PROFESSIONAL SUMMARY

A junior web developer who is prepared to embrace the most significant challenge of my career.

A dependable salesperson and proficient IT administrator, contributing to the success of 2 prominent companies in the bathroom and kitchenware industry in S.E.Melbourne

PROFESSIONAL EXPERIENCE

On: BOARD WEB SOLUTIONS, FREE-LANCER, MARCH - CURRENT

FREELANCE WEB DEVELOPER

Partner, free-lancer WordPress developer at https://onboardwebsolutions.com.au/

BRIGHT RENOVATION INTERNATIONAL, DANDENONG STH, JANUARY 2024 - CURRENT

Ecommerce(Shopify, Wordpress) Specialist/Junior Web Developer

In-house web developing and e-commerce (Shopify):

- Building and maintaining a sub-brand website <u>www.sylinn.com.au</u> with modern FERN stack techniques
- All 3 Website developments, updates, maintenances & marketing
- Social media updates, Facebook, Instagram, Pinterest, YouTube, twitter, and others
- Build online product database, process orders with allocations of SO & PO, organize couriers & deliveries to customers
- In time, help with other company duties

BRIGHT RENOVATION INTERNATIONAL, RINGWOOD, August 2019 - JANUARY 2023

SHOWROOM CONSULTANT/ IT ADMIN

- Pioneered management of company website and online sales on various platforms such as Brightrenovation.com(Opencart), Ebay, Catch, Amazon etc to maximizing company exposure online and gaining extra profit
- Demonstrate excellent customer service, showing products, offering recommendations, fulfilling requests, answering inquiries, etc. for bathroom and kitchen products at locations of 2 branch stores
- Navigate creation, tracking and fulfillment of customer orders with MYOB software
- Spearhead daily operations such as preparing quotations, coordinating accounts payable and credit data with Excel, etc.
- Oversaw warehouse duties, checking and allocating inward goods and collating and delivering outward goods
- Align objectives with various importers, manufacturers, courier/logistics companies to facilitate efficient operations and build strong partnerships

CHOICE BATHROOMS & KITCHEN SUPPLIES, SPRINGVALE, April 2014 - March 2019

SHOWROOM CONSULTANT/ WAREHOUSE STOREPERSON

- Demonstrate excellent customer service, showing products, offering recommendations, fulfilling requests, answering inquiries, etc. for bathroom and kitchen products including appliances
- Navigate creation, tracking and fulfillment of customer orders with Reckon Quickbook

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 Spearhead daily operations such as preparing quotations, coordinating accounts payable and credit data with Excel, etc.

- Website creating and maintaining through Adobe dreamweaver in accordance to company's stock level and sales campaigns.
- Oversaw warehouse duties, checking and allocating inward goods and collating and delivering outward goods
- Align objectives with various importers, manufacturers, courier/logistics companies to facilitate efficient operations and build strong partnerships
- Pioneered management of company website and online shop, to maximizing company exposure online and gaining extra profit

HILL STREET GROCER, HOBART, June 2011 - January 2014

FRESH PRODUCE RETAIL ASSISTANT

- Directed inventory efforts, unloading goods, rotating stock, monitoring items, and placing orders
- Conducted fulfillment of customer orders, picking, packing and dispatching goods
- Established processes to ensure organization, cleanliness and safety in the warehouse
- Liaised with customers, answering inquiries, fulfilling requests, directing phone calls

ANGELICARE TASMANIA, HOBART, March 2011 – August 2012

AGED CARE & DISABILITY SUPPORT WORKER

- Offered services to people with varying disabilities to aid them in achieving desired quality of life, in accordance with rehabilitation, healthcare and support focus plans, and relevant standards
- Arranged and supervised activities designed to enhance physical, social and emotional wellbeing.

AIR CHINA, CHENGDU, CHINA, February 2007 – January 2008

AVIATION IMPORT & EXPORT ADMIN

- Coordinated orders of aviation materials for all domestic airlines, predominantly parent company Air China
- Cultivated strong relationships with multinational industry leaders including Honeywell, Boeing, RR etc.

EDUCATION AND CREDENTIALS

DIPLOMA OF INFORMATION TECHNOLOGY (WEB FRONT END AND BACK END DEVELOPMENT) FEB 2023- DEC 2023

Holmesglen institute, Melbourne

CLOUD COMPUTING CERTIFICATION 2023-2024

AWS Certified Cloud Practitioner AWS Certified Solutions Architect-Associate AWS Certified Developer -Associate

GOOGLE DIGITAL MARKETING & E-COMMERCE CERTIFICATE, 2024

Couresa Online Course

CERTIFICATE IV OF WEB DESIGN, 2014

Open colleges, Sydney

MASTER OF BUSINESS IN INTERNATIONAL BUSINESS, 2010

University of Tasmania, Hobart

ADDITIONAL INFORMATION

Languages: English, Chinese Mandarin

Technical Proficiencies: Point of sales software(MYOB, QuickBooks,Reckon), Microsoft Office Suit, Adobe

Web Design Suite, Visual Studio Code etc.

Front End Skills and Technologies:

React.js

JavaScript

Node.js & NPM

HTML5 & CSS3

WordPress

Shopify

jQuery

Unit Testing

GIT

SASS

Responsive Design

User Interface and User Experience Design

SEO and Accessibility Essentials

Web Marketing Essentials

Deployment

Back End Skills and Technologies:

Node.js (Server-Side Scripting)

Express.js

NPM

Restful API Design

PHP

Database Design (MongoDB, Firebase and MySQL)

Authentications & Authorization

Docker Basics

Cloud Deployment