Key must be the one corresponding to seller ID A001.

#### Example: XML, Request

```
POST https://api.newegg.com/marketplace/contentmgmt/item/inventory?sellerid=A001
Authorization: 727ddc067f4d115bd544aff46bc15634
SecretKey: 1B6B1383-01D1-4A1E-BA53-05DECE9BD765
Content-Type: application/xml
Accept: application/xml
```

#### Example: Json, Request

```
POST https://api.newegg.com/marketplace/contentmgmt/item/inventory?sellerid=A001
Authorization: 727ddc067f4d115bd544aff46bc15634
SecretKey: 1B6B1383-01D1-4A1E-BA53-05DECE9BD765
Content-Type: application/json
```

```
Accept: application/json
```

Otherwise the system will respond with below error message due to invalid secret key.

Example: XML, Response

```
<?xml version="1.0" encoding="utf-8"?>
<Errors>
  <Error>
    <Code>InvalidToken</Code>
    <Message>Invalid secret key.</Message>
  </Error>
</Errors>
```

Example: Json, Response

```
{
  "Code": "InvalidToken",
  "Message": "Invalid secret key."
}
```

## 3.TLS Requirements for Inbound Connections

Inbound connections to Newegg Marketplace API endpoints require TLS version 1.0 or higher.

## 4.URL Case-sensitive

Newegg Marketplace API URL's are case-sensitive. Please make sure your request URL (excluding Seller ID) is all in lower case. And the URL cannot contain any blank space or line break. Seller ID is an exception, and can be capitalized.

Example:

```
https://api.newegg.com/marketplace/contentmgmt/item
https://api.newegg.com/marketplace/contentmgmt/item/inventory?sellerid={sellerid}
https://api.newegg.com/marketplace/contentmgmt/item/price?sellerid={sellerid}
https://api.newegg.com/marketplace/contentmgmt/item/inventoryandprice?sellerid={sellerid}
https://api.newegg.com/marketplace/ordermgmt/orderstatus
```

```
https://api.newegg.com/marketplace/ordermgmt/orderstatus/orders/{ordernumber}?sellerid={sellerid}
```

## 5. Pacific Standard Time Requirement

Newegg Marketplace API requires the datetime field to be in Pacific Standard Time in all request and response content. Please ensure in all your files and requests, the datetime field are specified in Pacific Standard Time.

The C# code example as following demonstrates how to convert your local time to a Pacific Standard Time.

Example: C#

```
//Your local time
System.DateTime localTimeNow = System.DateTime.Now;
//Get the PST time zone info
System.TimeZoneInfo pstTimeZoneInfo =
    TimeZoneInfo.FindSystemTimeZoneById("Pacific Standard Time");

//Convert your local time to PST time
DateTime pstTime = ResolveAmbiguousOrInvalidTime(localTimeNow);

//Resolve Ambiguous or invalid time issue between PDT and PST exchange
private static DateTime ResolveAmbiguousOrInvalidTime(DateTime ambiguousOrInvalidTime)
{
    TimeZoneInfo timeZoneInfo = TimeZoneInfo.FindSystemTimeZoneById("Pacific Standard
Time");

    if (timeZoneInfo.IsInvalidTime(ambiguousOrInvalidTime) ||
timeZoneInfo.IsAmbiguousTime(ambiguousOrInvalidTime))
    {
        //DateTime utcTime = ambiguousOrInvalidTime.ToUniversalTime();
        DateTime utcTime = DateTime.SpecifyKind(ambiguousOrInvalidTime -
TimeZoneInfo.Local.BaseUtcOffset, DateTimeKind.Utc);

        return TimeZoneInfo.ConvertTime(utcTime, timeZoneInfo);
    }

    return ambiguousOrInvalidTime;
}
```

## 6. Throttling

Newegg Marketplace API supports large variety of application and process millions of API requests daily. To maintain stable service with a high level of availability, Newegg Marketplace limits the API usage.

### 6.1. Per Seller

Rate limiting of each API request is based on per-seller basis.

### 6.2. Rate Limit

Rate limits are divided into minute intervals. This means you have a maximum number of requests you can submit to a specific function in a one-minute period.

### 6.3. Datafeed Limit

Certain datafeed related functions have the hourly limitation of request and the maximum size of each request. This means you have a maximum allowance of requests you can submit to a specific function in a one-hour period. And each request cannot exceed the maximum size limitation.

Below is the response if you exceed the limit:

Example: XML, Response

```
<?xml version="1.0" encoding="utf-8"?>
<Errors>
  <Error>
    <Code>DF012</Code>
    <Message>Your feed with request ID: 2291326430 exceeded the hourly allowance and cannot be
processed. Please submit your feed again after 2016-12-16 11:05:00.</Message>
  </Error>
</Errors>
```

Example: Json, Response

```
{
  "Code": "DF012",
```

```
"Message": "Your feed with request ID: 2291326430 exceeded the hourly allowance and cannot be processed. Please submit your feed again after 2016-12-16 11:05:00."
}
```

## 6.4. HTTP Headers and Response Codes

The following elements in HTTP headers can be used for diagnosing a given rate limit for the API service endpoint.

- **X-RateLimit-Limit**: Request limit per defined time window
- **X-RateLimit-Remaining**: The number of requests left for the time window.
- **X-RateLimit-ResetTime**: the time for resetting the remaining records.
- **X-RecordCount-Limit**: the max record seller can upload.
- **X-RecordCount-Remaining**: the # of record count left for the time window
- **X-RecordCount-ResetTime**: the time for resetting the remaining records.

The API will return a HTTP 429 “Too Many Requests” response code, and the following error will be returned in the response body:

Example: XML, Response

```
<?xml version="1.0" encoding="utf-8"?>
<Errors xmlns:xsd="http://www.w3.org/2001/XMLSchema" xmlns:xsi="http://www.w3.org/2001/XMLSchema-
instance">
  <Error>
    <Code>429</Code>
    <Message>Too many request.</Message>
  </Error>
</Errors>
```

Example: Json, Response

```
[
  {
    "Code": "429",
    "Message": "Too many request."
  }
]
```

## 7. Create Your Own Client Library

You can create your own client library to use with the Newegg Marketplace API. Your code should construct and sign a request in the format expected by the Newegg Marketplace API, and then you can parse the XML response.

You can access the Newegg Marketplace API by following steps:

1. Determine the correct Newegg Marketplace API URL to use.
3. Specify the parameter value in the request URL.
4. Specify the correct HTTP request method and the xml/Json content types that are accepted.
5. Attach your API Key and the Secret Key in requests (refer to authentication examples above).
5. Construct the request body as required. Submit the HTTP request.
6. Parse the response.

### 7.1. Request Format

Newegg Marketplace API supports query/update requests for calling Restful service actions. Query requests are simple HTTP requests, using the GET or POST method with query parameters in the URL or HTTP body respectively. Update requests using the PUT or DELETE method with updated parameters in the URL or HTTP body respectively.

Newegg Marketplace API requires the use of **HTTPS** in order to prevent third-party eavesdropping on your communication with Newegg.

### 7.2. Create a HTTP Request

To create a Newegg Marketplace API query/update request, you need to first construct a correctly formatted request URL. You can refer to the URL template of the API services you want to use (please refer to the API reference section).

Below are the possible value lists in your HTTP request:

| Name                  | Required? | Description  |
|-----------------------|-----------|--|
| Request URL           | Yes       | The Newegg Marketplace API service endpoint you are using                      |
| Request Method        | Yes       | The GET/POST or PUT/DELETE method of the API service required                  |
| Body Content-type     | No        | The XML/Json format of the content in the request body. The default is XML.    |
| Response Content-type | No        | The XML/Json format of the content in the response. The default is XML.        |
| Authentication header | Yes       | Format: Authorization:{api-key}<br>The API key of the authorized API developer |
| SecretKey header      | Yes       | Format: Secretkey:{secretkey}  |

|          |    |  |
|----------|----|--|
|          |    | The secret key of an authorized API developer  |
| RAW body | No | Pass parameters by the request body. The format of the content should conform to the specification of the API service. |

Note: The API reference section includes the important information for each API function for your reference.

Example:

```
GET
https://api.newegg.com/marketplace/ordermgmt/orderstatus/orders/{ordernumber}?sellerid={sellerid}
Authorization: 720ddc067f4d115bd544aff46bc75634
SecretKey: 21EC2020-3AEA-1069-A2DD-08002B30309D
Content-Type: application/xml
Accept: application/xml
```

Note: Please make sure your request URL is all in lower case (except for Seller ID) and cannot contain any blank spaces or line breaks.

Parameters

| Name        | Required? | Description                          |
|-------------|-----------|--------------------------------------|
| Sellerid    | Yes       | Your seller ID on Newegg Marketplace |
| OrderNumber | Yes       | The order number                     |

URL Resource Information:

| HTTP Method | Authentication? | Request Formats | Response Formats | Rate Limited?           |
|-------------|-----------------|-----------------|------------------|-------------------------|
| GET         | Required        | XML, Json       | XML, Json        | 1000 per min per client |

**HTTP method** – specifies which request method.

**Authentication** -- indicates this service needs an authentication to use.

**Request Formats** – the request parameters format in the request body.

**Response Formats** – the supported format of the response content.

**Rate Limited** – API Request Limit

**Request Parameters:**

**URL Parameters** – the required parameters in the request URL.

**Request Parameters** – some specific parameters in the request body. The format shall be XML or Json; you can get the supported type from the “request format” in the URL Resource Information section above.

## 7.3. Bad Request

Newegg Marketplace API will return a bad request (HTTP status code = 400) if you submitted an inappropriate request in the following types:

- Illegal request body. Such as not well-formatted XML or incorrect tag or data type.

Example: XML, Response

```
<?xml version="1.0" encoding="utf-8"?>
<Errors xmlns:xsd="http://www.w3.org/2001/XMLSchema" xmlns:xsi="http://www.w3.org/2001/XMLSchema-
instance">
  <Error>
    <Code>CE003</Code>
    <Message>XML parsing error. The 'NeweggAPIRequest1' start tag on line 1 position 2 does not
match the end tag of 'NeweggAPIRequest'. Line 1, position 451.</Message>
  </Error>
</Errors>
```

Example: Json, Response

```
{
  "Code": "CE003",
  "Message": "XML parsing error. The 'NeweggAPIRequest1' start tag on line 1 position 2 does not
match the end tag of 'NeweggAPIRequest'. Line 1, position 451."
}
```

- Business validation failure. Invalid data request or fail to match business requirement. For the detail error code and message please refer to the “Request Failure Errors” part at the end of every service definition.

Example: XML, Response

```
<?xml version="1.0" encoding="utf-8" ?>
<Errors>
  <Error>
    <Code>S0011</Code>
    <Message>Only unshipped orders can be shipped. The order status is currently Closed</Message>
  </Error>
</Errors>
```

Example: Json, Response

```
{
  "Code": "S0011",
  "Message": "Only unshipped orders can be shipped. The order status is currently Closed"
}
```

In order to parse error messages in your own programs correctly, please refer to “Exception Handling for Bad Request” in the “Code Examples” section.



## 7.4. Code Examples

\* Please note that these examples are provided to you with the simple purpose of demonstrating how you can use Newegg Marketplace API functions and resources. The examples do not take in consideration of extra requirements such as authentication/security required by each programming language.

### C# Example

The code example below demonstrates how to query the inventory quantity of the specified Newegg Item "9SIA00600000023" for the seller "A006" in .NET C#

1. Create a new class to de-serialize the response:

Example: C#, Inventory response entity

```
public class InventoryResult
{
    public string SellerID { get; set; }
    public string ItemNumber { get; set; }
    public int AvailableQuantity { get; set; }
    public string Active { get; set; }
    public string SellerPartNumber { get; set; }
    public string ShipByNewegg { get; set; }
}
```

2. Get the inventory available quantity:

Example: C#, Get Item Inventory

```
Console.WriteLine(string.Format("Newegg Marketplace API - Get Inventory request at:{0}",
    DateTime.Now.ToString()));
Console.WriteLine("");
Console.WriteLine("*****");
Console.WriteLine("");
try
{
    InventoryResult inventoryResult = null;

    //Determine the correct Newegg Marketplace API endpoint to use.
```

```

// Please make sure your request URL is all in lower case
string endpoint =
@"https://api.newegg.com/marketplace/contentmgmt/item/inventory?sellerid={0}";
endpoint = String.Format(endpoint, "A006");

//Create an HttpWebRequest
System.Net.HttpWebRequest request =
    System.Net.WebRequest.Create(endpoint) as HttpWebRequest;

//Remove proxy
request.Proxy = null;

//Specify the request method
request.Method = "POST";

//Specify the xml/Json request and response content types.
request.ContentType = "application/xml";
request.Accept = "application/xml";

//Attach authorization information
request.Headers.Add("Authorization", "your API-key here");
request.Headers.Add("Secretkey", "your secretkey here");

//Construct the query criteria in the request body
string requestBody = @"
<ContentQueryCriteria>
<Type>1</Type>
<Value>A006ZX-35833</Value>
</ContentQueryCriteria>";

byte[] byteStr = Encoding.UTF8.GetBytes(requestBody);
request.ContentLength = byteStr.Length;

using (Stream stream = request.GetRequestStream())
{
    stream.Write(byteStr, 0, byteStr.Length);
}

//Parse the response
using (HttpWebResponse response = request.GetResponse() as HttpWebResponse)
{

```

```

        if (response.StatusCode != HttpStatusCode.OK)
        {
            Console.WriteLine(String.Format("Code:{0}.Error:{1}",
                response.StatusCode.ToString(), response.StatusDescription));

            return;
        }

        using (Stream responseStream = response.GetResponseStream())
        {
            XmlSerializer serializer =
                new XmlSerializer(typeof(InventoryResult));
            inventoryResult =
                serializer.Deserialize(responseStream) as InventoryResult;
        }
    }

    string sellerID = inventoryResult.SellerID;
    string itemNumber = inventoryResult.ItemNumber;
    int availableQuantity = inventoryResult.AvailableQuantity;

    string message = String.Format("SellerID:{0} ItemNumber:{1} Availble Quantity:{2} \r\n
Active:{3} SellerPartNumber:{4} ShipByNewegg:{5}",
        inventoryResult.SellerID,
        inventoryResult.ItemNumber,
        inventoryResult.AvailableQuantity,
        inventoryResult.Active,
        inventoryResult.SellerPartNumber,
        inventoryResult.ShipByNewegg);

    Console.WriteLine(message);
}

catch (WebException we)//Error Handling for Bad Request
{
    if (((WebException)we).Status == WebExceptionStatus.ProtocolError)
    {
        WebResponse errResp = ((WebException)we).Response;
        using (Stream respStream = errResp.GetResponseStream())
        {
            StreamReader reader = new StreamReader(respStream);
            Console.WriteLine(String.Format("{0}", reader.ReadToEnd()));
        }
    }
}

```

```

    }
}
catch (Exception ex)//unhandle error
{
    Console.WriteLine(string.Format("exception: at time:{0}", DateTime.Now.ToString()));
    Console.WriteLine(ex.Message + "---->");
    Console.WriteLine(ex.StackTrace.ToString());
}

Console.WriteLine("");
Console.WriteLine("*****");
Console.WriteLine("");
Console.WriteLine("Please input any key to exit.....");
Console.ReadLine();

```

### Error Handling for Bad Request (Status Code = 400)

```

try
{
    //Your code here
}
catch (WebException we)//Error Handling for Bad Request
{
    if (((WebException)we).Status == WebExceptionStatus.ProtocolError)
    {
        WebResponse errResp = ((WebException)we).Response;
        using (Stream respStream = errResp.GetResponseStream())
        {
            StreamReader reader = new StreamReader(respStream);
            Console.WriteLine(String.Format("{0}", reader.ReadToEnd()));
        }
    }
}

```

## Java Example

The following example demonstrates how to retrieve order information through Newegg Marketplace API in Java.

```

/*
 * To change this template, choose Tools | Templates
 * And open the template in the editor.
 */
package marketplaceapi_java_demo;

import java.io.BufferedReader;
import java.io.InputStreamReader;
import java.io.OutputStream;
import java.net.MalformedURLException;
import java.net.URL;
import java.security.cert.X509Certificate;
import java.util.Calendar;
import javax.net.ssl.HostnameVerifier;
import javax.net.ssl.HttpURLConnection;
import javax.net.ssl.SSLContext;
import javax.net.ssl.SSLSession;
import javax.net.ssl.TrustManager;
import javax.net.ssl.X509TrustManager;

public class MarketplaceAPI_Java_Demo {

    /**
     * @param args the command line arguments
     */
    public static void main(String[] args) throws Exception{
        GetOrderInfo();
    }

    private static void GetOrderInfo() throws Exception{

        System.out.println "[" + Calendar.getInstance().getTime() + "]Newegg Marketplace API -
GetOrderInfo:");
        System.out.println("-----");

        String requestUrl =
"https://api.newegg.com/marketplace/ordermgmt/order/orderinfo?sellerid=A006";

        try {

            // Create a trust manager that does not validate certificate chains

```

```

TrustManager[] trustAllCerts = new TrustManager[] {new X509TrustManager() {
    public java.security.cert.X509Certificate[] getAcceptedIssuers() {
        return null;
    }
    public void checkClientTrusted(X509Certificate[] certs, String authType) {
    }
    public void checkServerTrusted(X509Certificate[] certs, String authType) {
    }
}
};

// Install the all-trusting trust manager
SSLContext sc = SSLContext.getInstance("SSL");
sc.init(null, trustAllCerts, new java.security.SecureRandom());

HttpsURLConnection.setDefaultSSLSocketFactory(sc.getSocketFactory());

// Create all-trusting host name verifier
HostnameVerifier allHostsValid = new HostnameVerifier() {
    public boolean verify(String hostname, SSLSession session) {
        return true;
    }
};

// Install the all-trusting host verifier
HttpsURLConnection.setDefaultHostnameVerifier(allHostsValid);

URL url = new URL(requestUrl);

HttpsURLConnection httpsConnection = (HttpsURLConnection)url.openConnection();

//javax.net.ssl. = false;
//Set accepted format in response message:application/xml|application/json
httpsConnection.setRequestProperty("Accept", "application/xml");
//Set the accepted format in request body:application/xml|application/json
httpsConnection.setRequestProperty("content-type", "application/xml");
//Set the request method:GET|PUT|POST
httpsConnection.setRequestMethod("PUT");

//Set authorization key

```

```

        httpsConnection.setRequestProperty("Authorization",
"720ddc067f4d115bd544aff46bc75634");

        //Set secret-key
        httpsConnection.setRequestProperty("SecretKey", "21EC2020-3AEA-1069-A2DD-
08002B30309D");

        httpsConnection.setDoInput(true);
        httpsConnection.setDoOutput(true);

        String requestStr = "<NeweggAPIRequest>"
            + "<OperationType>GetOrderInfoRequest</OperationType>"
            + "<RequestBody>"
            + "<PageIndex>1</PageIndex>"
            + "<PageSize>10</PageSize>"
            + "<RequestCriteria>"
            + "<OrderNumberList>"
            + "<OrderNumber>159243598</OrderNumber>"
            + "<OrderNumber>41473642</OrderNumber>"
            + "</OrderNumberList>"
            + "<Status>1</Status>"
            + "<Type>1</Type>"
            + "<OrderDateFrom>2011-01-01 09:30:47</OrderDateFrom>"
            + "<OrderDateTo>2011-12-17 09:30:47</OrderDateTo>"
            + "<OrderDownloaded>0</OrderDownloaded>"
            + "</RequestCriteria>"
            + "</RequestBody>"
            + "</NeweggAPIRequest>";

        byte[] requestBody = requestStr.getBytes();

        //Set content-length
        httpsConnection.setRequestProperty("Content-Length",
String.valueOf(requestBody.length));

        OutputStream outputStream = httpsConnection.getOutputStream();
        outputStream.write(requestBody);
        outputStream.close();

        InputStreamReader inputReader = new
InputStreamReader(httpsConnection.getInputStream());
        BufferedReader reader = new BufferedReader(inputReader);

```

```

        String responseBody = "";

        while(reader.ready()){
            responseBody += reader.readLine();
        }

        reader.close();
        inputReader.close();

        System.out.println "[" + Calendar.getInstance().getTime() + "]Response Message: ";
        System.out.println("-----");
        System.out.println(responseBody);

    } catch (MalformedURLException ex) {
        System.out.println("Illegal request URI:" + ex.getMessage());
    }
    catch(Exception e){
        System.out.println("Exception:" + e.getMessage());
        //Error Handling for Bad Request
        InputStreamReader errorReader = new
InputStreamReader(httpsConnection.getErrorStream());
        BufferedReader bufferReader = new BufferedReader(errorReader);

        String errorMsg = "";

        while(bufferReader.ready()){
            errorMsg += bufferReader.readLine();
        }

        bufferReader.close();
        errorReader.close();

        System.out.println(errorMsg);
    }
}
}

```



## Error Handling for Bad Request (Status Code = 400)

```
try
{
//Your code here
}
catch(Exception e){
    System.out.println("Exception:" + e.getMessage());
    //Error Handling for Bad Request
    InputStreamReader errorReader = new InputStreamReader(httpsConnection.getErrorStream());
    BufferedReader bufferReader = new BufferedReader(errorReader);

    String errorMsg = "";

    while(bufferReader.ready()){
        errorMsg += bufferReader.readLine();
    }

    bufferReader.close();
    errorReader.close();

    System.out.println(errorMsg);
}
```

## PHP Example

The code example below demonstrates how to access Newegg API with PHP curl extension under windows operation system.

1. Download php\_curl.dll
2. Edit php.ini and apply the extension:  
`Extension=php_curl.dll`
3. Restart the apache server

Example:PHP, Get order status

```
GET:

<?php

// Request Newegg API! REST Web Service using
```

```

// HTTP POST with curl. PHP4/PHP5
// Allows retrieval of HTTP status code for error reporting

error_reporting(E_ALL);

$SellerID = 'A006';
// The POST URL and parameters
// Please make sure your request URL is all in lower case
$request =
'https://api.newegg.com/marketplace/ordermgmt/orderstatus/orders/12345678?sellerid='.$SellerID;

$header_array =array('Content-Type:application/xml',
'Accept:application/xml',
'Authorization: your API-key here',
'SecretKey: your secretkey here');

try
{
    // Get the curl session object
    $session = curl_init($request);

    // Set the POST options.
    curl_setopt($session, CURLOPT_HEADER, 1);
    curl_setopt($session,CURLOPT_HTTPHEADER,$header_array);
    curl_setopt($session, CURLOPT_HEADER, false);
    curl_setopt($session, CURLOPT_RETURNTRANSFER, true);
    curl_setopt($session, CURLOPT_SSL_VERIFYPEER, 0);

    // Do the POST and then close the session
    $response = curl_exec($session);
    curl_close($session);

    print $response;
}
catch (InvalidArgumentException $e)
{
    curl_close($session);
    throw $e;
}
catch (Exception $e)
{

```

```
    curl_close($session);  
    throw $e;  
}  
?>
```

#### Example:PHP, Get item inventory

POST:

```
<?php  
  
// Request Newegg API! REST Web Service using  
// HTTP POST with curl. PHP4/PHP5  
// Allows retrieval of HTTP status code for error reporting  
  
error_reporting(E_ALL);  
  
$SellerID = 'A006';  
// The POST URL and parameters  
// Please make sure your request URL is all in lower case  
$request = 'https://api.newegg.com/marketplace/contentmgmt/item/inventory?sellerid='.$SellerID;  
  
$body = '<ContentQueryCriteria>  
    <Type>0</Type>  
    <Value>9SIA08I0492622</Value>  
</ContentQueryCriteria>';  
  
$header_array =array('Content-Type:application/xml',  
'Accept:application/xml',  
'Authorization: your API-key here',  
'SecretKey: your secretkey here');  
  
try  
{  
    // Get the curl session object  
    $session = curl_init($request);  
    $putString = stripslashes($body);  
    $putData = tmpfile();  
    fwrite($putData, $putString);  
    fseek($putData, 0);
```

```

// Set the POST options.
curl_setopt($session, CURLOPT_HEADER, 1);
curl_setopt($session, CURLOPT_HTTPHEADER, $header_array);
curl_setopt($session, CURLOPT_POST, true);
curl_setopt($session, CURLOPT_HEADER, false);
curl_setopt($session, CURLOPT_RETURNTRANSFER, true);
curl_setopt($session, CURLOPT_POSTFIELDS, $body);
curl_setopt($session, CURLOPT_SSL_VERIFYPEER, 0);
curl_setopt($session, CURLOPT_INFILE, $putData);
curl_setopt($session, CURLOPT_INFILESIZE, strlen($putString));

// Do the POST and then close the session
$response = curl_exec($session);
curl_close($session);

print $response;
}
catch (InvalidArgumentException $e)
{
    curl_close($session);
    throw $e;
}
catch (Exception $e)
{
    curl_close($session);
    throw $e;
}
?>

```

Example:PHP, Update inventory and price

```

PUT:

<?php

// Request Newegg API! REST Web Service using
// HTTP POST with curl. PHP4/PHP5
// Allows retrieval of HTTP status code for error reporting

error_reporting(E_ALL);

```

```

$SellerID = 'A006';
// The POST URL and parameters
// Please make sure your request URL is all in lower case
$request =
'https://api.newegg.com/marketplace/contentmgmt/item/inventoryandprice?sellerid='.$SellerID;

$body = '<ItemInventoryAndPriceInfo>
<Type>1</Type>
<Value>A006testitem201201021459</Value>
<Condition>1</Condition>
<Inventory>200</Inventory>
<MSRP>34.98</MSRP>
<SellingPrice>29.92</SellingPrice>
<EnableFreeShipping>1</EnableFreeShipping>
<Active>0</Active>
</ItemInventoryAndPriceInfo>';

$header_array =array('Content-Type:application/xml',
    'Accept:application/xml',
    'Authorization: your API-key here',
    'SecretKey: your secretkey here');

try
{
    // Get the curl session object
    $session = curl_init($request);
    $putString = stripslashes($body);
    $putData = tmpfile();
    fwrite($putData, $putString);
    fseek($putData, 0);

    // Set the POST options.
    curl_setopt($session, CURLOPT_HEADER, 1);
    curl_setopt($session,CURLOPT_HTTPHEADER,$header_array);
    curl_setopt($session, CURLOPT_PUT, true);
    curl_setopt($session, CURLOPT_HEADER, false);
    curl_setopt($session, CURLOPT_RETURNTRANSFER, true);
    curl_setopt($session, CURLOPT_POSTFIELDS, $body);
    curl_setopt($session, CURLOPT_SSL_VERIFYPEER, 0);
    curl_setopt($session, CURLOPT_INFILE, $putData);
    curl_setopt($session, CURLOPT_INFILESIZE, strlen($putString));

```

```

    // Do the POST and then close the session
    $response = curl_exec($session);
    curl_close($session);

    print $response;
}
catch (InvalidArgumentException $e)
{
    curl_close($session);
    throw $e;
}
catch (Exception $e)
{
    curl_close($session);
    throw $e;
}
?>

```

The code example below demonstrates how to access Newegg API with pecl http request extension under LINUX system.

1. Download pecl\_http extension from [http://pecl.php.net/package/pecl\\_http](http://pecl.php.net/package/pecl_http), get the latest stable version such as 1.7.1
2. Install the extension( refer to :  
<http://www.zipservers.com/community/showthread.php?59-How-to-install-PECL-Modules-on-Linux>)

```

[root@server ]# cd /root/ ; wget http://pecl.php.net/get/pecl_http-1.6.5.tgz
[root@server ]# tar -zxvf pecl_http-1.6.5.tgz
[root@server ]# cd pecl_http-1.6.5
[root@server ]# phpize
[root@server ]# ./configure
[root@server ]# make
[root@server ]# make test
[root@server ]# make install
[root@server ]# php -i | grep "Configuration File"

Configuration File (php.ini) Path => /usr/local/lib
Loaded Configuration File => /usr/local/lib/php.ini

```

3. Switch on the extension in the php.ini

```

[root@server ]# vi /usr/local/lib/php.ini

And add extension=http.so

```

#### 4. Restart the apache serve

Example: PHP, Get Item Inventory

```
<?php
//request url
// Please make sure your request URL is all in lower case
$url =
" https://api.newegg.com/marketplace/contentmgmt/item/inventory?sellerid=A006";

//set the api-key & secret-key
$header_array = array('Authorization' => '{your API-key here}',
                      'Secretkey' => '{your secret-key here}');

//set the body if necessary
$body = "<ContentQueryCriteria>
<Condition>1</Condition>
<Type>0</Type>
<Value>9SIA0B992342342</Value>
</ContentQueryCriteria>";

$options = array(headers => $header_array);

//create the httprequest object
//specfiy the request method:HTTP_METH_GET|HTTP_METH_POST|HTTP_METH_PUT
$httpRequest_OBJ = new httpRequest($url, HTTP_METH_POST, $options);

//add the content type
$httpRequest_OBJ->setContentType = 'Content-Type: text/xml';
//add the raw post data
//$httpRequest_OBJ->setRawPostData ($body);
$httpRequest_OBJ->setBody ($body);

try
{
    //send the http request
    $result = $httpRequest_OBJ->send();
} catch (HttpException $ex)
{
    if (isset($ex->innerException)){
        echo $ex->innerException->getMessage();
    }
}
```

```

        exit;
    } else {
        echo $ex;
        exit;
    }
}

$response_code = $HttpRequest_OBJ->getResponseCode();
if($response_code == "200")
{
    //request success
    echo $response_code;
    echo $HttpRequest_OBJ->getResponseBody();
}
else
{
    //failure
    echo $response_code;
    echo $HttpRequest_OBJ->getResponseBody();
}
?>

```

### Error Handling for Bad Request (Status Code = 400)

```

// Do the POST and then close the session
$response = curl_exec($session);
curl_close($session);

//The error message will be stored in this variable if it's a bad request
print $response;

```

## Python Example

The code example below demonstrates how to access Newegg API in Python.

Example: Python, Get Item Price

```

import urllib2
#import pyodbc
import string

```



```

all_items_location_id=521799450
# whether to print item data retrieved from database
print_item_data=True

# items data retrieved from database
items=[]

def _put_call(url, xmlfeed):
    h = httpplib2.Http(".cache",disable_ssl_certificate_validation=True)
    resp, content = h.request(url, "POST", body=xmlfeed, headers={'content-
type':'application/xml','Authorization': 'your API-key here', 'Secretkey':'your secretkey here' }
)
    print "response header from Newegg:", resp
    print "response body from Newegg:", content

def get_price():

    header = '<?xml version="1.0" encoding="UTF-8"?>'
    xmlfeed=[]
    xmlfeed.append(header)
    xmlfeed.append('<ContentQueryCriteria>')
    xmlfeed.append('<Type>1</Type>')
    xmlfeed.append('<Value>TCR8996</Value>')
    xmlfeed.append('</ContentQueryCriteria>')
    xmlfeed=string.join(xmlfeed, '')

    print "Get item price:"
    put_call_url = 'https://api.newegg.com/marketplace/contentmgmt/item/price?sellerid=A006'
    _put_call(put_call_url,xmlfeed)

get_price()

```

## Error Handling for Bad Request (Status Code = 400)

```
def _put_call(url, xmlfeed):  
    h = httpplib2.Http(".cache",disable_ssl_certificate_validation=True)  
    resp, content = h.request(url, "POST", body=xmlfeed, headers={'content-  
type':'application/xml','Authorization': 'your API-key here', 'Secretkey':'your secretkey here' }  
)  
  
    print "response header from Newegg:", resp  
    #The error message will be stored in this variable if it's a bad request  
    print "response body from Newegg:", content
```

## 8. Service Status

Newegg Marketplace API provides an interface in every major service group to allow you to check whether the service you are invoking is available or not. Each major service group is listed in the Parameters section, domain field description.

### 8.1. Get Service Status

Return each major service group's availability.

#### 8.1.1. Resource URL & Information

Resource URL

```
https://api.newegg.com/marketplace/{domain}/servicestatus?sellerid={sellerid}
```

Note: Please make sure your request URL is all in lower case (except for Seller ID) and cannot contain any blank spaces or line breaks.

Parameters

| Name   | Required? | Description  |
|--------|-----------|--|
| domain | Yes       | Major Service Groups Options: <ul style="list-style-type: none"><li>- contentmgmt</li><li>- ordermgmt</li><li>- datafeedmgmt</li><li>- servicemgmt</li><li>- reportmgmt</li><li>- sellermgmt</li><li>- sbnmgmt</li><li>- shippingservice</li></ul> |

|          |     |                                      |
|----------|-----|--------------------------------------|
| Sellerid | Yes | Your seller ID on Newegg Marketplace |
|----------|-----|--------------------------------------|

#### Resource Information

| HTTP Method | Authentication? | Request Formats | Response Formats | Rate Limited?           |
|-------------|-----------------|-----------------|------------------|-------------------------|
| GET         | Required        | XML, Json       | XML, Json        | 1000 per min per client |

### 8.1.2. Request Body

#### Example: XML, Request

```
GET https://api.newegg.com/marketplace/contentmgmt/servicestatus?sellerid={SellerID}
Authorization: 720ddc067f4d115bd544aff46bc75634
SecretKey: 21EC2020-3AEA-1069-A2DD-08002B30309D
Content-Type: application/xml
Accept: application/xml
```

#### Example: Json, Request

```
GET https://api.newegg.com/marketplace/contentmgmt/servicestatus?sellerid={SellerID}
Authorization: 720ddc067f4d115bd544aff46bc75634
SecretKey: 21EC2020-3AEA-1069-A2DD-08002B30309D
Content-Type: application/json
Accept: application/json
```

### 8.1.3. Response Body

| Attribute         |               | Format    | Description   |
|-------------------|---------------|-----------|---|
| NeweggAPIResponse | IsSuccess     | String    | Used to identify whether the requested service is successful or not. Returns true or false. |
|                   | OperationType | String    | Fixed value: GetServiceStatus   |
|                   | SellerID      | String    | Your Seller ID  |
|                   | Response Body | Status    | 0. Service unavailable<br>1. Service available  |
|                   |               | Timestamp | Request date time (Pacific Standard Time)   |
|                   |               | Message   | When service is unavailable (status = 0), this field will provide a detailed explanation.   |

## Example: XML, Service Available Response

### XSD

API Schema > SellerMgmt > SellerStatusCheck > GetSellerAccountStatusResponse.xsd

```
<?xml version="1.0" encoding="utf-8"?>
<NeweggAPIResponse>
  <IsSuccess>true</IsSuccess>
  <OperationType>GetServiceStatus</OperationType>
  <SellerID>A006</SellerID>
  <ResponseBody>
    <Status>1</Status>
    <Timestamp>2/14/2012 9:42:46</Timestamp>
  </ResponseBody>
</NeweggAPIResponse>
```

## Example: Json, Service Available Response

```
{
  "IsSuccess": "true",
  "OperationType": "GetServiceStatus",
  "SellerID": "A006",
  "ResponseBody": {
    "Status": "1",
    "Timestamp": "2/14/2012 9:42:46"
  }
}
```

## Example: XML, Service Unavailable Response

### XSD

API Schema > SellerMgmt > SellerStatusCheck > GetSellerAccountStatusResponse.xsd

```
<?xml version="1.0" encoding="utf-8"?>
<NeweggAPIResponse>
  <IsSuccess>true</IsSuccess>
  <OperationType>GetServiceStatus</OperationType>
  <SellerID>A006</SellerID>
  <ResponseBody>
    <Status>0</Status>
```

```
<Timestamp>2/15/2012 14:50:38</Timestamp>
  <Message>The service is unavailable or experiencing extremely high error rates.</Message>
</ResponseBody>
</NeweggAPIResponse>
```

#### Example: Json, Service Unavailable Response

```
{
  "NeweggAPIResponse": {
    "IsSuccess": "true",
    "OperationType": "GetServiceStatus",
    "SellerID": "A006",
    "ResponseBody": {
      "Status": "0",
      "Timestamp": "2/15/2012 2:50:38",
      "Message": "The service is unavailable or experiencing extremely high error rates."
    }
  }
}
```

### 8.1.4. Request Failure Errors

For common HTTP error responses, please refer to [Common Error Responses](#)

#### Example: XML, Response

```
<?xml version="1.0" encoding="utf-8"?>
<Errors>
  <Error>
    <Code>CE001</Code>
    <Message>SellerID cannot be null or empty</Message>
  </Error>
</Errors>
```

#### Example: Json, Response

```
{
  "Code": "CE001",
```

```
"Message": "SellerID cannot be null or empty"
}
```

## 8.2. Failover Endpoints for API Service

To avoid any downtime caused by network, failover endpoints are available for accessing Newegg API services:

- **<https://api.newegg.com> (Primary)**
- **<https://api01.newegg.com>**
- **<https://api02.newegg.com>**

The first listed endpoint should be configured as the primary and all other endpoints are treated as backups. Please configuring your requests always sent only to the primary endpoint: <https://api.newegg.com>. If the primary endpoint fails, please redirect your requests to the next active endpoint. For best performance, you should always switches back to the primary endpoint as soon as it becomes available.

To check the current status of all available endpoints, please visit: <https://www.newegg.com/sellers/EndpointTest.html>

## 9.Item Management

The Item Management service group contains functions that will allow you to perform simple item related updates such as Update Item Inventory, Price, Shipping and Status.

For item creation / information update (creating an item listing for the seller, updating item listing for the seller such as item description, item title, item detailed properties and values), please refer to [DataFeed Management section](#) and refer to ITEM\_DATA attribute type.

### 9.1. Manufacturer Lookup

Query available manufacturer list from Newegg.

#### 9.1.1. Resource URL & Information

Resource URL

```
https://api.newegg.com/marketplace/contentmgmt/manufacturer/manufacturerinfo?sellerid={sellerid}
```

Note: Please make sure your request URL is all in lower case (except for Seller ID) and cannot contain any blank spaces or line breaks.

Parameters

| Name     | Required? | Description                          |
|----------|-----------|--------------------------------------|
| sellerid | Yes       | Your seller ID on Newegg Marketplace |

Resource Information

| HTTP Method | Authentication? | Request Formats | Response Formats | Rate Limited?           |
|-------------|-----------------|-----------------|------------------|-------------------------|
| PUT         | Required        | XML, Json       | XML, Json        | 1000 per min per client |

#### 9.1.2. Request Body

| Attribute        |               | Required? | Format  | Description   |
|------------------|---------------|-----------|---------|---|
| NeweggAPIRequest | OperationType | Yes       | String  | Fixed value: GetManufacturerRequest   |
|                  | RequestBody   | No        | Integer | Current page index<br><br>If left blank, will use 1 as default.   |
|                  |               | No        | Integer | Return records count in one page.<br>(Max is 100 per page)<br><br>If left blank, will use 100 as default. |

|  |  |                 |                  |    |        |  |
|--|--|-----------------|------------------|----|--------|--|
|  |  | RequestCriteria | CreatedDateFrom  | No | String | Filter the manufacturers created after the date.<br><br>Please refer to the Acceptable Date Format |
|  |  |                 | CreatedDateTo    | No | String | Filter the manufacturers created before the date<br><br>Please refer to the Acceptable Date Format |
|  |  |                 | ManufacturerName | No | String | Manufacturer name.<br>If left blank, will return all manufacturer names.                           |

Example: XML, Request

## XSD

API Schema > ContentMgmt > GetManufacturer > GetManufacturerRequest.xsd

```
PUT
https://api.newegg.com/marketplace/contentmgmt/manufacturer/manufacturerinfo?sellerid={SellerID}
Authorization: 720ddc067f4d115bd544aff46bc75634
SecretKey: 21EC2020-3AEA-1069-A2DD-08002B30309D
Content-Type: application/xml
Accept: application/xml

<NeweggAPIRequest >
  <OperationType>GetManufacturerRequest</OperationType>
  <RequestBody>
    <PageIndex>1</PageIndex>
    <PageSize>10</PageSize>
    <RequestCriteria>
      <CreatedDateFrom>2013-08-30 14:20:00</CreatedDateFrom>
      <CreatedDateTo>2013-08-30 18:20:00</CreatedDateTo>
      <ManufacturerName><![CDATA[sony & wonder]]></ManufacturerName>
    </RequestCriteria>
  </RequestBody>
</NeweggAPIRequest>
```

Example: Json, Request

```
{
  "IsSuccess": "true",
  "SellerID": "A006",
  "OperationType": "GetManufacturerResponse",
```



```

"ResponseDate": "2/22/2012 16:51:03",
"ResponseBody": {
  "PageInfo": {
    "TotalCount": "1",
    "TotalPageCount": "1",
    "PageSize": "10",
    "PageIndex": "1"
  },
  "ManufacturerList": {
    "Manufacturer": [{
      "Name": "sony & wonder",
      "IsRestricted": "0",
      "MappedNameList": {
        "MappedName": "wonder"
      }
    }, {
      "Name": "newegg",
      "IsRestricted": "1",
      "RestrictedSubcategoryList": {
        "Subcategory": [{
          "SubcategoryID": "1508",
          "SubcategoryName": "Belts & Suspenders"
        }, {
          "SubcategoryID": "153",
          "SubcategoryName": "Buckles"
        }
      ]
    },
    "MappedNameList": {
      "MappedName": "test_newegg"
    }
  ]
}
}

```

### 9.1.3. Response Body

| Attribute         |               |                  |                           | Format       | Description   |
|-------------------|---------------|------------------|---------------------------|--------------|---|
| NeweggAPIResponse | IsSuccess     |                  |                           | String       | Used to identify the operation of Manufacturer lookup is successful<br>Fixed value: True  |
|                   | SellerID      |                  |                           | String       | Your seller ID  |
|                   | OperationType |                  |                           | String       | Fixed value: GetManufacturerResponse  |
|                   | ResponseDate  |                  |                           | String       | Response date   |
|                   | Memo          |                  |                           | String       | Additional messages   |
|                   | ResponseByody | PageInfo         | TotalCount                | Integer      | Total number of records   |
|                   |               |                  | TotalPageCount            | Integer      | Total page count  |
|                   |               |                  | PageIndex                 | Integer      | Current page index  |
|                   |               |                  | PageSize                  | Integer      | How many records in a page.   |
|                   |               | ManufacturerList | Manufacturer              | Name         | Manufacturer Name   |
|                   |               |                  |                           | IsRestricted | To identify the manufacturer is restricted or not.<br>0: No<br>1: Yes   |
|                   |               |                  | RestrictedSubcategoryList | Subcategory  | SubcategoryID   |
|                   |               |                  |                           |              | The subcategory ID which the restricted manufacturer applies on.<br><br>This will be empty if the manufacturer restricts for all subcategories.   |
|                   |               |                  |                           |              | SubcategoryName   |
|                   |               |                  |                           |              | The subcategory name which the restricted manufacturer applies on.<br><br>This will be empty if the manufacturer restricts for all subcategories. |

|  |  |  |  |                |            |        |  |
|--|--|--|--|----------------|------------|--------|--|
|  |  |  |  | MappedNameList | MappedName | String | <p>Mapped manufacturer name.</p> <p>If you use this mapped name to create a new item, Newegg will map it to the existing manufacturer accordingly.</p> <p>For example:<br/> Manufacturer Name: SONY<br/> Mapped name:<br/> Sony Ericsson Mobile, Sony Audio/Video, Sony PlayStation, Sony Creative Software, Sony Creative Software, Inc</p> <p>If you use one of the Mapped name to create a new item, the manufacturer will be replaced with SONY.</p> |
|--|--|--|--|----------------|------------|--------|--|

Example: XML, Response

## XSD

API Schema > ContentMgmt > GetManufacturer > GetManufacturerResponse.xsd

```
<?xml version="1.0" encoding="utf-8"?>
<NeweggAPIResponse>
  <IsSuccess>true</IsSuccess>
  <SellerID>A006</SellerID>
  <OperationType>GetManufacturerResponse</OperationType>
  <ResponseDate>2/22/2012 16:51:03</ResponseDate>
  <Memo />
  <ResponseBody>
    <PageInfo>
      <TotalCount>1</TotalCount>
      <TotalPageCount>1</TotalPageCount>
      <PageSize>10</PageSize>
      <PageIndex>1</PageIndex>
    </PageInfo>
    <ManufacturerList>
      <Manufacturer>
        <Name><![CDATA[sony & wonder]]></Name>
        <IsRestricted>0</IsRestricted>
        <RestrictedSubcategoryList/>
      </Manufacturer>
    </ManufacturerList>
  </ResponseBody>
</NeweggAPIResponse>
```

```

    <MappedNameList>
      <MappedName>wonder</MappedName>
    </MappedNameList>
  </Manufacturer>
  <Manufacturer>
    <Name><![CDATA[newegg]]></Name>
    <IsRestricted>1</IsRestricted>
    <RestrictedSubcategoryList>
      <Subcategory>
        <SubcategoryID>1508</SubcategoryID>
        <SubcategoryName><![CDATA[Belts & Suspenders]]></SubcategoryName>
      </Subcategory>
      <Subcategory>
        <SubcategoryID>153</SubcategoryID>
        <SubcategoryName><![CDATA[Buckles]]></SubcategoryName>
      </Subcategory>
    </RestrictedSubcategoryList>
    <MappedNameList>
      <MappedName>test_newegg</MappedName>
    </MappedNameList>
  </Manufacturer>
</ManufacturerList>
</ResponseBody>
</NeweggAPIResponse>

```

#### Example: Json, Response

```

{
  "IsSuccess": "true",
  "SellerID": "A006",
  "OperationType": "GetManufacturerResponse",
  "ResponseBody": {
    "PageInfo": {
      "TotalCount": "1",
      "TotalPageCount": "1",
      "PageSize": "10",
      "PageIndex": "1"
    },
    "ManufacturerList": {
      "Manufacturer": [

```

```

{
  "Name": "sony & wonder",
  "IsRestricted": "0"
},
"MappedNameList": [
  "sony & wonder inc."
]
{
  "Name": "newegg",
  "IsRestricted": "1",
  "RestrictedSubcategoryList": {
    "Subcategory": [
      {
        "SubcategoryID": "1508",
        "SubcategoryName": "Belts & Suspenders"
      },
      {
        "SubcategoryID": "153",
        "SubcategoryName": "Buckles"
      }
    ]
  }
}
]
}
},
"ResponseDate": "2/22/2012 16:51:03"
"Memo": ""
}

```

#### 9.1.4. Request Failure Errors

For common HTTP error responses, please refer to [Common Error Responses](#)

| Error Code | Description                     |
|------------|---------------------------------|
| CT033      | Invalid manufacturer name :{0}. |

Example: XML, Response

```
<?xml version="1.0" encoding="utf-8"?>
```

```
<Errors>
  <Error>
    <Code>CT033</Code>
    <Message>Invalid manufacturer name: Joe Machine</Message>
  </Error>
</Errors>
```

#### Example: Json, Response

```
{
  "Code": "CT033",
  "Message": "Invalid manufacturer name: Joe Machine"
}
```

## 9.2. Manufacturer Lookup for international country

Query available manufacturer list on international country from Newegg.

### 9.2.1. Resource URL & Information

#### Resource URL

```
https://api.newegg.com/marketplace/contentmgmt/manufacturer/manufacturerinfo/V2?sellerid={sellerid}
```

Note: Please make sure your request URL is all in lower case (except for Seller ID) and cannot contain any blank spaces or line breaks.

#### Parameters

| Name     | Required? | Description                          |
|----------|-----------|--------------------------------------|
| sellerid | Yes       | Your seller ID on Newegg Marketplace |

#### Resource Information

| HTTP Method | Authentication? | Request Formats | Response Formats | Rate Limited?           |
|-------------|-----------------|-----------------|------------------|-------------------------|
| PUT         | Required        | XML, Json       | XML, Json        | 1000 per min per client |

### 9.2.2. Request Body

| Attribute        |                 | Required? | Format  | Description   |
|------------------|-----------------|-----------|---------|---|
| NeweggAPIRequest | OperationType   | Yes       | String  | Fixed value: GetManufacturerRequest   |
|                  | RequestBody     | No        | Integer | Current page index<br><br>If left blank, will use 1 as default.   |
|                  |                 |           |         | Return records count in one page.<br>(Max is 100 per page)<br>If left blank, will use 100 as default.   |
|                  |                 | Yes       | String  | The country where the manufacturer is being restricted to sell<br><br>Note: only the ISO standard 3-digit codes are accepted.<br>To review the complete list of available values, please download the following:<br><a href="https://promotions.newegg.com/Marketplace/Sellers/resourceLibrary/International%20Country%20Guide.pdf">https://promotions.newegg.com/Marketplace/Sellers/resourceLibrary/International%20Country%20Guide.pdf</a> |
|                  |                 |           |         |   |
|                  | RequestCriteria | No        | String  | Filter the manufacturers created after the date.<br><br>Please refer to the Acceptable Date Format  |
|                  |                 |           |         | Filter the manufacturers created before the date<br><br>Please refer to the Acceptable Date Format  |
|                  |                 |           |         | Manufacturer name.<br>If left blank, will return all manufacturer names.  |

Example: XML, Request

## XSD

API Schema > ContentMgmt > GetManufacturer > GetManufacturerRequestV2.xsd

```
PUT
https://api.newegg.com/marketplace/contentmgmt/manufacturer/manufacturerinfo/v2?sellerid={SellerID}
Authorization: 720ddc067f4d115bd544aff46bc75634
SecretKey: 21EC2020-3AEA-1069-A2DD-08002B30309D
```

```
Content-Type: application/xml
Accept: application/xml

<NeweggAPIRequest >
  <OperationType>GetManufacturerRequest</OperationType>
  <RequestBody>
    <PageIndex>1</PageIndex>
    <PageSize>10</PageSize>
    <RestrictedCountryCode>USA</RestrictedCountryCode>
    <RequestCriteria>
      <CreatedDateFrom>2013-08-30 14:20:00</CreatedDateFrom>
      <CreatedDateTo>2013-08-30 18:20:00</CreatedDateTo>
      <ManufacturerName><![CDATA[sony & wonder]]></ManufacturerName>
    </RequestCriteria>
  </RequestBody>
</NeweggAPIRequest>
```

#### Example: Json, Request

```
PUT
https://api.newegg.com/marketplace/contentmgmt/manufacturer/manufacturerinfo/v2?sellerid={SellerID}
Authorization: 720ddc067f4d115bd544aff46bc75634
SecretKey: 21EC2020-3AEA-1069-A2DD-08002B30309D
Content-Type: application/json
Accept: application/json

{
  "OperationType": "GetManufacturerRequest",
  "RequestBody": {
    "PageIndex": "1",
    "PageSize": "10",
    "RestrictedCountryCode": "USA",
    "RequestCriteria": {
      "CreatedDateFrom": "2013-08-30 14:20:00",
      "CreatedDateTo": "2013-08-30 18:20:00",
      "ManufacturerName": "sony & wonder"
    }
  }
}
```



### 9.2.3. Response Body

| Attribute         |                  |                       |               | Format  | Description   |
|-------------------|------------------|-----------------------|---------------|---------|---|
| NeweggAPIResponse | IsSuccess        |                       |               | String  | Used to identify the operation of Manufacturer lookup is successful<br>Fixed value: True  |
|                   | SellerID         |                       |               | String  | Your seller ID  |
|                   | OperationType    |                       |               | String  | Fixed value: GetManufacturerResponse  |
|                   | ResponseDate     |                       |               | String  | Response date   |
|                   | Memo             |                       |               | String  | Additional messages   |
|                   | PageInfo         | TotalCount            |               | Integer | Total number of records   |
|                   |                  | TotalPageCount        |               | Integer | Total page count  |
|                   |                  | PageIndex             |               | Integer | Current page index  |
|                   |                  | PageSize              |               | Integer | How many records in a page.   |
|                   | ManufacturerList | Manufacturer          | Name          | String  | Manufacturer Name   |
|                   |                  |                       | IsRestricted  | Integer | To identify the manufacturer is restricted or not.<br>0: No<br>1: Yes   |
|                   |                  |                       | CountryCode   | String  | The country where the manufacturer restriction is being applied to.<br><br>To review the complete list of available values, please download the following:<br><a href="https://promotions.newegg.com/Marketplace/Sellers/resourceLibrary/International%20Country%20Guide.pdf">https://promotions.newegg.com/Marketplace/Sellers/resourceLibrary/International%20Country%20Guide.pdf</a> |
|                   |                  | RestrictedSubcategory | SubcategoryID | Integer | The subcategory ID which the restricted manufacturer applies on.<br><br>This will be empty if the manufacturer restricts for all subcategories.   |

|  |  |  |  |                |  |                 |        |  |
|--|--|--|--|----------------|--|-----------------|--------|--|
|  |  |  |  |                |  | SubcategoryName | String | <p>The subcategory name which the restricted manufacturer applies on.</p> <p>This will be empty if the manufacturer restricts for all subcategories.</p>   |
|  |  |  |  | MappedNameList |  | MappedName      | String | <p>Mapped manufacturer name.</p> <p>If you use this mapped name to create a new item, Newegg will map it to the existing manufacturer accordingly.</p> <p>For example:<br/> Manufacturer Name: SONY<br/> Mapped name:<br/> Sony Ericsson Mobile, Sony Audio/Video, Sony PlayStation, Sony Creative Software, Sony Creative Software, Inc</p> <p>If you use one of the Mapped name to create a new item, the manufacturer will be replaced with SONY.</p> |

Example: XML, Response

## XSD

API Schema > ContentMgmt > GetManufacturer > GetManufacturerResponse.xsd

```
<?xml version="1.0" encoding="utf-8"?>
<NeweggAPIResponse>
  <IsSuccess>true</IsSuccess>
  <SellerID>A006</SellerID>
  <OperationType>GetManufacturerResponse</OperationType>
  <ResponseDate>2/22/2012 16:51:03</ResponseDate>
  <Memo />
  <ResponseBody>
    <PageInfo>
      <TotalCount>1</TotalCount>
      <TotalPageCount>1</TotalPageCount>
      <PageSize>10</PageSize>
      <PageIndex>1</PageIndex>
    </PageInfo>
  </ResponseBody>
</NeweggAPIResponse>
```

```

<ManufacturerList>
  <Manufacturer>
    <Name><![CDATA[sony & wonder]]></Name>
    <IsRestricted>0</IsRestricted>
    <CountryCode>USA</CountryCode>
    <RestrictedSubcategoryList/>
    <MappedNameList>
      <MappedName>wonder</MappedName>
    </MappedNameList>
  </Manufacturer>
  <Manufacturer>
    <Name><![CDATA[newegg]]></Name>
    <IsRestricted>1</IsRestricted>
    <CountryCode>USA</CountryCode>
    <RestrictedSubcategoryList>
      <Subcategory>
        <SubcategoryID>1508</SubcategoryID>
        <SubcategoryName><![CDATA[Belts & Suspenders]]></SubcategoryName>
      </Subcategory>
      <Subcategory>
        <SubcategoryID>153</SubcategoryID>
        <SubcategoryName><![CDATA[Buckles]]></SubcategoryName>
      </Subcategory>
    </RestrictedSubcategoryList>
    <MappedNameList>
      <MappedName>test_newegg</MappedName>
    </MappedNameList>
  </Manufacturer>
</ManufacturerList>
</ResponseBody>
</NeweggAPIResponse>

```

#### Example: Json, Response

```

{
  "IsSuccess": "true",
  "SellerID": "A006",
  "OperationType": "GetManufacturerResponse",
  "ResponseDate": "2/22/2012 16:51:03",

```

```

"ResponseBody": {
  "PageInfo": {
    "TotalCount": "1",
    "TotalPageCount": "1",
    "PageSize": "10",
    "PageIndex": "1"
  },
  "ManufacturerList": {
    "Manufacturer": [{
      "Name": "sony & wonder",
      "IsRestricted": "0",
      "CountryCode": "USA",
      "MappedNameList": {
        "MappedName": "wonder"
      }
    }, {
      "Name": "newegg",
      "IsRestricted": "1",
      "CountryCode": "USA",
      "RestrictedSubcategoryList": {
        "Subcategory": [{
          "SubcategoryID": "1508",
          "SubcategoryName": "Belts & Suspenders"
        }, {
          "SubcategoryID": "153",
          "SubcategoryName": "Buckles"
        }]
      },
      "MappedNameList": {
        "MappedName": "test_newegg"
      }
    }]
  }
}

```

## 9.2.4. Request Failure Errors

For common HTTP error responses, please refer to [Common Error Responses](#)

| Error Code | Description                     |
|------------|---------------------------------|
| CT033      | Invalid manufacturer name :{0}. |

#### Example: XML, Response

```
<?xml version="1.0" encoding="utf-8"?>
<Errors>
  <Error>
    <Code>CT033</Code>
    <Message>Invalid manufacturer name: Joe Machine</Message>
  </Error>
</Errors>
```

#### Example: Json, Response

```
{
  "Code": "CT033",
  "Message": "Invalid manufacturer name: Joe Machine"
}
```

## 9.3. Submit Manufacturer Request

Manufacturer is one of the required information for creating new items in Newegg Marketplace. Only pre-defined values from our system can be used. A complete manufacturer list can be retrieved using [Manufacturer Lookup, section 9.4](#). If the manufacturer(s) for your items are not available from our system, you can submit new manufacturer creation request to Newegg Marketplace.

### 9.3.1. Resource URL & Information

#### Resource URL

```
https://api.newegg.com/marketplace/contentmgmt/manufacture/creationrequest?sellerid={sellerid}
```

Note: Please make sure your request URL is all in lower case (except for Seller ID) and cannot contain any blank spaces or line breaks.

#### Parameters

| Name     | Required? | Description                          |
|----------|-----------|--------------------------------------|
| sellerid | Yes       | Your seller ID on Newegg Marketplace |

#### Resource Information

| HTTP Method | Authentication? | Request Formats | Response Formats | Rate Limited?          |
|-------------|-----------------|-----------------|------------------|------------------------|
| POST        | Required        | XML, Json       | XML, Json        | 100 per min per client |

### 9.3.2. Request Body

| Attribute        |               |              | Required? | Format | Description   |
|------------------|---------------|--------------|-----------|--------|---|
| NeweggAPIRequest | IssueUser     |              | No        | String | The request issuer's registered Seller Portal email address. System will only accept Seller's registered Seller Portal email addresses. If left blank, default value will be Seller ID. |
|                  | OperationType |              | Yes       | String | Fixed value: SubmitManufacturerRequest  |
|                  | RequestBody   | Name         | Yes       | String | Manufacturer name.  |
|                  |               | URL          | No        | String | Manufacturer website address.<br>Example: http://www.domain.com   |
|                  |               | SupportEmail | No        | String | Manufacturer support email address.   |
|                  |               | SupportPhone | No        | String | Manufacturer support phone number.  |
|                  |               | SupportURL   | No        | String | Manufacturer support website address<br>Example: http://support.domain.com  |

Example: XML, Request

#### XSD

```
API Schema > ContentMgmt > AddManufacturer > AddManufacturerRequest.xsd
```

```
POST https://api.newegg.com/marketplace/contentmgmt/manufacturer/creationrequest?sellerid={SellerID}
Authorization: 720ddc067f4d115bd544aff46bc75634
SecretKey: 21EC2020-3AEA-1069-A2DD-08002B30309D
Content-Type: application/xml
Accept: application/xml

<NeweggAPIRequest>
  <OperationType>SubmitManufacturerRequest</OperationType>
  <RequestBody>
    <ManufacturerRequest>
      <Name><![CDATA[sony & wonder]]></Name>
      <URL>www.sonywonder.com</URL>
      <SupportEmail></SupportEmail>
      <SupportPhone></SupportPhone>
      <SupportURL></SupportURL>
    </ManufacturerRequest>
  </RequestBody>
</NeweggAPIRequest>
```

#### Example: Json, Request

```
POST https://api.newegg.com/marketplace/contentmgmt/manufacturer/creationrequest?sellerid={SellerID}
Authorization: 720ddc067f4d115bd544aff46bc75634
SecretKey: 21EC2020-3AEA-1069-A2DD-08002B30309D
Content-Type: application/json
Accept: application/json

{
  "OperationType": "SubmitManufacturerRequest",
  "RequestBody": {
    "ManufacturerRequest": {
      "Name": "sony & wonder",
      "URL": "www.sonywonder.com"
    }
  }
}
```

### 9.3.3. Response Body

| Attribute         |               |             | Format | Description   |
|-------------------|---------------|-------------|--------|---|
| NeweggAPIResponse | IsSuccess     |             | String | Identify the operation of Manufacturer requests successful<br>Fixed value: True |
|                   | SellerID      |             | String | Your seller ID  |
|                   | OperationType |             | String | Fixed value: SubmitManufacturerResponse   |
|                   | ResponseDate  |             | String | The response date   |
|                   | RequestBody   | Name        | String | Manufacturer Name   |
|                   |               | RequestDate | String | The submit date.  |

Example: XML, Response

## XSD

API Schema > ContentMgmt > AddManufacturer > AddManufacturerResponse.xsd

```
<?xml version="1.0" encoding="utf-8"?>
<NeweggAPIResponse>
  <IsSuccess>true</IsSuccess>
  <SellerID>A006</SellerID>
  <OperationType>SubmitManufacturerResponse</OperationType>
  <ResponseBody>
    <ManufacturerRequest>
      <Name><![CDATA[sony & wonder]]></Name>
      <RequestDate>2/22/2012 16:50:03</RequestDate>
    </ManufacturerRequest>
  </ResponseBody>
  <ResponseDate>2/22/2012 16:51:03</ResponseDate>
</NeweggAPIResponse>
```

Example: Json, Response

```
{
  "IsSuccess": "true",
```



```

"SellerID": "A006",
"OperationType": "SubmitManufacturerResponse",
"ResponseBody": {
  "ManufacturerRequest": {
    "Name": "sony & wonder",
    "RequestDate": "2/22/2012 16:50:03"
  }
},
"ResponseDate": "2/22/2012 16:51:03"
}

```

### 9.3.4. Request Failure Errors

For common HTTP error responses, please refer to [Common Error Responses](#)

| Error Code | Description  |
|------------|--|
| CT034      | [MfrName] Error: This Manufacturer is existing! Please use correct manufacturer name "{0}" for your reference.       |
| CT035      | [MfrName] Error: The manufacturer "{0}" already exists.  |
| CT036      | Require {manufacturer name   manufacturer URL}.  |
| CT037      | [MfrSupportPhone] Error: Format Error. Examples: Domestic – 222-222-2222-2222. International – 0086-12345678EXT1234. |
| CT038      | [MfrName] Error: The manufacturer "{0}" already declined. Please try another manufacturer name.                      |
| CT039      | [MfrURL] Error: Format Error, For example: http://www.example.com  |
| CT041      | [MfrName] Error: The manufacturer "{0}" already existed in another pending request.                                  |
| CT042      | [SupportEmail] Error: Format Error, For example: 123@newegg.com  |

Example: XML, Response

```

<?xml version="1.0" encoding="utf-8"?>
<Errors>
  <Error>
    <Code>CT035</Code>
    <Message>Sony Error: The manufacturer Sony already exists.</Message>
  </Error>
</Errors>

```

Example: Json, Response

```

{
  "Code": "CT035",

```

```
"Message": "Sony Error: The manufacturer Sony already exists."
}
```

## 9.4. Get Manufacturer Request Status

Check the status for the manufacturer request submitted previously.

### 9.4.1. Resource URL & Information

Resource URL

```
https://api.newegg.com/marketplace/contentmgmt/manufacturer/creationrequeststatus?sellerid={sellerid}
```

Note: Please make sure your request URL is all in lower case (except for Seller ID) and cannot contain any blank spaces or line breaks.

Parameters

| Name     | Required? | Description                          |
|----------|-----------|--------------------------------------|
| sellerid | Yes       | Your seller ID on Newegg Marketplace |

Resource Information

| HTTP Method | Authentication? | Request Formats | Response Formats | Rate Limited?           |
|-------------|-----------------|-----------------|------------------|-------------------------|
| PUT         | Required        | XML, Json       | XML, Json        | 1000 per min per client |

### 9.4.2. Request Body

| Attribute        |               |                  | Required? | Format | Description                               |
|------------------|---------------|------------------|-----------|--------|---|
| NeweggAPIRequest | OperationType |                  | Yes       | String | Fixed value: GetManufacturerStatusRequest |
|                  | RequestBody   | ManufacturerList | Yes       | String | Manufacturer name.                        |

Example: XML, Request

XSD

```
API Schema > ContentMgmt > GetManufacturerProcessStatus > GetManufacturerProcessStatusRequest.xsd
```

```
PUT https://api.newegg.com/marketplace/contentmgmt/manufacturer/creationrequeststatus?sellerid={SellerID}
Authorization: 720ddc067f4d115bd544aff46bc75634
SecretKey: 21EC2020-3AEA-1069-A2DD-08002B30309D
Content-Type: application/xml
Accept: application/xml

<NeweggAPIRequest>
  <OperationType>GetManufacturerStatusRequest</OperationType>
  <RequestBody>
    <ManufacturerList>
      <ManufacturerName><![CDATA[sony & wonder]]></ManufacturerName>
      <ManufacturerName><![CDATA[AWG]]></ManufacturerName>
    </ManufacturerList>
  </RequestBody>
</NeweggAPIRequest>
```

#### Example: Json, Request

```
PUT https://api.newegg.com/marketplace/contentmgmt/manufacturer/creationrequeststatus?sellerid={SellerID}
Authorization: 720ddc067f4d115bd544aff46bc75634
SecretKey: 21EC2020-3AEA-1069-A2DD-08002B30309D
Content-Type: application/json
Accept: application/json

{
  "OperationType": "GetManufacturerStatusRequest",
  "RequestBody": {
    "ManufacturerList": {
      "ManufacturerName": [
        "sony & wonder",
        "AWG"
      ]
    }
  }
}
```

### 9.4.3. Response Body

| Attribute         |               |                  |              | Format        | Description   |
|-------------------|---------------|------------------|--------------|---------------|---|
| NeweggAPIResponse | IsSuccess     |                  |              | String        | Used to identify the operation of Manufacturer lookup is successful<br>Fixed value: True      |
|                   | SellerID      |                  |              | String        | Your seller ID  |
|                   | OperationType |                  |              | String        | Fixed value: GetManufacturerStatusResponse  |
|                   | ResponseDate  |                  |              | String        | The response time.  |
|                   | ResponseBody  | ManufacturerList | Manufacturer | RequestName   | Original request manufacturer Name  |
|                   |               |                  |              | ApprovedName  | Approved manufacturer name that should be used in your request.                               |
|                   |               |                  |              | RequestDate   | The request date.   |
|                   |               |                  |              | Status        | The manufacturer status.<br>Available values:<br>Processing<br>Approved<br>Mapped<br>Declined |
|                   |               |                  |              | ProcessDate   | Processed date.   |
|                   |               |                  |              | DeclineReason | The decline reason.<br><br>Available when Status = Declined.                                  |

Example: XML, Response

## XSD

API Schema > ContentMgmt > GetManufacturerProcessStatus > GetManufacturerProcessStatusResponse.xsd

```
<?xml version="1.0" encoding="utf-8"?>
<NeweggAPIResponse>
  <IsSuccess>true</IsSuccess>
  <SellerID>A006</SellerID>
  <OperationType>GetManufacturerStatusResponse</OperationType>
  <ResponseDate>2/22/2012 16:51:03</ResponseDate>
  <ResponseBody>
    <ManufacturerList>
      <Manufacturer>
        <RequestName><![CDATA[AWG]]></RequestName>
        <ApprovedName />
```

```

    <Status>Processing</Status>
    <RequestDate>2/21/2012 16:51:03</RequestDate>
    <ProcessDate></ProcessDate>
    <DeclineReason/>
  </Manufacturer>
  <Manufacturer>
    <RequestName><![CDATA[sony & wonder]]></RequestName>
    <ApprovedName>sony</ApprovedName>
    <Status>Approved</Status>
    <RequestDate>2/21/2012 15:51:03</RequestDate>
    <ProcessDate>2/21/2012 16:51:03</ProcessDate>
    <DeclineReason/>
  </Manufacturer>
  <Manufacturer>
    <RequestName><![CDATA[Sony vario]]></RequestName>
    <ApprovedName />
    <Status>Declined</Status>
    <RequestDate>2/21/2012 12:51:03</RequestDate>
    <ProcessDate>2/21/2012 16:51:03</ProcessDate>
    <DeclineReason><![CDATA[please provide manufacturer URL]]></DeclineReason>
  </Manufacturer>
</ManufacturerList>
</ResponseBody>
</NeweggAPIResponse>

```

#### Example: Json, Response

```

{
  "IsSuccess": "true",
  "SellerID": "A006",
  "OperationType": "GetManufacturerStatusResponse",
  "ResponseDate": "2/22/2012 16:51:03",
  "ResponseBody": {
    "ManufacturerList": [
      {
        "RequestName": "AWG",
        "Status": "Processing",
        "RequestDate": "2/21/2012 16:51:03"
        "ProcessDate": "",
        "DeclineReason": ""
      }
    ]
  }
}

```

```

    },
    {
      "RequestName": "sony & wonder",
      "ApprovedName": "sony",
      "Status": "Approved",
      "RequestDate": "2/21/2012 15:51:03",
      "ProcessDate": "2/21/2012 16:51:03",
      "DeclineReason": ""
    },
    {
      "RequestName": "Sony vario",
      "Status": "Declined",
      "RequestDate": "2/21/2012 12:51:03",
      "ProcessDate": "2/21/2012 16:51:03",
      "DeclineReason": "please provide manufacturer URL"
    }
  ]
}

```

#### 9.4.4. Request Failure Errors

For common HTTP error responses, please refer to [Common Error Responses](#)

## 9.5. Volume Discount Creation/Update/Removal

A volume discount is an adjustment to the price of a product based on the quantity of that product in an order. By offering volume discounts, sellers are able to reward those who purchase a multiple quantity of goods.

Newegg Marketplace volume discount is designed as a 3-tier calculation. Volume discount creation/adjustment can only be submitted with the following rules:

- Purchase Quantity: Minimum Purchase Quantity (If any)  $\leq$  tier-1 < tier-2 < tier-3
- Price per Product: Regular Selling Price > tier-1 > tier-2 > tier-3
- Shipping setting: tier-1  $\geq$  tier-2  $\geq$  tier-3

To specify volume discount for item A as following:

- Purchase quantity from 2 to 4 units, the unit price is \$10
- Purchase quantity from 5 to 9, the unit price is \$8
- Purchase quantity from 10 and above, the unit price is \$5.

#### Volume Discount Structure:

| Tier | Quantity | Price/ Product | Examples of Acceptable Shipping Setting |         |         | Examples of Unacceptable Shipping Setting |         |         |
|------|----------|----------------|---|---------|---------|---|---------|---------|
| 1    | 2        | \$10.00        | Default                                 | Default | Default | Free                                      | Default | Free    |
| 2    | 5        | \$8.00         | Default                                 | Default | Free    | Default                                   | Free    | Default |
| 3    | 10       | \$5.00         | Default                                 | Free    | Free    | Default                                   | Default | Free    |

#### NOTE:

- Volume discount setting will not be available for customers if an ongoing promotion price is less than the 1<sup>st</sup> -tier unit price.
- Only available for shipping destination as United States.

### 9.5.1. Resource URL & Information

#### Resource URL

<https://api.newegg.com/marketplace/contentmgmt/item/volumediscount?sellerid={sellerid}>

Note: Please make sure your request URL is all in lower case (except for Seller ID) and cannot contain any blank spaces or line breaks.

#### Parameters

| Name     | Required? | Description                          |
|----------|-----------|--------------------------------------|
| sellerid | Yes       | Your seller ID on Newegg Marketplace |

#### Resource Information

| HTTP Method | Authentication? | Request Formats | Response Formats | Rate Limited?          |
|-------------|-----------------|-----------------|------------------|------------------------|
| POST        | Required        | XML, Json       | XML, Json        | 100 per min per client |

### 9.5.2. Request Body

| Attribute        |               |                    |                  | Required?                            | Format | Description                                 |
|------------------|---------------|--------------------|------------------|--------------------------------------|--------|---|
| NeweggAPIRequest | OperationType |                    |                  | Yes                                  | String | Fixed value:<br>SubmitVolumeDiscountRequest |
|                  | RequestBody   | ItemVolumeDiscount | SellerPartNumber | No, if NeweggItemNumber is provided. | String | Seller Part#                                |
|                  |               |                    | NeweggItemNumber | No, if SellerPartNumber is provided. | String | NE Item#                                    |

|  |  |  |                  |      |                    |        |   |  |
|--|--|--|------------------|------|--------------------|--------|---|--|
|  |  |  | VolumeActivation |      | Yes                | String | Two action values are available:<br><b>True:</b> Add / Update<br><b>False:</b> Remove.<br>The default setting is "True".<br>You may set it to "False" if you wish to remove the existing volume discount. |  |
|  |  |  | DiscountSetting  | Tier | Priority           | Yes    | Integer   | Set the tier for the volume discount.  |
|  |  |  |                  |      | Quantity           | Yes    | Integer   | Set the quantity for the tier's volume discount.   |
|  |  |  |                  |      | SellingPrice       | Yes    | decimal   | Set the unit price for the tier's volume discount.   |
|  |  |  |                  |      | EnableFreeShipping | Yes    | Integer   | Set a shipping method for the tier's volume discount. The acceptable shipping method:<br>0: Default<br>1: Free |

Example: XML, Request

## XSD

API Schema > ContentMgmt > SubmitVolumeDiscount > SubmitVolumeDiscountRequest.xsd

```
POST https://api.newegg.com/marketplace/contentmgmt/item/volumediscount?sellerid={SellerID}
Authorization: 720ddc067f4d115bd544aff46bc75634
SecretKey: 21EC2020-3AEA-1069-A2DD-08002B30309D
Content-Type: application/xml
Accept: application/xml
```

```
<NeweggAPIRequest>
  <OperationType/>
  <RequestBody>
    <ItemVolumeDiscountInfo>
      <NeweggItemNumber>9SIA0010287920</NeweggItemNumber>
      <VolumeActivation>true</VolumeActivation>
      <DiscountSetting>
        <Tier>
          <Priority>1</Priority>
          <Quantity>12</Quantity>
```



```

        <SellingPrice>110</SellingPrice>
        <EnableFreeShipping>0</EnableFreeShipping>
    </Tier>
    <Tier>
        <Priority>2</Priority>
        <Quantity>20</Quantity>
        <SellingPrice>105</SellingPrice>
        <EnableFreeShipping>0</EnableFreeShipping>
    </Tier>
</DiscountSetting>
</ItemVolumeDiscountInfo>
</RequestBody>
</NeweggAPIRequest>

```

#### Example: Json, Request

```

POST https://api.newegg.com/marketplace/contentmgmt/item/volumediscount?sellerid={SellerID}
Authorization: 720ddc067f4d115bd544aff46bc75634
SecretKey: 21EC2020-3AEA-1069-A2DD-08002B30309D
Content-Type: application/json
Accept: application/json

```

```

{
  "OperationType": "",
  "RequestBody": {
    "ItemVolumeDiscountInfo": {
      "NeweggItemNumber": "9SIA0010287920",
      "VolumeActivation": "true",
      "DiscountSetting": {
        "Tier": [
          {
            "Priority": "1",
            "Quantity": "12",
            "SellingPrice": "110",
            "EnableFreeShipping": "0"
          },
          {
            "Priority": "2",
            "Quantity": "20",
            "SellingPrice": "105",
            "EnableFreeShipping": "0"
          }
        ]
      }
    }
  }
}

```

```
}  
}  
}  
}  
]  
}
```

### 9.5.3. Response Body

| Attribute          |               |   |                  |      | Format                                      | Description   |  |
|--------------------|---------------|---|------------------|------|---|---|--|
| NeweggAPIResponse  | IsSuccess     |   |                  |      | String                                      | Identify the operation of Manufacturer requests successful<br>Fixed value: True |  |
|                    | SellerID      |   |                  |      | String                                      | Your seller ID  |  |
|                    | OperationType |   |                  |      | Fixed value:<br>SubmitVolumeDiscountRespons | OperationType   |  |
|                    | RequestBody   | ItemVolumeDiscountInfo                              | SellerPartNumber |      | String                                      | Seller Part#  |  |
|                    |               |   | NeweggItemNumber |      | String                                      | NE Item#  |  |
|                    |               |   | DiscountSetting  | Tier | Priority                                    | Integer   | The tier for the volume discount.              |
|                    |               |   |                  |      | Quantity                                    | Integer   | The quantity for the tier's volume discount.   |
|                    |               |   |                  |      | SellingPrice                                | decimal   | The unit price for the tier's volume discount. |
| EnableFreeShipping | Integer       | The shipping method for the tier's volume discount. |                  |      |   |   |  |

### Example: XML, Response

## XSD

API Schema > ContentMgmt > SubmitVolumeDiscount > SubmitVolumeDiscountResponse.xsd

```
<?xml version="1.0" encoding="utf-8"?>
<NeweggAPIResponse>
  <IsSuccess>true</IsSuccess>
  <OperationType>SubmitVolumeDiscountResponse</OperationType>
  <SellerID>a001</SellerID>
```

```

<ResponseBody>
  <ItemVolumeDiscountInfo>
    <SellerPartNumber>B0147001</SellerPartNumber>
    <NeweggItemNumber>9SIA0010287920</NeweggItemNumber>
    <DiscountSetting>
      <Tier>
        <Priority>1</Priority>
        <Quantity>12</Quantity>
        <SellingPrice>110</SellingPrice>
        <EnableFreeShipping>0</EnableFreeShipping>
      </Tier>
      <Tier>
        <Priority>2</Priority>
        <Quantity>20</Quantity>
        <SellingPrice>105</SellingPrice>
        <EnableFreeShipping>0</EnableFreeShipping>
      </Tier>
    </DiscountSetting>
  </ItemVolumeDiscountInfo>
</ResponseBody>
</NeweggAPIResponse>

```

#### Example: Json, Response

```

{
  "IsSuccess": "true",
  "OperationType": "SubmitVolumeDiscountResponse",
  "SellerID": "a001",
  "ResponseBody": {
    "ItemVolumeDiscountInfo": {
      "SellerPartNumber": "B0147001",
      "NeweggItemNumber": "9SIA0010287920",
      "DiscountSetting": {
        "Tier": {
          "Priority": "1",
          "Quantity": "12",
          "SellingPrice": "110",
          "EnableFreeShipping": "0"
        },
        "Tier": {
          "Priority": "2",

```

```

        "Quantity": "20",
        "SellingPrice": "105",
        "EnableFreeShipping": "0"
    }
}
}
}
}

```

#### 9.5.4. Request Failure Errors

For common HTTP error responses, please refer to [Common Error Responses](#)

| Error Code | Description  |
|------------|--|
| CT001      | Invalid ItemNumber   |
| CT002      | Invalid SellerPartNumber   |
| CT058      | Invalid 1st tier quantity. Item has minimum quantity, the 1st tier quantity should be an integer and greater than or equal to minimum quantity [{0}] |
| CT059      | Item number or seller part# is required.   |
| CT060      | Not found. The requested item does not have volume discount yet.   |
| CT061      | The volume quantity must following this condition: 1 pc < 1st Qty < 2nd Qty < 3rd Qty {0}.   |
| CT062      | The volume price must following this condition: general selling price > 1st Price > 2nd Price > 3rd Price {0}.                                       |
| CT063      | Invalid shipping method on {0}.  |
| CT064      | The tiers of volume discount are fractured please set from tier 1 one by one.  |
| CT066      | Item had been restricted, you cannot add volume discount.  |

Example: XML, Response

```

<?xml version="1.0" encoding="utf-8"?>
<Errors>
  <Error>
    <Code>CT001</Code>
    <Message>Invalid ItemNumber</Message>
  </Error>
</Errors>

```

Example: Json, Response

```

{

```

```
"Code": "CT001",
"Message": "Invalid ItemNumber"
}
```

## 9.6. Get Volume Discount Request Result

### 9.6.1. Resource URL & Information

#### Resource URL

```
https://api.newegg.com/marketplace/contentmgmt/item/volumediscount?sellerid={sellerid}
```

Note: Please make sure your request URL is all in lower case (except for Seller ID) and cannot contain any blank spaces or line breaks.

#### Parameters

| Name     | Required? | Description                          |
|----------|-----------|--------------------------------------|
| sellerid | Yes       | Your seller ID on Newegg Marketplace |

#### Resource Information

| HTTP Method | Authentication? | Request Formats | Response Formats | Rate Limited?          |
|-------------|-----------------|-----------------|------------------|------------------------|
| PUT         | Required        | XML, Json       | XML, Json        | 100 per min per client |

### 9.6.2. Request Body

| Attribute        |               |                  | Required?                            | Format | Description                           |
|------------------|---------------|------------------|--------------------------------------|--------|---------------------------------------|
| NeweggAPIRequest | OperationType |                  | Yes                                  | String | Fixed value: GetVolumeDiscountRequest |
|                  | RequestBody   | SellerPartNumber | No, if NeweggItemNumber is provided. | String | Seller Part#                          |
|                  |               | NeweggItemNumber | No, if SellerPartNumber is provided. | String | NE Item#                              |

Example: XML, Request

#### XSD

```
API Schema > ContentMgmt > GetVolumeDiscount > GetVolumeDiscountRequest.xsd
```

```
PUT https://api.newegg.com/marketplace/contentmgmt/item/volumediscount?sellerid={SellerID}
Authorization: 720ddc067f4d115bd544aff46bc75634
SecretKey: 21EC2020-3AEA-1069-A2DD-08002B30309D
```

```

Content-Type: application/xml
Accept: application/xml

<NeweggAPIRequest >
  <OperationType>GetVolumeDiscountRequest</OperationType>
  <RequestBody>
    <NeweggItemNumber>9SIA0010287920</NeweggItemNumber>
  </RequestBody>
</NeweggAPIRequest>

```

#### Example: Json, Request

```

POST https://api.newegg.com/marketplace/contentmgmt/item/volumediscount?sellerid={SellerID}
Authorization: 720ddc067f4d115bd544aff46bc75634
SecretKey: 21EC2020-3AEA-1069-A2DD-08002B30309D
Content-Type: application/json
Accept: application/json
{
  "OperationType": "GetVolumeDiscountRequest",
  "RequestBody": {
    "NeweggItemNumber": "9SIA0010287920"
  }
}

```

### 9.6.3. Response Body

| Attribute         |               |                        |                  |      |          | Format                                    | Description   |
|-------------------|---------------|------------------------|------------------|------|----------|---|---|
| NeweggAPIResponse | IsSuccess     |                        |                  |      |          | String                                    | Identify the operation of Manufacturer request is successful<br>Fixed value: True |
|                   | SellerID      |                        |                  |      |          | String                                    | Your seller ID  |
|                   | OperationType |                        |                  |      |          | Fixed value:<br>GetVolumeDiscountResponse | OperationType   |
|                   | RequestBody   | ItemVolumeDiscountInfo | SellerPartNumber |      |          | String                                    | Seller Part#  |
|                   |               |                        | NeweggItemNumber |      |          | String                                    | NE Item#  |
|                   |               |                        | DiscountSetting  | Tier | Priority | Integer                                   | The tier for the volume discount.   |
|                   |               |                        |                  |      | Quantity | Integer                                   | The quantity for the tier's volume discount.                                      |

|  |  |  |  |  |                    |         |   |
|--|--|--|--|--|--------------------|---------|---|
|  |  |  |  |  | SellingPrice       | decimal | The unit price for the tier's volume discount.      |
|  |  |  |  |  | EnableFreeShipping | Integer | The shipping method for the tier's volume discount. |

Example: XML, Response

## XSD

API Schema > ContentMgmt > GetVolumeDiscount > GetVolumeDiscountResponse.xsd

```
<?xml version="1.0" encoding="utf-8"?>
<NeweggAPIResponse>
  <IsSuccess>true</IsSuccess>
  <OperationType>GetVolumeDiscountResponse</OperationType>
  <SellerID>a001</SellerID>
  <ResponseBody>
    <ItemVolumeDiscountInfo>
      <SellerPartNumber>B0147001</SellerPartNumber>
      <NeweggItemNumber>9SIA0010287920</NeweggItemNumber>
      <DiscountSetting>
        <Tier>
          <Priority>1</Priority>
          <Quantity>12</Quantity>
          <SellingPrice>110</SellingPrice>
          <EnableFreeShipping>0</EnableFreeShipping>
        </Tier>
        <Tier>
          <Priority>2</Priority>
          <Quantity>20</Quantity>
          <SellingPrice>105</SellingPrice>
          <EnableFreeShipping>0</EnableFreeShipping>
        </Tier>
      </DiscountSetting>
    </ItemVolumeDiscountInfo>
  </ResponseBody>
</NeweggAPIResponse>
```

Example: Json, Response

```

{
  "IsSuccess": "true",
  "OperationType": "GetVolumeDiscountResponse",
  "SellerID": "a001",
  "ResponseBody": {
    "ItemVolumeDiscountInfo": {
      "SellerPartNumber": "B0147001",
      "NeweggItemNumber": "9SIA0010287920",
      "DiscountSetting": {
        "Tier": {
          "Priority": "1",
          "Quantity": "12",
          "SellingPrice": "110",
          "EnableFreeShipping": "0"
        },
        "Tier": {
          "Priority": "2",
          "Quantity": "20",
          "SellingPrice": "105",
          "EnableFreeShipping": "0"
        }
      }
    }
  }
}

```

#### 9.6.4. Request Failure Errors

For common HTTP error responses, please refer to [Common Error Responses](#)

| Error Code | Description  |
|------------|--|
| CT001      | Invalid ItemNumber   |
| CT002      | Invalid SellerPartNumber   |
| CT059      | Item number or seller part# is required.                         |
| CT060      | Not found. The requested item does not have volume discount yet. |

Example: XML, Response

```

<?xml version="1.0" encoding="utf-8"?>
<Errors>

```



```

<Error>
  <Code>CT001</Code>
  <Message>Invalid ItemNumber</Message>
</Error>
</Errors>

```

Example: Json, Response

```

{
  "Code": "CT001",
  "Message": "Invalid ItemNumber"
}

```

## 9.7. Get Item Inventory

Tracking the inventory quantity of items in all registered warehouses around the world, including the United States.

### 9.7.1. Resource URL & Information

Resource URL

```
https://api.newegg.com/marketplace/contentmgmt/item/international/inventory?sellerid={sellerid}
```

Note: Please make sure your request URL is all in lower case (except for Seller ID) and cannot contain any blank spaces or line breaks.

Parameters

| Name     | Required? | Description                          |
|----------|-----------|--------------------------------------|
| sellerid | Yes       | Your seller ID on Newegg Marketplace |

Resource Information

| HTTP Method | Authentication? | Request Formats | Response Formats | Rate Limited?           |
|-------------|-----------------|-----------------|------------------|-------------------------|
| PUT         | Required        | XML, Json       | XML, Json        | 1000 per min per client |

### 9.7.2. Request Body

| Attribute    |           | Required? | Format  | Description   |
|--------------|-----------|-----------|---------|---|
| ContentQuery | Condition | No        | Integer | Available values:<br>1: New<br>2: Refurbished<br>3: Used – Like New |

|  |               |     |         |   |
|--|---------------|-----|---------|---|
|  |               |     |         | 4: Used – Very Good<br>5: Used – Good<br>6: Used – Acceptable<br><br>Only applies if type = [2-UPC code]. If type does not = [2-UPC code], then this column will be disregarded.<br><br>If left blank, default value will be New.   |
|  | Type          | Yes | Integer | 0: NE Item#<br>1: Seller Part#<br>2: UPC Code   |
|  | Value         | Yes | String  | A string according to the specified value of Type   |
|  | WarehouseList | No  | String  | The ISO standard 3-digit codes of the country where your warehouse is located. Please download the following to review details:<br><a href="http://promotions.newegg.com/marketplace/sellers/resourceLibrary/international%20Country%20Guide.pdf">http://promotions.newegg.com/marketplace/sellers/resourceLibrary/international%20Country%20Guide.pdf</a><br><br>If left blank, default value will be All. |

Example: XML, Request

## XSD

API Schema > ContentMgmt > GetInventory > GetInventoryRequest.xsd

```

PUT
https://api.newegg.com/marketplace/contentmgmt/item/international/inventory?sellerid={SellerID}
Authorization: 720ddc067f4d115bd544aff46bc75634
SecretKey: 21EC2020-3AEA-1069-A2DD-08002B30309D
Content-Type: application/xml
Accept: application/xml

<ContentQueryCriteria>
  <Type>1</Type>
  <Value>A006testitem201201021459</Value>
  <WarehouseList>
    <WarehouseLocation>USA</WarehouseLocation>
    <WarehouseLocation>AUS</WarehouseLocation>
  </WarehouseList>
</ContentQueryCriteria>

```

### Example: Json, Request

```
PUT
https://api.newegg.com/marketplace/contentmgmt/item/international/inventory?sellerid={SellerID}
Authorization: 720ddc067f4d115bd544aff46bc75634
SecretKey: 21EC2020-3AEA-1069-A2DD-08002B30309D
Content-Type: application/json
Accept: application/json

{
  "Type": "1",
  "Value": "A006testitem201201021459",
  "WarehouseList": {
    "WarehouseLocation": [
      "USA",
      "AUS"
    ]
  }
}
```

### 9.7.3. Response Body

| Attribute       |                     |                   | Format  | Description  |
|-----------------|---------------------|-------------------|---------|--|
| InventoryResult | SellerId            |                   | String  | Your seller ID   |
|                 | ItemNumber          |                   | String  | Newegg item number   |
|                 | SellerPartNumber    |                   | String  | Seller part number   |
|                 | InventoryAllocation | WarehouseLocation | String  | The ISO standard 3-digit codes of the country where your warehouse is located. Please download the following to review details:<br><a href="http://promotions.newegg.com/marketplace/sellers/resourceLibrary/International%20Country%20Guide.pdf">http://promotions.newegg.com/marketplace/sellers/resourceLibrary/International%20Country%20Guide.pdf</a> |
|                 |                     | FulfillmentOption | String  | Available values:<br>0: ShipBySeller<br>1: ShipByNewegg  |
|                 |                     | AvailableQuantity | Integer | Current available inventory in this warehouse.   |

|  |  |  |                     |           |               |         |  |
|--|--|--|---------------------|-----------|---------------|---------|--|
|  |  |  | WarehouseAllocation | Warehouse | WarehouseCode | String  | <p>Indicates the inventory is currently stored in which Newegg warehouse.</p> <p>Available values:</p> <p><b>06:</b> Tennessee Bulk Warehouse</p> <p><b>07:</b> California Small Warehouse</p> <p><b>08:</b> California Bulk Item Warehouse</p> <p><b>10:</b> New Jersey Bulk Warehouse</p> <p><b>12:</b> Tennessee Small Warehouse</p> <p><b>14:</b> New Jersey Small Warehouse</p> <p>Note: this information will be returned only when the inventory is currently stored in Newegg's warehouse.</p> |
|  |  |  |                     |           | Quantity      | Integer | <p>Current available inventory in this Newegg warehouse.</p> <p>Note: this information will be returned only when the inventory is currently stored in Newegg's warehouse.</p>   |

Example: XML, Response

## XSD

API Schema > ContentMgmt > GetInternationalInventory > GetInventoryResponse.xsd

```
<?xml version="1.0" encoding="utf-8"?>
<InventoryResult>
  <SellerID>A006</SellerID>
  <ItemNumber>9SIA0060884598</ItemNumber>
  <SellerPartNumber>A006testitem201201021459</SellerPartNumber>
  <InventoryAllocation>
    <Inventory>
      <WarehouseLocation>USA</WarehouseLocation>
      <FulfillmentOption>0</FulfillmentOption>
      <AvailableQuantity>107</AvailableQuantity>
    </Inventory>
    <Inventory>
      <WarehouseLocation>USA</WarehouseLocation>
      <FulfillmentOption>1</FulfillmentOption>
      <AvailableQuantity>40</AvailableQuantity>
      <WarehouseAllocation>
        <Warehouse>
```

```

        <WarehouseCode>07</WarehouseCode>
        <Quantity>3</Quantity>
    </Warehouse>
    <Warehouse>
        <WarehouseCode>12</WarehouseCode>
        <Quantity>37</Quantity>
    </Warehouse>
</WarehouseAllocation>
</Inventory>
<Inventory>
    <WarehouseLocation>AUS</WarehouseLocation>
    <FulfillmentOption>0</FulfillmentOption>
    <AvailableQuantity>0</AvailableQuantity>
</Inventory>
</InventoryAllocation>
</InventoryResult>

```

#### Example: Json, Response

```

{
  "SellerID": "A006",
  "ItemNumber": "9SIA0060884598",
  "SellerPartNumber": "A006testitem201201021459",
  "InventoryAllocation": {
    "Inventory": [
      {
        "WarehouseLocation": "USA",
        "FulfillmentOption": "0",
        "AvailableQuantity": "107"
      },
      {
        "WarehouseLocation": "USA",
        "FulfillmentOption": "1",
        "AvailableQuantity": "40",
        "WarehouseAllocation": {
          "Warehouse": [
            {
              "WarehouseCode": "07",
              "Quantity": "3"
            },

```

```

    {
      "WarehouseCode": "12",
      "Quantity": "37"
    }
  ]
},
{
  "WarehouseLocation": "AUS",
  "FulfillmentOption": "0",
  "AvailableQuantity": "0"
}
]
}
}

```

#### 9.7.4. Request Failure Errors

For common HTTP error responses, please refer to [Common Error Responses](#)

| Error Code | Description  |
|------------|--|
| CT001      | Invalid ItemNumber   |
| CT002      | Invalid SellerPartNumber   |
| CT003      | Invalid UPCCode  |
| CT005      | Invalid Action Type. We only support: 0 -- NE Item#, 1 -- Seller Parts#, 2 -- UPC Code |
| CT010      | Cannot find item with specified item condition.  |
| CT026      | No data found  |

#### Example: XML, Response

```

<?xml version="1.0" encoding="utf-8"?>
<Errors>
  <Error>
    <Code>CT002</Code>
    <Message>Invalid SellerPartNumber</Message>
  </Error>
</Errors>

```

Example: Json, Response

```
{
  "Code": "CT002",
  "Message": "Invalid SellerPartNumber"
}
```

## 9.8. Get Item Price

Tracking the price related information of items for destination countries, including the United States.

### 9.8.1. Resource URL & Information

Resource URL

<https://api.newegg.com/marketplace/contentmgmt/item/international/price?sellerid={sellerid}>

Note: Please make sure your request URL is all in lower case (except for Seller ID) and cannot contain any blank spaces or line breaks.

