



2020北京网络安全大会

2020 BEIJING CYBER SECURITY CONFERENCE

Data Governance in Digital Transformation

Insights on Skills Gap and Talent Training

David Samuelson, CEO
ISACA

AGENDA

- COVID-19 Impact
- Growing Opportunities – and Threats
- Rethinking Data Governance & Management
- Data Management & Maturity Model (DMM)
- 2020 State of Cybersecurity: Threats and Skills Gaps
- Tech Workforce 2020 Research
- Staffing and Organization Impact Outcomes
- Closing the Skills Gap

Has your organization experienced any of the following as a result of the COVID-19 pandemic?

- Decreased revenues**
 - 46% All**
 - 54% Executives**
- Reduced budgets**
 - 33% All**
 - 35% Executives**
- Reduced overall productivity**
 - 33% All**
 - 41% Executives**





How much impact will COVID-19 have on your organization's risk?

SIGNIFICANT RISK

Financial (43%)

MODERATE RISK

Operational

Strategic

Cybersecurity

Talent

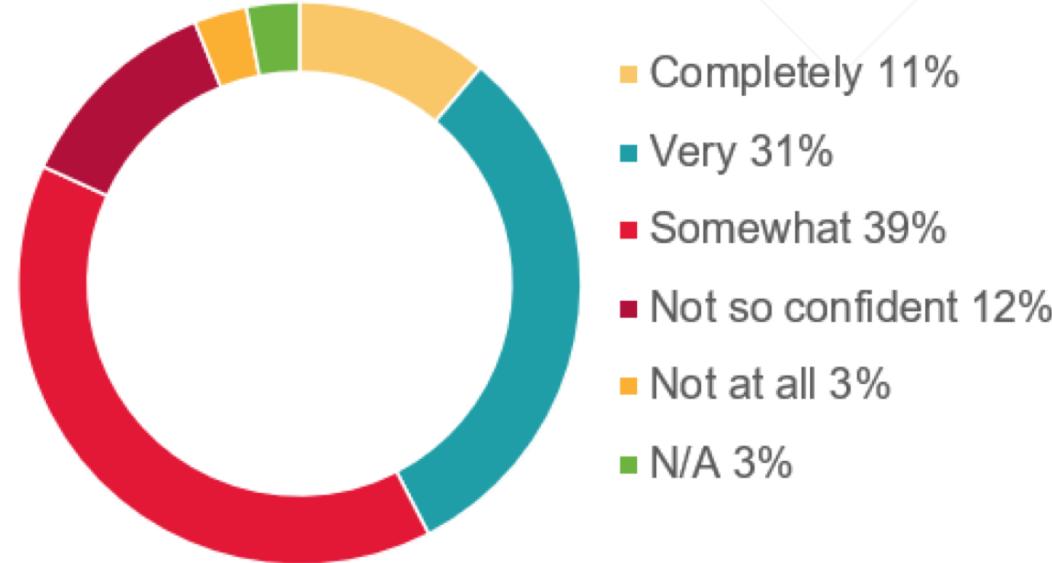
MINIMAL RISK

Technology

Political

Compliance/Legal

Reputational



How confident are you in your organization's ability to detect and respond to privacy breaches during the COVID-19 pandemic?

Source: COVID-19 Study: ISACA Professionals Weigh in on Impact and Outlook, April 2020

