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Summary

I am an accomplished Pharmacy Manager with a history of success in high volume, fast-paced pharmacy operations.

My career includes solid results over a series of roles with highly regarded corporations and healthcare facilities.

I serve as an instrumental member of pharmacy staff, ensuring that the highest operational standards and customer service levels are met at all times.

My scope of work has included regulatory compliance and the preparation of medications, working with physicians as required to ensure patient safety.

I leverage strong abilities to prioritize orders, interact with medical professionals to interpret medication orders, monitor drug regimens and clarify patient instructions.

Experience



Pharmacy Manager

CVS Pharmacy

Oct 2020 - Present (1 year 6 months +)

Confirm seamless clinical operations by overseeing and maintaining all facets of pharmacy operations, comprising patient safety, quality assurance, regulatory requirements, and customer service. Improve customer experience by delivering advice to customers on suitability of specific medication brands, equipment, and healthcare supplies, and managing vaccinations. Formulate and deliver prescriptions and doctor's orders by communicating with healthcare practitioners. Ensured compliance with landscape of legal/regulatory requirements to distribute pharmaceuticals.

Key Achievements:

- Achieved set performance goals by delivering exceptional leadership and guidance to a team of associates.
- Confirmed optimum inventory level and streamlined workflow by overseeing inventory and managing workflow.
- Maximized customer satisfaction and retention rates by delivering guidance regarding potential drug interactions, dosages, side effects, and storage conditions while serving as a trusted advisor for customers



Staff Pharmacist - Walgreens

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Jan 2016 - Oct 2020 (4 years 10 months)

In this role, I directed pharmacy operations for the Smithsburg location, with accountability for patient safety, quality assurance, inventory management, workflow management, regulatory requirements, and customer service. I was promoted from Pharmacist Intern to Staff Pharmacist following graduation with a Doctor of Pharmacy degree.

- My responsibilities included the management, mentoring, and development of a team of associates, as well as all aspects of regulatory compliance.
- I worked closely with healthcare practitioners to clarify prescriptions and doctor's orders.
- I advised customers, providing guidance and information relating to potential drug interactions, dosages, side effects, and storage conditions.
- Utilized Mirixa and Outcomes therapy management programs, I administer vaccines and provide MTM services.



Clinical Pharmacist

Aegis Health Services

Jun 2018 - Feb 2019 (9 months)

Here, I conducted annual wellness visits and patient screenings, as well as clinical consultation sessions with practitioners and patients in order to recommend therapeutic alternatives.

Using patient assessments, I enrolled individuals into chronic care management programs and develops personalized care plans



Clinical Research Technician

Georgetown University Medical Center

Mar 2012 - Aug 2013 (1 year 6 months)

Here, I supported clinical research studies, collecting, processing, analyzing, and shipping blood samples and molecules that are used to identify potential peripheral leukocyte biomarkers in neurodegenerative diseases.

I was able to manage large volumes of information, maintaining records and documentation for all samples in the repository.

My scope of responsibilities included inventory management, ordering laboratory consumables, reagents, antibodies, CO2, liquid nitrogen, office supplies, and laboratory equipment.

I also assisted in the development of logistics strategies supporting new projects, procedures, and equipment.



Clinical Research Technician

Walter Reed Army Institute of Research

Feb 2011 - Feb 2012 (1 year 1 month)

In this role, I contributed to clinical research initiatives at the largest biomedical research facility administered by the U.S. Department of Defense.

I worked on the development of vaccines for group B meningococcus and shigella, maintaining records of work in a laboratory notebook, and developing reports and data summaries.

I revived and cultured hybridoma cell lines using aseptic technique, and maintained an inventory of those cell lines.

Education



The Tech Academy

Computer Software Engineering



Appalachian College of Pharmacy

Doctor of Pharmacy (PharmD)

2013 - 2016



University of Maryland Baltimore County

Bachelor's Degree, Biological Sciences

Skills

Statistics • Lifesciences • Molecular Biology • Clinical Trials • Cell Culture • Western Blotting •
ELISA • Cell Biology • Laboratory • Immunohistochemistry