Parameters

| Name     | Required? | Description                          |
|----------|-----------|--------------------------------------|
| sellerid | Yes       | Your seller ID on Newegg Marketplace |

Resource Information

| HTTP Method | Authentication? | Request Formats | Response Formats | Rate Limited?           |
|-------------|-----------------|-----------------|------------------|-------------------------|
| PUT         | Required        | XML, Json       | XML, Json        | 1000 per min per client |

### 9.8.2. Request Body

| Attribute            |           | Required? | Format  | Description  |
|----------------------|-----------|-----------|---------|--|
| ContentQueryCriteria | Type      | Yes       | Integer | 0: NE Item#<br>1: Seller Part#<br>2: UPC Code  |
|                      | Value     | Yes       | String  | A string according to a given inquiry type   |
|                      | Condition | No        | Integer | Available values:<br>1: new<br>2: Refurbished<br>3: Used – Like New<br>4: Used – Very Good<br>5: Used – Good<br>6: Used – Acceptable |

|  |             |             |    |        |  |
|--|-------------|-------------|----|--------|--|
|  |             |             |    |        | <p>Only applies if type = [2-UPC code]. If type does not = [2-UPC code], then this column will be disregarded.</p> <p>If left blank, default value will be 1: New.</p>   |
|  | CountryList | CountryCode | No | String | <p>The ISO standard 3-digit codes of the country where your warehouse is located. Please download the following to review details:</p> <p><a href="http://promotions.newegg.com/marketplace/sellers/resourceLibrary/International%20Country%20Guide.pdf">http://promotions.newegg.com/marketplace/sellers/resourceLibrary/International%20Country%20Guide.pdf</a></p> <p>If left blank, default value will be All.</p> |

Example: XML, Request

## XSD

API Schema > ContentMgmt > GetPrice > GetPriceRequest.xsd

```
PUT https://api.newegg.com/marketplace/contentmgmt/item/international/price?sellerid={SellerID}
Authorization: 720ddc067f4d115bd544aff46bc75634
SecretKey: 21EC2020-3AEA-1069-A2DD-08002B30309D
Content-Type: application/xml
Accept: application/xml

<ContentQueryCriteria>
  <Type>1</Type>
  <Value>A006testitem201201021459</Value>
  <CountryList>
    <CountryCode>USA</CountryCode>
    <CountryCode>AUS</CountryCode>
  </CountryList>
</ContentQueryCriteria>
```

Example: Json, Request

```
PUT https://api.newegg.com/marketplace/contentmgmt/item/international/price?sellerid={SellerID}
Authorization: 720ddc067f4d115bd544aff46bc75634
SecretKey: 21EC2020-3AEA-1069-A2DD-08002B30309D
Content-Type: application/json
Accept: application/json
```



```

{
  "Type": "1",
  "Value": "A006testitem201201021459",
  "CountryList": {
    "CountryCode": [
      "USA",
      "AUS"
    ]
  }
}

```

### 9.8.3. Response Body

| Attribute   |                  |             | Format  | Description  |
|-------------|------------------|-------------|---------|--|
| PriceResult | SellerId         |             | String  | Your seller ID   |
|             | ItemNumber       |             | String  | Newegg item number   |
|             | SellerPartNumber |             | String  | Seller part number   |
|             | PriceList        | CountryCode | String  | The ISO standard 3-digit codes of the country where your warehouse is located. Please download the following to review details:<br><a href="http://promotions.newegg.com/marketplace/sellers/resourceLibrary/International%20Country%20Guide.pdf">http://promotions.newegg.com/marketplace/sellers/resourceLibrary/International%20Country%20Guide.pdf</a>   |
|             |                  | Currency    | String  | The currency is to identify the Selling Price, MSRP, MAP for the target country you will be selling your items to. Only the ISO standard 3-digit codes are accepted. The default value will be USD if left blank. To review the complete list of available values, please download the following:<br><a href="http://promotions.newegg.com/marketplace/sellers/resourceLibrary/International%20Country%20Guide.pdf">http://promotions.newegg.com/marketplace/sellers/resourceLibrary/International%20Country%20Guide.pdf</a> |
|             |                  | Active      | Integer | 0: Inactive<br>1: Active   |
|             |                  | MSRP        | Decimal | The manufacturer's suggested retail price  |
|             |                  | MAP         | Decimal | Minimum Advertised Price. If the Selling Price is below the defined MAP, website will ask customer to add item to shopping cart to see the item's price.   |

|  |  |  |                    |                             |   |
|--|--|--|--------------------|-----------------------------|---|
|  |  |  | CheckoutMAP        | Integer                     | 0: False<br>1: True<br>If Checkout MAP is marked as True, then the website will ask customer to add item to shopping cart AND go to checkout page to see the item's price. The MAP value will not be considered. Another words, if this field is marked as true, it doesn't matter if the selling price is above or below MAP, the customer will always need to add item to cart and go to checkout to see item's price.<br>If MAP is greater than 0.00 and CheckoutMAP is left blank, by default CheckoutMAP will equal False. |
|  |  |  | SellingPrice       | Decimal                     | The actual selling price  |
|  |  |  | EnableFreeShipping | Integer                     | 0: Default<br>1: Free Shipping  |
|  |  |  | On promotion       | Integer, separated by comma | 0: No active Promotion<br>1: Active promotion with Price Lock<br>2: Active Promotion with Promotion Code<br>3: Active promotion with Auto Add To Cart<br>4: Active Promotion with Combo<br>5: Active Promotion with Volume Discount   |

Example: XML, Response

## XSD

API Schema > ContentMgmt > GetPrice > GetPriceResponse.xsd

```
<?xml version="1.0" encoding="utf-8"?>
<PriceResult>
  <SellerID>A006</SellerID>
  <ItemNumber>9SIA0060884598</ItemNumber>
  <SellerPartNumber>A006testitem201201021459</SellerPartNumber>
  <PriceList>
    <Price>
      <CountryCode>USA</CountryCode>
      <Currency>USD</Currency>
      <Active>0</Active>
      <MSRP>30.98</MSRP>
      <MAP>25.99</MAP>
      <CheckoutMAP>0</CheckoutMAP>
      <SellingPrice>20.92</SellingPrice>
      <EnableFreeShipping>1</EnableFreeShipping>
    
```

```

        <OnPromotion>1,5</OnPromotion>
    </Price>
    <Price>
        <CountryCode>IND</CountryCode>
        <Currency>INR</Currency>
        <Active>1</Active>
        <MSRP>459.98</MSRP>
        <MAP>25.99</MAP>
        <CheckoutMAP>0</CheckoutMAP>
        <SellingPrice>389.92</SellingPrice>
        <EnableFreeShipping>0</EnableFreeShipping>
        <OnPromotion>1,5</OnPromotion>
    </Price>
    <Price>
        <CountryCode>IRL</CountryCode>
        <Currency>EUR</Currency>
        <Active>0</Active>
        <MSRP>30.98</MSRP>
        <MAP>25.99</MAP>
        <CheckoutMAP>0</CheckoutMAP>
        <SellingPrice>19.92</SellingPrice>
        <EnableFreeShipping>0</EnableFreeShipping>
        <OnPromotion/>
    </Price>
</PriceList>
</PriceResult>

```

#### Example: Json, Response

```

{
  "SellerID": "A006",
  "ItemNumber": "9SIA0060884598",
  "SellerPartNumber": "A006testitem201201021459",
  "PriceList": {
    "Price": [
      {
        "CountryCode": "USA",
        "Currency": "USD",
        "Active": "0",

```

```

    "MSRP": "30.98",
    "MAP": "25.99",
    "CheckoutMAP": "0",
    "SellingPrice": "20.92",
    "EnableFreeShipping": "1",
    "OnPromotion": "1,5"
  },
  {
    "CountryCode": "IND",
    "Currency": "INR",
    "Active": "1",
    "MSRP": "459.98",
    "MAP": "25.99",
    "CheckoutMAP": "0",
    "SellingPrice": "389.92",
    "EnableFreeShipping": "0",
    "OnPromotion": "1,5"
  },
  {
    "CountryCode": "IRL",
    "Currency": "EUR",
    "Active": "0",
    "MSRP": "30.98",
    "MAP": "25.99",
    "CheckoutMAP": "0",
    "SellingPrice": "19.92",
    "EnableFreeShipping": "0"
  }
]
}

```

#### 9.8.4. Request Failure Errors

For common HTTP error responses, please refer to [Common Error Responses](#)

| Error Code | Description              |
|------------|--------------------------|
| CT001      | Invalid ItemNumber       |
| CT002      | Invalid SellerPartNumber |

|       |   |
|-------|---|
| CT003 | Invalid UPCCode   |
| CT005 | Invalid Action Type. We only support: 0 - NE Item#, 1 - Seller Parts#, 2 - UPC Code |
| CT010 | Cannot find item with specified item condition.                                     |
| CT026 | No data found   |

#### Example: XML, Response

```
<?xml version="1.0" encoding="utf-8"?>
<Errors>
  <Error>
    <Code>CT002</Code>
    <Message>Invalid SellerPartNumber</Message>
  </Error>
</Errors>
```

#### Example: Json, Response

```
{
  "Code": "CT002",
  "Message": "Invalid SellerPartNumber"
}
```

## 9.9. Update Item Inventory

Maintaining the inventory quantity of items in all registered warehouses around the world, including the United States.

### 9.9.1. Resource URL & Information

#### Resource URL

```
https://api.newegg.com/marketplace/contentmgmt/item/international/inventory?sellerid={sellerid}
```

Note: Please make sure your request URL is all in lower case (except for Seller ID) and cannot contain any blank spaces or line breaks.

#### Parameters

| Name     | Required? | Description                          |
|----------|-----------|--------------------------------------|
| sellerid | Yes       | Your seller ID on Newegg Marketplace |

#### Resource Information

| HTTP Method | Authentication? | Request Formats | Response Formats | Rate Limited?          |
|-------------|-----------------|-----------------|------------------|------------------------|
| POST        | Required        | XML, Json       | XML, Json        | 300 per min per client |

## 9.9.2. Request Body

| Attribute         |               |           | Required?         | Format  | Description   |  |
|-------------------|---------------|-----------|-------------------|---------|---|--|
| ItemInventoryInfo | Type          |           | Yes               | Integer | Available values:<br>0: NE Item #<br>1: Seller Part #<br>2: UPC   |  |
|                   | Value         |           | Yes               | String  | A string according to inquiry type  |  |
|                   | Condition     |           | No                | Integer | Available values:<br>1: New (default)<br>2: Refurbished<br>3: Used – Like New<br>4: Used – Very Good<br>5: Used – Good<br>6: Used – Acceptable<br><br>Only applies if type = [2-UPC code]. If type does not = [2-UPC code], then this column will be disregarded. |  |
|                   | InventoryList | Inventory | WarehouseLocation | Yes     | String  | The ISO standard 3-digit codes of the country where your warehouse is located. Please download the following to review details:<br><a href="http://promotions.newegg.com/marketplace/sellers/resourceLibrary/International%20Country%20Guide.pdf">http://promotions.newegg.com/marketplace/sellers/resourceLibrary/International%20Country%20Guide.pdf</a><br><b>NOTE:</b> Submissions with incorrect values will error-out. |
|                   |               |           | AvailableQuantity | Yes     | Integer   | Current available inventory in this warehouse.   |

Example: XML, Request

### XSD

API Schema > ContentMgmt > UpdateInventory > UpdateInventoryRequest.xsd

POST

<https://api.newegg.com/marketplace/contentmgmt/item/international/inventory?sellerid={SellerID}>

Authorization: 720ddc067f4d115bd544aff46bc75634

SecretKey: 21EC2020-3AEA-1069-A2DD-08002B30309D

Accept: application/xml

Content-Type: application/xml

<ItemInventoryInfo>

```
<Type>1</Type>
<Value>A006BSP3</Value>
<InventoryList>
  <Inventory>
    <WarehouseLocation>USA</WarehouseLocation>
    <AvailableQuantity>107</AvailableQuantity>
  </Inventory>
  <Inventory>
    <WarehouseLocation>AUS</WarehouseLocation>
    <AvailableQuantity>0</AvailableQuantity>
  </Inventory>
</InventoryList>
</ItemInventoryInfo>
```

#### Example: Json, Request

POST

<https://api.newegg.com/marketplace/contentmgmt/item/international/inventory?sellerid={SellerID}>

Authorization: 720ddc067f4d115bd544aff46bc75634

SecretKey: 21EC2020-3AEA-1069-A2DD-08002B30309D

Accept: application/json

Content-Type: application/json

```
{
  "Type": "1",
  "Value": "A006BSP3",
  "InventoryList": {
    "Inventory": [
      {
        "WarehouseLocation": "USA",
        "AvailableQuantity": "107"
      },
      {
        "WarehouseLocation": "AUS",
        "AvailableQuantity": "0"
      }
    ]
  }
}
```

### 9.9.3. Response Body

| Attribute             |                  |                   | Format  | Description  |
|-----------------------|------------------|-------------------|---------|--|
| UpdateInventoryResult | SellerID         |                   | String  | Your seller ID   |
|                       | ItemNumber       |                   | String  | Newegg item number   |
|                       | SellerPartNumber |                   | String  | Seller Part Number   |
|                       | InventoryList    | Inventory         | String  | The ISO standard 3-digit codes of the country where your warehouse is located. copy link to your browser to review details:<br><a href="http://promotions.newegg.com/marketplace/sellers/resourceLibrary/International%20Country%20Guide.pdf">http://promotions.newegg.com/marketplace/sellers/resourceLibrary/International%20Country%20Guide.pdf</a> |
|                       |                  | AvailableQuantity | Integer | Current available inventory in this warehouse.   |

Example: XML, Response

XSD

API Schema > ContentMgmt > UpdateInventory > UpdateInventoryResponse.xsd

```
<?xml version="1.0" encoding="utf-8"?>
<UpdateInventoryResult>
  <SellerID>A006</SellerID>
  <ItemNumber>9SIA00607Y6476</ItemNumber>
  <SellerPartNumber>A006BSP3</SellerPartNumber>
  <InventoryList>
    <Inventory>
      <WarehouseLocation>USA</WarehouseLocation>
      <AvailableQuantity>107</AvailableQuantity>
    </Inventory>
    <Inventory>
      <WarehouseLocation>AUS</WarehouseLocation>
      <AvailableQuantity>0</AvailableQuantity>
    </Inventory>
  </InventoryList>
</UpdateInventoryResult>
```

Example: Json, Response

```
{
  "SellerID": "A006",
```



```

"ItemNumber": "9SIA00607Y6476",
"SellerPartNumber": "A006BSP3",
"InventoryList": {
  "Inventory": [
    {
      "WarehouseLocation": "USA",
      "AvailableQuantity": "107"
    },
    {
      "WarehouseLocation": "AUS",
      "AvailableQuantity": "0"
    }
  ]
}
}

```

### 9.9.4. Request Failure Errors

For common HTTP error responses, please refer to [Common Error Responses](#)

| Error Code | Description   |
|------------|---|
| CT001      | Invalid ItemNumber  |
| CT002      | Invalid SellerPartNumber  |
| CT003      | Invalid UPCCode   |
| CT005      | Invalid Action Type. We only support: 0 - NE Item#, 1 - Seller Parts#, 2 - UPC Code   |
| CT010      | Cannot find item with specified item condition.   |
| CT014      | SellerItemNumber or SellerPartNumber does not exist   |
| CT015      | Item does not belong to this seller   |
| CT023      | Inventory value must be between 0 and 999999  |
| CT025      | This item is an approved promotion and its minimum inventory cannot be lower than {0}   |
| CT055      | This is a duplicated request for Seller Part #: [seller part #]. This item does not exist in Newegg so we are not able to process your request. We will resume the process of price and inventory update for this item 8 hours after [last failed timestamp]. |
| CT073      | The request for item: { SellerPart#} has been processed with error.Country: [country1,country2] Failed reason: The specified warehouse location has not been setup yet. Please set up your warehouse(s) then submit your request again,                       |

Example: XML, Response

```
<?xml version="1.0" encoding="utf-8"?>
<Errors>
  <Error>
    <Code>CE003</Code>
    <Message> The 'Type' element is invalid - The value 'a' is invalid according to its
datatype 'Int' - The string 'a' is not a valid Int32 value.</Message>
  </Error>
</Errors>
```

#### Example: Json, Response

```
{
  "Code": "CT002",
  "Message": "Invalid SellerPartNumber"
}
```

## 9.10. Update Item Price

Maintaining the price of items in all eligible countries, including the United States.

### 9.10.1. Resource URL & Information

#### Resource URL

```
https://api.newegg.com/marketplace/contentmgmt/item/international/price?sellerid={sellerid}
```

Note: Please make sure your request URL is all in lower case (except for Seller ID) and cannot contain any blank spaces or line breaks.

#### Parameters

| Name     | Required? | Description                          |
|----------|-----------|--------------------------------------|
| sellerid | Yes       | Your seller ID on Newegg Marketplace |

#### Resource Information

| HTTP Method | Authentication? | Request Formats | Response Formats | Rate Limited?          |
|-------------|-----------------|-----------------|------------------|------------------------|
| POST        | Required        | XML, Json       | XML, Json        | 300 per min per client |

## 9.10.2. Request Body

| Attribute     |           |             | Required? | Format  | Description  |
|---------------|-----------|-------------|-----------|---------|--|
| ItemPriceInfo | Type      |             | Yes       | Integer | Available values:<br>0: NE Item #<br>1: Seller Part #<br>2: UPC  |
|               | Value     |             | Yes       | String  | A string according to inquiry type   |
|               | Condition |             | No        | Integer | Available values:<br>1: New (default)<br>2: Refurbished<br>3: Used – Like New<br>4: Used – Very Good<br>5: Used – Good<br>6: Used – Acceptable<br><br>Only applies if type = [2-UPC code]. If type does not = [2-UPC code], then this column will be disregarded.  |
|               | Pricelist | CountryCode | Yes       | String  | The target country you will be selling your items to. Only the ISO standard 3-digit codes are accepted.<br>To review the complete list of available values, please download the following:<br><a href="https://promotions.newegg.com/Marketplace/Sellers/resourceLibrary/International%20Country%20Guide.pdf">https://promotions.newegg.com/Marketplace/Sellers/resourceLibrary/International%20Country%20Guide.pdf</a><br><br>NOTE: Item price must be submitted with the correct currency code based on ship-to destination country code. Submissions with incorrect combinations will error-out.  |
|               |           | Currency    | Yes       | String  | The currency is to identify the Selling Price, MSRP, MAP for the target country you will be selling your items to. Only the ISO standard 3-digit codes are accepted.<br>To review the complete list of available values, please download the following:<br><a href="https://promotions.newegg.com/Marketplace/Sellers/resourceLibrary/International%20Country%20Guide.pdf">https://promotions.newegg.com/Marketplace/Sellers/resourceLibrary/International%20Country%20Guide.pdf</a><br><br>NOTE: Correct currency code must be submitted based on ship-to destination country code. Submissions with incorrect combinations will error-out. |

|  |  |  |                    |    |         |  |
|--|--|--|--------------------|----|---------|--|
|  |  |  | Active             | No | Integer | Available values:<br>1: Activate item<br>0: Deactivate item<br>Null = Ignore this action, no change to current item active/deactivate setting  |
|  |  |  | MSRP               | No | Decimal | The manufacturer's suggested retail price  |
|  |  |  | MAP                | No | Decimal | Minimum Advertised Price. If the Selling Price is below the defined MAP, website will ask customer to add item to shopping cart to see the item's price.   |
|  |  |  | CheckoutMAP        | No | Integer | Available values:<br>0: False<br>1: True<br><br>If Checkout MAP is marked as True, then the website will ask customer to add item to shopping cart AND go to checkout page to see the item's price. The MAP value will not be considered. Another words, if this field is marked as true, it doesn't matter if the selling price is above or below MAP, the customer will always need to add item to cart and go to checkout to see item's price.<br><br>If MAP is greater than 0.00 and CheckoutMAP is left blank, by default CheckoutMAP will equal False. |
|  |  |  | SellingPrice       | No | Decimal | The actual selling price   |
|  |  |  | EnableFreeShipping | No | Integer | Available values:<br>0: Default<br>1: Free Shipping  |

Example: XML, Request

## XSD

API Schema > ContentMgmt > UpdatePrice > UpdatePriceRequest.xsd

```
POST https://api.newegg.com/marketplace/contentmgmt/item/international/price?sellerid={SellerID}
Authorization: 720ddc067f4d115bd544aff46bc75634
SecretKey: 21EC2020-3AEA-1069-A2DD-08002B30309D
Accept: application/xml
Content-Type: application/xml

<ItemPriceInfo>
```

```

<Type>1</Type>
<Value>A006BSP3</Value>
<PriceList>
  <Price>
    <CountryCode>USA</CountryCode>
    <Currency>USD</Currency>
    <Active>0</Active>
    <MSRP>30.98</MSRP>
    <MAP>25.99</MAP>
    <CheckoutMAP>0</CheckoutMAP>
    <SellingPrice>20.92</SellingPrice>
    <EnableFreeShipping>1</EnableFreeShipping>
  </Price>
  <Price>
    <CountryCode>IND</CountryCode>
    <Currency>INR</Currency>
    <Active>1</Active>
    <MSRP>459.98</MSRP>
    <MAP>25.99</MAP>
    <CheckoutMAP>0</CheckoutMAP>
    <SellingPrice>389.92</SellingPrice>
    <EnableFreeShipping>0</EnableFreeShipping>
  </Price>
  <Price>
    <CountryCode>IRL</CountryCode>
    <Currency>EUR</Currency>
    <Active>0</Active>
    <MSRP>30.98</MSRP>
    <MAP>25.99</MAP>
    <CheckoutMAP>0</CheckoutMAP>
    <SellingPrice>19.92</SellingPrice>
    <EnableFreeShipping>0</EnableFreeShipping>
  </Price>
</PriceList>
</ItemPriceInfo>

```

#### Example: Json, Request

POST

https://api.newegg.com/marketplace/contentmgmt/item/inventoryandprice?sellerid={SellerID}&version=304

Authorization: 720ddc067f4d115bd544aff46bc75634  
SecretKey: 21EC2020-3AEA-1069-A2DD-08002B30309D  
Accept: application/json  
Content-Type: application/json

```
{
  "Type": "1",
  "Value": "A006BSP3",
  "PriceList": {
    "Price": [
      {
        "CountryCode": "USA",
        "Currency": "USD",
        "Active": "0",
        "MSRP": "30.98",
        "MAP": "25.99",
        "CheckoutMAP": "0",
        "SellingPrice": "20.92",
        "EnableFreeShipping": "1"
      },
      {
        "CountryCode": "IND",
        "Currency": "INR",
        "Active": "1",
        "MSRP": "459.98",
        "MAP": "25.99",
        "CheckoutMAP": "0",
        "SellingPrice": "389.92",
        "EnableFreeShipping": "0"
      },
      {
        "CountryCode": "IRL",
        "Currency": "EUR",
        "Active": "0",
        "MSRP": "30.98",
        "MAP": "25.99",
        "CheckoutMAP": "0",
        "SellingPrice": "19.92",
        "EnableFreeShipping": "0"
      }
    ]
  }
}
```

```

    }
}

```

### 9.10.3. Response Body

| Attribute         |                  |             | Format  | Description  |
|-------------------|------------------|-------------|---------|--|
| UpdatePriceResult | SellerID         |             | String  | Your seller ID   |
|                   | ItemNumber       |             | String  | Newegg item number   |
|                   | SellerPartNumber |             | String  | Seller Part Number   |
|                   | PriceList        | CountryCode | String  | The target country you will be selling your items to. Newegg will return the value in ISO standard 3-digit codes.<br>To review the complete list of available values, please download the following:<br><a href="https://promotions.newegg.com/Marketplace/Sellers/resourceLibrary/International%20Country%20Guide.pdf">https://promotions.newegg.com/Marketplace/Sellers/resourceLibrary/International%20Country%20Guide.pdf</a>  |
|                   |                  | Currency    | String  | The currency is to identify the Selling Price, MSRP, MAP for the target country you will be selling your items to. Newegg will return the value in ISO standard 3-digit codes.<br>To review the complete list of available values, please download the following:<br><a href="https://promotions.newegg.com/Marketplace/Sellers/resourceLibrary/International%20Country%20Guide.pdf">https://promotions.newegg.com/Marketplace/Sellers/resourceLibrary/International%20Country%20Guide.pdf</a> |
|                   |                  | Active      | Integer | Available values:<br>0: Inactive<br>1: Active  |
|                   |                  | MSRP        | Decimal | The manufacturer's suggested retail price  |
|                   |                  | MAP         | Decimal | Minimum Advertised Price. If the Selling Price is below the defined MAP, website will ask customer to add item to shopping cart to see the item's price.   |
|                   |                  | CheckoutMAP | Integer | Available values:<br>0: False<br>1: True<br><br>If Checkout MAP is marked as True, then the website will ask customer to add item to shopping cart AND go to checkout page to see the item's price. The MAP value will not be considered. Another words, if this field is marked as true, it doesn't matter if the selling price is above or below   |

|  |  |  |                    |         |  |
|--|--|--|--------------------|---------|--|
|  |  |  |                    |         | <p>MAP, the customer will always need to add item to cart and go to checkout to see item's price.</p> <p>If MAP is greater than 0.00 and CheckoutMAP is left blank, by default CheckoutMAP will equal False.</p> |
|  |  |  | SellingPrice       | Decimal | The actual selling price   |
|  |  |  | EnableFreeShipping | Integer | Available values:<br>0: Default<br>1: Free Shipping  |

Example: XML, Response

## XSD

API Schema > ContentMgmt > UpdatePrice > UpdatePriceResponse.xsd

```
<?xml version="1.0" encoding="utf-8"?>
<UpdatePriceResult>
  <SellerID>A006</SellerID>
  <ItemNumber>9SIA00607Y6476</ItemNumber>
  <SellerPartNumber>A006BSP3</SellerPartNumber>
  <PriceList>
    <Price>
      <CountryCode>USA</CountryCode>
      <Currency>USD</Currency>
      <Active>0</Active>
      <MSRP>30.98</MSRP>
      <MAP>25.99</MAP>
      <CheckoutMAP>0</CheckoutMAP>
      <SellingPrice>20.92</SellingPrice>
      <EnableFreeShipping>1</EnableFreeShipping>
    </Price>
    <Price>
      <CountryCode>IND</CountryCode>
      <Currency>INR</Currency>
      <Active>1</Active>
      <MSRP>459.98</MSRP>
      <MAP>25.99</MAP>
      <CheckoutMAP>0</CheckoutMAP>
      <SellingPrice>389.92</SellingPrice>
      <EnableFreeShipping>0</EnableFreeShipping>
    </Price>
  </PriceList>
</UpdatePriceResult>
```



```

    </Price>
    <Price>
        <CountryCode>IRL</CountryCode>
        <Currency>EUR</Currency>
        <Active>0</Active>
        <MSRP>30.98</MSRP>
        <MAP>25.99</MAP>
        <CheckoutMAP>0</CheckoutMAP>
        <SellingPrice>19.92</SellingPrice>
        <EnableFreeShipping>0</EnableFreeShipping>
    </Price>
</PriceList>
</UpdatePriceResult>

```

#### Example: Json, Response

```

{
  "SellerID": "A006",
  "ItemNumber": "9SIA00607Y6476",
  "SellerPartNumber": "A006BSP3",
  "PriceList": {
    "Price": [
      {
        "CountryCode": "USA",
        "Currency": "USD",
        "Active": "0",
        "MSRP": "30.98",
        "MAP": "25.99",
        "CheckoutMAP": "0",
        "SellingPrice": "20.92",
        "EnableFreeShipping": "1"
      },
      {
        "CountryCode": "IND",
        "Currency": "INR",
        "Active": "1",
        "MSRP": "459.98",
        "MAP": "25.99",
        "CheckoutMAP": "0",
        "SellingPrice": "389.92",
        "EnableFreeShipping": "0"
      }
    ]
  }
}

```

```

    },
    {
      "CountryCode": "IRL",
      "Currency": "EUR",
      "Active": "0",
      "MSRP": "30.98",
      "MAP": "25.99",
      "CheckoutMAP": "0",
      "SellingPrice": "19.92",
      "EnableFreeShipping": "0"
    }
  ]
}

```

#### 9.10.4. Request Failure Errors

For common HTTP error responses, please refer to [Common Error Responses](#)

| Error Code | Description   |
|------------|---|
| CT001      | Invalid ItemNumber  |
| CT002      | Invalid SellerPartNumber  |
| CT003      | Invalid UPCCode   |
| CT005      | Invalid Action Type. We only support: 0 - NE Item#, 1 - Seller Parts#, 2 - UPC Code   |
| CT004      | Item under review, you cannot activate.   |
| CT006      | Invalid MSRP. The range should be between 0-99999.99  |
| CT007      | Invalid Selling Price. The range should be between 0-99999.99   |
| CT008      | Invalid Shipping type. We only support: 0 - default, 1 - free shipping  |
| CT009      | Cannot activate item by restricted manufacturer - {0}{{{1}}}{2}.  |
| CT010      | Cannot find item with specified item condition.   |
| CT014      | SellerItemNumber or SellerPartNumber does not exist   |
| CT015      | Item does not belong to this seller   |
| CT016      | The item: [SellerPart#] is locked for an on-going/upcoming promotion. CANNOT update the Shipping. Please note: the inventory or minimum purchase quantity update will NOT be affected.      |
| CT019      | The item: [SellerPart#] is locked for an on-going/upcoming promotion. CANNOT update the Selling Price. Please note: the inventory or minimum purchase quantity update will NOT be affected. |
| CT028      | Invalid Active Mark. We only support: 0 - deactivate item, 1 - activate item  |
| CT029      | The selling price {selling price} cannot be greater than MSRP {MSRP}.   |
| CT030      | MAP price should be decimal with 2 digits. The range should be between 0-99999.99.  |

|       |  |
|-------|--|
| CT031 | Invalid CheckoutMAP value. We only support: 0 - False, 1 – True.   |
| CT032 | The selling price cannot be 0.   |
| CT043 | The item cannot be active because of one of the following reasons:1.Does not exist 2.Breaks the price rule 3.No image  |
| CT044 | The item cannot be deactivated because of an on-going/upcoming promotion that is locked by Newegg. Please note: the inventory or minimum purchase quantity update will NOT be affected.  |
| CT045 | Item was automatically deactivated due to 7 days out of stock and cannot be reactivated with 0 inventory.  |
| CT050 | Item Activation Failed. Strict MAP enforced: \${0} – Selling Price must be greater than or equal to strict MAP. Please contact your account manager for more information.  |
| CT052 | This item cannot be activate because of the subcategory had been disabled for your account.  |
| CT053 | This item now matches a restricted item and cannot be activated. All other updates will be processed.  |
| CT055 | This is a duplicated request for Seller Part #: [seller part #]. This item does not exist in Newegg so we are not able to process your request. We will resume the process of price and inventory update for this item 8 hours after [last failed timestamp].  |
| CT065 | Invalid Selling Price. The Selling Price should be greater than the existing 1st tier volume discount unit price: [{0}]  |
| CT067 | The item: [SellerPart#] is regulated by a Newegg existing MAP (Minimum Advertised Pricing) setting: MAP = [amount], Checkout MAP = [status]. When MAP amount is great than 0 or Checkout MAP = True, the attempt to change either MAP or Checkout MAP is restricted. All other requests have been processed. |
| CT071 | The Inventory update for item: [SellerPart#] cannot be processed because of the warehouse: [warehouselocation] has not been created.   |
| CT075 | Price update failed. Invalid currency code. The currency code received: [code] does not match the specified country: [code].   |
| CT076 | Item cannot be activated for specified country: [code]. Please activate the country, then submit your request again.   |
| CT092 | The request for item: {Seller Part #} has been processed with error. Error: You have reached the maximum allowance of listing: [limit #] items. To list more, please optimize your listings. To increase the allowance, please upgrade your service. Country(s): [code1, code 2, ....code #]                 |
| CT096 | FREE SHIPPING is not available for NISP (Newegg International Shipping Program). For free domestic shipping, please update your shipping settings in Seller Portal.  |
| CT097 | Item shipping dimensions do not meet the limits of NISP (Newegg International Shipping Program).   |

#### Example: XML, Response

```
<?xml version="1.0" encoding="utf-8"?>
<Errors>
  <Error>
    <Code>CE003</Code>
```

```
<Message> The 'Type' element is invalid - The value 'a' is invalid according to its
datatype 'Int' - The string 'a' is not a valid Int32 value.</Message>
</Error>
</Errors>
```

Example: Json, Response

```
{
  "Code": "CT002",
  "Message": "Invalid SellerPartNumber"
}
```

## 9.11.Submit Item Warranty Request

Specifying warranty services on refurbished items selling on Newegg Marketplace.

### 9.11.1. Resource URL & Information

Resource URL

```
https://api.newegg.com/marketplace/contentmgmt/item/warranty?sellerid={sellerid}
```

Note: Please make sure your request URL is all in lower case (except for Seller ID) and cannot contain any blank spaces or line breaks.

Parameters

| Name     | Required? | Description                          |
|----------|-----------|--------------------------------------|
| sellerid | Yes       | Your seller ID on Newegg Marketplace |

Resource Information

| HTTP Method | Authentication? | Request Formats | Response Formats | Rate Limited?          |
|-------------|-----------------|-----------------|------------------|------------------------|
| POST        | Required        | XML, Json       | XML, Json        | 300 per min per client |

### 9.11.2. Request Body

| Attribute |               | Required? | Format  | Description                               |
|-----------|---------------|-----------|---------|---|
| Newegg    | OperationType | Yes       | String  | Fixed value:<br>SubmitItemWarrantyRequest |
|           | ActionType    | Yes       | Integer | Available values:                         |

|  |             |                  |              |                              |     |         |   |
|--|-------------|------------------|--------------|------------------------------|-----|---------|---|
|  |             |                  |              |                              |     |         | 0: Create Warranty<br>1: Update Warranty<br>2: Delete Warranty  |
|  | RequestBody | ItemWarrantyList | ItemWarranty | ItemManufacturerWarrantyID   | No  | Integer | Warranty ID. When updating and deleting warranty, if warranty id is 0, we will find the warranty by SellerPartNumber and CountryCode. |
|  |             |                  |              | SellerPartNumber             | Yes | String  | Seller Part #   |
|  |             |                  |              | PartsDay                     | No  | Integer | Parts Day, 0-99999. You can set Parts Days as "99999" to indicate a lifetime warranty.  |
|  |             |                  |              | LaborDay                     | No  | Integer | Labor Day, 0-99999. You can set Labor Days as "99999" to indicate a lifetime warranty.  |
|  |             |                  |              | ServiceProvider              | Yes | String  | Service Provider Name   |
|  |             |                  |              | ProviderSupportEmail         | Yes | String  | Warranty support email address.   |
|  |             |                  |              | ProviderSupportURL           | No  | String  | Warranty support URL  |
|  |             |                  |              | ProviderCustomerServicePhone | Yes | String  | Warranty Customer Service phone number. Please use NANP phone number format.<br>Example: 234-235-5678.                                |
|  |             |                  |              | CountryCode                  | Yes | String  | Ship to country. Fixed Value: USA   |
|  |             |                  |              | ApplyToAllCountryCode        | Yes | Boolean | Fixed value: false.   |

Example: XML, Request

## XSD

API Schema > ContentMgmt > ItemWarranty > ItemWarrantyRequest.xsd

```
POST https://api.newegg.com/marketplace/contentmgmt/item/warranty?sellerid={SellerID}
Authorization: 720ddc067f4d115bd544aff46bc75634
SecretKey: 21EC2020-3AEA-1069-A2DD-08002B30309D
Accept: application/xml
Content-Type: application/xml

<NeweggAPIRequest>
```

```

<OperationType>SubmitItemWarrantyRequest</OperationType>
<ActionType>0</ActionType>
<RequestBody>
  <ItemWarrantyList>
    <ItemWarranty>
      <ItemManufacturerWarrantyID>0</ItemManufacturerWarrantyID>
      <SellerPartNumber>bg9h2016042003</SellerPartNumber>
      <PartsDay>10</PartsDay>
      <LaborDay>10</LaborDay>
      <ServiceProvider>Test</ServiceProvider>
      <ProviderSupportEmail>test@newegg.com</ProviderSupportEmail>
      <ProviderSupportURL>http://www.sohnen.com/CustomerSupport.aspx</ProviderSupportUR
L>
      <ProviderCustomerServicePhone>562-946-3531</ProviderCustomerServicePhone>
      <CountryCode>USA</CountryCode>
      <ApplyToAllCountryCode>false</ApplyToAllCountryCode>
    </ItemWarranty>
    <ItemWarranty>
      <ItemManufacturerWarrantyID>0</ItemManufacturerWarrantyID>
      <SellerPartNumber>bg9h2016042001</SellerPartNumber>
      <PartsDay>10</PartsDay>
      <LaborDay>10</LaborDay>
      <ServiceProvider>Test</ServiceProvider>
      <ProviderSupportEmail>test@newegg.com</ProviderSupportEmail>
      <ProviderSupportURL></ProviderSupportURL>
      <ProviderCustomerServicePhone>562-946-3531</ProviderCustomerServicePhone>
      <CountryCode>USA</CountryCode>
      <ApplyToAllCountryCode>false</ApplyToAllCountryCode>
    </ItemWarranty>
  </ItemWarrantyList>
</RequestBody>
</NeweggAPIRequest>

```

#### Example: Json, Request

```

POST https://api.newegg.com/marketplace/contentmgmt/item/warranty?sellerid={SellerID}
Authorization: 720ddc067f4d115bd544aff46bc75634
SecretKey: 21EC2020-3AEA-1069-A2DD-08002B30309D
Accept: application/json
Content-Type: application/json

```

```

{
  "OperationType": "SubmitItemWarrantyRequest",
  "ActionType": 0,
  "RequestBody": {
    "ItemWarrantyList": [
      {
        "ItemWarranty": [
          {
            "ItemManufacturerWarrantyID": 0,
            "SellerPartNumber": "bg9h2016042003",
            "PartsDay": 10,
            "LaborDay": 10,
            "ServiceProvider": "Test",
            "ProviderSupportEmail": "test@newegg.com",
            "ProviderSupportURL": "http://www.sohnen.com/CustomerSupport.aspx",
            "ProviderCustomerServicePhone": "562-946-3531",
            "CountryCode": "USA",
            "ApplyToAllCountryCode": "false"
          },
          {
            "ItemManufacturerWarrantyID": 0,
            "SellerPartNumber": "bg9h2016042001",
            "PartsDay": 10,
            "LaborDay": 10,
            "ServiceProvider": "Test",
            "ProviderSupportEmail": "test@newegg.com",
            "ProviderSupportURL": null,
            "ProviderCustomerServicePhone": "562-946-3531",
            "CountryCode": "USA",
            "ApplyToAllCountryCode": "false"
          }
        ]
      }
    ]
  }
}

```

### 9.11.3. Response Body

| Attribute         |                  | Format  | Description  |
|-------------------|------------------|---------|--|
| NeweggAPIResponse | IsSuccess        | Boolean | Used to identify the operation is successful. Always returns true.   |
|                   | OperationType    | String  | Fixed value: SubmitItemWarrantyResponse.   |
|                   | SellerID         | String  | Your seller ID.  |
|                   | ResponseBody     | Boolean | Used to identify the warranty is processed successful.   |
|                   | ItemWarrantyList |         |  |
|                   | ItemWarranty     |         |  |
|                   | ErrorList        | String  | Error Code.  |
|                   | Error            |         |  |
| IsSuccess         |                  | Boolean | Used to identify the warranty is processed successful.   |
| ErrorCode         |                  | String  | Error Code.  |
| ErrorMessage      |                  | String  | The description of the error code.   |
| ResponseDate      |                  | String  | The response time.   |
| ResponseMessage   |                  | String  | If all warranty settings processed successfully, return fixed value:<br>"You have successfully submitted third-party warranty settings. It may take up to 10 minutes for your settings to propagate to all systems." |

#### Example: XML, Response

```

<?xml version="1.0" encoding="utf-8"?>
<NeweggAPIResponse>
  <IsSuccess>true</IsSuccess>
  <OperationType>SubmitItemWarrantyResponse</OperationType>
  <SellerID>BG9H</SellerID>
  <ResponseBody>
    <ItemWarrantyList>
      <ItemWarranty>
        <IsSuccess>true</IsSuccess>
      </ItemWarranty>
      <ItemWarranty>
        <IsSuccess>>false</IsSuccess>
        <ErrorList>
          <Error>
            <ErrorCode>CT507</ErrorCode>
            <ErrorMessage>'Provider Support URL' is not in the correct
format.</ErrorMessage>
          </Error>
        </ErrorList>
      </ItemWarranty>
    </ItemWarrantyList>
  </ResponseBody>
</NeweggAPIResponse>

```



```
</ResponseBody>
<ResponseDate>04/28/2016 02:48:29</ResponseDate>
</NeweggAPIResponse>
```

#### Example: Json, Response

```
{
  "ResponseDate": "05/03/2016 15:48:09",
  "IsSuccess": true,
  "OperationType": "SubmitItemWarrantyResponse",
  "SellerID": "BG8U",
  "ResponseBody": {
    "ItemWarrantyList": [
      {
        "IsSuccess": true,
      },
      {
        "IsSuccess": false,
        "ErrorList": [
          {
            "ErrorCode": "CT508",
            "ErrorMessage": "SellerPartNumber: bg9h2016042001 does not exist or it is not
refurbished."
          }
        ]
      }
    ]
  }
}
```

### 9.11.4. Request Failure Errors

For common HTTP error responses, please refer to [Common Error Responses](#)

| Error Code | Description   |
|------------|---|
| CT001      | Invalid ItemNumber  |
| CT002      | Invalid SellerPartNumber  |
| CT003      | Invalid UPCCode   |
| CT005      | Invalid Action Type. We only support: 0 - NE Item#, 1 - Seller Parts#, 2 - UPC Code |
| CT004      | Item under review, you cannot activate.   |

|       |  |
|-------|--|
| CT006 | Invalid MSRP. The range should be between 0-99999.99   |
| CT007 | Invalid Selling Price. The range should be between 0-99999.99  |
| CT008 | Invalid Shipping type. We only support: 0 - default, 1 - free shipping   |
| CT009 | Cannot activate item by restricted manufacturer - {0}{{{1}}{2}}.   |
| CT010 | Cannot find item with specified item condition.  |
| CT014 | SellerItemNumber or SellerPartNumber does not exist  |
| CT015 | Can't find this item in the system, please create it first   |
| CT016 | The item: [SellerPart#] is locked for an on-going/upcoming promotion. CANNOT update the Shipping. Please note: the inventory or minimum purchase quantity update will NOT be affected.   |
| CT019 | The item: [SellerPart#] is locked for an on-going/upcoming promotion. CANNOT update the Selling Price. Please note: the inventory or minimum purchase quantity update will NOT be affected.  |
| CT028 | Invalid Active Mark. We only support: 0 - deactivate item, 1 - activate item   |
| CT029 | The selling price {selling price} cannot be greater than MSRP {MSRP}.  |
| CT030 | MAP price should be decimal with 2 digitals. The range should be between 0-99999.99.   |
| CT031 | Invalid CheckoutMAP value. We only support: 0 - False, 1 – True.   |
| CT032 | The selling price cannot be 0.   |
| CT043 | Item with no image cannot be activated. Please update your item with valid image then try again.   |
| CT044 | The item cannot be deactivated because of an on-going/upcoming promotion that is locked by Newegg. Please note: the inventory or minimum purchase quantity update will NOT be affected.  |
| CT045 | Item was automatically deactivated due to 7 days out of stock and cannot be reactivated with 0 inventory.  |
| CT050 | Item Activation Failed. Strict MAP enforced: \${0} – Selling Price must be greater than or equal to strict MAP. Please contact your account manager for more information.  |
| CT052 | This item cannot be activate because of the subcategory had been disabled for your account.  |
| CT053 | This item now matches a restricted item and cannot be activated. All other updates will be processed.  |
| CT055 | This is a duplicated request for Seller Part #: [seller part #]. This item does not exist in Newegg so we are not able to process your request. We will resume the process of price and inventory update for this item 8 hours after [last failed timestamp].  |
| CT065 | Invalid Selling Price. The Selling Price should be greater than the existing 1st tier volume discount unit price: {{0}}  |
| CT067 | The item: [SellerPart#] is regulated by a Newegg existing MAP (Minimum Advertised Pricing) setting: MAP = [amount], Checkout MAP = [status]. When MAP amount is great than 0 or Checkout MAP = True, the attempt to change either MAP or Checkout MAP is restricted. All other requests have been processed. |
| CT071 | The Inventory update for item: [SellerPart#] cannot be processed because of the warehouse: [warehouselocation] has not been created.   |
| CT075 | Price update failed. Invalid currency code. The currency code received: [code] does not match the specified country: [code].   |
| CT076 | Item cannot be activated for specified country: [code]. Please activate the country, then submit your request again.   |
| CT501 | 'Seller Part Number' is required.  |

|       |   |
|-------|---|
| CT502 | 'Service Provider' is required.   |
| CT504 | 'Parts Day' and 'Labor Day' should not be equal to 0 at the same time.  |
| CT505 | 'Provider Support Email' is required.   |
| CT506 | 'Provider Support Email' is not in the correct format.  |
| CT507 | 'Provider Support URL' is not in the correct format.  |
| CT508 | SellerPartNumber: xxx does not exist.   |
| CT509 | "Warranty does not exist in CountryCode: xxx, SellerPartNumber: xxx." Or "Warranty does not exist in CountryCode: xxx, SellerPartNumber: xxx, ItemManufacturerWarrantyID: xxx." |
| CT511 | 'Provider Customer Service Phone' is not in the correct format.   |
| CT512 | SellerPartNumber: xxx is not refurbished or used item.  |
| CT513 | 'Provider Customer Service Phone' is required.  |
| CT514 | Warranty exists in CountryCode: xxx, SellerPartNumber: xxx.   |

#### Example: XML, Response

```
<?xml version="1.0" encoding="utf-8"?>
<Errors>
  <Error>
    <Code>CE003</Code>
    <Message> The 'Type' element is invalid - The value 'a' is invalid according to its
datatype 'Int' - The string 'a' is not a valid Int32 value.</Message>
  </Error>
</Errors>
```

#### Example: Json, Response

```
{
  "Code": "CT002",
  "Message": "Invalid SellerPartNumber"
}
```

## 10. Order Management

The Order Management service group contains functions that will allow you to perform order related operations such as get order info, status, update order status, remove items, confirm orders... etc.

### 10.1. Get Order Status

Get the order status by specified the order number of existing order.

#### 10.1.1. Resource URL & Information

Resource URL

```
https://api.newegg.com/marketplace/ordermgmt/orderstatus/orders/{ordernumber}?sellerid={sellerid}&version={versionno}
```

Note: Please make sure your request URL is all in lower case (except for Seller ID) and cannot contain any blank spaces or line breaks.

Parameters

| Name          | Required? | Description                          |
|---------------|-----------|--------------------------------------|
| sellerid      | Yes       | Your seller ID on Newegg Marketplace |
| {ordernumber} | Yes       | The order number                     |
| version       | No        | Available version numbers:304        |

Resource Information

| HTTP Method | Authentication? | Request Formats | Response Formats | Rate Limited?           |
|-------------|-----------------|-----------------|------------------|-------------------------|
| GET         | Required        | XML, Json       | XML, Json        | 1000 per min per client |

#### 10.1.2. Request Body

Example: XML, Rquest

```
GET
https://api.newegg.com/marketplace/ordermgmt/orderstatus/orders/{ordernumber}?sellerid={sellerid}
Authorization: 720ddc067f4d115bd544aff46bc75634
SecretKey: 21EC2020-3AEA-1069-A2DD-08002B30309D
Content-Type: application/xml
Accept: application/xml
```

## Example: Json, Request

```
GET
https://api.newegg.com/marketplace/ordermgmt/orderstatus/orders/{ordernumber}?sellerid={sellerid}
Authorization: 720ddc067f4d115bd544aff46bc75634
SecretKey: 21EC2020-3AEA-1069-A2DD-08002B30309D
Content-Type: application/json
Accept: application/json
```

### 10.1.3. Response Body

| Attribute            |                   | Format  | Description   | Available Ver.# |
|----------------------|-------------------|---------|---|-----------------|
| QueryOrderStatusInfo | OrderNumber       | String  | The order number that qualified for your search   | All             |
|                      | OrderStatusCode   | Integer | The available values of the order status<br>0: Unshipped<br>1: PartiallyShipped<br>2: Shipped<br>3: Invoiced<br>4: Void   | All             |
|                      | OrderStatusName   | String  | The description of the status<br><b>Unshipped</b> for status code: 0<br><b>PartiallyShipped</b> for status code: 1<br><b>Shipped</b> for status code: 2<br><b>Invoiced</b> for status code: 3<br><b>Void</b> for status code: 4 | All             |
|                      | SellerID          | String  | Your seller ID  | All             |
|                      | OrderDownloaded   | String  | False: Order has not been downloaded yet.<br>True: Order downloaded already.<br>When order is shipped, this field will automatically become "True".   | All             |
|                      | SalesChannel      | Integer | Order sales channel:<br>0: Newegg order<br>1: Multi-channel order<br>2: Replacement order   | 304             |
|                      | FulfillmentOption | Integer | Order fulfillment option:<br>0: Ship by Seller<br>1: Ship by Newegg   | 304             |
|                      |                   |         |   |                 |

Example: XML, Response

## XSD

API Schema > OrderMgmt > GetOrderStatus > GetOrderStatusResponse.xsd

```
<?xml version="1.0" encoding="utf-8"?>
<QueryOrderStatusInfo>
  <OrderNumber>159243598</OrderNumber>
  <SellerID>A006</SellerID>
  <OrderStatusCode>1</OrderStatusCode>
  <OrderStatusName>PartiallyShipped</OrderStatusName>
  <OrderDownloaded>true</OrderDownloaded>
  <SalesChannel>0</SalesChannel>
  <FulfillmentOption>0</FulfillmentOption>
</QueryOrderStatusInfo>
```

Example: Json, Response

```
{
  "OrderDownloaded": true,
  "OrderNumber": "159243598",
  "OrderStatusCode": 1,
  "OrderStatusName": "PartiallyShipped",
  "SellerID": "A006",
  "SalesChannel":0,
  "FulfillmentOption":0
}
```

### 10.1.4. Request Failure Errors

For common HTTP error responses, please refer to [Common Error Responses](#)

| Error Code | Description  |
|------------|--|
| SO002      | Order Number should be an integer (ranging from 1 to 2147483647) |
| SO003      | No data found or this order does not belong to this seller       |

### Example: XML, Response

```
<?xml version="1.0" encoding="utf-8"?>
<Errors>
  <Error>
    <Code>S0002</Code>
    <Message>Order Number should be an integer (ranging from 1 to 2147483647)</Message>
  </Error>
</Errors>
```

### Example: Json, Response

```
{
  "Code": "S0002",
  "Message": "Order Number should be an integer (ranging from 1 to 2147483647)"
}
```

## 10.2. Update Order Status

Update order status by specific order number. Currently support cancel or ship a single order.

### 10.2.1. Resource URL & Information

#### Resource URL

```
https://api.newegg.com/marketplace/ordermgmt/orderstatus/orders/{ordernumber}?sellerid={sellerid}&version={versionno}
```

Note: Please make sure your request URL is all in lower case (except for Seller ID) and cannot contain any blank spaces or line breaks.

#### Parameters

| Name          | Required? | Description                          |
|---------------|-----------|--------------------------------------|
| sellerId      | Yes       | Your seller ID on Newegg Marketplace |
| {ordernumber} | Yes       | The order number for the operation   |
| version       | Yes       | Available version numbers:304        |

#### Resource Information

| HTTP Method | Authentication? | Request Formats | Response Formats | Rate Limited?           |
|-------------|-----------------|-----------------|------------------|-------------------------|
| PUT         | Required        | XML, Json       | XML, Json        | 1000 per min per client |

## 10.2.2. Request Body

### Cancel Order

| Attribute         |        | Required? | Format  | Description  |
|-------------------|--------|-----------|---------|--|
| UpdateOrderStatus | Action | Yes       | Integer | 1: Cancel Order<br><br>Note: SBN order might not be cancelled if the order is been processing by Newegg Warehouse. Please use <a href="#">Get SBN Order Cancellation Request Result, section 10.6</a> to check the status. |
|                   | Value  | Yes       | Integer | The cancel reason code:<br>24: OutOfStock<br>72: Customer Requested to Cancel<br>73: PriceError<br>74: Unable to Fulfill Order   |

Example: XML, Request (Cancel Order Request Example)

### XSD

API Schema > OrderMgmt > UpdateOrder > CancelRequest.xsd

```
PUT
https://api.newegg.com/marketplace/ordermgmt/orderstatus/orders/{ordernumber}?sellerid={sellerid}
Authorization: 720ddc067f4d115bd544aff46bc75634
SecretKey: 21EC2020-3AEA-1069-A2DD-08002B30309D
Content-Type: application/xml
Accept:application/xml

<UpdateOrderStatus>
  <Action>1</Action>
  <Value>24</Value>
</UpdateOrderStatus>
```

Example: Json, Request

```
PUT
https://api.newegg.com/marketplace/ordermgmt/orderstatus/orders/{ordernumber}?sellerid={sellerid}
Authorization: 720ddc067f4d115bd544aff46bc75634
```



```
SecretKey: 21EC2020-3AEA-1069-A2DD-08002B30309D
```

```
Content-Type: application/json
```

```
Accept: application/json
```

```
{
  "Action": "1",
  "Value": "24"
}
```

## Ship Order

Ship Order function allows you to update shipment of one or all items in an order. When an order has been completely fulfilled, mean that all the items are fulfilled, the order process is completed.

Please review the following example and the possible shipment options you can assign for each request:

Order XYZ has item A (5 units) and item B (1 unit)

- Single package contains 5 units of item A and 1 unit of item B with one tracking number.
- Single package contains either 5 units of item A or 1 unit of item B with one tracking number.
- Multiple packages: one package contains 5 units of item A with one tracking number. The other package contains 1 unit of item B with another tracking number.
- Multiple packages: one package contains 2 units of item A with one tracking number. Another package contains 3 units of item A with another tracking number. The other package contains 1 unit of item B with another tracking number.
- Multiple packages: one package contains 2 units of item A with one tracking number. The other package contains 3 units of item A and one unit of item B with another tracking number.
- **You cannot submit a request for partial shipment as following:** Single package contains 2 units of item A with one tracking number.

| Attribute         |        |          |        |                | Required? | Format  | Description                              |
|-------------------|--------|----------|--------|----------------|-----------|---------|--|
| UpdateOrderStatus | Action |          |        |                | Yes       | Integer | 2: Ship Order                            |
|                   | Value  | Shipment | Header | SellerID       | Yes       | String  | Your Seller ID                           |
|                   |        |          |        | SONumber       | Yes       | Integer | Sales order number                       |
|                   |        | Pack     | Pack   | TrackingNumber | Yes       | String  | Tracking number for the shipped package. |

|  |  |  |  |  |              |                  |     |         |   |
|--|--|--|--|--|--------------|------------------|-----|---------|---|
|  |  |  |  |  |              | ShipCarrier      | Yes | String  | Shipping carrier type, choose from:<br>UPS<br>UPS MI<br>FedEX<br>DHL<br>USPS<br>NOTE: Please specify the ship carrier name other than above. Please refer to the following XML formatted example. |
|  |  |  |  |  |              | ShipService      | Yes | String  | Shipping service type, such as air, ground, etc. Please reference your shipping carrier directly  |
|  |  |  |  |  | Item<br>List | SellerPartNumber | Yes | String  | The Seller Part # of the item(s)  |
|  |  |  |  |  |              | NeweggItemNumber | No  | String  | Newegg Item Number of the item  |
|  |  |  |  |  |              | ShippedQty       | Yes | Integer | Shipped quantity of items. Must be larger than 0  |

Example: XML, Request

## XSD

API Schema > OrderMgmt > UpdateOrder > ShipmentRequest.xsd

**PLEASE NOTE <VALUE> MUST BE ENCLOSED BY <![CDATA[]]>, See Example for Detail.**

```

PUT
https://api.newegg.com/marketplace/ordermgmt/orderstatus/orders/{ordernumber}?sellerid={sellerid}
Authorization: 720ddc067f4d115bd544aff46bc75634
SecretKey: 21EC2020-3AEA-1069-A2DD-08002B30309D
Content-Type: application/xml
Accept: application/xml

<UpdateOrderStatus>
  <Action>2</Action>
  <Value>
    <![CDATA[
<Shipment>
  <Header>
    <SellerID>A006</SellerID>
    <SONumber>159243598</SONumber>
  </Header>

```

```

<PackageList>
  <Package>
    <TrackingNumber>lztestA0060001</TrackingNumber>
    <ShipCarrier>Other Carrier</ShipCarrier>
    <ShipService>Other Service</ShipService>
    <ItemList>
      <Item>
        <SellerPartNumber>A006ZX-35833</SellerPartNumber>
        <ShippedQty>1</ShippedQty>
      </Item>
    </ItemList>
  </Package>
</PackageList>
</Shipment>
]]>
</Value>
</UpdateOrderStatus>

```

#### Example: Json, Request

```

PUT
https://api.newegg.com/marketplace/ordermgmt/orderstatus/orders/{ordernumber}?sellerid={sellerid}
Authorization: 720ddc067f4d115bd544aff46bc75634
SecretKey: 21EC2020-3AEA-1069-A2DD-08002B30309D
Content-Type: application/Json
Accept: application/Json

{
  "Action": "2",
  "Value": {
    "Shipment": {
      "Header": {
        "SellerID": "A006",
        "SONumber": "159243598"
      },
      "PackageList": {
        "Package": [
          {
            "TrackingNumber": "alistestonly1",
            "ShipCarrier": "Purolator",
            "ShipService": "3-5",

```

```

        "ItemList": {
            "Item": {
                "SellerPartNumber": "A3WG11002378965412586",
                "ShippedQty": "1"}
        },
        {
            "TrackingNumber": "alistestonly2",
            "ShipCarrier": "Purolator",
            "ShipService": "3-5",
            "ItemList": {
                "Item": [{
                    "SellerPartNumber": "A3WG11002378965412583",
                    "ShippedQty": "1"},
                    {
                        "SellerPartNumber": "A3WG11002378965412584",
                        "ShippedQty": "1"}]
            }
        }
    }
}

```

### 10.2.3. Response Body

#### Cancel Order

| Attribute             |           | Format  | Description  |
|-----------------------|-----------|---------|--|
| UpdateOrderStatusInfo | IsSuccess | String  | Used to identify the operation of order update is successful<br>Returns true or false. |
|                       | Result    | Integer | The order number   |
|                       |           | String  | Your Seller ID   |

|  |  |             |        |  |
|--|--|-------------|--------|--|
|  |  | OrderStatus | String | The order status. The following values are available:<br>Void – Void successfully.<br>Processing – Cancellation request has been received and under processing. This status is ONLY available for the cancellation request of SBN orders. The final processing result can be checked using 10.6 Check SBN Order Cancellation Result. |
|--|--|-------------|--------|--|

Example: XML, Response

## XSD

API Schema > OrderMgmt > UpdateOrder > CancelOrderResponse.xsd

```
<?xml version="1.0" encoding="utf-8"?>
<UpdateOrderStatusInfo>
  <IsSuccess>true</IsSuccess>
  <Result>
    <OrderNumber>159243598</OrderNumber>
    <SellerID>A006</SellerID>
    <OrderStatus>Void</OrderStatus>
  </Result>
</UpdateOrderStatusInfo>
```

Example: Json, Response

```
{
  "IsSuccess": "true",
  "Result": {
    "OrderNumber": "159243598",
    "SellerID": "A006",
    "OrderStatus": "Void"
  }
}
```

## Ship Order

| Attribute   |                   | Format  | Description  |
|-------------|-------------------|---------|--|
| UpdateOrder | IsSuccess         | String  | Used to identify the operation of order update is successful. Always returns true. |
|             | TotalPackageCount | Integer | package(s) count   |

|                  |              |             |          |                |  |                                |   |
|------------------|--------------|-------------|----------|----------------|--|--------------------------------|---|
| Result           | SuccessCount |             |          | Integer        | package(s) processed successfully  |                                |   |
|                  | FailCount    |             |          | Integer        | package(s) failed to process   |                                |   |
|                  | OrderNumber  |             |          | Integer        | The order number for the operation   |                                |   |
|                  | SellerID     |             |          | String         | <ul style="list-style-type: none"><li>Your Seller ID</li></ul>   |                                |   |
|                  | OrderStatus  |             |          | String         | The new order status: <ul style="list-style-type: none"><li>Shipped</li><li>PartiallyShipped</li></ul> |                                |   |
|                  | Shipment     | PackageList | Package  | TrackingNumber |  | String                         | Tracking number for the shipped package   |
|                  |              |             |          | ShipDate       |  | String                         | Ship date(Pacific Standard Time)  |
|                  |              |             |          | ProcessStatus  |  | String                         | True or False. True stands for package have been successfully processed. False stands for package that failed to process. |
|                  |              |             |          | ProcessResult  |  | String                         | Success or fail. If fail, detailed error description displayed here.  |
|                  |              |             | ItemList | ItemDes        | SellerPartNumber   |                                | String  |
| NeweggItemNumber |              |             |          |                | String   | Newegg Item Number of the item |   |
| ShippedQty       |              |             |          |                | Integer  | Shipped quantity of items.     |   |

Example: XML, Response

## XSD

API Schema > OrderMgmt > UpdateOrder > ShipmentResponse.xsd

```
<?xml version="1.0" encoding="utf-8"?>
<UpdateOrderStatusInfo>
  <IsSuccess>true</IsSuccess>
  <PackageProcessingSummary>
    <TotalPackageCount>1</TotalPackageCount>
    <SuccessCount>1</SuccessCount>
    <FailCount>0</FailCount>
  </PackageProcessingSummary>
  <Result>
    <OrderNumber>159243598</OrderNumber>
    <SellerID>A006</SellerID>
    <OrderStatus>Shipped</OrderStatus>
```

```

<Shipment>
  <PackageList>
    <Package>
      <TrackingNumber>lztestA0060001</TrackingNumber>
      <ShipDate>2012-02-10T15:30:01</ShipDate>
      <ProcessStatus>true</ProcessStatus>
      <ProcessResult>Success</ProcessResult>
      <ItemList>
        <ItemDes>
          <NeweggItemNumber>9SIA0060845543</NeweggItemNumber>
          <SellerPartNumber>A006ZX-35833</SellerPartNumber>
          <ShippedQty>1</ShippedQty>
        </ItemDes>
      </ItemList>
    </Package>
  </PackageList>
</Shipment>
</Result>
</UpdateOrderStatusInfo>

```

#### Example: Json, Response

```

{
  "IsSuccess": true,
  "PackageProcessingSummary": {
    "FailCount": 0,
    "SuccessCount": 1,
    "TotalPackageCount": 1
  },
  "Result": {
    "OrderNumber": "159243598",
    "OrderStatus": "Shipped",
    "SellerID": "A006",
    "Shipment": {
      "PackageList": [{
        "ItemList": [{
          "NeweggItemNumber": "9SIA0060845543",
          "SellerPartNumber": "A006ZX-35833",
          "ShippedQty": 1
        }],
        "ProcessResult": "Success",

```

```

        "ProcessStatus": true,
        "ShipDate": "2012-02-10T15:30:01",
        "TrackingNumber": "1ztestA0060001"
    }
}
}
}

```

## 10.2.4. Request Failure Errors

For common HTTP error responses, please refer to [Common Error Responses](#)

| Error Code | Description   |
|------------|---|
| SO001      | Seller ID cannot be null or empty   |
| SO002      | Order Number should be an integer (ranging from 1 to 2147483647)  |
| SO003      | No data found or this order does not belong to this seller  |
| SO004      | This is a replacement SO with a RMA number. It cannot be voided   |
| SO005      | Cannot remove item because this is a Shipped by Newegg order. order is Shipped by Newegg  |
| SO006      | Only unshipped orders can be voided. The order status is currently {0}  |
| SO007      | Cannot get the order status info  |
| SO008      | This order has already been voided  |
| SO009      | Order number cannot be null or empty  |
| SO010      | Invalid order. No item exists   |
| SO011      | Only unshipped orders can be shipped. The order status is currently {0}   |
| SO012      | Only shipped by seller orders can be supported currently  |
| SO014      | The action should be [ Canceled = 1   Shipped = 2]  |
| SO015      | The Argument '{0}' cannot be null   |
| SO016      | This order has not been downloaded onto seller portal yet. Please re-submit your request after two hours.                                 |
| SO017      | Reason code should be [24 -- OutOfStock,72 -- Customer Requested to Cancel,73 -- PriceError,74 -- Unable to Fulfill the Order]            |
| SO020      | There is a package or packages without shipping information in this shipment.   |
| SO025      | Some items in the shipment have already been shipped.   |
| SO027      | This order has already been shipped.  |
| SO030      | There is a format error in shipment segment of this XML request.  |
| SO036      | The order's shipping method is null. Please contact System Admin.   |
| SO037      | The action should be [1 - Cancelled, 2 - Shipped]   |
| SO040      | The Order number or Seller ID provided is not the same as in the URL.   |
| SO056      | Your request cannot be processed. Order: [order #] is a Newegg Premier order and can only be shipped using Newegg Shipping Label Service. |



### Example: XML, Response

```
<?xml version="1.0" encoding="utf-8"?>
<Errors>
  <Error>
    <Code>S0002</Code>
    <Message>Order Number should be an integer (ranging from 1 to 2147483647)</Message>
  </Error>
</Errors>
```

### Example: Json, Response

```
{
  "Code": "S0002",
  "Message": " Order Number should be an integer (ranging from 1 to 2147483647)"
}
```

## 10.3. Order Confirmation

Notify Newegg to mark the orders you have downloaded. You will be able to exclude these downloaded orders in the Get Order Info API's through OrderDownloaded filter.

### 10.3.1. Resource URL & Information

#### Resource URL

<https://api.newegg.com/marketplace/ordermgmt/orderstatus/orders/confirmation?sellerid={sellerid}>

Note: Please make sure your request URL is all in lower case (except for Seller ID) and cannot contain any blank spaces or line breaks.

#### Parameters

| Name     | Required? | Description    |
|----------|-----------|----------------|
| sellerid | Yes       | Your seller ID |

#### Resource Information

| HTTP Method | Authentication? | Request Formats | Response Formats | Rate Limited?           |
|-------------|-----------------|-----------------|------------------|-------------------------|
| POST        | Required        | XML, Json       | XML, Json        | 1000 per min per client |

### 10.3.2. Request Body

| Attribute        |               |                     | Required? | Format  | Description  |
|------------------|---------------|---------------------|-----------|---------|--|
| NeweggAPIRequest | IssueUser     |                     | No        | String  | Specify your eligible seller account (email address) here. |
|                  | OperationType |                     | Yes       | String  | Fixed value: OrderConfirmationRequest                      |
|                  | RequestBody   | DownloadedOrderList | Yes       | Integer | The order(s) you want to mark as downloaded already.       |
| OrderNumber      |               |                     |           |         |  |

Example: XML, Request

XSD

API Schema > OrderMgmt > OrderConfirm > OrderConfirmRequest.xsd

POST

https://api.newegg.com/marketplace/ordermgmt/orderstatus/orders/confirmation?sellerid={sellerid}

Authorization: 720ddc067f4d115bd544aff46bc75634

SecretKey: 21EC2020-3AEA-1069-A2DD-08002B30309D

Content-Type: application/xml

Accept: application/xml

```
<NeweggAPIRequest >
  <OperationType>OrderConfirmationRequest</OperationType>
  <RequestBody>
    <DownloadedOrderList>
      <OrderNumber>159243598</OrderNumber>
    </DownloadedOrderList>
  </RequestBody>
</NeweggAPIRequest>
```

Example: Json, Request

POST

https://api.newegg.com/marketplace/ordermgmt/orderstatus/orders/confirmation?sellerid={sellerid}

Authorization: 720ddc067f4d115bd544aff46bc75634

SecretKey: 21EC2020-3AEA-1069-A2DD-08002B30309D

Accept: application/json

Content-Type: application/json

```
{
  "OperationType": "OrderConfirmationRequest",
  "RequestBody": {
    "DownloadedOrderList": {
      "OrderNumber": [
        "159243598"
      ]
    }
  }
}
```

### 10.3.3. Response Body

| Attribute         |               |                     | Format  | Description   |
|-------------------|---------------|---------------------|---------|---|
| NeweggAPIResponse | IsSuccess     |                     | String  | Used to identify the operation of order confirmation is successful<br>Response: true or false |
|                   | OperationType |                     | String  | Fixed value: OrderConfirmationResponse  |
|                   | SellerID      |                     | String  | Your Seller ID  |
|                   | ResponseDate  |                     | String  | The date time of response (Pacific Standard Time)   |
|                   | ResponseBody  | RequestDate         | String  | The date time of request (Pacific Standard Time)  |
|                   |               | DownloadedOrderList | Integer | The order(s) you want to mark as downloaded already.  |
|                   | Memo          |                     | String  | Additional Information. Currently will return null.   |

## Example: XML, Response

### XSD

API Schema > OrderMgmt > OrderConfirm > OrderConfirmResponse.xsd

```
<?xml version="1.0" encoding="utf-8"?>
<NeweggAPIResponse>
  <IsSuccess>true</IsSuccess>
  <OperationType>OrderConfirmationResponse</OperationType>
  <SellerID>A006</SellerID>
  <ResponseDate>2/22/2012 16:37:20</ResponseDate>
  <ResponseBody>
    <RequestDate>2/22/2012 16:37:20</RequestDate>
    <DownloadedOrderList>
      <OrderNumber>159243598</OrderNumber>
    </DownloadedOrderList>
  </ResponseBody>
</NeweggAPIResponse>
```

## Example: Json, Response

```
{
  "NeweggAPIResponse": {
    "IsSuccess": "true",
    "OperationType": "OrderConfirmationResponse",
    "SellerID": "A006",
    "ResponseDate": "2/22/2012 16:38:53",
    "ResponseBody": {
      "RequestDate": "2/22/2012 16:38:53",
      "DownloadedOrderList": {
        "OrderNumber": "159243598"
      }
    }
  }
}
```

### 10.3.4. Request Failure Errors

For common HTTP error responses, please refer to [Common Error Responses](#)

Example: XML, Response

```
<?xml version="1.0" encoding="utf-8"?>
<Errors>
  <Error>
    <Code>CE001</Code>
    <Message>SellerID cannot be null or empty</Message>
  </Error>
</Errors>
```

Example: Json, Response

```
{
  "Code": "CE001",
  "Message": "SellerID cannot be null or empty"
}
```

## 10.4. Remove Item(s)

Remove item(s) from specified order. If all items removed from an order, order status becomes void. Please note:but only supports order(s) that is fulfilled by seller.

### 10.4.1. Resource URL & Information

Resource URL

<https://api.newegg.com/marketplace/ordermgmt/killitem/orders/{ordernumber}?sellerid={sellerid}>

Note: Please make sure your request URL is all in lower case (except for Seller ID) and cannot contain any blank spaces or line breaks.

Parameters

| Name          | Required? | Description                          |
|---------------|-----------|--------------------------------------|
| sellerId      | Yes       | Your seller ID on Newegg Marketplace |
| {ordernumber} | Yes       | The order number for the operation   |

## Resource Information

| HTTP Method | Authentication? | Request Formats | Response Formats | Rate Limited?           |
|-------------|-----------------|-----------------|------------------|-------------------------|
| PUT         | Required        | XML, Json       | XML, Json        | 1000 per min per client |

### 10.4.2. Request Body

| Attribute        |               |          |       |         |      |                  | Required? | Format | Description  |
|------------------|---------------|----------|-------|---------|------|------------------|-----------|--------|--|
| NeweggAPIRequest | IssueUser     |          |       |         |      |                  | No        | String | Specify your eligible seller account (email address) here.                     |
|                  | OperationType |          |       |         |      |                  | Yes       | String | Fixed value: KillItemRequest   |
|                  | RequestBody   | KillItem | Order | ItemLis | Item | SellerPartNumber | Yes       | String | The Seller Part # of the item(s).Note: Items cannot be removed with SBN orders |
|                  |               |          |       | Memo    |      |                  | No        | String |  |

Example: XML, Request

## XSD

API Schema > OrderMgmt > RemoveItem > RemoveItemRequest.xsd

```

PUT
https://api.newegg.com/marketplace/ordermgmt/killitem/orders/{ordernumber}?sellerid={sellerid}
Authorization: 720ddc067f4d115bd544aff46bc75634
SecretKey: 21EC2020-3AEA-1069-A2DD-08002B30309D
Content-Type: application/xml
Accept: application/xml

<NeweggAPIRequest>
  <OperationType>KillItemRequest</OperationType>
  <RequestBody>
    <KillItem>
      <Order>
        <ItemList>
          <Item>
            <SellerPartNumber>AWHZ3434</SellerPartNumber>
          </Item>
          <Item>

```

```
        <SellerPartNumber>AWHZ3435</SellerPartNumber>
    </Item>
</ItemList>
</Order>
</KillItem>
</RequestBody>
</NeweggAPIRequest>
```

#### Example: Json, Request

```
PUT
https://api.newegg.com/marketplace/ordermgmt/killitem/orders/{ordernumber}?sellerid={sellerid}
Authorization: 720ddc067f4d115bd544aff46bc75634
SecretKey: 21EC2020-3AEA-1069-A2DD-08002B30309D
Content-Type: application/json
Accept: application/json

{
  "OperationType": "KillItemRequest",
  "RequestBody": {
    "KillItem": {
      "Order": {
        "ItemList": {
          "Item": [
            { "SellerPartNumber": "AWHZ3434" },
            { "SellerPartNumber": "AWHZ3435" }
          ]
        }
      }
    }
  }
}
```

### 10.4.3. Response Body

| Attribute         |               |             |             |          |      | Format           | Description  |  |
|-------------------|---------------|-------------|-------------|----------|------|------------------|--|--|
| NeweggAPIResponse | IsSuccess     |             |             |          |      | String           | Used to identify the operation of removing item(s) from order is successful. Returns true or false |  |
|                   | OperationType |             |             |          |      | String           | Fixed value: KillItemResponse  |  |
|                   | SellerID      |             |             |          |      | String           | Your seller ID   |  |
|                   | ResponseDate  |             |             |          |      | String           | The DateTime of a request(Pacific Standard Time)   |  |
|                   | ResponseBody  | Orders      | OrderNumber |          |      |                  | Integer  | The order number                                 |
|                   |               |             | Result      | ItemList | Item | SellerPartNumber | String   | The Seller Part # of the item(s).                |
|                   |               | RequestDate |             |          |      |                  | String   | The DateTime of a request(Pacific Standard Time) |
| Memo              |               |             |             |          |      | String           | When operation false, this field will contain detailed error description.                          |  |

Example: XML, Response

#### XSD

API Schema > OrderMgmt > RemoveItem > RemoveItemResponse.xsd

```
<?xml version="1.0" encoding="utf-8"?>
<NeweggAPIResponse>
  <IsSuccess>true</IsSuccess>
  <OperationType>KillItemResponse</OperationType>
  <SellerID>A006</SellerID>
  <Memo />
  <ResponseBody>
    <RequestDate>2012-02-22 16:42:10</RequestDate>
    <Orders>
      <OrderNumber>88237462</OrderNumber>
      <Result>
        <ItemList>
          <Item>
            <SellerPartNumber>AWHZ3434</SellerPartNumber>
          </Item>
        </ItemList>
      </Result>
    </Orders>
  </ResponseBody>
</NeweggAPIResponse>
```



```

    </Result>
  </Orders>
</ResponseBody>
<ResponseDate>2012-02-22 16:42:10</ResponseDate>
</NeweggAPIResponse>

```

#### Example: Json, Response

```

{
  "IsSuccess": true,
  "Memo": null,
  "OperationType": "KillItemResponse",
  "SellerID": "A006",
  "ResponseBody": {
    "Orders": {
      "OrderNumber": "88237462",
      "Result": {
        "ItemList": [{
          "SellerPartNumber": "AWHZ3434"
        }]
      }
    },
    "RequestDate": "2012-02-22 16:42:10"
  },
  "ResponseDate": "2012-02-22 16:42:10"
}

```

### 10.4.4. Request Failure Errors

For common HTTP error responses, please refer to [Common Error Responses](#)

| Error Code | Description   |
|------------|---|
| SO002      | Order number should be integer (ranging from 1 to 2147483647)           |
| SO003      | No data found or this order does not belong to this seller              |
| SO005      | Cannot remove item because the order is Ship By Newegg.                 |
| SO006      | Only unshipped orders can be voided. The order status is currently {0}. |
| SO008      | This order has already been voided.                                     |
| SO009      | Order number CANNOT be null   |
| SO041      | CANNOT find SONumber: {0}   |

|       |   |
|-------|---|
| SO042 | Application exception occurred during calling EC Interface. SONumber: {0}, ItemNumber: {1}. Please Contact Newegg Marketplace.                          |
| SO043 | Business exception occurred during calling EC Interface(3 invoice,4 void,1 shipped). SONumber: {0}, ItemNumber: {1}. Please Contact Newegg Marketplace. |
| SO045 | Failed to get customer information! The customer number is {0}.   |
| SO046 | CANNOT find item in Newegg_SOTransaction, SONumber: {0}, ItemNumber: {1}  |
| SO047 | CANNOT get item detail information (sub category), ItemNumber: {0}  |
| SO049 | The '{0}' is required.  |
| SO050 | The SellerPartNumber '{0}' is invalid.  |
| SO051 | This '{0}' has already been canceled in Newegg System   |
| SO052 | CANNOT find out item by ordernumber='{0}' and sellerid='{1}'.   |
| SO053 | Cannot get the ordernumber='{0}' status.  |
| SO054 | The ordernumber='{0}' is Replacement SO. CANNOT be voided.  |
| SO055 | The seller part# = '{0}' is repeated.   |

#### Example: XML, Response

```
<?xml version="1.0" encoding="utf-8"?>
<Errors>
  <Error>
    <Code>SO008</Code>
    <Message>This order has already been voided</Message>
  </Error>
</Errors>
```

#### Example: Json, Response

```
{
  "Code": "SO008",
  "Message": " This order has already been voided"
}
```

## 10.5. Get Order Info

Retrieve order info by specified order number.

### 10.5.1. Resource URL & Information

## Resource URL

<https://api.newegg.com/marketplace/ordermgmt/order/orderinfo?sellerid={sellerid}&version={versionno}>

Note: Please make sure your request URL is all in lower case (except for Seller ID) and cannot contain any blank spaces or line breaks.

## Parameters

| Name     | Required? | Description  |
|----------|-----------|--|
| sellerId | Yes       | Your seller ID on Newegg Marketplace                   |
| version  | Yes       | Available version numbers:<br>304<br>305<br>306<br>307 |

## Resource Information

| HTTP Method | Authentication? | Request Formats | Response Formats | Rate Limited?           |
|-------------|-----------------|-----------------|------------------|-------------------------|
| PUT         | Required        | XML, Json       | XML, Json        | 1000 per min per client |

## 10.5.2. Request Body

| Attribute                       |   | Req<br>uire<br>d? | For<br>mat | Description   | Available<br>Ver.# |
|---------------------------------|---|-------------------|------------|---|--------------------|
| NeweggAPIRequest<br>RequestBody | IssueUser   | No                | String     | Specify your eligible seller account (email address) here.  | All                |
|                                 | OperationType                                     | Yes               | String     | Fixed value: GetOrderInfoRequest  | All                |
|                                 | PageIndex   | No                | Integer    | Current page index<br>If left blank, will use 1 as default.   | All                |
|                                 | PageSize  | No                | Integer    | Return records count in one page.<br>(Max is 100 per page)<br>If left blank, will use 100 as default.       | All                |
|                                 | RequestCriteria<br>OrderNumberList<br>OrderNumber | No                | Integer    | The order number<br>Ignore other search conditions (request criteria) if order number specified this field. | All                |

|  |  |  |                   |    |         |   |     |
|--|--|--|-------------------|----|---------|---|-----|
|  |  |  | SellerOrderNumber | No | String  | <p>The seller order number.</p> <p>This is available for sellers using SBN (Shipped by Newegg) to fulfill multi-channel orders.</p> <p>If not specify Newegg order number in field "OrderNumber", ignore other search conditions (request criteria) and only apply the query result on seller order numbers specified in this field.</p>  | 307 |
|  |  |  | Status            | No | Integer | <p>0: Unshipped</p> <p>1: Partially Shipped</p> <p>2: Shipped</p> <p>3: Invoiced</p> <p>4: Voided</p> <p>If left blank, will return orders in all order status</p>  | All |
|  |  |  | OrderDownloaded   | No | Integer | <p>0: False(Default): include downloaded orders</p> <p>1: True: do not include downloaded orders</p>  | All |
|  |  |  | Type              | No | Integer | <p>0: All (Default)</p> <p>1: SBN (Shipped by Newegg)</p> <p>2: SBS (Shipped by Seller)</p> <p>3: Multi-Channel</p>   | All |
|  |  |  | VoidSoon          | No | Integer | <p>The order will be auto voided after 24 or 48 hours.</p> <p>Available values:</p> <p>24</p> <p>48</p>   | All |
|  |  |  | OrderDateFrom     | No | String  | <p>Order Date From (Pacific Standard Time)</p> <p>Please refer to the Acceptable Date Format</p>  | All |
|  |  |  | OrderDateTo       | No | String  | <p>Order Date To (Pacific Standard Time)</p> <p>Please refer to the Acceptable Date Format</p>  | All |
|  |  |  | CountryCode       | No | String  | <p>The country for your orders. Only the ISO standard 3-digit codes are accepted.</p> <p>To review the complete list of available values, please download the following:</p> <p><a href="https://promotions.newegg.com/Marketplace/Sellers/resourceLibrary/International%20Country%20Guide.pdf">https://promotions.newegg.com/Marketplace/Sellers/resourceLibrary/International%20Country%20Guide.pdf</a></p> | All |
|  |  |  | PremierOrder      | No | Integer | <p>0: All (Default)</p> <p>1: Premier Order Only</p> <p>2: No Premier Order</p>   | All |

Example: XML, Request

XSD

API Schema > OrderMgmt > GetOrderInfo > GetOrderInfoRequest.xsd

```
PUT https://api.newegg.com/marketplace/ordermgmt/order/orderinfo?sellerid={sellerid}
Authorization: 720ddc067f4d115bd544aff46bc75634
SecretKey: 21EC2020-3AEA-1069-A2DD-08002B30309D
Content-Type: application/xml
Accept: application/xml
```

```
<NeweggAPIRequest>
  <OperationType>GetOrderInfoRequest</OperationType>
  <RequestBody>
    <PageIndex>1</PageIndex>
    <PageSize>10</PageSize>
    <RequestCriteria>
      <OrderNumberList>
        <OrderNumber>159243598</OrderNumber>
        <OrderNumber>41473642</OrderNumber>
      </OrderNumberList>
      <SellerOrderNumberList>
        <SellerOrderNumber>SO159243598</SellerOrderNumber>
        <SellerOrderNumber>SO41473642</SellerOrderNumber>
      </SellerOrderNumberList>
      <Status>1</Status>
      <Type>1</Type>
      <OrderDateFrom>2011-01-01 09:30:47</OrderDateFrom>
      <OrderDateTo>2011-12-17 09:30:47</OrderDateTo>
      <OrderDownloaded>0</OrderDownloaded>
      <CountryCode>USA</CountryCode>
      <PremierOrder>1</PremierOrder>
    </RequestCriteria>
  </RequestBody>
</NeweggAPIRequest>
```

#### Example: Json, Response

```
PUT https://api.newegg.com/marketplace/ordermgmt/order/orderinfo?sellerid={sellerid}
Authorization: 720ddc067f4d115bd544aff46bc75634
SecretKey: 21EC2020-3AEA-1069-A2DD-08002B30309D
Content-Type: application/json
Accept: application/json

{
  "OperationType": "GetOrderInfoRequest",
```

```

"RequestBody": {
  "PageIndex": "1",
  "PageSize": "10",
  "RequestCriteria": {
    "OrderNumberList": {
      "OrderNumber": [
        "159243598",
        "41473642"
      ]
    },
    "SellerOrderNumberList": {
      "SellerOrderNumber": [
        "SO159243598",
        "SO41473642"
      ]
    },
    "Status": "1",
    "Type": "1",
    "OrderDateFrom": "2011-01-01 09:30:47",
    "OrderDateTo": "2011-12-17 09:30:47",
    "OrderDownloaded": 0,
    "CountryCode": "USA",
    "PremierOrder": "1"
  }
}
}

```

### 10.5.3. Response Body

| Attribute     |               | Format | Description   | Available Ver.# |
|---------------|---------------|--------|---|-----------------|
| NeweggAPIResp | IsSuccess     | String | Used to identify the operation of Get Order Info is successful<br>True or False | All             |
|               | SellerID      | String | Your seller ID  | All             |
|               | OperationType | String | Fixed value: GetOrderInfoResponse   | All             |

|               |               |           |                        |         |   |     |
|---------------|---------------|-----------|------------------------|---------|---|-----|
| ResponseByody | OrderInfoList | PageInfo  | TotalCount             | Integer | Total number of records   | All |
|               |               |           | TotalPageCount         | Integer | Total page count  | All |
|               |               |           | PageSize               | Integer | How many records in a page.   | All |
|               |               |           | PageIndex              | Integer | Current page index  | All |
|               |               | OrderInfo | SellerID               | String  | Seller ID   | All |
|               |               |           | OrderNumber            | Integer | Newegg Order number   | All |
|               |               |           | SellerOrderNumber      | String  | Order number, assigned by seller.<br>This is available for sellers using SBN (Shipped by Newegg) to fulfill multi-channel orders.   | 307 |
|               |               |           | InvoiceNumber          | Integer | The Invoice Number  | All |
|               |               |           | OrderDownloaded        | String  | False: Order has not been downloaded yet.<br>True: Order downloaded already.<br>When order is shipped, this field will automatically become "True".   | All |
|               |               |           | OrderDate              | String  | Create date   | All |
|               |               |           | OrderStatus            | Integer | The Order Status:<br>0: Unshipped<br>1: Partially Shipped<br>2: Shipped<br>3: Invoiced<br>4: Voided   | All |
|               |               |           | OrderStatusDescription | String  | The Order Status Description<br>(Unshipped   PartiallyShipped   Shipped   Invoiced   Void)<br><br><b>Unshipped</b> for order status code: 0<br><b>Partially Shipped</b> for order status code: 1<br><b>Shipped</b> for order status code: 2<br><b>Invoiced</b> for order status code: 3<br><b>Voided</b> for order status code: 4 | All |
|               |               |           | CustomerName           | String  | The order's customer name.  | All |
|               |               |           | CustomerPhoneNumber    | String  | The order's shipping phone number   | All |
|               |               |           | CustomerEmailAddress   | String  | The masked customer email address, you can reach to the customer through this email address.<br>For example:<br>gdv6l0viwo4l7j1d@marketplace.newegg.com   | All |
|               |               |           | ShipToAddress1         | String  | The order will be shipped to address  | All |
|               |               |           | ShipToAddress2         | String  | The order will be shipped to address line 2   | All |
|               |               |           | ShipToCityName         | String  | The order will be shipped to city name  | All |
|               |               |           | ShipToStateCode        | String  | The order will be shipped to state  | All |

|  |  |  |  |                   |         |  |     |
|--|--|--|--|-------------------|---------|--|-----|
|  |  |  |  | ShipToZipCode     | String  | The order will be shipped to zip code  | All |
|  |  |  |  | ShipToCountryCode | String  | The country for your orders. i.e. United Kingdom   | All |
|  |  |  |  | ShipService       | String  | <p>The order's shipping service:</p> <p>Shipped By Newegg</p> <p>APO/FPO – Military ONLY</p> <p>Super Saver(7-14 business days)</p> <p>Standard Shipping (5-7 business days)</p> <p>Expedited Shipping (3-5 business days)</p> <p>Two-Day Shipping(2 business days)</p> <p>One-Day Shipping(Next day)</p> <p>International Expedited Shipping(3-5 business days)</p> <p>International Two-Day Shipping(2 business days)</p> <p>International Economy Shipping(8-15 business days)</p> <p>International Standard Shipping(5-7 business days)</p> <p>Newegg Premier 3 Days</p> <p>Newegg Premier 2 Days</p> <p>Newegg Premier Next Day</p> <p>Please note that the following shipping services are for indicating Newegg Premier orders, you should ship the order as soon as the service required.</p> <p>Please contact Datafeeds@Newegg.com for more detail regarding Premier Seller Enrollment Program.</p> <p>Newegg Premier 3 Days</p> <p>Newegg Premier 2 Days</p> <p>Newegg Premier Next Day</p> | All |
|  |  |  |  | ShipToFirstName   | String  | The ship to First Name   | All |
|  |  |  |  | ShipToLastName    | String  | The ship to Last Name  | All |
|  |  |  |  | ShipToCompany     | String  | The order's ship to company  | All |
|  |  |  |  | OrderItemAmount   | Decimal | <p>The order's item(s) total amount</p> <p>NOTE: All amounts are set in U.S. Dollars (USD).</p>  | All |
|  |  |  |  | ShippingAmount    | Decimal | <p>The order's shipping Amount</p> <p>NOTE: All amounts are set in U.S. Dollars (USD).</p>   | All |
|  |  |  |  | DiscountAmount    | Decimal | <p>The order's total discount amount</p> <p>NOTE: All amounts are set in U.S. Dollars (USD).</p>   | All |
|  |  |  |  | OrderQty          | Integer | Order's total item quantity.   | All |



|  |  |  |              |                   |                      |  |  |     |
|--|--|--|--------------|-------------------|----------------------|--|--|-----|
|  |  |  |              | RefundAmount      | Decimal              | The order’s refund amount.<br>NOTE: All amounts are set in U.S. Dollars (USD).                   | All  |     |
|  |  |  |              | SalesTax          | Decimal              | The order’s sales tax.<br>NOTE: All amounts are set in U.S. Dollars (USD).                       | 305,<br>306  |     |
|  |  |  |              | VATTotal          | Decimal              | International Value Additional Tax Total.<br>NOTE: All amounts are set in U.S. Dollars (USD).    | 306  |     |
|  |  |  |              | DutyTotal         | Decimal              | International Duty Total<br>NOTE: All amounts are set in U.S. Dollars (USD).                     | 306  |     |
|  |  |  |              | OrderTotalAmount  | Decimal              | The order’s total amount<br>NOTE: All amounts are set in U.S. Dollars (USD).                     | All  |     |
|  |  |  |              | IsAutoVoid        | String               | If an order was auto voided by Newegg system, then the value is true. Otherwise, value is false. | All  |     |
|  |  |  |              | SalesChannel      | Integer              | Order sales channel:<br>0: Newegg order<br>1: Multi-channel order<br>2: Replacement order        | All  |     |
|  |  |  |              | FulfillmentOption | Integer              | Order fulfillment option:<br>0: Ship by seller<br>1: Ship by Newegg                              | All  |     |
|  |  |  | ItemInfoList | ItemInfo          | SellerPartNumber     | String   | The item’s seller part number  | All |
|  |  |  |              |                   | NeweggItemNumber     | String   | The item’s newegg item number  | All |
|  |  |  |              |                   | MfrPartNumber        | String   | The item’s manufacture part number   | All |
|  |  |  |              |                   | UPCCode              | String   | The item’s upc   | All |
|  |  |  |              |                   | Description          | String   | The item’s web title description   | All |
|  |  |  |              |                   | OrderedQty           | Integer  | Item’s Ordered Quantity.   | All |
|  |  |  |              |                   | ShippedQty           | Integer  | Item’s Shipped Quantity.   | All |
|  |  |  |              |                   | UnitPrice            | Decimal  | The final price per unit of the item appearing in customer's shopping cart<br>NOTE: All amounts are set in U.S. Dollars (USD). | All |
|  |  |  |              |                   | ExtendUnitPrice      | Decimal  | Item's total charge (Item Unit Price x Quantity Ordered)<br>NOTE: All amounts are set in U.S. Dollars (USD).                   | All |
|  |  |  |              |                   | ExtendShippingCharge | Decimal  | Item's total shipping charge (Item Unit Shipping Price x Quantity Ordered)<br>NOTE: All amounts are set in U.S. Dollars (USD). | All |

|  |              |  |  |  |                 |                   |                |   |  |         |                                    |     |
|--|--------------|--|--|--|-----------------|-------------------|----------------|---|--|---------|------------------------------------|-----|
|  |              |  |  |  |                 | ExtendSalesTax    | Decimal        | Item’s total sales tax charge.<br>NOTE: All amounts are set in U.S. Dollars (USD).                              | 305,<br>306                                      |         |                                    |     |
|  |              |  |  |  |                 | ExtendVAT         | Decimal        | Item’s total Value Additional Tax charge<br>NOTE: All amounts are set in U.S. Dollars (USD).                    | 306  |         |                                    |     |
|  |              |  |  |  |                 | ExtendDuty        | Decimal        | Item’s total Duty charge<br>NOTE: All amounts are set in U.S. Dollars (USD).                                    | 306  |         |                                    |     |
|  |              |  |  |  |                 | Status            | Integer        | 1: Unshipped<br>2: Shipped<br>3: Cancelled  | All  |         |                                    |     |
|  |              |  |  |  |                 | StatusDescription | String         | <b>Unshipped</b> for status code: 1<br><b>Shipped</b> for status code: 2<br><b>Cancelled</b> for status code: 3 | All  |         |                                    |     |
|  |              |  |  |  | PackageInfoList | PackageInfo       | PackageType    | String  | The package type. Shipped   Unshipped            | All     |                                    |     |
|  |              |  |  |  |                 |                   | ShipCarrier    | String  | The package’s actual ship Carrier                | All     |                                    |     |
|  |              |  |  |  |                 |                   | ShipService    | String  | The package’s actual ship Service                | All     |                                    |     |
|  |              |  |  |  |                 |                   | TrackingNumber | String  | The package’s tracking number.                   | All     |                                    |     |
|  |              |  |  |  |                 |                   | ShipDate       | String  | The package’s ship date. (Pacific Standard Time) | All     |                                    |     |
|  |              |  |  |  |                 |                   | ItemInfoList   | Item Info   | SellerPartNumber                                 | String  | The item’s seller part number      | All |
|  |              |  |  |  |                 |                   |                |   | MfrPartNumber                                    | String  | The item’s manufacture part number | All |
|  |              |  |  |  |                 |                   |                |   | ShippedQty                                       | Integer | Item’s Shipped Quantity.           | All |
|  | Memo         |  |  |  |                 |                   | String         | Other information.  | All  |         |                                    |     |
|  | ResponseDate |  |  |  |                 |                   | String         | The response date   | All  |         |                                    |     |

Example: XML, Response

## XSD

API Schema > OrderMgmt > GetOrderInfo > GetOrderInfoResponse.xsd

```
<?xml version="1.0" encoding="utf-8"?>
<NeweggAPIResponse>
  <IsSuccess>true</IsSuccess>
  <SellerID>A006</SellerID>
  <OperationType>GetOrderInfoResponse</OperationType>
```

```

<ResponseBody>
  <PageInfo>
    <TotalCount>2</TotalCount>
    <TotalPageCount>1</TotalPageCount>
    <PageSize>10</PageSize>
    <PageIndex>1</PageIndex>
  </PageInfo>
  <OrderInfoList>
    <OrderInfo>
      <SellerID>A006</SellerID>
      <OrderNumber>41473642</OrderNumber>
      <SellerOrderNumber>2153930</SellerOrderNumber>
      <InvoiceNumber>0</InvoiceNumber>
      <OrderDownloaded>true</OrderDownloaded>
      <OrderDate>1/23/2012 7:33:05</OrderDate>
      <OrderStatus>4</OrderStatus>
      <OrderStatusDescription>Voided</OrderStatusDescription>
      <CustomerName>WY SD</CustomerName>
      <CustomerPhoneNumber>123-223-3223</CustomerPhoneNumber>
      <CustomerEmailAddress>gdv6l0viwo4l7jld@marketplace.newegg.com</CustomerEmailAddress>
      <ShipToAddress1>149 Kenwood Dr</ShipToAddress1>
      <ShipToAddress2 />
      <ShipToCityName>Newcastle</ShipToCityName>
      <ShipToStateCode>WY</ShipToStateCode>
      <ShipToZipCode>82701</ShipToZipCode>
      <ShipToCountryCode>UNITED STATES</ShipToCountryCode>
      <ShipService>Media Mail (7-14 business days)</ShipService>
      <ShipToFirstName>WY</ShipToFirstName>
      <ShipToLastName>SD</ShipToLastName>
      <ShipToCompany />
      <OrderItemAmount>0</OrderItemAmount>
      <ShippingAmount>0.00</ShippingAmount>
      <DiscountAmount>0.00</DiscountAmount>
      <RefundAmount>0</RefundAmount>
      <SalesTax />
      <VATTTotal />
      <DutyTotal />
      <OrderTotalAmount>0.00</OrderTotalAmount>
      <OrderQty>1</OrderQty>
      <IsAutoVoid>true</IsAutoVoid>
      <SalesChannel>0</SalesChannel>
    </OrderInfo>
  </OrderInfoList>
</ResponseBody>

```

```

<FulfillmentOption>1</FulfillmentOption>
<ItemInfoList>
  <ItemInfo>
    <SellerPartNumber>A00655467241</SellerPartNumber>
    <NeweggItemNumber>9SIA0060823129</NeweggItemNumber>
    <MfrPartNumber>55467241</MfrPartNumber>
    <UPCCode />
    <Description>test creation test item</Description>
    <OrderedQty>1</OrderedQty>
    <ShippedQty>0</ShippedQty>
    <UnitPrice>1.00</UnitPrice>
    <ExtendUnitPrice>1.03</ExtendUnitPrice>
    <ExtendShippingCharge>1.03</ExtendShippingCharge>
    <ExtendSalesTax />
    <ExtendVAT />
    <ExtendDuty />
    <Status>3</Status>
    <StatusDescription>Canceled</StatusDescription>
  </ItemInfo>
</ItemInfoList>
<PackageInfoList />
</OrderInfo>
<OrderInfo>
  <SellerID>A006</SellerID>
  <OrderNumber>159243598</OrderNumber>
  <SellerOrderNumber>2153930</SellerOrderNumber>
  <InvoiceNumber>82961992</InvoiceNumber>
  <OrderDownloaded>true</OrderDownloaded>
  <OrderDate>1/18/2012 1:05:18</OrderDate>
  <OrderStatus>3</OrderStatus>
  <OrderStatusDescription>Invoiced</OrderStatusDescription>
  <CustomerName>WY SD</CustomerName>
  <CustomerPhoneNumber>123-223-3223</CustomerPhoneNumber>
  <CustomerEmailAddress>gdv6l0viwo4l7j1d@marketplace.newegg.com</CustomerEmailAddress>
  <ShipToAddress1>149 Kenwood Dr</ShipToAddress1>
  <ShipToAddress2 />
  <ShipToCityName>Newcastle</ShipToCityName>
  <ShipToStateCode>WY</ShipToStateCode>
  <ShipToZipCode>82701</ShipToZipCode>
  <ShipToCountryCode>UNITED STATES</ShipToCountryCode>
  <ShipService>Media Mail (7-14 business days)</ShipService>

```

```

    <ShipToFirstName>WY</ShipToFirstName>
    <ShipToLastName>SD</ShipToLastName>
    <ShipToCompany />
    <OrderItemAmount>2.00</OrderItemAmount>
    <ShippingAmount>10.00</ShippingAmount>
    <DiscountAmount>1.00</DiscountAmount>
    <RefundAmount>0</RefundAmount>
    <SalesTax />
    <VATTotal />
    <DutyTotal />
    <OrderTotalAmount>11.00</OrderTotalAmount>
    <OrderQty>2</OrderQty>
    <IsAutoVoid>>false</IsAutoVoid>
    <SalesChannel>0</SalesChannel>
    <FulfillmentOption>1</FulfillmentOption>
    <ItemInfoList>
      <ItemInfo>
        <SellerPartNumber>A006ZX-35833</SellerPartNumber>
        <NeweggItemNumber>9SIA0060845543</NeweggItemNumber>
        <MfrPartNumber>ZX-35833</MfrPartNumber>
        <UPCCode>431573000287</UPCCode>
        <Description>GYRO Huge Metal Goliath 3.5CH Electric RTF RC
Helicopter</Description>
        <OrderedQty>2</OrderedQty>
        <ShippedQty>2</ShippedQty>
        <UnitPrice>1.00</UnitPrice>
        <Status>2</Status>
        <StatusDescription>Shipped</StatusDescription>
        <ExtendUnitPrice>1.03</ExtendUnitPrice>
        <ExtendShippingCharge>1.03</ExtendShippingCharge>
        <ExtendSalesTax />
        <ExtendVAT />
        <ExtendDuty />
      </ItemInfo>
    </ItemInfoList>
    <PackageInfoList>
      <PackageInfo>
        <PackageType>Shipped</PackageType>
        <ShipCarrier>UPS</ShipCarrier>
        <ShipService>342</ShipService>
        <TrackingNumber>2342424</TrackingNumber>
        <ShipDate>1/18/2012 16:59:15</ShipDate>

```

```

        <ItemInfoList>
            <ItemInfo>
                <SellerPartNumber>A006ZX-35833</SellerPartNumber>
                <MfrPartNumber>ZX-35833</MfrPartNumber>
                <ShippedQty>2</ShippedQty>
            </ItemInfo>
        </ItemInfoList>
    </PackageInfo>
</PackageInfoList>
</OrderInfo>
</OrderInfoList>
</ResponseBody>
<Memo />
<ResponseDate>2/22/2012 16:51:03</ResponseDate>
</NeweggAPIResponse>

```

#### Example: Json, Response

```

{
    "IsSuccess": "true",
    "SellerID": "A006",
    "OperationType": "GetOrderInfoResponse",
    "ResponseBody": {
        "PageInfo": {
            "TotalCount": "2",
            "TotalPageCount": "1",
            "PageSize": "10",
            "PageIndex": "1"
        },
        "OrderInfoList": {
            "OrderInfo": [{
                "SellerID": "A006 ",
                "OrderNumber": "41473642",
                "SellerOrderNumber": "2153930",
                "InvoiceNumber": "0",
                "OrderDownloaded": "true",
                "OrderDate": "1/23/2012 7:33:05",
                "OrderStatus": "4",
                "OrderStatusDescription": "Voided",
                "CustomerName": "WY SD",
                "CustomerPhoneNumber": "123-223-3223",
            }
            ]
        }
    }
}

```

```

"ShipToAddress1": "149 Kenwood Dr",
"ShipToAddress2": null,
"ShipToCityName": "Newcastle",
"ShipToStateCode": "WY",
"ShipToZipCode": "82701",
"ShipToCountryCode": "UNITED STATES",
"ShipService": "Media Mail (7-14 business days)",
"ShipToFirstName": "WY",
"ShipToLastName": "SD",
"ShipToCompany": null,
"OrderItemAmount": "0",
"ShippingAmount": "0.00",
"DiscountAmount": "0.00",
"RefundAmount": "0",
"SalesTax": "0.00",
"VATTotal": "0.00",
"DutyTotal": "0.00",
"OrderTotalAmount": "0.00",
"OrderQty": "1",
"IsAutoVoid": "true",
"SalesChannel": 0,
"FulfillmentOption": 1,
"ItemInfoList": {
  "ItemInfo": {
    "SellerPartNumber": "A00655467241",
    "NeweggItemNumber": "9SIA0060823129",
    "MfrPartNumber": "55467241",
    "UPCCode": null,
    "Description": "test creation test item",
    "OrderedQty": "1",
    "ShippedQty": "0",
    "UnitPrice": "1.00",
    "ExtendUnitPrice": "1.03",
    "ExtendShippingCharge": "1.03",
    "ExtendSalesTax": "0.00",
    "ExtendVATTotal": "0.00",
    "ExtendDutyTotal": "0.00",
    "Status": "3",
    "StatusDescription": "Canceled"
  }
},

```

```

    "PackageInfoList": null
}, {
    "SellerID": "A006 ",
    "OrderNumber": "159243598",
    "SellerOrderNumber": "2153930",
    "InvoiceNumber": "82961992",
    "OrderDownloaded": "true",
    "OrderDate": "1/18/2012 1:05:18",
    "OrderStatus": "3",
    "OrderStatusDescription": "Invoiced",
    "CustomerName": "WY SD",
    "CustomerPhoneNumber": "123-223-3223",
    "CustomerEmailAddress": "gdv6l0viwo4l7jld@marketplace.newegg.com",
    "ShipToAddress1": "149 Kenwood Dr",
    "ShipToAddress2": null,
    "ShipToCityName": "Newcastle",
    "ShipToStateCode": "WY",
    "ShipToZipCode": "82701",
    "ShipToCountryCode": "UNITED STATES",
    "ShipService": "Media Mail (7-14 business days)",
    "ShipToFirstName": "WY",
    "ShipToLastName": "SD",
    "ShipToCompany": null,
    "OrderItemAmount": "2.00",
    "ShippingAmount": "10.00",
    "DiscountAmount": "1.00",
    "RefundAmount": "0",
    "SalesTax": "0.00",
    "VATTotal": "0.00",
    "DutyTotal": "0.00",
    "OrderTotalAmount": "11.00",
    "OrderQty": "2",
    "IsAutoVoid": "false",
    "SalesChannel": 0,
    "FulfillmentOption": 1,
    "ItemInfoList": {
        "ItemInfo": {
            "SellerPartNumber": "A006ZX-35833",
            "NeweggItemNumber": "9SIA0060845543",
            "MfrPartNumber": "ZX-35833",
            "UPCCode": "431573000287",

```



```

        "Description": "GYRO Huge Metal Goliath 3.5CH Electric RTF RC Helicopter",
        "OrderedQty": "2",
        "ShippedQty": "2",
        "UnitPrice": "1.00",
        "ExtendUnitPrice": "1.03",
        "ExtendShippingCharge": "1.03",
        "ExtendSalesTax": "0.00",
        "ExtendVATTotal": "0.00",
        "ExtendDutyTotal": "0.00",
        "Status": "2",
        "StatusDescription": "Shipped"
    }
},
"PackageInfoList": {
    "PackageInfo": {
        "PackageType": "Shipped",
        "ShipCarrier": "UPS",
        "ShipService": "342",
        "TrackingNumber": "2342424",
        "ShipDate": "1/18/2012 16:59:15",
        "ItemInfoList": {
            "ItemInfo": {
                "SellerPartNumber": "A006ZX-35833",
                "MfrPartNumber": "ZX-35833",
                "ShippedQty": "2"
            }
        }
    }
}
}]
}
},
"Memo": null,
"ResponseDate": "2/22/2012 16:53:26"
}

```

#### 10.5.4. Request Failure Errors

For common HTTP error responses, please refer to [Common Error Responses](#)

#### Example: XML, Response

```
<?xml version="1.0" encoding="utf-8"?>
<Errors>
  <Error>
    <Code>CE001</Code>
    <Message>SellerID cannot be null or empty</Message>
  </Error>
</Errors>
```

#### Example: Json, Response

```
{
  "Code": "CE001",
  "Message": "SellerID cannot be null or empty"
}
```

## 10.6. Get SBN (Shipped by Newegg) Order Cancellation Request Result

Get the status of specified SBN (Shipped by Newegg) cancellation request. Resource URL & Information

#### Resource URL

```
https://api.newegg.com/marketplace/ordermgmt/sbnorder/cancellationresult/{ordernumber}?sellerid={sellerid}
```

Note: Please make sure your request URL is all in lower case (except for Seller ID) and cannot contain any blank spaces or line breaks.

