

Carlos Raymundo

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SUMMARY OF QUALIFICATIONS

Highly skilled and passionate Ops Engineer with programming & computer network experience.

DevOps CI/CD pipeline release and cloud experience.

Good team player with leadership and management experience.

Excellent documentation and communication skills.

TECHNOLOGIES and LANGUAGES

Python, JavaScript, SQL, HTML, CSS, Git, AWS cloud, Angular, Docker.

Frameworks and Tools: machine learning algorithms, Ethereum, blockchain, Ethereum SmartContracts using Solidity, OpenZeppelin, Pandas, sqlalchemy, matplotlib, NumPy, MapBox, dotenv, SciPy, MCForecastTools.

RELEVANT EXPERIENCE

Sr. Operations Engineer

2013 - Present

Jopari Solutions Inc

Concord, California

Jopari Solutions provides payers and providers with e-billing and e-payment services.

- Responsible for automation/coding and system operations in a dedicated server Cloud Infrastructure.
- Communicate with cross-functional teams to align on identified bugs and production related enhancements.
- Collaborate with Engineering, Customer support and user experience on upcoming software changes and improvements.
- Map business requirements to operational monitoring control points with intentions of reducing workload.
- Manage and deploy code updates to maintain production system high availability.
- Resolve operational issues in production by applying remediations after analyzing the problem root cause.
- Share on-call status to ensure 24/7 reliability of the production platform.

Key achievement

Developed a MongoDB REST API application that allows users to add comments to a checklist of expected daily tasks.

Operations Engineer

2013 - 2017

Jopari Solutions Inc

Concord, California

- Monitor for potential failures and exceptions through webconsoles, scripts, email, and sql queries.
- Analyze root causes of failures and apply Standard Operating Procedures to remediate failures.
- Event monitoring, utilize real-time alerts VictorOPS, Splunk-On-Call, Uptrends, etc.
- Create bash shell-scripting, querying, updating, deleting database via Oracle SQL, application server log analysis.
- Issue tracking with JIRA, reporting bugs/defects, tracking fixes, and monitoring implementations.
- Update and track Confluence pages, create and maintain operational procedure documentation.

Key achievement

Implemented JavaScript and Angular programming to create web pages that provided webconsole access to Oracle Databases, resulting in a two-hour reduction in daily workload.

Computer Consultant

2008 - 2013

The Cirius Group

Pleasant Hill, California

This is a revenue cycle software company servicing large hospitals.

- Provided client training on-site during software implementation/updates.
- Reviewed and processed client requests according to best practices.
- Responsible for testing and implementing local software and system automation.
- Supported identifying potential sales opportunities for existing business clients.
- Assisted in managing and maintaining system resources and internal utilities.
- Provided EDI filing recommendations on medical bills, electronic remittance, and other electronic data sets.

Key achievement

Automated website scraping using Imacros and JavaScript, eliminating the need of user repetitious work of web browsing and data extraction.

EDUCATION

San Francisco State University / B.S. in Business, San Francisco California.

UC Berkeley Extension / Certificate, Coding Boot Camp, Berkeley California.

CAPABILITIES

Motivated, highly focused, self-starting, positive energy, never tired of learning, active communicator, eager listener, pivot on the fly, have a "can do" attitude, strong initiative, driven, enjoy working in teams, adaptable, quick learner, positive attitude, reliable, timely, excellent search, analytical and communication skills.