Carson Stept

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WORK EXPERIENCE

Intern, Ryder Systems, Inc; Remote, Miami, FL   June 2023 - August 2023

- Information Technology – Change Enablement Team.
- Updated & Improved Workday employee reference guides to optimize accessibility and accuracy, facilitating employee adoption of streamlined processes for better customer service.
- Impacted 48,000 employees and contributed $360,000 in cost savings, allowing employees to allocate more time to value-creating tasks.
- Gained exposure to corporate-level business operations and experienced working with scrum/agile methodologies within the IT sector.

E-Commerce, Personal Business; Coral Springs, FL   December 2019 - August 2021

- Successfully established a robust online presence across numerous platforms, cultivating relationships with hundreds of customers and significantly boosting sales for my business.
- Oversaw end-to-end operations, including logistics, brand development, product photography, customer service, and accounting. Demonstrated a versatile skill set by managing diverse business functions.
- Gained exposure to a wide range of technologies such as Amazon Web Services (AWS) and managing Internet Protocol (IP) resources.

Athlete, Nike; Sawgrass Mills Sunrise, FL   May 2022 - August 2022

- Footwear Athlete assisting consumers, maintaining salesfloor, working registers, and back of house maintaining stock.
- Strengthened my customer service, communication, and teamwork skills.

EDUCATION

University of North Florida, Jacksonville, FL   Spring 2025

BS Computer Science

Sigma Chi Fraternity

- Public Relations Chair - Established and nurtured positive relationships with local sororities and fraternities, creating a sense of community and collaboration within Greek life.
- T-Shirt Chair - Conceptualized, designed, and produced custom fraternity merchandise, generating sales to support chapter activities and philanthropic events.

SKILLS

- Java, C, Python, SQL, JavaScript, HTML/CSS, Assembly
- Familiar with AWS, Linux OS
- Agile/SCRUM methodology
- Certifications: Dreamweaver CC 2015, Microsoft Word 2016, Microsoft PowerPoint 2016

RELEVANT COURSES

- Data Structures and Algorithms, Object-Oriented Programming, Computer Architecture and Organization, Internet Programming, Intro to Databases, Theory of Computation