#### Parameters

| Name          | Required? | Description                          |
|---------------|-----------|--------------------------------------|
| sellerid      | Yes       | Your seller ID on Newegg Marketplace |
| {ordernumber} | Yes       | The order number                     |

#### Resource Information

| HTTP Method | Authentication? | Request Formats | Response Formats | Rate Limited?           |
|-------------|-----------------|-----------------|------------------|-------------------------|
| GET         | Required        | XML, Json       | XML, Json        | 1000 per min per client |

### 10.6.1. Request Body

#### Example: XML, Request

```

GET
https://api.newegg.com/marketplace/ordermgmt/sbncancel/cancellationresult/{ordernumber}?sellerid={sellerid}
Authorization: 720ddc067f4d115bd544aff46bc75634
SecretKey: 21EC2020-3AEA-1069-A2DD-08002B30309D
Content-Type: application/xml
Accept: application/xml

```

#### Example: Json, Request

```

GET
https://api.newegg.com/marketplace/ordermgmt/sbncancel/cancellationresult/{ordernumber}?sellerid={sellerid}
Authorization: 720ddc067f4d115bd544aff46bc75634
SecretKey: 21EC2020-3AEA-1069-A2DD-08002B30309D
Content-Type: application/json
Accept: application/json

```

### 10.6.2. Response Body

| Attribute         |               | Format       | Description   |
|-------------------|---------------|--------------|---|
| NeweggAPIResponse | IsSuccess     | String       | Used to identify the operation of order confirmation is successful<br>Response: true or false |
|                   | SellerID      | String       | Your Seller ID  |
|                   | OperationType | String       | Fixed value: GetSBNOrderCancellationResultResponse  |
|                   | ResponseDate  | String       | The date time of response (Pacific Standard Time)   |
|                   | ResponseBody  | RequestDate  | The date time of request (Pacific Standard Time)  |
|                   |               | OrderNumber  | The order number.   |
|                   |               | Result       | Available values:<br>Success<br>Failed<br>Processing  |
|                   |               | ErrorMessage | The error message if the request was failed.  |

#### Example: XML, Response

## XSD

API Schema > OrderMgmt > GetSBNOrderCancellationResponse > GetSBNOrderCancellationResponse.xsd

```
<?xml version="1.0" encoding="utf-8"?>
<NeweggAPIResponse>
  <IsSuccess>true</IsSuccess>
  <OperationType>GetSBNOrderCancellationResultResponse</OperationType>
  <SellerID>A006</SellerID>
  <ResponseDate>2/22/2012 16:37:20</ResponseDate>
  <ResponseBody>
    <RequestDate>2/22/2012 15:37:20</RequestDate>
    <OrderNumber>159243598</OrderNumber>
    <Result>Failed</Result>
    <ErrorMessage>Order void was not successful due to technical issues / order already
shipped.</ErrorMessage>
  </ResponseBody>
</NeweggAPIResponse>
```

### Example: Json, Response

```
{
  "IsSuccess": "true",
  "OperationType": "GetSBNOrderCancellationResultResponse",
  "SellerID": "A006",
  "ResponseDate": "2/22/2012 16:37:20",
  "ResponseBody": {
    "RequestDate": "2/22/2012 15:37:20",
    "OrderNumber": "159243598",
    "Result": "Failed",
    "ErrorMessage": "Order void was not successful due to technical issues / order already
shipped."
  }
}
```

### 10.6.3. Request Failure Errors

For common HTTP error responses, please refer to [Common Error Responses](#)

| Error Code | Description |
|------------|-------------|
|------------|-------------|

|       |   |
|-------|---|
| SO057 | The order #: [order#] is not a valid Shipped by Newegg order. Please verify the order # then submit your request again. |
| SO058 | No void request found for order #{order#}.  |

#### Example: XML, Response

```
<?xml version="1.0" encoding="utf-8"?>
<Errors>
  <Error>
    <Code>SO002</Code>
    <Message>Order Number should be an integer (ranging from 1 to 2147483647)</Message>
  </Error>
</Errors>
```

#### Example: Json, Response

```
{
  "Code": "SO002",
  "Message": "Order Number should be an integer (ranging from 1 to 2147483647)"
}
```

## 10.7. Get Additional Order Information

Retrieve the additional info for Newegg Global order including:

- Additional order requirement for certain countries.
- The original recipient information for orders shipped by NISP service.
- The original recipient information inputted by international customers.

### 10.7.1. Resource URL & Information

#### Resource URL

```
https://api.newegg.com/marketplace/ordermgmt/order/addorderinfo?sellerid={sellerid}
```

Note: Please make sure your request URL is all in lower case (except for Seller ID) and cannot contain any blank spaces or line breaks.

#### Parameters

| Name     | Required? | Description                          |
|----------|-----------|--------------------------------------|
| sellerId | Yes       | Your seller ID on Newegg Marketplace |

#### Resource Information

| HTTP Method | Authentication? | Request Formats | Response Formats | Rate Limited?           |
|-------------|-----------------|-----------------|------------------|-------------------------|
| POST        | Required        | XML, Json       | XML, Json        | 1000 per min per client |

## 10.7.2. Request Body

| Attribute        |                 | Required? | Format  | Description  |
|------------------|-----------------|-----------|---------|--|
| NeweggAPIRequest | IssueUser       | No        | String  | Specify your eligible seller account (email address) here.   |
|                  | OperationType   | Yes       | String  | Fixed value: GetAddOrderInfoRequest  |
|                  | PageIndex       | No        | Integer | Current page index<br>If left blank, will use 1 as default.  |
|                  | PageSize        | No        | Integer | Return records count in one page.<br>(Max is 100 per page)<br>If left blank, will use 100 as default.  |
|                  | OrderNumberList | No        | Integer | The order number you would like to query.<br>Ignore other search conditions (request criteria) if order number is specified.   |
|                  | Status          | No        | Integer | 0: Unshipped<br>1: Partially Shipped<br>2: Shipped<br>3: Invoiced<br>4: Voided<br>5: All<br>If left blank, will return orders in Unshipped status  |
|                  | OrderDownloaded | No        | Integer | 0: False(Default): include downloaded orders<br>1: True: do not include downloaded orders  |
|                  | Type            | No        | Integer | 0: All (Default)<br>1: SBN (Shipped by Newegg)<br>2: SBS (Shipped by Seller)<br>3: NISP  |
|                  | VoidSoon        | No        | Integer | The order will be auto voided after 24 or 48 hours.<br>Available values:<br>24<br>48   |
|                  | OrderDateFrom   | No        | String  | Order Date From (Pacific Standard Time)<br>Please refer to the Acceptable Date Format  |
|                  | OrderDateTo     | No        | String  | Order Date To (Pacific Standard Time)<br>Please refer to the Acceptable Date Format  |
|                  | CountryCode     | No        | String  | The country for your orders. Only the ISO standard 3-digit codes are accepted.<br>To review the complete list of available values, please download the following:<br><a href="https://promotions.newegg.com/Marketplace/Sellers/resourceLibrary/International%20Country%20Guide.pdf">https://promotions.newegg.com/Marketplace/Sellers/resourceLibrary/International%20Country%20Guide.pdf</a> |

Example: XML, Request

XSD

API Schema > OrderMgmt > GetAddOrderInfo > GetAddOrderInfoRequest.xsd

```
POST https://api.newegg.com/marketplace/ordermgmt/order/addorderinfo?sellerid={sellerid}
Authorization: 720ddc067f4d115bd544aff46bc75634
SecretKey: 21EC2020-3AEA-1069-A2DD-08002B30309D
Content-Type: application/xml
Accept: application/xml

<NeweggAPIRequest>
  <OperationType>GetAddOrderInfoRequest</OperationType>
  <RequestBody>
    <PageIndex>1</PageIndex>
    <PageSize>10</PageSize>
    <RequestCriteria>
      <OrderNumberList>
        <OrderNumber>159243598</OrderNumber>
        <OrderNumber>41473642</OrderNumber>
      </OrderNumberList>
      <Status>0</Status>
      <Type>1</Type>
      <OrderDateFrom>2017-01-01 09:30:47</OrderDateFrom>
      <OrderDateTo>2017-12-17 09:30:47</OrderDateTo>
      <OrderDownloaded>0</OrderDownloaded>
      <CountryCode>BRA</CountryCode>
    </RequestCriteria>
  </RequestBody>
</NeweggAPIRequest>
```

Example: Json, Response

```
POST https://api.newegg.com/marketplace/ordermgmt/order/addorderinfo?sellerid={sellerid}
Authorization: 720ddc067f4d115bd544aff46bc75634
SecretKey: 21EC2020-3AEA-1069-A2DD-08002B30309D
Content-Type: application/json
Accept: application/json

{
  "OperationType": "GetAddOrderInfoRequest",
  "RequestBody": {
    "PageIndex": "1",
    "PageSize": "10",
```

```

    "RequestCriteria": {
      "OrderNumberList": {
        "OrderNumber": [
          "159243598",
          "41473642"
        ]
      },
      "Status": "1",
      "Type": "1",
      "OrderDateFrom": "2017-01-01 09:30:47",
      "OrderDateTo": "2017-12-17 09:30:47",
      "OrderDownloaded": 0,
      "CountryCode": "BRA"
    }
  }
}

```

### 10.7.3. Response Body

| Attribute         |                  |               |                   | Format  | Description  |
|-------------------|------------------|---------------|-------------------|---------|--|
| NeweggAPIResponse | ResponseBody     | IsSuccess     |                   |         | Used to identify the operation of Get Additional Order Info is successful<br>True or False   |
|                   |                  |               |                   |         |  |
|                   |                  |               |                   |         |  |
|                   |                  | SellerID      |                   | String  | Your seller ID   |
|                   |                  | OperationType |                   | String  | Fixed value: GetAddOrderInfoResponse   |
|                   |                  | PageInfo      | TotalCount        | Integer | Total number of records  |
|                   |                  |               | TotalPageCount    | Integer | Total page count   |
|                   |                  |               | PageSize          | Integer | How many records in a page.  |
|                   |                  |               | PageIndex         | Integer | Current page index   |
|                   | AddOrderInfoList | AddOrderInfo  | OrderNumber       | Integer | Newegg Order number  |
|                   |                  |               | RecipientIDType   | String  | A personal identity document that provided by customer. This document may be used for customs clearance for certain countries. Currently available values: CPF, CNPJ, Passport. It is required for orders from Brazil. |
|                   |                  |               | RecipientIDNumber | string  | The value of the ID associated with the document identified under "ID Type"  |
|                   |                  |               | NISPOriFirstName  | String  | The First Name of the original recipient   |



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|  |  |              |                  |        |  |
|--|--|--------------|------------------|--------|--|
|  |  |              | TaxDutyTypeChina | String | <p>Identify the tax and duty rules for orders shipped to <b>China</b> by seller directly. Available values:</p> <ul style="list-style-type: none"> <li>• <b>DDU</b>: Deliver Duties Unpaid. No duty or tax will be added to orders. Customers are responsible for additional duties and taxes during the customs clearance.</li> <li>• <b>DDP</b>: Deliver Duties Paid. Duties and taxes will be collected while customers placing orders. Sellers are responsible to pay all duties and taxes directly. Collected amount will be remit to sellers along with regular payment transactions.</li> <li>• <b>ATI</b>: All tax included. All duties and taxes are included in item's selling price. No duty or tax will be added to orders. Sellers are responsible to pay all duties and taxes directly.</li> </ul> |
|  |  |              | ImportTypeChina  | String | <p>Identify the order import type for calculating the correct tax amount for items shipping to China by Seller (SBS). Available values:</p> <ul style="list-style-type: none"> <li>• <b>EE</b>: Taxes will be calculated as personal shipments. Recipient's photo ID number and the copy of ID will be provided for processing orders.</li> <li>• <b>EEP</b>: Taxes will be calculated as business to customer direct shipments, known as Cross-Border e-Commerce. Payment holder's photo ID number will be provided for processing orders.</li> </ul>   |
|  |  |              | IDCopyFront      | String | The direct link for downloading the images of ID copy, front side. For orders shipped to <b>China</b> by seller (SBS) only.  |
|  |  |              | IDCopyBack       | String | The direct link for downloading the images of ID copy, back side. For orders shipped to <b>China</b> by seller (SBS) only.   |
|  |  | Memo         |                  | String | Other information.   |
|  |  | ResponseDate |                  | String | The response date  |

Example: XML, Response

## XSD

API Schema > OrderMgmt > GetOrderInfo > GetAddOrderInfoResponse.xsd

```
<?xml version="1.0" encoding="utf-8"?>
<NeweggAPIResponse>
```

```

<IsSuccess>true</IsSuccess>
<SellerID>A006</SellerID>
<OperationType>GetAddOrderInfoResponse</OperationType>
<ResponseBody>
  <PageInfo>
    <TotalCount>2</TotalCount>
    <TotalPageCount>1</TotalPageCount>
    <PageSize>10</PageSize>
    <PageIndex>1</PageIndex>
  </PageInfo>
  <AddOrderInfoList>
    <AddOrderInfo>
      <OrderNumber>41473642</OrderNumber>
      <RecipientIDType>ID</RecipientIDType>
      <RecipientIDNumber>511522198812036655</RecipientIDNumber>
      <NISPOriginalInfo>
        <NISPOriFirstName>Guang</NISPOriFirstName>
        <NISPOriLastName>Li</NISPOriLastName>
        <NISPOriCompanyName />
        <NISPOriAddress1>149 Tianfu Blvd</NISPOriAddress1>
        <NISPOriAddress2 />
        <NISPOriCity>Chengdu</NISPOriCity>
        <NISPOriState>Sichuan</NISPOriState>
        <NISPOriZipCode>64410</NISPOriZipCode>
        <NISPOriCountryCode>CHINA</NISPOriCountryCode>
        <NISPOriPhoneNumber>13812345678</NISPOriPhoneNumber>
      </NISPOriginalInfo>
      <OriginalInputInfo>
        <OriginalFirstName>广</OriginalFirstName>
        <OriginalLastName>李</OriginalLastName>
        <OriginalCompanyName />
        <OriginalAddress1>天府大道 149 号</OriginalAddress1>
        <OriginalAddress2 />
        <OriginalCity>成都</OriginalCity>
        <OriginalState>四川</OriginalState>
        <OriginalZipCode>64410</OriginalZipCode>
        <OriginalCountryCode>CHINA</OriginalCountryCode>
        <OriginalPhoneNumber>13812345678</OriginalPhoneNumber>
      </OriginalInputInfo>
      <AddInfo1/>
      <AddInfo2/>
    </AddOrderInfo>
  </AddOrderInfoList>
</ResponseBody>

```

```

        <AddInfo3/>
        <TaxDutyTypeChina>DDU</TaxDutyTypeChina>
        <ImportTypeChina>EE</ImportTypeChina>
<IDCopyFront>![CDATA[http://images10.newegg.com/promotion/511522198723423423-
front.jpg]]</IDCopyFront>
<IDCopyBack>![CDATA[http://images10.newegg.com/promotion/511522198723423423-back.jpg]]</IDCopyBack>
        </AddOrderInfo>
    </AddOrderInfoList>
</ResponseBody>
<Memo />
    <ResponseDate>09/01/2018 16:51:03</ResponseDate>
</NeweggAPIResponse>

```

#### Example: Json, Response

```

{
  "IsSuccess": "true",
  "SellerID": "A006",
  "OperationType": "GetAddOrderInfoResponse",
  "ResponseBody": {
    "PageInfo": {
      "TotalCount": "2",
      "TotalPageCount": "1",
      "PageSize": "10",
      "PageIndex": "1"
    },
    "AddOrderInfoList": {
      "AddOrderInfo": {
        "OrderNumber": "41473642",
        "RecipientIDType": "ID",
        "RecipientIDNumber": "511522198812036655",
        "NISPOriginalInfo": {
          "NISPOriFirstName": "Guang",
          "NISPOriLastName": "Li",
          "NISPOriCompanyName": [],
          "NISPOriAddress1": "149 Tianfu Blvd",
          "NISPOriAddress2": [],
          "NISPOriCity": "Chengdu",
          "NISPOriState": "Sichuan",
          "NISPOriZipCode": "64410",
          "NISPOriCountryCode": "CHINA",

```

```

        "NISPOriPhoneNumber": "13812345678"
    },
    "OriginalInputInfo": {
        "OriginalFirstName": "广",
        "OriginalLastName": "李",
        "OriginalCompanyName": [],
        "OriginalAddress1": "天府大道 149 号",
        "OriginalAddress2": [],
        "OriginalCity": "成都",
        "OriginalState": "四川",
        "OriginalZipCode": "64410",
        "OriginalCountryCode": "CHINA",
        "OriginalPhoneNumber": "13812345678"
    },
    "AddInfo1": [],
    "AddInfo2": [],
    "AddInfo3": [],
    "TaxDutyTypeChina": "DDU",
    "ImportTypeChina": "EE",
    "IDCopyFront": "http://images10.newegg.com/promotion/511522198723423423-front.jpg",
    "IDCopyBack": "http://images10.newegg.com/promotion/511522198723423423-back.jpg"
    }
}
},
"Memo": [],
"ResponseDate": "9/01/2018 16:51:03"
}

```

## 10.7.4. Request Failure Errors

For common HTTP error responses, please refer to [Common Error Responses](#)

Example: XML, Response

```

<?xml version="1.0" encoding="utf-8"?>
<Errors>
  <Error>
    <Code>CE001</Code>
    <Message>SellerID cannot be null or empty</Message>
  </Error>

```

```
</Errors>
```

Example: Json, Response

```
{
  "Code": "CE001",
  "Message": "SellerID cannot be null or empty"
}
```

## 11. Newegg Shipping Label Service

Newegg marketplace sellers can take advantage of discounted shipping rates by using the Newegg Shipping Label Service for Newegg Marketplace orders.

To use Newegg Shipping Label Service:

1. [Submit a shipping request](#)
2. [Retrieve the result of submitted shipping request](#)
3. [Confirm a shipping request](#)
4. [Void a shipping request \(Optional\)](#)
5. [Request a packing list](#)
6. [Request a shipping label](#)

### 11.1. Submit Shipping Request

Submit the shipping request for your Newegg order to receive the estimation of shipping cost using Newegg Shipping Label Service.

Please note that any unconfirmed shipping request will be void automatically within 15 days after submitting the request.

#### 11.1.1. Resource URL & Information

Resource URL

```
https://api.newegg.com/marketplace/shippingservice/shippinglabel/shippingrequest?sellerid={sellerid}
```

Note: Please make sure your request URL is all in lower case (except for Seller ID) and cannot contain any blank spaces or line breaks.

Parameters

| Name     | Required? | Description                          |
|----------|-----------|--------------------------------------|
| sellerid | Yes       | Your seller ID on Newegg Marketplace |

## Resource Information

| HTTP Method | Authentication? | Request Formats | Response Formats | Rate Limited?         |
|-------------|-----------------|-----------------|------------------|-----------------------|
| POST        | Required        | XML, Json       | XML, Json        | 10 per min per client |

### 11.1.2. Request Body

|                  | Attribute   |                     | Required ? | Format  | Description   |
|------------------|-------------|---------------------|------------|---------|---|
| NeweggAPIRequest | RequestBody | OperationType       | Yes        | String  | Fixed value: SubmitShippingRequest  |
|                  |             | OrderNumber         | Yes        | Integer | The order number  |
|                  |             | ShippingCarrierCode | Yes        | Integer | Shipping carrier.<br><br>Available shipping carrier code:<br><b>100</b> – Newegg Partnered Carrier (UPS).<br>For more information, please refer to <a href="#">section 11.1.5: Newegg Partnered Carrier- UPS.</a><br><b>200</b> – Newegg Partnered Carrier (FedEx).<br>For more information, please refer to <a href="#">section 11.1.6: Newegg Partnered Carrier- FedEx.</a> |

|  |                          |  | ShippingServiceCode | No | Integer | <p>Available shipping service code:</p> <p><b>If ShippingCarrierCode = 100:</b></p> <p><b>101</b> – UPS Ground</p> <p><b>102</b> – UPS 3 Day Select</p> <p><b>103</b> – UPS 2<sup>nd</sup> Day Air</p> <p><b>104</b> – UPS Next Day Air Saver</p> <p><b>105</b> - UPS Next Day Air</p> <p><b>106</b> - UPS Worldwide Saver</p> <p><b>If ShippingCarrierCode = 200:</b></p> <p><b>201</b> – FedEx Ground</p> <p><b>202</b> – FedEx Home Delivery</p> <p><b>203</b> – FedEx Priority Overnight</p> <p><b>204</b> – FedEx Express Saver</p> <p><b>205</b> – FedEx 2Day</p> <p><b>206</b> – FedEx Standard Overnight</p> <p><b>207</b> – FedEx International Economy</p> <p>Note: if left this blank, a default shipping service will be assigned according to the shipping service that the customer purchased on this order. The default shipping service mapping as below:</p> <p>If ShippingCarrierCode = 100:</p> <table><tr><th>Newegg Order Shipping Method</th><th>Default Mapped Service</th></tr><tr><td>Standard Shipping (5-7 business days)</td><td>UPS Ground</td></tr><tr><td>Expedited Shipping (3-5 business days)</td><td>UPS 3 Day Select</td></tr><tr><td>Two-Day Shipping</td><td>UPS 2nd Day Air</td></tr><tr><td>One-Day Shipping</td><td>UPS Next Day Air Saver</td></tr></table> <p>If ShippingCarrierCode = 200:</p> <table><tr><th>Newegg Order Shipping Method</th><th>Default Mapped Service</th></tr><tr><td>Standard Shipping (5-7 business days)</td><td>FedEx Ground</td></tr><tr><td>Expedited Shipping (3-5 business days)</td><td>FedEx Express Saver</td></tr><tr><td>Two-Day Shipping</td><td>FedEx 2Day</td></tr><tr><td>One-Day Shipping</td><td>FedEx Standard Overnight</td></tr></table> <p><b>Note:</b> For Newegg Premier orders, this field cannot be specified. The default Service will be assigned automatically based on the shipping service selected by customer while placing orders.</p> | Newegg Order Shipping Method | Default Mapped Service | Standard Shipping (5-7 business days) | UPS Ground | Expedited Shipping (3-5 business days) | UPS 3 Day Select | Two-Day Shipping | UPS 2nd Day Air | One-Day Shipping | UPS Next Day Air Saver | Newegg Order Shipping Method | Default Mapped Service | Standard Shipping (5-7 business days) | FedEx Ground | Expedited Shipping (3-5 business days) | FedEx Express Saver | Two-Day Shipping | FedEx 2Day | One-Day Shipping | FedEx Standard Overnight |
|--|--------------------------|--|---------------------|----|---------|--|------------------------------|------------------------|---------------------------------------|------------|--|------------------|------------------|-----------------|------------------|------------------------|------------------------------|------------------------|---------------------------------------|--------------|--|---------------------|------------------|------------|------------------|--------------------------|
| Newegg Order Shipping Method           | Default Mapped Service   |  |                     |    |         |  |                              |                        |                                       |            |  |                  |                  |                 |                  |                        |                              |                        |                                       |              |  |                     |                  |            |                  |                          |
| Standard Shipping (5-7 business days)  | UPS Ground               |  |                     |    |         |  |                              |                        |                                       |            |  |                  |                  |                 |                  |                        |                              |                        |                                       |              |  |                     |                  |            |                  |                          |
| Expedited Shipping (3-5 business days) | UPS 3 Day Select         |  |                     |    |         |  |                              |                        |                                       |            |  |                  |                  |                 |                  |                        |                              |                        |                                       |              |  |                     |                  |            |                  |                          |
| Two-Day Shipping                       | UPS 2nd Day Air          |  |                     |    |         |  |                              |                        |                                       |            |  |                  |                  |                 |                  |                        |                              |                        |                                       |              |  |                     |                  |            |                  |                          |
| One-Day Shipping                       | UPS Next Day Air Saver   |  |                     |    |         |  |                              |                        |                                       |            |  |                  |                  |                 |                  |                        |                              |                        |                                       |              |  |                     |                  |            |                  |                          |
| Newegg Order Shipping Method           | Default Mapped Service   |  |                     |    |         |  |                              |                        |                                       |            |  |                  |                  |                 |                  |                        |                              |                        |                                       |              |  |                     |                  |            |                  |                          |
| Standard Shipping (5-7 business days)  | FedEx Ground             |  |                     |    |         |  |                              |                        |                                       |            |  |                  |                  |                 |                  |                        |                              |                        |                                       |              |  |                     |                  |            |                  |                          |
| Expedited Shipping (3-5 business days) | FedEx Express Saver      |  |                     |    |         |  |                              |                        |                                       |            |  |                  |                  |                 |                  |                        |                              |                        |                                       |              |  |                     |                  |            |                  |                          |
| Two-Day Shipping                       | FedEx 2Day               |  |                     |    |         |  |                              |                        |                                       |            |  |                  |                  |                 |                  |                        |                              |                        |                                       |              |  |                     |                  |            |                  |                          |
| One-Day Shipping                       | FedEx Standard Overnight |  |                     |    |         |  |                              |                        |                                       |            |  |                  |                  |                 |                  |                        |                              |                        |                                       |              |  |                     |                  |            |                  |                          |



|  |             |          |                     |                   |     |         |   |
|--|-------------|----------|---------------------|-------------------|-----|---------|---|
|  |             |          |                     |                   |     |         |   |
|  |             |          | ShipFromFirstName   |                   | Yes | String  | Contact person – first name   |
|  |             |          | ShipFromLastName    |                   | Yes | String  | Contact person – last name  |
|  |             |          | ShipFromPhoneNumber |                   | Yes | String  | Contact person – contact phone number   |
|  |             |          | ShipFromAddress1    |                   | Yes | String  | Ship from address<br>* Shipping cost is calculated based on Ship from address. Please fill in the correct information.  |
|  |             |          | ShipFromAddress2    |                   | No  | String  | Ship from address 2nd line if any<br>* Shipping cost is calculated based on Ship from address. Please fill in the correct information.  |
|  |             |          | ShipFromCityName    |                   | Yes | String  | Ship from city<br>* Shipping cost is calculated based on Ship from address. Please fill in the correct information.   |
|  |             |          | ShipFromStateCode   |                   | Yes | String  | Ship from state, such as CA, FL, etc.<br>* Shipping cost is calculated based on Ship from address. Please fill in the correct information.  |
|  |             |          | ShpFromZipCode      |                   | Yes | String  | Ship from zipcode, such as 91748, 91773, etc.<br>* Shipping cost is calculated based on Ship from address. Please fill in the correct information.                                  |
|  |             |          | ShipFromCountryCode |                   | Yes | String  | Ship from country code in 3-digit format<br>* Currently only USA is available.<br>* Shipping cost is calculated based on Ship from address. Please fill in the correct information. |
|  | PackageList | Package  | PackageWeight       |                   | Yes | Decimal | Package weight, default unit: lb.<br>See <a href="#">Shipments Weight and Size Limitations</a> for more details.  |
|  |             |          | PackageLength       |                   | Yes | Decimal | Package length, default unit: inch<br>See <a href="#">Shipments Weight and Size Limitations</a> for more details.   |
|  |             |          | PackageHeight       |                   | Yes | Decimal | Package height, default unit: inch<br>See <a href="#">Shipments Weight and Size Limitations</a> for more details.   |
|  |             |          | PackageWidth        |                   | Yes | Decimal | Package width, default unit: inch<br>See <a href="#">Shipments Weight and Size Limitations</a> for more details.  |
|  |             | ItemList | Item                | SellerPart Number | Yes | String  | Seller part number.   |

|  |  |  |  |  |  |  |          |     |         |               |
|--|--|--|--|--|--|--|----------|-----|---------|---------------|
|  |  |  |  |  |  |  | Quantity | Yes | Integer | Item quantity |
|--|--|--|--|--|--|--|----------|-----|---------|---------------|

Example: XML, Request

## XSD

API Schema > ShippingLabel > SubmitShippingRequest > ShippingSubmitRequest.xsd

POST

https://api.newegg.com/marketplace/shippingservice/shippinglabel/shippingrequest?sellerid={sellerid}

Authorization: 720ddc067f4d115bd544aff46bc75634

SecretKey: 21EC2020-3AEA-1069-A2DD-08002B30309D

Content-Type: application/xml

Accept: application/xml

```
<NeweggAPIRequest>
  <OperationType>SubmitShippingRequest</OperationType>
  <RequestBody>
    <Shipment>
      <OrderNumber>2135751360</OrderNumber>
      <ShippingCarrierCode>100</ShippingCarrierCode>
      <ShippingServiceCode>101</ShippingServiceCode>
      <ShipFromFirstName>John</ShipFromFirstName>
      <ShipFromLastName>Doe</ShipFromLastName>
      <ShipFromPhoneNumber>6266171420</ShipFromPhoneNumber>
      <ShipFromAddress1>18045 Rowland Street</ShipFromAddress1>
      <ShipFromAddress2/>
      <ShipFromCityName>City Of Industry</ShipFromCityName>
      <ShipFromStateCode>CA</ShipFromStateCode>
      <ShipFromZipCode>91748</ShipFromZipCode>
      <ShipFromCountryCode>USA</ShipFromCountryCode>
      <PackageList>
        <Package>
          <PackageWeight>5</PackageWeight>
          <PackageLength>5.00</PackageLength>
          <PackageHeight>4.00</PackageHeight>
          <PackageWidth>3.00</PackageWidth>
          <ItemList>
            <Item>
```

```

        <SellerPartNumber>201307220000101</SellerPartNumber>
        <Quantity>4</Quantity>
    </Item>
    <Item>
        <SellerPartNumber>SARATEST0118</SellerPartNumber>
        <Quantity>1</Quantity>
    </Item>
</ItemList>
</Package>
<Package>
    <PackageWeight>1.5</PackageWeight>
    <PackageLength>2.00</PackageLength>
    <PackageHeight>3.00</PackageHeight>
    <PackageWidth>4.00</PackageWidth>
    <ItemList>
        <Item>
            <SellerPartNumber>201307220000102</SellerPartNumber>
            <Quantity>3</Quantity>
        </Item>
    </ItemList>
</Package>
</PackageList>
</Shipment>
</RequestBody>
</NeweggAPIRequest>

```

#### Example: Json, Request

```

POST
https://api.newegg.com/marketplace/shippingservice/shippinglabel/shippingrequest?sellerid={seller
id}
Authorization: 720ddc067f4d115bd544aff46bc75634
SecretKey: 21EC2020-3AEA-1069-A2DD-08002B30309D
Content-Type: application/json
Accept: application/json

{
  "OperationType": "SubmitShippingRequest",
  "RequestBody": {
    "Shipment": {
      "OrderNumber": "2135751360",

```

```

"ShippingCarrierCode": "100",
"ShippingServiceCode": "101",
"ShipFromFirstName": "Jon",
"ShipFromLastName": "Doe",
"ShipFromPhoneNumber": "6266171420",
"ShipFromAddress1": "18045 Rowland Street",
"ShipFromCityName": "City Of Industry",
"ShipFromStateCode": "CA",
"ShipFromZipCode": "91748",
"ShipFromCountryCode": "USA",
"PackageList": {
  "Package": [
    {
      "PackageWeight": "5",
      "PackageLength": "5.00",
      "PackageHeight": "4.00",
      "PackageWidth": "3.00",
      "ItemList": {
        "Item": [
          {
            "SellerPartNumber": "201307220000101",
            "Quantity": "4"
          },
          {
            "SellerPartNumber": "SARATEST0118",
            "Quantity": "1"
          }
        ]
      }
    },
    {
      "PackageWeight": "1.5",
      "PackageLength": "2.00",
      "PackageHeight": "3.00",
      "PackageWidth": "4.00",
      "ItemList": {
        "Item": {
          "SellerPartNumber": "201307220000102",
          "Quantity": "3"
        }
      }
    }
  ]
}

```

```

    }
  ]
}
}
}
}
}

```

### 11.1.3. Response Body

| Attribute         |               | Format        | Description  |
|-------------------|---------------|---------------|--|
| NeweggAPIResponse | IsSuccess     | String        | Used to identify the operation of Get feed status is successful<br>True or False |
|                   | OperationType | String        | Fixed value: SubmitShippingResponse  |
|                   | SellerID      | String        | Your seller ID   |
|                   | ResponseBody  | RequestID     | The Identifier of a submission   |
|                   |               | RequestDate   | Request date.  |
|                   |               | RequestStatus | The status of the request submission.<br>ESTIMATING                              |
|                   |               |               |  |

Example: XML, Response

XSD

API Schema > ShippingLabel > SubmitShippingRequest > ShippingSubmitResponse.xsd

```

<?xml version="1.0" encoding="utf-8"?>
<NeweggAPIResponse>
  <IsSuccess>true</IsSuccess>
  <OperationType>SubmitShippingResponse</OperationType>
  <SellerID>A006</SellerID>
  <ResponseBody>
    <RequestID>2PQCX3SPZ3QBF</RequestID>
    <RequestDate>12/06/2015 10:21:00</RequestDate>
    <RequestStatus>ESTIMATING</RequestStatus>
  </ResponseBody>
</NeweggAPIResponse>

```

Example: Json, Response

```

{
  "IsSuccess": "true",
  "OperationType": "SubmitShippingResponse",
  "SellerID": "A006",
  "ResponseBody": {
    "RequestID": "2PQCX3SPZ3QBF",
    "RequestDate": "12/06/2015 10:21:00",
    "RequestStatus": "ESTIMATING"
  }
}

```

#### 11.1.4. Request Failure Errors

For common HTTP error responses, please refer to [Common Error Responses](#)

| Error Code | Description   |
|------------|---|
| SL001      | Your request cannot be processed. The tem(s):{0} in order: [Order #] has been shipped or voided   |
| SL002      | No data found or this order does not belong to this seller  |
| SL003      | Only unshipped orders can submit a shipping request. The order status is currently {order status}   |
| SL004      | Only shipped by seller orders can submit a shipping request.  |
| SL005      | Seller Part #: {sellerpart#} must be shipped for its entire quantity on the order.  |
| SL006      | The field: [PackageWeight or PackageLength or PackageHeight or PackageWidth] is required when using Newegg Partnered Carrier service (ShippingCarrierCode: 100).For more detail, please review Newegg API Development Guide.  |
| SL007      | The value in the field: PackageWeight cannot exceed {Maximum package weight limit by Newegg Partnered Carrier} lbs. ({Maximum package weight limit by Newegg Partnered Carrier}kg) when using Newegg Partnered Carrier service (ShippingCarrierCode: {ShippingCarrierCode}). For more detail, please review Newegg API Development Guide.   |
| SL008      | The value in the field: PackageLength cannot exceed {Maximum package length limit by Newegg Partnered Carrier} inches ({Maximum package length limit by Newegg Partnered Carrier} cm) when using Newegg Partnered Carrier service (ShippingCarrierCode: {ShippingCarrierCode}). For more detail, please review Newegg API Development Guide.  |
| SL009      | Package size cannot exceed {Maximum package cubic size limit by Newegg Partnered Carrier}inches ({Maximum package cubic size limit by Newegg Partnered Carrier} cm) in (Package Length + 2x Package Width + 2x Package Height) when using Newegg Partnered Carrier service (ShippingCarrierCode: {ShippingCarrierCode}). For more detail, please review Newegg API Development Guide. |
| SL010      | Cannot submit the request because seller part number(s):{sellerpart#} does NOT belong to this order.  |
| SL015      | Cannot submit the request because currently only supports USA domestic transportation.Please revise the Ship From or Ship To information and try again.   |

|       |   |
|-------|---|
| SL027 | Invalid request. You are not able to use Newegg Shipping Label Service before sign up. Please visit Newegg Seller Portal > Add-on Services > Newegg Shipping Label Service to sign up.  |
| SL030 | Invalid request. The ShippingServiceCode :{ shipping service code} you specified is not a recognized value for ShippingCarrierCode :{ shipping carrier code}. Please review Newegg API Development Guide or schema for correct information. |

#### Example: XML, Response

```
<?xml version="1.0" encoding="utf-8"?>
<Errors>
  <Error>
    <Code>SL001</Code>
    <Message>Order Number should be an integer (ranging from 1 to 2147483647)</Message>
  </Error>
</Errors>
```

#### Example: Json, Response

```
{
  "Code": "SL001",
  "Message": "Order Number should be an integer (ranging from 1 to 2147483647)"
}
```

### 11.1.5. Newegg Partnered Carrier- UPS

Newegg partnered carriers offer deeply discounted rates, and the cost is billed to your account as a “Newegg Shipping Label”. We will provide a shipping label that you can print and use with our partnered carriers. The rates apply to shipments originating from the continental 50 U.S. states only (does not include Puerto Rico or APO/FPO addressed). Please note this service is currently not available for International Sellers.

#### Shipment Measurement Guidelines

##### - Shipments Weight and Size Limitations.\*

- Packages can be up to 150 lbs. (70 kg).
- Packages can be up to 165 inches (419 cm) in (Length + 2x Width + 2x Height).
- Packages can be up to 108 inches (270 cm) in Length.

\*Packages with a large size-to-weight ratio require special pricing and dimensional weight calculations.

Example: A box measuring 34" x 34" x 34" exceeds the maximum dimensions. The length (34") plus 2x width (2 x 34") and 2x height (2 x 34") equals 170".

- **Large Package**

If a package's Length plus 2x Width plus 2x Height exceeds 130 inches (330 cm), UPS applies a Large Package Surcharge. Example: A box measuring 36" x 26" x 26" the length (36") plus 2x width (2 x 26") and 2x height (2 x 26") equals 140". UPS will accept the box, but they may apply a Large Package Surcharge.

- **Dimensional Weight**

If a package's volume is more than 5,184 cubic inches (3 cubic feet), UPS compares the dimensional weight (cubic inches divided by 166) with the actual weight. If the dimensional weight is greater than actual weight, UPS uses the package's dimensional weight as the billable weight.

Example: A package measuring 26" x 16" x 16" has a volume of 6,656 cubic inches. The dimensional weight equals 6,656 divided by 166 or 41 lbs. If the package's actual weight is 24 lbs., the dimensional weight may be used for the billable weight.

- **Billable Weight**

For large packages, UPS determines the billable weight by taking the package dimensions into account. For large packages, if the dimensional weight is greater than the actual weight, UPS may use the dimensional weight instead of the actual weight.

### 11.1.6. Newegg Partnered Carrier- FedEx

Newegg partnered carriers offer deeply discounted rates, and the cost is billed to your account as a "Newegg Shipping Label Fee". We will provide a shipping label that you can print and use with our partnered carriers. The rates apply to shipments originating from the continental 50 U.S. states only (does not include Puerto Rico or APO/FPO addressed). Please note this service is currently not available for International Sellers.

#### Shipment Measurement Guidelines

- **Shipments Weight and Size Limitations.\***

- Packages can be up to 150 lbs. (70 kg).
- Packages can be up to 165 inches (419 cm) in (Length + 2x Width + 2x Height).
- Packages with a large size-to-weight ratio require special pricing and dimensional weight calculations.\*Packages with a large size-to-weight ratio require special pricing and dimensional weight calculations.

\*: Packages that exceed weight and size limits may be refused by FedEx or at FedEx's discretion of shipment and apply an oversize surcharge.

**Example:** A box measuring 34" x 34" x 34" exceeds the maximum dimensions. The length (34") plus 2x width (2 x 34") and 2x height (2 x 34") equals 170".



### - Large Package

If packages Length plus 2x Width plus 2x Height exceeds 130 inches (330 cm), FedEx applies an Oversize Surcharge.

**Example:** A box measuring 36" x 26" x 26" the length (36") plus 2x width (2 x 26") and 2x height (2 x 26") equals 140". FedEx will accept the box, but they may apply an Oversize Surcharge.

### - Dimensional Weight

If the dimensional weight is greater than actual weight, FedEx uses the package's dimensional weight as the billable weight.

**Example:** A package measuring 26" x 16" x 16" has a volume of 6,656 cubic inches. The dimensional weight equals 6,656 divided by 166 or 41 lbs. If the package's actual weight is 24 lbs, the dimensional weight may be used for the billable weight.

### - Billable Weight

For large packages, FedEx determines the billable weight by taking the package dimensions into account. For large packages, if the dimensional weight is greater than the actual weight, FedEx may use the dimensional weight instead of the actual weight.

## 11.2. Get Request Detail

Retrieving the processing result including [Shipping Request \(section 11.1\)](#), [Confirm Shipping Request \(section 11.3\)](#), and [Void Shipping Request \(section 11.4\)](#).

### 11.2.1. Resource URL & Information

Resource URL

```
https://api.newegg.com/marketplace/shippingservice/shippinglabel/shippingdetail?sellerid={sellerid}
```

Note: Please make sure your request URL is all in lower case (except for Seller ID) and cannot contain any blank spaces or line breaks.

Parameters

| Name     | Required? | Description                          |
|----------|-----------|--------------------------------------|
| sellerid | Yes       | Your seller ID on Newegg Marketplace |

Resource Information

| HTTP Method | Authentication? | Request Formats | Response Formats | Rate Limited?         |
|-------------|-----------------|-----------------|------------------|-----------------------|
| PUT         | Required        | XML, Json       | XML, Json        | 10 per min per client |

### 11.2.2. Request Body

| Attribute        |               | Required?                            | Format | Description  |
|------------------|---------------|--------------------------------------|--------|--|
| NeweggAPIRequest | IssueUser     | No                                   | String | Specify your eligible seller account (email address) here                            |
|                  | OperationType | Yes                                  | String | Fixed values:<br>GetShippingDetailRequest  |
|                  | RequestBody   | YES if no RequestID is not available | String | The request ID<br><br>* This service does NOT support querying multiple request IDs. |
|                  | OrderNumber   | YES if no RequestID is not available | String | The order number   |

Example: XML, Request

## XSD

API Schema > ShippingLabel > GetShippingRequest > ShippingDetailRequest.xsd

```
PUT
https://api.newegg.com/marketplace/shippingservice/shippinglabel/shippingdetail?sellerid={sellerid}
Authorization: 720ddc067f4d115bd544aff46bc75634
SecretKey: 21EC2020-3AEA-1069-A2DD-08002B30309D
Content-Type: application/xml
Accept: application/xml

<NeweggAPIRequest>
  <OperationType>GetShippingDetailRequest</OperationType>
  <RequestBody>
    <RequestID>2PQBYWH4V68ZP</RequestID>
    <OrderNumber>423423678</OrderNumber>
  </RequestBody>
</NeweggAPIRequest>
```

Example: Json, Request

```
PUT
https://api.newegg.com/marketplace/shippingservice/shippinglabel/shippingdetail?sellerid={sellerid}
Authorization: 720ddc067f4d115bd544aff46bc75634
```

SecretKey: 21EC2020-3AEA-1069-A2DD-08002B30309D

Content-Type: application/json

Accept: application/json

```
{
  "OperationType": "GetShippingDetailRequest",
  "RequestBody": {
    "RequestID": "2PQBYWH4V68ZP",
    "OrderNumber": "423423678"
  }
}
```

### 11.2.3. Response Body

| Attribute         |               |   |         | Format               | Description   |  |
|-------------------|---------------|---|---------|----------------------|---|--|
| NeweggAPIResponse | IsSuccess     |   |         | String               | Used to identify the operation is successful<br>True or False |  |
|                   | SellerID      |   |         | String               | Your seller ID  |  |
|                   | OperationType |   |         | String               | Fixed value: GetShippingDetailResponse                        |  |
|                   | ResponseBody  | OrderNumber   |         |                      | Integer   | Related order number   |
|                   |               | RequestList   | Request | RequestID            | String  | Shipping request ID  |
|                   |               |   |         | RequestDate          | String  | The date the shipping request was submitted  |
|                   |               |   |         | CustomerName         | String  | The order’s customer name.   |
|                   |               |   |         | CustomerPhoneNumber  | String  | The order’s shipping phone number  |
|                   |               |   |         | CustomerEmailAddress | String  | The masked customer email address, you can reach to the customer through this email address.<br>For example: gdv6l0viwo4l7j1d@marketplace.newegg.com |
|                   |               |   |         | ShipToAddress1       | String  | The order will be shipped to address   |
|                   |               |   |         | ShipToAddress2       | String  | The order will be shipped to address line 2  |
|                   |               |   |         | ShipToCityName       | String  | The order will be shipped to city name   |
| ShipToStateCode   |               |   |         | String               | The order will be shipped to state                            |  |
| ShipToZipCode     |               |   |         | String               | The order will be shipped to zip code                         |  |
| ShipToCountryCode | String        | The order <b>will be</b> shipped to country.<br>Default values:<br><b>United States</b> |         |                      |   |  |

|  |  |  |  |  |                     |         |   |
|--|--|--|--|--|---------------------|---------|---|
|  |  |  |  |  | ShippingCarrierCode | Integer | Shipping carrier.<br>Available shipping carrier code:<br><b>100</b> – Newegg Partnered Carrier (UPS). For more information, please refer to <a href="#">section 11.1.5: Newegg Partnered Carrier- UPS.</a><br><b>200</b> – Newegg Partnered Carrier (FedEx). For more information, please refer to <a href="#">section 11.1.6: Newegg Partnered Carrier- FedEx.</a> |
|--|--|--|--|--|---------------------|---------|---|

|  |                          |  |  |  |  | ShippingServiceCode | Integer | <p>Available shipping service code:</p> <p><b>If ShippingCarrierCode = 100:</b></p> <p><b>101</b> – UPS Ground</p> <p><b>102</b> – UPS 3 Day Select</p> <p><b>103</b> – UPS 2<sup>nd</sup> Day Air</p> <p><b>104</b> – UPS Next Day Air Saver</p> <p><b>105</b> - UPS Next Day Air</p> <p><b>106</b> - UPS Worldwide Saver</p> <p><b>If ShippingCarrierCode = 200:</b></p> <p><b>201</b> – FedEx Ground</p> <p><b>202</b> – FedEx Home Delivery</p> <p><b>203</b> – FedEx Priority Overnight</p> <p><b>204</b> – FedEx Express Saver</p> <p><b>205</b> – FedEx 2Day</p> <p><b>206</b> – FedEx Standard Overnight</p> <p><b>207</b> – FedEx International Economy</p> <p>Note: if left this blank, a default shipping service will be assigned according to the shipping service that the customer purchased on this order. The default shipping service mapping as below:</p> <p>If ShippingCarrierCode = 100:</p> <table><tr><th>Newegg Order Shipping Method</th><th>Default Mapped Service</th></tr><tr><td>Standard Shipping (5-7 business days)</td><td>UPS Ground</td></tr><tr><td>Expedited Shipping (3-5 business days)</td><td>UPS 3 Day Select</td></tr><tr><td>Two-Day Shipping</td><td>UPS 2nd Day Air</td></tr><tr><td>One-Day Shipping</td><td>UPS Next Day Air Saver</td></tr></table> <p>If ShippingCarrierCode = 200:</p> <table><tr><th>Newegg Order Shipping Method</th><th>Default Mapped Service</th></tr><tr><td>Standard Shipping (5-7 business days)</td><td>FedEx Ground</td></tr><tr><td>Expedited Shipping (3-5 business days)</td><td>FedEx Express Saver</td></tr><tr><td>Two-Day Shipping</td><td>FedEx 2Day</td></tr><tr><td>One-Day Shipping</td><td>FedEx Standard Overnight</td></tr></table> <p>NOTE: If the shipping request is for a Newegg Premier order, this field is not able to specify and a cheapest shipping service will be assigned</p> | Newegg Order Shipping Method | Default Mapped Service | Standard Shipping (5-7 business days) | UPS Ground | Expedited Shipping (3-5 business days) | UPS 3 Day Select | Two-Day Shipping | UPS 2nd Day Air | One-Day Shipping | UPS Next Day Air Saver | Newegg Order Shipping Method | Default Mapped Service | Standard Shipping (5-7 business days) | FedEx Ground | Expedited Shipping (3-5 business days) | FedEx Express Saver | Two-Day Shipping | FedEx 2Day | One-Day Shipping | FedEx Standard Overnight |
|--|--------------------------|--|--|--|--|---------------------|---------|--|------------------------------|------------------------|---------------------------------------|------------|--|------------------|------------------|-----------------|------------------|------------------------|------------------------------|------------------------|---------------------------------------|--------------|--|---------------------|------------------|------------|------------------|--------------------------|
| Newegg Order Shipping Method           | Default Mapped Service   |  |  |  |  |                     |         |  |                              |                        |                                       |            |  |                  |                  |                 |                  |                        |                              |                        |                                       |              |  |                     |                  |            |                  |                          |
| Standard Shipping (5-7 business days)  | UPS Ground               |  |  |  |  |                     |         |  |                              |                        |                                       |            |  |                  |                  |                 |                  |                        |                              |                        |                                       |              |  |                     |                  |            |                  |                          |
| Expedited Shipping (3-5 business days) | UPS 3 Day Select         |  |  |  |  |                     |         |  |                              |                        |                                       |            |  |                  |                  |                 |                  |                        |                              |                        |                                       |              |  |                     |                  |            |                  |                          |
| Two-Day Shipping                       | UPS 2nd Day Air          |  |  |  |  |                     |         |  |                              |                        |                                       |            |  |                  |                  |                 |                  |                        |                              |                        |                                       |              |  |                     |                  |            |                  |                          |
| One-Day Shipping                       | UPS Next Day Air Saver   |  |  |  |  |                     |         |  |                              |                        |                                       |            |  |                  |                  |                 |                  |                        |                              |                        |                                       |              |  |                     |                  |            |                  |                          |
| Newegg Order Shipping Method           | Default Mapped Service   |  |  |  |  |                     |         |  |                              |                        |                                       |            |  |                  |                  |                 |                  |                        |                              |                        |                                       |              |  |                     |                  |            |                  |                          |
| Standard Shipping (5-7 business days)  | FedEx Ground             |  |  |  |  |                     |         |  |                              |                        |                                       |            |  |                  |                  |                 |                  |                        |                              |                        |                                       |              |  |                     |                  |            |                  |                          |
| Expedited Shipping (3-5 business days) | FedEx Express Saver      |  |  |  |  |                     |         |  |                              |                        |                                       |            |  |                  |                  |                 |                  |                        |                              |                        |                                       |              |  |                     |                  |            |                  |                          |
| Two-Day Shipping                       | FedEx 2Day               |  |  |  |  |                     |         |  |                              |                        |                                       |            |  |                  |                  |                 |                  |                        |                              |                        |                                       |              |  |                     |                  |            |                  |                          |
| One-Day Shipping                       | FedEx Standard Overnight |  |  |  |  |                     |         |  |                              |                        |                                       |            |  |                  |                  |                 |                  |                        |                              |                        |                                       |              |  |                     |                  |            |                  |                          |

|  |  |  |  |                   |                       |         |   |
|--|--|--|--|-------------------|-----------------------|---------|---|
|  |  |  |  |                   |                       |         | automatically in terms of the shipping service that the customer purchased on the order.  |
|  |  |  |  |                   | ShipmentStatus        | String  | Available shipment status:<br><br><b>ESTIMATING</b> – you have successfully sent a request to estimate the shipping cost but Newegg partnered carrier is in the process of the estimation.<br><br><b>ESTIMATED</b> – Newegg partnered carrier has completed shipping cost estimation. You are able to confirm to ship the request.<br><br><b>ERROR_ESIMATING</b> – An error encountered in the process of the estimation.<br><br><b>CONFIRMING</b> – you have successfully sent a request to confirm the shipment but the confirmation process is not yet complete.<br><br><b>CONFIRMED</b> – Your shipping has been confirmed. <b>Note:</b> You cannot void the shipping request anymore.<br><br><b>ERROR_CONFIRMING</b> – An error encountered in the process of confirming.<br><br><b>VOIDING</b> – You have successfully sent a request to void a shipping request but the voiding process has not yet complete.<br><br><b>VOIDED</b> – The shipping request has confirmed to void, your account will not be charged for the shipping cost. |
|  |  |  |  |                   | ShipDate              | String  | The date when the shipping request confirmed  |
|  |  |  |  |                   | ErrorMessage          | String  | An error encountered in the process of the request.<br><br>Only has value when the ShipmentStatus = ERROR_ESTIMATING or ERROR_CONFIRMING  |
|  |  |  |  | PartneredEstimate | BillableWeight        | Decimal | The weight that the Newegg partnered carrier will bill to the shipment.   |
|  |  |  |  |                   | EstimatedDeliveryDay  | String  | The date that the Newegg partnered carrier will delivery the shipment.  |
|  |  |  |  |                   | EstimatedChargeAmount | Decimal | The amount that the Newegg partnered carrier will charge to the shipment.   |
|  |  |  |  |                   | ShipFromFirstName     | String  | Contact person – first name   |
|  |  |  |  |                   | ShipFromLastName      | String  | Contact person – last name  |
|  |  |  |  |                   | ShipFromPhoneNumber   | String  | Contact person – contact phone number   |
|  |  |  |  |                   | ShipFromAddress1      | String  | Ship from address   |
|  |  |  |  |                   | ShipFromAddress2      | String  | Ship from address 2nd line if any   |
|  |  |  |  |                   | ShipFromCityName      | String  | Ship from city  |
|  |  |  |  |                   | ShipFromStateCode     | String  | Ship from state   |
|  |  |  |  |                   | ShpFromZipCode        | String  | Ship from zipcode   |
|  |  |  |  |                   | ShipFromCountryCode   | String  | Ship from country code in 3-digit fromat<br><br>* Currently the default value is USA.   |

|  |  |  |  |  |  |             |         |                |                      |         |                     |  |
|--|--|--|--|--|--|-------------|---------|----------------|----------------------|---------|---------------------|--|
|  |  |  |  |  |  | PackageList | Package | TrackingNumber |                      | String  | Tracking number     |  |
|  |  |  |  |  |  | ItemList    |         | Item           | SellerPart<br>Number | String  | Seller part number. |  |
|  |  |  |  |  |  |             |         |                | Quantity             | Integer | Item quantity       |  |

Example: XML, Response

## XSD

API Schema > ShippingLabel > GetShippingRequest > ShippingDetailResponse.xsd

```
<NeweggAPIResponse>
  <IsSuccess>true</IsSuccess>
  <OperationType>GetShippingDetailResponse</OperationType>
  <SellerID>A006</SellerID>
  <ResponseBody>
    <OrderNumber>2135751360</OrderNumber>
    <RequestList>
      <Request>
        <RequestID>2PQBYWH4V68ZP</RequestID>
        <RequestDate>12/10/2015 14:38:17</RequestDate>
        <Shipment>
          <CustomerName>WY SD</CustomerName>
          <CustomerPhoneNumber>123-223-3223</CustomerPhoneNumber>

          <CustomerEmailAddress>gdv6l0viwo4l7j1d@marketplace.newegg.com</CustomerEmailAddress>
          <ShipToAddress1>149 Kenwood Dr</ShipToAddress1>
          <ShipToAddress2/>
          <ShipToCityName>Newcastle</ShipToCityName>
          <ShipToStateCode>WY</ShipToStateCode>
          <ShipToZipCode>82701</ShipToZipCode>
          <ShipToCountryCode>UNITED STATES</ShipToCountryCode>
          <ShippingCarrierCode>100</ShippingCarrierCode>
          <ShippingServiceCode>101</ShippingServiceCode>
          <ShipmentStatus>CONFIRMED</ShipmentStatus>
          <ErrorMessage/>
          <ShipDate>12/25/2015</ShipDate>
          <PartneredEstimate>
            <BillableWeight>6.5</BillableWeight>
            <EstimatedDeliveryDay>12/29/2015</EstimatedDeliveryDay>
            <EstimatedChargeAmount>21.94</EstimatedChargeAmount>
```

```

        </PartneredEstimate>
        <ShipFromFirstName>Jon</ShipFromFirstName>
        <ShipFromLastName>Doe</ShipFromLastName>
        <ShipFromPhoneNumber>6266171420</ShipFromPhoneNumber>
        <ShipFromAddress1>18045 Rowland Street</ShipFromAddress1>
        <ShipFromAddress2/>
        <ShipFromCityName>City Of Industry</ShipFromCityName>
        <ShipFromStateCode>CA</ShipFromStateCode>
        <ShipFromZipCode>91748</ShipFromZipCode>
        <ShipFromCountryCode>USA</ShipFromCountryCode>
        <PackageList>
            <Package>
                <TrackingNumber>1Z8V016A0377769652</TrackingNumber>
                <ItemList>
                    <Item>
                        <SellerPartNumber>201307220000101</SellerPartNumber>
                        <Quantity>4</Quantity>
                    </Item>
                    <Item>
                        <SellerPartNumber>SARATEST0118</SellerPartNumber>
                        <Quantity>1</Quantity>
                    </Item>
                </ItemList>
            </Package>
            <Package>
                <TrackingNumber>1Z8V016A0360430477</TrackingNumber>
                <ItemList>
                    <Item>
                        <SellerPartNumber>201307220000102</SellerPartNumber>
                        <Quantity>3</Quantity>
                    </Item>
                </ItemList>
            </Package>
        </PackageList>
    </Shipment>
</Request>
<Request>
    <RequestID>2PQBYWH4V68ZP</RequestID>
    <RequestDate>12/10/2015 14:38:17</RequestDate>
    <Shipment>
        <CustomerName>WY SD</CustomerName>
    
```



```

<CustomerPhoneNumber>123-223-3223</CustomerPhoneNumber>

<CustomerEmailAddress>gdv6l0viwo4l7jld@marketplace.newegg.com</CustomerEmailAddress>
  <ShipToAddress1>149 Kenwood Dr</ShipToAddress1>
  <ShipToAddress2/>
  <ShipToCityName>Newcastle</ShipToCityName>
  <ShipToStateCode>WY</ShipToStateCode>
  <ShipToZipCode>82701</ShipToZipCode>
  <ShipToCountryCode>UNITED STATES</ShipToCountryCode>
  <ShippingCarrierCode>100</ShippingCarrierCode>
  <ShippingServiceCode>101</ShippingServiceCode>
  <ShipmentStatus>CONFIRMED</ShipmentStatus>
  <ErrorMessage/>
  <ShipDate>12/25/2015</ShipDate>
  <PartneredEstimate>
    <BillableWeight>6.5</BillableWeight>
    <EstimatedDeliveryDay>12/29/2015</EstimatedDeliveryDay>
    <EstimatedChargeAmount>21.94</EstimatedChargeAmount>
  </PartneredEstimate>
  <ShipFromFirstName>Jon</ShipFromFirstName>
  <ShipFromLastName>Doe</ShipFromLastName>
  <ShipFromPhoneNumber>6266171420</ShipFromPhoneNumber>
  <ShipFromAddress1>18045 Rowland Street</ShipFromAddress1>
  <ShipFromAddress2/>
  <ShipFromCityName>City Of Industry</ShipFromCityName>
  <ShipFromStateCode>CA</ShipFromStateCode>
  <ShipFromZipCode>91748</ShipFromZipCode>
  <ShipFromCountryCode>USA</ShipFromCountryCode>
  <PackageList>
    <Package>
      <TrackingNumber>1Z8V016A0377769652</TrackingNumber>
      <ItemList>
        <Item>
          <SellerPartNumber>201307220000101</SellerPartNumber>
          <Quantity>4</Quantity>
        </Item>
        <Item>
          <SellerPartNumber>SARATEST0118</SellerPartNumber>
          <Quantity>1</Quantity>
        </Item>
      </ItemList>
    </Package>
  </PackageList>

```

```

        </Package>
        <Package>
            <TrackingNumber>1Z8V016A0360430477</TrackingNumber>
            <ItemList>
                <Item>
                    <SellerPartNumber>201307220000102</SellerPartNumber>
                    <Quantity>3</Quantity>
                </Item>
            </ItemList>
        </Package>
    </PackageList>
</Shipment>
</Request>
</RequestList>
</ResponseBody>
</NeweggAPIResponse>

```

#### Example: Json, Response

```

{
  "IsSuccess": "true",
  "OperationType": "GetShippingDetailResponse",
  "SellerID": "A006",
  "ResponseBody": {
    "OrderNumber": "2135751360",
    "RequestList": {
      "Request": [
        {
          "RequestID": "2PQBYWH4V68ZP",
          "RequestDate": "12/10/2015 14:38:17",
          "Shipment": {
            "CustomerName": "WY SD",
            "CustomerPhoneNumber": "123-223-3223",
            "CustomerEmailAddress": "gdv6l0viwo4l7jld@marketplace.newegg.com",
            "ShipToAddress1": "149 Kenwood Dr",
            "ShipToCityName": "Newcastle",
            "ShipToStateCode": "WY",
            "ShipToZipCode": "82701",
            "ShipToCountryCode": "UNITED STATES",
            "ShippingCarrierCode": "100",
            "ShippingServiceCode": "101",

```

```

"ShipmentStatus": "CONFIRMED",
"ShipDate": "12/25/2015",
"PartneredEstimate": {
  "BillableWeight": "6.5",
  "EstimatedDeliveryDay": "12/29/2015",
  "EstimatedChargeAmount": "21.94"
},
"ShipFromFirstName": "Jon",
"ShipFromLastName": "Doe",
"ShipFromPhoneNumber": "6266171420",
"ShipFromAddress1": "18045 Rowland Street",
"ShipFromCityName": "City Of Industry",
"ShipFromStateCode": "CA",
"ShipFromZipCode": "91748",
"ShipFromCountryCode": "USA",
"PackageList": {
  "Package": [
    {
      "TrackingNumber": "1Z8V016A0377769652",
      "ItemList": {
        "Item": [
          {
            "SellerPartNumber": "201307220000101",
            "Quantity": "4"
          },
          {
            "SellerPartNumber": "SARATEST0118",
            "Quantity": "1"
          }
        ]
      }
    }
  ],
  {
    "TrackingNumber": "1Z8V016A0360430477",
    "ItemList": {
      "Item": {
        "SellerPartNumber": "201307220000102",
        "Quantity": "3"
      }
    }
  }
}

```

```

    ]
  }
}
},
{
  "RequestID": "2PQBYWH4V68ZP",
  "RequestDate": "12/10/2015 14:38:17",
  "Shipment": {
    "CustomerName": "WY SD",
    "CustomerPhoneNumber": "123-223-3223",
    "CustomerEmailAddress": "gdv6l0viwo4l7jld@marketplace.newegg.com",
    "ShipToAddress1": "149 Kenwood Dr",
    "ShipToCityName": "Newcastle",
    "ShipToStateCode": "WY",
    "ShipToZipCode": "82701",
    "ShipToCountryCode": "UNITED STATES",
    "ShippingCarrierCode": "100",
    "ShippingServiceCode": "101",
    "ShipmentStatus": "CONFIRMED",
    "ShipDate": "12/25/2015",
    "PartneredEstimate": {
      "BillableWeight": "6.5",
      "EstimatedDeliveryDay": "12/29/2015",
      "EstimatedChargeAmount": "21.94"
    },
    "ShipFromFirstName": "Jon",
    "ShipFromLastName": "Doe",
    "ShipFromPhoneNumber": "6266171420",
    "ShipFromAddress1": "18045 Rowland Street",
    "ShipFromCityName": "City Of Industry",
    "ShipFromStateCode": "CA",
    "ShipFromZipCode": "91748",
    "ShipFromCountryCode": "USA",
    "PackageList": {
      "Package": [
        {
          "TrackingNumber": "1Z8V016A0377769652",
          "ItemList": {
            "Item": [
              {
                "SellerPartNumber": "201307220000101",

```

```
"Quantity": "4"  
    },  
    {  
        "SellerPartNumber": "SARATEST0118",  
        "Quantity": "1"  
    }  
]  
  
}  
},  
{  
    "TrackingNumber": "1Z8V016A0360430477",  
    "ItemList": {  
        "Item": {  
            "SellerPartNumber": "201307220000102",  
            "Quantity": "3"  
        }  
    }  
}  
]  
}  
}  
}  
]  
}  
}
```

### 11.2.4. Request Failure Errors

For common HTTP error responses, please refer to [Common Error Responses](#)

| Error Code | Description                                 |
|------------|---|
| SL013      | Cannot find shipping request:{{request ID}} |

### Example: XML, Response

```
<?xml version="1.0" encoding="utf-8"?>
<Errors>
  <Error>
    <Code>SL001</Code>
```

```

    <Message>Order Number should be an integer (ranging from 1 to 2147483647)</Message>
  </Error>
</Errors>

```

#### Example: Json, Response

```

{
  "Code": "SL001",
  "Message": "Order Number should be an integer (ranging from 1 to 2147483647) "
}

```

## 11.3. Confirm Shipping Request

Once a shipping estimate is available, you must confirm it when you are ready to ship.

Please note: once a shipping request is confirmed, Newegg will continue to process the order and the status of order will soon become “Shipped”. Also, the shipping information will be displayed in Order Detail under the customer’s My Account section, and Newegg also send the customer an email notification with all of the shipping information.

Once a shipping request is confirmed, the revoke of the operation is not available.

### 11.3.1. Resource URL & Information

#### Resource URL

```
https://api.newegg.com/marketplace/shippingservice/shippinglabel/confirmshippingrequest?sellerid={sellerid}
```

Note: Please make sure your request URL is all in lower case (except for Seller ID) and cannot contain any blank spaces or line breaks.

#### Parameters

| Name     | Required? | Description                          |
|----------|-----------|--------------------------------------|
| sellerid | Yes       | Your seller ID on Newegg Marketplace |

#### Resource Information

| HTTP Method | Authentication? | Request Formats | Response Formats | Rate Limited?         |
|-------------|-----------------|-----------------|------------------|-----------------------|
| POST        | Required        | XML, Json       | XML, Json        | 10 per min per client |

### 11.3.2. Request Body

| Attribute       | Required? | Format | Description   |
|-----------------|-----------|--------|---------------|
| z OperationType | Yes       | String | Fixed values: |

|                         |             |               |           |     | ConfirmShippingRequest |
|-------------------------|-------------|---------------|-----------|-----|------------------------|
|                         | RequestBody | RequestIDList | RequestID | Yes | String                 |
| The shipping request ID |             |               |           |     |                        |

Example: XML, Request

XSD

API Schema > ShippingLabel > ConfirmShippingRequest > ShippingComfirmRequest.xsd

```
POST
https://api.newegg.com/marketplace/shippingservice/shippinglabel/confirmshippingrequest?sellerid={sellerid}
Authorization: 720ddc067f4d115bd544aff46bc75634
SecretKey: 21EC2020-3AEA-1069-A2DD-08002B30309D
Content-Type: application/xml
Accept: application/xml

<NeweggAPIRequest>
  <OperationType>ConfirmShippingRequest</OperationType>
  <RequestBody>
    <RequestIDList>
      <RequestID>2PQBYWH4V68ZP</RequestID>
      <RequestID>2PQCX3SPZ3QBF</RequestID>
    </RequestIDList>
  </RequestBody>
</NeweggAPIRequest>
```

Example: Json, Request

```
POST
https://api.newegg.com/marketplace/shippingservice/shippinglabel/shippingrequest?sellerid={sellerid}
Authorization: 720ddc067f4d115bd544aff46bc75634
SecretKey: 21EC2020-3AEA-1069-A2DD-08002B30309D
Content-Type: application/json
Accept: application/json

{
```

```

"OperationType": "ConfirmShippingRequest",
"RequestBody": {
  "RequestIDList": {
    "RequestID": [
      "2PQBYWH4V68ZP",
      "2PQCX3SPZ3QBF"
    ]
  }
}
}

```

### 11.3.3. Response Body

|                   | Attribute     |               | Format | Description  |
|-------------------|---------------|---------------|--------|--|
| NeweggAPIResponse | IsSuccess     |               | String | Used to identify the operation of Get feed status is successful<br>True or False |
|                   | OperationType |               | String | Fixed value: ConfirmShippingResponse   |
|                   | SellerID      |               | String | Your seller ID   |
|                   | ResponseBody  | RequestID     | String | The Identifier of a submission   |
|                   |               | RequestDate   | String | Request date.  |
|                   |               | RequestStatus | String | The status of the request submission.<br>CONFIRMING                              |

Example: XML, Response

#### XSD

API Schema > ShippingLabel > ConfirmShippingRequest > ShippingComfirmResponse.xsd

```

<?xml version="1.0" encoding="utf-8"?>
<NeweggAPIResponse>
  <IsSuccess>true</IsSuccess>
  <OperationType>ConfirmShippingResponse</OperationType>
  <SellerID>A006</SellerID>
  <ResponseBody>
    <RequestIDList>
      <RequestID>2PQBYWH4V68ZP</RequestID>
      <RequestID>2PQCX3SPZ3QBF</RequestID>
    </RequestIDList>
  </ResponseBody>
</NeweggAPIResponse>

```



```

    <RequestDate>12/06/2015 10:21:00</RequestDate>
    <RequestStatus>CONFIRMING</RequestStatus>
  </ResponseBody>
</NeweggAPIResponse>

```

#### Example: Json, Response

```

{
  "IsSuccess": "true",
  "OperationType": "ConfirmShippingResponse",
  "SellerID": "A006",
  "ResponseBody": {
    "RequestIDList": {
      "RequestID": [
        "2PQBYWH4V68ZP",
        "2PQCX3SPZ3QBF"
      ]
    },
    "RequestDate": "12/06/2015 10:21:00",
    "RequestStatus": "CONFIRMING"
  }
}

```

### 11.3.4. Request Failure Errors

For common HTTP error responses, please refer to [Common Error Responses](#)

| Error Code | Description  |
|------------|--|
| SL014      | This shipping request cannot be confirmed. The shipping request has not estimated, Please submit estimate shipping cost request first.           |
| SL017      | Request {request ID} cannot be submitted because the shipping request has {confirmed   voided}. Please revise the request list and submit again. |
| SL024      | Invalid Request ID   |

#### Example: XML, Response

```

<?xml version="1.0" encoding="utf-8"?>
<Errors>
  <Error>

```

```

    <Code>SL001</Code>
    <Message>Order Number should be an integer (ranging from 1 to 2147483647)</Message>
  </Error>
</Errors>

```

Example: Json, Response

```

{
  "Code": "SL001",
  "Message": "Order Number should be an integer (ranging from 1 to 2147483647)"
}

```

## 11.4. Void Shipping Request

An unconfirmed shipping request can be void using this function.

### 11.4.1. Resource URL & Information

Resource URL

```
https://api.newegg.com/marketplace/shippingservice/shippinglabel/voidshippingrequest?sellerid={sellerid}
```

Note: Please make sure your request URL is all in lower case (except for Seller ID) and cannot contain any blank spaces or line breaks.

Parameters

| Name     | Required? | Description                          |
|----------|-----------|--------------------------------------|
| sellerid | Yes       | Your seller ID on Newegg Marketplace |

Resource Information

| HTTP Method | Authentication? | Request Formats | Response Formats | Rate Limited?         |
|-------------|-----------------|-----------------|------------------|-----------------------|
| POST        | Required        | XML, Json       | XML, Json        | 10 per min per client |

### 11.4.2. Request Body

| Attribute |               | Required? | Format | Description                          |
|-----------|---------------|-----------|--------|--------------------------------------|
| New       | OperationType | Yes       | String | Fixed values:<br>VoidShippingRequest |

|  |             |               |           |     |        |                     |
|--|-------------|---------------|-----------|-----|--------|---------------------|
|  | RequestBody | RequestIDList | RequestID | Yes | String | Shipping request ID |
|--|-------------|---------------|-----------|-----|--------|---------------------|

Example: XML, Request

XSD

API Schema > ShippingLabel > VoidShippingRequest > ShippingVoidRequest.xsd

POST

https://api.newegg.com/marketplace/shippingservice/shippinglabel/voidshippingrequest?sellerid={sellerid}

Authorization: 720ddc067f4d115bd544aff46bc75634

SecretKey: 21EC2020-3AEA-1069-A2DD-08002B30309D

Content-Type: application/xml

Accept: application/xml

```
<NeweggAPIRequest>
  <OperationType>VoidShippingRequest</OperationType>
  <RequestBody>
    <RequestIDList>
      <RequestID>2PQBYWH4V68ZP</RequestID>
      <RequestID>2PQCX3SPZ3QBF</RequestID>
    </RequestIDList>
  </RequestBody>
</NeweggAPIRequest>
```

Example: Json, Response

https://api.newegg.com/marketplace/shippingservice/shippinglabel/voidshippingrequest?sellerid={sellerid}

Authorization: 720ddc067f4d115bd544aff46bc75634

SecretKey: 21EC2020-3AEA-1069-A2DD-08002B30309D

Content-Type: application/json

Accept: application/json

```
{
  "OperationType": "VoidShippingRequest",
  "RequestBody": {
    "RequestIDList": {
```

```

    "RequestID": [
      "2PQBYWH4V68ZP",
      "2PQCX3SPZ3QBF"
    ]
  }
}

```

### 11.4.3. Response Body

|                   | Attribute     |               | Format | Description  |
|-------------------|---------------|---------------|--------|--|
| NeweggAPIResponse | IsSuccess     |               | String | Used to identify the operation of Get feed status is successful<br>True or False |
|                   | OperationType |               | String | Fixed value: ConfirmShippingResponse   |
|                   | SellerID      |               | String | Your seller ID   |
|                   | ResponseBody  | RequestID     | String | The Identifier of a submission   |
|                   |               | RequestDate   | String | Request date.  |
|                   |               | RequestStatus | String | The status of the request submission.<br>VOIDING                                 |

Example: XML, Response

#### XSD

API Schema > ShippingLabel > VoidShippingRequest > ShippingVoidResponse.xsd

```

<?xml version="1.0" encoding="utf-8"?>
<NeweggAPIResponse>
  <IsSuccess>true</IsSuccess>
  <OperationType>VoidShippingResponse</OperationType>
  <SellerID>A006</SellerID>
  <ResponseBody>
    <RequestIDList>
      <RequestID>2PQBYWH4V68ZP</RequestID>
      <RequestID>2PQCX3SPZ3QBF</RequestID>
    </RequestIDList>
    <RequestDate>12/06/2015 10:21:00</RequestDate>
    <RequestStatus>VOIDING</RequestStatus>
  </ResponseBody>
</NeweggAPIResponse>

```

Example: Json, Response

```
{
  "IsSuccess": "true",
  "OperationType": "VoidShippingResponse",
  "SellerID": "A006",
  "ResponseBody": {
    "RequestIDList": {
      "RequestID": [
        "2PQBYWH4V68ZP",
        "2PQCX3SPZ3QBF"
      ]
    },
    "RequestDate": "12/06/2015 10:21:00",
    "RequestStatus": "CONFIRMING"
  }
}
```

#### 11.4.4. Request Failure Errors

For common HTTP error responses, please refer to [Common Error Responses](#)

| Error Code | Description  |
|------------|--|
| SL017      | Request {request ID} cannot be submitted because the shipping request has {confirmed   voided}. Please revise the request list and submit again. |

Example: XML, Response

```
<?xml version="1.0" encoding="utf-8"?>
<Errors>
  <Error>
    <Code>SL001</Code>
    <Message>Order Number should be an integer (ranging from 1 to 2147483647)</Message>
  </Error>
</Errors>
```

Example: Json, Response

```
{
  "Code": "SL001",
  "Message": "Order Number should be an integer (ranging from 1 to 2147483647) "
}
```

## 11.5. Get Package List

When you are ready to ship an order, you can request a package list using this function.

### 11.5.1. Resource URL & Information

Resource URL

<https://api.newegg.com/marketplace/shippingservice/shippinglabel/packagelist?sellerid={sellerid}>

Note: Please make sure your request URL is all in lower case (except for Seller ID) and cannot contain any blank spaces or line breaks.

Parameters

| Name     | Required? | Description                          |
|----------|-----------|--------------------------------------|
| sellerid | Yes       | Your seller ID on Newegg Marketplace |

Resource Information

| HTTP Method | Authentication? | Request Formats | Response Formats | Rate Limited?         |
|-------------|-----------------|-----------------|------------------|-----------------------|
| PUT         | Required        | XML, Json       | XML, Json        | 10 per min per client |

### 11.5.2. Request Body

| Attribute        |               | Required?                               | Format | Description                            |
|------------------|---------------|---|--------|--|
| NeweggAPIRequest | OperationType | Yes                                     | String | Fixed values:<br>GetPackageListRequest |
|                  | RequestID     | YES if OrderNumber<br>is not available  | String | The shipping request ID                |
|                  | OrderNumber   | YES if no RequestID<br>is not available | String | The order number.                      |

Example: XML, Request

XSD

API Schema > ShippingLabel > GetPackageList > GetPackageListRequest.xsd

```
PUT
https://api.newegg.com/marketplace/shippingservice/shippinglabel/packageList?sellerid={sellerid}
Authorization: 720ddc067f4d115bd544aff46bc75634
SecretKey: 21EC2020-3AEA-1069-A2DD-08002B30309D
Content-Type: application/xml
Accept: application/xml

<NeweggAPIRequest>
  <OperationType>GetPackageListRequest</OperationType>
  <RequestBody>
    <RequestID>2PQCX3SPZ3QBF</RequestID>
  </RequestBody>
</NeweggAPIRequest>
```

Example: Json, Request

```
PUT
https://api.newegg.com/marketplace/shippingservice/shippinglabel/packageList?sellerid={sellerid}
Authorization: 720ddc067f4d115bd544aff46bc75634
SecretKey: 21EC2020-3AEA-1069-A2DD-08002B30309D
Content-Type: application/json
Accept: application/json

{
  "OperationType": "GetPackageListRequest",
  "RequestBody": {
    "RequestID": "2PQCX3SPZ3QBF"
  }
}
```

11.5.3. Response Body

| Attribute |           | Format | Description  |
|-----------|-----------|--------|--|
| New       | IsSuccess | String | Used to identify the operation of Get feed status is successful<br>True or False |

|  |               |             |         |             |        |                                     |                                       |
|--|---------------|-------------|---------|-------------|--------|-------------------------------------|---------------------------------------|
|  | OperationType |             |         |             | String | Fixed value: GetPackageListResponse |                                       |
|  | SellerID      |             |         |             | String | Your seller ID                      |                                       |
|  | ResponseBody  | OrderNumber |         |             | String | Related order number                |                                       |
|  |               | RquestList  | Request | RequestID   |        | String                              | The Identifier of a submission        |
|  |               |             |         | pdfFileList | File   | String                              | The PDF document URL for package list |

Example: XML, Response

## XSD

API Schema > ShippingLabel > GetPackageList > GetPackageListResponse.xsd

```
<?xml version="1.0" encoding="utf-8"?>
<NeweggAPIResponse>
  <IsSuccess>true</IsSuccess>
  <OperationType>GetPackageListResponse</OperationType>
  <SellerID>A006</SellerID>
  <ResponseBody>
    <OrderNumber>423423678</OrderNumber>
    <RequestList>
      <Request>
        <RequestID>2PQBYWH4V68ZP</RequestID>
        <PdfFileList>
          <File>http://images10.newegg.com/SBNInbound/UPSShippingLabel/dc395051-a1ba-4c7e-99c9-94025bc7577e.pdf</File>
          <File>http://images10.newegg.com/SBNInbound/UPSShippingLabel/dc395051-a1ba-4c7e-99c9-94025bc7577e.pdf</File>
        </PdfFileList>
      </Request>
      <Request>
        <RequestID>2PQBYWH4V68ZP</RequestID>
        <PdfFileList>
          <File>http://images10.newegg.com/SBNInbound/UPSShippingLabel/dc395051-a1ba-4c7e-99c9-94025bc7577e.pdf</File>
          <File>http://images10.newegg.com/SBNInbound/UPSShippingLabel/dc395051-a1ba-4c7e-99c9-94025bc7577e.pdf</File>
        </PdfFileList>
      </Request>
    </RequestList>
  </ResponseBody>
</NeweggAPIResponse>
```



```
</RequestList>
</ResponseBody>
</NeweggAPIResponse>
```

#### Example: Json, Response

```
{
  "IsSuccess": "true",
  "OperationType": "GetPackageListResponse",
  "SellerID": "A006",
  "ResponseBody": {
    "OrderNumber": "423423678",
    "RequestList": {
      "Request": [
        {
          "RequestID": "2PQBYWH4V68ZP",
          "PdfFileList": {
            "File": [
              "http://images10.newegg.com/SBNInbound/UPSShippingLabel/dc395051-a1ba-4c7e-99c9-94025bc7577e.pdf",
              "http://images10.newegg.com/SBNInbound/UPSShippingLabel/dc395051-a1ba-4c7e-99c9-94025bc7577e.pdf"
            ]
          }
        },
        {
          "RequestID": "2PQBYWH4V68ZP",
          "PdfFileList": {
            "File": [
              "http://images10.newegg.com/SBNInbound/UPSShippingLabel/dc395051-a1ba-4c7e-99c9-94025bc7577e.pdf",
              "http://images10.newegg.com/SBNInbound/UPSShippingLabel/dc395051-a1ba-4c7e-99c9-94025bc7577e.pdf"
            ]
          }
        }
      ]
    }
  }
}
```

## 11.5.4. Request Failure Errors

For common HTTP error responses, please refer to [Common Error Responses](#)

| Error Code | Description  |
|------------|--|
| SL018      | Invalid request. OrderNumber or RequestId is required. |

Example: XML, Response

```
<?xml version="1.0" encoding="utf-8"?>
<Errors>
  <Error>
    <Code>SL001</Code>
    <Message>Order Number should be an integer (ranging from 1 to 2147483647)</Message>
  </Error>
</Errors>
```

Example: Json, Response

```
{
  "Code": "SL001",
  "Message": "Order Number should be an integer (ranging from 1 to 2147483647)"
}
```

## 11.6. Get Shipping Labels

When you are ready to ship an order, you can request a shipping label for a confirmed shipping request.

### 11.6.1. Resource URL & Information

Resource URL

```
https://api.newegg.com/marketplace/shippingservice/shippinglabel/shippinglabels?sellerid={sellerid}
```

Note: Please make sure your request URL is all in lower case (except for Seller ID) and cannot contain any blank spaces or line breaks.

Parameters

| Name     | Required? | Description                          |
|----------|-----------|--------------------------------------|
| sellerid | Yes       | Your seller ID on Newegg Marketplace |

## Resource Information

| HTTP Method | Authentication? | Request Formats | Response Formats | Rate Limited?         |
|-------------|-----------------|-----------------|------------------|-----------------------|
| PUT         | Required        | XML, Json       | XML, Json        | 10 per min per client |

### 11.6.2. Request Body

| Attribute        |               | Required?                            | Format | Description                              |
|------------------|---------------|--------------------------------------|--------|--|
| NeweggAPIRequest | OperationType | Yes                                  | String | Fixed values:<br>GetShippingLabelRequest |
|                  | RequestID     | YES if OrderNumber is not available  | String | The shipping request ID                  |
|                  | OrderNumber   | YES if no RequestID is not available | String | The order number.                        |

Example: XML, Request

## XSD

API Schema > ShippingLabel > GetShippingLabels > GetShippingLabelRequest.xsd

```
PUT
https://api.newegg.com/marketplace/shippingservice/shippinglabel/shippinglabels?sellerid={sellerid}
Authorization: 720ddc067f4d115bd544aff46bc75634
SecretKey: 21EC2020-3AEA-1069-A2DD-08002B30309D
Content-Type: application/xml
Accept: application/xml

<NeweggAPIRequest>
  <OperationType>GetShippingLabelRequest</OperationType>
  <RequestBody>
    <RequestID>2PQCX3SPZ3QBF</RequestID>
  </RequestBody>
</NeweggAPIRequest>
```

Example: Json, Request

```
PUT
https://api.newegg.com/marketplace/shippingservice/shippinglabel/shippinglabels?sellerid={sellerid}
Authorization: 720ddc067f4d115bd544aff46bc75634
```

SecretKey: 21EC2020-3AEA-1069-A2DD-08002B30309D

Content-Type: application/json

Accept: application/json

```
{
  "OperationType": "GetShippingLabelRequest",
  "RequestBody": {
    "RequestID": "2PQCX3SPZ3QBF"    }
}
```

### 11.6.3. Response Body

| Attribute         |               | Format      | Description  |
|-------------------|---------------|-------------|--|
| NeweggAPIResponse | IsSuccess     | String      | Used to identify the operation of Get feed status is successful<br>True or False |
|                   | OperationType | String      | Fixed value: GetShippingLabelResponse  |
|                   | SellerID      | String      | Your seller ID   |
|                   | ResponseBody  | OrderNumber | Related order number.  |
|                   |               | RequestList | The Identifier of a submission   |
|                   |               | Request     |  |
|                   | pdfFileList   | File        | The PDF document URL for printing package or shipping labels.                    |

Example: XML, Response

XSD

API Schema > ShippingLabel > GetShippingLabels > GetShippingLabelResponse.xsd

```
<?xml version="1.0" encoding="utf-8"?>
<NeweggAPIResponse>
  <IsSuccess>true</IsSuccess>
  <OperationType>GetShippingLabelResponse</OperationType>
  <SellerID>A006</SellerID>
  <ResponseBody>
    <OrderNumber>423423678</OrderNumber>
    <RequestList>
      <Request>
```

```

        <RequestID>2PQBYWH4V68ZP</RequestID>
        <PdfFileList>
            <File>http://images10.newegg.com/SBNInbound/UPSShippingLabel/dc395051-alba-4c7e-99c9-94025bc7577e.pdf</File>
            <File>http://images10.newegg.com/SBNInbound/UPSShippingLabel/dc395051-alba-4c7e-99c9-94025bc7577e.pdf</File>
        </PdfFileList>
    </Request>
    <Request>
        <RequestID>2PQBYWH4V68ZP</RequestID>
        <PdfFileList>
            <File>http://images10.newegg.com/SBNInbound/UPSShippingLabel/dc395051-alba-4c7e-99c9-94025bc7577e.pdf</File>
            <File>http://images10.newegg.com/SBNInbound/UPSShippingLabel/dc395051-alba-4c7e-99c9-94025bc7577e.pdf</File>
        </PdfFileList>
    </Request>
</RequestList>
</ResponseBody>
</NeweggAPIResponse>

```

#### Example: Json, Response

```

{
  "IsSuccess": "true",
  "OperationType": "GetShippingLabelResponse",
  "SellerID": "A006",
  "ResponseBody": {
    "OrderNumber": "423423678",
    "RequestList": {
      "Request": [
        {
          "RequestID": "2PQBYWH4V68ZP",
          "PdfFileList": {
            "File": [
              "http://images10.newegg.com/SBNInbound/UPSShippingLabel/dc395051-alba-4c7e-99c9-94025bc7577e.pdf",
              "http://images10.newegg.com/SBNInbound/UPSShippingLabel/dc395051-alba-4c7e-99c9-94025bc7577e.pdf"
            ]
          }
        }
      ]
    }
  }
}

```

```

    },
    {
      "RequestID": "2PQBYWH4V68ZP",
      "PdfFileList": {
        "File": [
          "http://images10.newegg.com/SBNInbound/UPSShippingLabel/dc395051-a1ba-4c7e-99c9-94025bc7577e.pdf",
          "http://images10.newegg.com/SBNInbound/UPSShippingLabel/dc395051-a1ba-4c7e-99c9-94025bc7577e.pdf"
        ]
      }
    }
  ]
}
}
}

```

#### 11.6.4. Request Failure Errors

For common HTTP error responses, please refer to [Common Error Responses](#)

| Error Code | Description  |
|------------|--|
| SL018      | Invalid request. OrderNumber or RequestId is required. |

##### Example: XML, Response

```

<?xml version="1.0" encoding="utf-8"?>
<Errors>
  <Error>
    <Code>SL001</Code>
    <Message>Order Number should be an integer (ranging from 1 to 2147483647)</Message>
  </Error>
</Errors>

```

##### Example: Json, Response

```

{
  "Code": "SL001",
  "Message": "Order Number should be an integer (ranging from 1 to 2147483647)"
}

```

## 12. DataFeed Management

The Newegg DataFeed API lets you uploading item creation/update, item inventory and order ship notice to Newegg Systems and return result in **XML/Json format**. You can also use the Newegg DataFeed API to get processing status and report(s).

The process for submitting feeds is as follows:

1. Submit an XML request using the SubmitFeed operation along with all required metadata, including a value from the FeedType list. Current available data feed types:
  - [Creating item list or updating existing item information.](#)
  - [Updating inventory](#)
  - [Updating price](#)
  - [Updating order shipping information.](#)
  - [Create orders with other platforms other than Newegg Marketplace. This is only available for SBN \(Shipped by Newegg\) sellers.](#)
  - [Batch submit/update Subscribe & Save items.](#)
  - [Submit/update volume discount items in batch.](#)
  - [Batch deal submission requests.](#)
  - [Batch mark Newegg Premier Items.](#)
  - [Adding warranty services for refurbished and used items.](#)
  - [Update CA Prop. 65 warning for items in batch.](#)
  - [Setting up tax type for items enabled for China in batch.](#)
2. As with all submissions to Newegg Marketplace API, you must also include authentication information. The SubmitFeed operation returns a RequestID, which you can use to periodically check the status of the feed using the GetFeedsStatus operation.
3. If Newegg Marketplace API is still processing a request, the RequestStatus element of the GetFeedsStatus operation returns a status of IN\_PROGRESS. If the processing is complete, a status of FINISHED is returned.
4. When the feed processing is complete, you can use the GetFeedResult operation to receive a processing report that describes which records in the feed were successful and which records generated errors.
5. Analyze the processing report, correct any errors in the transmission, and resubmit the feed using the SubmitFeed operation. Repeat the process until there are no errors in the processing report to complete your updates.
6. Please download the XSD's and XML sample files for different feed types from [https://sellerportal.newegg.com/Guideline/Newegg\\_Marketplace\\_API\\_DeveloperGuide.zip](https://sellerportal.newegg.com/Guideline/Newegg_Marketplace_API_DeveloperGuide.zip). You can also contact Newegg Marketplace Integration team: [Datafeeds@newegg.com](mailto:Datafeeds@newegg.com) for assistance.

## 12.1. Submit Feed

### 12.1.1. Resource URL & Information

#### Resource URL

```
https://api.newegg.com/marketplace/datafeedmgmt/feeds/submitfeed?sellerid={sellerid}&requesttype={RequestType}
```

Note: Please make sure your request URL is all in lower case (except for Seller ID and Request Type) and cannot contain any blank spaces or line breaks.

#### Parameters

| Name        | Required? | Description  |
|-------------|-----------|--|
| sellerid    | Yes       | Your seller ID on Newegg Marketplace   |
| requesttype | Yes       | <p>The feed type which you want to submit to our system, which determines the action you want to perform through datafeed systems.</p> <p>Current support following types:</p> <p><b>ITEM_DATA –</b></p> <ul style="list-style-type: none"><li>- <b>Batch creating item / update item / replace or append item image(s) based on specified subcategories.</b></li><li>- <b>Batch item creation by matching the existing items in Newegg catalog.</b> The main intent of this approach is to let sellers listing an item using ISBN, UPC, Manufacturer Part Number, or Newegg Item Number without specifying sub-category related information. This helps sellers creating the items more quickly.</li><li>- <b>Batch updating basic information for items without having to specify item subcategory.</b> This template can only be used to update common item fields such as “Website Short Title”, Product Description”, “Item Images”, etc. Complete list of common fields listed in section 11.1.2</li></ul> <p><b>INVENTORY_DATA</b> - Through this type you can batch update inventory for Newegg International program.</p> <p><b>PRICE_DATA</b> - Through this type you can batch update price for additional countries for Newegg International program.</p> <p><b>ORDER_SHIP_NOTICE_DATA</b> - Through this type you can batch ship order.</p> |



|  |  |   |
|--|--|---|
|  |  | <p><b>MULTICHANNEL_ORDER_DATA</b> – Through this type you can batch creating multi-channel orders that are not placed on Newegg.com, orders that will be SBN (Shipped by Newegg).</p> <p><b>ITEM_SUBSCRIPTION</b> – Through this type you can batch adding or removing Subscription &amp; Save items.</p> <p><b>VOLUME_DISCOUNT_DATA</b> - Through this type you can batch create/update/delete volume discount.</p> <p><b>ITEM_PROMOTION_DATA</b> - Through this type you can batch create item promotion requests.</p> <p><b>ITEM_PREMIER_MARK_DATA</b> – Through this type you can batch add / remove items for Newegg Premier Program</p> <p><b>ITEM_WARRANTY_DATA</b> – Adding Warranty Services for Items</p> <p><b>ITEM_CAPROP65_DATA</b> – Adding California’s Proposition 65 (“Prop 65”)Warnings for Items</p> <p><b>ITEM_CHINATAXSETTING_DATA</b> – Setting up tax type for items enabled for China in batch.</p> |
|--|--|---|

#### Resource Information

| HTTP Method | Authentication? | Request Formats | Response Formats |
|-------------|-----------------|-----------------|------------------|
| POST        | Required        | XML, Json       | XML, Json        |

| Request Type              | Rate Limited                         | Maximum Size of Request   |
|---------------------------|--------------------------------------|---|
| ITEM_DATA                 | Max. 10 requests per min per client  | Max. 30,000 records per file and each file cannot exceed 20MB. Limit 30,000 records per hour. |
| INVENTORY_DATA            | Max. 10 requests per min per client  | Max. 10,000 records per file. Limit 100,000 records per hour.                                 |
| PRICE_DATA                |                                      |   |
| ITEM_CHINATAXSETTING_DATA |                                      |   |
| ORDER_SHIP_NOTICE_DATA    | Max. 100 requests per min per client | Max. 10,000 records per file. Limit 30,000 records per hour.                                  |
| MULTICHANNEL_ORDER_DATA   |                                      |   |
| ITEM_SUBSCRIPTION         |                                      |   |
| VOLUME_DISCOUNT_DATA      |                                      |   |
| ITEM_PROMOTION_DATA       |                                      |   |

|                        |  |  |
|------------------------|--|--|
| ITEM_PREMIER_MARK_DATA |  |  |
| ITEM_WARRANTY_DATA     |  |  |
| ITEM_CAPROP65_DATA     |  |  |

## 12.1.2. Request Body

### ITEM\_DATA (Create, Update Item Info)

There are several options available:

1. [Batch creating item / update item / replace or append image to item\(s\) based on different sub-categories](#). For each subcategory, there's a category structure schema that needs to be followed (different subcategory requires different property input per item). You can download these schemas by logging into Seller Portal and select Manage Items -> Batch Item Creation/Update -> The tab of Download File Template Batch -> Select "Batch Item Creation" from the drop-down options of Action-> Select Extensible Markup Language (.XML) file format-> select the industry from the drop-down list.
2. [Batch item creation by matching the existing items in Newegg catalog](#). The main intent of this approach is to let sellers listing an item using ISBN, UPC, Manufacturer Part Number, or Newegg Item Number without specifying sub-category related information. This helps sellers creating the items more quickly.
3. [Batch updating the basic information for items without specifying item subcategory](#). This template can only be used to update common fields (not subcategory specific fields).

