Wasim Ansari

Salesforce Developer

✉ imailwsm@gmail.com — 📞 +91 7044133855 — ⯊ GitHub/codewasim
— ☁ Trailblazer/wasim9 — 📍 Kolkata — 🌐 codewasim

Summary

- Skilled Salesforce Developer with two years of robust IT experience and five Salesforce Certifications, specializing in Sales, Service, and Experience Cloud, with additional expertise in Health Cloud.

- Experienced in developing and administrating various projects to customize Salesforce applications and implement business logic.

- Worked on Process Builder, Flows, Workflow, Apex classes, Triggers, Web services, Aura Components, LWC, and Visualforce pages for multiple projects by following Salesforce best practices.

- Experienced in deployment using Changesets.

- Familiar with using JIRA & Confluence for ticket management and project documentation.

- Committed to staying updated on emerging trends and technologies within the Salesforce ecosystem to deliver innovative solutions that exceed expectations.

- Accustomed to working in large and small team environments and coordinating with cross-functional teams.

Project Experience

Client 1: US Based Housing Authority
Organization: Hexaware
Role: Salesforce Developer
Duration: Feb 2024 – Present

The project involves basic data setup, including Cases, Person/Business accounts, and Units/Properties. Responsibilities include enhancing Apex classes and test coverage, refining or modifying LWCs and Flows based on business requirements, and adding new functionalities to the existing system.

- Enhanced some LWC components, fixed bugs, glitches, and modified existing flows.

- Developed Lightning Web Components (LWC) for responsive and feature-rich user interfaces, improving data interaction and usability.

- Created Flows to support various LWC and Data Management.

- Performed enhancements in the Experience Cloud as per business requirements.

Client 2: European Healthcare Company
Organization: Hexaware
Role: Salesforce Developer, Salesforce Administrator
Duration: Aug 2023 – Jan 2024

The project adhered to Agile methodology with iterative development and regular stakeholder collaboration. Tasks were organized into sprints, which allowed for adaptability to evolving requirements. Responsibilities included enhancing APEX Classes, refining business requirements across Sales, Service, and Experience Cloud, managing user setup, refining data configuration, implementing approval processes, customizing/creating profiles and permission sets, creating Confluence pages, overseeing change sets, and executing Sprint releases.

- Worked in Agile collaboration, participating in sprint planning, backlog grooming, and Change Advisory Board (CAB) calls to align project deliverables with client expectations.

- Developed Lightning Web Components (LWC) for responsive and feature-rich user interfaces, improving data interaction and usability in the healthcare platform.

- Documented use cases and solutions in Confluence pages for future usage and better understanding of team members.

- Addressed ServiceNow tickets related to user setup and on-the-fly changes.

Client 3: US Based Pharmaceutical Company
Organization: Hexaware
Role: Salesforce Developer
Duration: Oct 2022 – Aug 2023

The project focused on enhancing Sales, Experience, and Health Cloud implementations. It involved significant development and customization to meet new business requirements, including improvements to existing components and creation of new functionalities. The technical documentation provided detailed insights into the changes made and the rationale behind them.

- Created surveys for patients and practitioners, and implemented flows in the Health Cloud as per business requirements.

- Performed development tasks including custom functionalities with Lightning Web Components, Apex classes, and implementation of automation tools like Lightning Flows and Workflow rules.

- Developed solutions using LWC for displaying various metrics and data statistics graphically for Accounts on the page layout.

- Developed Lightning Web Component for implementing a knowledge base on a customer community.

Education

- **Bachelor of Engineering in Computer Science & Engineering**
  Anjuman Institute of Technology & Management, affiliated to V.T.U
  CGPA: *8.00*
  2018 – 2022

- **Higher Secondary Exam Pure Science**
  Jagatdal Chashma-I-Rahamat High School, affiliated to W.B.C.H.S.E
  Marks: *63%*
  2017 – 2018

- **Secondary Exam Science**
  Authpur National Model Higher Secondary School, affiliated to I.C.S.E
  Marks: *82.5%*
  2015 – 2016

Certifications

Skills

Salesforce Developer:

– Lightning Web Components

– Apex Programming

– Flows

– SOQL Queries

– Apex Triggers

– Batch Apex

Salesforce Administrator:

– User Management

– Profiles

– Permission Sets

– Reports & Dashboards

– Changesets Deployment

– Page Layouts