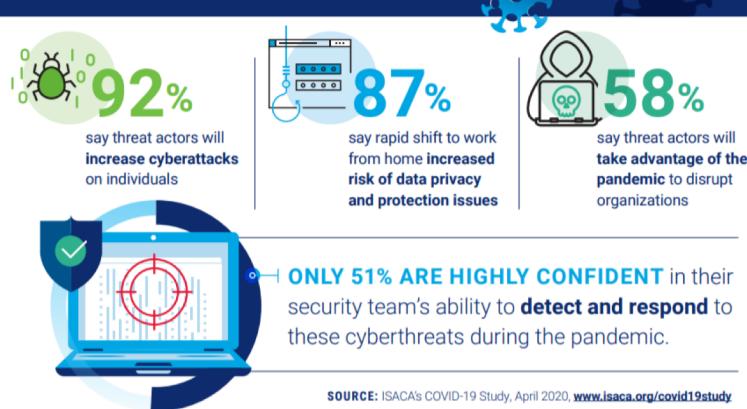


www.isaca.org/go/covid19

CRISIS MANAGEMENT AND BUSINESS CONTINUITY



Information Security and Privacy in the Times of COVID-19



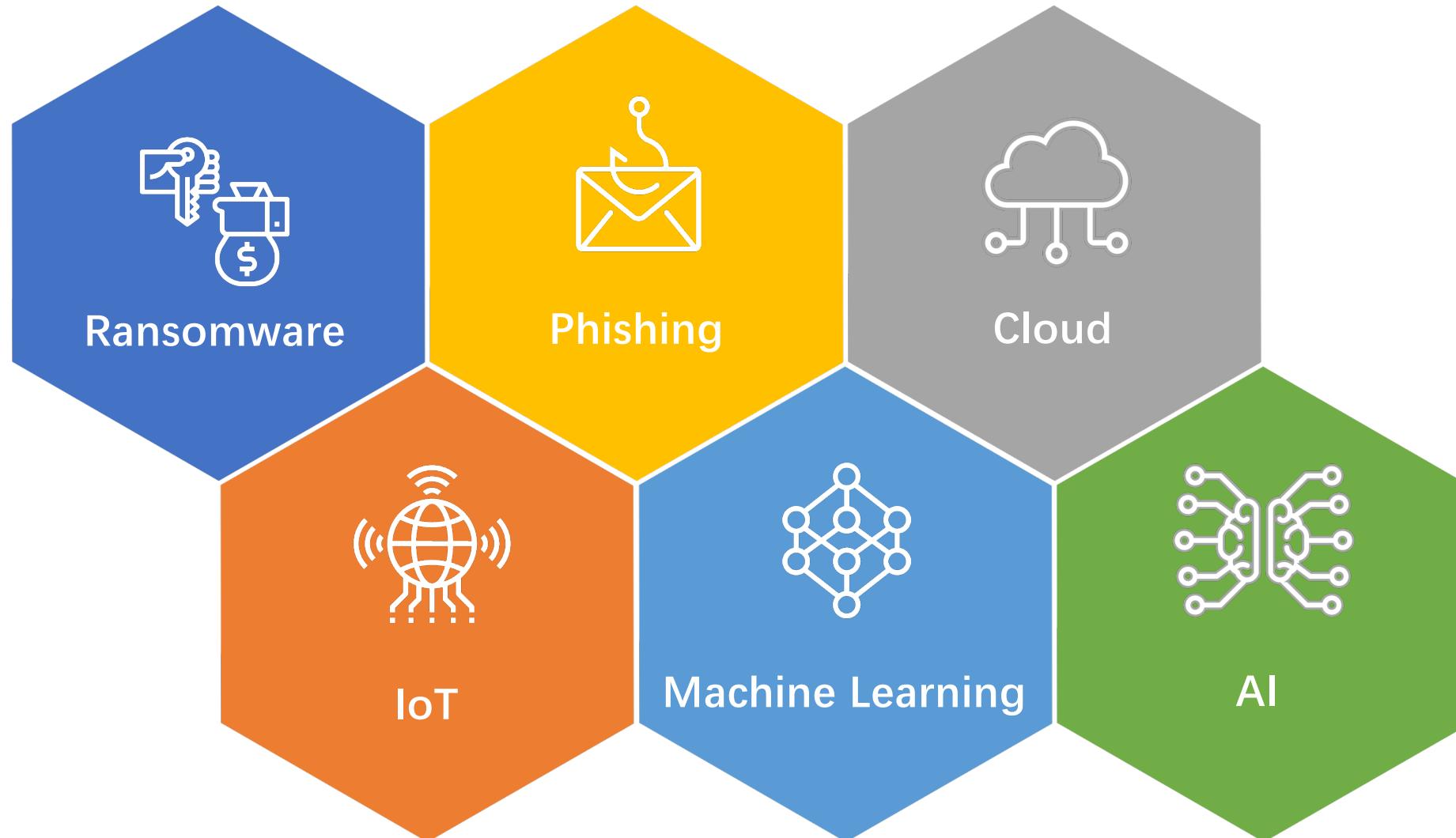
Moving Toward New Ways of Doing Business

"Organizations are rapidly and aggressively moving toward new ways of doing business during this time, which is a very positive thing, but it can also lead to making compromises that can leave them vulnerable to threats. A surge in the number of remote workers means there is a greater attack surface. Remote work is critically important right now, so security has to be at the forefront along with employee education. ISACA professionals have an especially critical role to play in protecting their enterprises, customers and stakeholders during this pandemic."

— David Samuelson, ISACA CEO

REMOTE WORK







2 / 数据治理和管理新思考

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| 4 业务及其数据 | 18 第四阶段：实现数据民主化 |
| 4 数据治理：常见的挑战 | 19 第五阶段：聚焦数据分析 |
| 5 假设案例研究 | 19 概述 |
| 6 第一阶段：建立数据治理基础 | 19 数据分析能力原型设计 |
| 7 / 什么(What)–数据分级和数据分类 | 19 针对业务目的开发数据服务 |
| 8 / 何时(When)–数据生命周期及其与数据治理活动的映射 | 20 为更好地使用数据而创建数据标签 |
| 10 / 谁做(Who)–数据治理结构和数据治理职责 | 20 数据可视化和更好地故事叙述 |
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| 15 / 建立和标准化元数据和主数据 | 21 数据管理者 |
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Develop &
Embed
data governance

Clarify
policies &
standards

Define
roles &
responsibilities



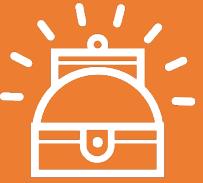


What data does your organization **have and need** to use?