**CANNOT exceed 7,000 items or total file size cannot exceed 10 MB per request.**

The following information provides element definitions. You can also contact Newegg Marketplace Integration team: Datafeeds@newegg.com for assistance.

The following information provides Attribute Definitions and the corresponding XML example.

### Batch creating item / update item / replace or append image to item(s) based on different sub-categories

| Attribute       |         |               | Format  | Description  | Required |
|-----------------|---------|---------------|---------|--|----------|
| DocumentVersion |         |               | Decimal | The identifier for the version of current datafeed; assigned by Newegg                           | Y        |
| MessageType     |         |               | String  | BatchItemCreation  | Y        |
| Message         | Itemfee | SubCategoryID | String  | Identify the category specification. There is only one category can be used for any single item. | Y        |

|  |  |           |                  |   |   |
|--|--|-----------|------------------|---|---|
|  |  |           |                  | <b>NOTE: Once an item is created, this information cannot be updated.</b>   |   |
|  |  | Item      | Action           | <p>String</p> <p>Specify the action you would like to perform.</p> <ul style="list-style-type: none"> <li>- Enter "<b>Create Item</b>" if you want to list a new product that is not currently in your item list.</li> <li>- Enter "<b>Update Item</b>" to update the information of a product already in your item list (does not include updating of pricing fields: Currency, MSRP, MAP, Selling Price, Shipping, Inventory and Activation Mark)</li> <li>- Enter "<b>Update/Append Image</b>" to upload additional image(s) of the product or overwrite existing image(s).</li> <li>- Enter "<b>Replace Image</b>" to replace all of your existing images with the image URL's provided in this file. When this action is selected, the system will only process the Item Images field and Activation Mark; all other information, including Selling Price, will be ignored.</li> </ul> <p>If no value was entered for this field, by default the system will do the following:</p> <ul style="list-style-type: none"> <li>- <b>If item currently does not exist in your item list</b>, we will treat it as if you entered "<b>Create Item</b>".</li> </ul> | N |
|  |  | BasicInfo | SellerPartNumber | <p>String</p> <p>A seller-defined unique identifier for an item. An alphanumeric string, max 40 characters including space.</p> <p><b>NOTE: Once an item is created, this information cannot be updated.</b></p>  | Y |
|  |  |           | Manufacturer     | <p>String</p> <p>The manufacturer name for the item. You must use a pre-defined value from our system or request the addition of a new value from the Content Team at mktpt.content@newegg.com.</p> <p><b>NOTE: Once an item is created, this information cannot be updated.</b></p>  | Y |

|                              |        |  |   |
|------------------------------|--------|--|---|
| ManufacturerPartNumberOrISBN | String | Manufacturer defined unique identifier for an item. An alphanumeric string, max 20 characters including space.<br><b>NOTE: Once an item is created, this information cannot be updated.</b>  | Required if item UPC code is not provided                   |
| UPC                          | String | A unique Universal Product Code (UPC) (12 characters only) or European Article Number (EAN)(13 characters only) for an item. A numeric string, max 40 characters.<br><b>NOTE: Once an item is created, this information cannot be updated.</b>   | Required if item Manufacturer Part # / ISBN is not provided |
| RelatedSellerPartNumber      | String | If the item is a variant of another ("related") item with its own seller part #, list the related item's seller part # here. This is required for the variant item to display under a single product page. An alphanumeric string, max 20 characters including space.<br><b>NOTE: Once an item is created, this information cannot be updated.</b>                         | N   |
| WebsiteShortTitle            | String | The short, easily identifiable item name for this item. It will be used as the main name for your product on all store pages, Sales Orders and receipts, so should not contain variables. Maximum characters: 200.   | Y   |
| BulletDescription            | String | Enter concise descriptions of selected product features or functions which will be listed by bullet point below the website short/long title on the product page.<br>Use separator “^^” to separate different points. Maximum characters: 1000, including spaces and separators. NO HTML is allowed.   | N   |
| ProductDescription           | String | Enter a detailed description to be featured on the item page. This description should state the features and functions of the product. It should be the same for all items in product family. (4000 character limit.)<br><b>NOTE: This information will be used to identify item’s original information. Please do not include any details specific to your used item.</b> | Y   |

|               |            |         |   |   |
|---------------|------------|---------|---|---|
|               |            |         | <p>You can submit product information using HTML code. By default, only the following HTML tags are accepted: &lt;ol&gt;, &lt;ul&gt;, &lt;li&gt;, &lt;br&gt;, &lt;p&gt;, &lt;b&gt;, &lt;i&gt;, &lt;u&gt;, &lt;em&gt;, &lt;strong&gt;, &lt;sub&gt;, &lt;sup&gt;, and &lt;img&gt;. HTML tags must be well-formatted (all open tags must be closed, including &lt;p&gt; and &lt;li&gt;).</p> <p>Using &lt;img&gt; tag to include externally hosted images</p> <p>To ensure your images can be displayed correctly, please review the following recommendations and requirements:</p> <p><b>Recommendation:</b></p> <ul style="list-style-type: none"> <li>• Adding images that will highlight specific product details;</li> <li>• Use image's content keywords to define image names;</li> </ul> <p><b>Requirement:</b></p> <ul style="list-style-type: none"> <li>• Image link can only be supported within HTML formatted product description;</li> <li>• Only "Https" can be accepted. Non-qualified link will be error out;</li> <li>• Accepted format: JPG / PNG;</li> <li>• Do not set width and height in the &lt;img&gt; tag;</li> <li>• Do not set inline CSS in the &lt;img&gt; tag;</li> <li>• UP to 10 images can be accepted for each item. Every image must meet the following criteria:</li> </ul> <ol style="list-style-type: none"> <li>1. The maximum allowance is 1000 pixels for both width and height.</li> <li>2. Maximum file size for each image is 200kb.</li> </ol> |   |
| ItemDimension | ItemLength | Decimal | Individual unit shipping length in inches   | N |
|               | ItemWidth  | Decimal | Individual unit shipping width in inches  | N |
|               | ItemHeight | Decimal | Individual unit shipping height in inches   | N |
| ItemWeight    |            | Decimal | Individual unit shipping weight in lb.  | Y |

|  |  |  |  |               |   |   |
|--|--|--|--|---------------|---|---|
|  |  |  |  |               | <p>Available values for Item Condition:</p> <ul style="list-style-type: none"> <li>• <b>New:</b> This means the product will ship as received by the manufacturer, sealed, with all advertised components, and with the manufacturer warranty.</li> <li>• <b>Refurbished:</b> This means the product was tested and repaired as required to meet the standards of the refurbisher, which may or may not be the original manufacturer. Any exceptions to the condition of the item outside the manufacturer's information should be provided in the listing, up to and including warranty details.</li> </ul> <p>The following values are only apply to <b>U.S. Marketplace:</b></p> <ul style="list-style-type: none"> <li>• <b>UsedLikeNew:</b> This means that the product has been opened, possibly used but is in perfect factory condition with no signs of cosmetic or functional defect. Product includes warranty, and accessories found with the original product. Product may or may not be in the original packaging. Returned items with minor packaging defects fall under this category.</li> <li>• <b>UsedVeryGood:</b> This means that the product has been opened, may show slight signs of use and cosmetic blemish, and may be missing minor accessories, but remain in excellent condition. Product does not come with warranty unless stated otherwise in product description.</li> <li>• <b>UsedGood:</b> This means that the product has been used, may show clear signs of use and may be missing minor accessories, but remain in good condition. Product does not come with warranty unless stated otherwise in product description.</li> <li>• <b>UsedAcceptable:</b> This means that the product shows clear signs of use, cosmetic defect, and may be missing minor accessories</li> </ul> |   |
|  |  |  |  | ItemCondition | String  | N |

|                     |         |   |   |
|---------------------|---------|---|---|
|                     |         | and manual, but remain in working condition. Product does not come with warranty unless stated otherwise in product description. Functionality issues beyond signs of use should be disclosed in product description.<br><b>NOTE: Once an item is created, this information cannot be updated.</b>        |   |
| PacksOrSets         | Integer | Identify the package count of this product. All products in a pack or set will have matching item and condition.<br><b>NOTE: Once an item is created, this information cannot be updated.</b>   | Y |
| ItemPackage         | String  | Available value to identify the package of product  | N |
| ShippingRestriction | String  | Identify if there is any shipping restriction for product   | Y |
| Currency            | String  | The form of money for all price related elements. Default value: USD  | N |
| MSRP                | Decimal | The default anufacturer's suggested retail price for the product for the United States. If you want to remove MSRP, input "0.00" or '0' in this field. If null, no change to current setting.   | N |
| MAP                 | Decimal | The default Minimum advertised price for the United States.<br>If the Selling Price is below the defined MAP, the website will ask customer to add item to shopping cart to see the item's price.<br>If you want to remove MAP, input "0.00" or '0' in this field. If null, no change to current setting. | N |
| CheckoutMAP         | String  | Regardless the Selling Price and the value inputted in MAP field, if the Checkout MAP is marked as True, then the website will ask customer to add item to shopping cart AND go to checkout page to see the item's price. This is the default setting of the United of states.                            | N |
| SellingPrice        | Decimal | The default selling price for the United States.  | Y |
| Shipping            | String  | The default shipping charge setting for this item for the United States.  | Y |

|                  |       |           |         |   |   |
|------------------|-------|-----------|---------|---|---|
| Inventory        |       |           | Integer | The inventory quantity available for the only warehouse location.<br><br>NOTE: If multiple warehouses are available, Please submit International Program- Update Inventory requests/feeds to manage inventory.  | Y |
| ActivationMark   |       |           | String  | The ActivationMark's default setting is "True" on all uploaded products for United States. All products must be activated to be visible on Newegg.com United States. You may set it to "False" if you wish to deactivate your product.  | N |
| ItemImages       | Image | ImageUrl  | String  | Enter the URL for this item's product images. All URLs must be a direct link to the actual image. Image file must be (.jpg or .jpeg). An alphanumeric string; 2000 characters maximum in length.<br><br>Minimum image size: 640 pixels width and 480 pixels height.<br><br>The maximum file size for each image is 5MB. All files larger than the 5MB limit will fail to process. | Y |
|                  |       | IsPrimary | Boolean | The identifier to specify the default image, if multiple images will be uploaded.   | N |
| ConditionDetails |       |           | String  | Information related to the condition, not including New or Refurbished, of the product can be described here to help customer understanding the product.<br><br><b>NOTE: This information only apply to U.S. Marketplace</b>  | N |



|  |                |                       |           |         |   |   |
|--|----------------|-----------------------|-----------|---------|---|---|
|  | UsedItemImages | Image                 | ImageUrl  | String  | <p>Item images of your item to better describe the characteristics of used condition. This image(s) should not be images of a new item. Enter the URL for the USED item's specified product images. All URLs must be a direct link to the actual image. Image file must be (.jpg or .jpeg)</p> <p>Minimum image size: 640 pixels width and 480 pixels height.</p> <p>The maximum file size for each image is 5MB. All files larger than the 5MB limit will fail to process.</p> <p><b>NOTE: This information only apply to U.S. Marketplace</b></p> | N |
|  |                |                       | IsPrimary | Boolean | <p>The identifier to specify the default image, if multiple images will be uploaded.</p> <p><b>NOTE: This information only apply to U.S. Marketplace</b></p>  | N |
|  | Warning        | Prop65                |           | String  | Used if the product is subject to prop 65 regulations in California.  | N |
|  |                | Prop65Motherboard     |           | String  | Used if the product is motherboard related subject to prop 65 regulations in California.  | N |
|  |                | CountryOfOrigin       |           | String  | <p>Country of Origin is the country of manufacture/ production of your items. Newegg only accept ISO standard three-letter codes for the various countries of the world. For complete list, please refer to the following:<br/> <a href="http://en.wikipedia.org/wiki/ISO_3166-1_alpha-3">http://en.wikipedia.org/wiki/ISO_3166-1_alpha-3</a></p> <p><b>Please note: this value is required if you intend to sell your items globally through Newegg.</b></p>   | N |
|  |                | OverAge18Verification |           | String  | Used if the product contains graphics or adult content that is inappropriate for person under 18 years old.   | N |

|  |  |  |  |  |                     |        |   |   |
|--|--|--|--|--|---------------------|--------|---|---|
|  |  |  |  |  | ChokingHazard       | String | <p>Choking Hazard Warning Requirements for Children's Toys and Games</p> <p>You may select up to four of these six warnings. You should never need to choose more than four warnings, as a warning that a product "contains" a small ball or marble should not apply simultaneously with the corresponding warning that a product "is" a small ball or marble.</p> <p>Please refer to Consumer product Safety Improvement Act of 2008 (CPSIA) for more information.</p> | N |
|  |  |  |  |  | SubCategoryProperty | Vary   | <p>Section containing category-specific information such as properties. Reference the following XSDs to complete the Product Data section (only one category can be used for a given item).</p>   | Y |

Example: XML, Request

## XSD

API Schema > DataFeedMgmt > DataFeedSchema > Itemfeed.xsd and sub-category.xsd

POST

https://api.newegg.com/marketplace/datafeedmgmt/feeds/submitfeed?sellerid={sellerid}&requesttype=ITEM\_DATA

Authorization: 720ddc067f4d115bd544aff46bc75634

SecretKey: 21EC2020-3AEA-1069-A2DD-08002B30309D

Content-Type: application/xml

Accept: application/xml

```

<NeweggEnvelope>
  <Header>
    <DocumentVersion>1.0</DocumentVersion>
  </Header>
  <MessageType>BatchItemCreation</MessageType>
  <Message>
    <Itemfeed>
      <SummaryInfo>
        <SubCategoryID>13905</SubCategoryID>
      </SummaryInfo>
      <Item>

```

```

<Action>Create Item</Action>
<BasicInfo>
  <SellerPartNumber>JACKETEST0921001002</SellerPartNumber>
  <Manufacturer>AMD</Manufacturer>
<ManufacturerPartNumberOrISBN>JACKETEST0921001002</ManufacturerPartNumberOrISBN>
  <UPC></UPC>
  <ManufacturerItemURL></ManufacturerItemURL>
  <RelatedSellerPartNumber></RelatedSellerPartNumber>
  <WebsiteShortTitle>Sick1111111</WebsiteShortTitle>
  <ProductDescription>hello222222</ProductDescription>
  <ItemDimension>
    <ItemLength>4</ItemLength>
    <ItemWidth>5</ItemWidth>
    <ItemHeight>6</ItemHeight>
  </ItemDimension>
  <ItemWeight>3</ItemWeight>
  <PacksOrSets>1</PacksOrSets>
  <ItemCondition>New</ItemCondition>
  <ItemPackage>OEM</ItemPackage>
  <ShippingRestriction>Yes</ShippingRestriction>
  <Currency>USD</Currency>
  <MSRP>500</MSRP>
  <SellingPrice>100</SellingPrice>
  <Shipping>Free</Shipping>
  <Inventory>100</Inventory>
  <ActivationMark>True</ActivationMark>
  <ItemImages>
    <Image>
      <ImageUrl>http://10.1.24.143:4567/images/20.gif</ImageUrl>
    </Image>
  </ItemImages>
  <Warning>
    <Prop65>No</Prop65>
    <Prop65Motherboard>Yes</Prop65Motherboard>
    <OverAge18Verification>Yes</OverAge18Verification>
    <ChokingHazard>
      <SmallParts>Yes</SmallParts>
      <SmallBall>Is a small ball</SmallBall>
      <Balloons>Yes</Balloons>
      <Marble>Is a marble</Marble>
    </ChokingHazard>
  </Warning>

```

```

        </Warning>
    </BasicInfo>
    <SubCategoryProperty>
    <CostumeAccessories>
        <CostumeAccBrand>String</CostumeAccBrand>
        <CostumeAccModel>String</CostumeAccModel>
        <CostumeAccGender>Male</CostumeAccGender>
        <CostumeAccAge>Adult</CostumeAccAge>
        <CostumeAccType>Blood & amp; Gore</CostumeAccType>
        <CostumeAccTheme>Animals & amp; Insects</CostumeAccTheme>
        <CostumeAccOccasion>1st Birthday</CostumeAccOccasion>
        <CostumeAccSize>#10</CostumeAccSize>
        <CostumeAccColor>String</CostumeAccColor>
        <CostumeAccMaterial>String</CostumeAccMaterial>
        <CostumeAccCareInstructions>String</CostumeAccCareInstructions>
    </CostumeAccessories>
    </SubCategoryProperty>
</Item>
<Item>
    <Action>Create Item</Action>
    <BasicInfo>
        <SellerPartNumber>JACKETEST0921001003</SellerPartNumber>
        <Manufacturer>AMD</Manufacturer>
        <ManufacturerPartNumberOrISBN>JACKETEST0921001003</ManufacturerPartNumberOrISBN>
        <UPC></UPC>
        <ManufacturerItemURL></ManufacturerItemURL>
        <RelatedSellerPartNumber></RelatedSellerPartNumber>
        <WebsiteShortTitle>Sick1111111</WebsiteShortTitle>
        <ProductDescription>hello222222</ProductDescription>
        <ItemDimension>
            <ItemLength>4</ItemLength>
            <ItemWidth>5</ItemWidth>
            <ItemHeight>6</ItemHeight>
        </ItemDimension>
        <ItemWeight>5</ItemWeight>
        <PacksOrSets>1</PacksOrSets>
        <ItemCondition>UsedGood</ItemCondition>
        <ItemPackage>OEM</ItemPackage>
        <ShippingRestriction>Yes</ShippingRestriction>
        <Currency>USD</Currency>
        <MSRP>500</MSRP>
    </BasicInfo>
    <SubCategoryProperty>
    <CostumeAccessories>
        <CostumeAccBrand>String</CostumeAccBrand>
        <CostumeAccModel>String</CostumeAccModel>
        <CostumeAccGender>Male</CostumeAccGender>
        <CostumeAccAge>Adult</CostumeAccAge>
        <CostumeAccType>Blood & amp; Gore</CostumeAccType>
        <CostumeAccTheme>Animals & amp; Insects</CostumeAccTheme>
        <CostumeAccOccasion>1st Birthday</CostumeAccOccasion>
        <CostumeAccSize>#10</CostumeAccSize>
        <CostumeAccColor>String</CostumeAccColor>
        <CostumeAccMaterial>String</CostumeAccMaterial>
        <CostumeAccCareInstructions>String</CostumeAccCareInstructions>
    </CostumeAccessories>
    </SubCategoryProperty>
</Item>

```

```

        <SellingPrice>100</SellingPrice>
        <Shipping>Free</Shipping>
        <Inventory>100</Inventory>
        <ActivationMark>True</ActivationMark>
        <ItemImages>
            <Image>
                <ImageUrl>http://10.1.24.143:4567/images/20.gif</ImageUrl>
            </Image>
        </ItemImages>
        <ConditionDetails>Works fine, almost like new, missing original plastics
cover.</ConditionDetails>
        <UsedItemImages>
            <Image>
                <ImageUrl>http://10.1.24.143:4567/images/Used.gif</ImageUrl>
            </Image>
        </UsedItemImages>
        <Warning>
            <Prop65>No</Prop65>
            <Prop65Motherboard>Yes</Prop65Motherboard>
            <OverAge18Verification>Yes</OverAge18Verification>
            <ChokingHazard>
                <SmallParts>Yes</SmallParts>
                <SmallBall>Is a small ball</SmallBall>
                <Balloons>Yes</Balloons>
                <Marble>Is a marble</Marble>
            </ChokingHazard>
        </Warning>
    </BasicInfo>
    <SubCategoryProperty>
    <CostumeAccessories>
        <CostumeAccBrand>String</CostumeAccBrand>
        <CostumeAccModel>String</CostumeAccModel>
        <CostumeAccGender>Male</CostumeAccGender>
        <CostumeAccAge>Adult</CostumeAccAge>
        <CostumeAccType>Blood & Gore</CostumeAccType>
        <CostumeAccTheme>Animals & Insects</CostumeAccTheme>
        <CostumeAccOccasion>1st Birthday</CostumeAccOccasion>
        <CostumeAccSize>#10</CostumeAccSize>
        <CostumeAccColor>String</CostumeAccColor>
        <CostumeAccMaterial>String</CostumeAccMaterial>
        <CostumeAccCareInstructions>String</CostumeAccCareInstructions>

```

```

        </CostumeAccessories>
    </SubCategoryProperty>
</Item>
<Item>
    <Action>Create Item</Action>
    <BasicInfo>
        <SellerPartNumber>JACKETEST0921001004</SellerPartNumber>
        <Manufacturer>AMD</Manufacturer>
        <ManufacturerPartNumberOrISBN>JACKETEST0921001004</ManufacturerPartNumberOrISBN>
        <UPC></UPC>
        <ManufacturerItemURL></ManufacturerItemURL>
        <RelatedSellerPartNumber></RelatedSellerPartNumber>
        <WebsiteShortTitle>Sick1111111</WebsiteShortTitle>
        <ProductDescription>hello222222</ProductDescription>
        <ItemDimension>
            <ItemLength>4</ItemLength>
            <ItemWidth>5</ItemWidth>
            <ItemHeight>6</ItemHeight>
        </ItemDimension>
        <ItemWeight>3</ItemWeight>
        <PacksOrSets>1</PacksOrSets>
        <ItemCondition>New</ItemCondition>
        <ItemPackage>OEM</ItemPackage>
        <ShippingRestriction>Yes</ShippingRestriction>
        <Currency>USD</Currency>
        <MSRP>500</MSRP>
        <SellingPrice>100</SellingPrice>
        <Shipping>Free</Shipping>
        <Inventory>100</Inventory>
        <ActivationMark>True</ActivationMark>
        <ItemImages>
            <Image>
                <ImageUrl>http://10.1.24.143:4567/images/20.gif</ImageUrl>
            </Image>
        </ItemImages>
        <Warning>
            <Prop65>No</Prop65>
            <Prop65Motherboard>Yes</Prop65Motherboard>
            <CountryOfOrigin>USA</CountryOfOrigin>
            <OverAge18Verification>Yes</OverAge18Verification>
            <ChokingHazard>

```

```

        <SmallParts>Yes</SmallParts>
        <SmallBall>Is a small ball</SmallBall>
        <Balloons>Yes</Balloons>
        <Marble>Is a marble</Marble>
    </ChokingHazard>
</Warning>
</BasicInfo>
<SubCategoryProperty>
<CostumeAccessories>
    <CostumeAccBrand>String</CostumeAccBrand>
    <CostumeAccModel>String</CostumeAccModel>
    <CostumeAccGender>Male</CostumeAccGender>
    <CostumeAccAge>Adult</CostumeAccAge>
    <CostumeAccType>Blood & Gore</CostumeAccType>
    <CostumeAccTheme>Animals & Insects</CostumeAccTheme>
    <CostumeAccOccasion>1st Birthday</CostumeAccOccasion>
    <CostumeAccSize>#10</CostumeAccSize>
    <CostumeAccColor>String</CostumeAccColor>
    <CostumeAccMaterial>String</CostumeAccMaterial>
    <CostumeAccCareInstructions>String</CostumeAccCareInstructions>
</CostumeAccessories>
</SubCategoryProperty>
</Item>
</Itemfeed>
</Message>
</NeweggEnvelope>

```

### Example: Json, Request

POST

https://api.newegg.com/marketplace/datafeedmgmt/feeds/submitfeed?sellerid={sellerid}&requesttype=ITEM\_DATA

Authorization: 720ddc067f4d115bd544aff46bc75634

SecretKey: 21EC2020-3AEA-1069-A2DD-08002B30309D

Content-Type: application/json

Accept: application/json

```

{
  "NeweggEnvelope": {
    "Header": { "DocumentVersion": "1.0" },
    "MessageType": "BatchItemCreation",

```

```

"Message": {
  "Itemfeed": {
    "SummaryInfo": { "SubCategoryID": "13905" },
    "Item": [
      {
        "Action": "Create Item",
        "BasicInfo": {
          "SellerPartNumber": "JACKETEST0921001002",
          "Manufacturer": "AMD",
          "ManufacturerPartNumberOrISBN": "JACKETEST0921001002",
          "WebsiteShortTitle": "Sick1111111",
          "ProductDescription": "hello222222",
          "ItemDimension": {
            "ItemLength": "4",
            "ItemWidth": "5",
            "ItemHeight": "6"
          },
          "ItemWeight": "3",
          "PacksOrSets": "1",
          "ItemCondition": "New",
          "ItemPackage": "OEM",
          "ShippingRestriction": "Yes",
          "Currency": "USD",
          "MSRP": "500",
          "SellingPrice": "100",
          "Shipping": "Free",
          "Inventory": "100",
          "ActivationMark": "True",
          "ItemImages": {
            "Image": { "ImageUrl": "http://10.1.24.143:4567/images/20.gif" }
          },
          "Warning": {
            "Prop65": "No",
            "Prop65Motherboard": "Yes",
            "OverAge18Verification": "Yes",
            "ChokingHazard": {
              "SmallParts": "Yes",
              "SmallBall": "Is a small ball",
              "Balloons": "Yes",
              "Marble": "Is a marble"
            }
          }
        }
      ]
    }
  }
}

```



```

    }
  },
  "SubCategoryProperty": {
    "CostumeAccessories": {
      "CostumeAccBrand": "String",
      "CostumeAccModel": "String",
      "CostumeAccGender": "Male",
      "CostumeAccAge": "Adult",
      "CostumeAccType": "Blood & Gore",
      "CostumeAccTheme": "Animals & Insects",
      "CostumeAccOccasion": "1st Birthday",
      "CostumeAccSize": "#10",
      "CostumeAccColor": "String",
      "CostumeAccMaterial": "String",
      "CostumeAccCareInstructions": "String"
    }
  }
},
{
  "Action": "Create Item",
  "BasicInfo": {
    "SellerPartNumber": "JACKETEST0921001003",
    "Manufacturer": "AMD",
    "ManufacturerPartNumberOrISBN": "JACKETEST0921001003",
    "WebsiteShortTitle": "Sick1111111",
    "ProductDescription": "hello222222",
    "ItemDimension": {
      "ItemLength": "4",
      "ItemWidth": "5",
      "ItemHeight": "6"
    },
    "ItemWeight": "5",
    "PacksOrSets": "1",
    "ItemCondition": "UsedGood",
    "ItemPackage": "OEM",
    "ShippingRestriction": "Yes",
    "Currency": "USD",
    "MSRP": "500",
    "SellingPrice": "100",
    "Shipping": "Free",
    "Inventory": "100",

```

```

    "ActivationMark": "True",
    "ItemImages": {
      "Image": { "ImageUrl": "http://10.1.24.143:4567/images/20.gif" }
    },
    "ConditionDetails": "Works fine, almost like new, missing original plastics cover.",
    "UsedItemImages": {
      "Image": { "ImageUrl": "http://10.1.24.143:4567/images/Used.gif" }
    },
    "Warning": {
      "Prop65": "No",
      "Prop65Motherboard": "Yes",
      "OverAge18Verification": "Yes",
      "ChokingHazard": {
        "SmallParts": "Yes",
        "SmallBall": "Is a small ball",
        "Balloons": "Yes",
        "Marble": "Is a marble"
      }
    }
  },
  "SubCategoryProperty": {
    "CostumeAccessories": {
      "CostumeAccBrand": "String",
      "CostumeAccModel": "String",
      "CostumeAccGender": "Male",
      "CostumeAccAge": "Adult",
      "CostumeAccType": "Blood & Gore",
      "CostumeAccTheme": "Animals & Insects",
      "CostumeAccOccasion": "1st Birthday",
      "CostumeAccSize": "#10",
      "CostumeAccColor": "String",
      "CostumeAccMaterial": "String",
      "CostumeAccCareInstructions": "String"
    }
  }
},
{
  "Action": "Create Item",
  "BasicInfo": {
    "SellerPartNumber": "JACKETEST0921001004",
    "Manufacturer": "AMD",

```

```

"ManufacturerPartNumberOrISBN": "JACKETEST0921001004",
"WebsiteShortTitle": "Sick1111111",
"ProductDescription": "hello222222",
"ItemDimension": {
  "ItemLength": "4",
  "ItemWidth": "5",
  "ItemHeight": "6"
},
"ItemWeight": "3",
"PacksOrSets": "1",
"ItemCondition": "New",
"ItemPackage": "OEM",
"ShippingRestriction": "Yes",
"Currency": "USD",
"MSRP": "500",
"SellingPrice": "100",
"Shipping": "Free",
"Inventory": "100",
"ActivationMark": "True",
"ItemImages": {
  "Image": { "ImageUrl": "http://10.1.24.143:4567/images/20.gif" }
},
"Warning": {
  "Prop65": "No",
  "Prop65Motherboard": "Yes",
  "CountryOfOrigin": "USA",
  "OverAge18Verification": "Yes",
  "ChokingHazard": {
    "SmallParts": "Yes",
    "SmallBall": "Is a small ball",
    "Balloons": "Yes",
    "Marble": "Is a marble"
  }
}
},
"SubCategoryProperty": {
  "CostumeAccessories": {
    "CostumeAccBrand": "String",
    "CostumeAccModel": "String",
    "CostumeAccGender": "Male",
    "CostumeAccAge": "Adult",

```

```
{
    "CostumeAccType": "Blood & Gore",
    "CostumeAccTheme": "Animals & Insects",
    "CostumeAccOccasion": "1st Birthday",
    "CostumeAccSize": "#10",
    "CostumeAccColor": "String",
    "CostumeAccMaterial": "String",
    "CostumeAccCareInstructions": "String"
}
}
```

### Batch item creation by matching the existing items in Newegg catalog

| Attribute       |          |      |           |                  | Format  | Description   | Required |
|-----------------|----------|------|-----------|------------------|---------|---|----------|
| DocumentVersion |          |      |           |                  | Decimal | The identifier for the version of current datafeed; assigned by Newegg  | Y        |
| MessageType     |          |      |           |                  | String  | BatchItemCreation   | Y        |
| Message         | Itemfeed | Item | BasicInfo | SellerPartNumber | String  | A seller-defined unique identifier for an item. An alphanumeric string, max 40 characters including space<br><b>NOTE: Once an item is created, this information cannot be updated.</b>  | Y        |
|                 |          |      |           | Manufacturer     | String  | The manufacturer name for the item. You must use a pre-defined value from our system or request the addition of a new value from the Content Team at mktg.content@newegg.com.<br><b>NOTE: Once an item is created, this information cannot be</b> | Y        |

|                              |         |  |  |
|------------------------------|---------|--|--|
|                              |         | <b>updated.</b>  |  |
| ManufacturerPartNumberOrISBN | String  | Manufacturer defined unique identifier for an item. An alphanumeric string, max 20 characters including space.<br><b>NOTE: Once an item is created, this information cannot be updated.</b>  | Required if item UPC is not provided                                       |
| UPC                          | String  | A unique Universal Product Code (UPC) (12 characters only) or European Article Number (EAN)(13 characters only) for an item. A numeric string, max 40 characters.<br><b>NOTE: Once an item is created, this information cannot be updated.</b>                           | Required if item Manufacturer Part # / ISBN is not provided                |
| NeweggItemNumber             | String  | Newegg's unique identifier for an item   | Required if neither UPC or item Manufacturer Part # / ISBN is not provided |
| Currency                     | String  | The form of money for all price related elements. Default value: USD   | N  |
| MSRP                         | Decimal | The default manufacturer's suggested retail price for the product for the United States. If you want to remove MSRP, input "0.00" or '0' in this field. If null, no change to current setting.   | N  |
| MAP                          | Decimal | The default Minimum advertised price for the United States. If the Selling Price is below the defined MAP, the website will ask customer to add item to shopping cart to see the item's price. If you want to remove MAP, input "0.00" or '0' in this field. If null, no | N  |

|               |         |   |   |
|---------------|---------|---|---|
|               |         | change to current setting. If the Selling Price is below the defined MAP, the website will ask customer to add item to shopping cart to see the item's price.   |   |
| CheckoutMAP   | String  | Regardless the Selling Price and the value inputted in MAP field, if the Checkout MAP is marked as True, then the website will ask customer to add item to shopping cart AND go to checkout page to see the item's price. This is the default setting of the United of states.  | N |
| SellingPrice  | Decimal | The default selling price for the United States.  | Y |
| Shipping      | String  | The default shipping charge setting for this item for the United States.  | Y |
| Inventory     | Integer | The inventory quantity available for the only warehouse location.<br>NOTE: If multiple warehouses are available, Please submit International Program- Update Inventory requests/feeds to manage inventory.  | Y |
| ItemCondition | String  | Available values for Item Condition:<br><ul style="list-style-type: none"> <li>• <b>New:</b> This means the product will ship as received by the manufacturer, sealed, with all advertised components, and with the manufacturer warranty.</li> <li>• <b>Refurbished:</b> This means the product was tested and repaired as required to meet the standards of the refurbisher, which may or may not be the original manufacturer. Any exceptions to the condition of the item outside the manufacturer's information</li> </ul> | Y |

should be provided in the listing, up to and including warranty details.

The following values are only apply to **U.S. Marketplace**:

- **UsedLikeNew**: This means that the product has been opened, possibly used but is in perfect factory condition with no signs of cosmetic or functional defect. Product includes warranty, and accessories found with the original product. Product may or may not be in the original packaging. Returned items with minor packaging defects fall under this category.

- **UsedVeryGood**: This means that the product has been opened, may show slight signs of use and cosmetic blemish, and may be missing minor accessories, but remain in excellent condition. Product does not come with warranty unless stated otherwise in product description.

- **UsedGood**: This means that the product has been used, may show clear signs of use and may be missing minor accessories, but remain in good condition. Product does not come with warranty unless stated otherwise in product description.

- **UsedAcceptable**: This means that the product shows clear signs of use, cosmetic defect, and may be missing minor accessories and manual, but remain in

|  |  |  |                |                  |          |  |  |   |
|--|--|--|----------------|------------------|----------|--|--|---|
|  |  |  |                |                  |          | working condition. Product does not come with warranty unless stated otherwise in product description. Functionality issues beyond signs of use should be disclosed in product description.<br><b>NOTE: Once an item is created, this information cannot be updated.</b> |  |   |
|  |  |  |                | PacksOrSets      | Integer  | Identify the package count of this product. All products in a pack or set will have matching item and condition.<br><b>NOTE: Once an item is created, this information cannot be updated.</b>  | Y  |   |
|  |  |  |                | ActivationMark   | String   | The ActivationMark's default setting is "True" on all uploaded products because all products must be activated to be visible on Newegg websites. You may set it to "False" if you wish to hide your product.   | N  |   |
|  |  |  |                | ConditionDetails | String   | Information related to the condition, not including New or Refurbished, of the product can be described here to help customer understanding the product.<br><b>NOTE: This information only apply to U.S. Marketplace</b>   | N  |   |
|  |  |  | UsedItemImages | Image            | ImageUrl | String   | Item images of your item to better describe the characteristics of used condition. This image(s) should not be images of a new item.<br>Enter the URL for the USED item's specified product images. All URLs must be a direct link to the actual image. Image file must be (.jpg or .jpeg) | N |



|  |  |  |  |  |  |           |         |   |   |
|--|--|--|--|--|--|-----------|---------|---|---|
|  |  |  |  |  |  |           |         | Minimum image size: 640 pixels width and 480 pixels height.<br>The maximum file size for each image is 5MB. All files larger than the 5MB limit will fail to process.<br><b>NOTE: This information only apply to U.S. Marketplace</b> |   |
|  |  |  |  |  |  | IsPrimary | Boolean | The identifier to specify the default image, if multiple images will be uploaded.<br><b>NOTE: This information only apply to U.S. Marketplace</b>   | N |

Example: XML, Request

## XSD

API Schema > DataFeedMgmt > DataFeedSchema > ExistingFeed.xsd

POST

https://api.newegg.com/marketplace/datafeedmgmt/feeds/submitfeed?sellerid={sellerid}&requesttype=ITEM\_DATA

Authorization: 720ddc067f4d115bd544aff46bc75634

SecretKey: 21EC2020-3AEA-1069-A2DD-08002B30309D

Content-Type: application/xml

Accept: application/xml

```
<NeweggEnvelope>
  <Header>
    <DocumentVersion>2.0</DocumentVersion>
  </Header>
  <MessageType>BatchItemCreation</MessageType>
  <Message>
    <Itemfeed>
      <SummaryInfo/>
      <Item>
        <BasicInfo>
          <SellerPartNumber>a006-test-008</SellerPartNumber>
          <Manufacturer>Newegg</Manufacturer>
          <ManufacturerPartNumberOrISBN>manu-008</ManufacturerPartNumberOrISBN>
          <UPC>123456789012</UPC>
          <NeweggItemNumber>9SIAWE50389435</NeweggItemNumber>
          <Currency>USD</Currency>
        </BasicInfo>
      </Item>
    </Itemfeed>
  </Message>
</NeweggEnvelope>
```

```

        <MSRP>99.99</MSRP>
        <MAP>5.00</MAP>
        <CheckoutMAP>True</CheckoutMAP>
        <SellingPrice>9.99</SellingPrice>
        <Shipping>Default</Shipping>
        <Inventory>99</Inventory>
        <ItemCondition>UsedGood</ItemCondition>
        <PacksOrSets>1</PacksOrSets>
        <ActivationMark>True</ActivationMark>
        <ConditionDetails> Works fine, almost like new, missing original plastics
cover </ConditionDetails>
        <UsedItemImages>
            <Image>
                <ImageUrl>http://10.1.24.143:4567/images/Used.gif</ImageUrl>
            </Image>
        </UsedItemImages>
    </BasicInfo>
</Item>
<Item>
    <BasicInfo>
        <SellerPartNumber>a006-test-009</SellerPartNumber>
        <Manufacturer>Newegg</Manufacturer>
        <ManufacturerPartNumberOrISBN>manu-009</ManufacturerPartNumberOrISBN>
        <UPC>123456789012</UPC>
        <NeweggItemNumber>9SIAWE50389434</NeweggItemNumber>
        <Currency>USD</Currency>
        <MSRP>99.99</MSRP>
        <MAP>5.00</MAP>
        <SellingPrice>9.99</SellingPrice>
        <Shipping>Default</Shipping>
        <Inventory>99</Inventory>
        <ItemCondition>New</ItemCondition>
        <PacksOrSets>1</PacksOrSets>
        <ActivationMark>True</ActivationMark>
    </BasicInfo>
</Item>
</Itemfeed>
<Itemfeed>
    <SummaryInfo/>
    <Item>
        <BasicInfo>

```

```

        <SellerPartNumber>a006-test-010</SellerPartNumber>
        <Manufacturer>Newegg</Manufacturer>
        <ManufacturerPartNumberOrISBN>manu-010</ManufacturerPartNumberOrISBN>
        <UPC>123456789012</UPC>
        <NeweggItemNumber>9SIAWE50389432</NeweggItemNumber>
        <Currency>USD</Currency>
        <MSRP>99.99</MSRP>
        <MAP>5.00</MAP>
        <SellingPrice>9.99</SellingPrice>
        <Shipping>Default</Shipping>
        <Inventory>99</Inventory>
        <ItemCondition>New</ItemCondition>
        <ActivationMark>True</ActivationMark>
        <PacksOrSets>1</PacksOrSets>
    </BasicInfo>
</Item>
</Itemfeed>
</Message>
</NeweggEnvelope>

```

#### Example: Json, Request

POST

[https://api.newegg.com/marketplace/datafeedmgmt/feeds/submitfeed?sellerid={sellerid}&requesttype=ITEM\\_DATA](https://api.newegg.com/marketplace/datafeedmgmt/feeds/submitfeed?sellerid={sellerid}&requesttype=ITEM_DATA)

Authorization: 720ddc067f4d115bd544aff46bc75634

SecretKey: 21EC2020-3AEA-1069-A2DD-08002B30309D

Content-Type: application/json

Accept: application/json

```

{
  "NeweggEnvelope": {
    "Header": { "DocumentVersion": "2.0" },
    "MessageType": "BatchItemCreation",
    "Message": {
      "Itemfeed": [
        {
          "Item": [
            {
              "BasicInfo": {
                "SellerPartNumber": "a006-test-008",
                "Manufacturer": "Newegg",

```

```

    "ManufacturerPartNumberOrISBN": "manu-008",
    "UPC": "123456789012",
    "NeweggItemNumber": "9SIAWE50389435",
    "Currency": "USD",
    "MSRP": "99.99",
    "MAP": "5.00",
    "CheckoutMAP": "True",
    "SellingPrice": "9.99",
    "Shipping": "Default",
    "Inventory": "99",
    "ItemCondition": "UsedGood",
    "PacksOrSets": "1",
    "ActivationMark": "True",
    "ConditionDetails": " Works fine, almost like new, missing original plastics cover
",
    "UsedItemImages": {
        "Image": { "ImageUrl": "http://10.1.24.143:4567/images/Used.gif" }
    }
},
{
    "BasicInfo": {
        "SellerPartNumber": "a006-test-009",
        "Manufacturer": "Newegg",
        "ManufacturerPartNumberOrISBN": "manu-009",
        "UPC": "123456789012",
        "NeweggItemNumber": "9SIAWE50389434",
        "Currency": "USD",
        "MSRP": "99.99",
        "MAP": "5.00",
        "SellingPrice": "9.99",
        "Shipping": "Default",
        "Inventory": "99",
        "ItemCondition": "New",
        "PacksOrSets": "1",
        "ActivationMark": "True"
    }
}
],
{

```

```

    "Item": {
      "BasicInfo": {
        "SellerPartNumber": "a006-test-010",
        "Manufacturer": "Newegg",
        "ManufacturerPartNumberOrISBN": "manu-010",
        "UPC": "123456789012",
        "NeweggItemNumber": "9SIAWE50389432",
        "Currency": "USD",
        "MSRP": "99.99",
        "MAP": "5.00",
        "SellingPrice": "9.99",
        "Shipping": "Default",
        "Inventory": "99",
        "ItemCondition": "New",
        "ActivationMark": "True",
        "PacksOrSets": "1"
      }
    }
  ]
}
}
}

```

### Batch updating the basic information for items without specifying item subcategory

| Attribute       |          |      |        | Format  | Description  | Required |
|-----------------|----------|------|--------|---------|--|----------|
| DocumentVersion |          |      |        | Decimal | The identifier for the version of current datafeed; assigned by Newegg   | Y        |
| MessageType     |          |      |        | String  | BatchItemCreation  | Y        |
| Message         | Itemfeed | Item | Action | String  | Specify the action you would like to perform. <ul style="list-style-type: none"> <li>- Enter <b>"Update Item"</b> to update the information of a product already in your item list (does not include updating of pricing fields: Currency, MSRP, MAP, Selling Price, Shipping, Inventory and Activation Mark)</li> </ul> | Y        |

|           |                    |        |  |  |  |  |
|-----------|--------------------|--------|--|--|--|--|
|           |                    |        |  |  | <ul style="list-style-type: none"><li>- Enter "<b>Update/Append Image</b>" to upload additional image(s) of the product or overwrite existing image(s).</li><li>- Enter "<b>Replace Image</b>" to replace all of your existing images with the image URL's provided in this file. When this action is selected, the system will only process the Item Images field and Activation Mark; all other information, including Selling Price, will be ignored.</li></ul> |  |
| BasicInfo | SellerPartNumber   | String | A seller-defined unique identifier for an item. An alphanumeric string, max 40 characters including space  |  | Y  |  |
|           | WebsiteShortTitle  | String | The short, easily identifiable item name for this item. It will be used as the main name for your product on all store pages, Sales Orders and receipts, so should not contain variables. Maximum characters: 200.   |  | N  |  |
|           | BulletDescription  | String | Enter concise descriptions of selected product features or functions which will be listed by bullet point below the website short/long title on the product page.<br>An alphanumeric string. Use separator “^^” to separate different points. Maximum characters: 1000, including spaces and separators. NO HTML is allowed.   |  | N  |  |
|           | ProductDescription | String | You can submit product information using HTML code. By default, only the following HTML tags are accepted: <ol>, <ul>, <li>, <br>, <p>, <b>, <i>, <u>, <em>, <strong>, <sub>, <sup>, and <img>. HTML tags must be well-formatted (all open tags must be closed, including <p> and <li>).<br><br>Using <img> tag to include externally hosted images<br>To ensure your images can be displayed correctly, please review the following recommendations and requirements:<br><b>Recommendation:</b> <ul style="list-style-type: none"><li>• Adding images that will highlight specific product details;</li><li>• Use image’s content keywords to define image names;</li></ul> |  | N  |  |

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|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|





|  |  |  |  |  |               |        |   |   |
|--|--|--|--|--|---------------|--------|---|---|
|  |  |  |  |  | ChokingHazard | String | <p>Choking Hazard Warning Requirements for Children's Toys and Games</p> <p>You may select up to four of these six warnings. You should never need to choose more than four warnings, as a warning that a product "contains" a small ball or marble should not apply simultaneously with the corresponding warning that a product "is" a small ball or marble.</p> <p>Please refer to Consumer product Safety Improvement Act of 2008 (CPSIA) for more information.</p> | N |
|--|--|--|--|--|---------------|--------|---|---|

Example: XML, Request

## XSD

API Schema > DataFeedMgmt > DataFeedSchema > ItemUpdate.xsd

```

POST
https://api.newegg.com/marketplace/datafeedmgmt/feeds/submitfeed?sellerid={sellerid}&requesttype=
ITEM_DATA
Authorization: 720ddc067f4d115bd544aff46bc75634
SecretKey: 21EC2020-3AEA-1069-A2DD-08002B30309D
Content-Type: application/xml
Accept: application/xml
<NeweggEnvelope>
  <Header>
    <DocumentVersion>3.0</DocumentVersion>
  </Header>
  <MessageType>BatchItemCreation</MessageType>
  <Message>
    <Itemfeed>
      <Item>
        <Action>Update Item</Action>
        <BasicInfo>
          <SellerPartNumber>A006Leon_Test_001</SellerPartNumber>
          <WebsiteShortTitle>Test for Leon</WebsiteShortTitle>
          <WebsiteLongTitle/>
          <ProductDescription>Test for Leon</ProductDescription>
          <ItemDimension>
            <ItemLength>2.0</ItemLength>
            <ItemWidth>2.0</ItemWidth>
          </ItemDimension>
        </BasicInfo>
      </Item>
    </Itemfeed>
  </Message>
</NeweggEnvelope>

```

```

        <ItemHeight>2.0</ItemHeight>
    </ItemDimension>
    <ItemWeight>2.0</ItemWeight>
    <ActivationMark>False</ActivationMark>
    <ItemImages>
        <Image>
            <ImageUrl>url</ImageUrl>
            <IsPrimary>True</IsPrimary>
        </Image>
    </ItemImages>
    <ConditionDetails>Works fine, almost like new, missing original plastics cover
</ConditionDetails>
    <UsedItemImages>
        <Image>
            <ImageUrl>http://10.1.24.143:4567/images/Used.gif</ImageUrl>
        </Image>
    </UsedItemImages>
    <Warning>
        <Prop65>No</Prop65>
        <Prop65Motherboard>Yes</Prop65Motherboard>
        <CountryOfOrigin>USA</CountryOfOrigin>
        <OverAge18Verification>No</OverAge18Verification>
        <ChokingHazard>
            <SmallParts>Yes</SmallParts>
            <SmallBall>Is a small ball</SmallBall>
            <Balloons>Yes</Balloons>
            <Marble>Contains a marble</Marble>
        </ChokingHazard>
    </Warning>
</BasicInfo>
</Item>
<Item>
    <Action>Update Item</Action>
    <BasicInfo>
        <SellerPartNumber>A006Leon_Test_002</SellerPartNumber>
        <WebsiteShortTitle>Test for Leon</WebsiteShortTitle>
        <WebsiteLongTitle/>
        <ProductDescription>Test for Leon</ProductDescription>
        <ItemDimension>
            <ItemLength>2.0</ItemLength>
            <ItemWidth>2.0</ItemWidth>

```

```

        <ItemHeight>2.0</ItemHeight>
    </ItemDimension>
    <ItemWeight>2.0</ItemWeight>
    <ActivationMark>False</ActivationMark>
    <ItemImages>
        <Image>
            <ImageUrl>url</ImageUrl>
            <IsPrimary>True</IsPrimary>
        </Image>
    </ItemImages>
    <Warning>
        <Prop65>No</Prop65>
        <Prop65Motherboard>Yes</Prop65Motherboard>
        <OverAge18Verification>No</OverAge18Verification>
        <ChokingHazard>
            <SmallParts>Yes</SmallParts>
            <SmallBall>Is a small ball</SmallBall>
            <Balloons>Yes</Balloons>
            <Marble>Contains a marble</Marble>
        </ChokingHazard>
    </Warning>
</BasicInfo>
</Item>
<Item>
    <Action>Update Item</Action>
    <BasicInfo>
        <SellerPartNumber>A006Leon_Test_003</SellerPartNumber>
        <WebsiteShortTitle>Test for Leon</WebsiteShortTitle>
        <WebsiteLongTitle/>
        <ProductDescription>Test for Leon</ProductDescription>
        <ItemDimension>
            <ItemLength>2.0</ItemLength>
            <ItemWidth>2.0</ItemWidth>
            <ItemHeight>2.0</ItemHeight>
        </ItemDimension>
        <ItemWeight>2.0</ItemWeight>
        <ActivationMark>False</ActivationMark>
        <ItemImages>
            <Image>
                <ImageUrl>url</ImageUrl>
                <IsPrimary>True</IsPrimary>
            </Image>
        </ItemImages>
    </BasicInfo>
    <Action>Update Item</Action>

```

```

        </Image>
    </ItemImages>
    <Warning>
        <Prop65>No</Prop65>
        <Prop65Motherboard>Yes</Prop65Motherboard>
        <OverAge18Verification>No</OverAge18Verification>
        <ChokingHazard>
            <SmallParts>Yes</SmallParts>
            <SmallBall>Is a small ball</SmallBall>
            <Balloons>Yes</Balloons>
            <Marble>Contains a marble</Marble>
        </ChokingHazard>
    </Warning>
</BasicInfo>
</Item>
</Itemfeed>
</Message>
</NeweggEnvelope>

```

#### Example: Json, Request

```

POST
https://api.newegg.com/marketplace/datafeedmgmt/feeds/submitfeed?sellerid={sellerid}&requesttype=
ITEM_DATA
Authorization: 720ddc067f4d115bd544aff46bc75634
SecretKey: 21EC2020-3AEA-1069-A2DD-08002B30309D
Content-Type: application/json
Accept: application/json

{
  "NeweggEnvelope": {
    "Header": { "DocumentVersion": "3.0" },
    "MessageType": "BatchItemCreation",
    "Message": {
      "Itemfeed": {
        "Item": [
          {
            "Action": "Update Item",
            "BasicInfo": {
              "SellerPartNumber": "A006Leon_Test_001",
              "WebsiteShortTitle": "Test for Leon",

```

```

    "ProductDescription": "Test for Leon",
    "ItemDimension": {
        "ItemLength": "2.0",
        "ItemWidth": "2.0",
        "ItemHeight": "2.0"
    },
    "ItemWeight": "2.0",
    "ActivationMark": "False",
    "ItemImages": {
        "Image": {
            "ImageUrl": "url",
            "IsPrimary": "True"
        }
    },
    "ConditionDetails": "Works fine, almost like new, missing original plastics cover ",
    "UsedItemImages": {
        "Image": { "ImageUrl": "http://10.1.24.143:4567/images/Used.gif" }
    },
    "Warning": {
        "Prop65": "No",
        "Prop65Motherboard": "Yes",
        "CountryOfOrigin": "USA",
        "OverAge18Verification": "No",
        "ChokingHazard": {
            "SmallParts": "Yes",
            "SmallBall": "Is a small ball",
            "Balloons": "Yes",
            "Marble": "Contains a marble"
        }
    }
},
{
    "Action": "Update Item",
    "BasicInfo": {
        "SellerPartNumber": "A006Leon_Test_002",
        "WebsiteShortTitle": "Test for Leon",
        "ProductDescription": "Test for Leon",
        "ItemDimension": {
            "ItemLength": "2.0",
            "ItemWidth": "2.0",

```

```

        "ItemHeight": "2.0"
    },
    "ItemWeight": "2.0",
    "ActivationMark": "False",
    "ItemImages": {
        "Image": {
            "ImageUrl": "url",
            "IsPrimary": "True"
        }
    },
    "Warning": {
        "Prop65": "No",
        "Prop65Motherboard": "Yes",
        "OverAge18Verification": "No",
        "ChokingHazard": {
            "SmallParts": "Yes",
            "SmallBall": "Is a small ball",
            "Balloons": "Yes",
            "Marble": "Contains a marble"
        }
    }
},
{
    "Action": "Update Item",
    "BasicInfo": {
        "SellerPartNumber": "A006Leon_Test_003",
        "WebsiteShortTitle": "Test for Leon",
        "ProductDescription": "Test for Leon",
        "ItemDimension": {
            "ItemLength": "2.0",
            "ItemWidth": "2.0",
            "ItemHeight": "2.0"
        },
        "ItemWeight": "2.0",
        "ActivationMark": "False",
        "ItemImages": {
            "Image": {
                "ImageUrl": "url",
                "IsPrimary": "True"
            }
        }
    }
}

```

```
{
  },
  "Warning": {
    "Prop65": "No",
    "Prop65Motherboard": "Yes",
    "OverAge18Verification": "No",
    "ChokingHazard": {
      "SmallParts": "Yes",
      "SmallBall": "Is a small ball",
      "Balloons": "Yes",
      "Marble": "Contains a marble"
    }
  }
}
]
}
```

## INVENTORY\_DATA

For schema, please download the XSD's and XML sample files from

[https://sellerportal.newegg.com/Guideline/Newegg\\_Marketplace\\_API\\_DeveloperGuide.zip](https://sellerportal.newegg.com/Guideline/Newegg_Marketplace_API_DeveloperGuide.zip)

The following information provides element definitions. You can also contact Newegg Marketplace Integration team:

Datafeeds@newegg.com for assistance.

| Attribute       |           |      |                   | Format  | Description   | Required |
|-----------------|-----------|------|-------------------|---------|---|----------|
| DocumentVersion |           |      |                   | Decimal | 2.0   | Y        |
| MessageType     |           |      |                   | String  | Inventory   | Y        |
| Message         | Inventory | Item | SellerPartNumber  | String  | A seller-defined unique identifier for an item. An alphanumeric string, max 40 characters including space   | Y        |
|                 |           |      | NeweggItemNumber  | String  | Newegg's unique identifier for an item  | N        |
|                 |           |      | WarehouseLocation | String  | <p>The ISO standard 3-digit codes of the country where your warehouse is located. Please download the following to review details:</p> <p><a href="http://promotions.newegg.com/marketplace/sellers/resourceLibrary/International%20Country%20Guide.pdf">http://promotions.newegg.com/marketplace/sellers/resourceLibrary/International%20Country%20Guide.pdf</a></p> <p><b>NOTE:</b> Submissions with incorrect values will error-out.</p> | Y        |

|  |  |  |                   |         |   |   |
|--|--|--|-------------------|---------|---|---|
|  |  |  | FulfillmentOption | String  | Available value:<br>Seller                | N |
|  |  |  | Inventory         | Integer | Inventory quantity in seller's warehouse. | Y |

Example: XML, Request

## XSD

API Schema > DataFeedMgmt > DataFeedSchema > InventoryUpdate.xsd

```
POST https://api.newegg.com/marketplace/datafeedmgmt/feeds/submitfeed?sellerid={sellerid}&requesttype=INVENTORY_DATA
Authorization: 720ddc067f4d115bd544aff46bc75634
SecretKey: 21EC2020-3AEA-1069-A2DD-08002B30309D
Content-Type: application/xml
Accept: application/xml

<?xml version="1.0" encoding="UTF-8"?>
<NeweggEnvelope xsi:noNamespaceSchemaLocation="BatchInventoryUpdate.xsd"
xmlns:xsi="http://www.w3.org/2001/XMLSchema-instance">
  <Header>
    <DocumentVersion>2.0</DocumentVersion>
    <!--The identifier for the very of current feed; assigned by Newegg-->
  </Header>
  <MessageType>Inventory</MessageType>
  <Message>
    <Inventory>
      <Item>
        <SellerPartNumber>a006-test-001</SellerPartNumber>
        <!--A seller-defined unique identifier for an item. An alphanumeric string, max 40
characters including space-->
        <NeweggItemNumber>9SIAWE50008504</NeweggItemNumber>
        <!--Newegg's unique identifier for an item-->
        <WarehouseLocation>USA</WarehouseLocation>
        <!--The ISO standard 3-digit codes of the country where your warehouse is located.
If left blank, default value will be All. -->
        <FulfillmentOption>Seller</FulfillmentOption>
        <!--The shipped by seller inventory in your [xxx] warehouse. -->
        <Inventory>200</Inventory>
        <!--The inventory in seller's warehouse. -->
      </Item>
    </Inventory>
  </Message>
```



```
</NeweggEnvelope>
```

#### Example: Json, Request

```
POST https://api.newegg.com/marketplace/datafeedmgmt/feeds/submitfeed?sellerid={sellerid}&requesttype=INVENTORY_DATA
Authorization: 720ddc067f4d115bd544aff46bc75634
SecretKey: 21EC2020-3AEA-1069-A2DD-08002B30309D
Content-Type: application/json
Accept: application/json

{
  "NeweggEnvelope": {
    "-xmlns:xsi": "http://www.w3.org/2001/XMLSchema-instance",
    "-xsi:noNamespaceSchemaLocation": "BatchInventoryUpdate.xsd",
    "Header": { "DocumentVersion": "2.0" },
    "MessageType": "Inventory",
    "Message": {
      "Inventory": {
        "Item": {
          "SellerPartNumber": "a006-test-001",
          "NeweggItemNumber": "9SIAWE50008504",
          "WarehouseLocation": "USA",
          "FulfillmentOption": "Seller",
          "Inventory": "200"
        }
      }
    }
  }
}
```

#### PRICE\_DATA

For schema, please download the XSD's and XML sample files from

[https://sellerportal.newegg.com/Guideline/Newegg\\_Marketplace\\_API\\_DeveloperGuide.zip](https://sellerportal.newegg.com/Guideline/Newegg_Marketplace_API_DeveloperGuide.zip)

The following information provides element definitions. You can also contact Newegg Marketplace Integration team:

Datafeeds@newegg.com for assistance.

| Attribute | Format | Description | Required |
|-----------|--------|-------------|----------|
|-----------|--------|-------------|----------|

|                 |           |      |                  |         |  |   |
|-----------------|-----------|------|------------------|---------|--|---|
| DocumentVersion |           |      | Decimal          | 2.0     | Y  |   |
| MessageType     |           |      | String           | Price   | Y  |   |
| Message         | Inventory | Item | SellerPartNumber | String  | A seller-defined unique identifier for an item. An alphanumeric string, max 40 characters including space  | Y |
|                 |           |      | NeweggItemNumber | String  | Newegg’s unique identifier for an item   | N |
|                 |           |      | CountryCode      | String  | The target country you will be selling your items to. Only the ISO standard 3-digit codes are accepted.<br><br>To review the complete list of available values, please download the following:<br><a href="https://promotions.newegg.com/Marketplace/Sellers/resourceLibrary/International%20Country%20Guide.pdf">https://promotions.newegg.com/Marketplace/Sellers/resourceLibrary/International%20Country%20Guide.pdf</a><br><br>NOTE: Item price must be submitted with the correct currency code based on ship-to destination country code. Submissions with incorrect combinations will error-out.  | Y |
|                 |           |      | Currency         | String  | The currency is to identify the Selling Price, MSRP, MAP for the target country you will be selling your items to. Only the ISO standard 3-digit codes are accepted. The default value will be USD if left blank. To review the complete list of available values, please download the following:<br><a href="https://promotions.newegg.com/Marketplace/Sellers/resourceLibrary/International%20Country%20Guide.pdf">https://promotions.newegg.com/Marketplace/Sellers/resourceLibrary/International%20Country%20Guide.pdf</a><br><br>NOTE: Correct currency code must be submitted based on ship-to destination country code. Submissions with incorrect combinations will error-out. | Y |
|                 |           |      | MSRP             | Decimal | Manufacturer's suggested retail price for the product.<br><br>If you want to remove MSRP, input “0.00” or ‘0’ in this field. If null, no change to current setting.  | N |
|                 |           |      | MAP              | Decimal | Minimum advertised price.<br><br>If the Selling Price is below the defined MAP, the website will ask customer to add item to shopping cart to see the item's price.<br><br>If you want to remove MAP, input “0.00” or ‘0’ in this field. If null, no change to current setting.  | N |
|                 |           |      | CheckoutMAP      | String  | Regardless the Selling Price and the value inputted in MAP field, if the Checkout MAP is marked as True, then the website will ask customer to add item to shopping cart AND go to checkout page to  | N |

|  |  |  |                |                       |   |
|--|--|--|----------------|-----------------------|---|
|  |  |  |                | see the item's price. |   |
|  |  |  | SellingPrice   | Decimal               | The selling price   |
|  |  |  | Shipping       | String                | The shipping charge setting for this item.  |
|  |  |  | ActivationMark | String                | <b>True:</b> Activate item<br><b>False:</b> Deactivate item<br>Null = Ignore this action, no change to current item active/deactivate setting |
|  |  |  |                |                       | N   |

Example: XML, Request

## XSD

API Schema > DataFeedMgmt > DataFeedSchema > PriceUpdate.xsd

```

POST https://api.newegg.com/marketplace/datafeedmgmt/feeds/submitfeed?sellerid={sellerid}&requesttype=PRICE_DATA
Authorization: 720ddc067f4d115bd544aff46bc75634
SecretKey: 21EC2020-3AEA-1069-A2DD-08002B30309D
Content-Type: application/xml
Accept: application/xml

<?xml version="1.0" encoding="UTF-8"?>
<NeweggEnvelope xsi:noNamespaceSchemaLocation="NeweggEnvelop.xsd"
xmlns:xsi="http://www.w3.org/2001/XMLSchema-instance">
  <Header>
    <DocumentVersion>2.0</DocumentVersion>
    <!--The identifier for the very of current feed; assigned by Newegg-->
  </Header>
  <MessageType>Price</MessageType>
  <Message>
    <Price>
      <Item>
        <SellerPartNumber>a006-test-001</SellerPartNumber>
        <!--A seller-defined unique identifier for an item. An alphanumeric string, max 40
characters including space-->
        <NeweggItemNumber>9SIAWE50008504</NeweggItemNumber>
        <!--Newegg's unique identifier for an item-->
        <CountryCode>USA</CountryCode>
        <Currency>USD</Currency>
        <!--The form of money for all price related elements. -->
        <MSRP>100.00</MSRP>
        <!--Manufacturer's suggested retail price for the product. -->
        <MAP>9.99</MAP>
      </Item>
    </Price>
  </Message>
</NeweggEnvelope>

```

```

        <CheckoutMAP>True</CheckoutMAP>
        <SellingPrice>100.00</SellingPrice>
        <Shipping>default</Shipping>
        <!--The shipping charge setting for this item. -->
        <ActivationMark>True</ActivationMark>
        <!--The ActivationMark's default setting is True on all uploaded products because
all products must be activated to be visible on Newegg websites. -->
    </Item>
</Price>
</Message>
</NeweggEnvelope>

```

#### Example: Json, Request

```

POST https://api.newegg.com/marketplace/datafeedmgmt/feeds/submitfeed?sellerid={sellerid}&requesttype=PRICE\_DATA
Authorization: 720ddc067f4d115bd544aff46bc75634
SecretKey: 21EC2020-3AEA-1069-A2DD-08002B30309D
Content-Type: application/json
Accept: application/json

{
  "NeweggEnvelope": {
    "-xmlns:xsi": "http://www.w3.org/2001/XMLSchema-instance",
    "-xsi:noNamespaceSchemaLocation": "NeweggEnvelop.xsd",
    "Header": { "DocumentVersion": "2.0" },
    "MessageType": "Price",
    "Message": {
      "Price": {
        "Item": {
          "SellerPartNumber": "a006-test-001",
          "NeweggItemNumber": "9SIAWE50008504",
          "CountryCode": "USA",
          "Currency": "USD",
          "MSRP": "100.00",
          "MAP": "9.99",
          "CheckoutMAP": "True",
          "SellingPrice": "100.00",
          "Shipping": "default",
          "ActivationMark": "True"
        }
      }
    }
  }
}

```

```

    }
  }
}

```

## ORDER\_SHIP\_NOTICE\_DATA

ORDER\_SHIP\_NOTICE\_DATA feed allows you to update shipment of one or all items in an order. When an order has been completely fulfilled, mean that all the items are fulfilled, the order process is completed.

Please review the following example and the possible shipment options you can assign for each feed:

Order XYZ has item A (5 units) and item B (1 unit)

- Single package contains 5 units of item A and 1 unit of item B with one tracking number.
- Single package contains either 5 units of item A or 1 unit of item B with one tracking number.
- Mutile packages: one package contains 5 units of item A with one tracking number. The other package contains 1 unit of item B with another tracking number.
- Multiple package: one package contains 2 units of item A with one tracking number. Another package contains 3 units of item A with another tracking number. The other package contains 1 unit of item B with another tracking number.
- Multiple package, 1 package contains 2 units of item A with one tracking number. The other package contains 3 units of item A and 1 unit of item B with another tracking number.
- **You cannot submit a request for partial shipment as following:** Single package contains 2 units of item A with one tracking number.

For schema, please download the XSD's and XML sample files from

[https://sellerportal.newegg.com/Guideline/Newegg\\_Marketplace\\_API\\_DeveloperGuide.zip](https://sellerportal.newegg.com/Guideline/Newegg_Marketplace_API_DeveloperGuide.zip).

The following information provides element definitions. You can also contact Newegg Marketplace Integration team:

Datafeeds@newegg.com for assistance.

| Attribute       |            |         |             |      | Format           | Description  | Required |
|-----------------|------------|---------|-------------|------|------------------|--|----------|
| DocumentVersion |            |         |             |      | Decimal          | The identifier for the version of current datafeed; assigned by Newegg | Y        |
| MessageType     |            |         |             |      | String           | ShipNotice   | Y        |
| Message         | ShipNotice | Package | OrderNumber |      | String           | Newegg's unique identifier for an order                                | Y        |
|                 |            |         | ItemInform  | Item | SellerPartNumber | A seller-defined unique identifier for an item.                        | Y        |
|                 |            |         |             |      | NeweggItemNumber | Newegg's unique identifier for an item                                 | N        |
|                 |            |         |             |      | ShippedQuantity  | Number of units the item was shipped                                   | Y        |

|  |  |  |                       |        |   |   |
|--|--|--|-----------------------|--------|---|---|
|  |  |  | ActualShippingCarrier | String | The shipping carrier of this package when seller ships the package.<br>Acceptable values:<br>UPS<br>UPS MI<br>FedEx<br>USPS<br>DHL<br>Other | Y |
|  |  |  | ActualShippingMethod  | String | The shipping method of this package when seller ships the package. Example: UPS Ground  | Y |
|  |  |  | TrackingNumber        | String | The tracking number of this package   | Y |

Example: XML, Request

## XSD

API Schema > DataFeedMgmt > DataFeedSchema > ShipNotice.xsd

POST

[https://api.newegg.com/marketplace/datafeedmgmt/feeds/submitfeed?sellerid={sellerid}&requesttype=ORDER\\_SHIP\\_NOTICE\\_DATA](https://api.newegg.com/marketplace/datafeedmgmt/feeds/submitfeed?sellerid={sellerid}&requesttype=ORDER_SHIP_NOTICE_DATA)

Authorization: 720ddc067f4d115bd544aff46bc75634

SecretKey: 21EC2020-3AEA-1069-A2DD-08002B30309D

Content-Type: application/xml

Accept: application/xml

```
<NeweggEnvelope>
  <Header>
    <DocumentVersion>1.0</DocumentVersion>
  </Header>
  <MessageType>ShipNotice</MessageType>
  <Message>
    <ShipNotice>
      <Package>
        <OrderNumber>11006035</OrderNumber>
        <ItemInformation>
          <Item>
            <SellerPartNumber>data_MP_329_00976</SellerPartNumber>
            <NeweggItemNumber>9SIAWES000CY64</NeweggItemNumber>
            <ShippedQuantity>1</ShippedQuantity>
          </Item>
          <Item>
```

```

        <SellerPartNumber>data_MP_329_00975</SellerPartNumber>
        <NeweggItemNumber>9SIAWES000CY58</NeweggItemNumber>
        <ShippedQuantity>2</ShippedQuantity>
    </Item>
    <Item>
        <SellerPartNumber>data_MP_329_00974</SellerPartNumber>
        <NeweggItemNumber>9SIAWES000CY53</NeweggItemNumber>
        <ShippedQuantity>1</ShippedQuantity>
    </Item>
    <Item>
        <SellerPartNumber>data_MP_32900973</SellerPartNumber>
        <NeweggItemNumber>9SIAWES000CY49</NeweggItemNumber>
        <ShippedQuantity>1</ShippedQuantity>
    </Item>
    <Item>
        <SellerPartNumber>data_MP_32900972</SellerPartNumber>
        <NeweggItemNumber>9SIAWES000CY45</NeweggItemNumber>
        <ShippedQuantity>2</ShippedQuantity>
    </Item>
</ItemInformation>
<ActualShippingCarrier>UPS</ActualShippingCarrier>
<ActualShippingMethod>UPS Ground</ActualShippingMethod>
<TrackingNumber>20110922002</TrackingNumber>
</Package>
</ShipNotice>
</Message>
</NeweggEnvelope>

```

#### Example: Json, Request

```

POST https://api.newegg.com/marketplace/datafeedmgmt/feeds/submitfeed?sellerid={sellerid}&requesttype=ORDER_SHIP_NOTICE_DATA
Authorization: 720ddc067f4d115bd544aff46bc75634
SecretKey: 21EC2020-3AEA-1069-A2DD-08002B30309D
Content-Type: application/json
Accept: application/json

{
  "NeweggEnvelope": {
    "Header": { "DocumentVersion": "1.0" },
    "MessageType": "ShipNotice",

```

```

"Message": {
  "ShipNotice": {
    "Package": {
      "OrderNumber": "11006035",
      "ItemInformation": {
        "Item": [
          {
            "SellerPartNumber": "data_MP_329_00976",
            "NeweggItemNumber": "9SIAWES000CY64",
            "ShippedQuantity": "1"
          },
          {
            "SellerPartNumber": "data_MP_329_00975",
            "NeweggItemNumber": "9SIAWES000CY58",
            "ShippedQuantity": "2"
          },
          {
            "SellerPartNumber": "data_MP_329_00974",
            "NeweggItemNumber": "9SIAWES000CY53",
            "ShippedQuantity": "1"
          },
          {
            "SellerPartNumber": "data_MP_32900973",
            "NeweggItemNumber": "9SIAWES000CY49",
            "ShippedQuantity": "1"
          },
          {
            "SellerPartNumber": "data_MP_32900972",
            "NeweggItemNumber": "9SIAWES000CY45",
            "ShippedQuantity": "2"
          }
        ]
      },
      "ActualShippingCarrier": "UPS",
      "ActualShippingMethod": "UPS Ground",
      "TrackingNumber": "20110922002"
    }
  }
}

```



## MULTICHANNEL\_ORDER\_DATA

For schema, please download the XSD's and XML sample files from

[https://sellerportal.newegg.com/Guideline/Newegg\\_Marketplace\\_API\\_DeveloperGuide.zip](https://sellerportal.newegg.com/Guideline/Newegg_Marketplace_API_DeveloperGuide.zip)

The following information provides element definitions. You can also contact Newegg Marketplace Integration team:

Datafeeds@newegg.com for assistance.

| Element Name       | Description   | Required |
|--------------------|---|----------|
| OrderDate          | The date when the order was placed  | Y        |
| SalesChannel       | A label assigned by the seller to identify the sales channel.<br>This helps to distinguish orders with identical Order ID but from different sales channels.    | Y        |
| SellerOrderID      | An identifier for the order, assigned by the seller   | Y        |
| ShippingMethod     | Order's shipping method   | Y        |
| ShipToFirstName    | Ship to recipient's First Name  | Y        |
| ShipToLastName     | Ship to recipient's Last Name   | Y        |
| ShipToCompany      | Ship to company name  | N        |
| ShipToAddressLine1 | Ship to address line 1<br><br><b>NOTE:</b> SBN (Shipped by Newegg) service will only accept shipments to a valid street address. We do not deliver to P.O. Box. | Y        |
| ShipToAddressLine2 | Ship to address line 2<br><br><b>NOTE:</b> SBN (Shipped by Newegg) service will only accept shipments to a valid street address. We do not deliver to P.O. Box. | N        |
| ShipToCity         | Ship to City  | Y        |
| ShipToState        | Ship to State   | Y        |
| ShipToPostalCode   | Ship to Zip code  | Y        |
| ShipToCountry      | Ship to Country - For now, Newegg Marketplace is only limited to United States. If left blank will default to USA   | N        |
| ShipToPhoneNumber  | Ship to Person's phone number   | Y        |
| SellerPartNumber   | The seller part # that was assigned to this item.   | Y        |
| NeweggItemNumber   | The Newegg Item # for this item   | N        |
| Quantity           | The number of units for the particular item in the order.   | Y        |

Example: XML, Request

## XSD

API Schema > DataFeedMgmt > DataFeedSchema > MultiChannelOrder.xsd

POST

[https://api.newegg.com/marketplace/datafeedmgmt/feeds/submitfeed?sellerid={sellerid}&requesttype=MULTICHANNEL\\_ORDER\\_DATA](https://api.newegg.com/marketplace/datafeedmgmt/feeds/submitfeed?sellerid={sellerid}&requesttype=MULTICHANNEL_ORDER_DATA)

Authorization: 720ddc067f4d115bd544aff46bc75634

SecretKey: 21EC2020-3AEA-1069-A2DD-08002B30309D

Content-Type: application/xml

Accept: application/xml

```
<NeweggEnvelope>
  <Header>
    <DocumentVersion>1.0</DocumentVersion>
  </Header>
  <MessageType>MultiChannelOrderCreation</MessageType>
  <Message>
    <MultiChannelOrder>
      <Order>
        <OrderDate>05/30/2013</OrderDate>
        <SalesChannel>3rd channel</SalesChannel>
        <SellerOrderID>2153930</SellerOrderID>
        <ShippingMethod>Expedited Shipping (3-5 business days)</ShippingMethod>
        <ShipToFirstName>Carol</ShipToFirstName>
        <ShipToLastName>Chaste</ShipToLastName>
        <ShipToCompany/>
        <ShipToAddressLine1>248 River Trace Ct</ShipToAddressLine1>
        <ShipToAddressLine2/>
        <ShipToCity>McDonough</ShipToCity>
        <ShipToState>GA</ShipToState>
        <ShipToPostalCode>30253</ShipToPostalCode>
        <ShipToCountry>USA</ShipToCountry>
        <ShipToPhoneNumber>770-898-1921</ShipToPhoneNumber>
        <ItemList>
          <Item>
            <SellerPartNumber>PTV3000-100NAS</SellerPartNumber>
            <NeweggItemNumber/>
            <Quantity>10</Quantity>
          </Item>
          <Item>
            <SellerPartNumber>CTB-212312S</SellerPartNumber>
```

```

        <NeweggItemNumber/>
        <Quantity>20</Quantity>
    </Item>
</ItemList>
</Order>
</MultiChannelOrder>
</Message>
</NeweggEnvelope>

```

### Example: Json, Request

POST

https://api.newegg.com/marketplace/datafeedmgmt/feeds/submitfeed?sellerid={sellerid}&requesttype=MultiChannel\_Order\_DATA

Authorization: 720ddc067f4d115bd544aff46bc75634

SecretKey: 21EC2020-3AEA-1069-A2DD-08002B30309D

Content-Type: application/json

Accept: application/json

```

{
  "-xmlns:xsi": "http://www.w3.org/2001/XMLSchema-instance",
  "Header": { "DocumentVersion": "1.0" },
  "MessageType": "MultiChannelOrderCreation",
  "Message": {
    "MultiChannelOrder": {
      "Order": {
        "OrderDate": "05/30/2013",
        "SalesChannel": "3rd channel",
        "SellerOrderID": "2153930",
        "ShippingMethod": "Expedited Shipping (3-5 business days)",
        "ShipToFirstName": "Carol",
        "ShipToLastName": "Chaste",
        "ShipToAddressLine1": "248 River Trace Ct",
        "ShipToCity": "McDonough",
        "ShipToState": "GA",
        "ShipToPostalCode": "30253",
        "ShipToCountry": "USA",
        "ShipToPhoneNumber": "770-898-1921",
        "ItemList": {
          "Item": [
            {
              "SellerPartNumber": "PTV3000-100NAS",

```

```
{
    "Quantity": "10"
},
{
    "SellerPartNumber": "CTB-212312S",
    "Quantity": "20"
}
]
}
}
}
```

## ITEM\_SUBSCRIPTION

Subscribe and Save is Newegg's subscription service. It is available for most items in different categories. This program allows customers to subscribe to certain items for repeat uses and have them shipped every few months with certain percentage of discount.

**Note: by submitting your item list, all listed items will be automatically join/leave all the ongoing Newegg subscription programs.**

For schema, please download the XSD's and XML sample files from

[https://sellerportal.newegg.com/Guideline/Newegg\\_Marketplace\\_API\\_DeveloperGuide.zip](https://sellerportal.newegg.com/Guideline/Newegg_Marketplace_API_DeveloperGuide.zip)

The following information provides element definitions. You can also contact Newegg Marketplace Integration team:

Datafeeds@newegg.com for assistance.

| Attribute       |      |                  | Format  | Description  | Required |
|-----------------|------|------------------|---------|--|----------|
| DocumentVersion |      |                  | Decimal | The identifier for the version of current datafeed; assigned by Newegg   | Y        |
| MessageType     |      |                  | String  | Subscription   | Y        |
| Message         | Item | SellerPartNumber | String  | Identify the category specification. There is only one category can be used for any single item.   | Y        |
|                 |      | Action           | String  | <p>Specify the action you would like to perform.</p> <ul style="list-style-type: none"> <li>- Enter "<b>Add</b>" if you want to add the item as a subscription &amp; save product.</li> <li>- Enter "<b>Remove</b>" to change the item from a Subscription &amp; Save item to a normal product.</li> </ul> | Y        |

|  |  |  |  |   |  |
|--|--|--|--|---|--|
|  |  |  |  | If no value was entered for this field, by default the system will treat it as "Add". |  |
|--|--|--|--|---|--|

Example: XML, Request

## XSD

API Schema > DataFeedMgmt > DataFeedSchema > ItemSubscription.xsd

```
POST https://api.newegg.com/marketplace/datafeedmgmt/feeds/submitfeed?sellerid={sellerid}&requesttype=ITEM_SUBSCRIPTION
Authorization: 720ddc067f4d115bd544aff46bc75634
SecretKey: 21EC2020-3AEA-1069-A2DD-08002B30309D
Content-Type: application/xml
Accept: application/xml

<NeweggEnvelope>
<Header>
  <DocumentVersion>1.0</DocumentVersion>
</Header>
<MessageType>Subscription</MessageType>
<Message>
  <Item>
    <SellerPartNumber>JACKETEST0921001004</SellerPartNumber>
    <Action>Add</Action>
  </Item>
  <Item>
    <SellerPartNumber>JACKETEST0921001003</SellerPartNumber>
    <Action>Remove</Action>
  </Item>
</Message>
</NeweggEnvelope>
```

Example: Json, Request

```
POST https://api.newegg.com/marketplace/datafeedmgmt/feeds/submitfeed?sellerid={sellerid}&requesttype= ITEM_SUBSCRIPTION
Authorization: 720ddc067f4d115bd544aff46bc75634
SecretKey: 21EC2020-3AEA-1069-A2DD-08002B30309D
Content-Type: application/json
Accept: application/json

{
```

```

"NeweggEnvelope": {
  "Header": { "DocumentVersion": "1.0" },
  "MessageType": "Subscription",
  "Message": {
    "Item": [
      {
        "SellerPartNumber": "JACKETEST0921001004",
        "Action": "Add"
      },
      {
        "SellerPartNumber": "JACKETEST0921001003",
        "Action": "Remove"
      }
    ]
  }
}

```

## VOLUME\_DISCOUNT\_DATA (Create, Update, Delete Volume Discount)

For schema, please download the XSD's and XML sample files from

[https://sellerportal.newegg.com/Guideline/Newegg\\_Marketplace\\_API\\_DeveloperGuide.zip](https://sellerportal.newegg.com/Guideline/Newegg_Marketplace_API_DeveloperGuide.zip)

The following information provides element definitions. You can also contact Newegg Marketplace Integration team:

Datafeeds@newegg.com for assistance.

| Attribute       |                    |                    | Format           | Description   | Required |
|-----------------|--------------------|--------------------|------------------|---|----------|
| DocumentVersion |                    |                    | Decimal          | The identifier for the version of current datafeed; assigned by Newegg                                    | Y        |
| MessageType     |                    |                    | String           | VolumeDiscount  | Y        |
| Message         | VolumeDiscountList | ItemVolumeDiscount | SellerPartNumber | A seller-defined unique identifier for an item. An alphanumeric string, max 40 characters including space | Y        |
|                 |                    |                    | NeweggItemNumber | Newegg's unique identifier for an item  | N        |
|                 |                    |                    | VolumeActivation | Two actions are available:<br><b>True:</b> Add / Update   | Y        |

|  |  |  |                 |      |                    |   |   |   |
|--|--|--|-----------------|------|--------------------|---|---|---|
|  |  |  |                 |      |                    | <b>False:</b> Remove.<br>The default setting is "True". You may set it to "False" if you wish to remove the existing volume discount. |   |   |
|  |  |  | DiscountSetting | Tier | Priority           | int   | Set the tier for the volume discount.   | Y |
|  |  |  |                 |      | Quantity           | int   | Set the quantity for the tier's volume discount.  | Y |
|  |  |  |                 |      | SellingPrice       | Decimal   | Set the unit price for the tier's volume discount.  | Y |
|  |  |  |                 |      | EnableFreeShipping | Decimal   | Set a shipping method for the tier's volume discount. The acceptable shipping method:<br>0:Default<br>1:Free. | Y |

Example: XML, Request

XSD

API Schema > DataFeedMgmt > DataFeedSchema > VolumeDiscount.xsd

POST

https://api.newegg.com/marketplace/datafeedmgmt/feeds/submitfeed?sellerid={sellerid}&requesttype=VOLUME\_DISCOUNT\_DATA

Authorization: 720ddc067f4d115bd544aff46bc75634

SecretKey: 21EC2020-3AEA-1069-A2DD-08002B30309D

Content-Type: application/xml

Accept: application/xml

```
<NeweggEnvelope>
  <Header>
    <DocumentVersion/>
  </Header>
  <MessageType/>
  <Message>
    <VolumeDiscountList>
      <ItemVolumeDiscountInfo>
        <SellerPartNumber>Lisa123</SellerPartNumber>
        <NeweggItemNumber>9SIA0060004762</NeweggItemNumber>
        <VolumeActivation>True</VolumeActivation>
        <DiscountSetting>
          <Tier>
            <Priority>1</Priority>
            <Quantity>10</Quantity>
            <SellingPrice>9999.99</SellingPrice>
```

```

        <EnableFreeShipping>0</EnableFreeShipping>
    </Tier>
    <Tier>
        <Priority>2</Priority>
        <Quantity>20</Quantity>
        <SellingPrice>8888.99</SellingPrice>
        <EnableFreeShipping>0</EnableFreeShipping>
    </Tier>
    <Tier>
        <Priority>3</Priority>
        <Quantity>30</Quantity>
        <SellingPrice>7777.99</SellingPrice>
        <EnableFreeShipping>0</EnableFreeShipping>
    </Tier>
</DiscountSetting>
</ItemVolumeDiscountInfo>
<ItemVolumeDiscountInfo>
    <SellerPartNumber>789</SellerPartNumber>
    <NeweggItemNumber>012</NeweggItemNumber>
    <VolumeActivation>True</VolumeActivation>
    <DiscountSetting>
        <Tier>
            <Priority>1</Priority>
            <Quantity>10</Quantity>
            <SellingPrice>9999.99</SellingPrice>
            <EnableFreeShipping>0</EnableFreeShipping>
        </Tier>
    </DiscountSetting>
</ItemVolumeDiscountInfo>
<ItemVolumeDiscountInfo>
    <SellerPartNumber>123</SellerPartNumber>
    <VolumeActivation>True</VolumeActivation>
    <DiscountSetting>
        <Tier>
            <Priority>1</Priority>
            <Quantity>10</Quantity>
            <SellingPrice>9999.99</SellingPrice>
            <EnableFreeShipping>1</EnableFreeShipping>
        </Tier>
    </DiscountSetting>
</ItemVolumeDiscountInfo>

```



```

    <ItemVolumeDiscountInfo>
      <NeweggItemNumber>456</NeweggItemNumber>
      <VolumeActivation>True</VolumeActivation>
      <DiscountSetting>
        <Tier>
          <Priority>1</Priority>
          <Quantity>10</Quantity>
          <SellingPrice>9999.99</SellingPrice>
          <EnableFreeShipping>0</EnableFreeShipping>
        </Tier>
      </DiscountSetting>
    </ItemVolumeDiscountInfo>
    <ItemVolumeDiscountInfo>
      <SellerPartNumber>B0369008</SellerPartNumber>
      <NeweggItemNumber>9SIA0060002417</NeweggItemNumber>
      <VolumeActivation>False</VolumeActivation>
    </ItemVolumeDiscountInfo>
    <ItemVolumeDiscountInfo>
      <SellerPartNumber>B0369008</SellerPartNumber>
      <VolumeActivation>False</VolumeActivation>
    </ItemVolumeDiscountInfo>
    <ItemVolumeDiscountInfo>
      <NeweggItemNumber>9SIA0060002417</NeweggItemNumber>
      <VolumeActivation>False</VolumeActivation>
    </ItemVolumeDiscountInfo>
    <ItemVolumeDiscountInfo>
      <SellerPartNumber>345</SellerPartNumber>
      <VolumeActivation>False</VolumeActivation>
    </ItemVolumeDiscountInfo>
    <ItemVolumeDiscountInfo>
      <NeweggItemNumber>678</NeweggItemNumber>
      <VolumeActivation>False</VolumeActivation>
    </ItemVolumeDiscountInfo>
  </VolumeDiscountList>
</Message>
</NeweggEnvelope>

```

Example: Json, Request

POST

https://api.newegg.com/marketplace/datafeedmgmt/feeds/submitfeed?sellerid={sellerid}&requesttype=VOLUME\_DISCOUNT\_DATA

Authorization: 720ddc067f4d115bd544aff46bc75634

SecretKey: 21EC2020-3AEA-1069-A2DD-08002B30309D

Content-Type: application/json

Accept: application/json

```
{
  "NeweggEnvelope": {
    "Header": {
      "DocumentVersion": ""
    },
    "MessageType": "",
    "Message": {
      "VolumeDiscountList": {
        "ItemVolumeDiscountInfo": [
          {
            "SellerPartNumber": "Lis123",
            "NeweggItemNumber": "9SIA0060004762",
            "VolumeActivation": "True",
            "DiscountSetting": {
              "Tier": [
                {
                  "Priority": "1",
                  "Quantity": "10",
                  "SellingPrice": "9999.99",
                  "EnableFreeShipping": "0"
                },
                {
                  "Priority": "2",
                  "Quantity": "20",
                  "SellingPrice": "8888.99",
                  "EnableFreeShipping": "0"
                },
                {
                  "Priority": "3",
                  "Quantity": "30",
                  "SellingPrice": "7777.99",
                  "EnableFreeShipping": "0"
                }
              ]
            }
          ]
        }
      }
    }
  }
}
```

```

    ]
  }
},
{
  "SellerPartNumber": "789",
  "NeweggItemNumber": "012",
  "VolumeActivation": "True",
  "DiscountSetting": {
    "Tier": {
      "Priority": "1",
      "Quantity": "10",
      "SellingPrice": "9999.99",
      "EnableFreeShipping": "0"
    }
  }
},
{
  "SellerPartNumber": "123",
  "VolumeActivation": "True",
  "DiscountSetting": {
    "Tier": {
      "Priority": "1",
      "Quantity": "10",
      "SellingPrice": "9999.99",
      "EnableFreeShipping": "1"
    }
  }
},
{
  "NeweggItemNumber": "456",
  "VolumeActivation": "True",
  "DiscountSetting": {
    "Tier": {
      "Priority": "1",
      "Quantity": "10",
      "SellingPrice": "9999.99",
      "EnableFreeShipping": "0"
    }
  }
},
{

```

```

        "SellerPartNumber": "B0369008",
        "NeweggItemNumber": "9SIA0060002417",
        "VolumeActivation": "False"
    },
    {
        "SellerPartNumber": "B0369008",
        "VolumeActivation": "False"
    },
    {
        "NeweggItemNumber": "9SIA0060002417",
        "VolumeActivation": "False"
    },
    {
        "SellerPartNumber": "345",
        "VolumeActivation": "False"
    },
    {
        "NeweggItemNumber": "678",
        "VolumeActivation": "False"
    }
]
}
}
}
}

```

## ITEM\_PROMOTION\_DATA

Newegg marketplace offers a lot of promotion strategies to help sellers increase their sales, in order to better organize the deals, seller is able to batch submit the requests to our deal center. Our promotion team will review the request and find the best place where the promotion could be seen by customers.

For schema, please download the XSD's and XML sample files from

[https://sellerportal.newegg.com/Guideline/Newegg\\_Marketplace\\_API\\_DeveloperGuide.zip](https://sellerportal.newegg.com/Guideline/Newegg_Marketplace_API_DeveloperGuide.zip)

The following information provides element definitions. You can also contact Newegg Marketplace Integration team:

Datafeeds@newegg.com for assistance.

| Attribute       | Format  | Description  | Required |
|-----------------|---------|--|----------|
| DocumentVersion | Decimal | The identifier for the version of current datafeed; assigned by Newegg | Y        |

| MessageType |      |                   | String   | ItemPromotion   | Y   |
|-------------|------|-------------------|----------|---|---|
| Message     | Item | TabID             | Integer  | <p>This Tab ID is NOT required. If you left this empty all requests will go to "Marketplace Deal Center"(You can see this tab on Seller Portal -&gt; Manage Promotion -&gt; Submit Deals page) . Our promotion team will review the request and once the request gets approved, will assign an appropriate promotion vehicle for the item.</p> <p>If you already know the Tab ID, you can specify it here and the request will be added in the tab group on Newegg marketplace hot deals page (<a href="http://www.newegg.com/marketplace/deals">http://www.newegg.com/marketplace/deals</a>). Also you can find the Tab's information on Seller Portal -&gt; Manage Promotion -&gt; Submit Deals page.</p> | N   |
|             |      | SellerPartNumber  | String   | The seller part # is the SKU number assigned to this item by seller.  | Y   |
|             |      | NeweggItemNumber  | String   | The Newegg Item # for this item   | N (Yes if SellerPartNumber is not provided) |
|             |      | PromoMSRP         | Decimal  | The manufacturer’s suggested retail price (MSRP) or list price for the item during the promotion.   | N   |
|             |      | PromoSellingPrice | Decimal  | The actual price at which the item is offered for the promotion.  | Y   |
|             |      | PromoShipping     | String   | The shipping setting for the item during the promotion, the available two options are default and free  | Y   |
|             |      | PromoStartDate    | Datetime | <p>The date when the promotion will be starting.</p> <p>Format: mm/dd/yyyy. The default time is 12:00:00 AM.</p>  | Y   |
|             |      | PromoEndDate      | Datetime | <p>The date when the promotion will be end.</p> <p>Format: mm/dd/yyyy. The default time is 11:59:00 PM</p>  | Y   |
|             |      | LimitQty          | Integer  | The maximum quantity this item can be purchased by a customer within a 48 hour time period.   | N   |

|  |                  |         |  |   |
|--|------------------|---------|--|---|
|  |                  |         | If left empty, there will be no quantity limitation.   |   |
|  | MaxQty           | Integer | <p>The maximum quantity that can be sold for this item during this promotion period. Please note that once the promotion schedule has started, this value cannot be updated.</p> <p>If left empty, there will be no quantity limitation.</p>   | N |
|  | MinInventory     | Integer | <p>The minimum inventory level. The level below which inventory can never drop 24 hours prior to promotion start time. The inventory updates via datafeeds / API / seller portal will not be processed if the updates are less than this value. You can freely update inventory 24 hours after promotion start time. For urgent inventory adjustment please contact Newegg Marketplace Integration team: Datafeeds@newegg.com for assistance.</p> <p>The default value is 0. This field is usable only when "Inventory Locked" = true.</p> | N |
|  | Inventory Locked | String  | <p>If set with Yes, any inventory update via datafeeds / API / seller portal will not be processed if request to update inventory less than the value in "Min Inventory". For urgent inventory adjustment please contact Newegg Marketplace Integration team: Datafeeds@newegg.com for assistance.</p> <p>The default is No.</p>   | N |
|  | Note             | String  | The additional message or memo you want to create with this request. 200 characters limit.   | N |

Example: XML, Request

## XSD

API Schema > DataFeedMgmt > DataFeedSchema > ItemPromotion.xsd

POST [https://api.newegg.com/marketplace/datafeedmgmt/feeds/submitfeed?sellerid={sellerid}&requesttype=ITEM\\_PROMOTION\\_DATA](https://api.newegg.com/marketplace/datafeedmgmt/feeds/submitfeed?sellerid={sellerid}&requesttype=ITEM_PROMOTION_DATA)  
 Authorization: 720ddc067f4d115bd544aff46bc75634

SecretKey: 21EC2020-3AEA-1069-A2DD-08002B30309D

Content-Type: application/xml

Accept: application/xml

```
<NeweggEnvelope>
  <Header>
    <DocumentVersion>1.0</DocumentVersion>
  </Header>
  <MessageType>ItemPromotion</MessageType>
  <Message>
    <Item>
      <SellerPartNumber>1234567</SellerPartNumber>
      <NeweggItemNumber>9SI600185746359</NeweggItemNumber>
      <PromoMSRP>290.99</PromoMSRP>
      <PromoSellingPrice>190.99</PromoSellingPrice>
      <PromoShipping>Free</PromoShipping>
      <PromoStartDate>07/27/2014</PromoStartDate>
      <PromoEndDate>08/01/2014</PromoEndDate>
      <LimitQty>20</LimitQty>
      <MaxQty>1000</MaxQty>
      <MinInventory>0</MinInventory>
      <InventoryLocked>No</InventoryLocked>
      <Note>This is a promotion for Back to School</Note>
    </Item>
    <Item>
      <SellerPartNumber>1234567</SellerPartNumber>
      <NeweggItemNumber>9SI600185746359</NeweggItemNumber>
      <PromoMSRP>290.99</PromoMSRP>
      <PromoSellingPrice>190.99</PromoSellingPrice>
      <PromoShipping>Free</PromoShipping>
      <PromoStartDate>07/27/2014</PromoStartDate>
      <PromoEndDate>08/10/2014</PromoEndDate>
      <LimitQty>20</LimitQty>
      <MaxQty>1000</MaxQty>
      <MinInventory>0</MinInventory>
      <InventoryLocked>No</InventoryLocked>
      <Note/>
    </Item>
  </Message>
</NeweggEnvelope>
```

## Example: Json, Request

```
POST https://api.newegg.com/marketplace/datafeedmgmt/feeds/submitfeed?sellerid={sellerid}&requesttype=ITEM_PROMOTION_DATA
Authorization: 720ddc067f4d115bd544aff46bc75634
SecretKey: 21EC2020-3AEA-1069-A2DD-08002B30309D
Content-Type: application/json
Accept: application/json

{
  "NeweggEnvelope": {
    "Header": { "DocumentVersion": "1.0" },
    "MessageType": "ItemPromotion",
    "Message": {
      "Item": [
        {
          "SellerPartNumber": "1234567",
          "NeweggItemNumber": "9SI600185746359",
          "PromoMSRP": "290.99",
          "PromoSellingPrice": "190.99",
          "PromoShipping": "Free",
          "PromoStartDate": "07/27/2014",
          "PromoEndDate": "08/01/2014",
          "LimitQty": "20",
          "MaxQty": "1000",
          "MinInventory": "0",
          "InventoryLocked": "No",
          "Note": "This is a promotion for Back to School"
        },
        {
          "SellerPartNumber": "1234567",
          "NeweggItemNumber": "9SI600185746359",
          "PromoMSRP": "290.99",
          "PromoSellingPrice": "190.99",
          "PromoShipping": "Free",
          "PromoStartDate": "07/27/2014",
          "PromoEndDate": "08/10/2014",
          "LimitQty": "20",
          "MaxQty": "1000",
          "MinInventory": "0",
          "InventoryLocked": "No"
        }
      ]
    }
  }
}
```



```

    ]
  }
}
}

```

## ITEM\_PREMIER\_MARK\_DATA

Sellers who are qualified to participate in the program of Newegg Premier Order Fulfilled by Seller will be able to identify qualified products using this function.

