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Carlos Raymundo

Backend Engineer with operations, finance, process automation and research experience open to new opportunities in business intelligence roles.

Skills

Languages: Python, Java, SQL, Solidity.
Web Technologies: Javascript, NodeJS, REST APIs, AWS, HTML5, CSS3, JSON.
Databases: Oracle, MongoDB.
Frameworks and Tools: Ethereum SmartContracts, OpenZeppelin, Jira, Pandas, Bash, sqlchemy, matplotlib, NumPy, MapBox, dotenv, SciPy, json, MCForecastTools.
Courseworks: Intensive 24-week FinTech Coding Bootcamp in Python programming, financial libraries, machine learning algorithms, Ethereum, and blockchain.

Experience

DEC 2013 – PRESENT

Sr. Operations Engineer/Jopari Solutions, Concord California

Operations Analysis: Maintain productivity monitoring logs for auditing. Analyze variances and anomalies. Map business requirements to operational monitoring control points with intentions of reducing workload. Issue tracking with JIRA, reporting bugs/defects, tracking fixes and monitoring implementations. Update and track Confluence pages, create and maintain operational procedure documentation.

Back End Operations: Resolve operational issues in production. Determine root cause. Create bash shell-scripting, querying, updating, deleting database via Oracle SQL, application server log analysis. Event monitoring, utilize real-time alerts VictorOPS, Splunk-On-Call, Uptrends, etc. Manage and deploy code updates to maintain production system high availability.

Healthcare EDI & Payment: Process ACH transactions including claimant/indemnity payment in accordance with state jurisdiction and defined SLA, monitor all payment, e-bill and electronic payment/EFT transactions. Monitor for successful payer, provider, and clearinghouse 837, 835, 999, 997, 277 x12 transactions.

JAN 2008 – DEC 2013

EDI Analyst/Support & Implementation Engineer/The Cirius Group, Pleasant Hill, California

Provided client support via RDP, TeamViewer, Logmein, and PCanywhere. Provided EDI filing recommendations on medical bills, electronic remittance advice and other electronic data sets related to medical claims. Monitored and troubleshoot issues in script programming and software automation set environments. Responsible for the test and implementation of local software and system automation. Assisted with software implementation and client training both on-site.

JUN 2003 – JAN 2008

Operation Manager/Desktop Support/MexExpress, San Francisco, California
Resolved customer services inquiries and reported results to owners. Responsible for maintaining the office staff informed about check cashing scams and other business security concerns. Provided network and desktop support for 6 office sites with a total of 30 users.   Directed and coordinated daily operation activities and schedulers.

AUG 1999 – FEB 2003

Technical Support Engineer/ExciteAtHome, Redwood City, California
Delivered courteous, prompt, and accurate resolutions for subscribers, technicians and internal representative. Resolved customers TCP/IP stack configuration issues, and NIC card installation issues. Reported network latency, speed issues, as well as email problems to NOC.

Education

AUG 2008

Bachelor of Science Business Marketing/San Francisco State University, San Francisco, CA

SEP 2021

Certificate, Fintech/UC Berkeley Extension, Berkeley, CA
Intensive 24-week FinTech Coding Bootcamp in Python programming, financial libraries, machine learning algorithms, Ethereum, and blockchain.

Activities

Github • Swimming• Soccer • YouTube • Road Trips • Hawaii