When are data governance practices taking place through your organization's data life cycle?

Who is responsible for your organization's governance?

How will data be managed in your organization?



Start with
business
context



Make an
emotional
connection



Emphasize
problem solving



Know your
audience



Visualize the
story



数据管理 成熟度 (DMM)SM 模型



一览

Free download in English or Chinese:
cmmiinstitute.com/data-management-maturity

图 1

类别





Beyond the Basics

Defining Data Management

Make Smarter Decisions

Measure Your Success

Bring Clarity To Business Goals



Fully Staffed Teams Are More Confident in Their Ability to Respond to Cyberthreats

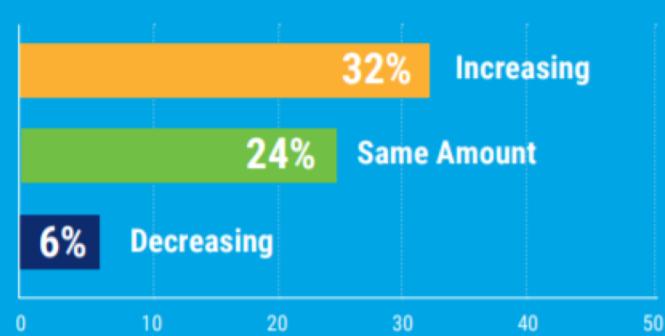


MOST FREQUENT Attack Methods

- 1 Social engineering (15%)
- 2 Advanced persistent threat (10%)
- 3 Ransomware and unpatched systems (9% each)



Cyberattacks Are Still Increasing Year Over Year



HIRING TIME MATTERS

Those who take longer to fill positions also report more attacks:

MORE CYBERATTACKS THIS YEAR	TIME TO FILL CYBER POSITION
26%	Less than two weeks
35%	3 months
38%	Six months or more
42%	Cannot fill



<https://www.isaca.org/go/state-of-cybersecurity-2020>



32%

say it takes six months or more to fill an open cybersecurity position with a qualified candidate



70%

say fewer than half of cybersecurity applicants are well qualified



72%

of cybersecurity professionals believe that their HR department **does not regularly understand** the needs



62%

say their organization's cybersecurity team is **understaffed**

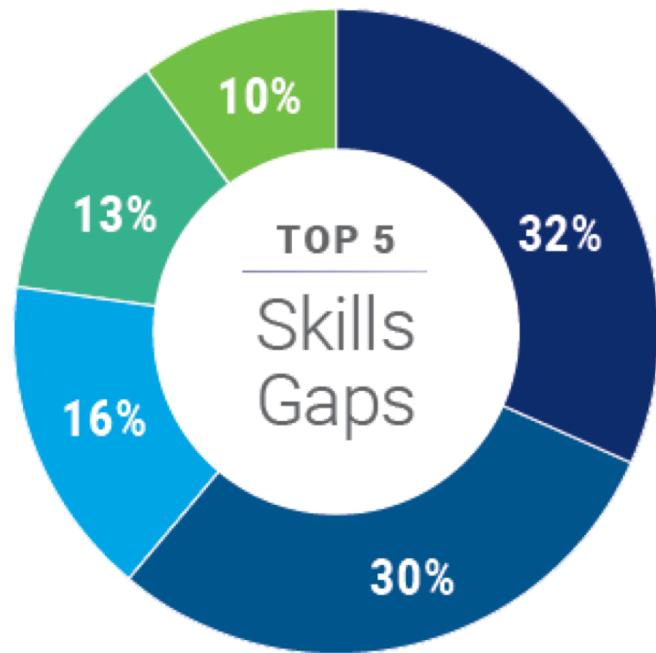


57%

say they currently have **unfilled** cybersecurity positions on their team



Skills Gaps Persist



- Soft skills
- IT knowledge and skills gaps
- Insufficient business insight
- Cybersecurity technical experience
- Insufficient hands-on training

Retention Concerns Increase

TOP 5 REASONS

Respondents say cybersecurity staff are leaving:

- 1 **59%** Recruited by other companies
- 2 **50%** Limited promotion and development opportunities
- 3 **50%** Poor financial incentives
- 4 **40%** High work stress levels
- 4 **39%** Lack of management support