For schema, please download the XSD's and XML sample files from

[https://sellerportal.newegg.com/Guideline/Newegg\\_Marketplace\\_API\\_DeveloperGuide.zip](https://sellerportal.newegg.com/Guideline/Newegg_Marketplace_API_DeveloperGuide.zip)

The following information provides element definitions. You can also contact Newegg Marketplace Integration team:

Datafeeds@newegg.com for assistance.

| Attribute       |      |                  | Format  | Description  | Required |
|-----------------|------|------------------|---------|--|----------|
| DocumentVersion |      |                  | Decimal | The identifier for the version of current datafeed; assigned by Newegg                                     | Y        |
| MessageType     |      |                  | String  | BatchPremierMarkUpdate   | Y        |
| Message         | Item | SellerPartNumber | String  | A seller-defined unique identifier for an item.  | Y        |
|                 |      | PremierMark      | String  | TRUE – Enroll this item in Newegg Premier Program.<br>FALSE – Remove this item from Newegg Premier Program | Y        |

Example: XML, Request

## XSD

API Schema > DataFeedMgmt > DataFeedSchema > PremierItemMark.xsd

```

POST https://api.newegg.com/marketplace/datafeedmgmt/feeds/submitfeed?sellerid={sellerid}&requesttype=ITEM_PREMIER_MARK_DATA
Authorization: 720ddc067f4d115bd544aff46bc75634
SecretKey: 21EC2020-3AEA-1069-A2DD-08002B30309D
Content-Type: application/xml
Accept: application/xml

<NeweggEnvelope>
  <Header>
    <DocumentVersion>1.0</DocumentVersion>

```

```

</Header>
<MessageType>BatchPremierMarkUpdate</MessageType>
<Message>
  <Item>
    <SellerPartNumber>JACKETEST0921001004</SellerPartNumber>
    <PremierMark>FALSE</PremierMark>
  </Item>
  <Item>
    <SellerPartNumber>JACKETEST0921001003</SellerPartNumber>
    <PremierMark>TRUE</PremierMark>
  </Item>
</Message>
</NeweggEnvelope>

```

#### Example: Json, Request

```

POST https://api.newegg.com/marketplace/datafeedmgmt/feeds/submitfeed?sellerid={sellerid}&requesttype=
ITEM_PREMIER_MARK_DATA
Authorization: 720ddc067f4d115bd544aff46bc75634
SecretKey: 21EC2020-3AEA-1069-A2DD-08002B30309D
Content-Type: application/json
Accept: application/json

{
  "NeweggEnvelope": {
    "Header": { "DocumentVersion": "1.0" },
    "MessageType": "BatchPremierMarkUpdate",
    "Message": {
      "Item": [
        {
          "SellerPartNumber": "JACKETEST0921001004",
          "PremierMark": "FALSE"
        },
        {
          "SellerPartNumber": "JACKETEST0921001003",
          "PremierMark": "TRUE"
        }
      ]
    }
  }
}

```

## ITEM\_WARRANTY\_DATA

Specifying warranty services on both refurbished and used items selling on Newegg Marketplace.

By submitting this template, you will be able to specify certain time period, 90 days for example, for the warranties on Parts and Labor.

For schema, please download the XSD's and XML sample files from

[https://sellerportal.newegg.com/Guideline/Newegg\\_Marketplace\\_API\\_DeveloperGuide.zip](https://sellerportal.newegg.com/Guideline/Newegg_Marketplace_API_DeveloperGuide.zip)

The following information provides element definitions. You can also contact Newegg Marketplace Integration team:

Datafeeds@newegg.com for assistance.

| Attribute       |      | Format                | Description   | Required |
|-----------------|------|-----------------------|---|----------|
| DocumentVersion |      | Decimal               | The identifier for the version of current datafeed; assigned by Newegg  | Y        |
| MessageType     |      | String                | BatchThirdPartyWarrantyUpdate   | Y        |
| Message         | Item | SellerPartNumber      | A seller-defined unique identifier for an item.   | Y        |
|                 |      | NeweggItemNumber      | Newegg's unique identifier for an item  | N        |
|                 |      | CountryCode           | <ul style="list-style-type: none"> <li>ISO standard 3-digit codes of the countries for Newegg international program. Currently available values for Newegg.com:</li> <li><b>USA</b> (Default)</li> <li><b>AUS</b> - Australia</li> <li><b>GBR</b> - United Kingdom</li> <li><b>IND</b> - India</li> <li><b>IRL</b> - Ireland</li> <li><b>NLD</b> - Netherlands</li> <li><b>NZL</b> - New Zealand</li> <li><b>POL</b> - Poland</li> <li><b>SGP</b> - Singapore</li> <li>Newegg.ca: <b>CAN</b> (Default)</li> <li>Neweggbusiness.com: <b>USB</b> (Default)</li> </ul> | N        |
|                 |      | WarrantyDayCountParts | The period of day is available for the warranty coverage of parts.<br>Any existing value can be removed by using 0.   | Y        |
|                 |      | WarrantyDayCountLabor | The period of day is available for the warranty coverage of service labor.  | Y        |

|  |                    |        |  |   |
|--|--------------------|--------|--|---|
|  |                    |        | Any existing value can be removed by using 0.                                      |   |
|  | WarrantyProvidedBy | String | The name of warranty service provider.<br>Maximum characters: 200.                 | Y |
|  | SupportPhone       | String | Service phone # of warranty service provider<br>Maximum characters: 40.            | Y |
|  | SupportEmail       | String | Email address of warranty service provider<br>Maximum characters: 100.             | Y |
|  | SupportURL         | String | Support URL of warranty service provider if available.<br>Maximum characters: 250. | N |

Example: XML, Request

## XSD

API Schema > DataFeedMgmt > DataFeedSchema > ThirdPartyWarranty.xsd

POST [https://api.newegg.com/marketplace/datafeedmgmt/feeds/submitfeed?sellerid={sellerid}&requesttype=ITEM\\_WARRANTY\\_DATA](https://api.newegg.com/marketplace/datafeedmgmt/feeds/submitfeed?sellerid={sellerid}&requesttype=ITEM_WARRANTY_DATA)

Authorization: 720ddc067f4d115bd544aff46bc75634

SecretKey: 21EC2020-3AEA-1069-A2DD-08002B30309D

Content-Type: application/xml

Accept: application/xml

```
<NeweggEnvelope>
<Header>
  <DocumentVersion>1.0</DocumentVersion>
</Header>
<MessageType>BatchThirdPartyWarrantyUpdate</MessageType>
<Message>
  <Item>
    <SellerPartNumber>321321654</SellerPartNumber>
    <NeweggItemNumber>SIA00F3427624</NeweggItemNumber>
    <CountryCode>USA</CountryCode>
    <WarrantyDayCountParts>30</WarrantyDayCountParts>
    <WarrantyDayCountLabor>30</WarrantyDayCountLabor>
    <WarrantyProvidedBy>Newegg</WarrantyProvidedBy>
    <SupportPhone>626-100-1000</SupportPhone>
    <SupportEmail>example@newegg.com</SupportEmail>
    <SupportURL>http://www.newegg.com</SupportURL>
  </Item>
  <Item>
```

```

<SellerPartNumber>321321655</SellerPartNumber>
<NeweggItemNumber>SIA00F3427625</NeweggItemNumber>
<CountryCode>USA</CountryCode>
<WarrantyDayCountParts>30</WarrantyDayCountParts>
<WarrantyDayCountLabor>30</WarrantyDayCountLabor>
<WarrantyProvidedBy>Newegg</WarrantyProvidedBy>
<SupportPhone>626-100-1000</SupportPhone>
<SupportEmail>example@newegg.com</SupportEmail>
<SupportURL>http://www.newegg.com</SupportURL>
</Item>
</Message>
</NeweggEnvelope>

```

### Example: Json, Request

```

POST https://api.newegg.com/marketplace/datafeedmgmt/feeds/submitfeed?sellerid={sellerid}&requesttype=
ITEM_PREMIER_MARK_DATA

```

Authorization: 720ddc067f4d115bd544aff46bc75634

SecretKey: 21EC2020-3AEA-1069-A2DD-08002B30309D

Content-Type: application/json

Accept: application/json

```

{
  "NeweggEnvelope": {
    "Header": { "DocumentVersion": "1.0" },
    "MessageType": "BatchThirdPartyWarrantyUpdate",
    "Message": {
      "Item": [
        {
          "SellerPartNumber": "321321654",
          "NeweggItemNumber": "SIA00F3427624",
          "CountryCode": "USA",
          "WarrantyDayCountParts": "30",
          "WarrantyDayCountLabor": "30",
          "WarrantyProvidedBy": "Newegg",
          "SupportPhone": "626-100-1000",
          "SupportEmail": "example@newegg.com",
          "SupportURL": "http://www.newegg.com"
        },
        {
          "SellerPartNumber": "321321655",

```

```

    "NeweggItemNumber": "SIA00F3427625",
    "CountryCode": "USA",
    "WarrantyDayCountParts": "30",
    "WarrantyDayCountLabor": "30",
    "WarrantyProvidedBy": "Newegg",
    "SupportPhone": "626-100-1000",
    "SupportEmail": "example@newegg.com",
    "SupportURL": "http://www.newegg.com"
  }
]
}
}
}

```

## ITEM\_CAPROP65\_DATA

By submitting this template, you will be able to set the California's Proposition 65 ("Prop 65") warning for the items sold on Newegg Marketplace.

For schema, please download the XSD's and XML sample files from

[https://sellerportal.newegg.com/Guideline/Newegg\\_Marketplace\\_API\\_DeveloperGuide.zip](https://sellerportal.newegg.com/Guideline/Newegg_Marketplace_API_DeveloperGuide.zip)

The following information provides element definitions. You can also contact Newegg Marketplace Integration team:










[datafeeds@newegg.com](mailto:datafeeds@newegg.com) for assistance.

| Attribute       |          |      |                  | Format  | Description  | Required                            |
|-----------------|----------|------|------------------|---------|--|-------------------------------------|
| DocumentVersion |          |      |                  | Decimal | The identifier for the version of current datafeed; assigned by Newegg   | Y                                   |
| MessageType     |          |      |                  | String  | AddingCAProp65   | Y                                   |
| Message         | ItemFeed | Item | SellerPartNumber | String  | A seller-defined unique identifier for an item.  | Y if NeweggItemNumber not provided. |
|                 |          |      | NeweggItemNumber | String  | Newegg’s unique identifier for an item   | Y if SellerPartNumber not provided. |
|                 |          |      | WarningType_ID   | String  | Available values are from 103 to 119. Please review the <a href="#">Side-by-side mapping list of the Proposition 65 Warning Type and Newegg Warning Code</a> for the details of each Warning Type and related Warng Type ID. | Y                                   |






|  |  |  |                                   |        |  |   |
|--|--|--|-----------------------------------|--------|--|---|
|  |  |  | ChemicalName_Carcinogen           | String | List the chemical name(s) the product include to cause cancer.<br>Multiple values separated by commas.<br>Max Length : 600<br>Visit: <a href="https://oehha.ca.gov/proposition-65">https://oehha.ca.gov/proposition-65</a> for more information.   | N |
|  |  |  | ChemicalName_ReproductiveToxicant | String | List the chemical name(s) the product include to cause birth defects or other reproductive harm.<br>Multiple values separated by commas.<br>Max Length : 600<br>Visit: <a href="https://oehha.ca.gov/proposition-65">https://oehha.ca.gov/proposition-65</a> for more information.                 | N |
|  |  |  | ChemicalName_Both                 | String | List the chemical name(s) the product include to cause both cancer and birth defects or other reproductive harm.<br>Multiple values separated by commas.<br>Max Length : 600<br>Visit: <a href="https://oehha.ca.gov/proposition-65">https://oehha.ca.gov/proposition-65</a> for more information. | N |

#### Side-by-side mapping list of the Proposition 65 Warning Type and Newegg Warning Code

| Proposition 65<br>Warning Type  | Newegg<br>Warning<br>Type ID | Warning Will Be Displayed  |
|---|------------------------------|--|
| CONSUMER PRODUCTS<br>(For exposures to listed<br>carcinogens - Long-Form)               | 103                          |  <b>WARNING:</b> This product can expose you to chemicals including [name of one or more chemicals], which is/are known to the State of California to cause cancer. For more information go to <a href="http://www.P65Warnings.ca.gov">www.P65Warnings.ca.gov</a> .                                   |
| CONSUMER PRODUCTS<br>(For exposures to listed<br>carcinogens - Short-Form)              | 104                          |  <b>WARNING:</b> Cancer - <a href="http://www.P65Warnings.ca.gov">www.P65Warnings.ca.gov</a> .  |
| CONSUMER PRODUCTS<br>(For exposures to listed<br>reproductive toxicants -<br>Long-Form) | 105                          |  <b>WARNING:</b> This product can expose you to chemicals including [name of one or more chemicals], which is/are known to the State of California to cause birth defects or other reproductive harm. For more information go to <a href="http://www.P65Warnings.ca.gov">www.P65Warnings.ca.gov</a> . |

|  |     |   |
|--|-----|---|
| CONSUMER PRODUCTS<br>(For exposures to listed reproductive toxicants - Short-Form)   | 106 |  <b>WARNING:</b> Reproductive Harm - <a href="http://www.P65Warnings.ca.gov">www.P65Warnings.ca.gov</a> .  |
| CONSUMER PRODUCTS<br>(For exposures to both listed carcinogens and reproductive toxicants - Long-Form)                         | 107 |  <b>WARNING:</b> This product can expose you to chemicals including [name of one or more chemicals], which is/are known to the State of California to cause cancer, and [name of one or more chemicals], which is/are known to the State of California to cause birth defects or other reproductive harm. For more information go to <a href="http://www.P65Warnings.ca.gov">www.P65Warnings.ca.gov</a>                        |
| CONSUMER PRODUCTS<br>(For exposures to both listed carcinogens and reproductive toxicants - Short-Form)                        | 108 |  <b>WARNING:</b> Cancer and Reproductive Harm - <a href="http://www.P65Warnings.ca.gov">www.P65Warnings.ca.gov</a> .   |
| CONSUMER PRODUCTS<br>(For exposures to a chemical that is listed as both a carcinogen and a reproductive toxicant - Long-Form) | 109 |  <b>WARNING:</b> This product can expose you to chemicals including [name of one or more chemicals], which is/are known to the State of California to cause cancer and birth defects or other reproductive harm. For more information go to <a href="http://www.P65Warnings.ca.gov">www.P65Warnings.ca.gov</a>   |
| FOOD<br>(For exposure to a listed carcinogen)  | 110 |  <b>WARNING:</b> Consuming this product can expose you to chemicals including [name of one or more chemicals], which is/are known to the State of California to cause cancer. For more information go to <a href="http://www.P65Warnings.ca.gov/food">www.P65Warnings.ca.gov/food</a> .  |
| FOOD<br>(For exposure to a listed reproductive toxicant)   | 111 |  <b>WARNING:</b> Consuming this product can expose you to chemicals including [name of one or more chemicals], which is/are known to the State of California to cause birth defects or other reproductive harm. For more information go to <a href="http://www.P65Warnings.ca.gov/food">www.P65Warnings.ca.gov/food</a> .  |
| FOOD<br>(For exposure to both listed carcinogens and reproductive toxicants)   | 112 |  <b>WARNING:</b> Consuming this product can expose you to chemicals including [name of one or more chemicals], which is/are known to the State of California to cause cancer and [name of one or more chemicals], which is/are known to the State of California to cause birth defects or other reproductive harm. For more information go to <a href="http://www.P65Warnings.ca.gov/food">www.P65Warnings.ca.gov/food</a> . |
| FOOD<br>(For exposure to a chemical that is listed as both a carcinogen and a reproductive toxicant)                           | 113 |  <b>WARNING:</b> Consuming this product can expose you to chemicals including [name of one or more chemicals], which is/are known to the State of California to cause cancer and birth defects or other reproductive harm. For more information go to <a href="http://www.P65Warnings.ca.gov/food">www.P65Warnings.ca.gov/food</a> .   |
| ALCOHOLIC BEVERAGES  | 114 |  <b>WARNING:</b> Drinking distilled spirits, beer, coolers, wine and other alcoholic beverages may increase cancer risk, and, during pregnancy, can cause birth defects. For more information go to <a href="http://www.p65warnings.ca.gov/products/alcoholic-beverages">www.p65warnings.ca.gov/products/alcoholic-beverages</a>   |



|                             |     |   |
|-----------------------------|-----|---|
| DIESEL ENGINES              | 115 | <p> <b>WARNING:</b> Breathing diesel engine exhaust exposes you to chemicals known to the State of California to cause cancer and birth defects or other reproductive harm.</p> <ul style="list-style-type: none"> <li>• Always start and operate the engine in a well-ventilated area.</li> <li>• If in an enclosed area, vent the exhaust to the outside.</li> <li>• Do not modify or tamper with the exhaust system.</li> <li>• Do not idle the engine except as necessary.</li> </ul> <p>For more information, go to <a href="http://www.p65warnings.ca.gov/products/diesel">www.p65warnings.ca.gov/products/diesel</a> .</p>  |
| FURNITURE                   | 116 | <p> <b>WARNING:</b> This product can expose you to chemicals including [name of one or more chemicals], which is/are known to the State of California to cause cancer or birth defects or other reproductive harm. For more information go to <a href="http://www.P65Warnings.ca.gov/furniture">www.P65Warnings.ca.gov/furniture</a> .</p>   |
| RECREATIONAL MARINE VESSELS | 117 | <p> <b>WARNING:</b> Operating, servicing and maintaining a recreational marine vessel can expose you to chemicals including engine exhaust, carbon monoxide, phthalates, and lead, which are known to the State of California to cause cancer and birth defects or other reproductive harm. To minimize exposure, avoid breathing exhaust, service your vessel in a well-ventilated area and wear gloves or wash your hands frequently when servicing this vessel. For more information go to <a href="http://www.P65warnings.ca.gov/marine">www.P65warnings.ca.gov/marine</a> .</p>   |
| VEHICLES                    | 118 | <p> <b>WARNING:</b> Operating, servicing and maintaining a passenger vehicle or off-highway motor vehicle can expose you to chemicals including engine exhaust, carbon monoxide, phthalates, and lead, which are known to the State of California to cause cancer and birth defects or other reproductive harm. To minimize exposure, avoid breathing exhaust, do not idle the engine except as necessary, service your vehicle in a well-ventilated area and wear gloves or wash your hands frequently when servicing your vehicle. For more information go to <a href="http://www.P65Warnings.ca.gov/passenger-vehicle">www.P65Warnings.ca.gov/passenger-vehicle</a> .</p> |
| WOOD DUST (TOOLS)           | 119 | <p> <b>WARNING:</b> Drilling, sawing, sanding or machining wood products can expose you to wood dust, a substance known to the State of California to cause cancer. Avoid inhaling wood dust or use a dust mask or other safeguards for personal protection. For more information go to <a href="http://www.P65Warnings.ca.gov/wood">www.P65Warnings.ca.gov/wood</a> .</p>   |

For the background on the Proposition 65 warnings: <https://www.p65warnings.ca.gov/new-proposition-65-warnings>

For information about Proposition 65 and businesses: <https://oehha.ca.gov/proposition-65/businesses-and-proposition-65>

For information about chemicals listed under Proposition 65: <https://oehha.ca.gov/proposition-65/chemicals>

Example: XML, Request

XSD

API Schema > DataFeedMgmt > DataFeedSchema > AddingCA\_Prop65.xsd

POST [https://api.newegg.com/marketplace/datafeedmgmt/feeds/submitfeed?sellerid={sellerid}&requesttype=ITEM\\_CAPROP65\\_DATA](https://api.newegg.com/marketplace/datafeedmgmt/feeds/submitfeed?sellerid={sellerid}&requesttype=ITEM_CAPROP65_DATA)

Authorization: 720ddc067f4d115bd544aff46bc75634

SecretKey: 21EC2020-3AEA-1069-A2DD-08002B30309D

Content-Type: application/xml

Accept: application/xml

```
<NeweggEnvelope>
  <Header>
    <DocumentVersion>4.0</DocumentVersion>
  </Header>
  <MessageType>AddingCAProp65</MessageType>
  <Message>
    <Itemfeed>
      <Item>
        <SellerPartNumber>a006-test-001</SellerPartNumber>
        <NeweggItemNumber>9SIawe50008504</NeweggItemNumber>
        <WarningType_ID>103</WarningType_ID>
        <ChemicalName_Carcinogen><![CDATA[Acetaldehyde, Acetamide]]></ChemicalName_Carcinogen>
        <ChemicalName_ReproductiveToxicant/>
        <ChemicalName_Both/>
      </Item>
    </Itemfeed>
  </Message>
</NeweggEnvelope>
```

#### Example: Json, Request

POST https://api.newegg.com/marketplace/datafeedmgmt/feeds/submitfeed?sellerid={sellerid}&requesttype= ITEM\_CAPROP65\_DATA

Authorization: 720ddc067f4d115bd544aff46bc75634

SecretKey: 21EC2020-3AEA-1069-A2DD-08002B30309D

Content-Type: application/json

Accept: application/json

```
{
  "NeweggEnvelope": {
    "Header": { "DocumentVersion": "4.0" },
    "MessageType": "AddingCAProp65",
    "Message": {
      "Itemfeed": {
        "Item": {
          "SellerPartNumber": "a006-test-001",
          "NeweggItemNumber": "9SIawe50008504",
          "WarningType_ID": "103",
          "ChemicalName_Carcinogen": "Acetaldehyde, Acetamide"
```

```

    }
  }
}
}
}

```

### ITEM\_CHINATAXSETTING\_DATA

By submitting this template, you will be able to set the tax type for the items sold for China.

For schema, please download the XSD's and XML sample files from

[https://sellerportal.newegg.com/Guideline/Newegg\\_Marketplace\\_API\\_DeveloperGuide.zip](https://sellerportal.newegg.com/Guideline/Newegg_Marketplace_API_DeveloperGuide.zip)

The following information provides element definitions. You can also contact Newegg Marketplace Integration team:

[datafeeds@newegg.com](mailto:datafeeds@newegg.com) for assistance.

| Attribute       |                 |      |                  | Format  | Description   | Required                            |
|-----------------|-----------------|------|------------------|---------|---|-------------------------------------|
| DocumentVersion |                 |      |                  | Decimal | 1.0   | Y                                   |
| MessageType     |                 |      |                  | String  | BatchItemChinaTaxSetting  | Y                                   |
| Message         | ChinaTaxSetting | Item | SellerPartNumber | String  | A seller-defined unique identifier for an item.   | Y if NeweggItemNumber not provided. |
|                 |                 |      | NeweggItemNumber | String  | Newegg's unique identifier for an item  | Y if SellerPartNumber not provided. |
|                 |                 |      | TaxDutyType      | String  | Identify the tax and duty rules for items shipped to <b>China</b> by seller directly. Available values: <ul style="list-style-type: none"> <li><b>Default:</b> Follow the account level setting</li> <li><b>DDU:</b> Deliver Duties Unpaid. No duty or tax will be added to orders. Customers are responsible for additional duties and taxes during the customs clearance.</li> <li><b>DDP:</b> Deliver Duties Paid. Duties and taxes will be collected while customers placing orders. Sellers are responsible to pay all duties and taxes directly. Collected</li> </ul> | Y                                   |

|  |  |  |            |        |  |   |
|--|--|--|------------|--------|--|---|
|  |  |  |            |        | <p>amount will be remit to sellers along with regular payment transactions.</p> <ul style="list-style-type: none"> <li>• <b>ATI:</b> All tax included. All duties and taxes are included in item's selling price. No duty or tax will be added to orders. Sellers are responsible to pay all duties and taxes directly.</li> </ul>   |   |
|  |  |  | ImportType | String | <p>Identify the order import type for calculating the correct tax amount for items shipping to China by Seller (SBS). Available values:</p> <ul style="list-style-type: none"> <li>• <b>Default:</b> Follow the account level setting</li> <li>• <b>EE:</b> Taxes will be calculated as personal shipments. Recipient's photo ID number and the copy of ID will be provided for processing orders.</li> <li>• <b>EEP:</b> Taxes will be calculated as business to customer direct shipments, known as Cross-Border e-Commerce. Payment holder's photo ID number will be provided for processing orders.</li> </ul> | Y |

Example: XML, Request

## XSD

API Schema > DataFeedMgmt > DataFeedSchema > ItemChinaTaxSetting.xsd

POST

[https://api.newegg.com/marketplace/datafeedmgmt/feeds/submitfeed?sellerid={sellerid}&requesttype=ITEM\\_CHINATAXSETTING\\_DATA](https://api.newegg.com/marketplace/datafeedmgmt/feeds/submitfeed?sellerid={sellerid}&requesttype=ITEM_CHINATAXSETTING_DATA)

Authorization: 720ddc067f4d115bd544aff46bc75634

SecretKey: 21EC2020-3AEA-1069-A2DD-08002B30309D

Content-Type: application/xml

Accept: application/xml

```
<?xml version="1.0" encoding="UTF-8"?>
```

```

<NeweggEnvelope xsi:noNamespaceSchemaLocation="NeweggEnvelope.xsd"
xmlns:xsi="http://www.w3.org/2001/XMLSchema-instance">
  <Header>
    <DocumentVersion>1.0</DocumentVersion>
    <!--The identifier for the very of current feed; assigned by Newegg-->
  </Header>
  <MessageType>ItemChinaTaxSetting</MessageType>
  <Message>
    <ChinaTaxSetting>
      <Item>
        <SellerPartNumber>a006-test-001</SellerPartNumber>
        <!--A seller-defined unique identifier for an item. An alphanumeric string, max 40
characters including space-->
        <NeweggItemNumber>9SIAWE50008504</NeweggItemNumber>
        <!--Newegg's unique identifier for an item-->
        <TaxDutyType>Default</TaxDutyType>
        <ImportType>EEP</ImportType>
      </Item>
    </ChinaTaxSetting>
  </Message>
</NeweggEnvelope>

```

#### Example: Json, Request

```

POST https://api.newegg.com/marketplace/datafeedmgmt/feeds/submitfeed?sellerid={sellerid}&requesttype=PRICE\_DATA
Authorization: 720ddc067f4d115bd544aff46bc75634
SecretKey: 21EC2020-3AEA-1069-A2DD-08002B30309D
Content-Type: application/json
Accept: application/json

{
  "NeweggEnvelope": {
    "-xmlns:xsi": "http://www.w3.org/2001/XMLSchema-instance",
    "-xsi:noNamespaceSchemaLocation": "NeweggEnvelop.xsd",
    "Header": { "DocumentVersion": "1.0" },
    "MessageType": "ItemChinaTaxSetting",
    "Message": {
      "ChinaTaxSetting": {
        "Item": {
          "SellerPartNumber": "a006-test-001",
          "NeweggItemNumber": "9SIAWE50008504",

```

```

        "TaxDutyType": "Default",
        "ImportType": "EEP"
    }
}
}
}
}

```

12.1.3. Response Body

| Attribute         |               |              |              | Format        | Description  |  |
|-------------------|---------------|--------------|--------------|---------------|--|--|
| NeweggAPIResponse | IsSuccess     |              |              | String        | Used to identify the operation of submitting datafeed is successful<br>True or False |  |
|                   | OperationType |              |              | String        | Fixed value: SubmitFeedResponse  |  |
|                   | SellerID      |              |              | String        | Your seller ID   |  |
|                   | ResponseBody  | ResponseList | ResponseInfo | RequestId     | String   | The Identifier of a request  |
|                   |               |              |              | RequestType   | String   | ITEM_DATA<br>INVENTORY_AND_PRICE_DATA<br>INVENTORY_DATA<br>PRICE_DATA<br>ITEM_COUNTRY_RESTRICTION_DATA<br>ORDER_SHIP_NOTICE_DATA<br>MULTICHANNEL_ORDER_DATA<br>ITEM_SUBSCRIPTION<br>VOLUME_DISCOUNT_DATA<br>ITEM_PROMOTION_DATA<br>ITEM_PREMIER_MARK_DATA<br>ITEM_WARRANTY_DATA<br>ITEM_CAPROP65_DATA<br>ITEM_CHINATAXSETTING_DATA |
|                   |               |              |              | RequestDate   | String   | The date when the feed was submitted. (Pacific Standard Time)  |
|                   |               |              |              | RequestStatus | String   | The status of the feed submission.<br>SUBMITTED<br>IN_PROGRESS<br>FINISHED<br>CANCELLED  |
|                   | Memo          |              |              | String        | Additional Information   |  |

## Example: XML, Response

### XSD

API Schema > DataFeedMgmt > DataFeedSchema > SubmitFeedResponse.xsd

```
<?xml version="1.0" encoding="utf-8"?>
<NeweggAPIResponse>
  <IsSuccess>true</IsSuccess>
  <OperationType>SubmitFeedResponse</OperationType>
  <SellerID>A006</SellerID>
  <ResponseBody>
    <ResponseList>
      <ResponseInfo>
        <RequestId>2291326430</RequestId>
        <RequestType>ITEM_DATA</RequestType>
        <RequestDate>2/16/2012 12:29:19</RequestDate>
        <RequestStatus>SUBMITTED</RequestStatus>
      </ResponseInfo>
    </ResponseList>
  </ResponseBody>
  <Memo />
</NeweggAPIResponse>
```

## Example: Json, Response

```
{
  "IsSuccess": true,
  "OperationType": "SubmitFeedResponse",
  "ResponseBody": {
    "ResponseList": [{
      "RequestDate": "2\22\2012 17:24:35",
      "RequestId": "2PQCX3CMQ82MK",
      "RequestStatus": "SUBMITTED",
      "RequestType": "ITEM_DATA"
    }]
  },
  "SellerID": "A006"
}
```

## 12.1.4. Request Failure Errors

For common HTTP error responses, please refer to [Common Error Responses](#)

| Error Code | Description   |
|------------|---|
| DF003      | The MaxCount (maximum request records) CANNOT be over 30000.  |
| DF004      | Unfortunately, we are unable to process your request at this time. We apologize for the inconvenience. Please try again later.  |
| DF011      | Your data feed request will not be processed during the scheduled data feed processing restriction from [{begin timestamp: hh:mm:ss, MM/DD/YYYY}] to [{end timestamp: hh:mm:ss, MM/DD/YYYY}]. Please contact datafeeds@newegg.com if you have any question or concern. Thank you for your patience. |

Example: XML, Response

```
<?xml version="1.0" encoding="utf-8"?>
<Errors>
  <Error>
    <Code>DF003</Code>
    <Message>The MaxCount (maximum request records) CANNOT be over 30000</Message>
  </Error>
</Errors>
```

Example: Json, Response

```
{
  "Code": "DF003",
  "Message": "The MaxCount (maximum request records) CANNOT be over 30000"
}
```

## 12.2. Get Feed Status

Get the status of specified feed request by specified query conditions.

### 12.2.1. Resource URL & Information

Resource URL

```
https://api.newegg.com/marketplace/datafeedmgmt/feeds/status?sellerid={sellerid}
```

Note: Please make sure your request URL is all in lower case (except for Seller ID) and cannot contain any blank spaces or line breaks.



## Parameters

| Name     | Required? | Description                          |
|----------|-----------|--------------------------------------|
| sellerId | Yes       | Your Seller ID on Newegg Marketplace |

## Resource Information

| HTTP Method | Authentication? | Request Formats | Response Formats | Rate Limited?           |
|-------------|-----------------|-----------------|------------------|-------------------------|
| PUT         | Required        | XML, Json       | XML, Json        | 1000 per min per client |

## 12.2.2. Request Body

| Attribute        |               |                  |                 | Required?   | Format | Description  |  |
|------------------|---------------|------------------|-----------------|-------------|--------|--|--|
| NeweggAPIRequest | IssueUser     |                  |                 | No          | String | Specify your eligible seller account (email address) here. |  |
|                  | OperationType |                  |                 | Yes         | String | Fixed value: GetFeedStatusRequest                          |  |
|                  | RequestBody   | GetRequestStatus | RequestIDList   | RequestID   | No     | String   | A list of feed Task ID, other condition will be ignored if specify an ID in the list   |
|                  |               |                  | RequestTypeList | RequestType | No     | String   | ITEM_DATA<br>INVENTORY_AND_PRICE_DATA<br>INVENTORY_DATA<br>PRICE_DATA<br>ITEM_COUNTRY_RESTRICTION_DATA<br>ORDER_SHIP_NOTICE_DATA<br>MULTICHANNEL_ORDER_DATA<br>ITEM_SUBSCRIPTION<br>VOLUME_DISCOUNT_DATA<br>ITEM_PROMOTION_DATA<br>ITEM_PREMIER_MARK_DATA<br>ITEM_WARRANTY_DATA<br>ITEM_CAPROP65_DATA<br>ITEM_CHINATAXSETTING_DATA |
|                  |               |                  | MaxCount        |             | No     | Integer  | The maximum return records. Default is 100. If you specified over than 100, the system still return 100 records.   |

|  |  |  |                 |    |          |   |
|--|--|--|-----------------|----|----------|---|
|  |  |  | RequestStatus   | No | String   | The status of the feed submission.<br>Available values:<br>ALL (Default)<br>SUBMITTED<br>IN_PROGRESS<br>FINISHED<br>CANCELLED |
|  |  |  | RequestDateFrom | No | DateTime | Search by request date range. (Pacific Standard Time)<br>Please refer to the Acceptable Date Format                           |
|  |  |  | RequestDateTo   | No | DateTime | Search by request date range. (Pacific Standard Time)<br>Please refer to the Acceptable Date Format                           |

Example: XML, Request

## XSD

API Schema > DataFeedMgmt > GetFeedStatus > GetFeedStatusRequest.xsd

```
PUT https://api.newegg.com/marketplace/datafeedmgmt/feeds/status?sellerid={sellerid}
Authorization: 720ddc067f4d115bd544aff46bc75634
SecretKey: 21EC2020-3AEA-1069-A2DD-08002B30309D
Content-Type: application/xml
Accept: application/xml

<NeweggAPIRequest>
<OperationType>GetFeedStatusRequest</OperationType>
<RequestBody>
  <GetRequestStatus>
    <RequestIDList>
      <RequestID>2PQCX3SPZ3QBF</RequestID>
    </RequestIDList>
    <MaxCount>100</MaxCount>
    <RequestStatus>ALL</RequestStatus>
    <RequestDateFrom/>
    <RequestDateTo/>
  </GetRequestStatus>
</RequestBody>
</NeweggAPIRequest>
```

Example: Json, Request

```

PUT https://api.newegg.com/marketplace/datafeedmgmt/feeds/status?sellerid={sellerid}
Authorization: 720ddc067f4d115bd544aff46bc75634
SecretKey: 21EC2020-3AEA-1069-A2DD-08002B30309D
Content-Type: application/json
Accept: application/json

```

```

{
  "OperationType": "GetFeedStatusRequest",
  "RequestBody": {
    "GetRequestStatus": {
      "RequestIDList": { "RequestID": "2PQCX3SPZ3QBF" },
      "MaxCount": "100",
      "RequestStatus": "ALL"
    }
  }
}

```

### 12.2.3. Response Body

| Attribute         |               |   |   |           | Format | Description  |
|-------------------|---------------|---|---|-----------|--------|--|
| NeweggAPIResponse | IsSuccess     |   |   |           | String | Used to identify the operation of Get feed status is successful<br>True or False |
|                   | OperationType |   |   |           | String | Fixed value: GetFeedStatusResponse   |
|                   | SellerID      |   |   |           | String | Your seller ID   |
|                   | R             | R | R | RequestId | String | The Identifier of a request  |

|  |  |  |  |               |        |  |
|--|--|--|--|---------------|--------|--|
|  |  |  |  | RequestType   | String | ITEM_DATA<br>INVENTORY_AND_PRICE_DATA<br>INVENTORY_DATA<br>PRICE_DATA<br>ITEM_COUNTRY_RESTRICTION_DATA<br>ORDER_SHIP_NOTICE_DATA<br>MULTICHANNEL_ORDER_DATA<br>ITEM_SUBSCRIPTION<br>VOLUME_DISCOUNT_DATA<br>ITEM_PROMOTION_DATA<br>ITEM_PREMIER_MARK_DATA<br>ITEM_WARRANTY_DATA<br>ITEM_CAPROP65_DATA<br>ITEM_CHINATAXSETTING_DATA |
|  |  |  |  | RequestDate   | String | The date when the feed was submitted. (Pacific Standard Time)  |
|  |  |  |  | RequestStatus | String | The status of the feed submission.<br>Available values:<br>SUBMITTED<br>IN_PROGRESS<br>FINISHED<br>CANCELLED   |
|  |  |  |  | Memo          | String | Detailed error information   |

Example: XML, Response

XSD

API Schema > DataFeedMgmt > GetFeedStatus > GetFeedStatusResponse.xsd

```
<?xml version="1.0" encoding="utf-8"?>
<NeweggAPIResponse>
  <IsSuccess>true</IsSuccess>
  <OperationType>GetFeedStatusResponse</OperationType>
  <SellerID>A006</SellerID>
  <ResponseBody>
    <ResponseList>
      <ResponseInfo>
        <RequestId>2PQCX3SPZ3QBF</RequestId>
        <RequestType>ITEM_DATA</RequestType>
        <RequestDate>2/22/2012 17:25:10</RequestDate>
        <RequestStatus>FINISHED</RequestStatus>
      </ResponseInfo>
    </ResponseList>
  </ResponseBody>
</NeweggAPIResponse>
```

```
        </ResponseInfo>
    </ResponseList>
</ResponseBody>
</NeweggAPIResponse>
```

#### Example: Json, Response

```
{
  "IsSuccess": true,
  "OperationType": "GetFeedStatusResponse",
  "ResponseBody": {
    "ResponseList": [{
      "RequestDate": "2\22\2012 17:25:10",
      "RequestId": "2PQCX3SPZ3QBF",
      "RequestStatus": "FINISHED",
      "RequestType": "ITEM_DATA"
    }]
  },
  "SellerID": "A006"
}
```

### 12.2.4. Request Failure Errors

For common HTTP error responses, please refer to [Common Error Responses](#)

#### Example: XML, Response

```
<?xml version="1.0" encoding="utf-8"?>
<Errors>
  <Error>
    <Code>CE001</Code>
    <Message>SellerID cannot be null or empty</Message>
  </Error>
</Errors>
```

#### Example: Json, Response

```
{
```

```
"Code": "CE001",
"Message": "SellerID cannot be null or empty"
}
```

## 12.3. Get Feed Result

When your datafeed status is finished, you can use this interface to get the processing report.

### 12.3.1. Resource URL & Information

#### Resource URL

```
https://api.newegg.com/marketplace/datafeedmgmt/feeds/result/{Requestid}?sellerid={sellerid}
```

Note: Please make sure your request URL is all in lower case (except for Seller ID and Request ID) and cannot contain any blank spaces or line breaks.

#### Parameters

| Name        | Required? | Description                                  |
|-------------|-----------|--|
| sellerid    | Yes       | Your seller ID on Newegg Marketplace         |
| {Requestid} | Yes       | The request ID of the submitted feed request |

#### Resource Information

| HTTP Method | Authentication? | Request Formats | Response Formats | Rate Limited?           |
|-------------|-----------------|-----------------|------------------|-------------------------|
| GET         | Required        | XML, Json       | XML, Json        | 1000 per min per client |

### 12.3.2. Request Body

#### Example: XML, Request

```
GET https://api.newegg.com/marketplace/datafeedmgmt/feeds/result/{Requestid}?sellerid={sellerid}
Authorization: 720ddc067f4d115bd544aff46bc75634
SecretKey: 21EC2020-3AEA-1069-A2DD-08002B30309D
Content-Type: application/xml
Accept: application/xml
```

#### Example: Json, Request

```
GET https://api.newegg.com/marketplace/datafeedmgmt/feeds/result/{Requestid}?sellerid={sellerid}
Authorization: 720ddc067f4d115bd544aff46bc75634
```

SecretKey: 21EC2020-3AEA-1069-A2DD-08002B30309D

Content-Type: application/json

Accept: application/json

### 12.3.3. Response Body

The following information provides element definitions for processing report

| Attribute       |                  |                     | Description  | Required   |   |
|-----------------|------------------|---------------------|--|--|---|
| DocumentVersion |                  |                     | The identifier for the version of current datafeed; assigned by Newegg | Y  |   |
| MessageType     |                  |                     | ProcessingReport   | Y  |   |
| Message         | ProcessingReport | OriginalMessageName |  | Available value to identify processed message  | Y |
|                 |                  | OriginalMessageType |  | Available value to identify processed message  | Y |
|                 |                  | ProcessedStamp      |  | The time stamp for processed message. Time format: 8/12/2010 9:32:33 PM  | Y |
|                 |                  | StatusCode          |  | Available value to identify message processing status  | Y |
|                 |                  | ProcessedCount      |  | Identify the total processed records.  | N |
|                 |                  | SuccessCount        |  | Identify the total successfully processed records.   | N |
|                 |                  | WithErrorCount      |  | Identify the total error processed records.  | N |
|                 | Result           | AdditionalInfo      |  | Error and warning information, available as the following components:<br>SellerPartNumber<br>ManufacturePartNumber<br>NeweggItemNumber<br>UPC<br>OrderNumber<br>TrackingNumber | N |
|                 | ErrorList        | ErrorDescription    |  | Identify the reason of an error  | N |

### ITEM\_DATA

Example: XML, Response

### XSD

API Schema > DataFeedMgmt > DataFeedSchema > ProcessingReport.xsd

```

<?xml version="1.0" encoding="utf-8"?>
<NeweggEnvelope>
  <Header>
    <DocumentVersion>1.0</DocumentVersion>
  </Header>
  <MessageType>ProcessingReport</MessageType>
  <Message>
    <ProcessingReport>
      <OriginalMessageName>APIAutoFile.xml</OriginalMessageName> <!-- please ignore this element -
->
      <StatusCode>ProcessReport</StatusCode>
      <ProcessingSummary>
        <ProcessedCount>3</ProcessedCount>
        <SuccessCount>1</SuccessCount>
        <WithErrorCount>2</WithErrorCount>
      </ProcessingSummary>
      <Result>
        <AdditionalInfo>
          <SubCategoryID>1648</SubCategoryID>
          <SellerPartNumber>sellerparttest001</SellerPartNumber>
          <ManufacturerPartNumberOrISBN>mftparttest001</ManufacturerPartNumberOrISBN>
          <UPC />
        </AdditionalInfo>
        <ErrorList>
          <ErrorDescription>Error(s). Item not created.</ErrorDescription>
          <ErrorDescription>Manufacturer - The manufacturer does not exist in our system. Please
contact Marketplace Support for more information.</ErrorDescription>
        </ErrorList>
      </Result>
      <Result>
        <AdditionalInfo>
          <SubCategoryID>1648</SubCategoryID>
          <SellerPartNumber>sellerparttest002</SellerPartNumber>
          <ManufacturerPartNumberOrISBN>mftparttest002</ManufacturerPartNumberOrISBN>
          <UPC>null</UPC>
        </AdditionalInfo>
        <ErrorList>
          <ErrorDescription>Error(s). Item not created.</ErrorDescription>
          <ErrorDescription>UPC - Format Error: UPC must be an numeric string of at least 12
digits.</ErrorDescription>

```



```

    </ErrorList>
  </Result>
</ProcessingReport>
</Message>
</NeweggEnvelope>

```

#### Example: Json, Response

```

{
  "NeweggEnvelope": {
    "Header": {
      "DocumentVersion": "1.0"
    },
    "MessageType": "ProcessingReport",
    "Message": {
      "ProcessingReport": {
        "OriginalMessageName": "APIAutoFile.xml",
        "StatusCode": "ProcessReport",
        "ProcessingSummary": {
          "ProcessedCount": "3",
          "SuccessCount": "1",
          "WithErrorCount": "2"
        },
        "Result": [
          {
            "AdditionalInfo": {
              "SubCategoryID": "1648",
              "SellerPartNumber": "sellerparttest001",
              "ManufacturerPartNumberOrISBN": "mftparttest001"
            },
            "ErrorList": {
              "ErrorDescription": [
                "Error(s). Item not created.",
                "Manufacturer - The manufacturer does not exist in our system. Please contact Marketplace Support for more information."
              ]
            }
          },
          {
            "AdditionalInfo": {
              "SubCategoryID": "1648",

```



```

        <SuccessCount>7</SuccessCount>
        <WithErrorCount>0</WithErrorCount>
    </ProcessingSummary>
</ProcessingReport>
</Message>
</NeweggEnvelope>

```

#### Example: Json, Response

```

{
  "NeweggEnvelope": {
    "Header": { "DocumentVersion": "1.0" },
    "MessageType": "ProcessingReport",
    "Message": {
      "ProcessingReport": {
        "OriginalMessageName": "APIAutoFile.xml",
        "StatusCode": "ProcessReport",
        "OriginalMessageType": "Inventory",
        "ProcessedStamp": "2/7/2012 5:10:00 AM,PST",
        "ProcessingSummary": {
          "ProcessedCount": "7",
          "SuccessCount": "7",
          "WithErrorCount": "0"
        }
      }
    }
  }
}

```

## INVENTORY\_DATA

#### Example: XML, Response

#### XSD

API Schema > DataFeedMgmt > DataFeedSchema > ProcessingReport.xsd

```

<?xml version="1.0" encoding="utf-8"?>
<NeweggEnvelope>
  <Header>
    <DocumentVersion>1.0</DocumentVersion>

```

```

</Header>
<MessageType>ProcessingReport</MessageType>
<Message>
  <ProcessingReport>
    <OriginalMessageName>APIAutoFile.xml</OriginalMessageName>
    <StatusCode>ProcessReport</StatusCode>
    <OriginalMessageType>Inventory</OriginalMessageType>
    <ProcessedStamp>2/7/2012 5:10:00 AM,PST</ProcessedStamp>
    <ProcessingSummary>
      <ProcessedCount>7</ProcessedCount>
      <SuccessCount>7</SuccessCount>
      <WithErrorCount>0</WithErrorCount>
    </ProcessingSummary>
  </ProcessingReport>
</Message>
</NeweggEnvelope>

```

#### Example: Json, Response

```

{
  "NeweggEnvelope": {
    "Header": { "DocumentVersion": "1.0" },
    "MessageType": "ProcessingReport",
    "Message": {
      "ProcessingReport": {
        "OriginalMessageName": "APIAutoFile.xml",
        "StatusCode": "ProcessReport",
        "OriginalMessageType": "Inventory",
        "ProcessedStamp": "2/7/2012 5:10:00 AM,PST",
        "ProcessingSummary": {
          "ProcessedCount": "7",
          "SuccessCount": "7",
          "WithErrorCount": "0"
        }
      }
    }
  }
}

```

## PRICE\_DATA

Example: XML, Response

### XSD

API Schema > DataFeedMgmt > DataFeedSchema > ProcessingReport.xsd

```
<?xml version="1.0" encoding="utf-8"?>
<NeweggEnvelope>
  <Header>
    <DocumentVersion>1.0</DocumentVersion>
  </Header>
  <MessageType>ProcessingReport</MessageType>
  <Message>
    <ProcessingReport>
      <OriginalMessageName>APIAutoFile.xml</OriginalMessageName>
      <StatusCode>ProcessReport</StatusCode>
      <OriginalMessageType>Price</OriginalMessageType>
      <ProcessedStamp>2/7/2012 5:10:00 AM,PST</ProcessedStamp>
      <ProcessingSummary>
        <ProcessedCount>7</ProcessedCount>
        <SuccessCount>7</SuccessCount>
        <WithErrorCount>0</WithErrorCount>
      </ProcessingSummary>
    </ProcessingReport>
  </Message>
</NeweggEnvelope>
```

Example: Json, Response

```
{
  "NeweggEnvelope": {
    "Header": { "DocumentVersion": "1.0" },
    "MessageType": "ProcessingReport",
    "Message": {
      "ProcessingReport": {
        "OriginalMessageName": "APIAutoFile.xml",
        "StatusCode": "ProcessReport",
        "OriginalMessageType": "Price",
        "ProcessedStamp": "2/7/2012 5:10:00 AM,PST",
```

```

    "ProcessingSummary": {
      "ProcessedCount": "7",
      "SuccessCount": "7",
      "WithErrorCount": "0"
    }
  }
}
}
}
}

```

## ITEM\_COUNTRY\_RESTRICTION\_DATA

Example: XML, Response

### XSD

API Schema > DataFeedMgmt > DataFeedSchema > ProcessingReport.xsd

```

<?xml version="1.0" encoding="UTF-8"?>
<NeweggEnvelope>
  <Header>
    <DocumentVersion>1.0</DocumentVersion>
  </Header>
  <MessageType>ProcessingReport</MessageType>
  <Message>
    <ProcessingReport>
      <OriginalMessageName><![CDATA[Batch_CountryExclusionTest.xml]]></OriginalMessageName>
      <StatusCode>ProcessReport</StatusCode>
      <OriginalMessageType>ExcludeSellingCountry</OriginalMessageType>
      <ProcessedStamp>1/1/2015 2:25:03 PM,PST</ProcessedStamp>
      <ProcessingSummary>
        <ProcessedCount>1</ProcessedCount>
        <SuccessCount>0</SuccessCount>
        <WithErrorCount>1</WithErrorCount>
      </ProcessingSummary>
      <Result>
        <AdditionalInfo>
          <SellerPartNumber><![CDATA[K59622]]></SellerPartNumber>
          <NeweggItemNumber><![CDATA[9SIA0060909188]]></NeweggItemNumber>
        </AdditionalInfo>
        <ErrorList>

```

```

        <ErrorDescription><![CDATA[ExcludeCountry - The ExcludeCountry is
invalid.]]></ErrorDescription>
    </ErrorList>
</Result>
</ProcessingReport>
</Message>
</NeweggEnvelope>

```

#### Example: Json, Response

```

{
  "NeweggEnvelope": {
    "Header": { "DocumentVersion": "1.0" },
    "MessageType": "ProcessingReport",
    "Message": {
      "ProcessingReport": {
        "OriginalMessageName": "Batch_CountryExclusionTest.xml",
        "StatusCode": "ProcessReport",
        "OriginalMessageType": "ExcludeSellingCountry",
        "ProcessedStamp": "1/1/2015 2:25:03 PM,PST",
        "ProcessingSummary": {
          "ProcessedCount": "1",
          "SuccessCount": "0",
          "WithErrorCount": "1"
        },
      },
      "Result": {
        "AdditionalInfo": {
          "SellerPartNumber": "K59622",
          "NeweggItemNumber": "9SIA0690909188"
        },
        "ErrorList": { "ErrorDescription": "ExcludeCountry - The ExcludeCountry is invalid." }
      }
    }
  }
}

```

## ORDER\_SHIP\_NOTICE\_DATA

Example: XML, Response

### XSD

API Schema > DataFeedMgmt > DataFeedSchema > ProcessingReport.xsd

```
<?xml version="1.0" encoding="utf-8"?>
<NeweggEnvelope>
  <Header>
    <DocumentVersion>1.0</DocumentVersion>
  </Header>
  <MessageType>ProcessingReport</MessageType>
  <Message>
    <ProcessingReport>
      <OriginalMessageName>APIAutoFile.xml</OriginalMessageName>
      <StatusCode>ProcessReport</StatusCode>
      <OriginalMessageType>ShipNotice</OriginalMessageType>
      <ProcessedStamp>2/7/2012 5:35:02 AM,PST</ProcessedStamp>
      <ProcessingSummary>
        <ProcessedCount>1</ProcessedCount>
        <SuccessCount>1</SuccessCount>
        <WithErrorCount>0</WithErrorCount>
      </ProcessingSummary>
    </ProcessingReport>
  </Message>
</NeweggEnvelope>
```

Example: Json, Response

```
{
  "NeweggEnvelope": {
    "Header": { "DocumentVersion": "1.0" },
    "MessageType": "ProcessingReport",
    "Message": {
      "ProcessingReport": {
        "OriginalMessageName": "APIAutoFile.xml",
        "StatusCode": "ProcessReport",
        "OriginalMessageType": "ShipNotice",
        "ProcessedStamp": "2/7/2012 5:35:02 AM,PST",
```



```

    "ProcessingSummary": {
      "ProcessedCount": "1",
      "SuccessCount": "1",
      "WithErrorCount": "0"
    }
  }
}
}
}
}

```

## MULTICHANNEL\_ORDER\_DATA

Example: XML, Response

### XSD

API Schema > DataFeedMgmt > DataFeedSchema > ProcessingReport.xsd

```

<?xml version="1.0" encoding="utf-8"?>
<NeweggEnvelope>
  <Header>
    <DocumentVersion>1.0</DocumentVersion>
  </Header>
  <MessageType>ProcessingReport</MessageType>
  <Message>
    <ProcessingReport>
      <OriginalMessageName>APIAutoFile.xml</OriginalMessageName>
      <!-- please ignore this element -->
      <StatusCode>ProcessReport</StatusCode>
      <ProcessingSummary>
        <ProcessedCount>2</ProcessedCount>
        <SuccessCount>1</SuccessCount>
        <WithErrorCount>1</WithErrorCount>
      </ProcessingSummary>
      <Result>
        <AdditionalInfo>
          <SellerOrderID>3910117</SellerOrderID>
          <SellerPartNumber>XAUB2511-100PAS</SellerPartNumber>
        </AdditionalInfo>
        <ErrorList>
          <Error>

```

```

        <ErrorDescription>Error(s). Process failed.</ErrorDescription>
    </Error>
    <Error>
        <ErrorDescription>SellerPart # - Item(s) does not exist.</ErrorDescription>
    </Error>
</ErrorList>
</Result>
</ProcessingReport>
</Message>
</NeweggEnvelope>

```

#### Example: Json, Response

```

{
  "NeweggEnvelope": {
    "Header": { "DocumentVersion": "1.0" },
    "MessageType": "ProcessingReport",
    "Message": {
      "ProcessingReport": {
        "OriginalMessageName": "APIAutoFile.xml",
        "StatusCode": "ProcessReport",
        "ProcessingSummary": {
          "ProcessedCount": "2",
          "SuccessCount": "1",
          "WithErrorCount": "1"
        },
      },
      "Result": {
        "AdditionalInfo": {
          "SellerOrderID": "3910117",
          "SellerPartNumber": "XAUB2511-100PAS"
        },
        "ErrorList": {
          "Error": [
            { "ErrorDescription": "Error(s). Process failed." },
            { "ErrorDescription": "SellerPart # - Item(s) does not exist." }
          ]
        }
      }
    }
  }
}

```

## ITEM\_SUBSCRIPTION

Example: XML, Response

### XSD

API Schema > DataFeedMgmt > DataFeedSchema > ProcessingReport.xsd

```
<NeweggEnvelope>
  <Header>
    <DocumentVersion>1.0</DocumentVersion>
  </Header>
  <MessageType>ProcessingReport</MessageType>
  <Message>
    <ProcessingReport>
      <OriginalMessageName>Subscription</OriginalMessageName>
      <StatusCode>ProcessReport</StatusCode>
      <OriginalMessageType>Subscription</OriginalMessageType>
      <ProcessedStamp>6/25/2014 1:50:02 AM,PST</ProcessedStamp>
      <ProcessingSummary>
        <ProcessedCount>2</ProcessedCount>
        <SuccessCount>1</SuccessCount>
        <WithErrorCount>1</WithErrorCount>
      </ProcessingSummary>
      <Result>
        <AdditionalInfo>
          <SellerPartNumber>JACKETEST0921001003</SellerPartNumber>
        </AdditionalInfo>
        <ErrorList>
          <Error>
            <ErrorElement>SellerPartNumber</ErrorElement>
            <ErrorDescription>
              <![CDATA[ SellerPart# is invalid. ]]>
            </ErrorDescription>
          </Error>
        </ErrorList>
      </Result>
    </ProcessingReport>
  </Message>
</NeweggEnvelope>
```

## Example: Json, Response

```
{
  "NeweggEnvelope": {
    "Header": { "DocumentVersion": "1.0" },
    "MessageType": " Subscription",
    "Message": {
      "ProcessingReport": {
        "OriginalMessageName": " Subscription",
        "StatusCode": "ProcessReport",
        "ProcessingSummary": {
          "ProcessedCount": "2",
          "SuccessCount": "1",
          "WithErrorCount": "1"
        },
        "Result": {
          "AdditionalInfo": {
            "SellerPartNumber": "JACKETEST0921001003"
          },
          "ErrorList": {
            "Error": [
              { "ErrorDescription": "SellerPart # - Item(s) does not exist." }
            ]
          }
        }
      }
    }
  }
}
```

## VOLUME\_DISCOUNT\_DATA

## Example: XML, Response

## XSD

API Schema > DataFeedMgmt > DataFeedSchema > ProcessingReport.xsd

```
<?xml version="1.0" encoding="UTF-8"?>
<NeweggEnvelope>
  <Header>
```

```

<DocumentVersion>1.0</DocumentVersion>
</Header>
<MessageType>ProcessingReport</MessageType>
<Message>
  <ProcessingReport>
    <OriginalMessageName><![CDATA[VolumeDiscountTest.xml]]></OriginalMessageName>
    <StatusCode>ProcessReport</StatusCode>
    <OriginalMessageType>VolumeDiscount</OriginalMessageType>
    <ProcessedStamp>6/12/2014 10:29:38 AM,PST</ProcessedStamp>
    <ProcessingSummary>
      <ProcessedCount>2</ProcessedCount>
      <SuccessCount>1</SuccessCount>
      <WithErrorCount>1</WithErrorCount>
    </ProcessingSummary>
    <Result>
      <AdditionalInfo>
        <SellerPartNumber><![CDATA[phy_3890_USA_9SI_5]]></SellerPartNumber>
        <ItemNumber><![CDATA[9SIA0060004809]]></ItemNumber>
      </AdditionalInfo>
      <ErrorList>
        <ErrorDescription><![CDATA[SellerItemNumber: '9SIA0060004809', Country Code: 'USA' and
Company Code: '1003' has no Volume Discount Setting.]]></ErrorDescription>
      </ErrorList>
    </Result>
  </ProcessingReport>
</Message>
</NeweggEnvelope>

```

#### Example: Json, Response

```

{
  "NeweggEnvelope": {
    "-xmlns:xsi": "http://www.w3.org/2001/XMLSchema-instance",
    "Header": { "DocumentVersion": "1.0" },
    "MessageType": "ProcessingReport",
    "Message": {
      "ProcessingReport": {
        "OriginalMessageName": "VolumeDiscountTest.xml",
        "StatusCode": "ProcessReport",
        "OriginalMessageType": "VolumeDiscount",
        "ProcessedStamp": "6/12/2014 10:29:38,PST",

```

```

    "ProcessingSummary": {
      "ProcessedCount": "2",
      "SuccessCount": "1",
      "WithErrorCount": "1"
    },
    "Result": {
      "AdditionalInfo": {
        "SellerPartNumber": "phy_3890_USA_9SI_5",
        "ItemNumber": "9SIA0060004809"
      },
      "ErrorList": { "ErrorDescription": "SellerItemNumber: '9SIA0060004809', Country Code:
'USA' and Company Code: '1003' has no Volume Discount Setting." }
    }
  }
}

```

## ITEM\_PROMOTION\_DATA

Example: XML, Response

### XSD

API Schema > DataFeedMgmt > DataFeedSchema > ProcessingReport.xsd

```

<?xml version="1.0" encoding="UTF-8"?>
<NeweggEnvelope xmlns:xsi="http://www.w3.org/2001/XMLSchema-instance">
  <Header>
    <DocumentVersion>1.0</DocumentVersion>
  </Header>
  <MessageType>ProcessingReport</MessageType>
  <Message>
    <ProcessingReport>
      <OriginalMessageName><![CDATA[ItemPromotion.xml]]></OriginalMessageName>
      <StatusCode>ProcessReport</StatusCode>
      <OriginalMessageType>ItemPromotion</OriginalMessageType>
      <ProcessedStamp>6/12/2014 10:29:38 AM,PST</ProcessedStamp>
      <ProcessingSummary>
        <ProcessedCount>2</ProcessedCount>
        <SuccessCount>1</SuccessCount>

```

```

    <WithErrorCount>1</WithErrorCount>
  </ProcessingSummary>
</Result>
  <AdditionalInfo>
    <SellerPartNumber><![CDATA[phy_3890_USA_9SI_5]]></SellerPartNumber>
    <ItemNumber><![CDATA[9SIA0060004809]]></ItemNumber>
  </AdditionalInfo>
  <ErrorList>
    <ErrorDescription><![CDATA[SellerItemNumber: '9SIA0060004809', Promo End Date must be
after Promo Start Date.]]></ErrorDescription>
  </ErrorList>
</Result>
</ProcessingReport>
</Message>
</NeweggEnvelope>

```

#### Example: Json, Response

```

{
  "NeweggEnvelope": {
    "-xmlns:xsi": "http://www.w3.org/2001/XMLSchema-instance",
    "Header": { "DocumentVersion": "1.0" },
    "MessageType": "ProcessingReport",
    "Message": {
      "ProcessingReport": {
        "OriginalMessageName": "ItemPromotion.xml",
        "StatusCode": "ProcessReport",
        "OriginalMessageType": "ItemPromotion",
        "ProcessedStamp": "6/12/2014 10:29:38 AM,PST",
        "ProcessingSummary": {
          "ProcessedCount": "2",
          "SuccessCount": "1",
          "WithErrorCount": "1"
        },
      },
      "Result": {
        "AdditionalInfo": {
          "SellerPartNumber": "phy_3890_USA_9SI_5",
          "ItemNumber": "9SIA0060004809"
        },
        "ErrorList": {"ErrorDescription": "SellerItemNumber: '9SIA0060004809', Promo End Date
must be after Promo Start Date."}
      }
    }
  }
}

```

```

    }
  }
}
}
}

```

## ITEM\_PREMIER\_MARK\_DATA

Example: XML, Response

```

<?xml version="1.0" encoding="UTF-8"?>
<NeweggEnvelope xmlns:xsi="http://www.w3.org/2001/XMLSchema-instance">
  <Header>
    <DocumentVersion>1.0</DocumentVersion>
  </Header>
  <MessageType>ProcessingReport</MessageType>
  <Message>
    <ProcessingReport>
      <OriginalMessageName><![CDATA[ItemPremierMark.xml]]></OriginalMessageName>
      <StatusCode>ProcessReport</StatusCode>
      <OriginalMessageType>ItemPremierMark</OriginalMessageType>
      <ProcessedStamp>6/12/2014 10:29:38 AM, PST</ProcessedStamp>
      <ProcessingSummary>
        <ProcessedCount>2</ProcessedCount>
        <SuccessCount>1</SuccessCount>
        <WithErrorCount>1</WithErrorCount>
      </ProcessingSummary>
      <Result>
        <AdditionalInfo>
          <SellerPartNumber><![CDATA[phy_3890_USA_9SI_5]]></SellerPartNumber>
          <ItemNumber><![CDATA[9SIA0060004809]]></ItemNumber>
        </AdditionalInfo>
        <ErrorList>
          <ErrorDescription><![CDATA[You have not enrolled Newegg Premier Program. Please request
to enroll Newegg Premier Program from Seller Portal.]]></ErrorDescription>
        </ErrorList>
      </Result>
    </ProcessingReport>
  </Message>
</NeweggEnvelope>

```



#### Example: Json, Response

```
{
  "NeweggEnvelope": {
    "-xmlns:xsi": "http://www.w3.org/2001/XMLSchema-instance",
    "Header": { "DocumentVersion": "1.0" },
    "MessageType": "ProcessingReport",
    "Message": {
      "ProcessingReport": {
        "OriginalMessageName": "ItemPremierMark.xml",
        "StatusCode": "ProcessReport",
        "OriginalMessageType": "ItemPremierMark",
        "ProcessedStamp": "6/12/2014 10:29:38 AM,PST",
        "ProcessingSummary": {
          "ProcessedCount": "2",
          "SuccessCount": "1",
          "WithErrorCount": "1"
        },
      },
      "Result": {
        "AdditionalInfo": {
          "SellerPartNumber": "phy_3890_USA_9SI_5",
          "ItemNumber": "9SIA0060004809"
        },
        "ErrorList": {" You have not enrolled Newegg Premier Program. Please request to enroll
Newegg Premier Program from Seller Portal."}
      }
    }
  }
}
```

#### ITEM\_WARRANTY\_DATA

#### Example: XML, Response

```
<?xml version="1.0" encoding="UTF-8"?>
<NeweggEnvelope xmlns:xsi="http://www.w3.org/2001/XMLSchema-instance">
  <Header>
    <DocumentVersion>1.0</DocumentVersion>
```

```

</Header>
<MessageType>ProcessingReport</MessageType>
<Message>
  <ProcessingReport>
    <OriginalMessageName><![CDATA[ItemWarranty.xml]]></OriginalMessageName>
    <StatusCode>ProcessReport</StatusCode>
    <OriginalMessageType>BatchThirdPartyWarrantyUpdate</OriginalMessageType>
    <ProcessedStamp>6/12/2014 10:29:38 AM,PST</ProcessedStamp>
    <ProcessingSummary>
      <ProcessedCount>2</ProcessedCount>
      <SuccessCount>1</SuccessCount>
      <WithErrorCount>1</WithErrorCount>
    </ProcessingSummary>
    <Result>
      <AdditionalInfo>
        <SellerPartNumber><![CDATA[phy_3890_USA_9SI_5]]></SellerPartNumber>
        <ItemNumber><![CDATA[9SIA0060004809]]></ItemNumber>
      </AdditionalInfo>
      <ErrorList>
        <ErrorDescription><![CDATA[SellerPart # - Item(s) does not exist.]]></ErrorDescription>
      </ErrorList>
    </Result>
  </ProcessingReport>
</Message>
</NeweggEnvelope>

```

#### Example: Json, Response

```

{
  "NeweggEnvelope": {
    "-xmlns:xsi": "http://www.w3.org/2001/XMLSchema-instance",
    "Header": { "DocumentVersion": "1.0" },
    "MessageType": "ProcessingReport",
    "Message": {
      "ProcessingReport": {
        "OriginalMessageName": "ItemWarranty.xml",
        "StatusCode": "ProcessReport",
        "OriginalMessageType": "BatchThirdPartyWarrantyUpdate",
        "ProcessedStamp": "6/12/2014 10:29:38 AM,PST",
        "ProcessingSummary": {
          "ProcessedCount": "2",

```

```

    "SuccessCount": "1",
    "WithErrorCount": "1"
  },
  "Result": {
    "AdditionalInfo": {
      "SellerPartNumber": "phy_3890_USA_9SI_5",
      "ItemNumber": "9SIA0060004809"
    },
    "ErrorList": {"SellerPart # - Item(s) does not exist."}
  }
}
}
}
}
}

```

## ITEM\_CAPROP65\_DATA

### Example: XML, Response

```

<NeweggEnvelope xmlns:xsi="http://www.w3.org/2001/XMLSchema-instance">
  <Header>
    <DocumentVersion>1.0</DocumentVersion>
  </Header>
  <MessageType>ProcessingReport</MessageType>
  <Message>
    <ProcessingReport>
      <OriginalMessageName><![CDATA[APIAutoFile.xml]]></OriginalMessageName>
      <StatusCode>ProcessReport</StatusCode>
      <OriginalMessageType>AddingCAProp65</OriginalMessageType>
      <ProcessedStamp>06/15/2018 9:08:17 AM,PST</ProcessedStamp>
      <ProcessingSummary>
        <ProcessedCount>71</ProcessedCount>
        <SuccessCount>67</SuccessCount>
        <WithErrorCount>4</WithErrorCount>
      </ProcessingSummary>
      <Result>
        <AdditionalInfo>
          <SellerPartNumber><![CDATA[CC1965]]></SellerPartNumber>
          <NeweggItemNumber><![CDATA[9SI1234]]></NeweggItemNumber>
          <WarningType_ID><![CDATA[103]]></WarningType_ID>
        </AdditionalInfo>
      </Result>
    </ProcessingReport>
  </Message>
</NeweggEnvelope>

```

```

        <ErrorList>
            <ErrorDescription><![CDATA[ChemicalName_Carcinogen is required for
WarningType_ID 103.]]></ErrorDescription>
            <ErrorDescription><![CDATA[System Error Sample.]]></ErrorDescription>
        </ErrorList>
    </Result>
</ProcessingReport>
</Message>
</NeweggEnvelope>

```

#### Example: Json, Response

```

{
  "NeweggEnvelope": {
    "-xmlns:xsi": "http://www.w3.org/2001/XMLSchema-instance",
    "Header": { "DocumentVersion": "1.0" },
    "MessageType": "ProcessingReport",
    "Message": {
      "ProcessingReport": {
        "OriginalMessageName": "APIAutoFile.xml",
        "StatusCode": "ProcessReport",
        "OriginalMessageType": "AddingCAProp65",
        "ProcessedStamp": "06/15/2018 9:08:17 AM,PST",
        "ProcessingSummary": {
          "ProcessedCount": "71",
          "SuccessCount": "67",
          "WithErrorCount": "4"
        },
      },
      "Result": {
        "AdditionalInfo": {
          "SellerPartNumber": "CC1965",
          "NeweggItemNumber": "9SI1234",
          "WarningType_ID": "103"
        },
        "ErrorList": {
          "ErrorDescription": [
            "ChemicalName_Carcinogen is required for WarningType_ID 103.",
            "System Error Sample."
          ]
        }
      }
    }
  }
}

```

```
}  
}  
}
```

## ITEM\_CHINATAXSETTING\_DATA

### Example: XML, Response

```
<?xml version="1.0" encoding="utf-8"?>  
<NeweggEnvelope>  
  <Header>  
    <DocumentVersion>1.0</DocumentVersion>  
  </Header>  
  <MessageType>ProcessingReport</MessageType>  
  <Message>  
    <ProcessingReport>  
      <OriginalMessageName>APIAutoFile.xml</OriginalMessageName>  
      <StatusCode>ProcessReport</StatusCode>  
      <OriginalMessageType>ItemChinaTaxSetting</OriginalMessageType>  
      <ProcessedStamp>2/7/2012 5:10:00 AM,PST</ProcessedStamp>  
      <ProcessingSummary>  
        <ProcessedCount>7</ProcessedCount>  
        <SuccessCount>7</SuccessCount>  
        <WithErrorCount>0</WithErrorCount>  
      </ProcessingSummary>  
    </ProcessingReport>  
  </Message>  
</NeweggEnvelope>
```

### Example: Json, Response

```
{  
  "NeweggEnvelope": {  
    "Header": { "DocumentVersion": "1.0" },  
    "MessageType": "ProcessingReport",  
    "Message": {  
      "ProcessingReport": {  
        "OriginalMessageName": "APIAutoFile.xml",  
        "StatusCode": "ProcessReport",  
        "OriginalMessageType": "ItemChinaTaxSetting",  
        "ProcessedStamp": "2/7/2012 5:10:00 AM,PST",  
        "ProcessingSummary": {
```

```

        "ProcessedCount": "7",
        "SuccessCount": "7",
        "WithErrorCount": "0"
    }
}
}
}
}

```

### 12.3.4. Request Failure Errors

For common HTTP error responses, please refer to [Common Error Responses](#)

| Error Code | Description  |
|------------|--|
| DF004      | Unfortunately, we are unable to process your request at this time. We apologize for the inconvenience. Please try again later.   |
| DF005      | Your feed was not submitted successfully (Feed Request ID: [{0}]). Please resubmit your feed again.  |
| DF006      | The requestId cannot be null.  |
| DF007      | Invalid RequestID.   |
| DF010      | <p>Data feed request processing failed:{0}</p> <p>Available values:</p> <ul style="list-style-type: none"> <li>a. FileContentError (mapped error message: Incorrect data feed format or template)</li> <li>b. No record (mapped error message: request with no record specified.)</li> </ul> |

#### Example: XML, Response

```

<?xml version="1.0" encoding="utf-8"?>
<Errors>
  <Error>
    <Code>DF006</Code>
    <Message>Invalid RequestID</Message>
  </Error>
</Errors>

```

#### Example: Json, Response

```

{
  "Code": "DF006",

```

```
"Message": "Invalid RequestID"
```

```
}
```

## 13. RMA Management

The following sections describe how to create, retrieve and update RMA (refund and replacement), as well as how to issue a courtesy refund.

RMA (Return Merchandise Authorization) is a return transaction that seller would expect a return shipment from customer in exchange for refund or replacement. However, the functions allow you to issue refund even if a return shipment is not received (mark auto receive, see details below). **\*RMA refund will result in commission refund to seller.**

Simple RMA flow goes as follows:

Issue RMA -> Receive RMA -> Process Refund / Replacement. Replacement will appear as a new order in order list.

If Auto Received marked as yes:

Issue RMA -> Process Refund (not applicable to RMA Replacement type). Please consult with Newegg Integration team for details of how auto-receiving a RMA works.

Courtesy Refund is a refund transaction that seller would not expect a return shipment from customer. It is normally a refund for reasons such as Pricing Error. NOTE: please make sure that the courtesy refund should not be used as regular refund. **\*Courtesy refund will NOT result in commission refund to seller.**

### 13.1. Submit RMA

Issue a Refund or Replacement RMA for an invoiced order.

#### 13.1.1. Resource URL & Information

Resource URL

```
https://api.newegg.com/marketplace/servicemgmt/rma/newrma?sellerid={sellerid}&version={versionno}
```

Note: Please make sure your request URL is all in lower case (except for Seller ID) and cannot contain any blank spaces or line breaks.

Parameters

| Name     | Required? | Description                          |
|----------|-----------|--------------------------------------|
| sellerId | Yes       | Your seller ID on Newegg Marketplace |
| version  | No        | Available version numbers: 307       |

Resource Information

| HTTP Method | Authentication? | Request Formats | Response Formats | Rate Limited? |
|-------------|-----------------|-----------------|------------------|---------------|
|-------------|-----------------|-----------------|------------------|---------------|



|      |          |           |           |                       |
|------|----------|-----------|-----------|-----------------------|
| POST | Required | XML, Json | XML, Json | 30 per min per client |
|------|----------|-----------|-----------|-----------------------|

### 13.1.2. Request Body

| Attribute                           |               |                          | Required?   | Format  | Description   |
|-------------------------------------|---------------|--------------------------|---|---------|---|
| NeweggAPIRequest<br><br>RequestBody | IssueUser     |                          | No  | String  | The RMA issuer’s registered Seller Portal email address. System will only accept Seller’s registered Seller Portal email addresses. If left blank, default value will be Seller ID.   |
|                                     | OperationType |                          | Yes   | String  | Fixed value: IssueRMAResult   |
|                                     | IssueRMA      | RMAType                  | Yes   | Integer | Available values:<br><br>1: Replacement<br><br>2: Refund<br><br>For Courtesy Refund, please refer to Issue Courtesy Refund section (click here)   |
|                                     |               | SourceSONumber           | Yes   | Integer | The order number which the RMA is issued for.   |
|                                     |               | SellerRMANumber          | No  | String  | Seller RMA #.<br><br>An alphanumeric string, max 50 characters.<br><br>Note: only available for version=307   |
|                                     |               | DiffShippedByPartyAction | Yes if: <ul style="list-style-type: none"><li>RMA type = Replacement</li><li>The original order has items currently fulfilled by SBS and SBN.</li></ul> | Integer | The RMA replacement Order you are submitting currently has items Shipped by Seller and Shipped by Newegg. In order to process the RMA replacement request, please choose one of the following actions:<br>1: Convert to Refund with Restocking Fee<br>2: Convert to Refund without Restocking Fee<br>3: Split into Two RMAs |
|                                     |               | AutoReceiveMark          | No  | Integer | This mark is used to: <ul style="list-style-type: none"><li>Receive the RMA automatically once the RMA has been created successfully. Seller would not need to “receive” RMA as a separate action to proceed with refund. Otherwise, seller will need to “receive”</li></ul>  |

|  |  |  |  |  |  |  |
|--|--|--|--|--|--|--|
|  |  |  |  |  |  | <p>RMA after RMA created to proceed with refund.</p> <ul style="list-style-type: none"> <li>- Auto match with existing open RMA's for the same order.</li> </ul> <p>Available values:</p> <p>0: Don't receive the RMA automatically (default). Do not proceed with refund until RMA is marked as received.</p> <p>1: Receive the RMA automatically after RMA creation and proceed with refund.</p> <p>Restriction: Currently this mark only applies to the order shipped by seller and is only available for RMA type = refund.</p> <p>Note: If the RMA didn't create successfully, the RMA will not be automatically received, even if you specified the mark as 1.</p> <p>Note: if you are not sure how to use this, please consult with Datafeeds@newegg.com.</p> |
|  |  |  |  |  |  | <p>RMANote</p> <p>No</p> <p>String</p> <p>Comment for this RMA. Max 4000 character(s).</p>   |
|  |  |  |  |  |  | <p>RMA Transaction List</p> <p>RMA Transaction</p> <p>SellerPartNumber</p> <p>Yes</p> <p>String</p> <p>The seller part number of the item, used to identify the item</p>   |
|  |  |  |  |  |  | <p>ReturnQuantity</p> <p>Yes</p> <p>Integer</p> <p>The return quantity of each item in this RMA</p>  |
|  |  |  |  |  |  | <p>ReturnUnitPrice</p> <p>Yes if RMA type = Refund</p> <p>Decimal</p> <p>The return unit price of each item in refund RMA. How much refund will be issued per unit of this item.</p> <p>NOTE: All amounts are set in U.S. Dollars (USD).</p>   |
|  |  |  |  |  |  | <p>RefundShippingPrice</p> <p>Yes if RMA type = Refund</p> <p>Decimal</p> <p>The shipping amount of refund of each item in this RMA</p> <p>NOTE: All amounts are set in U.S. Dollars (USD).</p>  |

|  |  |  |  |  |           |     |         |  |
|--|--|--|--|--|-----------|-----|---------|--|
|  |  |  |  |  | RMAReason | Yes | Integer | <p>The replacement/refund reason of each item in this RMA.</p> <p>Available values:</p> <p>1: Carrier damage</p> <p>2: Defective</p> <p>3: Incompatible</p> <p>4: No longer needed</p> <p>5: Not match what we show</p> <p>6: Ordered wrong item</p> <p>7: Sent wrong item</p> <p>8: Unsatisfied</p> |
|--|--|--|--|--|-----------|-----|---------|--|

Example: XML, RMA Refund Request

## XSD

API Schema > RMAManagement > RMA > SubmitRMA > SubmitRMARequest.xsd

POST https://api.newegg.com/marketplace/servicemgmt/rma/newrma?sellerid={SellerID}

Authorization: 720ddc067f4d115bd544aff46bc75634

SecretKey: 21EC2020-3AEA-1069-A2DD-08002B30309D

Content-Type: application/xml

Accept: application/xml

<NeweggAPIRequest>

<OperationType>IssueRMARequest</OperationType>

<RequestBody>

<IssueRMA>

<RMAType>2</RMAType>

<SourceSONumber>123456789</SourceSONumber>

<SellerRMANumber>E12345678</SellerRMANumber>

<AutoReceiveMark>1</AutoReceiveMark>

<RMANote>This is a test RMA</RMANote>

<RMATransactionList>

<RMATransaction>

<SellerPartNumber>test001</SellerPartNumber>

<ReturnQuantity>1</ReturnQuantity>

<ReturnUnitPrice>1.00</ReturnUnitPrice>

```
<RefundShippingPrice>1.00</RefundShippingPrice>
<RMAReason>2</RMAReason>
</RMATransaction>
</RMATransactionList>
</IssueRMA>
</RequestBody>
</NeweggAPIRequest>
```

#### Example: Json, RMA Refund Request

```
POST https://api.newegg.com/marketplace/servicemgmt/rma/newrma?sellerid={SellerID}
Authorization: 720ddc067f4d115bd544aff46bc75634
SecretKey: 21EC2020-3AEA-1069-A2DD-08002B30309D
Content-Type: application/json
Accept: application/json
```

```
{
  "OperationType": "IssueRMARequest",
  "RequestBody": {
    "IssueRMA": {
      "RMAType": "2",
      "SourceSONumber": "123456789",
      "SellerRMANumber": "E12345678",
      "AutoReceiveMark": "1",
      "RMANote": "This is a test RMA",
      "RMATransactionList": {
        "RMATransaction": {
          "SellerPartNumber": "test001",
          "ReturnQuantity": "1",
          "ReturnUnitPrice": "1.00",
          "RefundShippingPrice": "1.00",
          "RMAReason": "2"
        }
      }
    }
  }
}
```

## Example: XML, RMA Replacement Request

### XSD

API Schema > RMAManagement > RMA > SubmitRMA > SubmitRMARequest.xsd

```
POST https://api.newegg.com/marketplace/servicemgmt/rma/newrma/sellerid={SellerID}
Authorization: 720ddc067f4d115bd544aff46bc75634
SecretKey: 21EC2020-3AEA-1069-A2DD-08002B30309D
Content-Type: application/xml
Accept: application/xml
```

```
<NeweggAPIRequest>
  <IssueUser>test@newegg.com</IssueUser>
  <OperationType>IssueRMARequest</OperationType>
  <RequestBody>
    <IssueRMA>
      <RMAType>1</RMAType>
      <SourceSONumber>123456789</SourceSONumber>
      <SellerRMANumber>E12345678</SellerRMANumber>
      <RMAShipMethod>1</RMAShipMethod>
      <RMANote>This is a test RMA</RMANote>
      <RMATransactionList>
        <RMATransaction>
          <SellerPartNumber>test001</SellerPartNumber>
          <ReturnQuantity>1</ReturnQuantity>
          <RMAReason>2</RMAReason>
        </RMATransaction>
      </RMATransactionList>
    </IssueRMA>
  </RequestBody>
</NeweggAPIRequest>
```

## Example: Json, RMA Replacement Request

```
POST https://api.newegg.com/marketplace/servicemgmt/rma/newrma/sellerid={SellerID}
Authorization: 720ddc067f4d115bd544aff46bc75634
SecretKey: 21EC2020-3AEA-1069-A2DD-08002B30309D
Content-Type: application/json
Accept: application/json
{
  "OperationType": "IssueRMARequest",
```

```

"RequestBody": {
  "IssueRMA": {
    "RMAType": "1",
    "SourceSONumber": "123456789",
    "SellerRMANumber": "E12345678",
    "RMAShipMethod": "1",
    "RMANote": "This is a test RMA",
    "RMATransactionList": {
      "RMATransaction": {
        "SellerPartNumber": "test001",
        "ReturnQuantity": "1",
        "RMAReason": "2"
      }
    }
  }
}
}

```

### 13.1.3. Response Body

| Attribute         |               |             |         |                    | Format  | Description   |
|-------------------|---------------|-------------|---------|--------------------|---------|---|
| NeweggAPIResponse | IsSuccess     |             |         |                    | String  | Used to identify the operation of Submit RMA is successful. Returns true or false.                            |
|                   | OperationType |             |         |                    | String  | Fixed value: IssueRMAResponse   |
|                   | SellerID      |             |         |                    | String  | Your seller ID  |
|                   | ResponseBody  | RMAInfoList | RMAInfo | RMANumber          | Integer | RMA number  |
|                   |               |             |         | RMAType            | Integer | 1. Replacement<br>2. Refund   |
|                   |               |             |         | RMATypeDescription | String  | Replacement for RMAType value 1.<br>Refund for RMAType value 2.   |
|                   |               |             |         | SellerRMANumber    | String  | Seller RMA #.<br><br>An alphanumeric string, max 50 characters.<br><br>Note: only available for version = 307 |
|                   |               |             |         | IssueUser          | String  | RMA Issue User or Seller ID (if RMA Issue User was not specified when RMA was created).                       |
|                   |               |             |         | RMADate            | String  | Date of RMA(Pacific Standard Time)  |
|                   |               |             |         | RMAStatus          | Integer | 6. Processing   |

|  |  |  |  |                      |         |   |
|--|--|--|--|----------------------|---------|---|
|  |  |  |  | RMAStatusDescription | String  | Processing (default)  |
|  |  |  |  | RMAShipMethod        | Integer | <p>The ship method if the RMA type = Replacement:</p> <p>1: Super Saver(7-14 business days)</p> <p>2: Standard Shipping(5-7 business days)</p> <p>3: Expedited Shipping(3-5 business days)</p> <p>4: Two-Day Shipping(2 business days)</p> <p>5: One-Day Shipping(Next day)</p> <p>6: International Economy Shipping(8-15 business days)</p> <p>7: International Standard Shipping(5-7 business days)</p> <p>8: International Expedited Shipping(3-5 business days)</p> <p>9: International Two-Day Shipping(2 business days)</p> <p>10: APO/FPO – Military ONLY</p> <p>11: Newegg Premier 3 Days</p> <p>12: Newegg Premier 2 Days</p> <p>13: Newegg Premier Next Day</p> <p>If RMA type = Refund, this element will be blank.</p> <p>NOTE: Newegg will apply the same ship method used by order.</p> |

|  |  |  |  |                          |         |  |
|--|--|--|--|--------------------------|---------|--|
|  |  |  |  | RMAShipMethodDescription | String  | <p>The ship method if the RMA type = Replacement:</p> <p><b>Super Saver(7-14 business days)</b>for status code: 1</p> <p><b>Standard Shipping(5-7 business days)</b> for status code: 2</p> <p><b>Expedited Shipping(3-5 business days)</b> for status code: 3</p> <p><b>Two-Day Shipping(2 business days)</b>for status code: 4</p> <p><b>One-Day Shipping(Next day)</b>for status code: 5</p> <p><b>International Economy Shipping(8-15 business days)</b>for status code: 6</p> <p><b>International Standard Shipping(5-7 business days)</b>for status code: 7</p> <p><b>International Expedited Shipping (3-5 business days)</b>for status code: 8</p> <p><b>International Two-Day Shipping</b>(2 business days) for status code :9</p> <p><b>APO/FPO – Military ONLY</b> for status code:10</p> <p><b>Newegg Premier 3 Days</b> for status code:11</p> <p><b>Newegg Premier 2 Days</b> for status code:12</p> <p><b>Newegg Premier Next Day</b> for status code:13</p> <p>If RMA type = Refund, this element will be blank.<br/>NOTE: Newegg will apply the same ship method used by order.</p> |
|  |  |  |  | OrderNumber              | Integer | Order Number of the RMA requested order  |
|  |  |  |  | OrderDate                | String  | Order Date(Pacific Standard Time)  |
|  |  |  |  | InvoiceNumber            | Integer | Invoice Number of the order RMA requested order  |
|  |  |  |  | OrderAmount              | Decimal | Order Amount<br>NOTE: All amounts are set in U.S. Dollars (USD).   |
|  |  |  |  | AvailableRefundAmount    | Decimal | Available Refund Amount<br>NOTE: All amounts are set in U.S. Dollars (USD).  |
|  |  |  |  | RMAProcessedBy           | String  | Newegg or Seller   |
|  |  |  |  | RMAReceiveDate           | String  | RMA shipment received date   |
|  |  |  |  | RMANote                  | String  | The comment in this RMA  |
|  |  |  |  | PriorRefundAmount        | Decimal | Previous Refund Amount if any<br>NOTE: All amounts are set in U.S. Dollars (USD).  |



|  |  |  |                    |                      |                     |         |  |
|--|--|--|--------------------|----------------------|---------------------|---------|--|
|  |  |  |                    | CustomerName         |                     | String  | Customer Name  |
|  |  |  |                    | CustomerPhoneNumber  |                     | String  | Customer Phone Number  |
|  |  |  |                    | CustomerEmailAddress |                     | String  | The masked customer email address, you can reach to the customer through this email address. For example:<br>gdv6l0viwo4l7j1d@marketplace.newegg.com   |
|  |  |  |                    | ShipToAddress1       |                     | String  | The order will be ship to address1   |
|  |  |  |                    | ShipToAddress2       |                     | String  | The order's ship to address2   |
|  |  |  |                    | ShipToCityName       |                     | String  | The order's ship to cityName   |
|  |  |  |                    | ShipToStateCode      |                     | String  | The order's ship to state code   |
|  |  |  |                    | ShipToZipCode        |                     | String  | The order's ship to zip code   |
|  |  |  |                    | ShipToCountryCode    |                     | String  | The order's ship to countrycode.<br><br>E.g. UNITED STATES   |
|  |  |  |                    | ShipToLastName       |                     | String  | The ship to LastName   |
|  |  |  |                    | ShipToFirstName      |                     | String  | The ship to FirstName  |
|  |  |  |                    | ShipToCompany        |                     | String  | The order's ship to company  |
|  |  |  | RMATransactionList | RMATransaction       | SellerPartNumber    | String  | The seller part number to identify a SKU   |
|  |  |  |                    |                      | MfrPartNumber       | String  | Manufacturer Part Number   |
|  |  |  |                    |                      | NeweggItemNumber    | String  | Newegg Item Number   |
|  |  |  |                    |                      | Description         | String  | Item Description   |
|  |  |  |                    |                      | UnitPrice           | decimal | Item's price<br>NOTE: All amounts are set in U.S. Dollars (USD).   |
|  |  |  |                    |                      | ReturnQuantity      | Integer | The return quantity of each SKU in this RMA  |
|  |  |  |                    |                      | ReturnUnitPrice     | decimal | If RMA type = Refund: The return unit price of each item in refund RMA. How much refund will be issued per unit of this item. If RMA type = replacement, this element will be blank.<br>NOTE: All amounts are set in U.S. Dollars (USD). |
|  |  |  |                    |                      | RefundShippingPrice | decimal | If RMA type = Refund: The shipping amount of refund of each item in this RMA. If RMA type = replacement, this element will be blank.<br>NOTE: All amounts are set in U.S. Dollars (USD).   |
|  |  |  |                    |                      | ShippedBy           | Integer | If RMA type = Replacement:<br>Indicates if shipped by Newegg.<br>0: Shipped by seller<br>1: Shipped by Newegg  |

|  |              |  |  |  |  |                      |         |   |
|--|--------------|--|--|--|--|----------------------|---------|---|
|  |              |  |  |  |  | RMAReason            | Integer | The replacement/refund reason of each SKU in this RMA.<br>Available values:<br>1: Carrier damage<br>2: Defective<br>3: Incompatible<br>4: No longer needed<br>5: Not match what we show<br>6: Ordered wrong item<br>7: Sent wrong item<br>8: Unsatisfied<br>9: Other Reason {0}   |
|  |              |  |  |  |  | RMAReasonDescription | String  | The replacement/refund reason of each SKU in this RMA.<br><b>Carrier damage</b> for status code: 1<br><b>Defective</b> for status code: 2<br><b>Incompatible</b> for status code: 3<br><b>No longer needed</b> for status code: 4<br><b>Not match what we show</b> for status code: 5<br><b>Ordered wrong item</b> for status code: 6<br><b>Sent wrong item</b> for status code: 7<br><b>Unsatisfied</b> for status code: 8<br><b>Other Reason {0}</b> for status code: 9 |
|  | Memo         |  |  |  |  |                      | String  | Additional messages   |
|  | ResponseDate |  |  |  |  |                      | String  | Response date   |

Example: XML, Response

## XSD

API Schema > RMAManagement > RMA > SubmitRMA > SubmitRMAResponse.xsd

```
<?xml version="1.0" encoding="utf-8"?>
<NeweggAPIResponse>
  <IsSuccess>true</IsSuccess>
  <OperationType>IssueRMAResponse</OperationType>
  <SellerID>A006</SellerID>
  <ResponseDate>2012-02-22 20:59:50</ResponseDate>
  <Memo />
  <ResponseBody>
    <RMAInfo>
```

```

<RMANumber>20103389</RMANumber>
<RMAType>2</RMAType>
<RMATypeDescription>Refund</RMATypeDescription>
<IssueUser>A004</IssueUser>
<RMADate>2012-02-22</RMADate>
<RMAStatus>6</RMAStatus>
<RMAStatusDescription>Processing</RMAStatusDescription>
<RMAShipMethod />
<RMAShipMethodDescription />
<OrderNumber>41473422</OrderNumber>
<OrderDate>2012-01-11</OrderDate>
<InvoiceNumber>82868509</InvoiceNumber>
<OrderAmount>15.00</OrderAmount>
<AvailableRefundAmount>12000</AvailableRefundAmount>
<RMAProcessedBy>newegg</RMAProcessedBy>
<RMAReceiveDate />
<RMANote>This is a test RMA</RMANote>
<PriorRefundAmount>2.00</PriorRefundAmount>
<CustomerName>abc Roosevelt</CustomerName>
<CustomerPhoneNumber>626-271-9700</CustomerPhoneNumber>
<CustomerEmailAddress>gdv6l0viwo4l7jld@marketplace.newegg.com</CustomerEmailAddress>
<ShipToAddress1>1941 E. Cedar Loop Drive</ShipToAddress1>
<ShipToAddress2>9A</ShipToAddress2>
<ShipToCityName>South Weber</ShipToCityName>
<ShipToStateCode>UT</ShipToStateCode>
<ShipToZipCode>884405</ShipToZipCode>
<ShipToLastName>Roosevelt</ShipToLastName>
<ShipToFirstName>abc</ShipToFirstName>
<ShipToCompany />
<RMATransactionList>
  <RMATransaction>
    <SellerPartNumber>201112310900</SellerPartNumber>
    <MfrPartNumber>201112310900</MfrPartNumber>
    <NeweggItemNumber>9SIA0040286987</NeweggItemNumber>
    <Description>ICYTEST201112310900</Description>
    <UnitPrice>600.00</UnitPrice>
    <ReturnQuantity>1</ReturnQuantity>
    <ReturnUnitPrice>1.00</ReturnUnitPrice>
    <RefundShippingPrice>1.00</RefundShippingPrice>
    <RMAReason>2</RMAReason>
    <RMAReasonDescription>Defective</RMAReasonDescription>
  
```

```
</RMATransaction>
</RMATransactionList>
</RMAInfo>
</ResponseBody>
</NeweggAPIResponse>
```

#### Example: Json, Response

```
{
  "IsSuccess": "true",
  "OperationType": "IssueRMAResponse",
  "SellerID": "A006",
  "ResponseDate": "2012-02-22 20:59:50",
  "ResponseBody": {
    "RMAInfo": {
      "RMANumber": "20103389",
      "RMAType": "2",
      "RMATypeDescription": "Refund",
      "IssueUser": "A004",
      "RMADate": "2012-02-22",
      "RMAStatus": "6",
      "RMAStatusDescription": "Processing",
      "OrderNumber": "41473422",
      "OrderDate": "2012-01-11",
      "InvoiceNumber": "82868509",
      "OrderAmount": "15.00",
      "AvailableRefundAmount": "12000",
      "RMANote": "This is a test RMA",
      "PriorRefundAmount": "2.00",
      "CustomerName": "abc Roosevelt",
      "CustomerPhoneNumber": "626-271-9700",
      "CustomerEmailAddress": "gdv6l0viwo4l7jld@marketplace.newegg.com",
      "ShipToAddress1": "1941 E. Cedar Loop Drive",
      "ShipToAddress2": "9A",
      "ShipToCityName": "South Weber",
      "ShipToStateCode": "UT",
      "ShipToZipCode": "884405",
      "ShipToLastName": "Roosevelt",
      "ShipToFirstName": "abc",
      "RMATransactionList": {
        "RMATransaction": {
```

```

        "SellerPartNumber": "201112310900",
        "MfrPartNumber": "201112310900",
        "NeweggItemNumber": "9SIA0040286987",
        "Description": "ICYTEST201112310900",
        "UnitPrice": "600.00",
        "ReturnQuantity": "1",
        "ReturnUnitPrice": "1.00",
        "RefundShippingPrice": "1.00",
        "RMAReason": "2",
        "RMAReasonDescription": "Defective"
    }
}
}
}
}

```

### 13.1.4. Request Failure Errors

For common HTTP error responses, please refer to [Common Error Responses](#)

| Error Code | Description   |
|------------|---|
| SE001      | Invalid SellerPartNumber  |
| SE003      | OrderNumber is required   |
| SE004      | Cannot issue RMA because the order has not been invoiced.   |
| SE005      | ShipMethodCode is required when RMAType is replacement  |
| SE006      | RMATransaction is required in RMATransactionList  |
| SE007      | ReasonCode is required  |
| SE008      | Return Qty must be greater than zero  |
| SE009      | [Seller Part #] Return Qty has to be equal to or less than Max Return Qty - Prior Returned Qty, currently the available return qty = {0}.       |
| SE010      | Refund per Qty must be greater than zero.   |
| SE011      | {Seller Part #} refund price per Qty cannot be greater than item unit price, which = {0.00}.  |
| SE012      | Order Shipping Refund cannot be greater than Order Shipping Charge, which = {0.00}.   |
| SE013      | Replacement RMA Order Qty cannot be greater than item available inventory.  |
| SE014      | Item(s) has two fulfillment channels. Please use DiffShippedByPartyAction field to resolve this issue.  |
| SE020      | The following item(s) must return with the current item(s) since they are in a same Combo or Auto Add to Cart promotion :{ Seller Part # List}. |
| SE021      | The item's ReturnUnitPrice cannot be greater than the item's order's UnitPrice, which = {0.00}.   |
| SE023      | Total refund amount cannot exceed total order amount, which = {0.00}.   |

|       |   |
|-------|---|
| SE024 | Item does not exist.  |
| SE025 | Cannot issue RMA because the order type is invalid.   |
| SE026 | Cannot issue RMA because the order is a replacement order.  |
| SE027 | Cannot issue RMA because the order has been voided.   |
| SE031 | Auto Receive is not available for order returns processed by Newegg.  |
| SE032 | Cannot issue RMA as Auto Receive because the RMA type is not refund.  |
| SE034 | Refund cannot exceed order total minus previous refunded amount[{0}]  |
| SE035 | This seller account currently does not support the selected shipping method {0}. Please setup this shipping setting in Seller Portal or select another shipping method. |
| SE036 | The item:{seller part #} unit product refund cannot be less than {minimum refund amount} per account restocking fee setting: {seller restocking fee rate }              |
| SE038 | International seller covered by Newegg Buy-out policy cannot request return or refund directly. Please contact MarketplaceSupport@newegg.com for assistance.            |
| SE039 | This item is not eligible for {refund  replacement}   |
| SE040 | This seller RMA number must be a text of number and/or letters.   |

#### Example: XML, Response

```
<?xml version="1.0" encoding="utf-8"?>
<Errors>
  <Error>
    <Code>SE004</Code>
    <Message>Cannot issue RMA because the order has not been invoiced</Message>
  </Error>
</Errors>
```

#### Example: Json, Response

```
{
  "Code": "SE004",
  "Message": "Cannot issue RMA because the order has not been invoiced"
}
```

## 13.2. Update RMA

Receive, Edit, Reject or Void an existing RMA.

### 13.2.1. Resource URL & Information

#### Resource URL

<https://api.newegg.com/marketplace/servicemgmt/rma/updaterma?sellerid={sellerid}&version={versionno}>

Note: Please make sure your request URL is all in lower case (except for Seller ID) and cannot contain any blank spaces or line breaks.

