



ARSH BHAI SINDHI

CUSTOMER ADVISOR 📍 GUJRAT, INDIA 📞 9662940767

◦ DETAILS ◦

AT & POST , JETHI ,
GUJRAT
India
[9662940767](tel:9662940767)
arshk1881@gmail.com

◦ SKILLS ◦

Customer Service

Product Knowledge & Sales
Support

Communication & Interpersonal
Skills

Billing and Cash Handling

Basic Computer Skills (MS Office,
Internet Browsing)

Inventory Management Support
Complaint Handling

Teamwork & Time Management

Basic IT Literacy (CCC Certified)



PROFILE

Experienced and customer-oriented Retail Advisor with a strong background in assisting customers, promoting products, and maintaining store operations. Over 2 months of hands-on experience at FirstCry Mall and Royal Enfield Workshop, with proven skills in sales support, inventory handling, and delivering personalized service. Adept at understanding customer needs, explaining product features, and creating a positive shopping experience. Committed to driving sales growth and ensuring high customer satisfaction in a dynamic mall environment.



EMPLOYMENT HISTORY

Customer Adviser at FirstCry Mall, [City Name] January 2022 – December 2022
December 2024 — January 2025

- Assisted customers in selecting baby products and provided expert guidance on product features and usage.
- Handled billing, inventory tracking, and ensured timely stock updates on the floor.
- Maintained high customer satisfaction by resolving complaints and offering suitable product alternatives.
- Promoted new arrivals and special discounts to increase sales.

Service Advisor at Royal Enfield Workshop, Pālanpur
February 2025 — April 2025

- Acted as the first point of contact for customers bringing in motorcycles for service or repair.
- Took detailed service requests, diagnosed issues, and coordinated with technicians for effective service delivery.
- Explained repair work and costs clearly to customers, ensuring transparency and trust.
- Maintained service records and followed up with clients for regular maintenance schedules.



EDUCATION

Intermediate Bachelor, B.B FOSI & N.P SALVI SEC. & SWASTIK HIGH. SEC. SCHOOL, Iqbal gadh
June 2022 — March 2023

High school : [10th Grade]

Senior Secondary : [12th Grade]

Year of graduation : [2023]

Board : [GSEB]