66%

say it's **difficult** to retain
cybersecurity talent
(an increase from last year)



70%

Consider
themselves in-play
for being recruited

64% SAY THEY EXPERIENCE STRESS OR BURNOUT IN THEIR CURRENT ROLES DUE TO:

Heavy workloads

Long hours

Lack of resources



TOP 5 CAREER ADVANCEMENT OBSTACLES:

Limited access
to career growth
opportunities

Lack of
mentors

Unequal
growth
opportunities

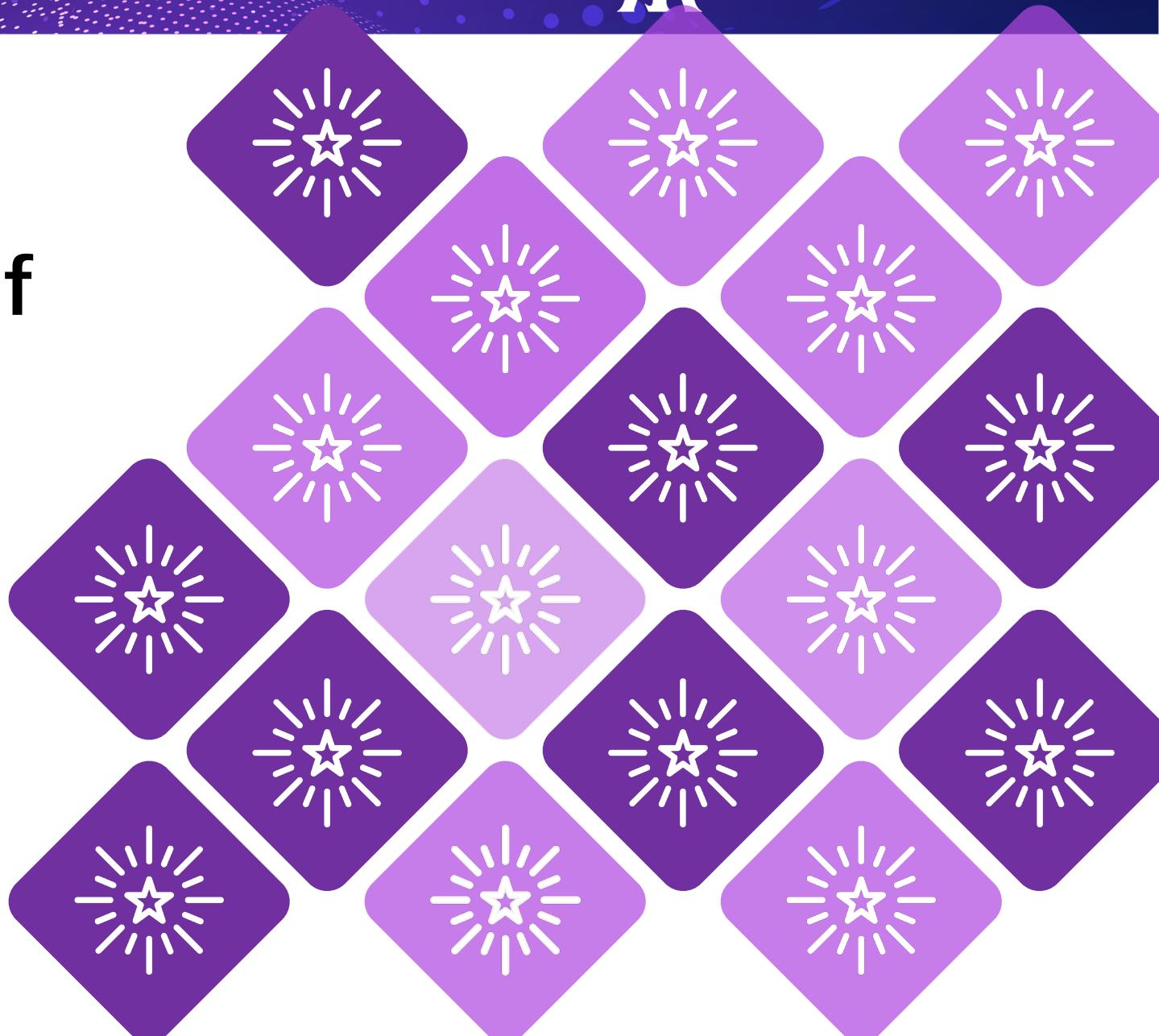
Lack of
resources for
training

Unsupportive
management



Who is the accountable owner of security at your enterprise?

Do you have an appropriate commitment to security?





LIFELONG
LEARNING

INVEST IN
TEAMS

EVOLVE
SKILLS





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THANKS

全球网络安全 倾听北京声音