#### Parameters

| Name     | Required? | Description                          |
|----------|-----------|--------------------------------------|
| sellerid | Yes       | Your seller ID on Newegg Marketplace |
| version  | No        | Available version numbers: 307       |

#### Resource Information

| HTTP Method | Authentication? | Request Formats | Response Formats | Rate Limited?         |
|-------------|-----------------|-----------------|------------------|-----------------------|
| POST        | Required        | XML, Json       | XML, Json        | 30 per min per client |

### 13.2.2. Request Body

#### Edit RMA

| Attribute        |               |             |                  | Required? | Format  | Description  |
|------------------|---------------|-------------|------------------|-----------|---------|--|
| NeweggAPIRequest | IssueUser     |             |                  | No        | String  | Specify your eligible seller account (email address) here.<br>Only choose from seller account existing login (email) |
|                  | OperationType |             |                  | Yes       | String  | Fixed value: EditRMARequest  |
|                  | RequestBody   | EditRMAInfo | RMA Number       | Yes       | integer | RMA Number   |
|                  |               |             | RMA Type         | Yes       | integer | Available values:<br>1: Replacement<br>2: Refund   |
|                  |               |             | SellerRMA Number | No        | String  | Seller RMA #.<br><br>An alphanumeric string, max 50 characters.<br><br>Note: only available for version=307          |
|                  |               |             | RMA Note         | No        | String  | The comment in this RMA<br>Max 4000 character(s).  |
|                  |               |             | RMA              | Yes       | String  | Seller Part Number   |
|                  |               |             | RMA              |           | integer | The return quantity of each SKU in this RMA  |

|  |  |  |  |  |                     |                    |         |  |
|--|--|--|--|--|---------------------|--------------------|---------|--|
|  |  |  |  |  | ReturnUnitPrice     | Yes if Refund type | decimal | The return unit price of each SKU in refund RMA<br>NOTE: All amounts are set in U.S. Dollars (USD).  |
|  |  |  |  |  | RefundShippingPrice | Yes if Refund type | decimal | The shipping amount of refund of each SKU in this RMA<br>NOTE: All amounts are set in U.S. Dollars (USD).  |
|  |  |  |  |  | RMAReason           | Yes                | integer | The replacement/refund reason of each SKU in this RMA.<br>Available values:<br>1: Carrier damage<br>2: Defective<br>3: Incompatible<br>4: No longer needed<br>5: Not match what we show<br>6: Ordered wrong item<br>7: Sent wrong item<br>8: Unsatisfied |

Example: XML, Edit RMA

## XSD

API Schema > RMAManagement > RMA > UpdaterMA > UpdateRMAResponse.xsd

API Schema > RMAManagement > RMA > UpdaterMA > \_UpdateRMA > \_RMAEdit.xsd

POST https://api.newegg.com/marketplace/servicemgmt/rma/updaterma?sellerid={sellerid}

Authorization: 720ddc067f4d115bd544aff46bc75634

SecretKey: 21EC2020-3AEA-1069-A2DD-08002B30309D

Content-Type: application/xml

Accept: application/xml

```
<NeweggAPIRequest>
  <OperationType>EditRMAResponse</OperationType>
  <RequestBody>
    <EditRMAInfo>
      <RMANumber>38875640</RMANumber>
      <RMAType>2</RMAType>
      <SellerRMANumber>E12345678</SellerRMANumber>
      <RMANote>your note here</RMANote>
      <RMATransactionList>
        <RMATransaction>
          <SellerPartNumber>Ben_item_12</SellerPartNumber>
```



```

        <ReturnQuantity>1</ReturnQuantity>
        <ReturnUnitPrice>200</ReturnUnitPrice>
        <RefundShippingPrice>10</RefundShippingPrice>
        <RMAReason>5</RMAReason>
    </RMATransaction>
</RMATransactionList>
</EditRMAInfo>
</RequestBody>
</NeweggAPIRequest>

```

#### Example: Json, Edit RMA

```

POST https://api.newegg.com/marketplace/servicemgmt/rma/updaterma?sellerid={sellerid}
Authorization: 720ddc067f4d115bd544aff46bc75634
SecretKey: 21EC2020-3AEA-1069-A2DD-08002B30309D
Content-Type: application/json
Accept: application/json

```

```

{
  "OperationType": "EditRMARequest",
  "RequestBody": {
    "EditRMAInfo": {
      "RMANumber": "38875640",
      "RMAType": "2",
      "SellerRMANumber": "E12345678",
      "RMANote": "your note here",
      "RMATransactionList": {
        "RMATransaction": {
          "SellerPartNumber": "Ben_item_12",
          "ReturnQuantity": "1",
          "ReturnUnitPrice": "200",
          "RefundShippingPrice": "10",
          "RMAReason": "5"
        }
      }
    }
  }
}

```

## Reject RMA

| Attribute        |               |               |                    | Required?                    | Format  | Description   |
|------------------|---------------|---------------|--------------------|------------------------------|---------|---|
| NeweggAPIRequest | IssueUser     |               |                    | No                           | String  | Specify your eligible seller account (email address) here.  |
|                  | OperationType |               |                    | Yes                          | String  | Fixed value: RejectRMARequest   |
|                  | RequestBody   | RejectRMAInfo | RMANumber          | Yes                          | Integer | RMA Number  |
|                  |               |               | RejectReason       | Yes                          | Integer | The reason you reject this RMA<br>Available values:<br>1: Remove/Missing Serial Number/Graffiti<br>2: Warranty Expired<br>3: Physical Damage<br>4: Item Missing/Parts Missing<br>5: Wrong Item Returned |
|                  |               |               | ShipCarrier        | Yes                          | Integer | Which carrier you want to use.<br>Available values:<br>1: UPS<br>2: FedEx<br>3: DHL<br>4: USPS<br>5: Other  |
|                  |               |               | OtherShipCarrier   | Yes when ShipCarrier = Other | String  | The actual ship carrier if the ship carrier type is specified as other.<br>Max 10 character(s).<br>Only apply on Other ShipCarrier.   |
|                  |               |               | ShipService        | Yes                          | String  | Which ship service you want to use<br>Max 50 character(s).  |
|                  |               |               | TrackingNumberList | TrackingNumber               | Yes     | String  |

## Example: XML, Reject RMA

### XSD

API Schema > RMAManagement > RMA > UpdateRMA > UpdateRMARequest.xsd

API Schema > RMAManagement > RMA > UpdateRMA > \_UpdateRMA > \_RMAReject.xsd

```
POST https://api.newegg.com/marketplace/servicemgmt/rma/updaterma?sellerid={sellerid}
```

```
Authorization: 720ddc067f4d115bd544aff46bc75634
```

```
SecretKey: 21EC2020-3AEA-1069-A2DD-08002B30309D
```

```
Content-Type: application/xml
```

```
Accept: application/xml
```

```
<NeweggAPIRequest>
  <OperationType>RejectRMARequest</OperationType>
  <RequestBody>
    <RejectRMAInfo>
      <RMANumber>38863380</RMANumber>
      <RejectReason>3</RejectReason>
      <ShipCarrier>5</ShipCarrier>
      <OtherShipCarrier>other</OtherShipCarrier>
      <ShipService>Ground</ShipService>
      <TrackingNumberList>
        <TrackingNumber>123123123123</TrackingNumber>
      </TrackingNumberList>
    </RejectRMAInfo>
  </RequestBody>
</NeweggAPIRequest>
```

## Example: Json, Reject RMA

```
POST https://api.newegg.com/marketplace/servicemgmt/rma/updaterma?sellerid={sellerid}
```

```
Authorization: 720ddc067f4d115bd544aff46bc75634
```

```
SecretKey: 21EC2020-3AEA-1069-A2DD-08002B30309D
```

```
Content-Type: application/json
```

```
Accept: application/json
```

```
{
  "OperationType": "RejectRMARequest",
  "RequestBody": {
    "RejectRMAInfo": {
      "RMANumber": "38863380",
```

```

    "RejectReason": "3",
    "ShipCarrier": "5",
    "OtherShipCarrier": "other",
    "ShipService": "Ground",
    "TrackingNumberList": { "TrackingNumber": "123123123123" }
  }
}
}

```

## Void RMA

| Attribute        |               |             | Required? | Format  | Description   |
|------------------|---------------|-------------|-----------|---------|---|
| NeweggAPIRequest | IssueUser     |             | No        | String  | Specify your eligible seller account (email address) here.<br>Only choose from seller account existing login (email). |
|                  | OperationType |             | Yes       | String  | Fixed value: VoidRMARequest   |
|                  | RequestBody   | VoidRMAInfo |           |         |   |
|                  |               |             |           |         |   |
|                  |               | RMANumber   | Yes       | Integer | RMA Number  |
|                  |               | VoidReason  | Yes       | String  | The reason you void this RMA.<br>Max 1000 character(s).   |

Example: XML, Void RMA

## XSD

API Schema > RMAManagement > RMA > UpdateRMA > UpdateRMARequest.xsd  
 API Schema > RMAManagement > RMA > UpdateRMA > \_UpdateRMA > \_RMAVoid.xsd

```

POST https://api.newegg.com/marketplace/servicemgmt/rma/updaterma?sellerid={sellerid}
Authorization: 720ddc067f4d115bd544aff46bc75634
SecretKey: 21EC2020-3AEA-1069-A2DD-08002B30309D
Content-Type: application/xml
Accept: application/xml

<NeweggAPIRequest>
  <OperationType>VoidRMARequest</OperationType>
  <RequestBody>
    <VoidRMAInfo>
      <RMANumber>38875600</RMANumber>
    </VoidRMAInfo>
  </RequestBody>
</NeweggAPIRequest>

```

```

    <VoidReason>Customer Requested</VoidReason>
  </VoidRMAInfo>
</RequestBody>
</NeweggAPIRequest>

```

#### Example: Json, Void RMA

```

POST https://api.newegg.com/marketplace/servicemgmt/rma/updaterma?sellerid={sellerid}
Authorization: 720ddc067f4d115bd544aff46bc75634
SecretKey: 21EC2020-3AEA-1069-A2DD-08002B30309D
Content-Type: application/json
Accept: application/json

{
  "OperationType": "VoidRMARequest",
  "RequestBody": {
    "VoidRMAInfo": {
      "RMANumber": "38875600",
      "VoidReason": "Customer Requested"
    }
  }
}

```

#### Receive RMA

| Attribute        |               |                | Required? | Format  | Description   |
|------------------|---------------|----------------|-----------|---------|---|
| NeweggAPIRequest | IssueUser     |                | No        | String  | Specify your eligible seller account (email address) here.<br>Only choose from seller account existing login (email). |
|                  | OperationType |                | Yes       | String  | Fixed value: ReceiveRMARequest  |
|                  | RequestBody   | ReceiveRMAInfo | Yes       | Integer | RMA Number  |

#### Example: XML, Receive RMA

#### XSD

API Schema > RMAManagement > RMA > UpdaterMA > UpdateRMARequest.xsd

```
POST https://api.newegg.com/marketplace/servicemgmt/rma/updaterma?sellerid={sellerid}
Authorization: 720ddc067f4d115bd544aff46bc75634
SecretKey: 21EC2020-3AEA-1069-A2DD-08002B30309D
Content-Type: application/xml
Accept: application/xml

<NeweggAPIRequest>
<OperationType>ReceiveRMARequest</OperationType>
  <RequestBody>
    <ReceiveRMAInfo>
      <RMANumber>38873480</RMANumber>
    </ReceiveRMAInfo>
  </RequestBody>
</NeweggAPIRequest>
```

#### Example: Json, Receive RMA

```
POST https://api.newegg.com/marketplace/servicemgmt/rma/updaterma?sellerid={sellerid}
Authorization: 720ddc067f4d115bd544aff46bc75634
SecretKey: 21EC2020-3AEA-1069-A2DD-08002B30309D
Content-Type: application/json
Accept: application/json

{
  "OperationType": "ReceiveRMARequest",
  "RequestBody": {
    "ReceiveRMAInfo": { "RMANumber": "38873480" }
  }
}
```

### 13.2.3. Response Body

| Attribute         |               |         | Format             | Description  |   |
|-------------------|---------------|---------|--------------------|--|---|
| NeweggAPIResponse | IsSuccess     |         | String             | Used to identify if the current operation is successful.<br>Returns true or false. |   |
|                   | OperationType |         | String             | EditRMAResponse<br>RejectRMAResponse<br>VoidRMAResponse<br>ReceiveRMAResponse      |   |
|                   | SellerID      |         | String             | Your seller ID   |   |
|                   | Memo          |         | String             | Additional messages  |   |
|                   | ResponseDate  |         | String             | Response date (Pacific Standard Time)  |   |
|                   | ResponseBody  | RMAInfo | RMANumber          | Integer  | RMA number  |
|                   |               |         | RMAType            | Integer  | Available values:<br>1: Replacement<br>2: Refund  |
|                   |               |         | RMATypeDescription | String   | <b>Replacement</b> for status code: 1<br><b>Refund</b> for status code: 2   |
|                   |               |         | SourceSONumber     | Integer  | The relevant SO number of the RMA   |
|                   |               |         | SellerRMANumber    | String   | Seller RMA #.<br><br>An alphanumeric string, max 50 characters.<br><br>Note: only available for version=307   |
|                   |               |         | IssueUser          | String   | RMA Issue User or Seller ID (if RMA Issue User was not specified when RMA was created).   |
|                   |               |         | RMAShipMethod      | Integer  | The ship method if you want issue a replacement RMA.<br>1: Super Saver(7-14 business days)<br>2: Standard Shipping(5-7 business days)<br>3: Expedited Shipping(3-5 business days)<br>4: Two-Day Shipping(2 business days)<br>5: One-Day Shipping(Next day)<br>6: International Economy Shipping(8-15 business days)<br>7: International Standard Shipping(5-7 business days)<br>8: International Expedited Shipping(3-5 business days)<br>9: International Two-Day Shipping(2 business days)<br>10: APO/FPO – Military ONLY<br>11: Newegg Premier 3 Days<br>12: Newegg Premier 2 Days |

|  |  |  |                    |                          |   |
|--|--|--|--------------------|--------------------------|---|
|  |  |  |                    |                          | <p>13: Newegg Premier Next Day</p> <p>If RMA = Refund, then this element will appear blank.<br/>NOTE: Newegg will apply the same ship method used by order.</p>   |
|  |  |  |                    | RMAShipMethodDescription | <p>String</p> <p>Super Saver(7-14 business days)for status code: 1<br/>Standard Shipping(5-7 business days) for status code: 2<br/>Expedited Shipping(3-5 business days) for status code: 3<br/>Two-Day Shipping(2 business days)for status code: 4<br/>One-Day Shipping(Next day)for status code: 5<br/>International Economy Shipping(8-15 business days)for status code: 6<br/>International Standard Shipping(5-7 business days)for status code: 7<br/>International Expedited Shipping (3-5 business days)for status code: 8<br/>International Two-Day Shipping(2 business days) for status code :9<br/>APO/FPO – Military ONLY for status code:10<br/>Newegg Premier 3 Days for status code:11<br/>Newegg Premier 2 Days for status code:12<br/>Newegg Premier Next Day for status code:13</p> <p>If RMA = Refund, then this element will appear blank.<br/>NOTE: Newegg will apply the same ship method used by order.</p> |
|  |  |  |                    | RMANote                  | <p>String</p> <p>The comment in this RMA</p>  |
|  |  |  | RMATransactionList | RMATransaction           |   |
|  |  |  |                    | SellerPartNumber         | <p>String</p> <p>The seller part number to identify a SKU</p>   |
|  |  |  |                    | ReturnQuantity           | <p>Integer</p> <p>The return quantity of each SKU in this RMA</p>   |
|  |  |  |                    | ReturnUnitPrice          | <p>Decimal</p> <p>The return unit price of each SKU in refund RMA.<br/>If RMA = Replacement, then this element will appear blank.<br/>NOTE: All amounts are set in U.S. Dollars (USD).</p>  |
|  |  |  |                    | RefundShippingPrice      | <p>Decimal</p> <p>The shipping amount of refund of each SKU in this RMA. If RMA = Replacement, then this element will appear blank.<br/>NOTE: All amounts are set in U.S. Dollars (USD).</p>  |
|  |  |  |                    | RMAReason                | <p>Integer</p> <p>The replacement/refund reason of each SKU in this RMA.</p>  |



|  |  |  |  |  |                      |  |
|--|--|--|--|--|----------------------|--|
|  |  |  |  |  |                      | Available values:<br>1: Carrier damage<br>2: Defective<br>3: Incompatible<br>4: No longer needed<br>5: Not match what we show<br>6: Ordered wrong item<br>7: Sent wrong item<br>8: Unsatisfied<br>9: Other Reason {0}  |
|  |  |  |  |  | RMAReasonDescription | String<br>Carrier damage for status code: 1<br>Defective for status code: 2<br>Incompatible for status code: 3<br>No longer needed for status code: 4<br>Not match what we show for status code: 5<br>Ordered wrong item for status code: 6<br>Sent wrong item for status code: 7<br>Unsatisfied for status code: 8<br>Other Reason {0} for status code: 9 |

Example: XML, Response

## XSD

API Schema > RMAManagement > RMA > UpdateRMA > UpdateRMAResponse.xsd

```
<?xml version="1.0" encoding="utf-8"?>
<NeweggAPIResponse>
  <IsSuccess>true</IsSuccess>
  <OperationType>EditRMAResponse</OperationType>
  <SellerID>A006</SellerID>
  <Memo />
  <ResponseDate>2011-09-28 09:02:00</ResponseDate>
  <ResponseBody>
    <RMAInfo>
      <RMANumber>38875640</RMANumber>
      <RMAType>2</RMAType>
      <RMATypeDescription>Refund</RMATypeDescription>
      <SourceSONumber>88219202</SourceSONumber>
      <SellerRMANumber>E12345678</SellerRMANumber>
    </RMAInfo>
  </ResponseBody>
</NeweggAPIResponse>
```

```

        <RMAShipMethod />
        <RMAShipMethodDescription />
        <RMANote>your note here</RMANote>
        <IssueUser>test@newegg.com</IssueUser>
        <RMATransactionList>
            <RMATransaction>
                <SellerPartNumber>Ben_item_12</SellerPartNumber>
                <ReturnQuantity>1</ReturnQuantity>
                <ReturnUnitPrice>200.00</ReturnUnitPrice>
                <RefundShippingPrice>10.00</RefundShippingPrice>
                <RMAReason>1</RMAReason>
                <RMAReasonDescription>Carrier damage</RMAReasonDescription>
            </RMATransaction>
        </RMATransactionList>
    </RMAInfo>
</ResponseBody>
</NeweggAPIResponse>

```

#### Example: Json, Response

```

{
  "IsSuccess": "true",
  "OperationType": "EditRMAResponse",
  "SellerID": "A006",
  "ResponseDate": "2011-09-28 09:02:00",
  "ResponseBody": {
    "RMAInfo": {
      "RMANumber": "38875640",
      "RMAType": "2",
      "RMATypeDescription": "Refund",
      "SourceSONumber": "88219202",
      "SellerRMANumber": "E12345678",
      "RMANote": "your note here",
      "IssueUser": "test@newegg.com",
      "RMATransactionList": {
        "RMATransaction": {
          "SellerPartNumber": "Ben_item_12",
          "ReturnQuantity": "1",
          "ReturnUnitPrice": "200.00",
          "RefundShippingPrice": "10.00",
          "RMAReason": "1",

```

```

    "RMARReasonDescription": "Carrier damage"
  }
}
}
}
}

```

### 13.2.4. Request Failure Errors

## Edit RMA

For common HTTP error responses, please refer to [Common Error Responses](#)

| Error Code | Description   |
|------------|---|
| SE001      | Invalid SellerPartNumber  |
| SE004      | Cannot issue RMA because the order has not been invoiced.   |
| SE005      | ShipMethodCode is required when RMAType is replacement  |
| SE006      | RMATransaction is required  |
| SE009      | [Seller Part #] Return Qty has to be equal to or less than Max Return Qty - Prior Returned Qty, currently the available return qty = {0}.                               |
| SE010      | Refund per Qty must be greater than zero.   |
| SE011      | {Seller Part #} refund price per Qty cannot be greater than item unit price, which = {0.00}.  |
| SE012      | Order Shipping Refund cannot be greater than Order Shipping Charge, which = {0.00}.   |
| SE013      | Replacement RMA Order Qty cannot be greater than item available inventory, which = {0.00}.  |
| SE014      | Items have two shipped channels.  |
| SE017      | RMANumber is required   |
| SE020      | The following item(s) must return with the current item(s) since they are in a same Combo or Auto Add to Cart promotion:{0}.  |
| SE021      | The item's ReturnUnitPrice cannot be greater than the item's order's UnitPrice, which = {0.00}.   |
| SE023      | Total refund amount cannot exceed total order amount, which = {0.00}.   |
| SE024      | Item does not exist   |
| SE028      | Can't update because RMA was not open   |
| SE029      | Can't update because RMA type = advanced. Please contact Newegg Marketplace Support.  |
| SE034      | This seller account currently does not support the selected shipping method {0}. Please setup this shipping setting in Seller Portal or select another shipping method. |
| SE035      | Refund cannot exceed order total minus previous refunded amount[{0}]  |

|       |  |
|-------|--|
| SE038 | International seller covered by Newegg Buy-out policy cannot request return or refund directly. Please contact MarketplaceSupport@newegg.com for assistance. |
| SE040 | This seller RMA number must be a text of number and/or letters.  |

## Reject RMA

| Error Code | Description  |
|------------|--|
| SE001      | Invalid SellerPartNumber   |
| SE015      | TrackingNumber is required.  |
| SE016      | TrackingNumber already exists.   |
| SE017      | RMANumber is required  |
| SE028      | Can't update because RMA was not open  |
| SE029      | Can't update because RMA type = advanced. Please contact Newegg Marketplace Support. |
| SE030      | Can't update because international seller processing by Newegg                       |

## Void RMA

| Error Code | Description  |
|------------|--|
| SE017      | RMANumber is required  |
| SE028      | Can't update because RMA was not open  |
| SE029      | Can't update because RMA type = advanced. Please contact Newegg Marketplace Support. |
| SE030      | Can't update because international seller processing by Newegg                       |

## Receive RMA

| Error Code | Description  |
|------------|--|
| SE014      | Items have two shipped channels.   |
| SE017      | RMANumber is required  |
| SE028      | Can't update because RMA was not open  |
| SE029      | Can't update because RMA type = advanced. Please contact Newegg Marketplace Support. |
| SE030      | Can't update because international seller processing by Newegg                       |

## Example: XML, Response

```
<?xml version="1.0" encoding="utf-8"?>
<Errors>
  <Error>
    <Code>SE004</Code>
```

```
<Message>Cannot issue RMA because the order has not been invoiced</Message>
</Error>
</Errors>
```

Example: Json, Response

```
{
  "Code": "SE004",
  "Message": "Cannot issue RMA because the order has not been invoiced"
}
```

## 13.3. Get RMA Info

Get RMA info by specified query conditions.

### 13.3.1. Resource URL & Information

Resource URL

```
https://api.newegg.com/marketplace/servicemgmt/rma/rmainfo?sellerid={sellerid}&version={versionno}
```

Note: Please make sure your request URL is all in lower case (except for Seller ID) and cannot contain any blank spaces or line breaks.

Parameters

| Name     | Required? | Description  |
|----------|-----------|--|
| SellerId | Yes       | Your seller ID on Newegg Marketplace   |
| version  | No        | Available Version Numbers  |
|          |           | 307. Response includes the Seller's own RMA # for reference.   |
|          |           | 309. Response includes: <ul style="list-style-type: none"><li>• Seller's own RMA # for reference.</li><li>• The replacement order # for related RMA.</li></ul> |

Resource Information

| HTTP Method | Authentication? | Request Formats | Response Formats | Rate Limited?         |
|-------------|-----------------|-----------------|------------------|-----------------------|
| PUT         | Required        | XML, Json       | XML, Json        | 30 per min per client |

### 13.3.2. Request Body

| Attribute        |               |           | Required? | Format  | Description   |
|------------------|---------------|-----------|-----------|---------|---|
| NeweggAPIRequest | IssueUser     |           | No        | string  | Specify your eligible seller account (email address) here. Only choose from seller account existing login (email)                   |
|                  | OperationType |           | Yes       | String  | Fixed value: GetRMAInfoRequest  |
|                  |               | PageSize  | No        | Integer | How many records in a page. (Max is 100 per page)<br><br>If left blank, will use 1 as default.                                      |
|                  |               | PageIndex | No        | Integer | Current page index. Default is 1.<br><br>If left blank, will use 100 as default.  |
|                  | KeywordsType  |           | No        | Integer | Available values:<br>1: RMANumber<br>2: OrderNumber<br>3: CustomerName<br>4: SellerRMANumber (Note: only available for version=307) |
|                  | KeywordsValue |           | No        | String  | The keywords value of the specified type  |
|                  | Status        |           | No        | Integer | Available values:<br>0: All (Default)<br>1: Open<br>2: Received<br>3: Rejected<br>4: Voided<br>5: Closed<br>6: Processing           |
|                  | RMADateFrom   |           | No        | String  | Search RMA by date range.<br>(Pacific Standard Time)<br>Please refer to the Acceptable Date Format                                  |
|                  | RMADateTo     |           | No        | String  | Search RMA by date range.<br>(Pacific Standard Time)<br>Please refer to the Acceptable Date Format                                  |
|                  | RMAType       |           | No        | Integer | Available values:<br>0: All (Default)<br>1: Replacement<br>2: Refund  |
|                  | ProcessedBy   |           | No        | Integer | Available values:<br>0: All (Default)<br>1: Seller  |

|  |  |  |  |  |           |
|--|--|--|--|--|-----------|
|  |  |  |  |  | 2: Newegg |
|--|--|--|--|--|-----------|

Example: XML, Request

## XSD

API Schema > RMAManagement > RMA > GetRMAInfo > RMAInfoRequest.xsd

```
PUT https://api.newegg.com/marketplace/servicemgmt/rma/rmainfo?sellerid={sellerid}
Authorization: 720ddc067f4d115bd544aff46bc75634
SecretKey: 21EC2020-3AEA-1069-A2DD-08002B30309D
Content-Type: application/xml
Accept: application/xml
```

```
<NeweggAPIRequest>
  <OperationType>GetRMAInfoRequest</OperationType>
  <RequestBody>
    <PageInfo>
      <PageIndex>1</PageIndex>
      <PageSize>10</PageSize>
    </PageInfo>
    <KeywordsType>1</KeywordsType>
    <KeywordsValue>2135422</KeywordsValue>
    <Status>0</Status>
    <RMADateFrom>2012-01-11</RMADateFrom>
    <RMADateTo>2012-01-12</RMADateTo>
    <RMAType>0</RMAType>
    <ProcessedBy>0</ProcessedBy>
  </RequestBody>
</NeweggAPIRequest>
```

Example: Json, Request

```
PUT https://api.newegg.com/marketplace/servicemgmt/rma/rmainfo?sellerid={sellerid}
Authorization: 720ddc067f4d115bd544aff46bc75634
SecretKey: 21EC2020-3AEA-1069-A2DD-08002B30309D
Content-Type: application/json
```

Accept: application/json

```
{
  "OperationType": "GetRMAInfoRequest",
  "RequestBody": {
    "PageInfo": {
      "PageIndex": "1",
      "PageSize": "10"
    },
    "KeywordsType": "1",
    "KeywordsValue": "2135422",
    "Status": "0",
    "RMADateFrom": "2012-01-11",
    "RMADateTo": "2012-01-12",
    "RMAType": "0",
    "ProcessedBy": "0"
  }
}
```



### 13.3.3. Response Body

| Attribute         |               |             |                | Format                 | Description  | Available Ver.#                                  |   |             |
|-------------------|---------------|-------------|----------------|------------------------|--|--|---|-------------|
| NeweggAPIResponse | IsSuccess     |             |                | String                 | Used to identify the operation of Submit RMA is successful. Returns true or false. | All  |   |             |
|                   | OperationType |             |                | String                 | Fixed value: IssueRMAResponse  | All  |   |             |
|                   | SellerID      |             |                | String                 | Your seller ID   | All  |   |             |
|                   | ResponseBody  | PageInfo    | TotalCount     |                        | Integer  | How many record(s) for you request               | All   |             |
|                   |               |             | TotalPageCount |                        | Integer  | How many page(s) return                          | All   |             |
|                   |               |             | PageIndex      |                        | Integer  | Current page index. (Default is 1)               | All   |             |
|                   |               |             | PageSize       |                        | Integer  | How many record(s) in a page. (Max 100 per page) | All   |             |
|                   |               | RMAInfoList | RMAInfo        | RMANumber              |  | Integer  | RMA number  | All         |
|                   |               |             |                | RMAType                |  | Integer  | Available values:<br>1: Replacement<br>2: Refund  | All         |
|                   |               |             |                | RMATypeDescription     |  | String   | <b>Replacement</b> for type value: 1<br><b>Refund</b> for type value: 2   | All         |
|                   |               |             |                | SellerRMANumber        |  | String   | Seller RMA #.<br><br>An alphanumeric string, max 50 characters.<br><br><b>Note: available for version=307 and 309</b>   | 307,<br>309 |
|                   |               |             |                | ReplacementOrderNumber |  | String   | The Order Number of the replacement order.<br><br>After confirming the return item is received, Newegg will create a replacement order for you to process.<br><br><b>Note: available for RMA type: Replacement (RMAType value= 1) and the request version=309</b> | 309         |
|                   |               |             |                | IssueUser              |  | String   | RMA Issue User or Seller ID (if RMA Issue User was not specified when RMA was created).   | All         |
|                   | RMADate       |             |                | String                 | Date of RMA(Pacific Standard Time)   | All  |   |             |

|  |  |  |  |                      |         |   |     |
|--|--|--|--|----------------------|---------|---|-----|
|  |  |  |  | RMAStatus            | Integer | Available values:<br>1: Open<br>2: Received<br>3: Rejected<br>4: Voided<br>5: Closed<br>6: Processing   | All |
|  |  |  |  | RMAStatusDescription | String  | Available values:<br><b>Open</b> for status code: 1<br><b>Received</b> for status code: 2<br><b>Rejected</b> for status code: 3<br><b>Voided</b> for status code: 4<br><b>Closed</b> for status code: 5<br><b>Processing</b> for status code: 6   | All |
|  |  |  |  | RMAShipMethod        | Integer | The ship method if the RMA type = Replacement:<br>1: Super Saver(7-14 business days)<br>2: Standard Shipping(5-7 business days)<br>3: Expedited Shipping(3-5 business days)<br>4: Two-Day Shipping(2 business days)<br>5: One-Day Shipping(Next day)<br>6: International Economy Shipping(8-15 business days)<br>7: International Standard Shipping(5-7 business days)<br>8: International Expedited Shipping(3-5 business days)<br>9: International Two-Day Shipping(2 business days)<br>10: APO/FPO – Military ONLY<br>11: Newegg Premier 3 Days<br>12: Newegg Premier 2 Days<br>13: Newegg Premier Next Day<br><br>If RMA = Refund, then this element will appear blank. | All |

|  |  |  |  |                          |         |   |     |
|--|--|--|--|--------------------------|---------|---|-----|
|  |  |  |  | RMAShipMethodDescription | String  | <p>The ship method if the RMA type = Replacement:</p> <p>Super Saver(7-14 business days)for status code: 1</p> <p>Standard Shipping(5-7 business days) for status code: 2</p> <p>Expedited Shipping(3-5 business days) for status code: 3</p> <p>Two-Day Shipping(2 business days)for status code: 4</p> <p>One-Day Shipping(Next day)for status code: 5</p> <p>International Economy Shipping(8-15 business days)for status code: 6</p> <p>International Standard Shipping(5-7 business days)for status code: 7</p> <p>International Expedited Shipping (3-5 business days)for status code: 8</p> <p>International Two-Day Shipping(2 business days) for status code :9</p> <p>APO/FPO – Military ONLY for status code:10</p> <p>Newegg Premier 3 Days for status code:11</p> <p>Newegg Premier 2 Days for status code:12</p> <p>Newegg Premier Next Day for status code:13</p> <p>If RMA = Refund, then this element will appear blank.</p> | All |
|  |  |  |  | OrderNumber              | Integer | Order Number of the RMA requested   | All |
|  |  |  |  | OrderDate                | String  | Order Date(Pacific Standard Time)   | All |
|  |  |  |  | InvoiceNumber            | Integer | Invoice Number of the order RMA requested.  | All |
|  |  |  |  | OrderAmount              | Decimal | Order Amount<br>NOTE: All amounts are set in U.S. Dollars (USD).  | All |
|  |  |  |  | AvailableRefundAmount    | Decimal | Available Refund Amount<br>NOTE: All amounts are set in U.S. Dollars (USD).   | All |

|  |  |  |                    |                      |                  |   |   |     |
|--|--|--|--------------------|----------------------|------------------|---|---|-----|
|  |  |  |                    | RMAProcessedBy       | String           | Newegg or Seller  | All   |     |
|  |  |  |                    | RMAReceiveDate       | String           | RMA shipment received date  | All   |     |
|  |  |  |                    | RMANote              | String           | RMA note  | All   |     |
|  |  |  |                    | PriorRefundAmount    | Decimal          | Order Prior Refund Amount<br>NOTE: All amounts are set in U.S. Dollars (USD).   | All   |     |
|  |  |  |                    | CustomerName         | String           | Customer Name   | All   |     |
|  |  |  |                    | CustomerPhoneNumber  | String           | Customer Phone Number   | All   |     |
|  |  |  |                    | CustomerEmailAddress | String           | The masked customer email address, you can reach to the customer through this email address.<br><br>For example:<br>gdv6l0viwo4l7j1d@marketplace.newegg.com | All   |     |
|  |  |  |                    | ShipToAddress1       | String           | The order’s ship to address line 1  | All   |     |
|  |  |  |                    | ShipToAddress2       | String           | The order’s ship to address line 2  | All   |     |
|  |  |  |                    | ShipToCityName       | String           | The order’s ship to city name   | All   |     |
|  |  |  |                    | ShipToStateCode      | String           | The order’s ship to state code (abbreviated)  | All   |     |
|  |  |  |                    | ShipToZipCode        | String           | The order’s ship to zip code  | All   |     |
|  |  |  |                    | ShipToCountryCode    | String           | The order’s ship to country.<br><br>E.g. UNITED STATES  | All   |     |
|  |  |  |                    | ShipToLastName       | String           | The ship to Last Name   | All   |     |
|  |  |  |                    | ShipToFirstName      | String           | The ship to First Name  | All   |     |
|  |  |  |                    | ShipToCompany        | String           | The order’s ship to company name  | All   |     |
|  |  |  | RMATransactionList | RMATransaction       | SellerPartNumber | String  | Seller Part Number  | All |
|  |  |  |                    |                      | MfrPartNumber    | String  | Manufacturer Part Number  | All |
|  |  |  |                    |                      | NeweggItemNumber | String  | Newegg Item Number  | All |
|  |  |  |                    |                      | Description      | String  | Item Description  | All |
|  |  |  |                    |                      | UnitPrice        | decimal   | Item’s Unit Price<br>NOTE: All amounts are set in U.S. Dollars (USD). | All |
|  |  |  |                    |                      | ReturnQuantity   | Integer   | The return quantity of each SKU in this RMA                           | All |

|  |  |  |  |  |  |                     |         |   |     |
|--|--|--|--|--|--|---------------------|---------|---|-----|
|  |  |  |  |  |  | ReturnUnitPrice     | decimal | If RMA type = Refund: The return unit price of each item in refund RMA. How much refund will be issued per unit of this item. If RMA = Replacement, then this element will appear blank.<br>NOTE: All amounts are set in U.S. Dollars (USD).                                    | All |
|  |  |  |  |  |  | RefundShippingPrice | decimal | If RMA type = Refund: The shipping amount of refund of each item in this RMA. If RMA = Replacement, then this element will appear blank.<br>NOTE: All amounts are set in U.S. Dollars (USD).  | All |
|  |  |  |  |  |  | ShippedBy           | Integer | If RMA type = Replacement:<br>Indicates if shipped by Newegg.<br>0: Shipped by seller<br>1: Shipped by Newegg<br>If RMA = Refund, then this element will appear blank.  | All |
|  |  |  |  |  |  | RMARreason          | Integer | The replacement/refund reason of each SKU in this RMA.<br>Available values:<br>1: Carrier damage<br>2: Defective<br>3: Incompatible<br>4: No longer needed<br>5: Not match what we show<br>6: Ordered wrong item<br>7: Sent wrong item<br>8: Unsatisfied<br>9: Other Reason {0} | All |

|  |              |  |  |  |  |                      |        |  |     |
|--|--------------|--|--|--|--|----------------------|--------|--|-----|
|  |              |  |  |  |  | RMAReasonDescription | String | The replacement/refund reason of each SKU in this RMA.<br>Available values:<br><b>Carrier damage</b> for status code: 1<br><b>Defective</b> for status code: 2<br><b>Incompatible</b> for status code: 3<br><b>No longer needed</b> for status code: 4<br><b>Not match what we show</b> for status code: 5<br><b>Ordered wrong item</b> for status code: 6<br><b>Sent wrong item</b> for status code: 7<br><b>Unsatisfied</b> for status code: 8<br><b>Other Reason {0}</b> for status code: 9 | All |
|  | Memo         |  |  |  |  |                      | String | Additional messages  | All |
|  | ResponseDate |  |  |  |  |                      | String | Response date  | All |

Example: XML, Response

## XSD

API Schema > RMAManagement > RMA > GetRMAInfo > RMAInfoResponse.xsd

```
<?xml version="1.0" encoding="utf-8"?>
<NeweggAPIResponse>
  <IsSuccess>true</IsSuccess>
  <OperationType>GetRMAInfo</OperationType>
  <SellerID>A006</SellerID>
  <ResponseDate>05/16/2013 14:57:25</ResponseDate>
  <Memo></Memo>
  <ResponseBody>
    <PageInfo>
      <TotalCount>1</TotalCount>
      <TotalPageCount>1</TotalPageCount>
      <PageIndex>1</PageIndex>
      <PageSize>50</PageSize>
    </PageInfo>
    <RMAInfoList>
      <RMAInfo>
        <RMANumber>53424440</RMANumber>
        <RMAType>2</RMAType>
```

```

<RMATypeDescription>Refund</RMATypeDescription>
<SellerRMANumber>E12345678</SellerRMANumber>
<IssueUser>A006</IssueUser>
<RMADate>12/19/2012 00:06:30</RMADate>
<RMAStatus>5</RMAStatus>
<RMAStatusDescription>Closed</RMAStatusDescription>
<RMAShipMethod></RMAShipMethod>
<RMAShipMethodDescription></RMAShipMethodDescription>
<OrderNumber>153985075</OrderNumber>
<OrderDate>12/18/2012 23:00:09</OrderDate>
<InvoiceNumber>95843690</InvoiceNumber>
<OrderAmount>3.99</OrderAmount>
<AvailableRefundAmount>0.00</AvailableRefundAmount>
<RMAProcessedBy>Seller</RMAProcessedBy>
<RMAReceiveDate>01/09/2013 18:40:28</RMAReceiveDate>
<RMANote></RMANote>
<PriorRefundAmount>0.00</PriorRefundAmount>
<CustomerName>Fiona Test</CustomerName>
<CustomerPhoneNumber>626-271-1420</CustomerPhoneNumber>
<CustomerEmailAddress>cq2swlpler2vt958m@marketplace.newegg.com</CustomerEmailAddress>
<ShipToAddress1>17708 Rowland St</ShipToAddress1>
<ShipToAddress2></ShipToAddress2>
<ShipToCityName>Rowland Heights</ShipToCityName>
<ShipToStateCode>CA</ShipToStateCode>
<ShipToZipCode>91748-1119</ShipToZipCode>
<ShipToCountryCode>UNITED STATES</ShipToCountryCode>
<ShipToLastName>Test</ShipToLastName>
<ShipToFirstName>Fiona</ShipToFirstName>
<ShipToCompany></ShipToCompany>
<RMATransactionList>
  <RMATransaction>
    <SellerPartNumber>nz-tst-123</SellerPartNumber>
    <MfrPartNumber>nz-tst-123</MfrPartNumber>
    <NeweggItemNumber>9SIA0060BB9157</NeweggItemNumber>
    <Description>Nazi Power Flag</Description>
    <UnitPrice>3.99</UnitPrice>
    <ReturnQuantity>1</ReturnQuantity>
    <ReturnUnitPrice>3.99</ReturnUnitPrice>
    <RefundShippingPrice>0.00</RefundShippingPrice>
    <ShippedBy></ShippedBy>
    <RMAReason>4</RMAReason>
  
```

```

        <RMAReasonDescription>No longer needed</RMAReasonDescription>
    </RMATransaction>
</RMATransactionList>
</RMAInfo>
</RMAInfoList>
</ResponseBody>
</NeweggAPIResponse>

```

#### Example: Json, Response

```

{
  "IsSuccess": "true",
  "OperationType": "GetRMAInfo",
  "SellerID": "A006",
  "ResponseDate": "05/16/2013 14:57:25",
  "ResponseBody": {
    "PageInfo": {
      "TotalCount": "1",
      "TotalPageCount": "1",
      "PageIndex": "1",
      "PageSize": "50"
    },
    "RMAInfoList": {
      "RMAInfo": {
        "RMANumber": "53424440",
        "RMAType": "2",
        "RMATypeDescription": "Refund",
        "SellerRMANumber": "E12345678",
        "IssueUser": "A006",
        "RMADate": "12/19/2012 00:06:30",
        "RMAStatus": "5",
        "RMAStatusDescription": "Closed",
        "OrderNumber": "153985075",
        "OrderDate": "12/18/2012 23:00:09",
        "InvoiceNumber": "95843690",
        "OrderAmount": "3.99",
        "AvailableRefundAmount": "0.00",
        "RMAProcessedBy": "Seller",
        "RMAReceiveDate": "01/09/2013 18:40:28",
        "PriorRefundAmount": "0.00",
        "CustomerName": "Fiona Test",

```



```

    "CustomerPhoneNumber": "626-271-1420",
    "CustomerEmailAddress": "cq2swlpler2vt958m@marketplace.newegg.com",
    "ShipToAddress1": "17708 Rowland St",
    "ShipToCityName": "Rowland Heights",
    "ShipToStateCode": "CA",
    "ShipToZipCode": "91748-1119",
    "ShipToCountryCode": "UNITED STATES",
    "ShipToLastName": "Test",
    "ShipToFirstName": "Fiona",
    "RMATransactionList": {
      "RMATransaction": {
        "SellerPartNumber": "nz-tst-123",
        "MfrPartNumber": "nz-tst-123",
        "NeweggItemNumber": "9SIA0060BB9157",
        "Description": "Nazi Power Flag",
        "UnitPrice": "3.99",
        "ReturnQuantity": "1",
        "ReturnUnitPrice": "3.99",
        "RefundShippingPrice": "0.00",
        "RMAReason": "4",
        "RMAReasonDescription": "No longer needed"
      }
    }
  }
}

```

### 13.3.4. Request Failure Errors

For common HTTP error responses, please refer to [Common Error Responses](#)

Example: XML, Response

```

<?xml version="1.0" encoding="utf-8"?>
<Errors>
  <Error>
    <Code>CE001</Code>
    <Message>SellerID cannot be null or empty</Message>
  </Error>

```

```
</Errors>
```

Example: Json, Response

```
{
  "Code": "CE001",
  "Message": "SellerID cannot be null or empty"
}
```

## 13.4. Issue Courtesy Refund

Submit a Courtesy Refund Request. Use this function when it is simply to issue the customer a courtesy refund that does not require RMA shipment returned to seller. This function is a request and will need user to use Get Request Status (listed in the next section) to receive update about the status of the Courtesy Refund creation. Please note that commission will not be refunded for refunds issued as courtesy refund.

### 13.4.1. Resource URL & Information

Resource URL

```
https://api.newegg.com/marketplace/servicemgmt/courtesyrefund/new?sellerid={sellerid}
```

Note: Please make sure your request URL is all in lower case (except for Seller ID) and cannot contain any blank spaces or line breaks.

Parameters

| Name     | Required? | Description                          |
|----------|-----------|--------------------------------------|
| sellerId | Yes       | Your seller ID on Newegg Marketplace |

Resource Information

| HTTP Method | Authentication? | Request Formats | Response Formats | Rate Limited?         |
|-------------|-----------------|-----------------|------------------|-----------------------|
| POST        | Required        | XML, Json       | XML, Json        | 30 per min per client |

### 13.4.2. Request Body

| Attribute |           | Required? | Format | Description   |
|-----------|-----------|-----------|--------|---|
| New       | IssueUser | No        | String | Specify your eligible seller account (email address) here. Only choose from seller account existing login (email) |

|             |                     |                   |     |         |  |
|-------------|---------------------|-------------------|-----|---------|--|
|             | OperationType       |                   | Yes | String  | Fixed value: IssueCourtesyRefund   |
| RequestBody | IssueCourtesyRefund | SourceSONumber    | Yes | Integer | Order Number which you wish to issue a courtesy refund for.  |
|             |                     | RefundReason      | Yes | Integer | Available values for refund reason:<br>1: Negative customer feedback<br>2: Pricing error<br>3: Wrong item information<br>4: Shipping delay<br>5: Package not received<br>6: Customer Courtesy    |
|             |                     | TotalRefundAmount | Yes | Decimal | The total amount need to refund.<br><br>The total refund amount cannot exceed order amount or order amount minus previously refunded amount.<br>NOTE: All amounts are set in U.S. Dollars (USD). |
|             |                     | NoteToCustomer    | No  | String  | The note of this courtesy refund to customer.<br>Max 500 character(s).   |

Example: XML, Request

## XSD

API Schema > RMAManagement > RMA > CourtesyRefund > IssueCourtesyRefund > IssueCRRequest.xsd

```
POST https://api.newegg.com/marketplace/servicemgmt/courtesyrefund/new?sellerid={sellerid}
Authorization: 720ddc067f4d115bd544aff46bc75634
SecretKey: 21EC2020-3AEA-1069-A2DD-08002B30309D
Content-Type: application/xml
Accept: application/xml
```

```
<NeweggAPIRequest>
  <OperationType>IssueCourtesyRefund</OperationType>
  <RequestBody>
    <IssueCourtesyRefund>
      <SourceSONumber>11007735</SourceSONumber>
      <RefundReason>1</RefundReason>
      <TotalRefundAmount>2.01</TotalRefundAmount>
      <NoteToCustomer>this is a test note</NoteToCustomer>
    </IssueCourtesyRefund>
  </RequestBody>
```

```
</NeweggAPIRequest>
```

#### Example: Json, Request

```
POST https://api.newegg.com/marketplace/servicemgmt/courtesyrefund/new?sellerid={sellerid}
Authorization: 720ddc067f4d115bd544aff46bc75634
SecretKey: 21EC2020-3AEA-1069-A2DD-08002B30309D
Content-Type: application/json
Accept: application/json

{
  "OperationType": "IssueCourtesyRefund",
  "RequestBody": {
    "IssueCourtesyRefund": {
      "SourceSONumber": "11007735",
      "RefundReason": "1",
      "TotalRefundAmount": "2.01",
      "NoteToCustomer": "this is a test note"
    }
  }
}
```

### 13.4.3. Response Body

| Attribute         |               |              |              |              | Format | Description   |
|-------------------|---------------|--------------|--------------|--------------|--------|---|
| NeweggAPIResponse | IsSuccess     |              |              |              | String | Used to identify if the operation of Issue Courtesy Refund is successful. Returns true or false |
|                   | OperationType |              |              |              | String | Fixed value: CourtesyRefundResponse   |
|                   | SellerID      |              |              |              | String | Your Seller ID  |
|                   | ResponseBody  | ResponseList | ResponseInfo | RequestID    | String | The request ID  |
|                   |               |              |              | RequestDate  | String | The date when the request was submitted. (Pacific Standard Time)                                |
|                   |               |              |              | RequestSatus | String | The status of the request submission.<br>SUBMITTED  |
|                   | Memo          |              |              |              | String | Additional information  |

#### Example: XML, Response

## XSD

API Schema > RMAManagement > RMA > CourtesyRefund > IssueCourtesyRefund > IssueCRResponse.xsd

```
<?xml version="1.0" encoding="utf-8"?>
<NeweggAPIResponse>
  <IsSuccess>true</IsSuccess>
  <OperationType>CourtesyRefundResponse</OperationType>
  <SellerID>A006</SellerID>
  <ResponseBody>
    <ResponseList>
      <ResponseInfo>
        <RequestId>cb0c9123-b7ac-454d-84d7-3fab9bf7e1f8</RequestId>
        <RequestDate>2/17/2012 19:15:00</RequestDate>
        <RequestStatus>SUBMITTED</RequestStatus>
      </ResponseInfo>
    </ResponseList>
  </ResponseBody>
</NeweggAPIResponse>
```

### Example: Json, Response

```
{
  "IsSuccess": "true",
  "OperationType": "CourtesyRefundResponse",
  "SellerID": "A006",
  "ResponseBody": {
    "ResponseList": {
      "ResponseInfo": {
        "RequestId": "cb0c9123-b7ac-454d-84d7-3fab9bf7e1f8",
        "RequestDate": "2/17/2012 19:15:00",
        "RequestStatus": "SUBMITTED"
      }
    }
  }
}
```

## 13.4.4. Request Failure Errors

For common HTTP error responses, please refer to [Common Error Responses](#)

| Error Code | Description  |
|------------|--|
| SE004      | Cannot issue RMA because the order has not been invoiced.  |
| SE019      | Item total refund amount must be greater than 0.   |
| SE023      | Total refund amount CANNOT exceed total order amount.  |
| SE025      | Invalid order type.  |
| SE026      | Can't issue because of replacement order.  |
| SE027      | Can't issue because order was voided.  |
| SE033      | Invalid order number.  |
| SE038      | International seller covered by Newegg Buy-out policy cannot request return or refund directly. Please contact MarketplaceSupport@newegg.com for assistance. |

Example: XML, Response

```
<?xml version="1.0" encoding="utf-8"?>
<Errors>
  <Error>
    <Code>CE001</Code>
    <Message>SellerID cannot be null or empty</Message>
  </Error>
</Errors>
```

Example: Json, Response

```
{
  "Code": "CE001",
  "Message": "SellerID cannot be null or empty"
}
```

## 13.5. Get Courtesy Refund Request Status

Get the status of specified courtesy refund request by specified query conditions.

### 13.5.1. Resource URL & Information

Resource URL

https://api.newegg.com/marketplace/servicemgmt/courtesyrefund/requeststatus?sellerid={sellerid}

Note: Please make sure your request URL is all in lower case (except for Seller ID) and cannot contain any blank spaces or line breaks.

#### Parameters

| Name     | Required? | Description                          |
|----------|-----------|--------------------------------------|
| sellerId | Yes       | Your seller ID on Newegg Marketplace |

#### Resource Information

| HTTP Method | Authentication? | Request Formats | Response Formats | Rate Limited?         |
|-------------|-----------------|-----------------|------------------|-----------------------|
| PUT         | Required        | XML, Json       | XML, Json        | 30 per min per client |

### 13.5.2. Request Body

| Attribute        |               |                  |                 | Required? | Format | Description  |   |
|------------------|---------------|------------------|-----------------|-----------|--------|--|---|
| NeweggAPIRequest | IssueUser     |                  |                 | No        | String | Specify your eligible seller account (email address) here.<br>Only choose from seller account existing login (email) |   |
|                  | OperationType |                  |                 | Yes       | String | Fixed value: GetCourtesyRefundStatusRequest  |   |
|                  | RequestBody   | GetRequestStatus | RequestIDList   | RequestID | No     | String   | Courtesy refund Request ID. Other condition(s) will be ignored Issue courtesy refund Request ID is specified.                                     |
|                  |               |                  | MaxCount        |           | No     | Integer  | The maximum return records. Default is 100. If you specified over than 100, the system still return 100 records.                                  |
|                  |               |                  | RequestStatus   |           | No     | String   | The available values of the status of the request submission.<br><br>ALL (Default)<br>SUBMITTED<br>IN_PROGRESS<br>FINISHED<br>FAILED<br>CANCELLED |
|                  |               |                  | RequestDateFrom |           | No     | String   | Search by Courtesy Refund Date. (Pacific Standard Time)<br>Please refer to the Acceptable Date Format   |
|                  |               |                  | RequestDateTo   |           | No     | String   | Search by Courtesy Refund Date. (Pacific Standard Time)<br>Please refer to the Acceptable Date Format   |

Example: XML, Request

## XSD

API Schema > RMAManagement > RMA > CourtesyRefund > GetCourtesyRefundStatus > GetCRStatusRequest.xsd

```
PUT
https://api.newegg.com/marketplace/servicemgmt/courtesyrefund/requeststatus?sellerid={sellerid}
Authorization: 720ddc067f4d115bd544aff46bc75634
SecretKey: 21EC2020-3AEA-1069-A2DD-08002B30309D
Content-Type: application/xml
Accept: application/xml

<NeweggAPIRequest>
  <OperationType>GetCourtesyRefundStatusRequest</OperationType>
  <RequestBody>
    <GetRequestStatus>
      <RequestIDList>
        <RequestID>cb0c9123-b7ac-454d-84d7-3fab9bf7elf8</RequestID>
      </RequestIDList>
      <MaxCount>100</MaxCount>
      <RequestStatus>ALL</RequestStatus>
      <RequestDateFrom/>
      <RequestDateTo/>
    </GetRequestStatus>
  </RequestBody>
</NeweggAPIRequest>
```

## Example: Json, Request

```
PUT
https://api.newegg.com/marketplace/servicemgmt/courtesyrefund/requeststatus?sellerid={sellerid}
Authorization: 720ddc067f4d115bd544aff46bc75634
SecretKey: 21EC2020-3AEA-1069-A2DD-08002B30309D
Content-Type: application/json
Accept: application/json

{
  "OperationType": "GetCourtesyRefundStatusRequest",
  "RequestBody": {
    "GetRequestStatus": {
      "RequestIDList": {
```



```

    "RequestID": [
        "cb0c9123-b7ac-454d-84d7-3fab9bf7e1f8"
    ]
},
"MaxCount": "100",
"RequestStatus": "ALL"
}
}
}

```

### 13.5.3. Response Body

| Attribute     |               |                      |               |               | Format   | Description  |   |                       |
|---------------|---------------|----------------------|---------------|---------------|----------|--|---|-----------------------|
|               | IsSuccess     |                      |               |               | String   | Used to identify the operation of Get Courtesy Refund Request Status is successful. Returns true or false. |   |                       |
|               | OperationType |                      |               |               | String   | Fixed value: GetCourtesyRefundRequestStatusResponse  |   |                       |
|               | SellerID      |                      |               |               | String   | Seller ID  |   |                       |
|               | Response Body | Response List        | Response Info | RequestId     |          | string   | The identifier of a request   |                       |
|               |               |                      |               | RequestType   |          | string   | The value is fixed, will always be “COURTESYREFUND”   |                       |
|               |               |                      |               | RequestDate   |          | String   | The date when the request was submitted. (Pacific Standard Time)  |                       |
|               |               |                      |               | RequestStatus |          | String   | The available values of the status of the request submitted:<br>SUBMITTED<br>IN_PROGRESS<br>FINISHED<br>FAILED<br>CANCELLED<br><br>Note: If you received the request status = ‘FAILED’, please refer to the detailed reason in the [ProcessMemo] field.<br><br>If you received the request status = ‘FINISHED’, the courtesy refund info will be displayed. |                       |
|               |               |                      |               | ProcessMemo   |          | String   | If status = failed, detailed error message(s) will be displayed here.   |                       |
|               |               |                      |               | Result        | Courtesy | CourtesyRefundID   | String  | Refund Transaction ID |
|               |               |                      |               |               |          | SONumber   | Integer   | Order Number          |
| SOAmount      |               |                      | Decimal       |               |          | Order Amount   |   |                       |
| InvoiceNumber | Integer       | Order Invoice Number |               |               |          |  |   |                       |

|  |  |  |  |  |  |                |         |   |
|--|--|--|--|--|--|----------------|---------|---|
|  |  |  |  |  |  | RefundAmount   | Decimal | Refund Amount   |
|  |  |  |  |  |  | ReasonCode     | Integer | Available values:<br>1: Negative customer feedback<br>2: Pricing error<br>3: Wrong item information<br>4: Shipping delay<br>5: Package not received<br>6: Customer Courtesy   |
|  |  |  |  |  |  | Reason         | String  | Available values:<br><b>Negative customer feedback</b> for reason code: 1<br><b>Pricing error</b> for reason code: 2<br><b>Wrong item information</b> for reason code: 3<br><b>Shipping delay</b> for reason code: 4<br><b>Package not received</b> for reason code: 5<br><b>Customer Courtesy</b> for reason code: 6 |
|  |  |  |  |  |  | NoteToCustomer | String  | Note to Customer  |
|  |  |  |  |  |  | Status         | String  | The available values of the courtesy refund status:<br>1: Open<br>2: Close<br>3: Void   |
|  |  |  |  |  |  | IsNeweggRefund | String  | Specify the refund issued by Newegg Customer Service agent. Returns true or false.  |
|  |  |  |  |  |  | InUserName     | String  | Courtesy refund creator   |
|  |  |  |  |  |  | InDate         | String  | Courtesy refund create date(Pacific Standard Time)  |
|  |  |  |  |  |  | EditUserName   | String  | Last Edit User  |
|  |  |  |  |  |  | EditDate       | String  | Last Edit Date(Pacific Standard Time) (Pacific Standard Time)   |
|  |  |  |  |  |  | Memo           | String  | Additional messages   |

Example: XML, Response

## XSD

API Schema > RMAManagement > RMA > CourtesyRefund > GetCourtesyRefundStatus > GetCRStatusResponse.xsd

```
<?xml version="1.0" encoding="utf-8"?>
<NeweggAPIResponse>
  <IsSuccess>true</IsSuccess>
  <OperationType>GetCourtesyRefundRequestStatusResponse</OperationType>
  <SellerID>A006</SellerID>
  <ResponseBody>
```

```

<ResponseList>
  <ResponseInfo>
    <RequestId>cb0c9123-b7ac-454d-84d7-3fab9bf7e1f8</RequestId>
    <RequestType>COURTESYREFUND</RequestType>
    <RequestDate>2012-03-07 12:37:09</RequestDate>
    <RequestStatus>FINISHED</RequestStatus>
    <Result>
      <CourtesyRefundInfo>
        <CourtesyRefundID>cb0c9123-b7ac-454d-84d7-3fab9bf7e1f8</CourtesyRefundID>
        <SONumber>164878278</SONumber>
        <SOAmount>1.00</SOAmount>
        <InvoiceNumber>84724946</InvoiceNumber>
        <RefundAmount>1.00</RefundAmount>
        <ReasonCode>1</ReasonCode>
        <Reason>Negative Customer Feedback</Reason>
        <NoteToCustomer>this is a test note</NoteToCustomer>
        <Status>Close</Status>
        <IsNeweggRefund>false</IsNeweggRefund>
        <InUserName>A006</InUserName>
        <InDate>2012-03-07 12:38:00</InDate>
        <EditUserName>EDI</EditUserName>
        <EditDate>2012-03-07 13:07:02</EditDate>
      </CourtesyRefundInfo>
    </Result>
  </ResponseInfo>
</ResponseList>
</ResponseBody>
</NeweggAPIResponse>

```

#### Example: Json, Response

```

{
  "NeweggAPIResponse": {
    "IsSuccess": "true",
    "OperationType": "GetCourtesyRefundRequestStatusResponse",
    "SellerID": "A006",
    "ResponseBody": {
      "ResponseList": {
        "ResponseInfo": {
          "RequestId": "cb0c9123-b7ac-454d-84d7-3fab9bf7e1f8",

```

```

    "RequestType": "COURTESYREFUND",
    "RequestDate": "2012-03-07 12:37:09",
    "RequestStatus": "FINISHED",
    "Result": {
      "CourtesyRefundInfo": {
        "CourtesyRefundID": "cb0c9123-b7ac-454d-84d7-3fab9bf7elf8",
        "SONumber": "164878278",
        "SOAmount": "1.00",
        "InvoiceNumber": "84724946",
        "RefundAmount": "1.00",
        "ReasonCode": "1",
        "Reason": "Negative Customer Feedback",
        "NoteToCustomer": "this is a test note",
        "Status": "Close",
        "IsNeweggRefund": "false",
        "InUserName": "A006",
        "InDate": "2012-03-07 12:38:00",
        "EditUserName": "EDI",
        "EditDate": "2012-03-07 13:07:02"
      }
    }
  }
}

```

### 13.5.4. Request Failure Errors

For common HTTP error responses, please refer to [Common Error Responses](#)

Example: XML, Response

```

<?xml version="1.0" encoding="utf-8"?>
<Errors>
  <Error>
    <Code>CE001</Code>
    <Message>SellerID cannot be null or empty</Message>
  </Error>
</Errors>

```

Example: Json, Response

```
{
  "Code": "CE001",
  "Message": "SellerID cannot be null or empty"
}
```

## 13.6. Get Courtesy Refund Info

Get the specified courtesy refund information by specified query conditions.

### 13.6.1. Resource URL & Information

Resource URL

<https://api.newegg.com/marketplace/servicemgmt/courtesyrefund/info?sellerid={sellerid}>

Note: Please make sure your request URL is all in lower case (except for Seller ID) and cannot contain any blank spaces or line breaks.

Parameters

| Name     | Required? | Description                          |
|----------|-----------|--------------------------------------|
| sellerId | Yes       | Your seller ID on Newegg Marketplace |

Resource Information

| HTTP Method | Authentication? | Request Formats | Response Formats | Rate Limited?         |
|-------------|-----------------|-----------------|------------------|-----------------------|
| PUT         | Required        | XML, Json       | XML, Json        | 30 per min per client |

### 13.6.2. Request Body

| Attribute        |               |  |           | Required? | Format  | Description  |
|------------------|---------------|--|-----------|-----------|---------|--|
| NeweggAPIRequest | IssueUser     |  |           | No        | String  | Specify your eligible seller account (email address) here.<br>Only choose from seller account existing login (email) |
|                  | OperationType |  |           | Yes       | String  | Fixed value: GetCourtesyRefundInfo   |
|                  |               |  | PageIndex | No        | Integer | Current page index<br><br>If left blank, will use 1 as default.  |

|  |  |  |               |    |         |   |
|--|--|--|---------------|----|---------|---|
|  |  |  | PageSize      | No | Integer | Return records count in one page.<br>(Max is 100 per page)<br><br>If left blank, will use 100 as default. |
|  |  |  | KeywordsType  | No | Integer | Available values:<br>0: All (default)<br>1: CourtesyRefundID<br>2: OrderNumber<br>3: CustomerName         |
|  |  |  | KeywordsValue | No | String  | The keywords value of the specified type. If the type is 0, ignore this field.                            |
|  |  |  | Status        | No | Integer | Available values:<br>0: All(Default)<br>1: Open<br>2: Void<br>3: Close                                    |
|  |  |  | DateFrom      | No | String  | Search by Courtesy Refund Date. (Pacific Standard Time)<br>Please refer to the Acceptable Date Format     |
|  |  |  | DateTo        | No | String  | Search by Courtesy Refund Date. (Pacific Standard Time)<br>Please refer to the Acceptable Date Format     |

Example: XML, Request

## XSD

API Schema > RMAManagement > RMA > CourtesyRefund > GetGetCourtesyRefundInfo > GetCRInfoRequest.xsd

```
PUT https://api.newegg.com/marketplace/servicemgmt/courtesyrefund/info?sellerid={sellerid}
```

```
Authorization: 720ddc067f4d115bd544aff46bc75634
```

```
SecretKey: 21EC2020-3AEA-1069-A2DD-08002B30309D
```

```
Content-Type: application/xml
```

```
Accept: application/xml
```

```
<NeweggAPIRequest >
  <OperationType>GetCourtesyRefundInfo</OperationType>
  <RequestBody>
    <PageInfo>
      <PageIndex>1</PageIndex>
      <PageSize>10</PageSize>
    </PageInfo>
    <KeywordsType>0</KeywordsType>
```

```

<KeywordsValue />
<Status>0</Status>
<DateFrom>2001-12-17 09:30:47</DateFrom>
<DateTo>2011-12-17 12:30:47</DateTo>
</RequestBody>
</NeweggAPIRequest>

```

#### Example: Json, Request

```

PUT https://api.newegg.com/marketplace/servicemgmt/courtesyrefund/info?sellerid={sellerid}
Authorization: 720ddc067f4d115bd544aff46bc75634
SecretKey: 21EC2020-3AEA-1069-A2DD-08002B30309D
Content-Type: application/json
Accept: application/json

{
  "OperationType": "GetCourtesyRefundInfo",
  "RequestBody": {
    "PageInfo": {
      "PageIndex": "1",
      "PageSize": "10"
    },
    "KeywordsType": "0",
    "Status": "0",
    "DateFrom": "2001-12-17 09:30:47",
    "DateTo": "2011-12-17 12:30:47"
  }
}

```

### 13.6.3. Response Body

| Attribute         |                      |                | Format  | Description  |
|-------------------|----------------------|----------------|---------|--|
| NeweggAPIResponse | IsSuccess            |                | String  | Used to identify the operation of Get Courtesy Refund Info Request is successful. Returns true or false. |
|                   | OperationType        |                | String  | Fixed value: GetCourtesyRefundResponse   |
|                   | SellerID             |                | String  | SellerID   |
|                   | ResponseDate         |                | String  | The date when the request was submitted. (Pacific Standard Time)   |
|                   | Resp<br>Page<br>Info | TotalCount     | Integer | How many records   |
|                   |                      | TotalPageCount | Integer | How many pages return  |

|                        |                    |                  |         |   |
|------------------------|--------------------|------------------|---------|---|
| courtesyrefundInfoList | courtesyrefundInfo | PageSize         | Integer | How many records in a page  |
|                        |                    | PageIndex        | Integer | Current page index  |
|                        |                    | CourtesyRefundID | String  | Refund Transaction ID   |
|                        |                    | SONumber         | Integer | Order Number  |
|                        |                    | SOAmount         | Decimal | Order Amount<br>NOTE: All amounts are set in U.S. Dollars (USD).  |
|                        |                    | InvoiceNumber    | Integer | Order Invoice Number  |
|                        |                    | RefundAmount     | Decimal | Refund Amount<br>NOTE: All amounts are set in U.S. Dollars (USD).   |
|                        |                    | ReasonCode       | Integer | Available values:<br>1: Negative customer feedback<br>2: Pricing error<br>3: Wrong item information<br>4: Shipping delay<br>5: Package not received<br>6: Customer Courtesy   |
|                        |                    | Reason           | String  | Available values:<br><b>Negative customer feedback</b> for reason code: 1<br><b>Pricing error</b> for reason code: 2<br><b>Wrong item information</b> for reason code: 3<br><b>Shipping delay</b> for reason code: 4<br><b>Package not received</b> for reason code: 5<br><b>Customer Courtesy</b> for reason code: 6 |
|                        |                    | NoteToCustomer   | String  | Additional Memo to customer.  |
|                        |                    | Status           | String  | The available values for courtesy refund status:<br>1: Open<br>2: Close<br>3: Void  |
|                        |                    | IsNeweggRefund   | String  | This is a refund issued by Newegg Customer Service agent.<br>Returns true or false.   |
|                        |                    | InUserName       | String  | Refund Creator  |
|                        |                    | InDate           | String  | Refund Create Date(Pacific Standard Time)   |
|                        |                    | EditUserName     | String  | Last Edit User  |
|                        |                    | EditDate         | String  | Last Edit Date(Pacific Standard Time) (Pacific Standard Time)   |

Example: XML, Responses

## XSD

API Schema > RMAManagement > RMA > CourtesyRefund > GetGetCourtesyRefundInfo > GetCRInfoResponse.xsd



```

<?xml version="1.0" encoding="utf-8"?>
<NeweggAPIResponse>
  <IsSuccess>true</IsSuccess>
  <OperationType>GetCourtesyRefundResponse</OperationType>
  <SellerID>A006</SellerID>
  <ResponseDate>2012-02-17 15:12:00</ResponseDate>
  <ResponseBody>
    <PageInfo>
      <TotalCount>1</TotalCount>
      <TotalPageCount>1</TotalPageCount>
      <PageSize>10</PageSize>
      <PageIndex>1</PageIndex>
    </PageInfo>
    <CourtesyRefundInfoList>
      <CourtesyrefundInfo>
        <CourtesyRefundID>8a9501f2-495a-4b4f-b921-966a40969aa8</CourtesyRefundID>
        <SONumber>88251262</SONumber>
        <SOAmount>890.40</SOAmount>
        <InvoiceNumber>48799955</InvoiceNumber>
        <RefundAmount>2.01</RefundAmount>
        <ReasonCode>1</ReasonCode>
        <Reason>Negative Customer Feedback</Reason>
        <NoteToCustomer>This is a test note</NoteToCustomer>
        <Status>Close</Status>
        <IsNeweggRefund>false</IsNeweggRefund>
        <InUserName>A006</InUserName>
        <InDate>2012-02-17 12:10:00</InDate>
        <EditUserName>A006</EditUserName>
        <EditDate>2012-02-17 12:10:00</EditDate>
      </CourtesyrefundInfo>
    </CourtesyRefundInfoList>
  </ResponseBody>
</NeweggAPIResponse>

```

#### Example: Json, Response

```

{
  "NeweggAPIResponse": {
    "IsSuccess": "true",

```

```

"OperationType": "GetCourtesyRefundResponse",
"SellerID": "A006",
"ResponseDate": "2012-02-17 15:12:00",
"ResponseBody": {
  "PageInfo": {
    "TotalCount": "1",
    "TotalPageCount": "1",
    "PageSize": "1",
    "PageIndex": "10"
  },
  "CourtesyRefundInfoList": {
    "CourtesyrefundInfo": {
      "CourtesyRefundID": "8a9501f2-495a-4b4f-b921-966a40969aa8",
      "SONumber": "88251262",
      "SOAmount": "890.40",
      "InvoiceNumber": "48799955",
      "RefundAmount": "2.01",
      "ReasonCode": "1",
      "Reason": "Negative Customer Feedback",
      "NoteToCustomer": "This is a test note",
      "Status": "Close",
      "IsNeweggRefund": "false",
      "InUserName": "A006",
      "InDate": "2012-02-17 12:10:00",
      "EditUserName": "EDI",
      "EditDate": "2012-02-17 12:10:00"
    }
  }
}
}
}

```

### 13.6.4. Request Failure Errors

For common HTTP error responses, please refer to [Common Error Responses](#)

Example: XML, Response

```

<?xml version="1.0" encoding="utf-8"?>
<Errors>

```

```
<Error>
  <Code>CE001</Code>
  <Message>SellerID cannot be null or empty</Message>
</Error>
</Errors>
```

#### Example: Json, Response

```
{
  "Code": "CE001",
  "Message": "SellerID cannot be null or empty"
}
```

# 14. Report Management

You can submit API requests to generate business reports.

Steps to Request and Retrieve a report:

- Step 1- Submit a report request using the SubmitReportRequest operation. This is a request to Newegg Marketplace API to generate a specific report.
- Step 2- Submit a request using Get Report Status service to get a list of report requests' ID and status. Newegg Marketplace API returns a Request ID and status for every report requested. When the status of a report request is "FINISHED", you can use the Get Report Result service to retrieve the report.
- Step 3- Submit a request using the Get Report Result service to receive a specific report. Depending on the report type, a XML format report will be returned or an URL of the report will be provided for you to download the file.

## 14.1. Submit Report Request

The following types of Business Report are available:

- [Order List Report](#)
- [Settlement Summary Report](#)
- [Settlement Transaction Report](#)
- [RMA List Report](#)
- [Item Lookup Report](#)
- [Daily Inventory Report](#)
- [Daily Price Report](#)
- [Newegg Premier Item Report](#)
- [California's Proposition 65 Warning Report](#)
- [Tax Setting Report for Items Enabled for China](#)

### 14.1.1. Resource URL & Information

Resource URL

|   |
|---|
| <code>https://api.newegg.com/marketplace/reportmgmt/report/submitrequest?sellerid={sellerid}&amp;version={versionno}</code> |
|---|

**Note:** Please make sure your request URL is all in lower case (except for Seller ID) and cannot contain any blank spaces or line breaks.

Parameters

| Name     | Required? | Description                          |
|----------|-----------|--------------------------------------|
| SellerId | Yes       | Your seller ID on Newegg Marketplace |

|         |    |   |
|---------|----|---|
| Version | No | <p>Available Version Number: 310</p> <p>Related Function:</p> <p>Daily Inventory Report</p> <p>Daily Price Report</p> <p>NOTE: Compress multiple files, 40,000 records per file, into a zip formatted single package. If your report will include 40,000 or more records, please apply this version to avoid error.</p> |
|---------|----|---|

#### Resource Information

| HTTP Method | Authentication? | Request Formats | Response Formats | Rate Limited?         |
|-------------|-----------------|-----------------|------------------|-----------------------|
| POST        | Required        | XML, Json       | XML, Json        | 30 per min per client |

### 14.1.2. Request Body

#### Order List Report

| Attribute        |               |                     | Required?     | Format | Description   |   |
|------------------|---------------|---------------------|---------------|--------|---|---|
| NeweggAPIRequest | IssueUser     |                     | No            | string | Specify your eligible seller account (email address) here |   |
|                  | OperationType |                     | Yes           | string | Fixed value: OrderListReportRequest                       |   |
|                  | RequestBody   | OrderReportCriteria | RequestType   | Yes    | string  | ORDER_LIST_REPORT   |
|                  |               |                     | KeywordsType  | Yes    | Integer   | Available values:<br>0:All<br>1: OrderNumber<br>2: InvoiceNumber<br>3: CustomerName<br>4: SellerPartNumber<br>5: NeweggItemNumber<br>6: CustomerPhoneNumber<br>7: TitleDescription<br>8: Manufacturer<br>9: SellerOrderNumber<br><b>NOTE:</b> 9: SellerOrderNumber is designed for sellers using SBN (Shipped by Newegg) to fulfill multi-channel orders. |
|                  |               |                     | KeywordsValue | No     | string  | The keywords value of the specified type. If the type is 0, ignore this field   |
|                  |               |                     | Status        | Yes    | Integer   | Available values:<br>0: Unshipped   |

|  |  |                 |    |         |  |
|--|--|-----------------|----|---------|--|
|  |  |                 |    |         | 1: Partially Shipped<br>2: Shipped<br>3: Invoiced<br>4: Voided   |
|  |  | Type            | No | Integer | Available values:<br>0: All (Default)<br>1: SBN<br>2: SBS<br>3: Multi-Channel  |
|  |  | OrderDateFrom   | No | string  | Search by Order Date Range. (Pacific Standard Time)<br>Please refer to the Acceptable Date Format  |
|  |  | OrderDateTo     | No | string  | Search by Order Date Range. (Pacific Standard Time)<br>Please refer to the Acceptable Date Format  |
|  |  | VoidSoon        | No | Integer | the order will be auto void after 24 or 48 hours<br>Available values:<br>24<br>48  |
|  |  | OrderDownloaded | No | string  | false(Default): include those downloaded orders<br>true: don't include those downloaded orders   |
|  |  | CountryCode     | No | String  | The country for your orders. Only the ISO standard 3-digit codes are accepted.<br>To review the complete list of available values, please download the following:<br><a href="https://promotions.newegg.com/Marketplace/Sellers/resourceLibrary/International%20Country%20Guide.pdf">https://promotions.newegg.com/Marketplace/Sellers/resourceLibrary/International%20Country%20Guide.pdf</a> |
|  |  | PremierOrder    | No | Integer | 0: All (Default)<br>1: Premier Order Only<br>2: No Premier Order   |

Example: XML, Request

XSD

API Schema > ReportMgmt > SubmitReport > OrderListRequest.xsd

```
POST https://api.newegg.com/marketplace/reportmgmt/report/submitrequest?sellerid={sellerid}
Authorization: 720ddc067f4d115bd544aff46bc75634
SecretKey: 21EC2020-3AEA-1069-A2DD-08002B30309D
Content-Type: application/xml
Accept: application/xml
```

```
<NeweggAPIRequest>
  <OperationType>OrderListReportRequest</OperationType>
  <RequestBody>
    <OrderReportCriteria>
      <RequestType>ORDER_LIST_REPORT</RequestType>
      <KeywordsType>0</KeywordsType>
      <KeywordsValue/>
      <Status>4</Status>
      <Type>0</Type>
      <OrderDateFrom>2011-12-07</OrderDateFrom>
      <OrderDateTo>2012-12-30</OrderDateTo>
      <OrderDownloaded>false</OrderDownloaded>
      <CountryCode>USA</CountryCode>
      <PremierOrder>1</PremierOrder>
    </OrderReportCriteria>
  </RequestBody>
</NeweggAPIRequest>
```

## Example: Json, Request

```
POST https://api.newegg.com/marketplace/reportmgmt/report/submitrequest?sellerid={sellerid}
Authorization: 720ddc067f4d115bd544aff46bc75634
SecretKey: 21EC2020-3AEA-1069-A2DD-08002B30309D
Content-Type: application/json
Accept: application/json

{
  "OperationType": "OrderListReportRequest",
  "RequestBody": {
    "OrderReportCriteria": {
      "RequestType": "ORDER_LIST_REPORT",
      "KeywordsType": "0",
      "Status": "4",
      "Type": "0",
      "OrderDateFrom": "2011-12-07",
      "OrderDateTo": "2012-12-30",
      "OrderDownloaded": "false",
      "CountryCode": "USA",
      "PremierOrder": "1"
    }
  }
}
```

## Settlement Summary Report

| Attribute        |               |                                 |             | Required? | Format | Description   |
|------------------|---------------|---------------------------------|-------------|-----------|--------|---|
| NeweggAPIRequest | IssueUser     |                                 |             | No        | string | Specify your eligible seller account (email address) here                                 |
|                  | OperationType |                                 |             | Yes       | string | Fixed value: SettlementSummaryReportRequest   |
|                  | RequestBody   | SettlementSummaryReportCriteria | RequestType | Yes       | string | SETTLEMENT_SUMMARY_REPORT   |
|                  |               |                                 | DateFrom    | Yes       | String | Date Range beginning(Pacific Standard Time)<br>Please refer to the Acceptable Date Format |
|                  |               |                                 | DateTo      | Yes       | String | Date Range end(Pacific Standard Time)<br>Please refer to the Acceptable Date Format       |



## Example: XML, Request

### XSD

API Schema > ReportMgmt > SubmitReport > SettlementSummaryRequest.xsd

```
POST https://api.newegg.com/marketplace/reportmgmt/report/submitrequest?sellerid={sellerid}
Authorization: 720ddc067f4d115bd544aff46bc75634
SecretKey: 21EC2020-3AEA-1069-A2DD-08002B30309D
Content-Type: application/xml
Accept: application/xml
```

```
<NeweggAPIRequest >
  <OperationType>SettlementSummaryReportRequest</OperationType>
  <RequestBody>
    <SettlementSummaryReportCriteria>
      <RequestType>SETTLEMENT_SUMMARY_REPORT</RequestType>
      <DateFrom>2011-12-01</DateFrom>
      <DateTo>2011-12-30</DateTo>
    </SettlementSummaryReportCriteria>
  </RequestBody>
</NeweggAPIRequest>
```

## Example: Json, Request

```
POST https://api.newegg.com/marketplace/reportmgmt/report/submitrequest?sellerid={sellerid}
Authorization: 720ddc067f4d115bd544aff46bc75634
SecretKey: 21EC2020-3AEA-1069-A2DD-08002B30309D
Content-Type: application/json
Accept: application/json
```

```
{
  "OperationType": "SettlementSummaryReportRequest",
  "RequestBody": {
    "SettlementSummaryReportCriteria": {
      "RequestType": "SETTLEMENT_SUMMARY_REPORT",
      "DateFrom": "2011-12-01",
      "DateTo": "2011-12-30"
    }
  }
}
```

## Settlement Transaction Report

| Attribute        |               |                                     |                    | Required? | Format  | Description   |
|------------------|---------------|-------------------------------------|--------------------|-----------|---------|---|
| NeweggAPIRequest | IssueUser     |                                     |                    | No        | string  | Specify your eligible seller account (email address) here   |
|                  | OperationType |                                     |                    | Yes       | string  | Fixed value: SettlementTransactionReportRequest   |
|                  | RequestBody   | SettlementTransactionReportCriteria | RequestType        | Yes       | string  | SETTLEMENT_TRANSACTION_REPORT   |
|                  |               |                                     | OrderNumber        | No        | Integer | Order number  |
|                  |               |                                     | TransactionType    | No        | Integer | Available values:<br>0: All (Default)<br>1: Order<br>2: Refund<br>3: CreditRequest<br>4: Chargeback<br>5: MonthlyFee<br>6: FulfillByNeweggFee<br>7: Multi-ChannelFee<br>8: RMAProcessingFee<br>9: Tax & Duty<br>10:StorageFee<br>11:RMABuyoutFee<br>12:AdjustmentFee<br>13:MonthlyFeeByCC<br>14:SBNInboundFee<br>15:MerchandisingFee<br>16:NeweggPremierFee<br>17:NeweggShippingLabelFee<br>18:ReturnAndDisposalFee<br>19:NeweggRelabelingFee |
|                  |               |                                     | SettlementDateFrom | No        | String  | Search by Settlement Date Range. (Pacific Standard Time)<br>Please refer to the Acceptable Date Format  |
|                  |               |                                     | SettlementDateTo   | No        | String  | Search by Settlement Date Range. (Pacific Standard Time)<br>Please refer to the Acceptable Date Format  |
|                  |               |                                     | SettlementDate     | No        | String  | Search by Settlement Date. (Pacific Standard Time)<br>Please refer to the Acceptable Date Format  |
|                  |               |                                     | SettlementID       | No        | Integer | The settlement transaction ID   |

## Example: XML, Request

### XSD

API Schema > ReportMgmt > SubmitReport > SettlementTransactionRequest.xsd

```
POST https://api.newegg.com/marketplace/reportmgmt/report/submitrequest?sellerid={sellerid}
Authorization: 720ddc067f4d115bd544aff46bc75634
SecretKey: 21EC2020-3AEA-1069-A2DD-08002B30309D
Content-Type: application/xml
Accept: application/xml

<NeweggAPIRequest>
  <OperationType>SettlementTransactionReportRequest</OperationType>
  <RequestBody>
    <SettlementTransactionReportCriteria>
      <RequestType>SETTLEMENT_TRANSACTION_REPORT</RequestType>
      <TransactionType>1</TransactionType>
      <SettlementDateFrom>2011-02-21</SettlementDateFrom>
      <SettlementDateTo>2012-02-22</SettlementDateTo>
      <SettlementDate>2/23/2012</SettlementDate>
    </SettlementTransactionReportCriteria>
  </RequestBody>
</NeweggAPIRequest>
```

## Example: Json, Request

```
POST https://api.newegg.com/marketplace/reportmgmt/report/submitrequest?sellerid={sellerid}
Authorization: 720ddc067f4d115bd544aff46bc75634
SecretKey: 21EC2020-3AEA-1069-A2DD-08002B30309D
Content-Type: application/json
Accept: application/json

{
  "OperationType": "SettlementTransactionReportRequest",
  "RequestBody": {
    "SettlementTransactionReportCriteria": {
      "RequestType": "SETTLEMENT_TRANSACTION_REPORT",
```

```

    "TransactionType": "1",
    "SettlementDateFrom": "2011-02-21",
    "SettlementDateTo": "2012-02-22",
    "SettlementDate": "2/23/2012"
  }
}
}

```

## RMA List Report

| Attribute        |               |                       | Required?     | Format | Description   |   |
|------------------|---------------|-----------------------|---------------|--------|---|---|
| NeweggAPIRequest | IssueUser     |                       | No            | String | Specify your eligible seller account (email address) here |   |
|                  | OperationType |                       | Yes           | String | Fixed value: RMAListReportRequest                         |   |
|                  | RequestBody   | RMAListReportCriteria | RequestType   | Yes    | String  | RMA_LIST_REPORT   |
|                  |               |                       | KeywordsType  | No     | Integer   | Available values:<br>0: All (default)<br>1: RMANumber<br>2: OrderNumber<br>3: CustomerName<br>4: SellerRMANumber          |
|                  |               |                       | keywordsValue | No     | String  | The keywords value of the specified type. If the type is 0, ignore this field.  |
|                  |               |                       | Status        | No     | Integer   | Available values:<br>0: All (Default)<br>1: Open<br>2: Received<br>3: Rejected<br>4: Voided<br>5: Closed<br>6: Processing |
|                  |               |                       | RMADateFrom   | Yes    | String  | Search by RMA Date Range.<br>(Pacific Standard Time)<br>Please refer to the Acceptable Date Format                        |
|                  |               |                       | RMADateTo     | Yes    | String  | Search by RMA Date Range.<br>(Pacific Standard Time)<br>Please refer to the Acceptable Date Format                        |

|  |  |  |             |    |         |  |
|--|--|--|-------------|----|---------|--|
|  |  |  | RMAType     | No | Integer | Available values:<br>0: All (Default)<br>1: Replacement<br>2: Refund |
|  |  |  | ProcessedBy | No | Integer | Available values:<br>0: All (Default)<br>1: Seller<br>2: Newegg      |

Example: XML, Request

XSD

API Schema > ReportMgmt > SubmitReport > RMAListRequest.xsd

```
POST https://api.newegg.com/marketplace/reportmgmt/report/submitrequest?sellerid={sellerid}
Authorization: 720ddc067f4d115bd544aff46bc75634
SecretKey: 21EC2020-3AEA-1069-A2DD-08002B30309D
Content-Type: application/xml
Accept: application/xml

<NeweggAPIRequest>
  <OperationType>RMAListReportRequest</OperationType>
  <RequestBody>
    <RMAListReportCriteria>
      <RequestType>RMA_LIST_REPORT</RequestType>
      <KeywordsType>0</KeywordsType>
      <KeywordsValue />
      <Status>4</Status>
      <RMADateFrom>2011-12-17</RMADateFrom>
      <RMADateTo>2011-12-30</RMADateTo>
      <RMAType>0</RMAType>
      <ProcessedBy>0</ProcessedBy>
    </RMAListReportCriteria>
  </RequestBody>
</NeweggAPIRequest>
```

Example: Json, Request

```
POST https://api.newegg.com/marketplace/reportmgmt/report/submitrequest?sellerid={sellerid}
Authorization: 720ddc067f4d115bd544aff46bc75634
SecretKey: 21EC2020-3AEA-1069-A2DD-08002B30309D
```

Content-Type: application/json

Accept: application/json

```
{
  "OperationType": "RMAListReportRequest",
  "RequestBody": {
    "RMAListReportCriteria": {
      "RequestType": "RMA_LIST_REPORT",
      "KeywordsType": "0",
      "Status": "4",
      "RMADateFrom": "2011-12-17",
      "RMADateTo": "2011-12-30",
      "RMAType": "0",
      "ProcessedBy": "0"
    }
  }
}
```

## Item Lookup Report

| Attribute        |               |                 |      | Required?        | Format   | Description                    |  |
|------------------|---------------|-----------------|------|------------------|--|--------------------------------|--|
| NeweggAPIRequest | OperationType |                 |      | Yes              | String   | Fixed value: ItemLookupRequest |  |
|                  | RequestBody   | RequestCriteria | Item | UPC              | No<br>(Yes, if<br>ManufacturerPartNumber is not<br>provided) | String                         | The UPC code   |
|                  |               |                 |      | Condition        | No   | Integer                        | Available values:<br>1: New<br>2: Refurbished<br>3: Used – Like New<br>4: Used – Very Good<br>5: Used – Good<br>6: Used – Acceptable |
|                  |               |                 |      | ManufacturerName | No<br>(Yes, if UPC is not provided)                          | String                         | The manufacturer name  |

|  |  |  |  |                        |                                     |         |  |
|--|--|--|--|------------------------|-------------------------------------|---------|--|
|  |  |  |  | ManufacturerPartNumber | No<br>(Yes, if UPC is not provided) | Integer | The manufacturer part number   |
|  |  |  |  | PacksOrSets            | No                                  | Integer | Identify the package count of this product.<br><br>Please note: all products in a pack or set will have matching item and condition. |

Example: XML, Request

## XSD

API Schema > ReportMgmt > SubmitReport > ItemLookupRequest.xsd

```
POST https://api.newegg.com/marketplace/reportmgmt/report/submitrequest?sellerid={sellerid}
Authorization: 720ddc067f4d115bd544aff46bc75634
SecretKey: 21EC2020-3AEA-1069-A2DD-08002B30309D
Content-Type: application/xml
Accept: application/xml
```

```
<NeweggAPIRequest>
  <OperationType>ItemLookupRequest</OperationType>
  <RequestBody>
    <RequestCriteria>
      <Item>
        <UPC>20140711101111</UPC>
        <Condition>1</Condition>
        <ManufacturerName>q-see</ManufacturerName>
        <ManufacturerPartNumber>canmfpn20140711101</ManufacturerPartNumber>
        <PacksOrSets>1</PacksOrSets>
      </Item>
      <Item>
        <UPC>20140711101111</UPC>
        <Condition>1</Condition>
        <ManufacturerName>q-see</ManufacturerName>
        <ManufacturerPartNumber>canmfpn20140711101</ManufacturerPartNumber>
      </Item>
      <Item>
        <Condition>1</Condition>
        <ManufacturerName>q-see</ManufacturerName>
        <ManufacturerPartNumber>canmfpn20140711101</ManufacturerPartNumber>
        <PacksOrSets>4</PacksOrSets>
      </Item>
    </RequestCriteria>
  </RequestBody>
</NeweggAPIRequest>
```

```
<Item>
  <ManufacturerName>q-see</ManufacturerName>
  <ManufacturerPartNumber>canmfpn20140711101</ManufacturerPartNumber>
</Item>
</RequestCriteria>
</RequestBody>
</NeweggAPIRequest>
```

#### Example: Json, Request

```
POST https://api.newegg.com/marketplace/reportmgmt/report/submitrequest?sellerid={sellerid}
Authorization: 720ddc067f4d115bd544aff46bc75634
SecretKey: 21EC2020-3AEA-1069-A2DD-08002B30309D
Content-Type: application/json
Accept: application/json
```

```
{
  "OperationType": "ItemLookupRequest",
  "RequestBody": {
    "RequestCriteria": {
      "Item": [
        {
          "UPC": "20140711101111",
          "Condition": "1",
          "ManufacturerName": "q-see",
          "ManufacturerPartNumber": "canmfpn20140711101"
        },
        {
          "UPC": "20140711101111",
          "Condition": "1",
          "ManufacturerName": "q-see",
          "ManufacturerPartNumber": "canmfpn20140711101"
        },
        {
          "Condition": "1",
          "ManufacturerName": "q-see",
          "ManufacturerPartNumber": "canmfpn20140711101"
        }
      ]
    }
  }
}
```



```

    "ManufacturerName": "q-see",
    "ManufacturerPartNumber": "canmfpn20140711101"
  }
]
}
}

```

## Daily Inventory Report

| Attribute        |               |                              |               | Required? | Format  | Description   |
|------------------|---------------|------------------------------|---------------|-----------|---------|---|
| NeweggAPIRequest | IssueUser     |                              |               | No        | String  | Specify your eligible seller account (email address) here   |
|                  | OperationType |                              |               | Yes       | String  | Fixed value: InternationalInventoryReportRequest  |
|                  | RequestBody   | DailyInventoryReportCriteria | FulfillType   | No        | Integer | Available values:<br>0: All<br>1: Fulfill by Seller<br>2: Fulfill by Newegg   |
|                  |               |                              | WarehouseList | No        | String  | The ISO standard 3-digit codes of the country where your warehouse is located. Please download the following to review details:<br><a href="http://promotions.newegg.com/marketplace/sellers/resourceLibrary/International%20Country%20Guide.pdf">http://promotions.newegg.com/marketplace/sellers/resourceLibrary/International%20Country%20Guide.pdf</a><br>If left blank, default value will be All. |
|                  |               |                              | RequestType   | Yes       | String  | INTERNATIONAL_INVENTORY_REPORT  |
|                  |               |                              | FileType      | No        | String  | Default FileType is txt. If you do not set the FileType, our system will auto generate file for you in .txt file format.<br>Currently only support the following file formats:<br>CSV<br>XLS<br>TXT   |

### Example: XML, Request

## XSD

API Schema > ReportMgmt > SubmitReport > InternationalInventoryReportRequest.xsd

```
POST https://api.newegg.com/marketplace/reportmgmt/report/submitrequest?sellerid={sellerid}
Authorization: 720ddc067f4d115bd544aff46bc75634
SecretKey: 21EC2020-3AEA-1069-A2DD-08002B30309D
```

```
Content-Type: application/xml
Accept: application/xml

<NeweggAPIRequest>
  <OperationType>InternationalInventoryReportRequest</OperationType>
  <RequestBody>
    <DailyInventoryReportCriteria>
      <FulfillType>0</FulfillType>
      <WarehouseList>
        <WarehouseLocation>USA</WarehouseLocation>
        <WarehouseLocation>AUS</WarehouseLocation>
      </WarehouseList>
      <RequestType>INTERNATIONAL_INVENTORY_REPORT</RequestType>
      <FileType>XLS</FileType>
    </DailyInventoryReportCriteria>
  </RequestBody>
</NeweggAPIRequest>
```

#### Example: Json, Request

```
POST https://api.newegg.com/marketplace/reportmgmt/report/submitrequest?sellerid={sellerid}
Authorization: 720ddc067f4d115bd544aff46bc75634
SecretKey: 21EC2020-3AEA-1069-A2DD-08002B30309D
Content-Type: application/json
Accept: application/json
```

```
{
  "OperationType": "InternationalInventoryReportRequest",
  "RequestBody": {
    "DailyInventoryReportCriteria": {
      "FulfillType": "0",
      "WarehouseList": {
        "WarehouseLocation": [
          "USA",
          "AUS"
        ]
      },
      "RequestType": "INTERNATIONAL_INVENTORY_REPORT",
      "FileType": "XLS"
    }
  }
}
```

```

    }
}

```

### Daily Price Report

| Attribute        |               |                          |             | Required?   | Format | Description   |
|------------------|---------------|--------------------------|-------------|-------------|--------|---|
| NeweggAPIRequest | IssueUser     |                          |             | No          | String | Specify your eligible seller account (email address) here   |
|                  | OperationType |                          |             | Yes         | String | Fixed value: InternationalPriceReportRequest  |
|                  | RequestBody   | DailyPriceReportCriteria | CountryList | CountryCode | No     | String<br>The ISO standard 3-digit codes of the country where your warehouse is located. Please download the following to review details:<br><a href="http://promotions.newegg.com/marketplace/sellers/resourceLibrary/International%20Country%20Guide.pdf">http://promotions.newegg.com/marketplace/sellers/resourceLibrary/International%20Country%20Guide.pdf</a><br><br>If left blank, default value will be All. |
|                  |               |                          | RequestType |             | Yes    |   |
|                  |               |                          | FileType    |             | No     |   |

Example: XML, Request

### XSD

API Schema > ReportMgmt > SubmitReport > InternationalPriceReportRequest.xsd

```

POST https://api.newegg.com/marketplace/reportmgmt/report/submitrequest?sellerid={sellerid}
Authorization: 720ddc067f4d115bd544aff46bc75634
SecretKey: 21EC2020-3AEA-1069-A2DD-08002B30309D
Content-Type: application/xml
Accept: application/xml

<NeweggAPIRequest>
  <OperationType>InternationalPriceReportRequest</OperationType>
  <RequestBody>

```

```

<DailyPriceReportCriteria>
  <CountryList>
    <CountryCode>USA</CountryCode>
    <CountryCode>AUS</CountryCode>
  </CountryList>
  <RequestType>INTERNATIONAL_PRICE_REPORT</RequestType>
  <FileType>XLS</FileType>
</DailyPriceReportCriteria>
</RequestBody>
</NeweggAPIRequest>

```

#### Example: Json, Request

```

POST https://api.newegg.com/marketplace/reportmgmt/report/submitrequest?sellerid={sellerid}
Authorization: 720ddc067f4d115bd544aff46bc75634
SecretKey: 21EC2020-3AEA-1069-A2DD-08002B30309D
Content-Type: application/json
Accept: application/json


```

```

{
  "OperationType": "InternationalPriceReportRequest",
  "RequestBody": {
    "DailyPriceReportCriteria": {
      "CountryList": {
        "CountryCode": [
          "USA",
          "AUS"
        ]
      },
      "RequestType": "INTERNATIONAL_PRICE_REPORT",
      "FileType": "XLS"
    }
  }
}

```

#### Newegg Premier Item Report

| Attribute   | Required? | Format | Description   |
|---|-----------|--------|---|
|  IssueUser | No        | String | Specify your eligible seller account (email address) here |

|               |                           |               |     |         |   |
|---------------|---------------------------|---------------|-----|---------|---|
| OperationType |                           |               | Yes | String  | Fixed value: PremierItemReportRequest   |
| RequestBody   | PremierItemReportCriteria | SubcategoryID | No  | Integer | The subcategory ID. You can get the ID from section 14.2 Get Subcategory Status   |
|               |                           | Premier Mark  | No  | Integer | 0 – All<br>1 – Return premier item only (Default)<br>2 – Return no premier item only  |
|               |                           | Request Type  | Yes | String  | PREMIER_ITEM_REPORT   |
|               |                           | FileType      | No  | String  | Default FileType is txt. If you do not set the FileType, our system will auto generate file for you in .txt file format.<br>Currently only support the following file formats:<br>CSV<br>XLS<br>TXT |

Example: XML, Request

## XSD

API Schema > ReportMgmt > SubmitReport > PremierItemRequest.xsd

```
POST https://api.newegg.com/marketplace/reportmgmt/report/submitrequest?sellerid={sellerid}
Authorization: 720ddc067f4d115bd544aff46bc75634
SecretKey: 21EC2020-3AEA-1069-A2DD-08002B30309D
Content-Type: application/xml
Accept: application/xml

<NeweggAPIRequest>
  <OperationType>PremierItemReportRequest</OperationType>
  <RequestBody>
    <PremierItemReportCriteria>
      <SubcategoryID>134</SubcategoryID>
      <PremierMark>1</PremierMark>
      <RequestType>PREMIER_ITEM_REPORT</RequestType>
      <FileType>XLS</FileType>
    </PremierItemReportCriteria>
  </RequestBody>
</NeweggAPIRequest>
```

Example: Json, Request

```
POST https://api.newegg.com/marketplace/reportmgmt/report/submitrequest?sellerid={sellerid}
Authorization: 720ddc067f4d115bd544aff46bc75634
SecretKey: 21EC2020-3AEA-1069-A2DD-08002B30309D
Content-Type: application/json
Accept: application/json
```

```
{
  "OperationType": "PremierItemReportRequest",
  "RequestBody": {
    "PremierItemReportCriteria": {
      "SubcategoryID": "0",
      "PremierMark": "1",
      "RequestType": "PREMIER_ITEM_REPORT",
      "FileType": "XLS"
    }
  }
}
```

## California's Proposition 65 Warning Report

| Attribute        |               |             | Required? | Format | Description   |
|------------------|---------------|-------------|-----------|--------|---|
| NeweggAPIRequest | IssueUser     |             | No        | String | Specify your eligible seller account (email address) here   |
|                  | OperationType |             | Yes       | String | Fixed value: CAProp65ReportRequest  |
|                  |               | RequestType | Yes       | String | CAPROP65_REPORT   |
|                  |               | FileType    | No        | String | Default FileType is txt. If you do not set the FileType, our system will auto generate file for you in .txt file format.<br>Currently only support the following file formats:<br>CSV<br>XLS<br>TXT |

Example: XML, Request

## XSD

API Schema > ReportMgmt > SubmitReport > CAProp65ReportRequest.xsd

```
POST https://api.newegg.com/marketplace/reportmgmt/report/submitrequest?sellerid={sellerid}
Authorization: 720ddc067f4d115bd544aff46bc75634
```

```

SecretKey: 21EC2020-3AEA-1069-A2DD-08002B30309D
Content-Type: application/xml
Accept: application/xml

<NeweggAPIRequest>
  <OperationType>CAProp65ReportRequest</OperationType>
  <RequestBody>
    <ItemCAProp65ReportCriteria>
      <RequestType>CAPROP65_REPORT</RequestType>
      <FileType>XLS</FileType>
    </ItemCAProp65ReportCriteria>
  </RequestBody>
</NeweggAPIRequest>

```

#### Example: Json, Request

```

POST https://api.newegg.com/marketplace/reportmgmt/report/submitrequest?sellerid={sellerid}
Authorization: 720ddc067f4d115bd544aff46bc75634
SecretKey: 21EC2020-3AEA-1069-A2DD-08002B30309D
Content-Type: application/json
Accept: application/json

```

```

{
  "OperationType": "CAProp65ReportRequest",
  "RequestBody": {
    "ItemCAProp65ReportCriteria": {
      "RequestType": "CAPROP65_REPORT",
      "FileType": "XLS"
    }
  }
}

```

#### Tax Setting Report for Items Enabled for China

| Attribute  |               | Required? | Format | Description   |
|------------|---------------|-----------|--------|---|
| NeweggAPIR | IssueUser     | No        | String | Specify your eligible seller account (email address) here           |
|            | OperationType | Yes       | String | Fixed value: ItemChinaTaxSettingReportRequest                       |
|            | RequestType   | Yes       | String | ITEM_CHINATAXSETTING_REPORT   |
|            | FileType      | No        | String | Default FileType is txt. If you do not set the FileType, our system |

|  |  |  |  |  |  |   |
|--|--|--|--|--|--|---|
|  |  |  |  |  |  | will auto generate file for you in .txt file format.<br>Currently only support the following file formats:<br>CSV<br>XLS<br>TXT |
|--|--|--|--|--|--|---|

Example: XML, Request

API Schema > ReportMgmt > SubmitReport > ItemChinaTaxSettingReportRequest.xsd

```
POST https://api.newegg.com/marketplace/reportmgmt/report/submitrequest?sellerid={sellerid}
Authorization: 720ddc067f4d115bd544aff46bc75634
SecretKey: 21EC2020-3AEA-1069-A2DD-08002B30309D
Content-Type: application/xml
Accept: application/xml

<NeweggAPIRequest>
  <OperationType>ItemChinaTaxSettingReportRequest</OperationType>
  <RequestBody>
    <ItemChinaTaxSettingReportCriteria>
      <RequestType>ITEM_CHINATAXSETTING_REPORT</RequestType>
      <FileType>XLS</FileType>
    </ItemChinaTaxSettingReportCriteria>
  </RequestBody>
</NeweggAPIRequest>
```

Example: Json, Request

```
POST https://api.newegg.com/marketplace/reportmgmt/report/submitrequest?sellerid={sellerid}
Authorization: 720ddc067f4d115bd544aff46bc75634
SecretKey: 21EC2020-3AEA-1069-A2DD-08002B30309D
Content-Type: application/json
Accept: application/json

{
  "OperationType": "ItemChinaTaxSettingReportRequest",
  "RequestBody": {
    "ItemChinaTaxSettingReportCriteria": {
      "RequestType": "ITEM_CHINATAXSETTING_REPORT",
```



```

    "FileType": "XLS"
  }
}
}

```

### 14.1.3. Response Body

| Attribute     |              |              |              | Format | Description   |
|---------------|--------------|--------------|--------------|--------|---|
| IsSuccess     |              |              |              | String | Used to identify if the operation is successful. Returns true or false.   |
| OperationType |              |              |              | String | Fixed values:<br>OrderListReportResponse<br>SettlementSummaryReportResponse<br>SettlementTransactionReportResponse<br>DailyInventoryReportResponse<br>RMAListReportResponse<br>ItemLookupReportResponse<br>InternationalInventoryReportResponse<br>InternationalPriceReportResponse<br>PremierItemReportResponse<br>CAProp65ReportResponse<br>ItemChinaTaxSettingReportResponse |
| SellerID      |              |              |              | String | Your Seller ID  |
| ResponseBody  | ResponseList | ResponseInfo | RequestId    | String | The Identifier of a submission  |
|               |              |              | RequestType  | String | ORDER_LIST_REPORT<br>SETTLEMENT_SUMMARY_REPORT<br>SETTLEMENT_TRANSACTION_REPORT<br>DAILY_INVENTORY_REPORT<br>RMA_LIST_REPORT<br>ITEM_LOOKUP<br>INTERNATIONAL_INVENTORY_REPORT<br>INTERNATIONAL_PRICE_REPORT<br>PREMIER_ITEM_REPORT<br>CAPROP65_REPORT<br>ITEM_CHINATAXSETTING_REPORT  |
|               |              |              | RequestDate  | String | The date when the feed was submitted. (Pacific Standard Time)   |
|               |              |              | RequestSatus | String | The status of the submission.<br>Default is SUBMITTED   |
|               |              |              |              |        |   |

|      |        |                         |
|------|--------|-------------------------|
| Memo | String | Additional Information. |
|------|--------|-------------------------|

Example: XML, Response

XSD

API Schema > ReportMgmt > SubmitReport > SubmitReportResponse.xsd

```
<NeweggAPIResponse>
  <IsSuccess>true</IsSuccess>
  <OperationType>ItemLookupReportResponse</OperationType>
  <SellerID>a001</SellerID>
  <ResponseBody>
    <ResponseList>
      <ResponseInfo>
        <RequestId>270Z8Y3SYIGQV</RequestId>
        <RequestType>ITEM_LOOKUP</RequestType>
        <RequestDate>07/12/2014 11:02:35</RequestDate>
        <RequestStatus>SUBMITTED</RequestStatus>
      </ResponseInfo>
    </ResponseList>
  </ResponseBody>
</NeweggAPIResponse>
```

Example: Json, Response

```
{
  "IsSuccess": true,
  "OperationType": "ItemLookupReportResponse",
  "SellerID": "a001",
  "ResponseBody": {
    "ResponseList": [
      {
        "RequestId": "270Z8Y3SYIGQV",
        "RequestType": "ITEM_LOOKUP",
        "RequestDate": "07/12/2014 11:34:57",
        "RequestStatus": "SUBMITTED"
      }
    ]
  }
}
```

```
}
```

#### 14.1.4. Request Failure Errors

For common HTTP error responses, please refer to [Common Error Responses](#)

| Error Code | Description  |
|------------|--|
| RP010      | Invalid Order Number.  |
| RP018      | Invalid Settlement Date  |
| RP019      | The requestID cannot be null or empty.   |
| RP020      | We are unable to process your request because one of the following search criteria is required: SettlementID, SettlementDate, or SettlementDateFrom and SettlementDateTo |
| RP021      | Maximum item lookup cannot exceed 1000 for each request.   |
| RP022      | Daily Inventory Report does not support multiple warehouse locations. For multiple warehouse locations, please use International Program – Daily Inventory Report.       |

Example: XML, Response

```
<?xml version="1.0" encoding="utf-8"?>
<Errors>
  <Error>
    <Code>RP018</Code>
    <Message>Invalid Settlement Date</Message>
  </Error>
</Errors>
```

Example: Json, Response

```
{
  "Code": "RP018",
  "Message": "Invalid Settlement Date"
}
```

## 14.2. Get Report Status

Get the status of specified report request by specified query conditions.

