PROFESSIONAL SUMMARY

A junior web developer who is prepared to embrace the most significant challenge of my career.

A dependable salesperson and proficient IT administrator, contributing to the success of 2 prominent companies in the bathroom and kitchenware industry in S.E.Melbourne

PROFESSIONAL EXPERIENCE

On:BOARD WEB SOLUTIONS, FREE-LANCER, 18 MARCH - CURRENT

FREELANCE WEB DEVELOPER

Patner, free-lancer wordpress developer at https://onboardwebsolutions.com.au/

BRIGHT RENOVATION INTERNATIONAL, DANDENONG STH, JANUARY 2024 - CURRENT

Ecommerce(Shopify, Wordpress) Specialist/Junior Web Developer

In-house web developing and e-commerce (shopify):

- Building and maintaining a sub-brand website <u>www.sylinn.com.au</u> with modern FERN stack techniques
- All 3 Website developments, updates, maintenances & marketing
- Social media updates, Facebook, Instagram, Pinterest, YouTube, twitter, and others
- Build online product database, process orders with allocations of SO & PO, organise couriers & deliveries to customers
- In time, help with other company duties

BRIGHT RENOVATION INTERNATIONAL, RINGWOOD, August 2019 - JANUARY 2023

SHOWROOM CONSULTANT/ IT ADMIN

- Pioneered management of company website and online sales on various platforms such as Brightrenovation.com(Opencart), Ebay, Catch, Amazon etc to maximizing company exposure online and gaining extra profit
- Demonstrate excellent customer service, showing products, offering recommendations, fulfilling requests, answering inquiries, etc. for bathroom and kitchen products at locations of 2 branch stores
- Navigate creation, tracking and fulfillment of customer orders with MYOB software
- Spearhead daily operations such as preparing quotations, coordinating accounts payable and credit data with Excel, etc.
- Oversaw warehouse duties, checking and allocating inward goods and collating and delivering outward goods
- Align objectives with various importers, manufacturers, courier/logistics companies to facilitate efficient operations and build strong partnerships

CHOICE BATHROOMS & KITCHEN SUPPLIES, SPRINGVALE, April 2014 - March 2019

SHOWROOM CONSULTANT/ WAREHOUSE STOREPERSON

- Demonstrate excellent customer service, showing products, offering recommendations, fulfilling requests, answering inquiries, etc. for bathroom and kitchen products including appliances
- Navigate creation, tracking and fulfillment of customer orders with Reckon Quickbook

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 Spearhead daily operations such as preparing quotations, coordinating accounts payable and credit data with Excel, etc.

- Website creating and maintaining through Adobe dreamweaver in accordance to company's stock level and sales campaigns.
- Oversaw warehouse duties, checking and allocating inward goods and collating and delivering outward goods
- Align objectives with various importers, manufacturers, courier/logistics companies to facilitate efficient operations and build strong partnerships
- Pioneered management of company website and online shop, to maximizing company exposure online and gaining extra profit

HILL STREET GROCER, HOBART, June 2011 - January 2014

FRESH PRODUCE RETAIL ASSISTANT

- Directed inventory efforts, unloading goods, rotating stock, monitoring items, and placing orders
- Conducted fulfillment of customer orders, picking, packing and dispatching goods
- Established processes to ensure organization, cleanliness and safety in the warehouse
- Liaised with customers, answering inquiries, fulfilling requests, directing phone calls

ANGELICARE TASMANIA, HOBART, March 2011 – August 2012

AGED CARE & DISABILITY SUPPORT WORKER

- Offered services to people with varying disabilities to aid them in achieving desired quality of life, in accordance with rehabilitation, healthcare and support focus plans, and relevant standards
- Arranged and supervised activities designed to enhance physical, social and emotional wellbeing.

AIR CHINA, CHENGDU, CHINA, February 2007 – January 2008

AVIATION IMPORT & EXPORT ADMIN

- Coordinated orders of aviation materials for all domestic airlines, predominantly parent company Air China
- Cultivated strong relationships with multinational industry leaders including Honeywell, Boeing, RR etc.

EDUCATION AND CREDENTIALS

DIPLOMA OF INFORMATION TECHNOLOGY (WEB FRONT END AND BACK END DEVELOPMENT) FEB 2023- DEC 2023

Holmesglen institute, Melbourne

CLOUD COMPUTING CERTIFICATION 2023-2024

AWS Certified Cloud Practitioner AWS Certified Solutions Architect-Associate AWS Certified Developer -Associate

GOOGLE DIGITAL MARKETING & E-COMMERCE CERTIFICATE, 2024

Online

CERTIFICATE IV OF WEB DESIGN, 2014

Open colleges, Sydney

MASTER OF BUSINESS IN INTERNATIONAL BUSINESS, 2010

University of Tasmania, Hobart

BACHELOR OF ARTS IN ENGLISH AND INTERNATIONAL TRADE, 2008

SISU, China

ADDITIONAL INFORMATION

Languages: English, Chinese Mandarin

Technical Proficiencies: Point of sales software(MYOB, QuickBooks,Reckon), Microsoft Office Suit, Adobe

Web Design Suite, Visual Studio Code etc.

Front End Skills and Technologies:

wordpress

React.js

JavaScript

Node.js & NPM

HTML5 & CSS3

Object-Oriented Programming Principles and Techniques

Asynchronous Programming

TypeScript

Unit Testing

GIT

SASS

Responsive Design

User Interface and User Experience Design

SEO and Accessibility Essentials

Web Marketing Essentials

Deployment

Back End Skills and Technologies:

Node.js (Server-Side Scripting)

Express.js

NPM

Restful API Design

Database Design (MongoDB, MySQL, and Firebase)

Authentications & Authorization

Docker Basics

Cloud Deployment

PHP