## 14.2.1. Resource URL & Information

### Resource URL

```
https://api.newegg.com/marketplace/reportmgmt/report/status?sellerid={sellerid}
```

Note: Please make sure your request URL is all in lower case (except for Seller ID) and cannot contain any blank spaces or line breaks.

### Parameters

| Name     | Required? | Description                          |
|----------|-----------|--------------------------------------|
| SellerId | Yes       | Your seller ID on Newegg Marketplace |

### Resource Information

| HTTP Method | Authentication? | Request Formats | Response Formats | Rate Limited?         |
|-------------|-----------------|-----------------|------------------|-----------------------|
| PUT         | Required        | XML, Json       | XML, Json        | 30 per min per client |

## 14.2.2. Request Body

| Attribute        |               |                  |                 | Required?   | Format | Description   |  |
|------------------|---------------|------------------|-----------------|-------------|--------|---|--|
| NeweggAPIRequest | IssueUser     |                  |                 | No          | String | Specify your eligible seller account (email address) here |  |
|                  | OperationType |                  |                 | Yes         | String | Fixed value: GetReportStatusRequest                       |  |
|                  | RequestBody   | GetRequestStatus | RequestIDList   | RequestID   | No     | String  | A list of feed request ID, other condition will be ignored if specify an ID in the list  |
|                  |               |                  | RequestTypeList | RequestType | No     | String  | A list of feed Task type, default is All.<br>ORDER_LIST_REPORT<br>SETTLEMENT_SUMMARY_REPORT<br>SETTLEMENT_TRASACTION_REPORT<br>DAILY_INVENTORY_REPORT<br>RMA_LIST_REPORT<br>ITEM_LOOKUP<br>INTERNATIONAL_INVENTORY_REPORT<br>INTERNATIONAL_PRICE_REPORT<br>PREMIER_ITEM_REPORT<br>CAPROP65_REPORT<br>ITEM_CHINATAXSETTING_REPORT |
|                  |               |                  | MaxCount        |             | No     | Integer   | The maximum return records. Default and maximum is 100.<br>If you specified over than 100, the system still return 100 records   |
|                  |               |                  |                 |             |        |   |  |

|  |  |  |                 |    |        |  |
|--|--|--|-----------------|----|--------|--|
|  |  |  | RequestStatus   | No | String | The status of the feed submission.<br><br>SUBMITTED<br>IN_PROGRESS<br>FINISHED<br>CANCELLED<br>ALL |
|  |  |  | RequestDateFrom | No | String | Search by date range. (Pacific Standard Time)<br>Please refer to the Acceptable Date Format        |
|  |  |  | RequestDateTo   | No | String | Search by date range. (Pacific Standard Time)<br>Please refer to the Acceptable Date Format        |

Example: XML, Request

## XSD

API Schema > ReportMgmt > GetReportStatus > GetReportStatusRequest.xsd

```
PUT https://api.newegg.com/marketplace/reportmgmt/report/status?sellerid={sellerid}
```

```
Authorization: 720ddc067f4d115bd544aff46bc75634
```

```
SecretKey: 21EC2020-3AEA-1069-A2DD-08002B30309D
```

```
Content-Type: application/xml
```

```
Accept: application/xml
```

```
<NeweggAPIRequest>
  <OperationType>GetReportStatusRequest</OperationType>
  <RequestBody>
    <GetRequestStatus>
      <RequestIDList>
        <RequestID>2PQBYWH4V68ZP</RequestID>
      </RequestIDList>
      <MaxCount>10</MaxCount>
    </GetRequestStatus>
  </RequestBody>
</NeweggAPIRequest>
```

Example: Json, Request

```
PUT https://api.newegg.com/marketplace/reportmgmt/report/status?sellerid={sellerid}
```

```
Authorization: 720ddc067f4d115bd544aff46bc75634
```

```
SecretKey: 21EC2020-3AEA-1069-A2DD-08002B30309D
```

```
Content-Type: application/xml
```

Accept: application/xml

```
{
  "OperationType": "GetReportStatusRequest",
  "RequestBody": {
    "GetRequestStatus": {
      "RequestIDList": { "RequestID": "2PQBYWH4V68ZP" },
      "MaxCount": "10"
    }
  }
}
```

### 14.2.3. Response Body

| Attribute         |               |              |              |              | Format  | Description   |
|-------------------|---------------|--------------|--------------|--------------|---------|---|
| NeweggAPIResponse | SellerID      |              |              |              | String  | Your seller ID on Newegg Marketplace  |
|                   | IsSuccess     |              |              |              | String  | Used to identify the operation is successful<br>True or false   |
|                   | OperationType |              |              |              | String  | Fixed value: GetReportStatusResponse  |
|                   | ResponseBody  | ResponseList | ResponseInfo | RequestId    | String  | The Identifier of a submission  |
|                   |               |              |              | RequestType  | String  | ORDER_LIST_REPORT<br>SETTLEMENT_SUMMARY_REPORT<br>SETTLEMENT_TRASACTION_REPORT<br>DAILY_INVENTORY_ REPORT<br>RMA_LIST_REPORT<br>ITEM_LOOKUP<br>INTERNATIONAL_INVENTORY_REPORT<br>INTERNATIONAL_PRICE_REPORT<br>PREMIER_ITEM_REPORT<br>CAPROP65_ REPORT<br>ITEM_CHINATAXSETTING_REPORT |
|                   |               |              |              | RequestDate  | String  | The date when the request was submitted.<br>(Pacific Standard Time)   |
|                   |               |              |              | RequestSatus | String  | The status of the request submission.<br>SUBMITTED<br>IN_PROGRESS<br>FINISHED<br>CANCELLED  |
|                   |               |              |              | TotalCount   | Integer | Total number of records   |

|  |      |        |                         |
|--|------|--------|-------------------------|
|  | Memo | String | Additional Information. |
|--|------|--------|-------------------------|

Example: XML, Response

XSD

API Schema > ReportMgmt > GetReportStatus > GetReportStatusResponse.xsd

```
<?xml version="1.0" encoding="utf-8"?>
<NeweggAPIResponse>
  <IsSuccess>true</IsSuccess>
  <OperationType>GetReportStatusResponse</OperationType>
  <SellerID>A006</SellerID>
  <ResponseBody>
    <ResponseList>
      <ResponseInfo>
        <RequestId>2PQBYWH4V68ZP</RequestId>
        <RequestType>ORDER_LIST_REPORT</RequestType>
        <RequestDate>2/21/2012 14:38:17</RequestDate>
        <RequestStatus>FINISHED</RequestStatus>
        <TotalCount>4</TotalCount>
      </ResponseInfo>
    </ResponseList>
  </ResponseBody>
</NeweggAPIResponse>
```

Example: Json, Response

```
{
  "IsSuccess": true,
  "OperationType": "GetReportStatusResponse",
  "ResponseBody": {
    "ResponseList": [{
      "RequestDate": "2\21\2012 14:38:17",
      "RequestId": "2PQBYWH4V68ZP",
      "RequestStatus": "IN_PROGRESS",
      "RequestType": "ORDER_LIST_REPORT",
      "TotalCount": 4
    }]
  },
  "SellerID": "A006"
}
```

## 14.2.4. Request Failure Errors

For common HTTP error responses, please refer to [Common Error Responses](#)

| Error Code | Description            |
|------------|------------------------|
| RP004      | Date From is required. |
| RP005      | Date To is required.   |
| RP006      | Invalid Date From.     |
| RP007      | Invalid Date To.       |

Example: XML, Response

```
<?xml version="1.0" encoding="utf-8"?>
<Errors>
  <Error>
    <Code>RP004</Code>
    <Message>Date From is required</Message>
  </Error>
</Errors>
```

Example: Json, Response

```
{
  "Code": "RP005",
  "Message": "Dateto is required"
}
```

## 14.3. Get Report Result

Get the processing result of a specified report request.

### 14.3.1. Resource URL & Information

Resource URL

```
https://api.newegg.com/marketplace/reportmgmt/report/result?sellerid={sellerid}&version={versionno}
```



Note: Please make sure your request URL is all in lower case (except for Seller ID) and cannot contain any blank spaces or line breaks.

#### Parameters

| Name     | Required? | Description   |
|----------|-----------|---|
| SellerId | Yes       | Your seller ID on Newegg Marketplace  |
| Version  | No        | Available Version Numbers   |
|          |           | 306. Response includes the Seller Order Number assigned by seller when using for SBN to fulfill multi-channel orders. |
|          |           | 307. Response includes SalesTax amount for U.S., VAT and Duty amount for Newegg Global.                               |
|          |           | 309. Response includes the replacement order #s for related RMAs.   |

#### Resource Information

| HTTP Method | Authentication? | Request Formats | Response Formats | Rate Limited?         |
|-------------|-----------------|-----------------|------------------|-----------------------|
| PUT         | Required        | XML, Json       | XML, Json        | 30 per min per client |

### 14.3.2. Request Body

| Attribute        |               |           | Required? | Format | Description  |  |
|------------------|---------------|-----------|-----------|--------|--|--|
| NeweggAPIRequest | IssueUser     |           | No        | String | Specify your eligible seller account (email address) here  |  |
|                  | OperationType |           | Yes       | String | Fixed values:<br>OrderListReportRequest<br>SettlementSummaryReportRequest<br>SettlementTransactionReportRequest<br>DailyInventoryReportRequest<br>RMAListReportRequest<br>ItemLookupRequest<br>InternationalInventoryReportRequest<br>InternationalPriceReportRequest<br>PremierItemReportRequest<br>CAProp65ReportRequest<br>ItemChinaTaxSettingReportRequest |  |
|                  | RequestBody   | RequestID |           | Yes    | String   | The request ID   |
|                  |               | PageInfo  | PageIndex | Yes    | Integer  | Current page index   |
|                  |               |           | PageSize  | Yes    | Integer  | Return records count in one page.<br>(Max is 100 per page) |

Example: XML, Request

## XSD

API Schema > ReportMgmt > GetReport > GetReportRequest.xsd

```
PUT https://api.newegg.com/marketplace/reportmgmt/report/result?sellerid={sellerid}
Authorization: 720ddc067f4d115bd544aff46bc75634
SecretKey: 21EC2020-3AEA-1069-A2DD-08002B30309D
Content-Type: application/xml
Accept: application/xml
```

```
<NeweggAPIRequest >
  <OperationType>OrderListReportRequest</OperationType>
  <RequestBody>
    <RequestID>2PQBYWH4V68ZP</RequestID>
    <PageInfo>
      <PageIndex>1</PageIndex>
      <PageSize>10</PageSize>
    </PageInfo>
  </RequestBody>
</NeweggAPIRequest>
```

## Example: Json, Request

```
PUT https://api.newegg.com/marketplace/reportmgmt/report/result?sellerid={sellerid}
Authorization: 720ddc067f4d115bd544aff46bc75634
SecretKey: 21EC2020-3AEA-1069-A2DD-08002B30309D
Content-Type: application/xml
Accept: application/xml
```

```
{
  "OperationType": "OrderListReportRequest"
  "RequestBody": {
    "RequestID": "2PQBYWH4V68ZP",
    "PageInfo": {
      "PageSize": "10",
      "PageIndex": "1"
    }
  }
}
```

## 14.3.3. Response Body

## Order List Report

| Attribute         |               |               | Format         | Description   | Available Ver.#   |   |     |
|-------------------|---------------|---------------|----------------|---|---|---|-----|
| NeweggAPIResponse | IsSuccess     |               | String         | Used to identify the operation of Get Order Info is successful<br>True or False | All   |   |     |
|                   | SellerID      |               | String         | Your seller ID  | All   |   |     |
|                   | OperationType |               | String         | Fixed value: GetOrderInfoResponse   | All   |   |     |
|                   | ResponseBody  | RequestID     | RequestID      | String  | You request ID  | All   |     |
|                   |               |               | RequestDate    | String  | You request datetime(Pacific Standard Time)   | All   |     |
|                   |               | PageInfo      | TotalCount     | Integer   | Total number of records   | All   |     |
|                   |               |               | TotalPageCount | Integer   | Total page count  | All   |     |
|                   |               |               | PageSize       | Integer   | How many records in a page.   | All   |     |
|                   |               |               | PageIndex      | Integer   | Current page index  | All   |     |
|                   |               | OrderInfoList | OrderInfo      | SellerID  | String  | Seller ID   | All |
|                   |               |               |                | OrderNumber   | Integer   | Newegg Order number   | All |
|                   |               |               |                | SellerOrderNumber   | String  | Order number, assigned by seller.<br>This is available for sellers using SBN (Shipped by Newegg) to fulfill multi-channel orders.                   | 307 |
|                   |               |               |                | InvoiceNumber   | Integer   | The Invoice Number  | All |
|                   |               |               |                | OrderDownloaded   | String  | False: Order has not been downloaded yet.<br>True: Order downloaded already.<br>When order is shipped, this field will automatically become “True”. | All |
|                   |               |               |                | OrderDate   | String  | Create date   | All |
| OrderStatus       |               |               |                | Integer   | The Order Status:<br>0: Unshipped<br>1: Partially Shipped<br>2: Shipped<br>3: Invoiced<br>4: Voided | All   |     |

|  |  |  |  |                        |        |   |     |
|--|--|--|--|------------------------|--------|---|-----|
|  |  |  |  | OrderStatusDescription | String | The Order Status Description<br>(Unshipped   PartiallyShipped   Shipped   Invoiced   Void)<br><br><b>Unshipped</b> for order status code: 0<br><b>Partially Shipped</b> for order status code: 1<br><b>Shipped</b> for order status code: 2<br><b>Invoiced</b> for order status code: 3<br><b>Voided</b> for order status code: 4 | All |
|  |  |  |  | CustomerName           | String | The order's customer name.  | All |
|  |  |  |  | CustomerPhoneNumber    | String | The order's shipping phone number   | All |
|  |  |  |  | CustomerEmailAddress   | String | The masked customer email address, you can reach to the customer through this email address.<br>For example:<br>gdv6l0viwo4l7j1d@marketplace.newegg.com   | All |
|  |  |  |  | ShipToAddress1         | String | The order will be shipped to address  | All |
|  |  |  |  | ShipToAddress2         | String | The order will be shipped to address line 2   | All |
|  |  |  |  | ShipToCityName         | String | The order will be shipped to city name  | All |
|  |  |  |  | ShipToStateCode        | String | The order will be shipped to state  | All |
|  |  |  |  | ShipToZipCode          | String | The order will be shipped to zip code   | All |
|  |  |  |  | ShipToCountryCode      | String | The country for your orders. i.e. United Kingdom  | All |

|  |  |  |  |                 |         |   |     |
|--|--|--|--|-----------------|---------|---|-----|
|  |  |  |  | ShipService     | String  | <p>The order's shipping service:</p> <p>Shipped By Newegg</p> <p>APO/FPO – Military ONLY</p> <p>Super Saver(7-14 business days)</p> <p>Standard Shipping (5-7 business days)</p> <p>Expedited Shipping (3-5 business days)</p> <p>Two-Day Shipping(2 business days)</p> <p>One-Day Shipping(Next day)</p> <p>International Expedited Shipping(3-5 business days)</p> <p>International Two-Day Shipping(2 business days)</p> <p>International Economy Shipping(8-15 business days)</p> <p>International Standard Shipping(5-7 business days)</p> <p>Newegg Premier 3 Days</p> <p>Newegg Premier 2 Days</p> <p>Newegg Premier Next Day</p> <p>Please note that the following shipping services are for indicating Newegg Premier orders, you should ship the order as soon as the service required. Please contact <a href="mailto:Datafeeds@Newegg.com">Datafeeds@Newegg.com</a> for more detail regarding Premier Seller Enrollment Program.</p> <p>Newegg Premier 3 Days</p> <p>Newegg Premier 2 Days</p> <p>Newegg Premier Next Day</p> | All |
|  |  |  |  | ShipToFirstName | String  | The ship to First Name  | All |
|  |  |  |  | ShipToLastName  | String  | The ship to Last Name   | All |
|  |  |  |  | ShipToCompany   | String  | The order's ship to company   | All |
|  |  |  |  | OrderItemAmount | Decimal | <p>The order's item(s) total amount</p> <p>NOTE: All amounts are set in U.S. Dollars (USD).</p>   | All |
|  |  |  |  | ShippingAmount  | Decimal | <p>The order's shipping Amount</p> <p>NOTE: All amounts are set in U.S. Dollars (USD).</p>  | All |
|  |  |  |  | DiscountAmount  | Decimal | <p>The order's total discount amount</p> <p>NOTE: All amounts are set in U.S. Dollars (USD).</p>  | All |
|  |  |  |  | OrderQty        | Integer | Order's total item quantity.  | All |

|  |  |  |           |                |                      |         |  |                  |
|--|--|--|-----------|----------------|----------------------|---------|--|------------------|
|  |  |  |           |                | RefundAmount         | Decimal | The order's refund amount.<br>NOTE: All amounts are set in U.S. Dollars (USD).   | All              |
|  |  |  |           |                | SalesTax             | Decimal | The order's sales tax.<br>NOTE: All amounts are set in U.S. Dollars (USD).   | 306              |
|  |  |  |           |                | VATTotal             | Decimal | International Value Additional Tax Total.<br>NOTE: All amounts are set in U.S. Dollars (USD).                                  | 306              |
|  |  |  |           |                | DutyTotal            | Decimal | International Duty Total<br>NOTE: All amounts are set in U.S. Dollars (USD).   | 306              |
|  |  |  |           |                | OrderTotalAmount     | Decimal | The order's total amount   | All              |
|  |  |  |           |                | IsAutoVoid           | String  | If an order was auto voided by Newegg system, then the value is true. Otherwise, value is false.                               | All              |
|  |  |  |           |                | SalesChannel         | Integer | Order sales channel:<br>0: Newegg order<br>1: Multi-channel order<br>2: Replacement order                                      | 306, 307,<br>309 |
|  |  |  |           |                | FulfillmentOption    | Integer | Order fulfillment option:<br>0: Ship by seller<br>1: Ship by Newegg  | All              |
|  |  |  | Item Info | Item Info List | SellerPartNumber     | String  | The item's seller part number  | All              |
|  |  |  |           |                | NeweggItemNumber     | String  | The item's newegg item number  | All              |
|  |  |  |           |                | MfrPartNumber        | String  | The item's manufacture part number   | All              |
|  |  |  |           |                | UPCCode              | String  | The item's upc   | All              |
|  |  |  |           |                | Description          | String  | The item's web title description   | All              |
|  |  |  |           |                | OrderedQty           | Integer | Item's Ordered Quantity.   | All              |
|  |  |  |           |                | ShippedQty           | Integer | Item's Shipped Quantity.   | All              |
|  |  |  |           |                | UnitPrice            | Decimal | The final price per unit of the item appearing in customer's shopping cart<br>NOTE: All amounts are set in U.S. Dollars (USD). | All              |
|  |  |  |           |                | ExtendUnitPrice      | Decimal | Item's total charge (Item Unit Price x Quantity Ordered)<br>NOTE: All amounts are set in U.S. Dollars (USD).                   | All              |
|  |  |  |           |                | ExtendShippingCharge | Decimal | Item's total shipping charge (Item Unit Shipping Price x Quantity Ordered)<br>NOTE: All amounts are set in U.S. Dollars (USD). | All              |

|  |  |  |  |  |                 |                   |                |           |   |  |                                    |     |
|--|--|--|--|--|-----------------|-------------------|----------------|-----------|---|--|------------------------------------|-----|
|  |  |  |  |  |                 | ExtendSalesTax    |                | Decimal   | Item’s total sales tax charge.<br>NOTE: All amounts are set in U.S. Dollars (USD).                              | 306  |                                    |     |
|  |  |  |  |  |                 | ExtendVAT         |                | Decimal   | Item’s total Value Additional Tax charge<br>NOTE: All amounts are set in U.S. Dollars (USD).                    | 306  |                                    |     |
|  |  |  |  |  |                 | ExtendDuty        |                | Decimal   | Item’s total Duty charge<br>NOTE: All amounts are set in U.S. Dollars (USD).                                    | 306  |                                    |     |
|  |  |  |  |  |                 | Status            |                | Integer   | 1: Unshipped<br>2: Shipped<br>3: Cancelled  | All  |                                    |     |
|  |  |  |  |  |                 | StatusDescription |                | String    | <b>Unshipped</b> for status code: 1<br><b>Shipped</b> for status code: 2<br><b>Cancelled</b> for status code: 3 | All  |                                    |     |
|  |  |  |  |  | PackageInfoList |                   | PackageType    |           | String  | The package type. Shipped   Unshipped            | All                                |     |
|  |  |  |  |  |                 |                   | ShipCarrier    |           | String  | The package’s actual shipCarrier                 | All                                |     |
|  |  |  |  |  |                 |                   | ShipService    |           | String  | The package’s actual shipService                 | All                                |     |
|  |  |  |  |  |                 |                   | TrackingNumber |           | String  | The package’s tracking number.                   | All                                |     |
|  |  |  |  |  |                 |                   | ShipDate       |           | String  | The package’s ship date. (Pacific Standard Time) | All                                |     |
|  |  |  |  |  |                 |                   | ItemInfoList   | Item Info | SellerPartNumber  | String   | The item’s seller part number      | All |
|  |  |  |  |  |                 |                   |                |           | MfrPartNumber   | String   | The item’s manufacture part number | All |
|  |  |  |  |  |                 |                   |                |           | ShippedQty  | Integer  | Item’s Shipped Quantity.           | All |
|  |  |  |  |  | Memo            |                   |                | String    |   | Other information.                               | All                                |     |
|  |  |  |  |  | ResponseDate    |                   |                | String    |   | The response date                                | All                                |     |

Example: XML, Response

## XSD

API Schema > ReportMgmt > GetReport > OrderListResponse.xsd

```
<?xml version="1.0" encoding="utf-8"?>
<NeweggAPIResponse>
  <IsSuccess>true</IsSuccess>
  <SellerID>A006</SellerID>
  <OperationType>GetOrderInfoResponse</OperationType>
  <ResponseBody>
    <PageInfo>
      <TotalCount>2</TotalCount>
```

```
<TotalPageCount>1</TotalPageCount>
<PageSize>10</PageSize>
<PageIndex>1</PageIndex>
</PageInfo>
<RequestID>2PQBYWH4V68ZP</RequestID>
<RequestDate>2/21/2012 14:38:17</RequestDate>
<OrderInfoList>
  <OrderInfo>
    <SellerID>A006</SellerID>
    <OrderNumber>41473642</OrderNumber>
    <SellerOrderNumber>2153930</SellerOrderNumber>
    <InvoiceNumber>0</InvoiceNumber>
    <OrderDownloaded>true</OrderDownloaded>
    <OrderDate>1/23/2012 7:33:05</OrderDate>
    <OrderStatus>4</OrderStatus>
    <OrderStatusDescription>Voided</OrderStatusDescription>
    <CustomerName>WY SD</CustomerName>
    <CustomerPhoneNumber>123-223-3223</CustomerPhoneNumber>
    <CustomerEmailAddress>gdv6l0viwo4l7j1d@marketplace.newegg.com</CustomerEmailAddress>
    <ShipToAddress1>149 Kenwood Dr</ShipToAddress1>
    <ShipToAddress2 />
    <ShipToCityName>Newcastle</ShipToCityName>
    <ShipToStateCode>WY</ShipToStateCode>
    <ShipToZipCode>82701</ShipToZipCode>
    <ShipToCountryCode>UNITED STATES</ShipToCountryCode>
    <ShipService>Media Mail (7-14 business days)</ShipService>
    <ShipToFirstName>WY</ShipToFirstName>
    <ShipToLastName>SD</ShipToLastName>
    <ShipToCompany />
    <OrderItemAmount>0</OrderItemAmount>
    <ShippingAmount>0.00</ShippingAmount>
    <DiscountAmount>0.00</DiscountAmount>
    <RefundAmount>0</RefundAmount>
    <SalesTax />
    <VATTotal />
    <DutyTotal />
    <OrderTotalAmount>0.00</OrderTotalAmount>
    <OrderQty>1</OrderQty>
    <IsAutoVoid>true</IsAutoVoid>
    <SalesChannel>0</SalesChannel>
    <FulfillmentOption>1</FulfillmentOption>
```



```

<ItemInfoList>
  <ItemInfo>
    <SellerPartNumber>A00655467241</SellerPartNumber>
    <NeweggItemNumber>9SIA0060823129</NeweggItemNumber>
    <MfrPartNumber>55467241</MfrPartNumber>
    <UPCCode />
    <Description>test creation test item</Description>
    <OrderedQty>1</OrderedQty>
    <ShippedQty>0</ShippedQty>
    <UnitPrice>1.00</UnitPrice>
    <ExtendUnitPrice>1.03</ExtendUnitPrice>
    <ExtendShippingCharge>1.03</ExtendShippingCharge>
    <ExtendSalesTax />
    <ExtendVAT />
    <ExtendDuty />
    <Status>3</Status>
    <StatusDescription>Canceled</StatusDescription>
  </ItemInfo>
</ItemInfoList>
<PackageInfoList />
</OrderInfo>
<OrderInfo>
  <SellerID>A006</SellerID>
  <OrderNumber>159243598</OrderNumber>
  <SellerOrderNumber>2153930</SellerOrderNumber>
  <InvoiceNumber>82961992</InvoiceNumber>
  <OrderDownloaded>true</OrderDownloaded>
  <OrderDate>1/18/2012 1:05:18</OrderDate>
  <OrderStatus>3</OrderStatus>
  <OrderStatusDescription>Invoiced</OrderStatusDescription>
  <CustomerName>WY SD</CustomerName>
  <CustomerPhoneNumber>123-223-3223</CustomerPhoneNumber>
  <CustomerEmailAddress>gdv6l0viwo417j1d@marketplace.newegg.com</CustomerEmailAddress>
  <ShipToAddress1>149 Kenwood Dr</ShipToAddress1>
  <ShipToAddress2 />
  <ShipToCityName>Newcastle</ShipToCityName>
  <ShipToStateCode>WY</ShipToStateCode>
  <ShipToZipCode>82701</ShipToZipCode>
  <ShipToCountryCode>UNITED STATES</ShipToCountryCode>
  <ShipService>Media Mail (7-14 business days)</ShipService>
  <ShipToFirstName>WY</ShipToFirstName>

```

```

<ShipToLastName>SD</ShipToLastName>
<ShipToCompany />
<OrderItemAmount>2.00</OrderItemAmount>
<ShippingAmount>10.00</ShippingAmount>
<DiscountAmount>1.00</DiscountAmount>
<RefundAmount>0</RefundAmount>
<SalesTax />
<VATTotal />
<DutyTotal />
<OrderTotalAmount>11.00</OrderTotalAmount>
<OrderQty>2</OrderQty>
<IsAutoVoid>>false</IsAutoVoid>
<SalesChannel>0</SalesChannel>
<FulfillmentOption>1</FulfillmentOption>
<ItemInfoList>
  <ItemInfo>
    <SellerPartNumber>A006ZX-35833</SellerPartNumber>
    <NeweggItemNumber>9SIA0060845543</NeweggItemNumber>
    <MfrPartNumber>ZX-35833</MfrPartNumber>
    <UPCCode>431573000287</UPCCode>
    <Description>GYRO Huge Metal Goliath 3.5CH Electric RTF RC
Helicopter</Description>
    <OrderedQty>2</OrderedQty>
    <ShippedQty>2</ShippedQty>
    <UnitPrice>1.00</UnitPrice>
    <Status>2</Status>
    <StatusDescription>Shipped</StatusDescription>
    <ExtendUnitPrice>1.03</ExtendUnitPrice>
    <UnitShippingCharge>1.03</UnitShippingCharge>
    <ExtendShippingCharge>1.03</ExtendShippingCharge>
    <ItemVATTotal />
    <ItemDutyTotal />
  </ItemInfo>
</ItemInfoList>
<PackageInfoList>
  <PackageInfo>
    <PackageType>Shipped</PackageType>
    <ShipCarrier>UPS</ShipCarrier>
    <ShipService>342</ShipService>
    <TrackingNumber>2342424</TrackingNumber>
    <ShipDate>1/18/2012 16:59:15</ShipDate>
  </PackageInfo>
</PackageInfoList>

```

```

        <ItemInfoList>
            <ItemInfo>
                <SellerPartNumber>A006ZX-35833</SellerPartNumber>
                <MfrPartNumber>ZX-35833</MfrPartNumber>
                <ShippedQty>2</ShippedQty>
            </ItemInfo>
        </ItemInfoList>
    </PackageInfo>
</PackageInfoList>
</OrderInfo>
</OrderInfoList>
</ResponseBody>
<Memo />
<ResponseDate>2/22/2012 16:51:03</ResponseDate>
</NeweggAPIResponse>

```

#### Example: Json, Response

```

{
  "NeweggAPIResponse": {
    "IsSuccess": "true",
    "SellerID": "A006",
    "OperationType": "GetOrderInfoResponse",
    "ResponseBody": {
      "PageInfo": {
        "TotalCount": "2",
        "TotalPageCount": "1",
        "PageSize": "10",
        "PageIndex": "1"
      },
      "RequestID": "2PQBYWH4V68ZP",
      "RequestDate": "2/21/2012 14:38:17",
      "OrderInfoList": {
        "OrderInfo": [{
          "SellerID": "A006 ",
          "OrderNumber": "41473642",
          "SellerOrderNumber": "2153930",
          "InvoiceNumber": "0",
          "OrderDownloaded": "true",
          "OrderDate": "1/23/2012 7:33:05",
          "OrderStatus": "4",

```

```
"OrderStatusDescription": "Voided",
"CustomerName": "WY SD",
"CustomerPhoneNumber": "123-223-3223",
"ShipToAddress1": "149 Kenwood Dr",
"ShipToAddress2": null,
"ShipToCityName": "Newcastle",
"ShipToStateCode": "WY",
"ShipToZipCode": "82701",
"ShipToCountryCode": "UNITED STATES",
"ShipService": "Media Mail (7-14 business days)",
"ShipToFirstName": "WY",
"ShipToLastName": "SD",
"ShipToCompany": null,
"OrderItemAmount": "0",
"ShippingAmount": "0.00",
"DiscountAmount": "0.00",
"RefundAmount": "0",
"SalesTax": "0.00",
"IntlVATTotal": "0.00",
"IntlDutyTotal": "0.00",
"OrderTotalAmount": "0.00",
"OrderQty": "1",
"IsAutoVoid": "true",
"SalesChannel": 0,
"FulfillmentOption": 1,
"ItemInfoList": {
  "ItemInfo": {
    "SellerPartNumber": "A00655467241",
    "NeweggItemNumber": "9SIA0060823129",
    "MfrPartNumber": "55467241",
    "UPCCode": null,
    "Description": "test creation test item",
    "OrderedQty": "1",
    "ShippedQty": "0",
    "UnitPrice": "1.00",
    "ExtendUnitPrice": "1.03",
    "UnitShippingCharge": "1.03",
    "ExtendShippingCharge": "1.03",
    "ItemVATTotal": "0.00",
    "ItemDutyTotal": "0.00",
    "Status": "3",
```

```

        "StatusDescription": "Canceled"
    }
},
"PackageInfoList": null
}, {
    "SellerID": "A006 ",
    "OrderNumber": "159243598",
    "SellerOrderNumber": "2153930",
    "InvoiceNumber": "82961992",
    "OrderDownloaded": "true",
    "OrderDate": "1/18/2012 1:05:18",
    "OrderStatus": "3",
    "OrderStatusDescription": "Invoiced",
    "CustomerName": "WY SD",
    "CustomerPhoneNumber": "123-223-3223",
    "CustomerEmailAddress": "gdv6l0viwo4l7jld@marketplace.newegg.com",
    "ShipToAddress1": "149 Kenwood Dr",
    "ShipToAddress2": null,
    "ShipToCityName": "Newcastle",
    "ShipToStateCode": "WY",
    "ShipToZipCode": "82701",
    "ShipToCountryCode": "UNITED STATES",
    "ShipService": "Media Mail (7-14 business days)",
    "ShipToFirstName": "WY",
    "ShipToLastName": "SD",
    "ShipToCompany": null,
    "OrderItemAmount": "2.00",
    "ShippingAmount": "10.00",
    "DiscountAmount": "1.00",
    "RefundAmount": "0",
    "SalesTax": "0.00",
    "IntlVATTotal": "0.00",
    "IntlDutyTotal": "0.00",
    "OrderTotalAmount": "11.00",
    "OrderQty": "2",
    "IsAutoVoid": "false",
    "SalesChannel": 0,
    "FulfillmentOption": 1,
    "ItemInfoList": {
        "ItemInfo": {
            "SellerPartNumber": "A006ZX-35833",

```



## Settlement Summary Report Result

| Attribute         |                       |                   | Format                  | Description   |   |   |
|-------------------|-----------------------|-------------------|-------------------------|---|---|---|
| NeweggAPIResponse | IsSuccess             |                   | String                  | Used to identify the operation is successful. Returns true or false |   |   |
|                   | SellerID              |                   | String                  | Your seller ID  |   |   |
|                   | OperationType         |                   | String                  | Fixed value: GetSettlementSummaryInfoResponse                       |   |   |
|                   |                       | RequestID         |                         | String  | You request ID                              |   |
|                   |                       | RequestDate       |                         | String  | You request datetime(Pacific Standard Time) |   |
|                   | PageInfo              | TotalCount        |                         | Integer   | Total number of records                     |   |
|                   |                       | TotalPageCount    |                         | Integer   | Total page count                            |   |
|                   |                       | PageIndex         |                         | Integer   | Current page index                          |   |
|                   |                       | PageSize          |                         | Integer   | How many records in a page.                 |   |
|                   | SettlementSummaryList | SettlementSummary | SettlementDateFrom      |   | String                                      | Settlement From Date (Pacific Standard Time)                                |
|                   |                       |                   | SettlementDateTo        |   | String                                      | SettlementDateTo(Pacific Standard Time)                                     |
|                   |                       |                   | SettlementID            |   | string                                      | SettlementID  |
|                   |                       |                   | CheckNumber             |   | string                                      | CheckNumber   |
|                   |                       |                   | ItemPrice               |   | Decimal                                     | ItemPrice<br>NOTE: All amounts are set in U.S. Dollars (USD).               |
|                   |                       |                   | Shipping                |   | Decimal                                     | Shipping<br>NOTE: All amounts are set in U.S. Dollars (USD).                |
|                   |                       |                   | Other                   |   | Decimal                                     | Other<br>NOTE: All amounts are set in U.S. Dollars (USD).                   |
|                   |                       |                   | TotalOrderAmount        |   | Decimal                                     | TotalOrderAmount<br>NOTE: All amounts are set in U.S. Dollars (USD).        |
|                   |                       |                   | Refunds                 |   | Decimal                                     | Refunds<br>NOTE: All amounts are set in U.S. Dollars (USD).                 |
|                   |                       |                   | ChargeBack              |   | Decimal                                     | ChargeBack<br>NOTE: All amounts are set in U.S. Dollars (USD).              |
|                   |                       |                   | MiscellaneousAdjustment |   | Decimal                                     | MiscellaneousAdjustment<br>NOTE: All amounts are set in U.S. Dollars (USD). |
|                   |                       |                   | TotalRefunds            |   | Decimal                                     | TotalRefunds<br>NOTE: All amounts are set in U.S. Dollars (USD).            |

|              |  |  |                           |                                 |   |
|--------------|--|--|---------------------------|---------------------------------|---|
|              |  |  | NeweggCommissionFee       | Decimal                         | NeweggCommissionFee<br>NOTE: All amounts are set in U.S. Dollars (USD).       |
|              |  |  | NeweggTransactionFee      | Decimal                         | NeweggTransactionFee<br>NOTE: All amounts are set in U.S. Dollars (USD).      |
|              |  |  | NeweggRefundCommissionFee | Decimal                         | NeweggRefundCommissionFee<br>NOTE: All amounts are set in U.S. Dollars (USD). |
|              |  |  | NeweggMonthlyFee          | Decimal                         | NeweggMonthlyFee<br>NOTE: All amounts are set in U.S. Dollars (USD).          |
|              |  |  | NeweggStorageFee          | Decimal                         | NeweggStorageFee<br>NOTE: All amounts are set in U.S. Dollars (USD).          |
|              |  |  | NeweggRMABuyoutFee        | Decimal                         | NeweggRMABuyoutFee<br>NOTE: All amounts are set in U.S. Dollars (USD).        |
|              |  |  | NeweggPremierFee          | Decimal                         | NeweggPremierFee<br>NOTE: All amounts are set in U.S. Dollars (USD).          |
|              |  |  | NeweggShippingLabelFee    | Decimal                         | NeweggShippingLabelFee<br>NOTE: All amounts are set in U.S. Dollars (USD).    |
|              |  |  | TotalNeweggFee            | Decimal                         | TotalNeweggFee<br>NOTE: All amounts are set in U.S. Dollars (USD).            |
|              |  |  | TotalSettlement           | Decimal                         | TotalSettlement<br>NOTE: All amounts are set in U.S. Dollars (USD).           |
| Memo         |  |  | String                    | Additional Information.         |   |
| ResponseDate |  |  | String                    | The respond date of this report |   |

Example: XML, Response

## XSD

API Schema > ReportMgmt > GetReport > settlementSummaryResponse.xsd

```
<?xml version="1.0" encoding="utf-8"?>
<NeweggAPIResponse>
  <IsSuccess>true</IsSuccess>
  <SellerID>A09D</SellerID>
  <OperationType>GetSettlementSummaryInfoResponse</OperationType>
  <ResponseBody>
    <PageInfo>
      <TotalCount>1</TotalCount>
      <TotalPageCount>1</TotalPageCount>
      <PageSize>10</PageSize>
      <PageIndex>1</PageIndex>
    </PageInfo>
  </ResponseBody>
</NeweggAPIResponse>
```



```

</PageInfo>
<RequestID>2PQBZMZTL3DYF</RequestID>
<RequestDate>2/21/2012 15:12:55</RequestDate>
<SettlementSummaryList>
  <SettlementSummary>
    <SettlementDate>2/21/2012 12:00:00</SettlementDate>
    <SettlementDateFrom>8/5/2011 12:00:00</SettlementDateFrom>
    <SettlementDateTo>2/21/2012 12:00:00</SettlementDateTo>
    <SettlementID>0</SettlementID>
    <CheckNumber />
    <ItemPrice>71.00</ItemPrice>
    <Shipping>31.95</Shipping>
    <Other>0.00</Other>
    <TotalOrderAmount>102.95</TotalOrderAmount>
    <Refunds>-1.98</Refunds>
    <ChargeBack>0.00</ChargeBack>
    <MiscellaneousAdjustment>-182.53</MiscellaneousAdjustment>
    <TotalRefunds>-184.51</TotalRefunds>
    <NeweggCommissionFee>-7.71</NeweggCommissionFee>
    <NeweggTransactionFee>0.00</NeweggTransactionFee>
    <NeweggRefundCommissionFee>0.15</NeweggRefundCommissionFee>
    <NeweggMonthlyFee>0.00</NeweggMonthlyFee>
    <NeweggStorageFee>-59.05</NeweggStorageFee>
    <NeweggRMABuyoutFee>-0.72</NeweggRMABuyoutFee>
    <NeweggPremierFee>0.00</NeweggPremierFee>
    <NeweggShippingLabelFee>0.00</NeweggShippingLabelFee>
    <TotalNeweggFee>-638.63</TotalNeweggFee>
    <TotalSettlement>-720.19</TotalSettlement>
  </SettlementSummary>
</SettlementSummaryList>
</ResponseBody>
<Memo />
</NeweggAPIResponse>

```

#### Example: Json, Response

```

{
  "NeweggAPIResponse": {
    "IsSuccess": "true",
    "SellerID": "A09D",
    "OperationType": "GetSettlementSummaryInfoResponse",

```

```
"ResponseBody": {
  "PageInfo": {
    "TotalCount": "1",
    "TotalPageCount": "1",
    "PageSize": "10",
    "PageIndex": "1"
  },
  "RequestID": "2PQBZMZTL3DYF",
  "RequestDate": "2/21/2012 15:12:55",
  "SettlementSummaryList": {
    "SettlementSummary": {
      "SettlementDate": "2/21/2012 12:00:00",
      "SettlementDateFrom": "8/5/2011 12:00:00",
      "SettlementDateTo": "2/21/2012 12:00:00",
      "SettlementID": "0",
      "ItemPrice": "71.00",
      "Shipping": "31.95",
      "Other": "0.00",
      "TotalOrderAmount": "102.95",
      "Refunds": "-1.98",
      "ChargeBack": "0.00",
      "MiscellaneousAdjustment": "-182.53",
      "TotalRefunds": "-184.51",
      "NeweggCommissionFee": "-7.71",
      "NeweggTransactionFee": "0.00",
      "NeweggRefundCommissionFee": "0.15",
      "NeweggMonthlyFee": "0.00",
      "NeweggStorageFee": "-59.05",
      "NeweggRMABuyoutFee": "-0.72",
      "NeweggPremierFee": "0.00",
      "NeweggShippingLabelFee": "0.00",
      "TotalNeweggFee": "-638.63",
      "TotalSettlement": "-720.19"
    }
  }
}
```

## Settlement Transaction Report

| Attribute         |               |                               | Format  | Description  |  |                             |  |
|-------------------|---------------|-------------------------------|---|--|--|-----------------------------|--|
| NeweggAPIResponse | IsSuccess     |                               | String  | Used to identify the operation is successful.<br>Returns true or false |  |                             |  |
|                   | SellerID      |                               | String  | Your seller ID   |  |                             |  |
|                   | OperationType |                               | String  | Fixed value:<br>GetSettlementTransactionInfoResponse                   |  |                             |  |
|                   | Response Body | RequestID                     |   | String   | You request ID   |                             |  |
|                   |               | RequestDate                   |   | String   | You request datetime(Pacific Standard Time)                |                             |  |
|                   |               | PageInfo                      | TotalCount  |  | Integer  | Total number of records     |  |
|                   |               |                               | TotalPageCount  |  | Integer  | Total page count            |  |
|                   |               |                               | PageIndex   |  | Integer  | Current page index          |  |
|                   |               |                               | PageSize  |  | Integer  | How many records in a page. |  |
|                   |               | SettlementTransactionInfoList | SettlementTransactionInfo   | TransactionDate  |  | String                      | Transaction date   |
|                   |               |                               |   | TransactionType  |  | String                      | TransactionType  |
|                   |               |                               |   | OrderID  |  | Integer                     | OrderID  |
|                   |               |                               |   | InvoiceID  |  | Integer                     | InvoiceID  |
|                   |               |                               |   | SellerPartNumber   |  | String                      | SellerPartNumber   |
|                   |               |                               |   | NeweggItemNumber   |  | String                      | Newegg item number   |
|                   |               |                               |   | ItemDescription  |  | String                      | ItemDescription  |
|                   |               |                               |   | ItemCondition  |  | String                      | Item condition:<br>New<br>Refurbished<br>Used – Like New<br>Used – Very Good<br>Used – Good<br>Used – Acceptable |
| Amount            |               |                               |   | Decimal  | Amount<br>NOTE: All amounts are set in U.S. Dollars (USD). |                             |  |
| Shipping          |               | Decimal                       | Shipping charge<br>NOTE: All amounts are set in U.S. Dollars (USD). |  |  |                             |  |

|  |  |  |  |               |         |   |
|--|--|--|--|---------------|---------|---|
|  |  |  |  | CommissionFee | Decimal | CommissionFee<br>NOTE: All amounts are set in U.S. Dollars (USD). |
|  |  |  |  | SettlementID  | String  | SettlementID  |
|  |  |  |  | Memo          | String  | Additional Information  |
|  |  |  |  | ResponseDate  | String  | The respond date of this report                                   |

Example: XML, Response

## XSD

API Schema > ReportMgmt > GetReport > SettlementTransactionResponse.xsd

```
<?xml version="1.0" encoding="utf-8"?>
<NeweggAPIResponse>
  <IsSuccess>true</IsSuccess>
  <SellerID>A09D</SellerID>
  <OperationType>GetSettlementTransactionInfoResponse</OperationType>
  <ResponseBody>
    <PageInfo>
      <TotalCount>21</TotalCount>
      <TotalPageCount>21</TotalPageCount>
      <PageSize>10</PageSize>
      <PageIndex>1</PageIndex>
    </PageInfo>
    <RequestID>2PQDKCAQFHL3M</RequestID>
    <RequestDate>2/23/2012 11:39:00</RequestDate>
    <SettlementTransactionInfoList>
      <SettlementTransactionInfo>
        <TransactionDate>8/9/2011 12:00:00</TransactionDate>
        <TransactionType>Order</TransactionType>
        <OrderID>87123017</OrderID>
        <InvoiceID>75994476</InvoiceID>
        <SellerPartNumber>A09D77897686</SellerPartNumber>
        <NeweggItemNumber>9SIA00X0002HJ5</NeweggItemNumber>
        <ItemDescription>dfdfgsdfg</ItemDescription>
        <ItemCondition>New</ItemCondition>
        <Amount>10.00</Amount>
        <Shipping>2.00</Shipping>
        <CommissionFee>-0.75</CommissionFee>
        <SettlementID />
      </SettlementTransactionInfo>
    </SettlementTransactionInfoList>
  </ResponseBody>
</NeweggAPIResponse>
```

```

        </SettlementTransactionInfo>
    </SettlementTransactionInfoList>
</ResponseBody>
<Memo />
</NeweggAPIResponse>

```

#### Example: Json, Response

```

{
  "NeweggAPIResponse": {
    "IsSuccess": "true",
    "SellerID": "A09D",
    "OperationType": "GetSettlementTransactionInfoResponse",
    "ResponseBody": {
      "PageInfo": {
        "TotalCount": "21",
        "TotalPageCount": "21",
        "PageSize": "10",
        "PageIndex": "1"
      },
      "RequestID": "2PQDKCAQFHL3M",
      "RequestDate": "2/23/2012 11:39:00",
      "SettlementTransactionInfoList": {
        "SettlementTransactionInfo": {
          "TransactionDate": "8/9/2011 12:00:00",
          "TransactionType": "Order",
          "OrderID": "87123017 ",
          "InvoiceID": "75994476 ",
          "SellerPartNumber": "A09D77897686",
          "NeweggItemNumber": "9SIA00X0002HJ5",
          "ItemDescription": "dfdfgsdfg",
          "ItemCondition": "New",
          "Amount": "10.00",
          "Shipping": "2.00",
          "CommissionFee": "-0.75",
          "SettlementID": null
        }
      }
    },
    "Memo": null
  }
}

```

## Daily Inventory Report

| Attribute         |               | Format        | Description   |
|-------------------|---------------|---------------|---|
| NeweggAPIResponse | IsSuccess     | String        | Used to identify the operation is successful. Returns true or false.  |
|                   | SellerID      | String        | Your seller ID  |
|                   | OperationType | String        | Fixed value: DailyinventoryReportResponse   |
|                   | SellerID      | String        | Your seller ID  |
|                   | Response Body | RequestID     | You request ID  |
|                   |               | RequestType   | DAILY_INVENTORY_REPORT  |
|                   |               | RequestDate   | You request datetime(Pacific Standard Time)   |
|                   |               | ReportFileURL | The ftp file path, where you can get the report result file.<br>For example:<br>ftp://API-52qNFIUQ:pKLgE2aE@ftp03.newegg.com/DailyInventoryReport_2PN75DT8ZICH8.txt |
|                   | Memo          | String        | Additional Information.   |

Example: XML, Response

## XSD

API Schema > ReportMgmt > GetReport > DailyinventoryResponse.xsd

```
<?xml version="1.0" encoding="utf-8"?>
<NeweggAPIResponse>
  <IsSuccess>true</IsSuccess>
  <sellerID>A006</sellerID>
  <OperationType>DailyinventoryReportResponse</OperationType>
  <ResponseBody>
    <RequestID>2PQC13C7UYDPQ</RequestID>
    <RequestType>DAILY_INVENTORY_REPORT</RequestType>
    <RequestDate>2/21/2012 15:32:57</RequestDate>
    <ReportFileURL>ftp://API-e6C12FFB:M9Rutm2s@ftp03.newegg.com/DailyInventoryReport_2PQC13C7UYDPQ.xls</ReportFileURL>
  </ResponseBody>
  <Memo />
</NeweggAPIResponse>
```

Example: Json, Response

```
{
  "NeweggAPIResponse": {
    "IsSuccess": "true",
    "sellerID": "A006",
    "OperationType": "DailyinventoryReportResponse",
    "ResponseBody": {
      "RequestID": "2PQC13C7UYDPQ",
      "RequestType": "DAILY_INVENTORY_REPORT",
      "RequestDate": "2/21/2012 15:32:57",
      "ReportFileURL": "ftp://API-
e6Cl2FfE:M9RUtm2s@ftp03.newegg.com/DailyInventoryReport_2PQC13C7UYDPQ.xls"
    },
    "Memo": null
  }
}
```

## RMA List Report

| Attribute         |               |                |                        | Format                             | Description  |   |
|-------------------|---------------|----------------|------------------------|------------------------------------|--|---|
| NeweggAPIResponse | IsSuccess     |                |                        | String                             | Used to identify the operation is successful. Returns true or false. |   |
|                   | SellerID      |                |                        | String                             | Your seller ID   |   |
|                   | OperationType |                |                        | String                             | Fixed value: GetRMAListInfoResponse                                  |   |
|                   |               | RequestID      |                        | String                             | You request ID   |   |
|                   |               | RequestDate    |                        | String                             | You request datetime(Pacific Standard Time)                          |   |
|                   | PageInfo      | TotalCount     |                        | Integer                            | Total number of records  |   |
|                   |               | TotalPageCount |                        | Integer                            | Total page count   |   |
|                   |               | PageIndex      |                        | Integer                            | Current page index   |   |
|                   |               | PageSize       |                        | Integer                            | How many records in a page.  |   |
|                   | RMAInfoList   | RMAInfo        | SellerID               |                                    | String   | SellerID  |
|                   |               |                | RMANumber              |                                    | Integer  | RMANumber   |
|                   |               |                | RMAType                |                                    | Integer  | Available values:<br>1: Replacement<br>2: Refund  |
|                   |               |                | RMATypeDescription     |                                    | String   | Available values:<br><b>Replacement</b> for the type code: 1<br><b>Refund</b> for the type code: 2  |
|                   |               |                | SellerRMANumber        |                                    | String   | Seller RMA #.<br><br>An alphanumeric string, max 50 characters.<br><br>Note:avaialbel for version=307 and 309   |
|                   |               |                | ReplacementOrderNumber |                                    | String   | The Order Number of the replacement order.<br>After confirming the return item is received, Newegg will create a replacement order for you to process.<br><b>Note: available for RMA type: Replacement (RMAType value= 1) and the request version=309</b> |
| RMADate           |               |                | String                 | Date of RMA(Pacific Standard Time) |  |   |



|  |  |                    |                |                      |         |   |
|--|--|--------------------|----------------|----------------------|---------|---|
|  |  | RMATransactionList | RMATransaction | RMAStatus            | Integer | Available values:<br>1: Open<br>2: Received<br>3: Rejected<br>4: Voided<br>5: Closed<br>6: Processing   |
|  |  |                    |                | RMAStatusDescription | String  | Available values:<br><b>Open</b> for status code: 1<br><b>Received</b> for status code: 2<br><b>Rejected</b> for status code: 3<br><b>Voided</b> for status code: 4<br><b>Closed</b> for status code: 5<br><b>Processing</b> for status code: 6 |
|  |  |                    |                | LastEditDate         | String  | Last edit date(Pacific Standard Time)   |
|  |  |                    |                | LastEditUser         | String  | Last edit user  |
|  |  |                    |                | OrderNumber          | Integer | Order Number of the RMA requested order.  |
|  |  |                    |                | OrderDate            | String  | Order Date(Pacific Standard Time)   |
|  |  |                    |                | InvoiceNumber        | Integer | Invoice Number of the RMA requested order.  |
|  |  |                    |                | OrderAmount          | Decimal | Order Amount  |
|  |  |                    |                | RMAProcessedBy       | String  | Newegg or Seller  |
|  |  |                    |                | CustomerName         | String  | Customer Name   |
|  |  |                    |                | CustomerPhoneNumber  | String  | Customer Phone Number   |
|  |  |                    |                | CustomerAddress      | String  | Customer Address  |
|  |  |                    |                | RMAReceiveDate       | String  | RMA shipment received date(Pacific Standard Time)   |
|  |  |                    |                | RMANote              | String  | The comment in this RMA   |
|  |  | RMATransactionList | RMATransaction | SellerPartNumber     | String  | The seller part number to identify a SKU  |
|  |  |                    |                | MfrPartNumber        | String  | Manufacturer Part Number  |
|  |  |                    |                | NeweggItemNumber     | String  | Newegg Item Number  |
|  |  |                    |                | Description          | String  | Item Description  |

|  |  |  |  |                         |                      |         |  |
|--|--|--|--|-------------------------|----------------------|---------|--|
|  |  |  |  |                         | UnitPrice            | Decimal | The return unit price of each SKU in refund RMA  |
|  |  |  |  | Refund/Replacement Info | ItemReturnQty        | Integer | The return quantity of each SKU in this RMA  |
|  |  |  |  |                         | ItemRefundPerQty     | Integer | Refund per qty of the item   |
|  |  |  |  |                         | ItemShippingRefund   | Decimal | The shipping amount of refund of each SKU in this RMA  |
|  |  |  |  |                         | RMATotalRefund       | Decimal | RMA total Refund   |
|  |  |  |  |                         | RefundReason         | Integer | The replacement/refund reason of each SKU in this RMA.<br>Available values:<br>1: Carrier damage<br>2: Defective<br>3: Incompatible<br>4: Not match what we show<br>5: Sent wrong item<br>6: Personal Reason   Other Reason  |
|  |  |  |  |                         | RMAReasonDescription | String  | Available values:<br><b>Carrier damage</b> for reason code: 1<br><b>Defective</b> for reason code: 2<br><b>Incompatible</b> for reason code: 3<br><b>Not match what we show</b> for reason code: 4<br><b>Sent wrong item</b> for reason code: 5<br><b>Personal Reason   Other Reason</b> for reason code: 6  |
|  |  |  |  |                         | ShippedBy            | Integer | 0. Shipped by seller<br>1. Shipped by Newegg   |
|  |  |  |  |                         | RMAShipMethod        | Integer | The ship method if you want issue a replacement RMA.<br>Available values:<br>1: Media Mail(7-14 business days)<br>2: Standard Shipping(5-7 business days)<br>3: Expedited Shipping(3-5 business days)<br>4: Two-Day shipping<br>5: One-day shipping<br>6: International Standard Shipping(5-15 business days)<br>7: International Expedited Shipping(3-5 business days)<br>8: International Two-Day shipping<br>9: International Two-Day Shipping(2 business days)<br>10: APO/FPO – Military ONLY<br>11: Newegg Premier 3 Days<br>12: Newegg Premier 2 Days<br>13: Newegg Premier Next Day |

|  |  |  |  |  |                          |         |   |
|--|--|--|--|--|--------------------------|---------|---|
|  |  |  |  |  | RMAShipMethodDescription | String  | Available values:<br><b>Super Saver(7-14 business days)</b> for status code: 1<br><b>Standard Shipping(5-7 business days)</b> for status code: 2<br><b>Expedited Shipping(3-5 business days)</b> for status code: 3<br><b>Two-Day Shipping(2 business days)</b> for status code: 4<br><b>One-Day Shipping(Next day)</b> for status code: 5<br><b>International Economy Shipping(8-15 business days)</b> for status code: 6<br><b>International Standard Shipping(5-7 business days)</b> for status code: 7<br><b>International Expedited Shipping (3-5 business days)</b> for status code: 8<br><b>International Two-Day Shipping(2 business days)</b> for status code :9<br><b>APO/FPO – Military ONLY</b> for status code:10<br><b>Newegg Premier 3 Days</b> for status code:11<br><b>Newegg Premier 2 Days</b> for status code:12<br><b>Newegg Premier Next Day</b> for status code:13 |
|  |  |  |  |  | ReplacementReason        | Integer | Available values:<br>1: Carrier damage<br>2: Defective<br>3: Incompatible<br>4: Not match what we show<br>5: Sent wrong item<br>6: Personal Reason   Other Reason   |
|  |  |  |  |  | Memo                     | String  | Additional Information.   |
|  |  |  |  |  | ResponseDate             | String  | The respond date of this report.  |

Example: XML, Response

## XSD

API Schema > ReportMgmt > GetReport > RMAListResponse.xsd

```
<?xml version="1.0" encoding="utf-8"?>
<NeweggAPIResponse>
  <IsSuccess>true</IsSuccess>
  <SellerID>A006</SellerID>
  <OperationType>GetRMAListInfoResponse</OperationType>
```

```

<ResponseBody>
  <PageInfo>
    <TotalCount>38</TotalCount>
    <TotalPageCount>38</TotalPageCount>
    <PageSize>10</PageSize>
    <PageIndex>1</PageIndex>
  </PageInfo>
  <RequestID>2PQC1CJFRIWLZ</RequestID>
  <RequestDate>2/21/2012 15:46:17</RequestDate>
  <RMAInfoList>
    <RMAInfo>
      <SellerID>A006</SellerID>
      <RMANumber>46535720</RMANumber>
      <RMATypeDescription>Refund</RMATypeDescription>
      <SellerRMANumber>E12345678</SellerRMANumber>
      <RMAType>2</RMAType>
      <RMADate>8/17/2011 12:14:55</RMADate>
      <RMAStatus>4</RMAStatus>
      <RMAStatusDescription>Void</RMAStatusDescription>
      <LastEditDate>8/17/2011 12:19:34</LastEditDate>
      <LastEditUser>vy95</LastEditUser>
      <OrderNumber>41471602</OrderNumber>
      <OrderDate>8/16/2011 22:37:59</OrderDate>
      <InvoiceNumber>76299193</InvoiceNumber>
      <OrderAmount>19.20</OrderAmount>
      <RMAProcessedBy>Seller</RMAProcessedBy>
      <CustomerName>Jana Mmm</CustomerName>
      <CustomerPhoneNumber>123-271-1420</CustomerPhoneNumber>
      <CustomerAddress>17708 Rowland Street, , City of Industry, DC, 20001,
USA</CustomerAddress>
      <RMAReceivedDate />
      <RMANote />
      <RMATransactionList>
        <RMATransaction>
          <SellerPartNumber>6sdfasd96</SellerPartNumber>
          <MfrPartNumber>42asdfa730</MfrPartNumber>
          <NeweggItemNumber>9SIA00603H5974</NeweggItemNumber>
          <Description>testing Axed- Splitting</Description>
          <UnitPrice>10.00</UnitPrice>
          <ReplacementInfo>
            <ItemReturnQty>1</ItemReturnQty>

```

```

        <ShippedBy>Seller</ShippedBy>
        <ReplacementReason>-1</ReplacementReason>
        <ReplacementReasonDescription>Other reason</ReplacementReasonDescription>
        <RMAShipMethod>Standard Shipping(5-7 business days)</RMAShipMethod>
    </ReplacementInfo>
</RMATransaction>
</RMATransactionList>
</RMAInfo>
</RMAInfoList>
</ResponseBody>
<Memo />
</NeweggAPIResponse>

```

#### Example: Json, Response

```

{
  "NeweggAPIResponse": {
    "IsSuccess": "true",
    "SellerID": "A006",
    "OperationType": "GetRMAListInfoResponse",
    "ResponseBody": {
      "PageInfo": {
        "TotalCount": "38",
        "TotalPageCount": "38",
        "PageSize": "10",
        "PageIndex": "1"
      },
      "RequestID": "2PQC1CJFRIWLZ",
      "RequestDate": "2/21/2012 15:46:17",
      "RMAInfoList": {
        "RMAInfo": {
          "SellerID": "A006 ",
          "RMANumber": "46535720",
          "RMATypeDescription": "Refund",
          "SellerRMANumber": "E1234567",
          "RMAType": "2",
          "RMADate": "8/17/2011 12:14:55",
          "RMAStatus": "4",
          "RMAStatusDescription": "Void",
          "LastEditDate": "8/17/2011 12:19:34",
          "LastEditUser": "vy95",

```

```

"OrderNumber": "41471602",
"OrderDate": "8/16/2011 22:37:59",
"InvoiceNumber": "76299193",
"OrderAmount": "19.20",
"RMAProcessedBy": "Seller",
"CustomerName": "Jana Mmm",
"CustomerPhoneNumber": "123-271-1420",
"CustomerAddress": "17708 Rowland Street, , City of Industry, DC, 20001, USA",
"RMAReceivedDate": null,
"RMANote": null,
"RMATransactionList": {
  "RMATransaction": {
    "SellerPartNumber": "6sdfasd96",
    "MfrPartNumber": "42asdfa730",
    "NeweggItemNumber": "9SIA00603H5974",
    "Description": "testing Axed- Splitting",
    "UnitPrice": "10.00",
    "ReplacementInfo": {
      "ItemReturnQty": "1",
      "ShippedBy": "Seller",
      "ReplacementReason": "-1",
      "ReplacementReasonDescription": "Other reason",
      "RMAShipMethod": "Standard Shipping(5-7 business days)"
    }
  }
}
},
"Memo": null
}
}

```

## Item Lookup Report

| Attribute |           | Format | Description  |
|-----------|-----------|--------|--|
| Newegg    | IsSuccess | String | Used to identify the operation is successful. Returns true or false. |
|           | SellerID  | String | Your seller ID   |

|               |             |                |                        |   |                             |  |
|---------------|-------------|----------------|------------------------|---|-----------------------------|--|
| OperationType |             |                | String                 | Fixed value: ItemLookupResponse             |                             |  |
| ResponseBody  | RequestID   |                | String                 | You request ID                              |                             |  |
|               | RequestDate |                | String                 | You request datetime(Pacific Standard Time) |                             |  |
|               | PageInfo    | TotalCount     |                        | Integer                                     | Total number of records     |  |
|               |             | TotalPageCount |                        | Integer                                     | Total page count            |  |
|               |             | PageIndex      |                        | Integer                                     | Current page index          |  |
|               |             | PageSize       |                        | Integer                                     | How many records in a page. |  |
|               | ItemList    | Item           | ParentItemNumber       |   | String                      | The parent item number   |
|               |             |                | UPC                    |   | String                      | The upc code   |
|               |             |                | Condition              |   | Integer                     | Available values:<br>1: New<br>2: Refurbished<br>3: Used – Like New<br>4: Used – Very Good<br>5: Used – Good<br>6: Used – Acceptable |
|               |             |                | PacksOrSets            |   | Integer                     | Identify the package count of this product.<br><br>Please note: all products in a pack or set will have matching item and condition. |
|               |             |                | ManufacturerName       |   | Integer                     | The manufacture name   |
|               |             |                | ManufacturerPartNumber |   | String                      | The manufacture part number  |
|               |             |                | WebShortTitle          |   | String                      | The web short title  |
| Note          |             |                | String                 | The note                                    |                             |  |
| ResponseDate  |             |                | String                 | The respond date of this report.            |                             |  |

Example: XML, Response

## XSD

API Schema > ReportMgmt > GetReport > ItemLookupResponse.xsd

```
<?xml version="1.0" encoding="utf-8"?>
<NeweggAPIResponse>
  <IsSuccess>true</IsSuccess>
```

```

<OperationType>ItemLookupResponse</OperationType>
<SellerID>bfwk</SellerID>
<ResponseBody>
  <PageInfo>
    <TotalCount>4</TotalCount>
    <TotalPageCount>1</TotalPageCount>
    <PageIndex>1</PageIndex>
    <PageSize>10</PageSize>
  </PageInfo>
  <RequestID>28292T8ASAL64</RequestID>
  <RequestDate>07/11/2014 18:14:04</RequestDate>
  <ItemList>
    <Item>
      <ParentItemNumber>01T-001Y-00004</ParentItemNumber>
      <UPC>20140711101111</UPC>
      <Condition>1</Condition>
      <PacksOrSets>1</PacksOrSets>
      <ManufacturerName><![CDATA[q-see ]]></ManufacturerName>
      <ManufacturerPartNumber><![CDATA[canmfpn20140711101 ]]></ManufacturerPartNumber>
      <WebShortTitle><![CDATA[b2b new item 201407111001 ]]></WebShortTitle>
    </Item>
    <Item>
      <ParentItemNumber>01T-001Y-00004</ParentItemNumber>
      <UPC>20140711101111</UPC>
      <Condition>1</Condition>
      <PacksOrSets>1</PacksOrSets>
      <ManufacturerName><![CDATA[q-see ]]></ManufacturerName>
      <ManufacturerPartNumber><![CDATA[canmfpn20140711101 ]]></ManufacturerPartNumber>
      <WebShortTitle><![CDATA[b2b new item 201407111001 ]]></WebShortTitle>
    </Item>
    <Item>
      <ParentItemNumber>01T-001Y-00004</ParentItemNumber>
      <UPC>20140711101111</UPC>
      <Condition>1</Condition>
      <PacksOrSets>1</PacksOrSets>
      <ManufacturerName><![CDATA[q-see ]]></ManufacturerName>
      <ManufacturerPartNumber><![CDATA[canmfpn20140711101 ]]></ManufacturerPartNumber>
      <WebShortTitle><![CDATA[b2b new item 201407111001 ]]></WebShortTitle>
    </Item>
    <Item>
      <ParentItemNumber>01T-001Y-00007</ParentItemNumber>

```



```

    <UPC />
    <Condition>2</Condition>
    <PacksOrSets>1</PacksOrSets>
    <ManufacturerName><![CDATA[q-see ]]></ManufacturerName>
    <ManufacturerPartNumber><![CDATA[canmfpn20140711101 ]]></ManufacturerPartNumber>
    <WebShortTitle><![CDATA[456346 ]]></WebShortTitle>
  </Item>
</ItemList>
</ResponseBody>
<ResponseDate>07/11/2014 19:00:59</ResponseDate>
</NeweggAPIResponse>

```

#### Example: Json, Response

```

{
  "ResponseDate": "07/11/2014 19:00:59"
  "IsSuccess": "true",
  "OperationType": "ItemLookupResponse",
  "SellerID": "bfwk",
  "ResponseBody": {
    "PageInfo": {
      "TotalCount": "4",
      "TotalPageCount": "1",
      "PageIndex": "1",
      "PageSize": "10"
    },
    "RequestID": "28292T8ASAL64",
    "RequestDate": "07/11/2014 18:14:04",
    "ItemList":
      {
        "ParentItemNumber": "01T-001Y-00004",
        "UPC": "20140711101111",
        "Condition": "1",
        "PacksOrSets": "1",

        "ManufacturerName": "q-see",
        "ManufacturerPartNumber": "canmfpn20140711101",
        "WebShortTitle": "b2b new item 201407111001"
      },
      {
        "ParentItemNumber": "01T-001Y-00004",

```

```

        "UPC": "20140711101111",
        "Condition": "1",
        "PacksOrSets": "1",
        "ManufacturerName": "q-see",
        "ManufacturerPartNumber": "canmfpn20140711101",
        "WebShortTitle": "b2b new item 201407111001"
    },
    {
        "ParentItemNumber": "01T-001Y-00004",
        "UPC": "20140711101111",
        "Condition": "1",
        "PacksOrSets": "1",
        "ManufacturerName": "q-see",
        "ManufacturerPartNumber": "canmfpn20140711101",
        "WebShortTitle": "b2b new item 201407111001"
    },
    {
        "ParentItemNumber": "01T-001Y-00007",
        "UPC": "",
        "Condition": "2",
        "PacksOrSets": "1",
        "ManufacturerName": "q-see",
        "ManufacturerPartNumber": "canmfpn20140711101",
        "WebShortTitle": "456346"
    }
]
}

```

## International Program - Daily Inventory Report

| Attribute         |               | Format      | Description  |
|-------------------|---------------|-------------|--|
| NeweggAPIResponse | IsSuccess     | String      | Used to identify the operation is successful. Returns true or false. |
|                   | SellerID      | String      | Your seller ID   |
|                   | OperationType | String      | Fixed value: InternationalInventoryReportResponse                    |
|                   | SellerID      | String      | Your seller ID   |
|                   | Requests      | RequestID   | You request ID   |
|                   |               | RequestType | INTERNATIONAL_INVENTORY_REPORT                                       |

|  |      |               |        |   |
|--|------|---------------|--------|---|
|  |      | RequestDate   | String | You request datetime(Pacific Standard Time)   |
|  |      | ReportFileURL | string | The ftp file path, where you can get the report result file.<br>For example:<br>ftp://API-52qNFIUQ:pKlGE2aE@ftp03.newegg.com/InternationalInventoryReport_2PN75DT8ZIC<br>H8.txt |
|  | Memo |               | String | Additional Information.   |

Example: XML, Response

## XSD

API Schema > ReportMgmt > GetReport > InternationalInventoryReportResponse.xsd

```
<?xml version="1.0" encoding="utf-8"?>
<NeweggAPIResponse>
  <IsSuccess>true</IsSuccess>
  <sellerID>A006</sellerID>
  <OperationType>InternationalInventoryReportResponse</OperationType>
  <ResponseBody>
    <RequestID>2PQC13C7UYDPQ</RequestID>
    <RequestType>INTERNATIONAL_INVENTORY_REPORT</RequestType>
    <RequestDate>2/21/2012 15:32:57</RequestDate>
    <ReportFileURL>ftp://API-
e6C12FfE:M9RUtm2s@ftp03.newegg.com/InternationalInventoryReport_2PQC13C7UYDPQ.xls</ReportFileURL>
  </ResponseBody>
  <Memo />
</NeweggAPIResponse>
```

Example: Json, Response

```
{
  "NeweggAPIResponse": {
    "IsSuccess": "true",
    "sellerID": "A006",
    "OperationType": "InternationalInventoryReportResponse",
    "ResponseBody": {
      "RequestID": "2PQC13C7UYDPQ",
      "RequestType": "INTERNATIONAL_INVENTORY_REPORT",
      "RequestDate": "2/21/2012 15:32:57",
```

```

        "ReportFileURL": "ftp://API-
e6Cl2FfE:M9RUtm2s@ftp03.newegg.com/InternationalInventoryReport_2PQC13C7UYDPQ.xls"
    },
    "Memo": null
}
}

```

## International Program - Daily Price Report

| Attribute         |               | Format        | Description   |
|-------------------|---------------|---------------|---|
| NeweggAPIResponse | IsSuccess     | String        | Used to identify the operation is successful. Returns true or false.  |
|                   | SellerID      | String        | Your seller ID  |
|                   | OperationType | String        | Fixed value: InternationalPriceReportResponse   |
|                   | SellerID      | String        | Your seller ID  |
|                   | Response Body | RequestID     | You request ID  |
|                   |               | RequestType   | INTERNATIONAL_PRICE_REPORT  |
|                   |               | RequestDate   | You request datetime(Pacific Standard Time)   |
|                   |               | ReportFileURL | The ftp file path, where you can get the report result file.<br>For example:<br>ftp://API-<br>52qNFIUQ:pKLgE2aE@ftp03.newegg.com/InternationalPriceReport_2PN75DT8ZICH8.tx<br>t |
|                   | Memo          | String        | Additional Information.   |

Example: XML, Response

## XSD

API Schema > ReportMgmt > GetReport > InternationalPriceReportResponse.xsd

```

<?xml version="1.0" encoding="utf-8"?>
<NeweggAPIResponse>
  <IsSuccess>true</IsSuccess>
  <sellerID>A006</sellerID>
  <OperationType>InternationalPriceReportResponse</OperationType>
  <ResponseBody>
    <RequestID>2PQC13C7UYDPQ</RequestID>
  </ResponseBody>
</NeweggAPIResponse>

```

```

<RequestType>INTERNATIONAL_PRICE_REPORT</RequestType>
<RequestDate>2/21/2012 15:32:57</RequestDate>
<ReportFileURL>ftp://API-e6C12FfE:M9RUtm2s@ftp03.newegg.com/InternationalPriceReport_2PQC13C7UYDPQ.xls</ReportFileURL>
</ResponseBody>
<Memo />
</NeweggAPIResponse>

```

#### Example: Json, Response

```

{
  "NeweggAPIResponse": {
    "IsSuccess": "true",
    "sellerID": "A006",
    "OperationType": "InternationalPriceReportResponse",
    "ResponseBody": {
      "RequestID": "2PQC13C7UYDPQ",
      "RequestType": "INTERNATIONAL_PRICE_REPORT",
      "RequestDate": "2/21/2012 15:32:57",
      "ReportFileURL": "ftp://API-
e6C12FfE:M9RUtm2s@ftp03.newegg.com/InternationalPriceReport_2PQC13C7UYDPQ.xls"
    },
    "Memo": null
  }
}

```

#### Newegg Premier Item Report

| Attribute         |               | Format      | Description  |
|-------------------|---------------|-------------|--|
| NeweggAPIResponse | IsSuccess     | String      | Used to identify the operation is successful. Returns true or false. |
|                   | SellerID      | String      | Your seller ID   |
|                   | OperationType | String      | Fixed value: PremierItemReportResponse                               |
|                   | SellerID      | String      | Your seller ID   |
|                   | Response      | RequestID   | You request ID   |
|                   |               | RequestType | PREMIER_ITEM_REPORT  |
|                   |               | RequestDate | You request datetime(Pacific Standard Time)                          |

|  |               |        |  |
|--|---------------|--------|--|
|  | ReportFileURL | string | The ftp file path, where you can get the report result file.<br>For example:<br>ftp://API-52qNFIUQ:pKLgE2aE@ftp03.newegg.com/PremierItemReport_2PN75DT8ZICH8.txt |
|  | Memo          | String | Additional Information.  |

Example: XML, Response

## XSD

API Schema > ReportMgmt > GetReport > PremierItemResponse.xsd

```
<?xml version="1.0" encoding="utf-8"?>
<NeweggAPIResponse>
  <IsSuccess>true</IsSuccess>
  <sellerID>A006</sellerID>
  <OperationType>PremierItemReportResponse</OperationType>
  <ResponseBody>
    <RequestID>2PQC13C7UYDPQ</RequestID>
    <RequestType>Premier_ITEM_REPORT</RequestType>
    <RequestDate>2/21/2012 15:32:57</RequestDate>
    <ReportFileURL>ftp://API-e6C12FfE:M9Rutm2s@ftp03.newegg.com/PremierItemReport_2PQC13C7UYDPQ.xls</ReportFileURL>
  </ResponseBody>
  <Memo />
</NeweggAPIResponse>
```

Example: Json, Response

```
{
  "NeweggAPIResponse": {
    "IsSuccess": "true",
    "sellerID": "A006",
    "OperationType": "PremierItemReportResponse",
    "ResponseBody": {
      "RequestID": "2PQC13C7UYDPQ",
      "RequestType": "Premier_ITEM_REPORT",
      "RequestDate": "2/21/2012 15:32:57",
      "ReportFileURL": "ftp://API-e6C12FfE:M9Rutm2s@ftp03.newegg.com/PremierItemReport_2PQC13C7UYDPQ.xls"
    },
    "Memo": null
  }
}
```

```

    }
}

```

### California’s Proposition 65 Warning Report

| Attribute         |               | Format        | Description   |
|-------------------|---------------|---------------|---|
| NeweggAPIResponse | IsSuccess     | String        | Used to identify the operation is successful. Returns true or false.  |
|                   | SellerID      | String        | Your seller ID  |
|                   | OperationType | String        | Fixed value: CAProp65ReportResponse   |
|                   | Response Body | RequestID     | You request ID  |
|                   |               | RequestType   | CAPROP65_REPORT   |
|                   |               | RequestDate   | You request datetime(Pacific Standard Time)   |
|                   |               | ReportFileURL | The ftp file path, where you can get the report result file.<br>For example:<br><a href="ftp://API-52qNFIUQ:pKLgE2aE@ftp03.newegg.com/CAProp65Report_2PN75DT8ZICH8.zip">ftp://API-52qNFIUQ:pKLgE2aE@ftp03.newegg.com/CAProp65Report_2PN75DT8ZICH8.zip</a><br>NOTE: the result may be in multiple files, 40,000 records per file. They will be Compressed into a zip formatted single package. |
|                   | Memo          | String        | Additional Information.   |

Example: XML, Response

### XSD

API Schema > ReportMgmt > GetReport > CAProp65ReportResponse.xsd

```

<?xml version="1.0" encoding="utf-8"?>
<NeweggAPIResponse>
  <IsSuccess>true</IsSuccess>
  <sellerID>A006</sellerID>
  <OperationType>CAProp65ReportResponse</OperationType>
  <ResponseBody>
    <RequestID>2PQC13C7UYDPQ</RequestID>
    <RequestType>CAPROP65_REPORT</RequestType>
    <RequestDate>2/21/2012 15:32:57</RequestDate>
    <ReportFileURL>ftp://API-
e6C12FfE:M9RUtm2s@ftp03.newegg.com/CAProp65Report_2PQC13C7UYDPQ.zip</ReportFileURL>
  </ResponseBody>
  <Memo />

```

```
</NeweggAPIResponse>
```

Example: Json, Response

```
{
  "NeweggAPIResponse": {
    "IsSuccess": "true",
    "sellerID": "A006",
    "OperationType": "CAProp65ReportResponse",
    "ResponseBody": {
      "RequestID": "2PQC13C7UYDPQ",
      "RequestType": "CAPROP65_REPORT",
      "RequestDate": "2/21/2012 15:32:57",
      "ReportFileURL": "ftp://API-
e6C12FfE:M9RUtm2s@ftp03.newegg.com/CAProp65Report_2PQC13C7UYDPQ.zip"
    },
    "Memo": null
  }
}
```

### Tax Setting Report for Items Enabled for China

| Attribute         |               | Format        | Description  |
|-------------------|---------------|---------------|--|
| NeweggAPIResponse | IsSuccess     | String        | Used to identify the operation is successful. Returns true or false.   |
|                   | SellerID      | String        | Your seller ID   |
|                   | OperationType | String        | Fixed value: ItemChinaTaxSettingReportResponse   |
|                   | Response Body | RequestID     | You request ID   |
|                   |               | RequestType   | ITEM_CHINATAXSETTING_REPORT  |
|                   |               | RequestDate   | You request datetime(Pacific Standard Time)  |
|                   |               | ReportFileURL | The ftp file path, where you can get the report result file.<br>For example:<br>ftp://API-<br>52qNFIUQ:pKLgE2aE@ftp03.newegg.com/ItemChinaTaxSettingReport_2PN75DT8ZICH<br>8.zip |
|                   | Memo          | String        | Additional Information.  |

Example: XML, Response



## XSD

API Schema > ReportMgmt > GetReport > ItemChinaTaxSettingReportResponse.xsd

```
<?xml version="1.0" encoding="utf-8"?>
<NeweggAPIResponse>
  <IsSuccess>true</IsSuccess>
  <sellerID>A006</sellerID>
  <OperationType>ItemChinaTaxSettingReportResponse</OperationType>
  <ResponseBody>
    <RequestID>2PQC13C7UYDPQ</RequestID>
    <RequestType>ITEM_CHINATAXSETTING_REPORT</RequestType>
    <RequestDate>2/21/2012 15:32:57</RequestDate>
    <ReportFileURL>ftp://API-
e6C12FfE:M9RUtm2s@ftp03.newegg.com/InternationalPriceReport_2PQC13C7UYDPQ.zip</ReportFileURL>
  </ResponseBody>
  <Memo />
</NeweggAPIResponse>
```

## Example: Json, Response

```
{
  "NeweggAPIResponse": {
    "IsSuccess": "true",
    "sellerID": "A006",
    "OperationType": "ItemChinaTaxSettingReportResponse",
    "ResponseBody": {
      "RequestID": "2PQC13C7UYDPQ",
      "RequestType": "ITEM_CHINATAXSETTING_REPORT",
      "RequestDate": "2/21/2012 15:32:57",
      "ReportFileURL": "ftp://API-
e6C12FfE:M9RUtm2s@ftp03.newegg.com/ItemChinaTaxSettingReport_2PQC13C7UYDPQ.zip"
    },
    "Memo": null
  }
}
```

## 14.3.4. Request Failure Errors

For common HTTP error responses, please refer to [Common Error Responses](#)

### Example: XML, Response

```
<?xml version="1.0" encoding="utf-8"?>
<Errors>
  <Error>
    <Code>CE001</Code>
    <Message>SellerID cannot be null or empty</Message>
  </Error>
</Errors>
```

### Example: Json, Response

```
{
  "Code": "CE001",
  "Message": "SellerID cannot be null or empty"
}
```

## 15. Seller Management

The Seller Management service group contains functions that will allow you to get reference information you may need to use some of the functions in Newegg API.

### 15.1. Get Industry List

Get the list of industry that is currently on Newegg Marketplace. Response contains Industry Code and Industry Name.

#### 15.1.1. Resource URL & Information

Resource URL

```
https://api.newegg.com/marketplace/sellermgmt/seller/industry?sellerid={sellerid}&industrycode={industrycode}
```

Note: Please make sure your request URL is all in lower case (except for Seller ID) and cannot contain any blank spaces or line breaks.

Parameters

| Name         | Required? | Description   |
|--------------|-----------|---|
| sellerid     | Yes       | Your seller ID on Newegg Marketplace  |
| industrycode | No        | Industry code.<br><br>If you don't specify this parameter, system will return all industries. |

Resource Information

| HTTP Method | Authentication? | Request Formats | Response Formats | Rate Limited?           |
|-------------|-----------------|-----------------|------------------|-------------------------|
| GET         | Required        | XML, Json       | XML, Json        | 1000 per min per client |

#### 15.1.2. Request Body

Example: XML, Request

```
GET https://api.newegg.com/marketplace/sellermgmt/seller/industry?sellerid={sellerid}
Authorization: 720ddc067f4d115bd544aff46bc75634
SecretKey: 21EC2020-3AEA-1069-A2DD-08002B30309D
Content-Type: application/xml
Accept: application/xml
```

Example: Json, Request

```
GET https://api.newegg.com/marketplace/sellermgmt/seller/industry?sellerid={sellerid}
Authorization: 720ddc067f4d115bd544aff46bc75634
SecretKey: 21EC2020-3AEA-1069-A2DD-08002B30309D
Content-Type: application/json
Accept: application/json
```

### 15.1.3. Response Body

| Attribute         |               |              |          | Format       | Description  |
|-------------------|---------------|--------------|----------|--------------|--|
| NeweggAPIResponse | IsSuccess     |              |          | String       | Used to identify the operation of Get feed status is successful<br>True or False |
|                   | OperationType |              |          | String       | Fixed value: GetSellerIndustryResponse   |
|                   | SellerID      |              |          | String       | Your seller ID   |
|                   | ResponseBody  | IndustryList | Industry | IndustryCode | The industry code  |
|                   |               |              |          | IndustryName | The industry name  |

Example: XML, Response

#### XSD

API Schema > SellerMgmt > GetIndustry > GetIndustryResponse.xsd

```
<?xml version="1.0" encoding="utf-8"?>
<NeweggAPIResponse>
  <IsSuccess>true</IsSuccess>
  <OperationType>GetSellerIndustryResponse</OperationType>
  <SellerID>A006</SellerID>
  <ResponseBody>
    <IndustryList>
      <Industry>
        <IndustryCode>AP</IndustryCode>
        <IndustryName>Apparel</IndustryName>
      </Industry>
      <Industry>
        <IndustryCode>AL</IndustryCode>
        <IndustryName>Appliance</IndustryName>
      </Industry>
    </IndustryList>
  </ResponseBody>
</NeweggAPIResponse>
```

```
</Industry>
</IndustryList>
</ResponseBody>
</NeweggAPIResponse>
```

#### Example: Json, Response

```
{
  "IsSuccess": "true",
  "OperationType": "GetSellerIndustryResponse",
  "SellerID": "A006",
  "ResponseBody": {
    "IndustryList": [
      {
        "IndustryCode": "AP",
        "IndustryName": "Apparel"
      },
      {
        "IndustryCode": "AL",
        "IndustryName": "Appliance"
      }
    ]
  }
}
```

### 15.1.4. Request Failure Errors

For common HTTP error responses, please refer to [Common Error Responses](#)

| Error Code | Description                  |
|------------|------------------------------|
| DF008      | Invalid industry code [{0}]. |

#### Example: XML, Response

```
<?xml version="1.0" encoding="utf-8"?>
<Errors>
  <Error>
    <Code>DF008</Code>
    <Message>Invalid industry code ABC</Message>
  </Error>
```

```
</Errors>
```

Example: Json, Response

```
{
  "Code": "DF008",
  "Message": "Invalid industry code ABC"
}
```

## 15.2. Get Subcategory Status

Get the subcategory status for the specified seller account. Subcategory is either enabled or not enabled for a seller.

### 15.2.1. Resource URL & Information

Resource URL

```
https://api.newegg.com/marketplace/sellermgmt/seller/subcategory?sellerid={sellerid}
```

Note: Please make sure your request URL is all in lower case (except for Seller ID) and cannot contain any blank spaces or line breaks.

Parameters

| Name     | Required? | Description                          |
|----------|-----------|--------------------------------------|
| sellerid | Yes       | Your seller ID on Newegg Marketplace |

Resource Information

| HTTP Method | Authentication? | Request Formats | Response Formats | Rate Limited?           |
|-------------|-----------------|-----------------|------------------|-------------------------|
| PUT         | Required        | XML, Json       | XML, Json        | 1000 per min per client |

### 15.2.2. Request Body

| Attribute        |               |                    |                   | Required ? | Format  | Description   |
|------------------|---------------|--------------------|-------------------|------------|---------|---|
| NeweggAPIRequest | OperationType |                    |                   | Yes        | String  | Fixed value: GetSellerSubcategoryRequest  |
|                  | RequestBody   | GetItemSubcategory | SubcategoryIDList | No         | Integer | Subcategory ID. If this value is provided, then response will only contain information of the specified subcategory ID. |

|  |  |  |                   |              |    |         |   |
|--|--|--|-------------------|--------------|----|---------|---|
|  |  |  | Industry7CodeList | IndustryCode | No | String  | Industry Code   |
|  |  |  |                   | Enabled      | No | Integer | <p>Condition filter to specify the request by sub-category current status.</p> <p>Available values:</p> <p>0: Not Enabled</p> <p>1: Enabled</p> <p>If left blank, the response will return both Not Enabled and Enabled subcategories</p> |

Example: XML, Request

## XSD

API Schema > SellerMgmt > GetSubcategory > GetSubcategoryRequest.xsd

```
PUT https://api.newegg.com/marketplace/sellermgmt/seller/subcategory?sellerid={sellerid}
Authorization: 720ddc067f4d115bd544aff46bc75634
SecretKey: 21EC2020-3AEA-1069-A2DD-08002B30309D
Content-Type: application/xml
Accept: application/xml
```

```
<NeweggAPIRequest>
  <OperationType>GetSellerSubcategoryRequest</OperationType>
  <RequestBody>
    <GetItemSubcategory>
      <SubcategoryIDList>
        <SubcategoryID>397</SubcategoryID>
      </SubcategoryIDList>
      <IndustryCodeList>
        <IndustryCode>CH</IndustryCode>
      </IndustryCodeList>
      <Enabled>1</Enabled>
    </GetItemSubcategory>
  </RequestBody>
</NeweggAPIRequest>
```

Example: Json, Request

```
PUT https://api.newegg.com/marketplace/sellermgmt/seller/subcategory?sellerid={sellerid}
Authorization: 720ddc067f4d115bd544aff46bc75634
SecretKey: 21EC2020-3AEA-1069-A2DD-08002B30309D
Content-Type: application/json
Accept: application/json

{
  "OperationType": "GetSellerSubcategoryRequest",
  "RequestBody": {
    "GetItemSubcategory": {
      "SubcategoryIDList": { "SubcategoryID": "397" },
      "IndustryCodeList": { "IndustryCode": "CH" },
      "Enabled": "1"
    }
  }
}
```

15.2.3. Response Body

| Attribute         |               |                 |             |                 | Format  | Description  |
|-------------------|---------------|-----------------|-------------|-----------------|---------|--|
| NeweggAPIResponse | IsSuccess     |                 |             |                 | String  | Used to identify the operation of Get feed status is successful<br>True or False                       |
|                   | OperationType |                 |             |                 | String  | Fixed value: GetSellerSubcategoryResponse  |
|                   | SellerID      |                 |             |                 | String  | Your seller ID   |
|                   | ResponseBody  | SubcategoryList | Subcategory | IndustryCode    | String  | The industry code  |
|                   |               |                 |             | IndustryName    | String  | The industry name  |
|                   |               |                 |             | SubcategoryID   | Integer | The subcategory ID   |
|                   |               |                 |             | SubcategoryName | String  | The subcategory name   |
|                   |               |                 |             | Enabled         | Integer | The subcategory is enabled or not for this seller<br>Available values;<br>0: Not Enabled<br>1: Enabled |
|                   |               |                 |             |                 |         |  |

Example: XML, Response



## XSD

API Schema > SellerMgmt > GetSubcategory > GetSubcategoryResponse.xsd

```
<?xml version="1.0" encoding="utf-8"?>
<NeweggAPIResponse>
  <IsSuccess>true</IsSuccess>
  <OperationType>GetSellerSubcategoryResponse</OperationType>
  <SellerID>A006</SellerID>
  <ResponseBody>
    <SubcategoryList>
      <Subcategory>
        <IndustryCode>AP</IndustryCode>
        <IndustryName>Apparel</IndustryName>
        <SubcategoryID>1508</SubcategoryID>
        <SubcategoryName> <![CDATA[Belts & Suspenders]]></SubcategoryName>
        <Enabled>1</Enabled>
      </Subcategory>
      <Subcategory>
        <IndustryCode>AP</IndustryCode>
        <IndustryName>Apparel</IndustryName>
        <SubcategoryID>153</SubcategoryID>
        <SubcategoryName> <![CDATA[Buckles]]></SubcategoryName>
        <Enabled>0</Enabled>
      </Subcategory>
    </SubcategoryList>
  </ResponseBody>
</NeweggAPIResponse>
```

## Example: Json, Response

```
{
  "IsSuccess": "true",
  "OperationType": "GetSellerSubcategoryResponse",
  "SellerID": "A006",
  "ResponseBody": {
    "SubcategoryList": [
      {
        "IndustryCode": "AP",
        "IndustryName": "Apparel",
        "SubcategoryID": "1508",
```

```

        "SubcategoryName": "Belts & Suspenders",
        "Enabled": "1"
    },
    {
        "IndustryCode": "AP",
        "IndustryName": "Apparel",
        "SubcategoryID": "153",
        "SubcategoryName": "Buckles",
        "Enabled": "0"
    }
]
}
}

```

### 15.2.4. Request Failure Errors

For common HTTP error responses, please refer to [Common Error Responses](#)

| Error Code | Description                  |
|------------|------------------------------|
| DF008      | Invalid industry code [{0}]. |

#### Example: XML, Response

```

<?xml version="1.0" encoding="utf-8"?>
<Errors>
  <Error>
    <Code>DF008</Code>
    <Message>Invalid industry code ABC</Message>
  </Error>
</Errors>

```

#### Example: Json, Response

```

{
  "Code": "DF008",
  "Message": "Invalid industry code ABC"
}

```

## 15.3. Get Subcategory Status for international country

Get the subcategory eligibility for a seller on international country. Subcategory is either enabled or not enabled for a seller.

### 15.3.1. Resource URL & Information

Resource URL

```
https://api.newegg.com/marketplace/sellermgmt/seller/subcategory/V2?sellerid={sellerid}
```

Note: Please make sure your request URL is all in lower case (except for Seller ID) and cannot contain any blank spaces or line breaks.

Parameters

| Name     | Required? | Description                          |
|----------|-----------|--------------------------------------|
| sellerid | Yes       | Your seller ID on Newegg Marketplace |

Resource Information

| HTTP Method | Authentication? | Request Formats | Response Formats | Rate Limited?           |
|-------------|-----------------|-----------------|------------------|-------------------------|
| PUT         | Required        | XML, Json       | XML, Json        | 1000 per min per client |

### 15.3.2. Request Body

| Attribute        |               |                    |                   | Required ?    | Format | Description  |
|------------------|---------------|--------------------|-------------------|---------------|--------|--|
| NeweggAPIRequest | OperationType |                    |                   | Yes           | String | Fixed value: GetSellerSubcategoryRequest   |
|                  | RequestBody   | CountryCode        |                   | Yes           | String | The country where the subcategory status you want to check.<br><br>Note: only the ISO standard 3-digit codes are accepted.<br>To review the complete list of available values, please download the following:<br><a href="https://promotions.newegg.com/Marketplace/Sellers/resourceLibrary/International%20Country%20Guide.pdf">https://promotions.newegg.com/Marketplace/Sellers/resourceLibrary/International%20Country%20Guide.pdf</a> |
|                  |               | GetItemSubcategory | SubcategoryIDList | SubcategoryID | No     | Integer  |

|  |  |  |                   |              |    |         |  |
|--|--|--|-------------------|--------------|----|---------|--|
|  |  |  | Industry7CodeList | IndustryCode | No | String  | Industry Code  |
|  |  |  |                   | Enabled      | No | Integer | Condition filter to specify the request by sub-category current status.<br>Available values:<br>0: Not Enabled<br>1: Enabled<br><br>If left blank, the response will return both Not Enabled and Enabled subcategories |

Example: XML, Request

## XSD

API Schema > SellerMgmt > GetSubcategory > GetSubcategoryRequestV2.xsd

```
PUT https://api.newegg.com/marketplace/sellermgmt/seller/subcategory/V2?sellerid={sellerid}
Authorization: 720ddc067f4d115bd544aff46bc75634
SecretKey: 21EC2020-3AEA-1069-A2DD-08002B30309D
Content-Type: application/xml
Accept: application/xml
```

```
<NeweggAPIRequest>
  <OperationType>GetSellerSubcategoryRequest</OperationType>
  <RequestBody>
    <CountryCode>USA</CountryCode>
    <GetItemSubcategory>
      <SubcategoryIDList>
        <SubcategoryID>397</SubcategoryID>
      </SubcategoryIDList>
      <IndustryCodeList>
        <IndustryCode>CH</IndustryCode>
      </IndustryCodeList>
      <Enabled>1</Enabled>
    </GetItemSubcategory>
  </RequestBody>
</NeweggAPIRequest>
```

#### Example: Json, Request

```
PUT https://api.newegg.com/marketplace/sellermgmt/seller/subcategory/V2?sellerid={sellerid}
Authorization: 720ddc067f4d115bd544aff46bc75634
SecretKey: 21EC2020-3AEA-1069-A2DD-08002B30309D
Content-Type: application/json
Accept: application/json

{
  "OperationType": "GetSellerSubcategoryRequest",
  "RequestBody": {
    "CountryCode": "USA",
    "GetItemSubcategory": {
      "SubcategoryIDList": { "SubcategoryID": "397" },
      "IndustryCodeList": { "IndustryCode": "CH" },
      "Enabled": "1"
    }
  }
}
```

### 15.3.3. Response Body

| Attribute         |               | Format | Description  |
|-------------------|---------------|--------|--|
| NeweggAPIResponse | IsSuccess     | String | Used to identify the operation of Get feed status is successful<br>True or False   |
|                   | OperationType | String | Fixed value: GetSellerSubcategoryResponse  |
|                   | SellerID      | String | Your seller ID   |
|                   | ResponseBody  | String | The country where the subcategory status you want to check.<br><br>Note: only the ISO standard 3-digit codes are accepted.<br>To review the complete list of available values, please download the following:<br><a href="https://promotions.newegg.com/Marketplace/Sellers/resourceLibrary/International%20Country%20Guide.pdf">https://promotions.newegg.com/Marketplace/Sellers/resourceLibrary/International%20Country%20Guide.pdf</a> |

|  |  |                 |             |                 |         |  |
|--|--|-----------------|-------------|-----------------|---------|--|
|  |  | SubcategoryList | Subcategory | IndustryCode    | String  | The industry code  |
|  |  |                 |             | IndustryName    | String  | The industry name  |
|  |  |                 |             | SubcategoryID   | Integer | The subcategory ID   |
|  |  |                 |             | SubcategoryName | String  | The subcategory name   |
|  |  |                 |             | Enabled         | Integer | The subcategory is enabled or not for this seller<br>Available values;<br>0: Not Enabled<br>1: Enabled |

Example: XML, Response

## XSD

API Schema > SellerMgmt > GetSubcategory > GetSubcategoryResponse.xsd

```
<?xml version="1.0" encoding="utf-8"?>
<NeweggAPIResponse>
  <IsSuccess>true</IsSuccess>
  <OperationType>GetSellerSubcategoryResponse</OperationType>
  <SellerID>A006</SellerID>
  <ResponseBody>
    <CountryCode>USA</CountryCode>
    <SubcategoryList>
      <Subcategory>
        <IndustryCode>AP</IndustryCode>
        <IndustryName>Apparel</IndustryName>
        <SubcategoryID>1508</SubcategoryID>
        <SubcategoryName> <![CDATA[Belts & Suspenders]]></SubcategoryName>
        <Enabled>1</Enabled>
      </Subcategory>
      <Subcategory>
        <IndustryCode>AP</IndustryCode>
        <IndustryName>Apparel</IndustryName>
        <SubcategoryID>153</SubcategoryID>
        <SubcategoryName> <![CDATA[Buckles]]></SubcategoryName>
        <Enabled>0</Enabled>
      </Subcategory>
    </SubcategoryList>
  </ResponseBody>
</NeweggAPIResponse>
```

#### Example: Json, Response

```
{
  "IsSuccess": "true",
  "OperationType": "GetSellerSubcategoryResponse",
  "SellerID": "A006",
  "ResponseBody": {
    "CountryCode": "USA",
    "SubcategoryList": [
      {
        "IndustryCode": "AP",
        "IndustryName": "Apparel",
        "SubcategoryID": "1508",
        "SubcategoryName": "Belts & Suspenders",
        "Enabled": "1"
      },
      {
        "IndustryCode": "AP",
        "IndustryName": "Apparel",
        "SubcategoryID": "153",
        "SubcategoryName": "Buckles",
        "Enabled": "0"
      }
    ]
  }
}
```

### 15.3.4. Request Failure Errors

For common HTTP error responses, please refer to [Common Error Responses](#)

| Error Code | Description                  |
|------------|------------------------------|
| DF008      | Invalid industry code [{0}]. |

#### Example: XML, Response

```
<?xml version="1.0" encoding="utf-8"?>
<Errors>
  <Error>
```

```
<Code>DF008</Code>
<Message>Invalid industry code ABC</Message>
</Error>
</Errors>
```

Example: Json, Response

```
{
  "Code": "DF008",
  "Message": "Invalid industry code ABC"
}
```

## 15.4. Download Feed Schema

Download the schema of specified feed type. You can download schema files for Item Creation, Inventory Update or Order Shipping.

### 15.4.1. Resource URL & Information

Resource URL

```
https://api.newegg.com/marketplace/sellermgmt/seller/feedschema?sellerid={sellerid}
```

Note: Please make sure your request URL is all in lower case (except for Seller ID) and cannot contain any blank spaces or line breaks.

Parameters

| Name     | Required? | Description                          |
|----------|-----------|--------------------------------------|
| sellerId | Yes       | Your seller ID on Newegg Marketplace |

Resource Information

| HTTP Method | Authentication? | Request Formats | Response Formats | Rate Limited?         |
|-------------|-----------------|-----------------|------------------|-----------------------|
| PUT         | Required        | XML, Json       | XML, Json        | 10 per min per client |

### 15.4.2. Request Body

| Attribute |               | Required? | Format | Description                       |
|-----------|---------------|-----------|--------|-----------------------------------|
| ≧         | OperationType | Yes       | String | Fixed value: GetFeedSchemaRequest |



|  |             |               |              |                           |         |  |
|--|-------------|---------------|--------------|---------------------------|---------|--|
|  | RequestBody | GetFeedSchema | FeedType     | Yes                       | Integer | <p>The feed schema type which you want to download from our system.</p> <p>Current only support the following:</p> <p>1:ITEM_DATA – The schema for batch create item / update item / update and/or append image to item(s).</p> <p>2: ORDER_SHIP_NOTICE_DATA – The schema for batch ship order.</p> <p>4: ITEM_BATCH_UPDATE – The schema for batch item update. The schema for batch updating the basic information for items under multiple subcategories at a time. This template can only be used to update common fields: (i.e. “Website Short Title”, “Product Description”, “Item Images”, etc.)</p> <p>5: MULTICHANNEL_ORDER_DATA – The schema for batch create multi-channel order.</p> <p>6: ITEM_DATA_UPCMATCH – A simplified version of item creation. This can be used to create items that exist on Newegg.com.</p> <p>7: ITEM_PROMOTION_DATA – The schema for batch create item promotion requests.</p> <p>8: VOLUME_DISCOUNT_DATA – The schema for batch create/update/delete volume discount.</p> <p>9: INVENTORY_DATA - Through this type you can batch update inventory.</p> <p>10: PRICE_DATA - Through this type you can batch update price.</p> <p>11: ITEM_PREMIER_MARK_DATA – The schema for batch add/remove item for Newegg Premier Program</p> |
|  |             |               | IndustryCode | Yes if FeedType=ITEM_DATA | String  | <p>The industry code which the ITEM_DATA schema belongs to.</p> <p>You can get the industry code through <a href="#">GET Industry List</a> function.</p>   |

Example: XML, Request

XSD

```
PUT https://api.newegg.com/marketplace/sellermgmt/seller/feedschema?sellerid={sellerid}
Authorization: 720ddc067f4d115bd544aff46bc75634
SecretKey: 21EC2020-3AEA-1069-A2DD-08002B30309D
Content-Type: application/xml
Accept: application/octet-stream

<NeweggAPIRequest>
<OperationType>GetFeedSchemaRequest</OperationType>
<RequestBody>
  <GetFeedSchema>
    <FeedType>1</FeedType>
    <IndustryCode>BA</IndustryCode>
  </GetFeedSchema>
</RequestBody>
</NeweggAPIRequest>
```

#### Example: Json, Request

```
PUT https://api.newegg.com/marketplace/sellermgmt/seller/feedschema?sellerid={sellerid}
Authorization: 720ddc067f4d115bd544aff46bc75634
SecretKey: 21EC2020-3AEA-1069-A2DD-08002B30309D
Content-Type: application/json
Accept: application/octet-stream

{
  "OperationType": "GetFeedSchemaRequest",
  "RequestBody": {
    "GetFeedSchema": {
      "FeedType": "1",
      "IndustryCode": "BA"
    }
  }
}
```

### 15.4.3. Response Body

Newegg compressed schema file(s) before returning it as a Base64-encoded string. To obtain this package, you must decode the Base64-encoded string, save it as binary file with a ".zip" extension, and then extract the schema files from the zip file.

## 15.4.4. Request Failure Errors

For common HTTP error responses, please refer to [Common Error Responses](#)

| Error Code | Description                  |
|------------|------------------------------|
| DF008      | Invalid industry code [{0}]. |

Example: XML, Response

```
<?xml version="1.0" encoding="utf-8"?>
<Errors>
  <Error>
    <Code>DF008</Code>
    <Message>Invalid industry code ABC</Message>
  </Error>
</Errors>
```

Example: Json, Response

```
{
  "Code": "DF008",
  "Message": "Invalid industry code ABC"
}
```

## 15.5. Get Subcategory Properties

Get the subcategory properties for the specified subcategory.

### 15.5.1. Resource URL & Information

Resource URL

```
https://api.newegg.com/marketplace/sellermgmt/seller/subcategoryproperty?sellerid={sellerid}
```

Note: Please make sure your request URL is all in lower case (except for Seller ID) and cannot contain any blank spaces or line breaks.

Parameters

| Name | Required? | Description |
|------|-----------|-------------|
|------|-----------|-------------|

|          |     |                                      |
|----------|-----|--------------------------------------|
| sellerId | Yes | Your seller ID on Newegg Marketplace |
|----------|-----|--------------------------------------|

#### Resource Information

| HTTP Method | Authentication? | Request Formats | Response Formats | Rate Limited?           |
|-------------|-----------------|-----------------|------------------|-------------------------|
| PUT         | Required        | XML, Json       | XML, Json        | 1000 per min per client |

### 15.5.2. Request Body

| Attribute        |               | Required? | Format  | Description                                      |
|------------------|---------------|-----------|---------|--|
| NeweggAPIRequest | OperationType | Yes       | String  | Fixed value: GetSellerSubcategoryPropertyRequest |
|                  | RequestBody   | Yes       | Integer | Subcategory ID.                                  |

Example: XML, Request

#### XSD

API Schema > SellerMgmt > GetSubcategoryProperties > GetSubcategoryPropertiesRequest.xsd

```
PUT https://api.newegg.com/marketplace/sellermgmt/seller/subcategoryproperty?sellerid={sellerid}
Authorization: 720ddc067f4d115bd544aff46bc75634
SecretKey: 21EC2020-3AEA-1069-A2DD-08002B30309D
Content-Type: application/xml
Accept: application/xml

<NeweggAPIRequest>
  <OperationType>GetSellerSubcategoryPropertyRequest</OperationType>
  <RequestBody>
    <SubcategoryID>1045</SubcategoryID>
  </RequestBody>
</NeweggAPIRequest>
```

Example: Json, Request

```
PUT https://api.newegg.com/marketplace/sellermgmt/seller/subcategoryproperty?sellerid={sellerid}
Authorization: 720ddc067f4d115bd544aff46bc75634
```

SecretKey: 21EC2020-3AEA-1069-A2DD-08002B30309D

Content-Type: application/json

Accept: application/json

```
{
  "OperationType": "GetSellerSubcategoryPropertyRequest",
  "RequestBody": { "SubcategoryID": "1045" }
}
```

### 15.5.3. Response Body

| Attribute         |               |                         |                     | Format           | Description  |
|-------------------|---------------|-------------------------|---------------------|------------------|--|
| NeweggAPIResponse | IsSuccess     |                         |                     | String           | Used to identify the operation of Get feed status is successful<br>True or False                           |
|                   | OperationType |                         |                     | String           | Fixed value: GetSellerSubcategoryPropertyResponse  |
|                   | SellerID      |                         |                     | String           | Your seller ID   |
|                   | ResponseBody  | SubcategoryPropertyList | SubcategoryProperty | SubcategoryID    | The subcategory ID   |
|                   |               |                         |                     | SubcategoryName  | The subcategory name   |
|                   |               |                         |                     | PropertyName     | The property name  |
|                   |               |                         |                     | IsAdvancedSearch | Will this property be showing up in the advance search navigation?<br>Available values:<br>0: No<br>1: Yes |
|                   |               |                         |                     | IsGroupBy        | Is this a group by property?<br>Available values:<br>0: No<br>1: Yes                                       |
|                   |               |                         |                     | IsRequired       | Is this a required property?<br>Available values:<br>0: No<br>1: Yes                                       |

Example: XML, Response

XSD

API Schema > SellerMgmt > GetSubcategoryProperties > GetSubcatetoryPropertiesResponse.xsd

```

<?xml version="1.0" encoding="utf-8"?>
<NeweggAPIResponse>
  <IsSuccess>true</IsSuccess>
  <OperationType>GetSellerSubcategoryPropertyResponse</OperationType>
  <SellerID>A006</SellerID>
  <ResponseBody>
    <SubcategoryPropertyList>
      <SubcategoryProperty>
        <SubcategoryID>1045</SubcategoryID>
        <SubcategoryName><![CDATA[Costumes]]></SubcategoryName>
        <PropertyName><![CDATA[Costume_Brand]]></PropertyName>
        <IsAdvancedSearch>0</IsAdvancedSearch>
        <IsGroupBy>0</IsGroupBy>
        <IsRequired>0</IsRequired>
      </SubcategoryProperty>
      <SubcategoryProperty>
        <SubcategoryID>1045</SubcategoryID>
        <SubcategoryName><![CDATA[Costumes]]></SubcategoryName>
        <PropertyName><![CDATA[Costume_Model]]></PropertyName>
        <IsAdvancedSearch>1</IsAdvancedSearch>
        <IsGroupBy>1</IsGroupBy>
        <IsRequired>1</IsRequired>
      </SubcategoryProperty>
    </SubcategoryPropertyList>
  </ResponseBody>
</NeweggAPIResponse>

```

#### Example: Json, Response

```

{
  "IsSuccess": "true",
  "OperationType": "GetSellerSubcategoryPropertyResponse",
  "SellerID": "A006",
  "ResponseBody": {
    "SubcategoryPropertyList": [
      {

```

```

        "SubcategoryID": "1045",
        "SubcategoryName": "Costumes",
        "PropertyName": "Costume_Brand",
        "IsAdvancedSearch": "0",
        "IsGroupBy": "0",
        "IsRequired": "0"
    },
    {
        "SubcategoryID": "1045",
        "SubcategoryName": "Costumes",
        "PropertyName": "Costume_Model",
        "IsAdvancedSearch": "1",
        "IsGroupBy": "1",
        "IsRequired": "1",
    }
]
}

```

### 15.5.4. Request Failure Errors

For common HTTP error responses, please refer to [Common Error Responses](#)

| Error Code | Description                   |
|------------|-------------------------------|
| DF009      | Invalid subcategory ID [{0}]. |

Example: XML, Response

```

<?xml version="1.0" encoding="utf-8"?>
<Errors>
  <Error>
    <Code>DF009</Code>
    <Message>Invalid subcategory ID ABC</Message>
  </Error>
</Errors>

```

Example: Json, Response

```

{

```

```
"Code": "DF009",  
"Message": "Invalid subcategory ID ABC"  
}
```

## 15.6. Get Subcategory Property Values

Get the subcategory property value for the specified property.

### 15.6.1. Resource URL & Information

Resource URL

```
https://api.newegg.com/marketplace/sellermgmt/seller/propertyvalue?sellerid={sellerid}
```

Note: Please make sure your request URL is all in lower case (except for Seller ID) and cannot contain any blank spaces or line breaks.

Parameters

| Name     | Required? | Description                          |
|----------|-----------|--------------------------------------|
| sellerId | Yes       | Your seller ID on Newegg Marketplace |

Resource Information

| HTTP Method | Authentication? | Request Formats | Response Formats | Rate Limited?           |
|-------------|-----------------|-----------------|------------------|-------------------------|
| PUT         | Required        | XML, Json       | XML, Json        | 1000 per min per client |

### 15.6.2. Request Body

| Attribute |               | Required? | Format | Description                                |
|-----------|---------------|-----------|--------|--|
| z         | OperationType | Yes       | String | Fixed value: GetSellerPropertyValueRequest |



|  |             |               |     |         |   |
|--|-------------|---------------|-----|---------|---|
|  | RequestBody | SubcategoryID | No  | Integer | Subcategory ID.<br><br>If left blank, returns the property information for all applied subcategories. |
|  |             | PropertyName  | Yes | String  | Property Name.  |

Example: XML, Request

## XSD

API Schema > SellerMgmt > GetSubcategoryPropertyValue > GetSubcategoryPropertyValueRequest.xsd

```
PUT https://api.newegg.com/marketplace/sellermgmt/seller/propertyvalue?sellerid={sellerid}
Authorization: 720ddc067f4d115bd544aff46bc75634
SecretKey: 21EC2020-3AEA-1069-A2DD-08002B30309D
Content-Type: application/xml
Accept: application/xml

<NeweggAPIRequest>
  <OperationType>GetSellerPropertyValueRequest</OperationType>
  <RequestBody>
    <SubcategoryID>1045</SubcategoryID>
    <PropertyName>Costume_Gender</PropertyName>
  </RequestBody>
</NeweggAPIRequest>
```

Example: Json, Request

```
PUT https://api.newegg.com/marketplace/sellermgmt/seller/propertyvalue?sellerid={sellerid}
Authorization: 720ddc067f4d115bd544aff46bc75634
SecretKey: 21EC2020-3AEA-1069-A2DD-08002B30309D
Content-Type: application/json
Accept: application/json

{
  "OperationType": "GetSellerPropertyValueRequest",
  "RequestBody": {
    "SubcategoryID": "1045",
    "PropertyName": "Costume_Gender"
```

```

    }
}

```

### 15.6.3. Response Body

| Attribute         |               |                  |              | Format | Description  |               |  |
|-------------------|---------------|------------------|--------------|--------|--|---------------|--|
| NeweggAPIResponse | IsSuccess     |                  |              | String | Used to identify the operation of Get feed status is successful<br>True or False |               |  |
|                   | OperationType |                  |              | String | Fixed value: GetSellerPropertyValueResponse                                      |               |  |
|                   | SellerID      |                  |              | String | Your seller ID   |               |  |
|                   | ResponseBody  | PropertyInfoList | PropertyInfo |        | SubcategoryID  | Integer       | Subcategory ID   |
|                   |               |                  |              |        | SubcategoryName  | String        | Subcategory name   |
|                   |               |                  |              |        | PropertyName   | String        | The property name  |
|                   |               |                  |              |        | IsAdvancedSearch   | Integer       | Will this property be showing up in the advance search navigation?<br>Available values:<br>0: No<br>1: Yes |
|                   |               |                  |              |        | IsGroupBy  | Integer       | Is this a group by property?<br>Available values:<br>0: No<br>1: Yes                                       |
|                   |               |                  |              |        | IsRequired   | Integer       | Is this a required property?<br>Available values:<br>0: No<br>1: Yes                                       |
|                   |               |                  |              |        | PropertyValueList  | PropertyValue | String   |

Example: XML, Response

XSD

API Schema > SellerMgmt > GetSubcategoryPropertyValue > GetSubcategoryPropertyValueResponse.xsd

```

<?xml version="1.0" encoding="utf-8"?>
<NeweggAPIResponse>
  <IsSuccess>true</IsSuccess>
  <OperationType>GetSellerPropertyValueResponse</OperationType>
  <SellerID>A006</SellerID>
  <ResponseBody>
    <PropertyInfoList>
      <PropertyInfo>
        <SubcategoryID>1045</SubcategoryID>
        <SubcategoryName><![CDATA[Costume]]></SubcategoryName>
        <PropertyName><![CDATA[Costume_Gender]]></PropertyName>
        <IsAdvancedSearch>1</IsAdvancedSearch>
        <IsGroupBy>0</IsGroupBy>
        <IsRequired>0</IsRequired>
        <PropertyValueList>
          <PropertyValue><![CDATA[Male]]></PropertyValue>
        </PropertyValueList>
      </PropertyInfo>
      <PropertyInfo>
        <SubcategoryID>1045</SubcategoryID>
        <SubcategoryName><![CDATA[Costume]]></SubcategoryName>
        <PropertyName><![CDATA[Costume_Gender]]></PropertyName>
        <IsAdvancedSearch>1</IsAdvancedSearch>
        <IsGroupBy>0</IsGroupBy>
        <IsRequired>0</IsRequired>
        <PropertyValueList>
          <PropertyValue><![CDATA[Female]]></PropertyValue>
        </PropertyValueList>
      </PropertyInfo>
      <PropertyInfo>
        <SubcategoryID>1045</SubcategoryID>
        <SubcategoryName><![CDATA[Costume]]></SubcategoryName>
        <PropertyName><![CDATA[Costume_Gender]]></PropertyName>
        <IsAdvancedSearch>1</IsAdvancedSearch>
        <IsGroupBy>0</IsGroupBy>
        <IsRequired>0</IsRequired>
        <PropertyValueList>
          <PropertyValue><![CDATA[Unisex]]></PropertyValue>
        </PropertyValueList>
      </PropertyInfo>
    </PropertyInfoList>
  </ResponseBody>
</NeweggAPIResponse>

```

```
</PropertyInfoList>
</ResponseBody>
</NeweggAPIResponse>
```

#### Example: Json, Response

```
{
  "IsSuccess": "true",
  "OperationType": "GetSellerPropertyValueResponse",
  "SellerID": "A006",
  "ResponseBody": {
    "PropertyInfoList": [
      {
        "SubcategoryID": "1045",
        "SubcategoryName": "Costume",
        "PropertyName": "Costume_Gender",
        "IsAdvancedSearch": "1",
        "IsGroupBy": "0",
        "IsRequired": "0",
        "PropertyValueList": [ "Male" ]
      },
      {
        "SubcategoryID": "1045",
        "SubcategoryName": "Costume",
        "PropertyName": "Costume_Gender",
        "IsAdvancedSearch": "1",
        "IsGroupBy": "0",
        "IsRequired": "0",
        "PropertyValueList": [ "Female" ]
      },
      {
        "SubcategoryID": "1045",
        "SubcategoryName": "Costume",
        "PropertyName": "Costume_Gender",
        "IsAdvancedSearch": "1",
        "IsGroupBy": "0",
        "IsRequired": "0",
        "PropertyValueList": [ "Unisex" ]
      }
    ]
  }
}
```

```
}
```

## 15.6.4. Request Failure Errors

For common HTTP error responses, please refer to [Common Error Responses](#)

## 15.7. Seller Status Check

Get the seller account status.

### 15.7.1. Resource URL & Information

Resource URL

```
https://api.newegg.com/marketplace/sellermgmt/seller/accountstatus?sellerid={sellerid}&version={versionno}
```

Note: Please make sure your request URL is all in lower case (except for Seller ID) and cannot contain any blank spaces or line breaks.

Parameters

| Name     | Required? | Description                          |
|----------|-----------|--------------------------------------|
| sellerId | Yes       | Your seller ID on Newegg Marketplace |
| version  | Yes       | Available version numbers:<br>307    |

Resource Information

| HTTP Method | Authentication? | Request Formats | Response Formats | Rate Limited?           |
|-------------|-----------------|-----------------|------------------|-------------------------|
| GET         | Required        | XML, Json       | XML, Json        | 1000 per min per client |

### 15.7.2. Request Body

Example: XML, Request

```
GET https://api.newegg.com/marketplace/sellermgmt/seller/accountstatus?sellerid={sellerid}
Authorization: 720ddc067f4d115bd544aff46bc75634
SecretKey: 21EC2020-3AEA-1069-A2DD-08002B30309D
Content-Type: application/xml
```

Accept: application/xml

#### Example: Json, Request

```
GET https://api.newegg.com/marketplace/sellermgmt/seller/accountstatus?sellerid={sellerid}
Authorization: 720ddc067f4d115bd544aff46bc75634
SecretKey: 21EC2020-3AEA-1069-A2DD-08002B30309D
Content-Type: application/json
Accept: application/json
```

### 15.7.3. Response Body

| Attribute         |               | Format     | Description   |
|-------------------|---------------|------------|---|
| NeweggAPIResponse | IsSuccess     | String     | Used to identify the operation of Get feed status is successful<br>True or False                            |
|                   | OperationType | String     | Fixed value: GetSellerAccountStatusResponse   |
|                   | SellerID      | String     | Your seller ID  |
|                   | ResponseBody  | SellerName | The seller's name   |
|                   |               | Status     | The seller account's status<br>Available values:<br>Active<br>Suspended<br>InActive<br>Terminated<br>Closed |
|                   |               | Membership | Membership level code:<br>0: Standard<br>1: Professional<br>2: Enterprise                                   |
|                   |               |            |   |

|  |  |                       |                         |                   |         |   |
|--|--|-----------------------|-------------------------|-------------------|---------|---|
|  |  | FulfillmentCenterList | FulfillmentCenter       | WarehouseLocation | String  | The ISO standard 3-digit codes of the country where your warehouse is located. Please download the following to review details:<br><a href="http://promotions.newegg.com/marketplace/sellers/resourceLibrary/International%20Country%20Guide.pdf">http://promotions.newegg.com/marketplace/sellers/resourceLibrary/International%20Country%20Guide.pdf</a>  |
|  |  |                       |                         | WarehouseType     | Integer | The order type what the warehouse will ship for:<br>0: SBS(Ship by seller)<br>1: SBN(Ship by Newegg)  |
|  |  |                       | ShippingDestinationList | ShipToCountry     | String  | The target country where the fulfillment center will ship the order to. Only the ISO standard 3-digit codes are accepted.<br>To review the complete list of available values, please download the following:<br><a href="https://promotions.newegg.com/Marketplace/Sellers/resourceLibrary/International%20Country%20Guide.pdf">https://promotions.newegg.com/Marketplace/Sellers/resourceLibrary/International%20Country%20Guide.pdf</a> |

Example: XML, Response

## XSD

API Schema > SellerMgmt > SellerStatusCheck > GetSellerAccountStatusResponse.xsd

```
<?xml version="1.0" encoding="utf-8"?>
<NeweggAPIResponse>
  <IsSuccess>true</IsSuccess>
  <OperationType>GetSellerAccountStatusResponse</OperationType>
  <SellerID>A006</SellerID>
  <ResponseBody>
    <SellerName><![CDATA[Test_MKTPLS]]></SellerName>
    <Status>Active</Status>
    <Membership>0</Membership>
    <FulfillmentCenterList>
      <FulfillmentCenter>
        <WarehouseLocation>TUR</WarehouseLocation>
        <WarehouseType>0</WarehouseType>
        <ShippingDestinationList>
          <ShipToCountry>TUR</ShipToCountry>
          <ShipToCountry>USA</ShipToCountry>
        </ShippingDestinationList>
      </FulfillmentCenter>
      <FulfillmentCenter>
```

```

        <WarehouseLocation>USA</WarehouseLocation>
        <WarehouseType>0</WarehouseType>
        <ShippingDestinationList>
            <ShipToCountry>USA</ShipToCountry>
            <ShipToCountry>NZL</ShipToCountry>
        </ShippingDestinationList>
    </FulfillmentCenter>
    <FulfillmentCenter>
        <WarehouseLocation>USA</WarehouseLocation>
        <WarehouseType>1</WarehouseType>
        <ShippingDestinationList>
            <ShipToCountry>AUS</ShipToCountry>
            <ShipToCountry>USA</ShipToCountry>
            <ShipToCountry>SGP</ShipToCountry>
        </ShippingDestinationList>
    </FulfillmentCenter>
</FulfillmentCenterList>
</ResponseBody>
</NeweggAPIResponse>

```

#### Example: Json, Response

```

{
  "IsSuccess": true,
  "OperationType": "GetSellerAccountStatusResponse",
  "SellerID": "A006",
  "ResponseBody": {
    "Membership": 0,
    "FulfillmentCenterList": [
      {
        "WarehouseLocation": "TUR",
        "WarehouseType": 0,
        "ShippingDestinationList": [
          "TUR",
          "USA"
        ]
      },
      {
        "WarehouseLocation": "USA",
        "WarehouseType": 0,
        "ShippingDestinationList": [

```



```

        "USA",
        "NZL"
    ]
},
{
    "WarehouseLocation": "USA",
    "WarehouseType": 1,
    "ShippingDestinationList": [
        "AUS",
        "USA",
        "SGP"
    ]
}
],
"SellerName": "Test_MKTPLS",
"Status": "Active"
}
}

```

#### 15.7.4. Request Failure Errors

For common HTTP error responses, please refer to [Common Error Responses](#)

## 16. SBN (Shipped by Newegg) Management

The SBN (Shipped by Newegg) Management service group is designed to help you send your inventory to one of Newegg's warehouse. Once your inventory is in a Newegg's warehouse, you will be able to sell your items on Newegg, or you can sell the products on different channels then use Shipped by Newegg to ship your orders.

### 16.1. Get Inbound Shipment Plan Suggestion

Create an inbound shipment plan suggestion to identify the shipments of the items that you want to send to Newegg warehouse. By submitting the inbound shipment plan suggestion request, Newegg will provide the appropriate ship arrangement based on Newegg's business intelligence. This will make your items allocation more reasonable and competitive.

## 16.1.1. Resource URL & Information

### Resource URL

`https://api.newegg.com/marketplace/sbnmgmt/inboundshipment/plansuggestion?sellerid={sellerid}`

Note: Please make sure your request URL is all in lower case (except for Seller ID) and cannot contain any blank spaces or line breaks.

### Parameters

| Name     | Required? | Description                          |
|----------|-----------|--------------------------------------|
| sellerId | Yes       | Your seller ID on Newegg Marketplace |

### Resource Information

| HTTP Method | Authentication? | Request Formats | Response Formats | Rate Limited?           |
|-------------|-----------------|-----------------|------------------|-------------------------|
| PUT         | Required        | XML, Json       | XML, Json        | 1000 per min per client |

## 16.1.2. Request Body

| Attribute        |               |                |          |      | Required?         | Format | Description                           |   |
|------------------|---------------|----------------|----------|------|-------------------|--------|---------------------------------------|---|
| NeweggAPIRequest | OperationType |                |          |      | Yes               | String | Fixed value: GetPlanSuggestionRequest |   |
|                  | RequestBody   | PlanSuggestion | ItemList | Item | SellerPartNumber  | Yes    | String                                | Seller part number.   |
|                  |               |                |          |      | PlannedQuantity   | Yes    | Integer                               | The total quantity of the specified item you want to send to Newegg’s warehouse.  |
|                  |               |                |          |      | QuantityPerCarton | No     | Integer                               | The carton capacity for this item.<br><br>If fill this element, we will return the suggested number of cartons for you reference. |

Example: XML, Request

### XSD

API Schema > SBNMgmt > GetInboundShipmentPlan > GetInboundShipmentPlanRequest.xsd

```
PUT https://api.newegg.com/marketplace/sbnmgmt/inboundshipment/plansuggestion?sellerid={sellerid}
Authorization: 720ddc067f4d115bd544aff46bc75634
SecretKey: 21EC2020-3AEA-1069-A2DD-08002B30309D
Content-Type: application/xml
Accept: application/xml
```

```

<NeweggAPIRequest>
  <OperationType>GetPlanSuggestionRequest</OperationType>
  <RequestBody>
    <PlanSuggestion>
      <ItemList>
        <Item>
          <SellerPartNumber>SS0120130516683100755</SellerPartNumber>
          <PlannedQuantity>20</PlannedQuantity>
          <QuantityPerCarton>10</QuantityPerCarton>
        </Item>
        <Item>
          <SellerPartNumber>nz-tst-123</SellerPartNumber>
          <PlannedQuantity>30</PlannedQuantity>
          <QuantityPerCarton>10</QuantityPerCarton>
        </Item>
      </ItemList>
    </PlanSuggestion>
  </RequestBody>
</NeweggAPIRequest>

```

#### Example: Json, Request

```

PUT https://api.newegg.com/marketplace/sbnmgmt/inboundshipment/plansuggestion?sellerid={sellerid}
Authorization: 720ddc067f4d115bd544aff46bc75634
SecretKey: 21EC2020-3AEA-1069-A2DD-08002B30309D
Content-Type: application/json
Accept: application/json

{
  "OperationType": "GetPlanSuggestionRequest",
  "RequestBody": {
    "PlanSuggestion": {
      "ItemList": {
        "Item": [
          {
            "SellerPartNumber": "SS0120130516683100755",
            "PlannedQuantity": 20,
            "QuantityPerCarton": 10
          },
          {

```

```

    "SellerPartNumber": "nz-tst-123",
    "PlannedQuantity": 32,
    "QuantityPerCarton": 10
  }
]
}
}
}

```

### 16.1.3. Response Body

| Attribute         |               |              |                  |                     | Format | Description  |  |        |
|-------------------|---------------|--------------|------------------|---------------------|--------|--|--|--------|
| NeweggAPIResponse | IsSuccess     |              |                  |                     | String | Used to identify the operation of Get feed status is successful<br>True or False |  |        |
|                   | OperationType |              |                  |                     | String | Fixed value: GetPlanSuggestionResponse   |  |        |
|                   | SellerID      |              |                  |                     | String | Your seller ID   |  |        |
|                   | ResponseBody  | ShipmentList | Shipment         | ShipToWarehouseCode |        | String   | The code of Newegg’s warehouse<br>Currently available Newegg warehouse:<br>06: Tennessee Bulk Warehouse<br>07: California Small Warehouse<br>08: California Bulk Item Warehouse<br>10: New Jersey Bulk Warehouse<br>14: New Jersey Small Warehouse |        |
|                   |               |              |                  | ShipToAddress1      |        | String   | The ship to address1 of Newegg’s warehouse   |        |
|                   |               |              |                  | ShipToAddress2      |        | String   | The ship to address2 of Newegg’s warehouse   |        |
|                   |               |              |                  | ShipToCityName      |        | String   | The ship to city name of Newegg’s warehouse  |        |
|                   |               |              |                  | ShipToStateCode     |        | String   | The ship to state code of Newegg’s warehouse   |        |
|                   |               |              |                  | ShipToZipCode       |        | String   | The zip code of Newegg’s warehouse   |        |
|                   |               |              |                  | ShipToCountryCode   |        | String   | The country code of Newegg’s warehouse   |        |
|                   |               |              |                  | ItemList            | Item   | SellerPartNumber   |  | String |
|                   |               |              | NeweggItemNumber |                     |        | String   | Newegg item number   |        |
|                   |               |              | Quantity         |                     |        | Integer  | Suggested item quantity  |        |
|                   |               |              | NumberofCartons  |                     |        | Integer  | Total cartons needed   |        |

### Example: XML, Response

## XSD

API Schema > SBNMgmt > GetInboundShipmentPlan > GetInboundShipmentPlanResponse.xsd

```
<?xml version="1.0" encoding="utf-8"?>
<NeweggAPIResponse>
  <IsSuccess>true</IsSuccess>
  <OperationType>GetPlanSuggestionResponse</OperationType>
  <SellerID>A006</SellerID>
  <ResponseBody>
    <ShipmentList>
      <Shipment>
        <ShipToWarehouseCode>07</ShipToWarehouseCode>
        <ShipToAddress1>17708 Rowland St.</ShipToAddress1>
        <ShipToCityName>City of Industry</ShipToCityName>
        <ShipToStateCode>CA</ShipToStateCode>
        <ShipToZipCode>91748</ShipToZipCode>
        <ShipToCountryCode>USA</ShipToCountryCode>
        <ItemList>
          <Item>
            <SellerPartNumber>nz-tst-123</SellerPartNumber>
            <NeweggItemNumber>9SIA0060BB9157</NeweggItemNumber>
            <Quantity>10</Quantity>
            <NumberofCartons>1</NumberofCartons>
          </Item>
        </ItemList>
      </Shipment>
      <Shipment>
        <ShipToWarehouseCode>12</ShipToWarehouseCode>
        <ShipToAddress1>4995 Citation Dr Suite 101,Dock 1-10</ShipToAddress1>
        <ShipToCityName>Memphis</ShipToCityName>
        <ShipToStateCode>TN</ShipToStateCode>
        <ShipToZipCode>38118</ShipToZipCode>
        <ShipToCountryCode>USA</ShipToCountryCode>
        <ItemList>
          <Item>
            <SellerPartNumber>SS0120130516683100755</SellerPartNumber>
            <NeweggItemNumber>9SIA0060S01359</NeweggItemNumber>
            <Quantity>10</Quantity>
            <NumberofCartons>1</NumberofCartons>
          </Item>
        </ItemList>
      </Shipment>
    </ShipmentList>
  </ResponseBody>
</NeweggAPIResponse>
```

```

    <Item>
      <SellerPartNumber>nz-tst-123</SellerPartNumber>
      <NeweggItemNumber>9SIA0060BB9157</NeweggItemNumber>
      <Quantity>10</Quantity>
      <NumberofCartons>1</NumberofCartons>
    </Item>
  </ItemList>
</Shipment>
<Shipment>
  <ShipToWarehouseCode>14</ShipToWarehouseCode>
  <ShipToAddress1>45 Patrick Ave., Dock 9-17</ShipToAddress1>
  <ShipToCityName>Edison</ShipToCityName>
  <ShipToStateCode>NJ</ShipToStateCode>
  <ShipToZipCode>08837</ShipToZipCode>
  <ShipToCountryCode>USA</ShipToCountryCode>
  <ItemList>
    <Item>
      <SellerPartNumber>SS0120130516683100755</SellerPartNumber>
      <NeweggItemNumber>9SIA0060S01359</NeweggItemNumber>
      <Quantity>10</Quantity>
      <NumberofCartons>1</NumberofCartons>
    </Item>
    <Item>
      <SellerPartNumber>nz-tst-123</SellerPartNumber>
      <NeweggItemNumber>9SIA0060BB9157</NeweggItemNumber>
      <Quantity>10</Quantity>
      <NumberofCartons>1</NumberofCartons>
    </Item>
  </ItemList>
</Shipment>
</ShipmentList>
</ResponseBody>
</NeweggAPIResponse>

```

#### Example: Json, Response

```

{
  "IsSuccess": true,
  "OperationType": "GetPlanSuggestionResponse",
  "SellerID": "A006",
  "ResponseBody": {

```

```

"ShipmentList": [
  {
    "ShipToWarehouseCode": "07",
    "ShipToAddress1": "17708 Rowland St.",
    "ShipToCityName": "City of Industry",
    "ShipToStateCode": "CA",
    "ShipToZipCode": "91748",
    "ShipToCountryCode": "USA",
    "ItemList": [
      {
        "SellerPartNumber": "SS0120130516683100755",
        "NeweggItemNumber": "9SIA0060S01359",
        "Quantity": 0,
        "NumberofCartons": 0
      },
      {
        "SellerPartNumber": "nz-tst-123",
        "NeweggItemNumber": "9SIA0060BB9157",
        "Quantity": 13
      }
    ]
  },
  {
    "ShipToWarehouseCode": "12",
    "ShipToAddress1": "4995 Citation Dr Suite 101,Dock 1-10",
    "ShipToCityName": "Memphis",
    "ShipToStateCode": "TN",
    "ShipToZipCode": "38118",
    "ShipToCountryCode": "USA",
    "ItemList": [
      {
        "SellerPartNumber": "SS0120130516683100755",
        "NeweggItemNumber": "9SIA0060S01359",
        "Quantity": 10,
        "NumberofCartons": 1
      },
      {
        "SellerPartNumber": "nz-tst-123",
        "NeweggItemNumber": "9SIA0060BB9157",
        "Quantity": 11
      }
    ]
  }
]

```

```

    ]
  },
  {
    "ShipToWarehouseCode": "14",
    "ShipToAddress1": "45 Patrick Ave., Dock 9-17",
    "ShipToCityName": "Edison",
    "ShipToStateCode": "NJ",
    "ShipToZipCode": "08837",
    "ShipToCountryCode": "USA",
    "ItemList": [
      {
        "SellerPartNumber": "SS0120130516683100755",
        "NeweggItemNumber": "9SIA0060S01359",
        "Quantity": 10,
        "NumberofCartons": 1
      },
      {
        "SellerPartNumber": "nz-tst-123",
        "NeweggItemNumber": "9SIA0060BB9157",
        "Quantity": 8
      }
    ]
  }
]
}
}
}

```

### 16.1.4. Request Failure Errors

For common HTTP error responses, please refer to [Common Error Responses](#)

| Error Code | Description   |
|------------|---|
| SBN002     | Invalid Seller Part # :{sellerpart#}.   |
| SBN003     | Seller Part # :{sellerpart#} is marked as Shipped by Seller now, please convert this item to Shipped by Newegg and try again. |

Example: XML, Response

```

<?xml version="1.0" encoding="utf-8"?>
<Errors>
  <Error>

```



```
<Code>DF008</Code>
<Message>Invalid industry code ABC</Message>
</Error>
</Errors>
```

Example: Json, Response

```
{
  "Code": "DF008",
  "Message": "Invalid industry code ABC"
}
```

## 16.2. Submit Inbound Shipment Request

Submit a request to Newegg for:

- Creating a new inbound shipment based on the information that was returned by the Get Inbound Shipment Plan Suggestion.
- Updating existing shipment based on assigned Shipment ID.

### 16.2.1. Resource URL & Information

Resource URL

```
https://api.newegg.com/marketplace/sbnmgmt/inboundshipment/shipmentrequest?sellerid={sellerid}
```

Note: Please make sure your request URL is all in lower case (except for Seller ID) and cannot contain any blank spaces or line breaks.

Parameters

| Name     | Required? | Description                          |
|----------|-----------|--------------------------------------|
| sellerId | Yes       | Your seller ID on Newegg Marketplace |

Resource Information

| HTTP Method | Authentication? | Request Formats | Response Formats | Rate Limited?          |
|-------------|-----------------|-----------------|------------------|------------------------|
| POST        | Required        | XML, Json       | XML, Json        | 100 per min per client |

### 16.2.2. Request Body

Create Inbound Shipment

| Attribute        |               |                     | Required? | Format  | Description   |
|------------------|---------------|---------------------|-----------|---------|---|
| NeweggAPIRequest | OperationType |                     | Yes       | String  | The value is fixed, will always be "SubmitShipmentRequest"  |
|                  | RequestBody   | ActionCode          | Yes       | Integer | Action code:<br>1.Create  |
|                  |               | ShipFromAddress1    | No        | String  | Ship from address1.<br><br>If left blank, will use seller's primary address.  |
|                  |               | ShipFromAddress2    | No        | String  | Ship from address2<br><br>If left blank, will use seller's primary address.   |
|                  |               | ShipFromCity        | No        | String  | Ship from city.<br><br>If left blank, will use seller's primary address.  |
|                  |               | ShipFromState       | No        | String  | Ship from state<br><br>If left blank, will use seller's primary address.  |
|                  |               | ShipFromZipcode     | No        | String  | Ship from zip code<br><br>If left blank, will use seller's primary address.   |
|                  |               | ShipFromCountry     | No        | String  | Ship from country code<br><br>If left blank, will use seller's primary address.   |
|                  |               | ShipFromPhoneNumber | No        | String  | Ship from location contact phone number   |
|                  |               | ShipToWarehouseCode | Yes       | String  | Which Newegg warehouse you want to ship to.<br>Currently available Newegg warehouse:<br>06: Tennessee Bulk Warehouse<br>07: California Small Warehouse<br>08: California Bulk Item Warehouse<br>10: New Jersey Bulk Warehouse<br>14: New Jersey Small Warehouse |

|  |  |             |                     |                |                                   |         |   |
|--|--|-------------|---------------------|----------------|-----------------------------------|---------|---|
|  |  |             | ShippingMethodCode  |                | Yes                               | Integer | Which shipping method you will be using for this shipment?<br>Available values:<br>1: Small Parcel Delivery(Individual boxes: consist of units packed in individual boxes and individually labeled for delivery)<br>2: Less Than Truckload(LTL, Pallets, Shipment at least 150 lbs:shipment combines individual boxes on pallets for delivery)  |
|  |  |             | ShippingCarrierCode |                | Yes                               | Integer | Which shipping carrier you will be using for this shipment?<br><br>If ShippingMethodCode = 1:<br>101: DHL<br>102: FedEx<br>103: UPS<br>104: USPS<br>105: Newegg Partnered Carrier(UPS). For more information, please refer to <a href="#">section 15.2.5: Newegg Partnered Carrier- UPS</a> .<br>99: Other<br><br>If ShippingMethodCode = 2, the only acceptable value is:<br>99. Other |
|  |  |             | OtherCarrierName    |                | Yes if = ShippingCarrierCode = 99 | String  | Provide the shipping carrier name you will be using if ShippingCarrierCode = 99.  |
|  |  | PackageList | Package             | TrackingNumber | No                                | String  | Tracking number in this shipment  |
|  |  |             |                     | PackageWeight  | Yes if ShippingCarrierCode = 105  | Decimal | Package weigh<br>See <a href="#">Shipments Weight and Size Limitations</a> for more details.  |
|  |  |             |                     | PackageLength  | Yes if ShippingCarrierCode = 105  | Decimal | Package length<br>See <a href="#">Shipments Weight and Size Limitations</a> for more details.   |
|  |  |             |                     |                |                                   |         |   |

|  |  |  |  |      |                  |                                  |         |  |
|--|--|--|--|------|------------------|----------------------------------|---------|--|
|  |  |  |  |      | PackageHeight    | Yes if ShippingCarrierCode = 105 | Decimal | Package height<br>See <a href="#">Shipments Weight and Size Limitations</a> for more details.  |
|  |  |  |  |      | PackageWidth     | Yes if ShippingCarrierCode = 105 | Decimal | Package width<br>See <a href="#">Shipments Weight and Size Limitations</a> for more details.   |
|  |  |  |  | Item | sellerPartNumber | Yes                              | String  | Seller part number.  |
|  |  |  |  |      | Quantity         | Yes                              | Integer | Item quantity  |
|  |  |  |  |      | NumberOfPackage  | No                               | Integer | Number of package labels.<br><br>If left blank, will return 1 package label.   |
|  |  |  |  |      | ORM-D            | No                               | Integer | 1: Yes<br>0: No<br><br>If left blank, will treat it as 0.<br><br>ORM-D is a marking for mail or shipping in the United States that identifies other regulated materials for domestic transport only. Packages bearing this mark contain hazardous material in a limited quantity that presents a limited hazard during transportation, due to its form, quantity, and packaging.<br>Please select ORM-D checkbox if applicable.<br>A material safety data sheet must be uploaded for ORM-D items.<br>Examples of ORM-D items:<br>- Aerosol cans<br>- Automotive batteries<br>- Perfumes<br>- Small arms ammunition<br>- Gunpowder (black powder)<br>- Some photographic chemicals<br>- Lighters<br>- Beer<br>- Drain openers |
|  |  |  |  |      |                  |                                  |         |  |

|  |  |  |  |  |         |                     |        |   |
|--|--|--|--|--|---------|---------------------|--------|---|
|  |  |  |  |  | MSDSURL | Yes if<br>ORM-d = 1 | String | <p>Please specify the local path where the Material Safety Data Sheet file located.</p> <p>Enter the URL for this product's Material Safety Data Sheet File. All URLs must be a direct link to the actual file. File must be (pdf, jpg, jpeg, png, doc, docx, xls or xlsx). An alphanumeric string; 2000 characters maximum in length.</p> <p>The maximum file size is 10MB. All files larger than the 10MB limit will fail to process.</p> |
|--|--|--|--|--|---------|---------------------|--------|---|

Example: XML, Request

## XSD

API Schema > SBNMgmt > SubmitInboundShipment > SubmitInboundShipmentRequest\_Create.xsd

```
PUT
https://api.newegg.com/marketplace/sbnmgmt/inboundshipment/shipmentrequest?sellerid={sellerid}
Authorization: 720ddc067f4d115bd544aff46bc75634
SecretKey: 21EC2020-3AEA-1069-A2DD-08002B30309D
Content-Type: application/xml
Accept: application/xml
```

```
<NeweggAPIRequest>
  <OperationType>SubmitShipmentRequest</OperationType>
  <RequestBody>
    <Shipment>
      <ActionCode>1</ActionCode>
      <ShipFromPhoneNumber>123456789</ShipFromPhoneNumber>
      <ShipToWarehouseCode>08</ShipToWarehouseCode>
      <ShippingMethodCode>1</ShippingMethodCode>
      <ShippingCarrierCode>99</ShippingCarrierCode>
      <OtherCarrierName>newegg</OtherCarrierName>
      <PackageList>
        <Package>
          <TrackingNumber>SBNAPI-123456789</TrackingNumber>
          <PackageWeight>10.00</PackageWeight>
          <PackageLength>8.00</PackageLength>
          <PackageHeight>7.00</PackageHeight>
          <PackageWidth>7.00</PackageWidth>
        </Package>
      </PackageList>
    </Shipment>
  </RequestBody>
</NeweggAPIRequest>
```

```

</PackageList>
<ItemList>
  <Item>
    <SellerPartNumber>SS0120130516683100755</SellerPartNumber>
    <Quantity>4</Quantity>
    <NumberOfPackage>2</NumberOfPackage>
    <ORM-D>1</ORM-D>
    <MSDSURL>http://tesipaddress/MSDS/testMSDS.pdf</MSDSURL>
  </Item>
</ItemList>
</Shipment>
</RequestBody>
</NeweggAPIRequest>

```

#### Example: Json, Request

```

PUT
https://api.newegg.com/marketplace/sbnmgmt/inboundshipment/shipmentrequest?sellerid={sellerid}
Authorization: 720ddc067f4d115bd544aff46bc75634
SecretKey: 21EC2020-3AEA-1069-A2DD-08002B30309D
Content-Type: application/json
Accept: application/json
{
  "OperationType": "SubmitShipmentRequest",
  "RequestBody": {
    "Shipment": {
      "ActionCode": 1,
      "ShipFromPhoneNumber": "123456789",
      "ShipFromAddress1": "11708 Rowland St.",
      "ShipFromAddress2": "12708 Rowland St.",
      "ShipFromCity": "NY",
      "ShipFromState": "CA",
      "ShipFromZipcode": "123456",
      "ShipFromCountry": "USA",
      "ShipToWarehouseCode": "14",
      "ShippingMethodCode": 1,
      "ShippingCarrierCode": 105,
      "OtherCarrierName": "SF",
      "PackageList": {
        "Package": [
          {

```

1

### Void Inbound Shipment

| Attribute        |               |          |            | Required? | Format  | Description  |
|------------------|---------------|----------|------------|-----------|---------|--|
| NeweggAPIRequest | OperationType |          |            | Yes       | String  | The value is fixed, will always be “SubmitShipmentRequest” |
|                  | RequestBody   | Shipment | ShipmentID | Yes       | String  | Existing shipment ID.                                      |
|                  |               |          | ActionCode | Yes       | Integer | Action code:<br>2.Void                                     |

## Example: XML, Request

### XSD

API Schema > SBNMgmt > SubmitInboundShipment > SubmitInboundShipmentRequest\_Void.xsd

```
PUT
https://api.newegg.com/marketplace/sbnmgmt/inboundshipment/shipmentrequest?sellerid={sellerid}
Authorization: 720ddc067f4d115bd544aff46bc75634
SecretKey: 21EC2020-3AEA-1069-A2DD-08002B30309D
Content-Type: application/xml
Accept: application/xml

<NeweggAPIRequest>
  <OperationType>SubmitShipmentRequest</OperationType>
  <RequestBody>
    <Shipment>
      <ActionCode>2</ActionCode>
      <ShipmentID>2771551</ShipmentID>
    </Shipment>
  </RequestBody>
</NeweggAPIRequest>
```

## Example: Json, Request

```
{
  "OperationType": "SubmitShipmentRequest",
  "RequestBody": {
    "Shipment": {
      "ActionCode": 2,
      "ShipmentID": 2771551
    }
  }
}
```

## 16.2.3. Response Body

| Attribute |           | Format | Description  |
|-----------|-----------|--------|--|
| New       | IsSuccess | String | Used to identify the operation of Get feed status is successful<br>True or False |



|  |               |               |        |  |
|--|---------------|---------------|--------|--|
|  | OperationType |               | String | Fixed value: SubmitShipmentResponse                |
|  | SellerID      |               | String | Your seller ID                                     |
|  | ResponseBody  | RequestID     | String | The Identifier of a submission                     |
|  |               | RequestDate   | String | Request date.                                      |
|  |               | RequestStatus | String | The status of the request submission.<br>SUBMITTED |

Example: XML, Response

## XSD

API Schema > SBNMgmt > SubmitInboundShipment > SubmitInboundShipmentResponse.xsd

```
<?xml version="1.0" encoding="utf-8"?>
<NeweggAPIResponse>
  <IsSuccess>true</IsSuccess>
  <OperationType>SubmitShipmentResponse</OperationType>
  <SellerID>A006</SellerID>
  <ResponseBody>
    <RequestID>2PQCX3SPZ3QBF</RequestID>
    <RequestDate>06/06/2013 10:21:00</RequestDate>
    <RequestStatus>SUBMITTED</RequestStatus>
  </ResponseBody>
</NeweggAPIResponse>
```

Example: Json, Response

```
{
  "IsSuccess": true,
  "OperationType": "SubmitShipmentResponse",
  "SellerID": "A006",
  "ResponseBody": {
    "RequestID": "Z20TIV1AVVBJ",
    "RequestDate": "07/11/2013 17:24:46",
    "RequestStatus": "SUBMITTED"
  }
}
```

## 16.2.4. Request Failure Errors

For common HTTP error responses, please refer to [Common Error Responses](#)

| Error Code | Description   |
|------------|---|
| SBN001     | Delivery to the Newegg warehouse: {ShipToWarehouseCode} of Seller Part # {SellerPart#} is not available. Please submit a Get Inbound Shipment Plan request to receive the information of available option(s).   |
| SBN002     | Invalid Seller Part # :{sellerpart#}.   |
| SBN003     | Seller Part # :{sellerpart#} is marked as Shipped by Seller now, please convert this item to Shipped by Newegg and try again.   |
| SBN004     | Invalid Shipment ID:{ShipmentID}  |
| SBN005     | Cannot void Shipment: [ShipmentID]. Shipment using Newegg Partnered Carrier service cannot be void 48 hours after pre-paid shipping label created.  |
| SBN006     | Cannot void Shipment: [ShipmentID]. Shipment cannot be void because it is marked as [Received or Partially Received or Manually closed or Voided]   |
| SBN007     | The field: [PackageWeight or PackageLength or PackageHeight or PackageWidth ] is required when using Newegg Partnered Carrier service (ShippingCarrierCode:105). For more detail, please review Newegg API Development Guide, SBN section.                      |
| SBN008     | The value in the field: PackageWeight cannot exceed 150 lbs. (70 kg) when using Newegg Partnered Carrier service (ShippingCarrierCode:105). For more detail, please review Newegg API Development Guide, SBN section.   |
| SBN009     | The value in the field: PackageLength cannot exceed 108 inches (270 cm) when using Newegg Partnered Carrier service (ShippingCarrierCode:105). For more detail, please review Newegg API Development Guide, SBN section.  |
| SBN010     | Package size cannot exceed 165 inches (419 cm) in (Package Length + 2x Package Width + 2x Package Height) when using Newegg Partnered Carrier service (ShippingCarrierCode:105). For more detail, please review Newegg API Development Guide, SBN section.      |
| SBN011     | The field: OtherCarrierName is required when Shipping Carrier is Other (ShippingCarrierCode: 99). For more detail, please review Newegg API Development Guide, SBN section.   |
| SBN012     | The value in the field of ShippingCarrier can only be Other (ShippingCarrierCode: 99) when the ShippingMethodCode= 2. For more detail, please review Newegg API Development Guide, SBN section.   |
| SBN013     | Newegg Partnered Carrier service (ShippingCarrierCode: 105) is not available for international sellers.   |
| SBN014     | Package Dimension Weight cannot exceed 150 lbs.(70kg) in (Package Length x Package Width x Package Height/166) when using Newegg Partnered Carrier service (ShippingCarrierCode:105). For more detail, please review Newegg API Development Guide, SBN section. |
| SBN015     | The field:[MSDSURL] is required when ORM-D = 1. For more detail, please contact datafeeds@newegg.com.   |

#### Example: XML, Response

```
<?xml version="1.0" encoding="utf-8"?>
<Errors>
  <Error>
    <Code>DF008</Code>
    <Message>Invalid industry code ABC</Message>
  </Error>
```

```
</Errors>
```

Example: Json, Response

```
{
  "Code": "DF008",
  "Message": "Invalid industry code ABC"
}
```

### 16.2.5. Newegg Partnered Carrier- UPS

Newegg partnered carriers offer deeply discounted rates, and the cost is billed to your account as an “SBN Inbound Fee”. We will provide a shipping label that you can print and use with our partnered carriers. The rates apply to shipments originating from the continental 50 U.S. states only (does not include Puerto Rico or APO/FPO addressed). Please note this service is currently not available for International Sellers.

#### Shipment Measurement Guidelines

- **Shipments Weight and Size Limitations.\***

- Packages can be up to 150 lbs. (70 kg).
- Packages can be up to 165 inches (419 cm) in (Length + 2x Width + 2x Height).
- Packages can be up to 108 inches (270 cm) in Length.

\*Packages with a large size-to-weight ratio require special pricing and dimensional weight calculations.

Example: A box measuring 34" x 34" x 34" exceeds the maximum dimensions. The length (34") plus 2x width (2 x 34") and 2x height (2 x 34") equals 170".

- **Large Package**

If packages Length plus 2x Width plus 2x Height exceeds 130 inches (330 cm), UPS applies a Large Package Surcharge.

Example: A box measuring 36" x 26" x 26" the length (36") plus 2x width (2 x 26") and 2x height (2 x 26") equals 140".

UPS will accept the box, but they may apply a Large Package Surcharge.

- **Dimensional Weight**

If a package's volume is more than 5,184 cubic inches (3 cubic feet), UPS compares the dimensional weight (cubic inches divided by 166) with the actual weight. If the dimensional weight is greater than actual weight, UPS uses the package's dimensional weight as the billable weight.

Example: A package measuring 26" x 16" x 16" has a volume of 6,656 cubic inches. The dimensional weight equals 6,656 divided by 166 or 41 lbs. If the package's actual weight is 24 lbs., the dimensional weight may be used for the billable weight.

- **Billable Weight**

For large packages, UPS determines the billable weight by taking the package dimensions into account. For large packages, if the dimensional weight is greater than the actual weight, UPS may use the dimensional weight instead of the actual weight.

## 16.3. Get Inbound Shipment Status Request

Get the status of specified inbound shipment.

### 16.3.1. Resource URL & Information

Resource URL

```
https://api.newegg.com/marketplace/sbnmgmt/inboundshipment/shipmentstatus?sellerid={sellerid}
```

Note: Please make sure your request URL is all in lower case (except for Seller ID) and cannot contain any blank spaces or line breaks.

Parameters

| Name     | Required? | Description                          |
|----------|-----------|--------------------------------------|
| sellerId | Yes       | Your seller ID on Newegg Marketplace |

Resource Information

| HTTP Method | Authentication? | Request Formats | Response Formats | Rate Limited?           |
|-------------|-----------------|-----------------|------------------|-------------------------|
| PUT         | Required        | XML, Json       | XML, Json        | 1000 per min per client |

### 16.3.2. Request Body

| Attribute        |               |                  |               | Required? | Format | Description   |  |
|------------------|---------------|------------------|---------------|-----------|--------|---|--|
| NeweggAPIRequest | OperationType |                  |               | Yes       | String | The value is fixed, will always be “GetShipmentStatusRequest” |  |
|                  | RequestBody   | GetRequestStatus | RequestIDList | RequestID | No     | String  | The Identifier of a submission. Other condition will be ignored if Request ID has been specified.                |
|                  |               |                  | ActionCode    |           | No     | Integer   | Available values for action code:<br>0: All(Default)<br>1: Create<br>2: Void                                     |
|                  |               |                  | MaxCount      |           | No     | Integer   | The maximum return records. Default is 100. If you specified over than 100, the system still return 100 records. |

|  |  |  |                 |    |          |   |
|--|--|--|-----------------|----|----------|---|
|  |  |  | RequestStatus   | No | String   | The status of the submitted request.<br>Available values:<br>ALL (Default)<br>SUBMITTED<br>IN_PROGRESS<br>FINISHED<br>CANCELLED |
|  |  |  | RequestDateFrom | No | DateTime | Search by request date range. (Pacific Standard Time)<br>Please refer to the Acceptable Date Format                             |
|  |  |  | RequestDateTo   | No | DateTime | Search by request date range. (Pacific Standard Time)<br>Please refer to the Acceptable Date Format                             |

Example: XML, Request

## XSD

API Schema > SBNMgmt > GetInboundShipmentStatus > GetShipmentStatusRequest.xsd

```
PUT https://api.newegg.com/marketplace/sbnmgmt/inboundshipment/shipmentstatus?sellerid={sellerid}
Authorization: 720ddc067f4d115bd544aff46bc75634
SecretKey: 21EC2020-3AEA-1069-A2DD-08002B30309D
Content-Type: application/xml
Accept: application/xml
```

```
<NeweggAPIRequest>
  <OperationType>GetShipmentStatusRequest</OperationType>
  <RequestBody>
    <GetRequestStatus>
      <RequestIDList>
        <RequestID>22AZLF9YXKT7S</RequestID>
      </RequestIDList>
      <ActionCode>1</ActionCode>
      <MaxCount>100</MaxCount>
      <RequestStatus>ALL</RequestStatus>
      <RequestDateFrom/>
      <RequestDateTo/>
    </GetRequestStatus>
  </RequestBody>
</NeweggAPIRequest>
```

Example: Json, Request

```

PUT https://api.newegg.com/marketplace/sbnmgmt/inboundshipment/shipmentstatus?sellerid={sellerid}
Authorization: 720ddc067f4d115bd544aff46bc75634
SecretKey: 21EC2020-3AEA-1069-A2DD-08002B30309D
Content-Type: application/json
Accept: application/json

{
  "OperationType": "GetShipmentStatusRequest",
  "RequestBody": {
    "GetRequestStatus": {
      "RequestIDList": {
        "RequestID": [
          "22AZLF9YXKT7S"
        ]
      },
      "ActionCode": 1,
      "MaxCount": 100,
      "RequestStatus": "ALL",
      "RequestDateFrom": "2013-5-4",
      "RequestDateTo": "2013-8-4"
    }
  }
}

```

### 16.3.3. Response Body

| Attribute         |               |              |              |             | Format  | Description  |
|-------------------|---------------|--------------|--------------|-------------|---------|--|
| NeweggAPIResponse | IsSuccess     |              |              |             | String  | Used to identify the operation of Get feed status is successful<br>True or False |
|                   | OperationType |              |              |             | String  | Fixed value: GetShipmentStatusResponse   |
|                   | SellerID      |              |              |             | String  | Your seller ID   |
|                   | ResponseBody  | ResponseList | ResponseInfo | RequestId   | String  | The Identifier of a submission   |
|                   |               |              |              | ActionCode  | Integer | Available values for the action code:<br>1: Create<br>2: Void                    |
|                   |               |              |              | RequestDate | String  | The date when the feed was submitted. (Pacific Standard Time)                    |

|  |  |  |  |               |        |  |
|--|--|--|--|---------------|--------|--|
|  |  |  |  | RequestStatus | String | Available values for the status of the feed submission.<br>SUBMITTED<br>IN_PROGRESS<br>FINISHED<br>CANCELLED |
|  |  |  |  | Memo          | String | Detailed error information   |

Example: XML, Response

## XSD

API Schema > SBNMgmt > GetInboundShipmentStatus > GetShipmentStatusResponse.xsd

```
<?xml version="1.0" encoding="utf-8"?>
<NeweggAPIResponse>
  <IsSuccess>true</IsSuccess>
  <SellerID>A006</SellerID>
  <OperationType>GetShipmentStatusResponse</OperationType>
  <ResponseBody>
    <ResponseList>
      <ResponseInfo>
        <RequestId>22AZLF9YXKT7S</RequestId>
        <ActionCode>1</ActionCode>
        <RequestDate>07/11/2013 16:39:30</RequestDate>
        <RequestStatus>IN_PROGRESS</RequestStatus>
      </ResponseInfo>
    </ResponseList>
  </ResponseBody>
</NeweggAPIResponse>
```

Example: Json, Response

```
{
  "IsSuccess": true,
  "SellerID": "A006",
  "OperationType": "GetShipmentStatusResponse",
  "ResponseBody": {
    "ResponseList": [
      {
        "RequestId": "22AZLF9YXKT7S",
        "ActionCode": 1,
```

```
    "RequestDate": "07/11/2013 16:39:30",
    "RequestStatus": "IN_PROGRESS"
  }
]
}
}
```

### 16.3.4. Request Failure Errors

For common HTTP error responses, please refer to [Common Error Responses](#)

## 16.4. Get Inbound Shipment Request Result

Get the processing result of a specified inbound shipment request.

### 16.4.1. Resource URL & Information

#### Resource URL

```
https://api.newegg.com/marketplace/sbnmgmt/inboundshipment/shipmentresult/{requestid}?sellerid={sellerid}
```

Note: Please make sure your request URL is all in lower case (except for Seller ID) and cannot contain any blank spaces or line breaks.

#### Parameters

| Name        | Required? | Description                          |
|-------------|-----------|--------------------------------------|
| sellerid    | Yes       | Your seller ID on Newegg Marketplace |
| {requestid} | Yes       | Request ID                           |

#### Resource Information

| HTTP Method | Authentication? | Request Formats | Response Formats | Rate Limited?          |
|-------------|-----------------|-----------------|------------------|------------------------|
| GET         | Required        | XML, Json       | XML, Json        | 100 per min per client |

### 16.4.2. Request Body

Example: XML, Request

```
GET
https://api.newegg.com/marketplace/sbnmgmt/inboundshipment/shipmentresult/{requestid}?sellerid={sellerid}
```



```
Authorization: 720ddc067f4d115bd544aff46bc75634
SecretKey: 21EC2020-3AEA-1069-A2DD-08002B30309D
Content-Type: application/xml
Accept: application/xml
```

Example: Json, Request

```
GET
https://api.newegg.com/marketplace/sbnmgmt/inboundshipment/shipmentresult/{requestid}?sellerid={sellerid}
Authorization: 720ddc067f4d115bd544aff46bc75634
SecretKey: 21EC2020-3AEA-1069-A2DD-08002B30309D
Content-Type: application/json
Accept: application/json
```

### 16.4.3. Response Body

For the new shipment creation, once your request has been created successfully, we will return the ShipmentID and Newegg supported label files for your downloading.

Item Label Sample:



Package Label Sample:

**Item#: 9SIA0060S01359**



\* 9 S I A 0 0 6 0 S 0 1 3 5 9 \*

**ShipmentID(PO#): 2740139**



\* 2 7 4 0 1 3 9 \*

**1 of 3,2**

**Item#: 9SIA0060S01359**



\* 9 S I A 0 0 6 0 S 0 1 3 5 9 \*

**ShipmentID(PO#): 2740139**



\* 2 7 4 0 1 3 9 \*

**2 of 3,2**

**Item#: 9SIA0060S01359**



\* 9 S I A 0 0 6 0 S 0 1 3 5 9 \*

**ShipmentID(PO#): 2740139**



\* 2 7 4 0 1 3 9 \*

**3 of 3,2**

**Item#: 9SIA0060HS1204**



\* 9 S I A 0 0 6 0 H S 1 2 0 4 \*

**ShipmentID(PO#): 2740139**



\* 2 7 4 0 1 3 9 \*

**4 of 3,2**

**Item#: 9SIA0060HS1204**



\* 9 S I A 0 0 6 0 H S 1 2 0 4 \*

**ShipmentID(PO#): 2740139**



\* 2 7 4 0 1 3 9 \*

**5 of 3,2**

Shipping Label Sample (Only available when Shipping carrier = [Newegg Partnered Carrier \(UPS\)](#)):

|  |       |        |
|--|-------|--------|
| GOVACURR.COM<br>7035464930<br>14500 G LEE RD.<br>CHANTILLY VA 20151  | 5 LBS | 1 OF 1 |
| SHIP TO:<br>SBN RECEIVING<br>NEWEGG INC<br>17708 ROWLAND ST.<br>CITY OF INDUSTRY CA 91748  |       |        |
| <div>  <div> CA 917 9-09<br/>  </div> </div> |       |        |
| UPS GROUND<br>TRACKING #: 1Z A81 400 03 9213 1275  |       |        |
|   |       |        |
| BILLING: P/P   |       |        |
| Reference No.1: ShipmentID(PO#)-2766094<br>Reference No.2: Pkg#-1<br><small>NCL 13.07.15    N445 36.06.03/2013</small>        |       |        |

Packing List Label Sample:

Ship To: 45 Patrick Ave., Dock 9-17  
Edison NJ 08837

Ship From: GoVacuum.com  
14500-G Lee Rd.  
Chantilly VA 20151

NeweggPartneredCarrier(UPS)

Received By:  
Print Name:

Released By:

NeweggAPIResponse

|  |  |               |              |       |                  |                |  |
|--|--|---------------|--------------|-------|------------------|----------------|--|
|  |  | RequestDate   |              |       | String           | Request date   |  |
|  |  | ProcessedDate |              |       | String           | Processed date |  |
|  |  | RequestStatus |              |       | String           | Request Status |  |
|  |  | Shipment      | ShipmentID   |       |                  | String         | Shipment ID  |
|  |  |               | LabelURLList | Label | LabelType        | String         | Label types:<br>ItemLabel<br>PackageLabel<br>ShippingLabel<br>PackingListLabel |
|  |  |               |              |       | LabelURL         | String         | Downloading URL  |
|  |  |               | ErrorList    | Error | ErrorDescription | String         | Error description  |

Example: XML, Response

## XSD

API Schema > SBNMgmt > GetInboundShipmentResult > GetInboundShipmentResultResponse.xsd

```
<?xml version="1.0" encoding="utf-8"?>
<NeweggAPIResponse>
  <IsSuccess>true</IsSuccess>
  <OperationType>GetShipmentResultResponse</OperationType>
  <SellerID>A006</SellerID>
  <ResponseBody>
    <RequestID>21VS8NZ4D1RU9</RequestID>
    <RequestDate>07/14/2013 22:41:25</RequestDate>
    <ProcessedDate>07/14/2013 22:42:40</ProcessedDate>
    <RequestStatus>FINISHED</RequestStatus>
    <Shipment>
      <ShipmentID>2768782</ShipmentID>
      <LabelURLList>
        <Label>
          <LabelType>ItemLabel</LabelType>
          <LabelUrl>ftp://API-kisRuBid:aa8ke7h8@ftp03.newegg.com/fff5267a-b688-4705-a676-6b17e910454a.pdf</LabelUrl>
        </Label>
        <Label>
```

```

        <LabelType>PackageLabel</LabelType>
        <LabelUrl>ftp://API-kisRuBid:aa8ke7h8@ftp03.newegg.com/ac2ec547-4492-41c0-80fa-
cbcbd2e5a393.pdf</LabelUrl>
    </Label>
    <Label>
        <LabelType>PackingListLabel</LabelType>
        <LabelUrl>ftp://API-kisRuBid:aa8ke7h8@ftp03.newegg.com/d5dd197a-5e4a-410d-bc12-
98841ea84623.pdf</LabelUrl>
    </Label>
    <Label>
        <LabelType>ShippingLabel</LabelType>
        <LabelUrl>ftp://API-kisRuBid:aa8ke7h8@ftp03.newegg.com/063d7c3a-0ed3-4b5f-adb7-
f21ba46e2d4f.pdf</LabelUrl>
    </Label>
</LabelURLList>
<ErrorList></ErrorList>
</Shipment>
</ResponseBody>
</NeweggAPIResponse>

```

#### Example: Json, Response

```

{
  "IsSuccess": "true",
  "OperationType": "GetShipmentResultResponse",
  "SellerID": "A006",
  "ResponseBody": {
    "RequestID": "21VS8NZ4D1RU9",
    "RequestDate": "07/14/2013 22:41:25",
    "ProcessedDate": "07/14/2013 22:42:40",
    "RequestStatus": "FINISHED",
    "Shipment": {
      "ShipmentID": 2768782,
      "Label": [
        {
          "LabelType": "ItemLabel",
          "LabelUrl": "ftp://API-kisRuBid:aa8ke7h8@ftp03.newegg.com/fff5267a-b688-4705-a676-
6b17e910454a.pdf"
        },
        {
          "LabelType": "PackageLabel",

```

```

        "LabelUrl": "ftp://API-kisRuBid:aa8ke7h8@ftp03.newegg.com/ac2ec547-4492-41c0-80fa-cbc
        bcd2e5a393.pdf"
      },
      {
        "LabelType": "PackingListLabel",
        "LabelUrl": "ftp://API-kisRuBid:aa8ke7h8@ftp03.newegg.com/d5dd197a-5e4a-410d-bc12-
        98841ea84623.pdf"
      },
      {
        "LabelType": "ShippingLabel",
        "LabelUrl": "ftp://API-kisRuBid:aa8ke7h8@ftp03.newegg.com/063d7c3a-0ed3-4b5f-adb7-
        f21ba46e2d4f.pdf"
      }
    ]
  }
}

```

#### 16.4.4. Request Failure Errors

For common HTTP error responses, please refer to [Common Error Responses](#)

### 16.5. Get Inbound Shipment List

Get the inbound shipment list of a specified Shipment ID or certain time period.

#### 16.5.1. Resource URL & Information

Resource URL

```
https://api.newegg.com/marketplace/sbngmt/inboundshipment/shipmentlist?sellerid={sellerid}
```

Note: Please make sure your request URL is all in lower case (except for Seller ID) and cannot contain any blank spaces or line breaks.

Parameters

| Name     | Required? | Description                          |
|----------|-----------|--------------------------------------|
| sellerid | Yes       | Your seller ID on Newegg Marketplace |

Resource Information

| HTTP Method | Authentication? | Request Formats | Response Formats | Rate Limited?           |
|-------------|-----------------|-----------------|------------------|-------------------------|
| PUT         | Required        | XML, Json       | XML, Json        | 1000 per min per client |

## 16.5.2. Request Body

| Attribute        |                    |           | Required? | Format  | Description   |
|------------------|--------------------|-----------|-----------|---------|---|
| NeweggAPIRequest | OperationType      |           | Yes       | String  | The value is fixed, will always be "GetShipmentListRequest"   |
|                  | PageInfo           | PageIndex | Yes       | Integer | Current page index. Default is 1.   |
|                  |                    | PageSize  | Yes       | Integer | How many records in a page. (Max is 100 per page)   |
|                  | KeywordsType       |           | No        | Integer | 0. All (Default)<br>1. Shipment ID<br>2. Newegg Item Number<br>3. Seller Part Number  |
|                  | KeywordsValue      |           | No        | String  | The keywords value of the specified type  |
|                  | Status             |           | No        | Integer | 0. All (Default)<br>1. Preparing<br>2. Shipped<br>3. Received<br>4. Partially Received<br>5. Manually closed<br>6. Voided   |
|                  | LastUpdateDateFrom |           | No        | String  | Get all shipments whose last update date starts from this date.<br>(Pacific Standard Time)<br>Please refer to the Acceptable Date Format<br><br>Please note if both LastUpdateDateFrom and LastUpdateDateTo are empty, will use last 30 days instead. |
|                  | LastUpdateDateTo   |           | No        | String  | Get all shipments whose last update date ends from this date (Include this day).<br>(Pacific Standard Time)<br>Please refer to the Acceptable Date Format   |

Example: XML, Request



## XSD

API Schema > SBNMgmt > GetInboundShipmentList > GetShipmentListRequest.xsd

```
PUT https://api.newegg.com/marketplace/sbnmgmt/inboundshipment/shipmentlist?sellerid={sellerid}
Authorization: 720ddc067f4d115bd544aff46bc75634
SecretKey: 21EC2020-3AEA-1069-A2DD-08002B30309D
Content-Type: application/xml
Accept: application/xml

<NeweggAPIRequest>
  <OperationType>GetShipmentListRequest</OperationType>
  <RequestBody>
    <PageInfo>
      <PageIndex>1</PageIndex>
      <PageSize>10</PageSize>
    </PageInfo>
    <KeywordsType>1</KeywordsType>
    <KeywordsValue>2740139</KeywordsValue>
    <Status>0</Status>
    <LastUpdateDateFrom>06/01/2013</LastUpdateDateFrom>
    <LastUpdateDateTo>06/07/2013</LastUpdateDateTo>
  </RequestBody>
</NeweggAPIRequest>
```

## Example: Json, Request

```
GET https://api.newegg.com/marketplace/sbnmgmt/inboundshipment/shipmentlist?sellerid={sellerid}
Authorization: 720ddc067f4d115bd544aff46bc75634
SecretKey: 21EC2020-3AEA-1069-A2DD-08002B30309D
Content-Type: application/json
Accept: application/json

{
  "OperationType": "GetShipmentListRequest",
  "RequestBody": {
    "PageInfo": {
      "PageIndex": 1,
      "PageSize": 10
    },
    "KeywordsType": 1,
```

```

    "KeywordsValue": "2740139",
    "Status": 0,
    "LastUpdateDateFrom": "01/01/2013",
    "LastUpdateDateTo": "07/07/2013"
  }
}

```

### 16.5.3. Response Body

| Attribute         |               |              |          | Format       | Description   |
|-------------------|---------------|--------------|----------|--------------|---|
| NeweggAPIResponse | IsSuccess     |              |          | String       | Used to identify the operation of Get feed status is successful<br>True or False  |
|                   | OperationType |              |          | String       | Fixed value: GetShipmentListResponse  |
|                   | SellerID      |              |          | String       | Your seller ID  |
|                   | ResponseBody  | ShipmentList | Shipment | ShipmentID   | Shipment ID   |
|                   |               |              |          | Status       | Shipment's status:<br><br>Creating – shipment is creating at backend. (I'm going to remove)<br>Preparing – user can work on shipment.<br>Ready to ship – shipment is ready to ship.<br>Shipped – shipment has been shipped out.<br>Partially Received – warehouse received a part of shipment.<br>Received – warehouse received whole shipment already.<br>Void – shipment has been voided.<br>Manually closed – shipment is manually closed which is over 3 month and still no received. |
|                   |               |              |          | CreateDate   | Shipment create date  |
|                   |               |              |          | LastEditDate | Last edit date  |
|                   |               |              |          | ShipFrom     | Ship from name. Default value: seller's store name.   |

|  |  |  |  |                     |         |   |
|--|--|--|--|---------------------|---------|---|
|  |  |  |  | ShipToWarehouseCode | String  | Ship to warehouse code<br>Currently available Newegg warehouse code in united states:<br>06. -Tennessee Bulk Warehouse<br>07. -California Small Warehouse<br>08. -California Bulk Item Warehouse<br>10. -New Jersey Bulk Warehouse<br>14. -New Jersey Small Warehouse   |
|  |  |  |  | ShipToAddress1      | String  | Ship to address 1   |
|  |  |  |  | ShipToAddress2      | String  | Ship to address 2   |
|  |  |  |  | ShipToCityName      | String  | Ship to city name   |
|  |  |  |  | ShipToStateCode     | String  | Ship to state code. Example: CA -> California   |
|  |  |  |  | ShipToZipCode       | String  | Ship to zip code  |
|  |  |  |  | ShipToCountryCode   | String  | Ship to country code  |
|  |  |  |  | ShippingMethodCode  | Integer | The shipping method you specified for this shipment.<br><br>1.Small Parcel Delivery (Individual boxes: consist of units packed in individual boxes and individually labeled for delivery)<br>2.Less Than Truckload (LTL, Pallets, Shipment at least 150 lbs:shipment combines individual boxes on pallets for delivery) |
|  |  |  |  | ShippingCarrierCode | Integer | The shipping carrier you used for this shipment.<br><br>If ShippingMethodCode = 1:<br>101.DHL<br>102.FedEx<br>103.UPS<br>104.USPS<br>105. <a href="#">Newegg Partnered Carrier(UPS)</a><br>99.Other<br><br>If ShippingMethodCode = 2:<br>99.Other   |
|  |  |  |  | OtherCarrierName    | String  | The shipping carrier name you provided if ShippingCarrierCode = 99.   |
|  |  |  |  | PackageList         | Package | TrackingNumber  |
|  |  |  |  |                     |         | PackageWeight   |
|  |  |  |  |                     |         | PackageLength   |

|  |  |  |  |          |      |                  |         |                           |
|--|--|--|--|----------|------|------------------|---------|---------------------------|
|  |  |  |  |          |      | PackageHeight    | Decimal | Package height            |
|  |  |  |  |          |      | PackageWidth     | Decimal | Package width             |
|  |  |  |  | ItemList | Item | SellerPartNumber | String  | Seller part number        |
|  |  |  |  |          |      | Quantity         | Integer | Item quantity             |
|  |  |  |  |          |      | NumberofPackage  | Integer | Number of package labels. |

Example: XML, Response

## XSD

API Schema > SBNMgmt > GetInboundShipmentList > GetShipmentListResponse.xsd

```
<?xml version="1.0" encoding="utf-8"?>
<NeweggAPIResponse>
  <IsSuccess>true</IsSuccess>
  <OperationType>GetShipmentListResponse</OperationType>
  <SellerID>A006</SellerID>
  <ResponseBody>
    <ShipmentList>
      <Shipment>
        <ShipmentID>2740139</ShipmentID>
        <Status>Ready to ship</Status>
        <CreateDate>06/06/2013 17:02:31</CreateDate>
        <LastEditDate>06/07/2013 11:31:00</LastEditDate>
        <ShipFrom>Test_MKTPLS'K_</ShipFrom>
        <ShipToWarehouseCode>14</ShipToWarehouseCode>
        <ShipToAddress1>45 Patrick Ave., Dock 9-17</ShipToAddress1>
        <ShipToCityName>Edison</ShipToCityName>
        <ShipToStateCode>NJ</ShipToStateCode>
        <ShipToZipCode>08837</ShipToZipCode>
        <ShipToCountryCode>USA</ShipToCountryCode>
        <ShippingMethodCode>1</ShippingMethodCode>
        <ShippingCarrierCode>99</ShippingCarrierCode>
        <OtherCarrierName>1</OtherCarrierName>
        <PackageList>
          <Package>
            <TrackingNumber>1</TrackingNumber>
            <PackageWeight>0</PackageWeight>
            <PackageLength>0</PackageLength>
```

```

        <PackageHeight>0</PackageHeight>
        <PackageWidth>0</PackageWidth>
    </Package>
</PackageList>
<ItemList>
    <Item>
        <SellerPartNumber>Ss0120121228065937386</SellerPartNumber>
        <Quantity>36</Quantity>
        <NumberofPackage>2</NumberofPackage>
    </Item>
    <Item>
        <SellerPartNumber>SS0120130516683100755</SellerPartNumber>
        <Quantity>9</Quantity>
        <NumberofPackage>3</NumberofPackage>
    </Item>
</ItemList>
</Shipment>
</ShipmentList>
</ResponseBody>
</NeweggAPIResponse>

```

#### Example: Json, Response

```

{
  "IsSuccess": true,
  "OperationType": "GetShipmentListResponse",
  "SellerID": "A006",
  "ResponseBody": {
    "ShipmentList": [
      {
        "ShipmentID": "2740139",
        "Status": "Ready to ship",
        "CreateDate": "06/06/2013 17:02:31",
        "LastEditDate": "06/07/2013 11:31:00",
        "ShipFrom": "Test_MKTPLS'K_",
        "ShipToWarehouseCode": "14",
        "ShipToAddress1": "45 Patrick Ave., Dock 9-17",
        "ShipToCityName": "Edison",
        "ShipToStateCode": "NJ",
        "ShipToZipCode": "08837",
        "ShipToCountryCode": "USA",

```

```

    "ShippingMethodCode": 0,
    "ShippingCarrierCode": 99,
    "OtherCarrierName": "1",
    "PackageList": [
      {
        "TrackingNumber": "1",
        "PackageWeight": 0.0,
        "PackageLength": 0.0,
        "PackageHeight": 0.0,
        "PackageWidth": 0.0
      }
    ],
    "ItemList": [
      {
        "SellerPartNumber": "Ss0120121228065937386",
        "Quantity": 36,
        "NumberofPackage": 2
      },
      {
        "SellerPartNumber": "SS0120130516683100755",
        "Quantity": 9,
        "NumberofPackage": 3
      }
    ]
  }
]
}
}

```

#### 16.5.4. Request Failure Errors

For common HTTP error responses, please refer to [Common Error Responses](#)

### 16.6. Get Warehouse List

Get the available information of Newegg's warehouses.

## Resource URL & Information

### Resource URL

`https://api.newegg.com/marketplace/sbnmgmt/inboundshipment/warehouse?sellerid={sellerid}`

Note: Please make sure your request URL is all in lower case (except for Seller ID) and cannot contain any blank spaces or line breaks.

### Parameters

| Name     | Required? | Description                          |
|----------|-----------|--------------------------------------|
| sellerid | Yes       | Your seller ID on Newegg Marketplace |

### Resource Information

| HTTP Method | Authentication? | Request Formats | Response Formats | Rate Limited?           |
|-------------|-----------------|-----------------|------------------|-------------------------|
| PUT         | Required        | XML, Json       | XML, Json        | 1000 per min per client |

## Request Body

| Attribute        |               | Required? | Format | Description   |
|------------------|---------------|-----------|--------|---|
| NeweggAPIRequest | OperationType | Yes       | String | The value is fixed, will always be "GetWarehouseRequest"  |
|                  | RequestBody   | No        | String | The warehouse code<br><br>Currently available Newegg warehouse code in united states:<br>06. -Tennessee Bulk Warehouse<br>07. -California Small Warehouse<br>08. -California Bulk Item Warehouse<br>10. -New Jersey Bulk Warehouse<br>14. -New Jersey Small Warehouse |

Example: XML, Request

### XSD

API Schema > SBNMgmt > GetWarehouseList > GetWarehouseListRequest.xsd

```
PUT https://api.newegg.com/marketplace/sbnmgmt/inboundshipment/warehouse?sellerid={sellerid}
Authorization: 720ddc067f4d115bd544aff46bc75634
SecretKey: 21EC2020-3AEA-1069-A2DD-08002B30309D
Content-Type: application/xml
Accept: application/xml

<NeweggAPIRequest>
```

```

<OperationType>GetWarehouseRequest</OperationType>
<RequestBody>
  <WarehouseCode>10</WarehouseCode>
</RequestBody>
</NeweggAPIRequest>

```

#### Example: Json, Request

```

GET https://api.newegg.com/marketplace/sbnmgmt/inboundshipment/shipmentlist?sellerid={sellerid}
Authorization: 720ddc067f4d115bd544aff46bc75634
SecretKey: 21EC2020-3AEA-1069-A2DD-08002B30309D
Content-Type: application/json
Accept: application/json
{
  "OperationType": "GetWarehouseRequest",
  "RequestBody": {
    "WarehouseCode": "10"
  }
}

```

## Response Body

| Attribute         |               |               |           | Format        | Description   |
|-------------------|---------------|---------------|-----------|---------------|---|
| NeweggAPIResponse | IsSuccess     |               |           | String        | Used to identify the operation of Get feed status is successful<br>True or False  |
|                   | OperationType |               |           | String        | The value is fixed, will always be "GetWarehouseResponse "  |
|                   | SellerID      |               |           | String        | Your seller ID  |
|                   | ResponseBody  | WarehouseList | Warehouse | WarehouseCode | String<br>Available Newegg warehouses:<br><br>Currently available Newegg warehouse code in united states:<br>06. -Tennessee Bulk Warehouse<br>07. -California Small Warehouse<br>08. -California Bulk Item Warehouse<br>10. -New Jersey Bulk Warehouse<br>14. -New Jersey Small Warehouse |



|  |  |  |  |                   |         |  |
|--|--|--|--|-------------------|---------|--|
|  |  |  |  | AllowBulkItem     | Integer | This indicates this warehouse accepts bulk item.<br>0 – No<br>1 - Yes  |
|  |  |  |  | AllowSmallItem    | Integer | This indicates this warehouse accepts small item.<br>0 – No<br>1 - Yes |
|  |  |  |  | ShipToAddress1    | String  | The ship to address1 of Newegg's warehouse                             |
|  |  |  |  | ShipToAddress2    | String  | The ship to address2 of Newegg's warehouse                             |
|  |  |  |  | ShipToCityName    | String  | The ship to city name of Newegg's warehouse                            |
|  |  |  |  | ShipToStateCode   | String  | The ship to state code of Newegg's warehouse                           |
|  |  |  |  | ShipToZipCode     | String  | The zip code of Newegg's warehouse                                     |
|  |  |  |  | ShipToCountryCode | String  | The country code of Newegg's warehouse                                 |

Example: XML, Response

## XSD

API Schema > SBNMgmt > GetWarehouseList > GetWarehouseListResponse.xsd

```
<?xml version="1.0" encoding="utf-8"?>
<NeweggAPIResponse>
  <IsSuccess>true</IsSuccess>
  <OperationType>GetWarehouseResponse</OperationType>
  <SellerID>A006</SellerID>
  <ResponseBody>
    <WarehouseList>
      <Warehouse>
        <WarehouseCode>10</WarehouseCode>
        <AllowBulkItem>0</AllowBulkItem>
        <AllowSmallItem>1</AllowSmallItem>
        <ShipToAddress1><![CDATA[4995 Citation Dr Suite 101,Dock 1-10]]></ShipToAddress1>
        <ShipToCityName>Memphis</ShipToCityName>
        <ShipToStateCode>TN</ShipToStateCode>
        <ShipToZipCode>38118</ShipToZipCode>
        <ShipToCountryCode>USA</ShipToCountryCode>
      </Warehouse>
    </WarehouseList>
  </ResponseBody>
</NeweggAPIResponse>
```

#### Example: Json, Response

```
{
  "IsSuccess": true,
  "OperationType": "GetWarehouseResponse",
  "SellerID": "A006",
  "ResponseBody": {
    "WarehouseList": [
      {
        "WarehouseCode": "10",
        "AllowBulkItem": 0,
        "AllowSmallItem": 1,
        "ShipToAddress1": "4995 Citation Dr Suite 101,Dock 1-10",
        "ShipToCityName": "Memphis",
        "ShipToStateCode": "TN",
        "ShipToZipCode": "38118",
        "ShipToCountryCode": "USA"
      }
    ]
  }
}
```

## Request Failure Errors

For common HTTP error responses, please refer to [Common Error Responses](#)

| Error Code | Description |
|------------|-------------|
|            |             |

#### Example: XML, Response

```
<?xml version="1.0" encoding="utf-8"?>
<Errors>
  <Error>
    <Code>DF008</Code>
    <Message>Invalid industry code ABC</Message>
  </Error>
</Errors>
```

#### Example: Json, Response

```
{  
  "Code": "DF008",  
  "Message": "Invalid industry code ABC"  
}
```

# Appendix

## 1. Common Request Headers

| Name            | Required?   | Description   |
|-----------------|-------------|---|
| Accept          | No          | The content type of the response resource<br>Type: String<br>Default: application/json  |
| Accept-Language | No          | The information for localization<br>Type: String<br>Default: en-US  |
| Authorization   | Yes         | The information required for request authentication<br>Type: String<br>Default: None  |
| Content-Length  | Conditional | Length of the message (without the headers) according to RFC 2616<br>Type: String<br>Default: None<br>Condition: Required for PUTs and operations that load XML |
| Content-Type    | No          | The content type of the resource. Example: application/json<br>Type: String<br>Default: None  |
| Date            | Yes         | The current date and time according to the requester. Example: Wed, 01 Mar 2009 12:00:00 GMT<br>Type: String<br>Default: None                                   |

## 2. Failed Response Error Code List

### 2.1. General HTTP error code

| Error Code | Description   |
|------------|---|
| 400        | The request cannot be fulfilled due to bad syntax   |
| 401        | Unauthorized.<br>Similar to 403 Forbidden, but specifically used when authentication is possible but has failed or has not yet been provided. |

|     |  |
|-----|--|
|     | The response must include a WWW-Authenticate header field containing a challenge applicable to the requested resource.   |
| 403 | Forbidden.<br>The request was a valid request, but the server is refusing to respond to it. Unlike a 401 Unauthorized response, authenticating will make no difference.  |
| 405 | The method specified in the Request-Line is not allowed for the resource identified by the Request-URI. The response MUST include an Allow header containing a list of valid methods for the requested resource. |
| 404 | Not Found.<br>The requested resource could not be found but may be available again in the future. Subsequent requests by the client are permissible.   |
| 409 | Conflict.<br>Indicates that the request could not be processed because of conflict in the request, such as an edit conflict.   |
| 500 | Internal Server Error.<br>A generic error message, given when no more specific message is suitable.  |
| 501 | Not Implemented.<br>The server either does not recognize the request method, or it lacks the ability to fulfill the request.   |
| 503 | Service Unavailable.<br>The server is currently unavailable (because it is overloaded or down for maintenance). Generally, this is a temporary state.  |

## 2.2. Common Error Response

| Error Code | Description  |
|------------|--|
| CE001      | SellerID cannot be null or empty   |
| CE002      | Invalid SellerID   |
| CE003      | Format error. {parse error message}  |
| CE004      | The request type you specified is invalid.   |
| CE006      | Invalid Issue user.  |
| CE007      | The MaxCount (maximum return records) is invalid. Default is 100. If you specified over than 100, the system still return 100 records. |
| CE008      | DateFrom is required.  |
| CE009      | DateTo is required.  |
| CE010      | Invalid Date From.   |
| CE011      | Invalid Date To.   |
| CE012      | System is currently processing your request, please wait a moment and try again.   |
| CE013      | No data found  |
| CE014      | SellerNoRightError_{0}<br>Available values:<br>SellerNoRightError_suspended  |

|       |  |
|-------|--|
|       | SellerNoRightError_terminated<br>SellerNoRightError_closed<br>SellerNoRightError_new<br>SellerNoRightError_holiday lock<br>(NOTE: This error is to indicate the seller status that not able to submit any request)     |
| CE016 | Request cannot be processed because the current seller status is suspended.  |
| CE017 | Request cannot be processed because the current seller status is terminated.   |
| CE018 | Request cannot be processed because the current seller status is closed.   |
| CE019 | Request cannot be processed because the current seller status is new.  |
| CE021 | The DateTo should later than the DateFrom  |
| CE022 | System is currently experiencing heavy traffic in processing your request. Please wait a moment and try again.   |
| CE023 | The service is unavailable or experiencing extremely high error rates.   |
| CE024 | We sincerely apologize for the inconvenience. Newegg Marketplace API is currently under scheduled maintenance and upgrades but will return shortly (From [{begin time}] to [{end time}]). Thank you for your patience. |

### 3. Acceptable Date Format

| Date Format                   | Sample                  |
|-------------------------------|-------------------------|
| YYYY-MM-DD HH:MM:SS           | 1998-02-23 14:23:05     |
| MM/DD/YYYY HH:MM:SS<br>PM(AM) | 02/23/1998 2:23:05 PM   |
| YYYY-MM-DD HH:MM:SS.MMM       | 1998-02-23 10:00:00.123 |
| DD MM YYYY HH:MM:SS           | 23 Feb 1998 14:23:05    |
| YYYY-MM-DDTHH:MM:SS           | 1998-02-23T14:23:05     |
| YYYY-MM-DDTHH:MM:SS.OZ        | 1998-02-23T14:23:05.OZ  |
| MM/DD/YYYY                    | 02/23/1998              |
| YYYY-MM-DD                    | 1998-02-23              |